



ACT HOUSING STRATEGY YEAR 2 REPORT CARD

NOVEMBER 2020

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ACT HOUSING STRATEGY YEAR 2 REPORT CARD

Background

The ACT Housing Strategy (the strategy) was released in October 2018 and provides a roadmap to guide the delivery of housing in the ACT over the next ten years. It is accompanied by a corresponding Implementation Plan (the plan) which identifies areas of responsibility within the ACT Government and prioritises funding and delivery according to agreed timeframes.

This year's reporting draws upon the structure of the ACT Housing Strategy Year 1 Report Card (November 2019) and expands its parameters to incorporate corresponding changes to the plan, along with information about progress against each action. The changes to the plan relate to the timeframe, status and indicator/outcome categories and have been put in place to streamline reporting and improve clarity and consistency.

The ACT Government's response to COVID-19

The COVID-19 emergency has required the ACT Government and its community partners to quickly respond to review services, prioritise and, in some cases, reallocate resources. While COVID-19 has interrupted service provision for some planned initiatives, new responses to the crisis have contributed to delivery of other actions. In this year's report COVID responses and impacts have been identified against relevant action areas.

Summary of Analysis

Short-term, Medium-term and Ongoing Actions

- » Since the Year 1 Report Card was published, 9 short-term actions have been completed.
- » Out of a total of 67 short-term, medium-term and ongoing actions:
 - 14 have been completed
 - 4 are in development
 - 33 are progressing
 - 16 are continuing
- » Out of a total of 39 short-term actions:
 - 14 have been completed
 - 1 is in development
 - 24 are progressing
- » Of a total of 9 medium-term actions
 - 1 is in development
 - 8 are progressing
- » Of a total of 19 ongoing actions
 - 2 are in development
 - 1 is progressing
 - 16 are continuing

Short-term, Medium-term and Ongoing Actions

	SHORT-TERM	MEDIUM-TERM	ONGOING	TOTAL
COMPLETE	14	0	0	14
Completed 2018-19	5	0	0	5
Completed 2019-20	9	0	0	9
In development	1	1	2	4
Progressing	24	8	1	33
Continuing	0	0	16	16
Not commenced	0	0	0	0
Total	39	9	19	67

Annual Actions

Of the seven annual actions, four were completed and three are progressing.

	ANNUAL
Complete 2019-20	4
Progressing	3
Total	7

Report Card

Short-term, Medium-term and Ongoing Actions

	COMPLETE	IN DEVELOPMENT	PROGRESSING	CONTINUING	NOT COMMENCED	TOTAL
SHORT-TERM	14	1	24			39
Goal A	1					1
	A.1					
Goal 1	2	1	3			6
	1E.2, 1F.2	1F.3	1D.2, 1E.3, 1F.1			
Goal 2	1		3			4
	2C.4		2C.1, 2C.3, 2D.2			
Goal 3	2		7			9
	3A.1, 3A.2		3B.5, 3C.1, 3C.2, 3D.1, 3D.2, 3D.3, 3D.4			
Goal 4	6		6			12
	4A.8, 4B.1, 4B.2, 4B.5, 4D.1, 4E.1		4A.3, 4A.7, 4B.4, 4C.1, 4E.2, 4E.3			
Goal 5	2		5			7
	5A.2, 5B.4		5A.3, 5A.4, 5A.5, 5A.6, 5B.1			
MEDIUM-TERM		1	8			9
Goal 1		1	2			3
		1D.1	1D.3, 1E.1			
Goal 2			1			1
			2F.1			
Goal 3			2			2
			3A.4, 3B.3			
Goal 4			1			1
			4B.3			
Goal 5			2			2
			5A.7, 5B.2			

	COMPLETE	IN DEVELOPMENT	PROGRESSING	CONTINUING	NOT COMMENCED	TOTAL
ONGOING		2	1	16		19
Goal 2		1		8		9
		2A.1		2A.2, 2B.1, 2B.2, 2C.2, 2D.1, 2D.3, 2E.1, 2E.2		
Goal 3				4		4
				3A.3, 3B.1, 3B.2, 3B.4		
Goal 4			1	4		5
			4A.6	4A.2, 4A.4, 4A.5, 4E.4		
Goal 5		1				1
		5B.3				
Total	14	4	33	16		67

Notes to table:

Timeframe categories (and parameters)

1. Short-term: 0 - 3 years (2018 - 2021)
2. Medium-term: 4 - 7 years (2022 - 2025)
3. Long-term: 7 - 10 years (2026 - 2028) *
4. Ongoing: Action has commenced and is progressing as part of a continuing commitment or priority.
5. Annual: Action with clear parameters that occurs once a year.
6. In development: Investigations or planning are underway.

*Note: there are currently no long-term actions identified under the ACT Housing Strategy.

Status categories (and definitions)

7. Progressing: the action relates to a commitment with defined parameters that is underway.
8. Continuing: the action relates to an ongoing initiative.
9. Completed: the action has been finalised.
10. Not commenced: the action has not commenced and/or is behind schedule.

Annual Actions

GOAL	COMPLETE 2019-20	PROGRESSING	TOTAL
Goal 1	2	3	5
	1A.3, 1B.1	1A.1, 1A.2, 1C.1	
Goal 4	1		1
	4A.1		
Goal 5	1		1
	5A.1		
Total	4	3	7

Notes to table:

The Year 1 Report Card contained six annual actions, one less than the Year 2 Report Card. This is because Action 1C.1 has been revised from Ongoing to Annual.



