

Our reference: **CHSFOI25-26.29**

Dear [REDACTED]

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (the Directorate) originally on **Wednesday 21 January 2026** and then rescoped on **Thursday 22 January 2026**.

This application requested access to:

'Copies of following Ministerial Briefs as listed in CHSFOI25-26.05:

MCHS25/366 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 23 to 27 June 2025

MCHS25/385 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 30 June to 4 July 2025

MCHS25/397 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 7 to 11 July 2025

MCHS25/412 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 21 to 25 July 2025

MCHS25/429 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 28 July to 1 August 2025

MCHS25/439 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 4 to 8 August 2025

MCHS25/461 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 11 to 15 August 2025.'

Authority

I am an Information Officer appointed by the Chief Executive Officer of the Directorate under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. The Directorate was required to provide a decision on your access application by **Friday 6 March 2026**.

Searches and material considered

Thorough searches of records in the Directorate were undertaken, and the named briefs (seven documents) have been identified holding the information within scope of your access application. These are outlined in the schedule of documents included at Attachment A to this decision letter.

In reaching my access decision, I have taken the following into account:

- your access application dated Thursday 22 January 2026;
- the documents containing the information that fall within the scope of your access application;
- The FOI Act;
- the *Human Rights Act 2004*; and
- the *Information Privacy Act 2014*.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as Attachment B to this letter.

Decision on access

I have decided to grant full access to all seven documents.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, the Directorate maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision.

Please be aware that no personal information will be included in the published information all other information will be published on <https://www.act.gov.au/open/foi-disclosure-logs/act-health-directorate-and-canberra-health-services-disclosure-logs>.

Review rights

ACT Ombudsman

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published on the Directorate's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ACTFOI@ombudsman.gov.au
Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Allara House
15 Constitution Avenue

GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the
FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Stevenson' with a stylized initial.

Nic Stevenson
Senior Director
Office of the Chief Executive Officer
Canberra Health Services

04 March 2026

FREEDOM OF INFORMATION - SCHEDULE OF DOCUMENTS

FILE NUMBER:	WHAT ARE THE PARAMETERS OF THE REQUEST:	APPLICANT NAME & TYPE:
CHSFOI25-26.29	<i>Copies of following Ministerial Briefs as listed in CHSFOI25-26.05:</i> <i>MCHS25/366 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 23 to 27 June 2025</i> <i>MCHS25/385 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 30 June to 4 July 2025</i> <i>MCHS25/397 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 7 to 11 July 2025</i> <i>MCHS25/412 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 21 to 25 July 2025</i> <i>MCHS25/429 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 28 July to 1 August 2025</i> <i>MCHS25/439 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 4 to 8 August 2025</i> <i>MCHS25/461 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 11 to 15 August 2025.</i>	

Reference No.	Page No.	Description	Document Date	Status Decision	Factor	Open Access release status
1	1 - 3	MCHS25/366 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 23 to 27 June 2025	27-June-2025	Full Release		YES
2	4 - 5	MCHS25/385 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 30 June to 4 July 2025	04-July-2025	Full Release		YES
3	6 - 7	MCHS25/397 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 7 to 11 July 2025	11-July-2025	Full Release		YES
4	8 - 10	MCHS25/412 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 21 to 25 July 2025	25-July-2025	Full Release		YES
5	11 - 12	MCHS25/429 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 28 July to 1 August 2025	01-August-2025	Full Release		YES
6	13 - 15	MCHS25/439 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 4 to 8 August 2025	08-August-2025	Full Release		YES
7	16 - 17	MCHS25/461 - Initiated Brief: Weekly Brief - Minister for Health and Minister for Mental Health - 11 to 15 August 2025	15-August-2025	Full Release		YES
Total Number of Documents						
7						

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access. Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately. Information about what is published on open access is available online at: <https://www.act.gov.au/open-access>.



