



ACT
Government

Raising London Circuit **Business** Partnership Plan



**BUILT
FOR
CBR**

August 2022

Introduction



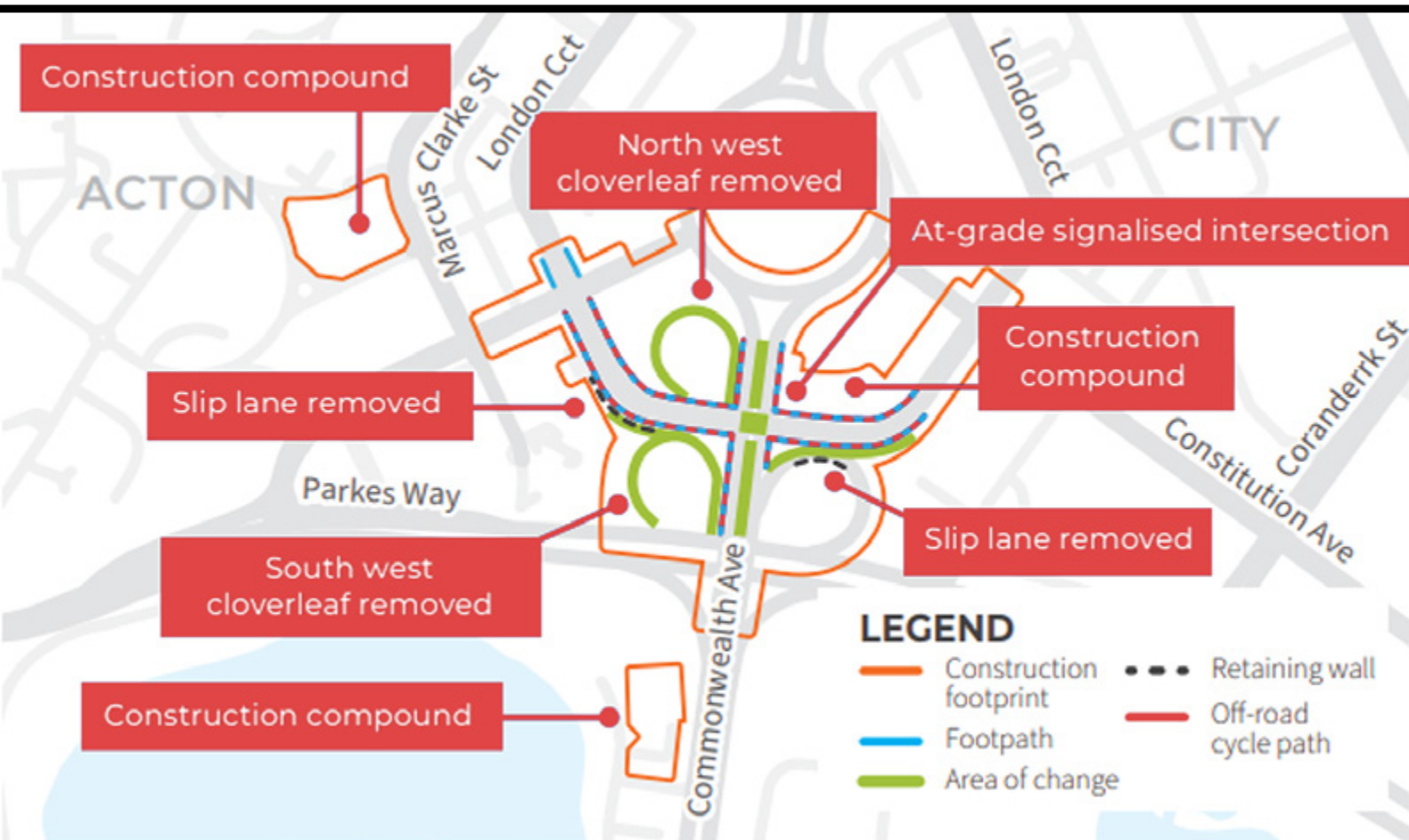
The ACT Government is committed to delivering a reliable, modern, clean and efficient light rail network for Canberra. With the first stage of light rail between the City and Gungahlin now operating successfully, the Government is focussed on extending light rail to Woden. But first, we need to raise London Circuit by changing the current overpass-underpass road configuration to form an at-level intersection with Commonwealth Avenue. It's the most significant road project in Canberra's CBD in decades.