OVERARCHING PRIORITY ACTION

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
A.1	Establish an all-of-government central landing website page to improve navigation for people seeking online information about housing initiatives, homelessness services and public housing.	Short-term	Topic-based Housing and Homelessness website established.	Completed	Action was completed in 2019

GOAL 1: AN EQUITABLE, DIVERSE AND SUSTAINABLE SUPPLY OF HOUSING FOR THE ACT COMMUNITY

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
1A.1	Model and publish ACT Government housing supply and demand projections via the ACT Land and Property report.	Annual	ACT Land and Property report	Progressing	<ul style="list-style-type: none"> » The ACT Land and Property Report was last published in December 2018 as a quarterly report. The report is now published on a half-yearly basis. » Publication of the June 2019 ACT Land and Property Report is pending and preparation of the December 2019 edition of the report is underway.
1A.2	Monitor and report on trends in Canberra and the region's land and property markets via the ACT Land and Property report.	Annual	ACT Land and Property report	Progressing	Refer 1A.1 update
1A.3	Release an appropriate supply of land in a mix of greenfield and urban renewal locations, informed by modelling and market analysis to provide land ahead of demand.	Annual	» Indicative Land Release Program	Completed 2019-20	Published Indicative Land Release Program for 2020-21
1B.1	Dedicate at least 15% of the Indicative Land Release Program each year to affordable, community and public housing with implementation from the 2019-20 program onwards.	Annual	» Indicative Land Release Program	Completed 2019-20	Refer 1A.3 update
1C.1	Maintain a land planning and development pipeline equivalent to four years' demand, as determined by regular demand and supply modelling undertaken under objective 1A.	Annual	ACT Land and Property report	Progressing	Refer 1A.1 update

GOAL 1

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
1D.1	Consider the recommendations of the 2018 Housing Choices Collaboration Hub related to consideration of relevant zoning changes to specific demonstration projects. Review the efficacy of these changes on housing types and choice and progress positive outcomes.	Medium-term	Territory Plan Variations for Demonstration Housing	In development	The first Territory Plan Variation was released for consultation in 2020. Further Territory Plan Variations are being prepared for consultation in 2021.
1D.2	Consider directions from the Planning Strategy refresh, around urban growth areas and plan for the integration of new housing types in existing urban environments, including links to transport, open space, community and cultural facilities.	Short-term	Studies of Urban Intensification Areas (as defined by the ACT Planning Strategy)	Progressing	The studies (social infrastructure capacity, physical infrastructure capacity, strategic urban form assessment) have all been completed.
1D.3	Undertake appropriate planning and design for greenfield estates to support a variety of housing types and urban environments.	Medium-term	Updated Estate Development Code	Progressing	The review of the Estate Development Code forms part of the ACT Planning Review. All going to plan this will hopefully be finished mid 2021, though final implementation timing is unclear. This is not a project that will be reviewed annually.
1E.1	Facilitate demonstration projects that showcase innovative, diverse housing options through different mechanisms.	Medium-term	Demonstration housing: Planning approvals in place and/or construction commenced.	Progressing	<ul style="list-style-type: none"> » Request for Proposal (RFP) for Block 1 Section 68 Kingston was released to successful Stage 1 EOI proponent on 20 December 2019, with accompanying Direct Sale Application. This proposal includes a range of housing options within the precinct. » RFP has been evaluated and found successful. The Direct Sale is under consideration. Further work is being undertaken with the Proponent. » This is a precinct-scale proposal. The Territory Plan Variation will not be complete until 2022, at which time construction can commence.
1E.2	Consider a range of sites for demonstration housing to design and deliver an inclusive residential community, pending consideration of variations to the Territory Plan for the sites.	Short-term	Demonstration housing: Site analysis undertaken on multiple sites with outcomes to inform Housing Choices Territory Plan Variation.	Completed	<ul style="list-style-type: none"> » Demonstration Housing sites are progressing through due diligence and planning processes, including National Capital Design Review Panel, pre-consultation and Territory Plan Variations (TPV). » The first TPV is with the Minister for Planning for approval to be released for statutory public consultation. Subsequent TPVs will follow in 2021. » Delays in community engagement due to COVID-19. Anticipate TPVs will commence statutory public consultation in 2021.

GOAL 1

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
1E.3	Consider different occupancy and ownership models including the applicability of community title models for cooperative housing developments.	Short-term	Consider suitability of community title models for cooperative housing developments.	Progressing	» Community title models are encouraged where physical parameters (number and size of blocks) allow.
1F.1	Test design-led planning controls with urban design guidelines as part of a draft Territory Plan variations for the City and Gateway urban renewal area.	Short-term	<ul style="list-style-type: none"> » Apartment and Attached Housing Design Guidelines(AAHDG) in place » National Capital Design Review Panel considerations informed by AAHDG where relevant. 	Progressing	<ul style="list-style-type: none"> » The National Capital Design Review Panel continues to review significant development and redevelopment proposals across the city. Design review is currently informed by the relevant Territory Plan development codes whilst the Apartment Guidelines are being finalised. » An Apartment Design Guide is being prepared by the ACT Government as a resource to provide guidance and considerations for achieving improved design quality and residential amenity in Canberra. » Targeted consultation will create opportunities for additional input prior to the public release of the Apartment Design Guide.
1F.2	Investigate the introduction of a rating system for housing with accessibility and universal design features when property is advertised, on a voluntary basis, prior to considering a potential mandatory rating scheme.	Short-term	Explore rating system for dwellings built to accessible standards or incorporating universal design.	Completed	<ul style="list-style-type: none"> » Recent reforms under the Unit Titles Legislation Amendment Act 2020 will introduce new adaptable housing advertising requirements to help people looking to buy or rent a property that is an adaptable dwelling. Applying from 1 November 2020, all advertisements for residential properties for sale or rent in the ACT must include information to identify if the property is an adaptable dwelling. » This requirement recognises that adaptable features are a marketing advantage for owners and occupants, as they allow fully accessible dwellings to be adapted (if needed) to meet an occupant's individual needs, yet are also marketable to a broad audience.
1F.3	Investigate planning and design provisions that encourage the supply of affordable housing across the spectrum of community need. This could include investigation of planning options such as inclusionary zoning and incentive mechanisms.	Short-term	<ul style="list-style-type: none"> » Literature review into inclusionary zoning. » Outcomes may be considered as part of the ACT Planning Review. 	In development	Literature review underway.