MINISTERIAL BRIEF

Canberra Health Services

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/366
Date:	27/06/2025	
CC:	Katie McKenzie, Acting Deputy Chief Executive Officer	
From:	Dave Pepper, Chief Executive Officer	
Subject:	Canberra Health Services Weekly Brief – 23 to 27 June 2025	

Recommendation

That you:

1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister's Feedback

Key Topics/Emerging IssuesLeave Arrangements

1. The Deputy Chief Executive (DCEO), Janet Zagari, will commence a period of leave from 26 June 2025 to 21 July 2025 inclusive.
2. During this period the following backfill arrangements will be made:
 - Katie McKenzie will backfill DCEO;
 - Deborah Plant will cover the position of General Manager, North Canberra Hospital;
 - Margot Green will cover the position of Executive Director, Division of Surgery, Canberra Hospital; and

- Kellie Lang is on leave from Monday 30 June 2025 for 5 weeks. Shaun Bayliss is acting for Kellie during this time.

Alexander Maconochie Centre Drug and Blood-borne Virus Draft Strategy 2025-2030

3. The AMC Drug and Blood-borne Virus draft Strategy 2025-2030 (the Strategy) (Attachment A) was developed following the expiration of previous ACT Corrective Services (ACTCS) strategies on this issue and the development of the *ACT Drug Strategy Action Plan 2018-2021* by the ACT Health Directorate (ACTHD). which included an action for the development of an AMC Drug and Blood-borne Virus Strategy.
4. ACTCS have led the development of the draft Strategy with Canberra Health Services (CHS) and initial consultation has included ACTHD, Population Health and Alcohol and Other Drug Policy.
5. The draft Strategy aims to provide an integrated response to substance use and blood-borne viruses, to address the risks to the safety and security of detainees, staff, and the correctional centre, and to improve health outcomes for detainees.
6. The draft Strategy has five goals:
 - reduce supply
 - demand reduction
 - harm reduction
 - improve prevention, detection and response to blood-borne viruses
 - building capability and an enabling environment through continuous improvement activities.
7. ACTCS and Justice Health Services are strongly reflected in the draft Strategy but in comparison, Winnunga Nimmityjah Aboriginal Health Service is significantly less prominent – Winnunga are now referred to in the draft Strategy in relation to current activities but are not committed to any new actions.
8. ACTCS and CHS have agreed to undertake targeted external stakeholder engagement largely revisiting stakeholders involved in the development of the Strategy in 2018 - 2021.
9. The draft Strategy does not include the introduction of a needle and syringe exchange program (NSP). Some stakeholders have expressed their dissatisfaction with the exclusion of the NSP from the Strategy and the matter has previously attracted media attention.
10. The draft Strategy does not include tattooing or piercing programs as these would require separate policy and funding considerations, and unsafe body piercing or tattooing is not commonly reported among prison discharges. ATODA expressed dissatisfaction with the exclusion of a tattooing program from the Strategy.

11. Hepatitis ACT also sought that a blood-borne virus strategy be moved to a separate document, however the nexus between injecting drug use and blood-borne viruses in the detainee population warrants a combined approach to these issues.

A one-stop hub for Learning and Teaching

12. The newly created Learning and Teaching page on HealthHub collates all the resources needed regardless of where staff members work at CHS into the one space.
13. Following an intense mapping exercise to bring multiple disciplines together to create this 'source of truth' for learning and teaching, the new site streamlines the materials needed for high quality learning and teaching, so support CHS teams.

Signatory Name: Dave Pepper

Phone: 5124 4700

Action Officer: Ryan Murray

Phone: Teams

Attachments

Attachment	Title
Attachment A	The AMC Drug and Blood-borne Virus draft Strategy 2025-2030

Ministerial Brief

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/385
Date:	04/07/2025	
From:	Katie McKenzie, Acting Deputy Chief Executive Officer	
Subject:	Canberra Health Services Weekly Brief – 30 June to 4 July 2025	

Recommendation

That you:

1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister's Feedback

Key Topics/Emerging Issues

Health Protection Service Improvement Notice

1. On 19 June 2025, an Environment Health Officer (EHO) from Health Protection Services within the Health and Community Services Directorate conducted an inspection at North Canberra Hospital and identified several non-compliances against the Food Standards Code.
2. On 20 June 2025, Compass Group Healthcare Hospitality Services, which operates North Canberra Hospital's Food Services through Medirest and Morrison Living, were issued with an Improvement Notice under Section 79 of the *Food Act 2001*.



