ACT Government

Environment, Planning and Sustainable Development Directorate

2022-25 Strategic Plan

Version 2, revised February 2024



Vision

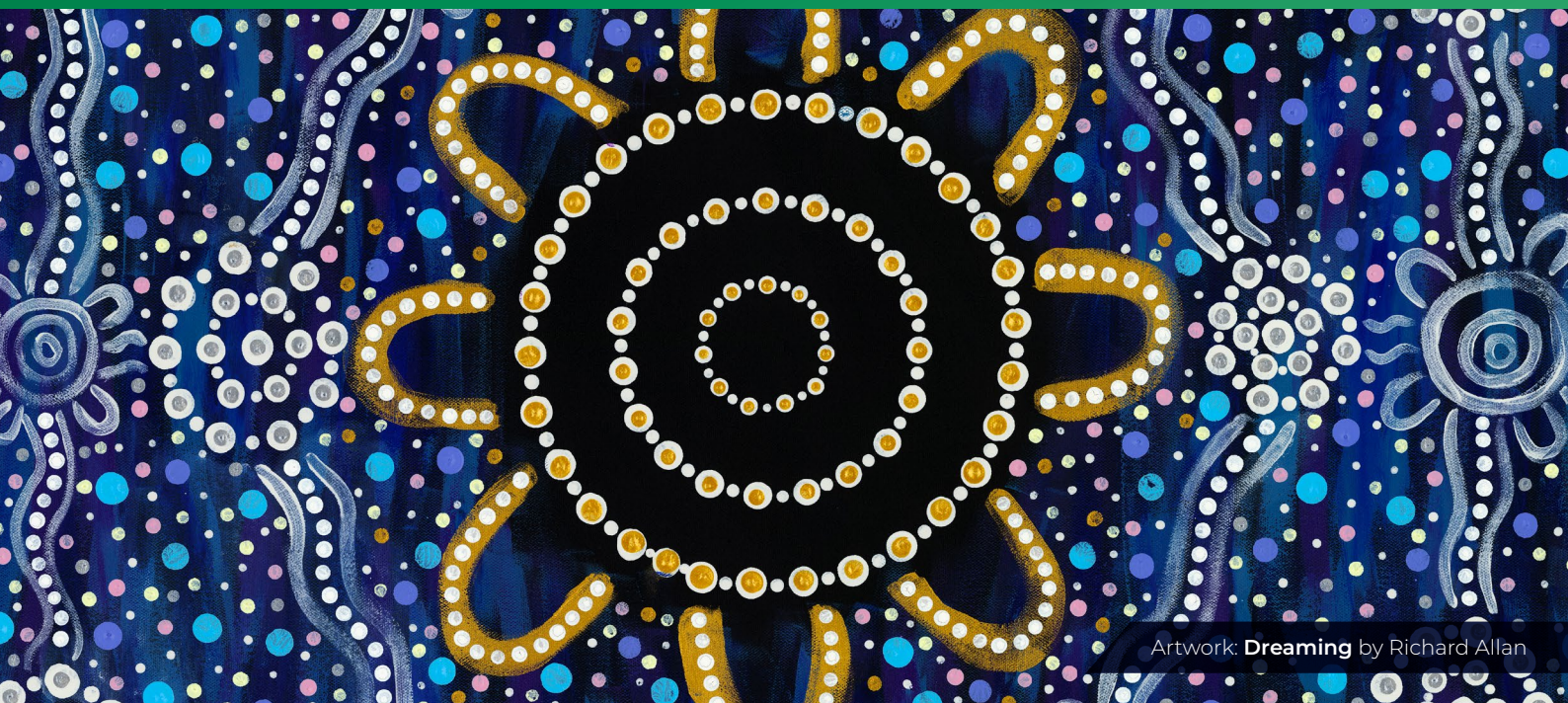
Shaping the ACT's future while acknowledging and respecting our natural environment.