GOAL 2: REDUCING HOMELESSNESS

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2A.1	Work with the community to co-design new policies and programs and bring in the voices of those who have a lived experience of homelessness.	Ongoing	Ongoing engagement with community partners.	In development	<p>The ACT Government will work collaboratively with ACT Specialist Homelessness services to co-design services for the future. CSD and Housing ACT will work with the ACT Specialist Homelessness Sector to ensure that funding, service gaps and needs are met and that procurement methodologies are appropriate for both large and small organisations. Outcomes of the current COVID-19 stimulus programs will also inform this work.</p> <p>COVID-19 response: In response to the COVID-19 Public Health Emergency, Housing ACT worked closely with the ACT Specialist Homelessness Sector services to understand the types of additional support needed for them to continue to deliver essential services. This included establishing the Women's Services group, chaired by Toora Women Inc., the Rough Sleeper Issues/Homelessness group chaired by CatholicCare, and Congregate/Shared Living Accommodation providers group chaired by Havelock Housing Association. Through these working groups a better understanding was gained of where the pressure points for the sector were, and where they were expected to be. Responding to feedback from these groups, the following responses were announced:</p> <ul style="list-style-type: none"> » Accommodation Support Fund - \$832,000 was allocated to provide both emergency and long-term accommodation for men, women and children who face the challenge of physical distancing in shelters, self-isolation and potential quarantine when needed. » Rent relief package – rent relief was provided to over 600 properties rented to community organisations through Housing ACT's Housing Assistance Asset Program to a value of approximately \$2.2 million. » Through the Accommodation Support Fund \$150,000 was provided to CatholicCare to establish and operate MacKillop House to provide supported accommodation for women and children experiencing homelessness.