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- a. There were 12 observations listed on the Improvement Notice.
 - b. Items 1-7 were due to be remedied by 26 June 2025 and items 8-12 are due to be remedied by 31 July 2025.
 - c. Items 1-12 relate to overall cleanliness, training and education, and equipment.
3. On 26 June 2025, the inspector from Health Protection visited the site to review progress.
4. CHS understands that on 27 June 2025, Medirest and Morrison Living submitted their action plan and supporting evidence to demonstrate completed and work in progress actions.
5. A formal response from Health Protection Services is yet to be received.
6. In response to this notice, Canberra Health Services is reviewing governance processes at North Canberra Hospital to ensure compliance against the *Food Act 2021*.

Updates on Key Projects/Pieces of Work

7. Applications are now open for health practitioners to become authorised as voluntary assisted dying practitioners.
8. Health practitioners must complete mandatory voluntary assisted dying training before they can be authorised to provide voluntary assisted dying services. There will be at least two training sessions scheduled before the introduction of voluntary assisted dying on 3 November 2025. The training sessions are scheduled for:
 - a. 19 August 2025; and
 - b. 16 September 2025.

Signatory Name: Nic Stevenson

Phone: MS Teams

Action Officer: Ryan Murray

Phone: MS Teams

Ministerial Brief

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/397
Date:	11/07/2025	
From:	Katie McKenzie, Acting Deputy Chief Executive Officer	
Subject:	Canberra Health Services Weekly Brief – 7 to 11 July 2025	

Recommendation

That you:

1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister's Feedback

Key Topics/Emerging Issues

2024-25 Elective Surgery

1. Initial estimates indicate Canberra Health Services (CHS) completed approximately 16,600 elective surgeries in 2024-25.
2. The exact number will not be finalised until the Health and Community Services Directorate submits the elective surgery waiting list national minimum data set to the Australian Institute of Health and Welfare.



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3. Once known, CHS will provide advice to you on the final number of elective surgeries delivered from 2021-22 to 2024-25 and align it with accountability indicators and national publications.

Australian and New Zealand Association of Neurologists (ANZAN) Accreditation

4. You were previously briefed the scheduled accreditation visit from ANZAN which CHS was anticipating in June 2025.
5. CHS has been formally notified of the intention for ANZAN to visit on 17 July 2025.
6. CHS expects to brief you on the outcome of their visit on 28 July 2025.

Updates on Key Projects/Pieces of Work

Aboriginal Health Hub

7. CHS has commenced consultation with all existing Aboriginal Liaison Officers (ALO) regarding the Aboriginal Health Hub and formal union consultation is expected to occur from 28 July 2025.
8. CHS is also meeting with the Aboriginal and Torres Strait Islander Consumer Reference Group during the week of 14 July 2025.
9. In establishing an Aboriginal Health Hub, CHS aims to ensure there is equity of access across Canberra by promoting more community in-reach services to Aboriginal and Torres Strait Islander patients.
- 10.

Signatory Name: Nic Stevenson

Phone: MS Teams

Action Officer: Ryan Murray

Phone: MS Teams

Ministerial Brief

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/412
Date:	25/07/2025	
From:	Katie McKenzie, Acting Deputy Chief Executive Officer	
Subject:	Canberra Health Services Weekly Brief – 21-25 July 2025	

Recommendation

That you:

1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister's Feedback

Key Topics/Emerging Issues

RANZCOG Accreditation

1. The next update on RANZCOG Accreditation for July 2025 will progress to your office at the start of August 2025.

Update on Medical FTE numbers

2. Canberra Health Services (CHS) medical FTE has increased by 7.85 per cent over 2024-25 compared to numbers provided in the 2023-24 Annual Report.