Raising London Circuit will bring significant and lasting benefits by transforming the southern end of the CBD into people-oriented streets for pedestrians, cyclists and public transport. It is also a key enabling piece of infrastructure for extending light rail to Woden, which will deliver better public transport to Canberra's southside and make our city a more sustainable and vibrant place to live.

Around 60,000 cubic metres of fill will be used to raise the current road level, with two of the existing cloverleaf ramps removed. The works will also include new pedestrian footpath links, dedicated cycle lanes and major landscaping improvements. When complete, the project will connect the City to the lake, will unlock new opportunities for diverse land use, improve active travel connections across the city and create high quality, attractive and functional public spaces.



The diagram below shows an overview of the approximate area of the works.



Purpose of this document

This Business Partnership Plan has been developed under the ACT Government's *Business Partnership Policy - Major ACT Government Projects*. It sets out the initiatives Major Projects Canberra (MPC) will pursue with local businesses, as construction works begin on Raising London Circuit.

The partnership initiatives established through this plan with local businesses and communities in the Raising London Circuit construction zone will set a strong and long-lasting partnership foundation for light rail to Woden and other future construction projects delivered in the city area.



Raising London Circuit – Construction program

The activities carried out as part of the overall construction program of works include:

- Early relocation of utilities
- Translocation of Golden Sun Moth (*Synemon plana*) larvae from areas affected by utility relocations
- Temporary signalisation of Vernon Circle and City Hill footpath works
- Traffic management works on Coranderrk Street intersection
- Site and compound establishment and preparatory works

- Closure and raising of London Circuit, and construction of retaining walls
- Demolition and infilling of the Commonwealth Avenue bridges over London Circuit
- Construction of permanent road works
- Construction of ancillary infrastructure, including traffic signals and streetlighting, and finishing works.

The final staging and construction program is subject to change.