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2A.2	Implement a more structured and agile approach to community engagement, working iteratively to test ideas and be responsive to the input and feedback.	Ongoing	New policies and programs introduced/launched	Continuing	<p>COVID-19 response: Recognising the potential of the COVID-19 crisis to adversely impact the safety, security and sustainability of accommodation options for people in public housing, and people who are homeless or at risk of homelessness, the ACT government allocated \$3 million in funding to provide support for people facing homelessness or domestic and family violence arising from the pandemic. This included \$330,000 for Client support for OneLink to expand existing operations in response who are at risk of homelessness due to COVID-19; \$832,000 to provide both emergency and long-term accommodation for men, women and children who face the challenge of physical distancing in shelters, self-isolation when needed and potential quarantine; \$550,000 to respond to an increase in demand for domestic and family violence and sexual assault services and provide emergency accommodation to women, children and families experiencing domestic and family violence, and \$1 million in grant funding to support community services organisations adapt and adopt to innovative and essential business changes, including staff safety fixtures and technology requirements to continue operations remotely.</p>
2B.1	Prioritise young people, including young mothers, and women and children escaping domestic and family violence to provide assistance early to minimise the intergenerational impacts of experiencing homelessness.	Ongoing	More frontline homelessness services	Continuing	<p>Domestic and Family Violence services: During 2019-20 Doris, Beryl and Toora were allocated additional funding over four years through the ACT Government 2018-19 Budget initiative, to support women and children escaping domestic violence. In the second year of funding each of these services have been allocated an additional \$144,000. As part of the same budget initiative, Karinya House received \$82,000, to support young pregnant women and mothers at risk of homelessness.</p> <p>COVID-19 response: As part of the 2020 ACT COVID-19 stimulus responses, the Domestic Violence Crisis Service (DVCS) received \$350,000 to increase its accommodation brokerage and crisis support capacities for people experiencing domestic and family violence.</p> <p>Common Ground: Work has continued to deliver Common Ground in Dickson to provide stable and supportive housing for people who need it. The identified cohort for Common Ground Dickson includes, single older women, women with children, and single younger women, providing access to a Common Ground initiative in the ACT for women and families. The Territory Plan Variation was approved and the Development Applications have been lodged and are awaiting a decision. A procurement process for the design and construct tender is underway. Work and construction on site has commenced.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2B.2	Continue to partner with the Coordinator General for Family Safety to strengthen the government's response to women and children experiencing family and domestic violence.	Ongoing	Continuation of the partnership and program improvements implemented.	Continuing	<p>The Safer Families Assistance Program provides \$2,000 to eligible people for a wide range of purposes relating to sustaining or re-establishing a family home following the experience of family violence.</p> <p>Program improvements and expansion have resulted in an increase in program uptake. In the 2018–19 financial year, 84 applications were approved, compared to 138 applications with a total value of \$276,000 in 2019-20.</p> <p>COVID-19 response: In April 2020, \$550,000 was announced as part of broader \$3 million funding package to respond to an increase in demand for domestic and family violence and sexual assault services and provide emergency accommodation to women, children and families experiencing domestic and family violence. From this funding \$125,000 was provided to boost the Safer Families grants to provide support for people experiencing homelessness or domestic and family violence arising from the COVID-19 pandemic.</p>
2C.1	Support culturally appropriate public and community housing accommodation options and support programs for Aboriginal and Torres Strait Islander people.	Short-term	Increase in accommodation options and support programs - more culturally appropriate housing for older Aboriginal and Torres Strait Islander people	Progressing	<p>Housing ACT has worked closely with the Aboriginal and Torres Strait Islander Elected Body to deliver the second and third older persons complexes of five dwellings on each site. This work has continued throughout the design and community engagement process for the new complexes. As part of this co-design the Elected Body reviewed the project designs at each design milestone and provided valuable feedback about cultural inclusions such as an emphasis on enhanced communal and private outdoor spaces.</p> <p>The demolition of the Lyons site commenced in January 2020 and a smoking ceremony was held on 14 February to cleanse the site. Construction has been completed on the site in Lyons.</p> <p>The Development Application for Dickson has been submitted and a decision expected early in the first quarter of the 2020-21 financial year, with construction to commence first quarter 2020-21.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2C.2	Work with the sector to design and implement specific programs targeted at new and emerging groups at risk of homelessness. In the 2018-19 Budget the Government allocated \$6.5m to address gaps in the homelessness service system including for the development of programs to support older women and migrant families who are homeless or at risk	Ongoing	More frontline homelessness services - Programs designed and implemented.	Continuing	<p>In 2019-20 the ACT Government worked with the sector to design and implement a number of new programs to respond to new and emerging groups at risk of homelessness.</p> <p>Axial Housing: In 2019 the ACT Government implemented a housing first pilot program that will help people in the community experiencing chronic homelessness, requiring urgent assistance and unable to sustain a tenancy on their own. As of 31 December 2020, the Axial Housing program has successfully managed to house 28 rough sleepers, including some entrenched rough sleepers who have previously been unwilling to engage.</p> <p>Common Ground: Work has continued to deliver Common Ground in Dickson to provide stable and supportive housing for people who need it. The identified cohort for Common Ground Dickson includes single older women, women with children, and single younger women. The Territory Plan Variation was approved and the Development Applications have been lodged and are awaiting decision. A procurement process for the design and construct tender is underway. Work on site has commenced.</p> <p>Targeted accommodation: Whilst adaptable housing is now the default intention for all new developments, Housing ACT is working with government and community partners to provide more targeted accommodation for identified cohorts and those clients with more complex needs. This includes projects to support: youth out of home care and crisis accommodation, Aboriginal and Torres Strait Islander older people, mental health wellbeing, and disability group housing, to name a few.</p> <p>COVID-19 response: As a result of the implementation of the economic survival package to support the community sector and social housing tenants experiencing financial stress under COVID-19, Housing ACT has been able to focus support where it is most needed, including Axial Housing, the Winter Lodge for men and Mackillop House for women and children.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2C.3	Work with the sector to investigate and implement a model of support that draws upon the principles of housing first, particularly for those experiencing long-term homelessness.	Short-term	Model determined - Common Ground Dickson; Axial Housing (Ongoing)	Progressing	<p>In 2019-20 the ACT Government has worked to expand the existing Common Ground initiative and has commenced a new housing first pilot.</p> <p>Axial Housing: Axial housing is a new initiative based on a housing first approach and will help people in the community experiencing chronic homelessness, requiring urgent assistance and unable to sustain a tenancy on their own.</p> <p>Common Ground: Work has continued to deliver Common Ground in Dickson. Common Ground is a model of multi-unit permanent supportive housing based on 'Housing First' principles designed to provide long-term, high-quality housing options for people with lived experience of chronic homelessness and for low-income earners.</p> <p>COVID-19 response: As a result of the implementation of the economic survival package to support the community sector and social housing tenants experiencing financial stress under COVID-19, the ACT Government has been able to focus support where it is most needed, including Axial Housing, the Winter Lodge for men and Mackillop House for women and children.</p>
2C.4	Strengthen the Human Services Gateway (OneLink) to reach out to people and be available at the times when people need help.	Short-term	Human Services Gateway strengthened.	Completed	<p>A weekend service has been implemented as business as usual from 2 January 2020. OneLink weekend hours are Saturdays from 12.30pm to 5.00pm delivered from Woden Community Service in Corinna street and Sundays from 12:30pm to 3:15pm at Woden Community Service in Corinna street and from 4.00pm to 5.00pm at the Red Cross Road House. A drop-in service and telephone contact is available.</p> <p>COVID-19 response: COVID-19 has had an impact on the weekend service with phone services available only on Saturdays and Sundays. Due to restrictions the drop-in service has been temporarily suspended. To further support members of the community that have been impacted by COVID-19 \$330,000 was allocated to OneLink for the Client Support Fund to respond to increased demand in the sector. All specialist homelessness service providers across the ACT can access this funding to support current and new clients. The Client Support Fund commenced on 11 May 2020 and as at 31 December 2020, 57 individuals/families have been supported through the Client Support Fund. Of these, 22 are individuals/families experiencing domestic and family violence.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2D.1	Work with the sector to identify, prioritise and assist those in crisis accommodation who can transition into public, community or private housing depending on their needs, and provide support to assist them to sustain their tenancies.	Ongoing	Improved transition out of crisis accommodation.	Continuing	<p>COVID-19 response: As part of the COVID-19 response \$127,000 was provided to establish the Winter Lodge. The Winter Lodge is an 18-bed facility located within the Ainslie Village grounds. Operated by Argyle Community Housing, it provides temporary accommodation, and appropriate exits for men experiencing homelessness during COVID-19. The Winter Lodge commenced operation on 11 May 2020 and closed on 31 October 2020, accommodating 121 men during this period.</p>
2D.2	Establish a diverse range of housing models in the ACT to meet the needs of people who require permanent supportive accommodation to remain out of homelessness.	Short-term	Housing models established.	Progressing	<p>In 2019–20 the ACT Government has worked to expand and provide a wider range of permanent supportive accommodation solutions for those who need it.</p> <p>Wellbeing houses: The ACT Government has designed and built bespoke supported accommodation to transition clients who are currently in the ACT mental health system into longer term supported accommodation. In partnership with Canberra Health services, four wellbeing houses have been built. The first was completed in February 2019, the second and third in July 2020 and the fourth was completed in November 2020.</p> <p>Axial housing: In 2019 the ACT Government implemented a housing first pilot program that will help people in the community experiencing chronic homelessness, requiring urgent assistance and unable to sustain a tenancy on their own. As of 31 December 2020, the Axial Housing program has successfully managed to house 28 rough sleepers, including some entrenched rough sleepers who have previously been unwilling to engage.</p> <p>Common Ground: Common Ground is a model of multi-unit permanent supportive housing based on 'Housing First' principles designed to provide long-term, high-quality housing options for people with lived experience of chronic homelessness as well as low-income earners. The ACT Government is currently expanding this model and working to build a second Common Ground in Dickson which will support women and families, including many who have experienced chronic homelessness.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2D.3	Continue supporting the Common Ground model.	Ongoing	Continued operation of Common Ground Gungahlin and investigation underway to establish Common Ground in Dickson.	Continuing	Common Ground Gungahlin continues to provide housing and support for people who have experienced chronic homelessness as well as a mix of affordable rental properties. Work has continued to deliver Common Ground in Dickson to provide stable and supportive housing for people who need it. The Territory Plan Variation was approved, and the Development Applications have been lodged and are awaiting decision. A procurement process for the design and construct tender is underway. Work on site has commenced.
2E.1	Develop a new professional development and training program for frontline housing and homelessness organisations to enhance their organisational and workforce capacity.	Ongoing	Increase in professional development and training in the sector	Continuing	<p>Housing ACT undertook procurement activities to deliver professional development and training programs for the ACT Specialist Homelessness Sector. Contracts were executed in late 2019. Organisational Health assessments for organisations within the sector are progressing.</p> <p>COVID-19 response: The expected delivery of April 2020 has been delayed due to impacts from both the Bushfires and COVID-19. Many organisations were busy with increased service delivery, above business as usual, and completing risk and business continuity planning during the COVID-19 period. The project has recommenced, and Housing ACT has engaged an external consultant to undertake an Organisational Health and Sustainability Assessment with all funded homelessness organisations. A confidential “Health Check” report was provided to each participating organisation with the aim of improving their capacity to respond to future sector challenges and opportunities. A de-identified report summarising the findings from the Organisational Health and Sustainability Assessment was provided to Housing ACT in November 2020. The summary report is currently under review and consideration by Housing ACT.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2E.2	Develop a framework for the proper assessment and referral for people who have a lived experience of trauma.	Ongoing	Better data and analysis procured and utilised.	Continuing	<p>150 places for the online Introduction to Trauma Training course were offered to staff from across the ACT Specialist Homelessness Sector.</p> <p>COVID-19 response: The COVID-19 pandemic had an impact through sector staff availability, interstate teacher travel restrictions, social distancing and other general health restrictions. The first two phases of the Trauma Informed Care Training have now been completed, with positive feedback received from the sector. During phase one 150 sector staff enrolled in the online Introduction to Trauma Awareness Training. As at 18 January 2021, 108 participants have completed this training. Access to the online training portal has been extended until 28 February 2021 to allow all staff time to complete.</p> <p>The phase two face-to-face training initially planned for May and June 2020 was postponed due to COVID-19 restrictions. After careful consideration and monitoring during the unfolding pandemic, the program was modified and delivered as an interactive webinar course. 70 sector participants completed the course during August and September 2020 across four two-day interactive webinar courses. Of these 15 staff have completed the accredited assessment components with certificates issued.</p> <p>A third Trauma Informed Care Training phase will be developed and delivered in 2021. The Joint Pathways network will nominate 20 staff to undertake 'train the trainer' course with an estimated completion time of six months.</p> <p>The provider contract has been extended for a further six months to meet this timeframe.</p>