2025 National Prisoner Health Data Collection

3. The National Prisoner Health Data Collection (NPHDC) is occurring over a two-week period from 18 August 2025 to 31 August 2025.
4. NPHDC is the most comprehensive collection of data on the health of people in Australia's prisons. The collection is about to run for its seventh time in 2025, following its commencement in 2009.
5. Data in the NPHDC is reported in the health of people in Australia's prisons reports. These reports are used to monitor the health of people in Australia's prisons and help ensure that appropriate health services and resources are available to meet their needs.
6. The NPHDC is coordinated by the Australian Institute of Health and Welfare (AIHW).
7. The AIHW is an independent statutory Australian Government agency that produces accessible information and statistics to support better health and wellbeing for all Australian.
8. Surveys will be completed via paper forms in prison clinics.
9. This information can inform planning and funding for prison clinics, ultimately improving health outcomes for people in prison.

CHS Recognised nationally for safer antimicrobial prescribing

10. CHS has been awarded a Clinical Care Standards Excellence Award by the Australian Commission on Safety and Quality in Health Care, announced last week. The award recognises the outstanding efforts of the CHS Antimicrobial Stewardship (AMS) team in improving the safe and effective use of antimicrobials through regular audits, digital tools, and strong clinician engagement.
11. This work has led to improved patient care, reduced the risk of antimicrobial resistance and better alignment with national guidelines.

Voluntary Assisted Dying Conference – ACT Government

12. This conference is for health professionals wanting to learn how voluntary assisted dying services will be implemented in the ACT.
13. The conference will be held on Saturday, 23 August 2025 (9.30am to 2pm) at the Peninsula Room, National Museum of Australia.
14. Keynote speakers and interstate experts will provide information and attendees will participate in interactive in-person and online sessions and learn how voluntary assisted dying will be delivered.



Updates on Key Projects/Pieces of Work

Ministerial Document Release Quarter 3 2020

15. CHS is preparing the next Ministerial Document Release for Quarter 3 of 2020 which will include documents dated between 1 July 2020 and 30 September 2020. You will receive the package for noting within the next few weeks.

Signatory Name: Katie McKenzie

Phone: MS Teams

Action Officer: Jaimilee Coomer

Phone: MS Teams



Ministerial Brief

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/429
Date:	01/08/2025	
From:	Katie McKenzie, Acting Deputy Chief Executive Officer	
Subject:	Canberra Health Services Weekly Brief – 28 July to 1 August 2025	

Recommendation

That you:

- 1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister’s Feedback

Updates on Key Projects/Pieces of Work

New Graduate Nursing and Midwifery recruitment

- 1. It is expected approximately 440 students will graduate from University of Canberra (UC) and Australian Catholic University between September 2025 and May 2026.
- 2. Nursing staffing and graduate requirements for 2026 are unknown. Canberra Health Services (CHS) has commenced a standard recruitment process for all nursing graduates capturing local and national graduates.



3. Noting midwives have a smaller supply pool, and increasing midwife requirements at CHS related to ratios, CHS will provide a letter of offer to all midwifery graduates from local universities.
4. CHS will run a standard recruitment process for midwifery graduates nationally and internationally.

Endorsed Midwives Pilot program

5. CHS is in the final stages of negotiations with industrial partners to determine method and amount of financial recognition of endorsement.
6. The pilot will run at both Canberra Hospital and North Canberra Hospital over 12 months with three midwives at each site.

Clinical Faculty Practice Exchange Program

7. CHS and the UC have partnered to develop a pilot program allowing CHS Clinical Development Nurses (CDN) and UC Registered Nurse Faulty staff exchange.
8. This is an opportunity to strengthen the partnership with local tertiary education facilities.
9. Faculty staff will have the opportunity to maintain and upskill clinical practice and systems. CDNs will upskill education and training techniques.
10. The pilot will evaluate feasibility of future joint position opportunities.
11. The pilot commences 21 August 2025.

