Implementation of the Community Services Industry Strategy 2016-2026: Vision, Priority Areas, Key Activities and Timeline

Vision

An inclusive, equitable and sustainable Community Services Industry will:

- deliver quality services to create more connected communities which will support vulnerable individuals and families to be empowered and to fully participate in their communities and to take charge of their own future
- undertake community development to create social value, build social capital and improve living conditions
- put the needs of our clients and communities at the centre of everything we do
- be a trusted voice on the needs of our communities with a strong evidence base that will shape policies and engage in social planning for the Territory and its regions.

Priority Areas

The Community Services Industry improves its capability

As an industry we enhance governance and leadership

The industry further develops its research, planning and evaluation capability

As a sustainable industry we are adaptive to survive and grow

Key Industry Strategy Activities & Timing (current phase of work highlighted in yellow)

Develop an Evaluation Framework (Aug 2018 – Dec 2018)
The framework will be designed to measure progress towards the outcomes of the *ACT Community Services Industry Strategy 2016-2026*.
Initial expenditure $67, 000 , Insight Consulting

The *ACT Community Services Industry Strategy 2016-2026* (the Strategy) identifies three 3-year plans to support the implementation of the four priority areas identified in the Strategy

ACT Community Services Workforce Plan 2017-2020 (Workforce Plan) responds to the need for a skilled workforce to meet the growing demand for services and provide more flexible and responsive client centred care.

Plan developed in September 2017

Initial projects identified for action Nov 2017

Initial projects implemented Aug 2018-Jul 2019

Research and Evaluation Plan (2018-2021)

Plan developed by December 2018

Plan for Sustainable and Adaptive Models (2019-2022)

Plan developed by December 2019