GOAL 2

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
2F.1	Work across government to establish formal and informal information sharing and collaboration to provide a holistic response to preventing and addressing homelessness, particularly for those exiting care and custody.	Medium-term	Sharing and collaboration opportunities established.	Progressing	<p>ACT Corrective Services and Housing ACT are working collaboratively to support the establishment of the Justice Housing Portfolio (JHP) and the Drug and Alcohol Court (DAC). The 2018-19 Budget funding allows JACS to use ten properties to support these programs as they are established. These areas are also collaborating on shared initiatives to improve policy and practice integration across agencies. In November 2020, seven Justice Housing Program properties were operational, providing transitional accommodation for men and women on remand, and an additional property has become operational since, bringing the current total to eight with two more to be provided. Properties have been provided in stages as both programs have grown to capacity over time.</p> <p>COVID-19 response: COVID-19 was a contributing factor in delays experienced in the establishment of the JHP and timing of scaled DAC implementation. Both programs are expected to expand operations in 2020–21.</p> <p>Collaborative policy work will recommence shortly after delays from COVID-19 response projects. This work will aim to incorporate learnings from the range of projects undertaken.</p>

GOAL 3: STRENGTHENING SOCIAL HOUSING ASSISTANCE

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
3A.1	Deliver a plan that sets the strategic vision for the growth and renewal of public housing	Short-term	Projections published.	Completed	<p>In May 2019, the Minister for Housing and Suburban Development released Growing and Renewing Public Housing 2019–24. A total investment of \$600 million over five years – \$100 million of which will be provided through the Budget – will renew 1,000 properties and grow the portfolio by at least 200 homes. In the first year of Growing and Renewing Public Housing 2019–24, 60 dwellings were either constructed or purchased as part of the program. In August 2020, the ACT Government announced the expansion of the Growing and Renewing Public Housing Program, providing longer-term economic stimulus through the allocation of an additional \$32 million in land and \$20 million to extend the program for a sixth year, funding the construction of 60 additional public housing dwellings. As part of the Parliamentary and Governing Agreement, the ACT Labor and Greens Government acknowledge the requirement for the continual growth and renewal of social housing, as well as increasing supply of affordable housing to meet housing need in the ACT. As part of this commitment, the Government will aim to deliver a total of 400 additional public housing dwellings by 2025, inclusive of the 260 additional dwellings already committed by the Government for the period 2019-2025. This would represent more than a \$1 billion investment in the Territory's public housing portfolio over 10 years to 2024-25.</p>
3A.2	Identify and produce publicly available and measurable targets for growth and renewal of public housing against which future success can be measured.	Short-term	Plan developed and implemented	Completed	<p>In May 2019, the Minister for Housing and Suburban Development released Growing and Renewing Public Housing 2019–24. It includes a total investment of \$600 million over five years – \$100 million of which will be provided through the Budget – and will renew 1,000 properties and grow the portfolio by at least 200 homes. This will involve approximately:</p> <ul style="list-style-type: none"> » 300 properties demolished; » 700 properties sold; » 700 new properties built on existing sites; » 360 new properties built on newly released land; and » 140 properties purchased from the market. <p>This information is publicly available on the Homes and Housing website.</p>