Early works start



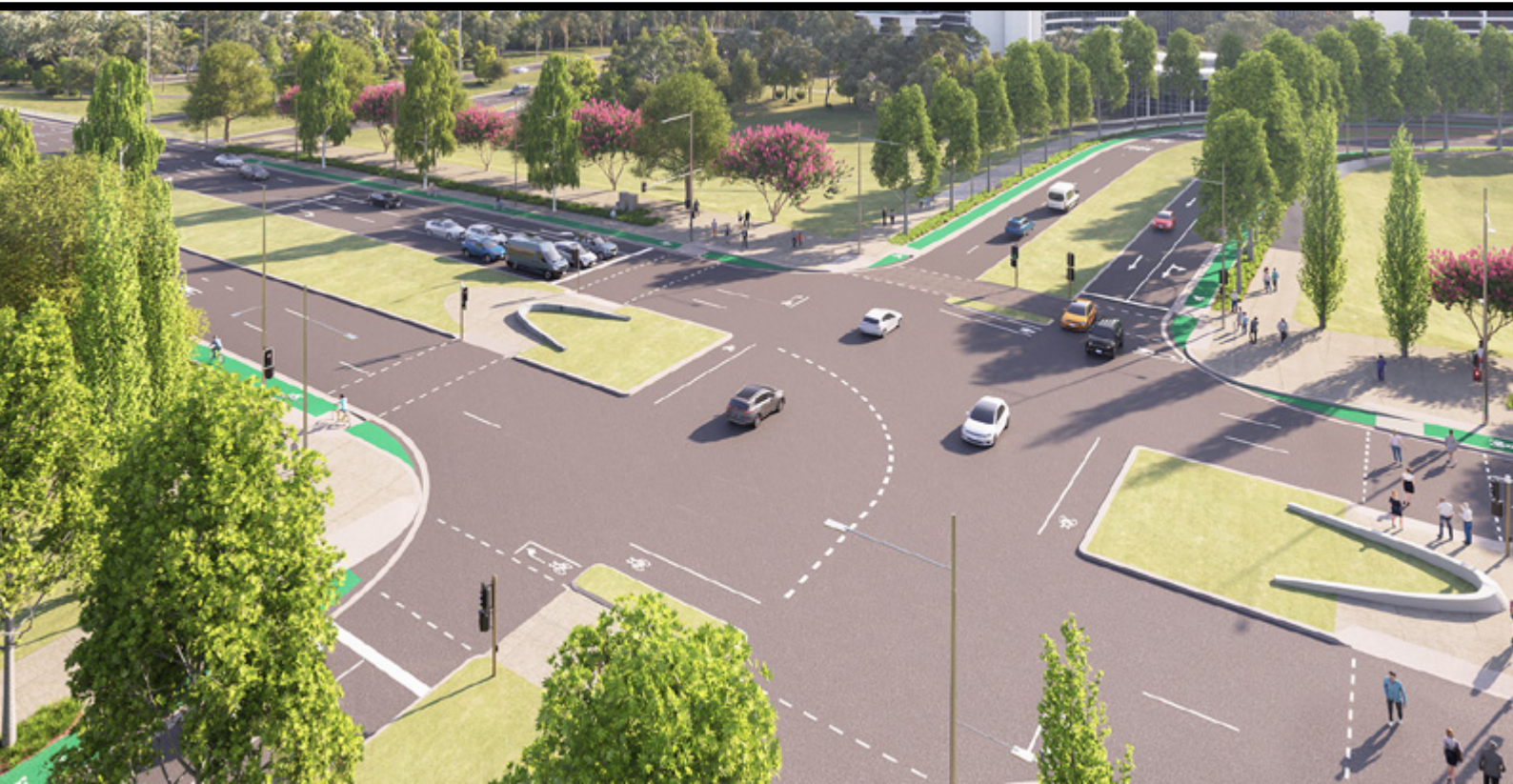
Signalisation and road works



Main works start



Works completed



Business Partnerships

The Project is expected to bring significant and lasting benefits to local businesses. These will include improved local amenity and connectivity for customers and staff, better ambience and activation of the City, and diversifying the land-use mix to attract more people, residents, businesses and workers.

To achieve longer-term benefits, Raising London Circuit will cause disruption to local businesses, residents, visitors and workers to the area.

Potential impacts, challenges and key considerations for city businesses are:

- Challenges to customers/patrons doing business in person (ie proximity and disability access)
- Impacts to customer experience (ie reduced amenity and ambience)
- Impacts from noise, dust and vibration
- Short-term disruption to power and utilities
- Changes to parking in the city

Major Projects Canberra will work with businesses to help minimise the impacts of construction and keep nearby businesses well informed. This Business Partnership Plan sets out the activities and initiatives proposed.

Eligible businesses

For the purposes of this Plan, a **partnering business** is one that physically operates within 100 metres of the project's main construction zone.

The ACT Government recognises that some businesses further afield in the city area may also be impacted by flow-on construction impacts and in these instances would also benefit from some of the outreach communications,

activation programs and the business relationship management available to all businesses in the area.

If you are a business operating in the area, and you'd like to know more, contact lightrailtowoden@act.gov.au to discuss your needs with a Business Relationship Manager.

The identification and support offered to businesses may change over time as the project evolves.

Overview of proposed partnership initiatives

The following table summarises the partnership initiatives the ACT Government will plan and undertake with eligible businesses under this Plan:

Business Relationship Manager	Provides a central point of contact within the ACT Government for project information and support.	Ongoing until project completed
Construction notices and scheduling	Working with businesses to provide timely notice of construction activity and impacts and where possible consider adjustments to scheduling.	Ongoing until project completed
Signage and wayfinding	Working with businesses to deliver high quality wayfinding and signage that ensures community and customers have clear direction on how to access businesses in a safe way.	Ongoing until project completed
Information for businesses and their customers	Regular and consistent provision of project construction and disruption information that can be shared with customers and patrons.	Ongoing until project completed
Preferred supplier initiatives	Prioritising local procurement and suppliers where possible and encouraging the project's construction partners and businesses to use local businesses impacted by construction.	Ongoing until project completed
Business Activation Program	Working with businesses to attract customers during construction and ensure the area remains active, attractive, safe and easy to navigate for community use. A program of events will be developed each year.	Ongoing seasonal activities (ie Summer 2022 and Floriade 2023)

These business partnership initiatives are described in the next section of this document.