Tranche 2C of nurse and midwife to patient ratios start on Friday, 1 August 2025

12. Tranche 2C of nurse and midwife-to-patient ratios will be implemented from this Friday 1 August 2025. This next tranche brings maternity, operating theatres and recovery, the Neonatal Intensive Care Unit (NICU), and the Special Care Nursery into the fold—joining 26 other units across all divisions at Canberra Hospital that have already implemented ratios.

Signatory Name: Nic Stevenson

Phone: MS Teams

Action Officer: Jaimilee Coomer

Phone: MS Teams



Ministerial Brief

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/439
Date:	08/08/2025	
From:	Janet Zagari, Chief Executive Officer	
Subject:	Canberra Health Services' Weekly Brief – 4 to 8 August 2025	

Recommendation

That you:

1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister’s Feedback

Key Topics/Emerging Issues

Cardiology

1. CHS have implemented an interim leadership structure in Cardiology with the Clinical Director for Division of Medicine acting as the Director of Cardiology across CHS, supported by subspecialty technical leads.
2. This change reflects the need to realign our clinical structure to better support current service demands.



3. CHS is beginning consultation on a single service model for the Territory.
4. Media reporting recently focused on two resignations from NCH. One of these resignations has since been rescinded.

Executive

5. Liz Lopa commenced as the interim Deputy Chief Executive for CHS for six months from Friday 8 August 2025.
6. CHS is recruiting to the Chief Operating Officer role following the resignation of the previous incumbent a few months ago.
7. CHS will then recruit for a General Manager, Canberra Hospital as the current incumbent has announced her retirement.

Canberra Hospitals Foundation

8. There was a recent media story relating to allegations against a former Board member of the Canberra Hospitals Foundation (CHF) which highlighted the relationship with the Foundation.
9. This is a personal matter unrelated to the Canberra Hospitals Foundation and no comments will be made by the Canberra Hospitals Foundation, nor by Canberra Health Services on this matter.
10. Canberra Hospitals Foundation remains focussed on its mission – to support patients, families, and staff across Canberra Health Services.

Single Intake Implementation Update

1. The Digital Health Record (DHR), Central Health Intake (CHI), and all associated systems have been fully prepared and are technically ready for implementation for the one health service single maternity intake implementation. All necessary integrations, testing, and validations have been completed to support a smooth rollout.
2. The original implementation date has been rescheduled to 25 August 2025 due to the unplanned leave of several key staff members at Canberra Hospital. This decision was made to ensure adequate support and oversight during the transition period, and to maintain the integrity and safety of the implementation process.
3. Succession planning for key roles within the Single Intake model is being actively pursued. This includes identifying and preparing staff to step into critical positions to ensure continuity and resilience in service delivery.



4. Meetings to advance the Continuity Model of Care and Maternity Core Model of Care are ongoing with key stakeholders and the draft is progressing with broader consultation to occur within the next three months.

Maternal, Child and Family Health (MACH) joins Baby Friendly Health Initiative accredited community services

5. The Maternal, Child and Family Health (MACH) team is now officially Baby Friendly Health Initiative (BFHI) accredited, joining just two other community services in Australia to reach this milestone.
6. This accreditation aligns with the Seven Point Plan for community health services, adapted from the Ten Steps to Successful Breastfeeding. It also acknowledges the extensive work MACH has undertaken, from staff education and service redesign to implementing a free breastfeeding and infant feeding support service.
7. All CHS maternity and community services are now BFHI accredited, a significant achievement and a testament to the commitment of our midwives, nurses and allied health teams.