GOAL 3

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
3A.3	Develop a new holistic model of social housing that puts the client at the centre.	Ongoing	New housing options delivered	Continuing	<p>Model Social Landlord Framework: Housing ACT has developed a Model Social Landlord Framework which is being implemented internally and is the basis of core principles being utilised throughout Housing ACT. These principles are being integrated into organisational capability in the delivery of services and projects. Housing ACT will now look to embed this framework in the understanding of objectives and in the delivery of services to our tenants and external stakeholders.</p> <p>Shared Equity Scheme: The ACT Government is currently undertaking a review to explore and test the feasibility of expanding the ACT Government's current Shared Equity Scheme. This will inform future schemes to maximise take-up and increase the number of people entering affordable home ownership and exiting public housing.</p>
3A.4	Continue to support diverse and vibrant communities through our 'salt and peppering' of social housing across all areas of Canberra.	Medium-term	Adopt a human-centred design approach to housing services	Progressing	<p>Housing ACT is continuing to identify suitable properties for both the redevelopment and sales programmes, to support Growing and Renewing Public Housing 2019–24. The new program will have a strong focus on redeveloping and increasing density on existing sites. The new properties will be contemporary and well designed, aiming to reflect the look and feel of the neighbourhood.</p> <p>The program will continue to deliver public housing throughout all of Canberra, aiming to increase holdings within suburbs which have less public housing properties, whilst divesting in those with higher than average holdings.</p>
3B.1	Offer a greater range of housing options that better meet the diverse housing needs of families in the community.	Ongoing	More housing options offered	Continuing	<p>Housing ACT is continuing to diversify the built form of its portfolio to support the increasingly diverse needs of its clients.</p> <p>Targeted accommodation: Whilst adaptable housing is now the default intention for all new developments, Housing ACT is working with government and community partners to provide more targeted accommodation for identified cohorts and those clients with more complex needs. This includes projects to support: youth out of home care and crisis accommodation, Aboriginal and Torres Strait Islander older people, mental health wellbeing, and disability group housing, to name a few. As well as continuing to diversify the built form of the portfolio, Housing ACT is working to offer more diverse tenure/tenancy types. Work with Canberra Health services has seen accommodation being built to support people within the mental health service system transition into longer term supported accommodation.</p> <p>Community housing: The 33 units at Toolangi in Kaleen, tendered to CatholicCare to manage, are an example of government and the community housing sector working together to boost the supply of affordable rentals and as the site is a mixed tenure development with 33 public housing properties, all residents will share the benefits of CatholicCare's social inclusion and community development program.</p>

GOAL 3

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
3B.2	Design and deliver purpose-built housing that adapts to the needs of older people and people living with disability.	Ongoing	Housing designed and delivered.	Continuing	<p>Wherever possible, public housing is designed to meet Class C Adaptable housing standards. Adaptable housing ensures people of all ages and abilities can live within the home and it can be easily adapted to meet changing household needs without requiring costly or substantial modifications.</p> <p>Housing ACT is a registered service provider for Specialist Disability Accommodation (SDA) under the NDIS. The ACT Government has been working closely with the National Disability Insurance Agency (NDIA) to better understand SDA and will be working to gradually enrol eligible properties in partnership with community housing providers. This includes identifying opportunities to utilise SDA funding to ensure current Housing ACT tenants have greater choice and control. Further to this Housing ACT is working to provide more targeted accommodation for identified cohorts and those clients with more complex needs. This includes more projects to support aging in place for Aboriginal and Torres Strait Islander older people and clients with disabilities and/or enduring mental health problems.</p>
3B.3	Continue the program of renewal started by the Public Housing Renewal Taskforce to replace older, less efficient homes with newer, more cost efficient options.	Medium-term	Program continued.	Progressing	<p>Under Growing and Renewing Public Housing 2019–24, properties are identified and assessed for redevelopment as they reach the end of their useful life within the Housing ACT portfolio. They are replaced with newer, more cost-efficient homes to meet the needs of current and future tenants. Analysis of the indicative capital program shows that the type and composition of new dwellings to be delivered under Growing and Renewing Public Housing 2019–24 aligns with the demand expressed on both the Housing Register and Transfer list. This demonstrates that whilst renewing aging, no longer fit for purpose stock, Housing ACT is actively realigning its portfolio to meet contemporary needs.</p> <p>COVID-19 response: Delays and barriers to tenant engagement by Housing ACT's Relocations team have occurred as a result of COVID-19.</p>
3B.4	Work with the Aboriginal and Torres Strait Islander Elected Body to expand the range of culturally appropriate housing options for the Aboriginal and Torres Strait Islander community, and enhance the capacity of the community housing sector.	Ongoing	New housing options delivered and capacity increased.	Continuing	<p>The ACT Government is committed to working with the Elected Body and undertaking meaningful consultation with the Aboriginal and Torres Strait Islander community to co-design, implement, expand and deliver culturally appropriate accommodation and support options, including how to further support the development and growth of registered Aboriginal and Torres Strait Islander Community Housing providers in the ACT.</p> <p>As part of this work, the ACT Government is examining how it can strengthen community engagement approaches with the Aboriginal and Torres Strait Islander community, to better understand current and future housing needs in the community through the development of this work. To support this action, insights gained through current community participation will be utilised and adapted accordingly.</p>

GOAL 3

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
3B.5	Work closely with the Aboriginal and Torres Strait Islander community to co-design the new long-term accommodation complex for older Aboriginal and Torres Strait Islander people.	Short-term	New accommodation complex designed.	Progressing	<p>In 2019–20, Housing ACT has worked closely with the Aboriginal and Torres Strait Islander Elected Body to deliver the second and third older persons complexes of five dwellings on each site. This work has continued throughout the design and community engagement process for the new complexes. As part of this co-design the Elected Body reviewed the project designs at each design milestone and provided valuable feedback about cultural inclusions such as an emphasis on enhanced communal and private outdoor spaces.</p> <p>The demolition of the Lyons site commenced in January 2020 and a smoking ceremony was held on 14 February to cleanse the site. Construction has been completed in Lyons.</p> <p>The Development Application for Dickson has been submitted and a decision expected early in the first quarter of the 2020–21 financial year, with construction to commence first quarter 2020–21.</p>
3C.1	Develop a new service delivery approach that works with tenants to give them greater flexibility to choose a home that meets their needs.	Short-term	Service delivery approach developed.	Progressing	<p>As part of a broader Business Process Re-Engineering Review and aligning with new digital capability being developed, work continues to ensure new clients and existing tenants are able to confirm their needs and find houses that suit their life. Specifically the Choice Based Letting product has been released into beta working with a pilot group for initial feedback as to the service delivery components.</p> <p>COVID-19 response: While COVID-19 has affected our ability to visit tenants at their homes, over 17,000 calls were made to tenants. Conversations included a check on their welfare and information about the one-off \$250 stimulus payment to public housing households. As at 30 June 2020, all 10,555 eligible households had been provided with the payment either via direct debit to their provided bank account or as a credit on their rent account.</p>