In accordance with the ACT Government's *Business Partnership Policy – Major Projects*, the ACT Government does not make direct financial payments to businesses affected by the construction of public infrastructure, nor does the ACT Government provide payment relief in relation to rates, taxes, rents or other charges payable to the ACT Government.

Business Relationship Managers

What will a Business Relationship Manager do?

A Business Relationship Manager is an ACT Government representative who will act as a central point of contact for all your needs relating to the project. This person can:

- be your point of contact on the project and coordinate any correspondence, meeting or activities
- provide information regarding the project, including the provision of information about timing and scope of key construction activities

- receive questions, feedback, complaints or compliments regarding the project.

How to obtain a Business Relationship Manager

Business relationship managers regularly contact businesses in the construction area. If you have not yet been contacted, let us know by emailing lightrailtowoden@act.gov.au

Construction notices and scheduling

How is the construction schedule communicated?

These construction works will be ongoing for several years. Businesses will be fully informed on the construction schedule and provided with regular updates and construction look aheads.

Your Relationship Manager will ensure that where possible, your feedback on the schedule is heard and considered.

To ensure you stay informed on construction activity in the work zones, we encourage you to sign up for construction notifications at builtforCBR@act.gov.au, delivered to your inbox.

Signage and wayfinding

When will shade cloth and signage be established?

Shade cloth and signage will be established as part of the works and will continue to change and evolve as works progress. Your Business Relationship Manager will work with your business to ensure wayfinding

and signage provides clear and safe direction for customers, patrons and the community.

If you need to discuss wayfinding in more detail, please contact your Business Relationship Manager or email lightrailtowoden@act.gov.au

Information for businesses and customers

What information will be made available for my customers, and when?

Your Business Relationship Manager can discuss any tailored requirements your business may need to communicate changes, access or progress to your customers.

Project information will be readily available through a variety of channels. These include a website and portal, and construction updates and collateral that we can deliver to your business in a printed or electronic format for distribution to patrons and customers.

Your Business Relationship Manager can work with you to develop tailored information in formats that are easily shared, including maps, posters and social media tiles.

Preferred supplier initiatives

What preferred supplier opportunities exist?

Where appropriate, Major Projects Canberra and its construction partners will ensure local business are prioritised as preferred suppliers for the project.

A preferred supplier list is distributed to the various businesses involved in the Project. Preferred suppliers can offer a

range of goods and services, including catering, accommodation and meeting/conference facilities.

How can my business become a preferred supplier?

To discuss how your business could become a preferred supplier, please contact your Business Relationship Manager or email lightrailtowoden@act.gov.au

Business Activation Program

What is a Business Activation Program?

A Business Activation Program will involve partnerships and programs between the project and ACT Government Agencies, event organisers, special interest groups and businesses in the area to attract customers during construction. This program of activations ensures the area remains active, attractive, safe and easy to navigate for community use. Activations could involve one-off or ongoing events or activities, artwork, campaigns or entertainment.

The ACT Government will engage with local partners in the area to plan and prepare a program of safe and appropriate activations commencing soon.

How to commence business activation planning

To discuss your ideas, please contact your Business Relationship Manager or email lightrailtowoden@act.gov.au

Contacts

For further information regarding this Business Partnership Plan or participation in partnership activities, please email lightrailtowoden@act.gov.au or call 1800 956 409.

Further information on the project can also be found at builtforcbr.act.gov.au



Acknowledgement of Country



The ACT Government acknowledges the Traditional Custodians of the land, the Ngunnawal people. We acknowledge and respect their continuing culture and contribution to the life of this city and region.



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