Purpose

Together we plan, deliver and sustain our natural and built environments to make the ACT a place of choice today and into the future.

Approach

We are informed, connected, adaptive and innovative in everything we do.



Artwork: **Dreaming** by Richard Allan

Six Strategic Objectives

Our strategic objectives shape our commitment to planning and delivering a compact and efficient city that balances the needs of the environment, climate change, our heritage, our culture, and relationship with First Nations people.



1. Deliver a compact, efficient and sustainable city to be enjoyed now and into the future

We work to realise the ACT Government policy of land use and planning to deliver a compact and efficient city while protecting and enhancing the environment that Canberrans value.



2. Enhance Canberrans' wellbeing by conserving and experiencing nature and culture

We work to protect and conserve the natural and cultural environment (air, land, water, heritage and biodiversity) through legislation, policies, planning, programs, research and monitoring, and on-ground delivery in partnership with the community.



3. Create our climate-ready city

Through policies and programs that include active engagement with the community, we seek to reduce energy use, support renewable energy, promote environmentally sound transport choices, reduce waste and improve waste management, improve information on climate change, and increase resilience to our changing climate.



4. Work collaboratively with Ngunnawal and other First Nations people to build a strong and shared future

We respect our Traditional Custodians' history, knowledge and aspirations and work in partnership to build a strong and shared future that respects and values Ngunnawal Country. We acknowledge and celebrate the diverse First Nations people and their unique cultures through shared opportunities, respecting and valuing their knowledge and contributions to the work we do.



5. Build trust and confidence with all our Canberra community

We deliver outcomes that will benefit all Canberrans through ethical, transparent and efficient performance, while making administratively sound decisions. Communities play a vital role in our work by providing important local insights, information on community needs, and feedback on our policies and plans.



6. Continue investment in a highly valued, skilled and safe workforce

We are committed to attracting and retaining people with the right skills, knowledge and behaviours so we can deliver on our vision, priorities and contribution to the ACT's Wellbeing Domains.

Eight Primary Wellbeing Domains

Our work contributes across all 12 Wellbeing Domains - however our core contributions primarily align to 8 domains listed below along with wellbeing aspiration descriptors.

Access and connectivity

Our planning, mobility and service systems allow us to move around our liveable city and access the types of places and services we need, when we need them. Those who require additional support to gain independence can access responsive, tailored services.



Economy

A strong economy, business and innovation sector creates opportunities for all Canberrans to share in the wealth of our city.

Environment and climate

Canberra's natural environment sustains all life, is accessible, climate resilient, and clean.

Governance and institutions

All Canberrans can have their say, connect with and be part of key government processes. Canberrans have a government and other institutions that respect human rights, are responsible, reliable, have integrity, are open, and are fair.

Housing and home

Canberrans have access to secure, suitable and affordable housing throughout their lives.

Identity and belonging

All Canberrans can participate on equal terms, regardless of age, gender, sexual orientation, cultural background or disability. Aboriginal and Torres Strait Islander people have a strong voice, are decision makers on issues that impact them, and lead in the achievement of positive life outcomes. We are proud to be Canberrans.

Living standards

Canberrans can be economically secure and have the means to help manage their lives.

Safety

Canberrans are and feel safe and secure around their families, homes, community and on-line.