GOAL 3

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
3C.2	Build a Modern Social Landlord Framework that sets the industry standard and achieves better outcomes for social housing tenants.	Short-term	Deliver a modern social landlord framework.	Progressing	<p>Housing ACT has developed a Model Social Landlord Framework which is being implemented internally and is the basis of core principles being utilised throughout Housing ACT. These principles are being integrated into organisational capability through the delivery of services and projects. Housing ACT will now look to embed this framework in the understanding of objectives and through service delivery to tenants and external stakeholders. An example of this in practice is establishment of the Housing ACT, Connections Team in Gateway Services. The Connections Team uses a differentiated response to social housing clients depending on need. In the first instance, all clients seeking social housing assistance are forwarded to the Gateway Intake Team where eligibility is determined and risk factors identified. Clients with less complex circumstances and low risk factors, remain with the Intake Team who complete the assessment and categorise the application to the standard or high needs housing category.</p> <p>More complex circumstances and high-risk factors are referred to the Connections Team who finalise the assessment, link the applicant with appropriate support services and request priority consideration before the Multi Disciplinary Panel.</p>
3D.1	Build a client portal that will give social housing tenants up-to-date information about their tenancy and accounts.	Short-term	Portal built and launched.	Progressing	Housing ACT has developed an initial beta platform which allows for property selection and back office capability under the whole of government Salesforce platform. This is being worked with a trial group to ACT citizens to further progress.
3D.2	Build a mobile application that delivers immediate access to social housing information, services and applications anywhere at any time.	Short-term	Application built and launched.	Progressing	Housing ACT has developed an initial beta version which allows for property selection and back office capability under the whole of government Salesforce platform. This is being worked with a trial group to ACT citizens to further progress.
3D.3	Create a suite of online application forms for social and affordable housing services that can be completed and submitted electronically.	Short-term	Forms created and available.	Progressing	As part of the ACT Government's ongoing commitment to provide faster, more efficient digital services, the ACT Government has developed a new Rental Bonds Portal, enabling applicants to lodge, manage and request refunds for bonds online. Housing ACT has developed an initial beta version which allows for property selection and back office capability under the whole of government Salesforce platform. This is being worked with a trial group to ACT citizens to further progress.

GOAL 3

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
3D.4	Make face-to-face services available in more locations across the ACT for people who prefer to talk to someone.	Short-term	More delivery locations established.	Progressing	<p>OneLink commenced expanded hours and a weekend service as business as usual from 2 January 2020. OneLink weekend hours are Saturdays from 12.30pm to 5.00pm delivered from Woden Community Service in Corinna street and Sundays from 12:30pm to 3:15pm at Woden Community Service in Corinna street and from 4.00pm to 5.00pm at the Red Cross Road House. A drop-in service and telephone contact was available pre Covid-19 restrictions.</p> <p>COVID-19 response: COVID-19 has had an impact on the weekend service with phone services available only on weekends. Due to restrictions the drop-in service has been temporarily suspended.</p> <p>COVID -19 has also delayed the progress of additional Housing ACT Central Access Point physical locations in other ACT regions, this will be further investigated once circumstances allow. The Central Access Point in Belconnen has remained open for limited face- to-face service delivery throughout the pandemic, following social distancing protocols. Gateway Services has implemented other ways for the community to make contact. Increased usage of phone and email has ensured the application and assessment processes have continue in spite of limitations regarding physical contact.</p>

GOAL 4: INCREASING AFFORDABLE RENTAL HOUSING

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
4A.1	Set an annual community housing target to provide additional affordable rental properties managed by registered community housing providers as part of the commitment to dedicate 15% of the Indicative Land Release Program to public, community and affordable housing.	Annual	» Indicative Land Release Program	Completed 2019-20	Refer 1A.3 update
4A.2	Engage regularly with the ACT community housing sector to investigate and facilitate options for providing assistance to community housing providers and those in need of community housing, including setting housing targets.	Ongoing	» ACT Government representatives (EPSDD and CSD) attendance at quarterly CHIA meetings. » Schedule of regular meetings to maintain a continuous and open dialogue between EPSDD and the community housing sector.	Continuing	» Representatives from the EPSDD and/or CSD attended all CHIA quarterly meetings since the Year 1 report card was issued. » Feedback from the community housing sector has resulted in policy changes with direct benefits for the community housing sector. » Community housing providers are now offered opportunities to take up properties as part of Affordable Home Purchase Scheme, when individual buyers do not proceed to purchase.
4A.3	Enhance mechanisms to reduce the cost of land made available to the community housing sector, including restrictions on Crown leases, land rent or sale at a fixed percentage of market rate.	Short-term	» Suburban Land Agency Valuations Policy » Access to land rent for community housing providers » Links with 4A.7	Progressing	When a block of land is sold by the Suburban Land Agency, any affordable housing requirements are set out in the Project Delivery Deed attached to the contract for sale. If the affordable housing requirement is not met, the developer could forfeit the security bond. The Suburban Land Agency briefs the valuers to take into account any affordability requirements when valuing a block of land prior to sale. Investigations have commenced into the current Land Rent Scheme and its application to the community housing sector.