Updates on Key Projects/Pieces of Work

RANZOG Accreditation

8. North Canberra Hospital (NCH) prepared and submitted a Comprehensive Report to RANZCOG in June 2025 – A Comprehensive Report is a touch point at the third-year mark, inside of a five year accreditation cycle to identify concerns or confirm the health of the clinical environment and learning opportunities for FRANZCOG trainees.
9. On 30 July 2025, NCH received the following feedback ‘the hospital appears to have appropriate measures in place to address areas of concern. The College accreditation team will be in touch regarding requests for any further updates, and ongoing monitoring activity will continue as normal’.
10. The next accreditation activity is due in June 2027.

Signatory Name: Nic Stevenson

Phone: MS Teams

Action Officer: Jaimilee Coomer

Phone: MS Teams



Ministerial Brief

To:	Minister for Health Minister for Mental Health	Tracking No.: MCHS25/461
Date:	15/08/2025	
From:	Liz Lopa, Deputy Chief Executive Officer	
Subject:	Canberra Health Services Weekly Brief – 11 to 15 August 2025	

Recommendation

That you:

- 1. Note the information contained in this brief.

Noted / Please Discuss

Rachel Stephen-Smith MLA/...../.....

Minister’s Feedback

Key Topics/Emerging Issues

Canberra Health Services (CHS) Disability Action and Inclusion Plan 2022-2025 to:

- 1. We are evaluating the CHS Disability Action and Inclusion Plan 2022-2025 to:
 - Assess if this action plan has made CHS more accessible and inclusive
 - Identify learnings and improvement opportunities to inform the next iteration.
- 2. The evaluation will examine data collected through consumer feedback, discharged inpatient survey, staff and consumer survey, Access and Inclusion Index, Digital Health Record reports,



meeting papers and briefs, and correspondence. This data will be examined by the team and another CHS staff member external to the team completing the evaluation.

3. As part of the evaluation we will be sending survey's to CHS staff and consumers. CHS staff were sent surveys on Monday 4 August 2025. On Monday 11 August 2025 survey for consumers will be sent out to a selection of recent inpatients and to the members of the Consumer and Carer Advisory Committee. The members will be asked to share the survey with their consumer advocacy groups members.
4. The evaluation should be completed by end of August 2025. The evaluation report will be provided to you and shared with ACT Disability Health Reference Group.
5. The evaluation report will be used to inform the development of a second action plan. To ensure compliance with *Disability Inclusion Act 2024*, this will be a Disability Inclusion Plan.

Adult Community Mental Health Services (ACMHS) Model of Care/ Therapies Team Update

6. Following feedback from your office, Mental Health, Justice Health and Alcohol & Drug Services (MHJHADS) have taken the opportunity to further review and update the Adult Community Mental Health Services (ACMHS) Model of Care (MoC) ([Attachment A](#)).
7. More specifically, MHJHADS have clarified language in the MoC and will update the Therapies Team service description on the publicly available website accordingly also. The changes reflect that there is no 'capping' of the number of therapy sessions provided to clients by the Therapies Team. Rather, the revised information notes that therapy duration is determined by the specific therapeutic approach adopted and tailored to the individual's response to treatment.
8. There are also built in reviews by the Therapies Team Multidisciplinary Team (MDT) after 12 sessions to assess the client's progress and determine ongoing service requirements.
9. Your office also flagged questions about the use of Therapy Contracts. MHJHADS suggest that these agreements (which represent an agreement on therapeutic goals between the client and therapist) are widely used and evidence based. However, MHJHADS acknowledge that there is an opportunity to review the current Therapy Agreements including seeking further consumer input into their design.

AMA Doctor in Training of the Year award - Dr Marrwah Ahmadzai

10. The Australian Medical Association (AMA) has recognised one of our own, Dr Marrwah Ahmadzai, as the Doctor in Training of the Year, a prestigious national honour celebrating her outstanding work in women's healthcare, her advocacy for culturally safe care and her tireless efforts to stamp out racism in healthcare.

Signatory Name: Nic Stevenson

Phone: MS Teams

Action Officer: Jaimilee Coomer

Phone: MS Teams