Strategic Objectives	Ref[#]	Strategic Indicators	Measures	Targets*	Primary Wellbeing Domains
1. Deliver a compact, efficient and sustainable city to be enjoyed now and into the future	**1.1**	A well planned and compact city	Proportion of new residential dwellings within Canberra's existing urban footprint	**70%**	Access and connectivity Housing and home
	1.2	Quality of development proposals for large and significant Development Applications	Proportion of significant Development Applications approved by the delegate	**75%**	Access and connectivity Housing and home
	1.3	An efficient planning system	Proportion of development proposals receiving design advice within 10 business days following the National Capital Design Review Panel consideration	**90%**	Access and connectivity Economy
	1.4	Facilitate land supply for residential, commercial, community, industrial and other uses in existing and future urban areas	Proportion of sites identified in the Indicative Land Release Program with completed investigation studies	**80%**	Economy
2. Enhance Canberrans' wellbeing by conserving and experiencing nature and culture	**2.1**	Improvement in Ecosystem Condition	Health conditions of ACT ecosystems have a rating of moderate (2) or above	**2 or above**	Environment and climate
	2.2	Health of water catchments	Proportion of catchments with health ratings of fair to excellent	**90%**	Environment and climate
	2.3	Connection to nature - visitor experience satisfaction	Proportion of visitors satisfied with their experience of parks, reserves and forests	**90%**	Environment and climate
	2.4	Enhanced community safety	The level of residual risk to life and property remaining after implementing the Bushfire Operations Plan	**35%-45%**	Safety
3. Create our climate-ready city	**3.1**	Reduce greenhouse gas emissions towards net zero emissions	Reduction in greenhouse gas emissions from 1989-90 levels measured by total emissions (Kilotonnes CO_2-e)	**1600kt CO_2-e by 2025**	Environment and climate
	3.2	Increased community adaptation and resilience to climate change	Proportion of people expressing moderate to high resilience to the expected effects of climate change as measured through the Resilience to Climate Change Survey	**70%**	Environment and climate
	3.3	Maintain provision of affordable renewable energy	Proportion of renewable electricity in the ACT	**100%**	Living standards
	3.4	Increased electrification of transport	Proportion of newly registered vehicles that are zero emissions in a financial year	**25%**	Environment and climate
	3.5	Increased energy efficiency and electrification of low-income households	Number of rebates provided to households in a financial year	**705**	Living standards
4. Work collaboratively with Ngunnawal and other First Nations people to build a strong and shared future	**4.1**	Building stronger partnerships	Number of meetings between EPSDD and the Dhawura Ngunnawal Caring for Country Committee (DNCCC) in a financial year	**4**	Identity and belonging
	4.2	Promoting and respecting First Nations culture	Proportion of EPSDD executive and employees who participated in cultural awareness and competence training to increase understanding and appreciation of First Nations cultures, histories, knowledge, and achievements	**60%**	Governance and institutions
	4.3	Promoting language through the place naming process	Number of places in the ACT named in Ngunnawal language or other Aboriginal and/or Torres Strait Islander languages or named to recognise Aboriginal and/or Torres Strait Islander peoples	**3**	Identity and belonging
5. Build trust and confidence with all of our Canberra community	**5.1**	Responsiveness to customers	Proportion of enquiries made with the DA Gateway Team responded to within accepted government service standards/timeframes (e.g. 10-day response timeframe for general enquiries)	**80%**	Governance and institutions
	5.2	Improved access to government information	Proportion of FOI access applications determined in accordance with statutory requirements in a financial year	**95%**	Governance and institutions
	5.3	Informed and engaged community	Number of community engagement opportunities offered in a year	**25**	Governance and institutions
	5.4	Stakeholder awareness of Directorate priorities and projects	Proportion of stakeholders who are aware of Directorate priorities and projects	**75%**	Governance and institutions
6. Continue investment in a highly valued, skilled and safe workforce	**6.1**	A capable, trained, and competent workforce	Proportion of staff who complete the essential training frameworks	**80%**	Governance and institutions
	6.2	An effective and high performing workforce	Proportion of staff who had their Professional Development Plan in place	**90%**	Governance and institutions
	6.3	Safe workplaces promoting holistic wellbeing	Proportion of workplace safety and risk assessments and inspections completed to schedule	**100%**	Safety
	6.4	An inclusive work environment	Proportion of staff who agree or strongly agree that their workplace is inclusive	**80%**	Identity and belonging

[#] Ref - Reference number
* Targets are annual unless noted otherwise.