GOAL 4

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
4A.4	Under the ACT Government Affordable Housing Innovation Fund, facilitate a project to develop community rental housing on underutilised leased community facility land.	Ongoing	» Targeted project/s to be delivered by community housing providers with support from the ACT Government and Innovation Fund (Round 2).	Continuing	Two successful applicants through Round 2 of the Innovation Fund in the category of Supportive Housing Project on Underutilised Community Facility Land. YWCA Canberra (Yhomes) will establish supportive accommodation for older women on a site in Ainslie with the project due to be completed in March 2021, and CatholicCare Canberra and Goulburn have developed a model to develop supportive housing on underutilised community facility land.
4A.5	Work with community housing providers to develop more affordable rental properties.	Ongoing	Kaleen affordable rental pilot: Tender for community housing provider to manage 33 Housing ACT owned dwellings in Kaleen.	Continuing	The 33 units at Toolangi in Kaleen, tendered to CatholicCare to manage, are a great example of government and the community housing sector working together to boost the supply of affordable rentals and as the site is a mixed tenure development with 33 public housing properties, all residents will share the benefits of CatholicCare's social inclusion and community development program.
4A.6	Support the development of Aboriginal and Torres Strait Islander managed community housing in the ACT.	Ongoing	ACT Aboriginal and Torres Strait Islander Elected Body (ATSIE) and ACT Government working together to identify suitable opportunities. For example, Housing ACT sponsored two places for Aboriginal and Torres Strait Islander community service providers to attend the World Indigenous Housing Conference in 2019.	Progressing	There is currently one Aboriginal and Torres Strait Islander community housing provider registered in the ACT under the National Regulatory System. The ACT Government is investigating how it can further support the development and growth of registered Aboriginal and Torres Strait Islander community housing providers in the ACT.
4A.7	Explore opportunities to extend land rent to community housing providers for the provision of affordable rental properties.	Short-term	» Access to land rent for community housing providers » Links with 4A.3	Progressing	Investigations have commenced into the current Land Rent Scheme and its application to the community housing sector.
4A.8	Streamline and digitise the government's interest free rental bond loan scheme, making it easier to access when people are looking for a home to rent.	Short-term	» Rental Bond Help - Digitised in December 2018	Completed	Action was completed in 2019

GOAL 4

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
4B.1	Establish an Affordable Rental Real Estate Management Model as a pilot under the Affordable Housing Innovation Fund.	Short-term	» Homeground Real Estate Canberra established and successfully operating across the ACT.	Completed	<ul style="list-style-type: none"> » HomeGround Real Estate Canberra (HomeGround) is a social enterprise of CHC (a local community housing provider) and provides professional residential property management services with all profits invested back into the community. » Since its launch in 2019, HomeGround has demonstrated success in providing homes for individuals and families in a range of priority groups, along with those in the mainstream rental market. Through offering the flexibility for landlords to rent properties at market or below-market rent, HomeGround is able to offer highly competitive property management fees and market to a wide audience, with any profits from property management fees reinvested to increase the supply of affordable rental housing in the ACT.
4B.2	Encourage an increase in supply of affordable rental properties from private owners that can be managed by the community housing sector through the Affordable Housing Innovation Fund, by investigating options such as a land tax concession on properties rented at 75% of market rate and managed by community housing providers.	Short-term	» Affordable Community Housing Land Tax Exemption Scheme (pilot commenced on 1 July 2019)	Completed	<ul style="list-style-type: none"> » The Affordable Community Housing Land Tax Exemption Scheme commenced on 1 July and is so far operating successfully under the pilot program. » Since commencement of the Land Tax Exemption Scheme, changes have been made to the legislative instruments that facilitate the pilot in response to feedback community housing providers.
4B.3	Investigate financial incentives to encourage the delivery of additional affordable rental housing on privately owned land, including through lease variation charge remissions, or planning controls.	Medium-term	<ul style="list-style-type: none"> » Lease Variation Charge Remission » Literature review into inclusionary zoning » Affordable Community Housing Land Tax Exemption Scheme 	Progressing	<ul style="list-style-type: none"> » The Lease Variation Charge Remission was implemented on 1 July 2019. » Inclusionary zoning may be considered as part of the ACT Planning Review, pending the outcomes of the literature review, which is currently underway. » Refer 4B.2 for update on the Affordable Community Housing Land Tax Exemption pilot.

GOAL 4

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
4B.4	Release a residential development site (or sites) via expression of interest process for the construction of affordable rental properties under a build-to-rent model.	Short-term	Demonstration housing site/s released for construction of affordable rental product	Progressing	Stage 2 Request for Tender (RFT) for B45S54 Belconnen released on 25 June 2020 for a build to rent proposal. Stage 2 RFT for B45S54 Belconnen closed on 3 September 2020.
4B.5	Establish or expand a Home Sharing Model under the Affordable Housing Innovation Fund.	Short-term	Homesharing model established through Innovation Fund (Round 2)	Completed	Community Connections were successful in Round 2 of the Innovation Fund and have successfully established HomeShare ACT.
4C.1	Develop and implement outstanding recommendations of the Review of the Residential Tenancies Act 1997 with a focus on fairness and security for vulnerable tenants.	Short-term	» Residential Tenancies Amendment Act 2019 . Once commenced, this legislative instrument will improve tenants' rights to own pets, make modifications to rental properties and disincentivise excessive rental increases.	Progressing	The Residential Tenancies Amendment Act 2019 commenced on 1 November 2019. The Residential Tenancies Amendment Act 2020 commenced on 6 April 2020. The Residential Tenancies Amendment Act 2020 (No2) partly commenced on 4 September 2020, this is the final Act to implement the recommendations of the 2016 review of the Residential Tenancies Act.
4D.1	Undertake a communications campaign to promote existing support measures for tenants and landlords.	Short-term	Communications campaign to promote support and assistance measures for tenants and landlords	Completed	Information on reforms to the Residential Tenancies Act 1997 is available on the Justice and Community Safety Website: https://justice.act.gov.au/safer-communities/protection-rights/renting-and-occupancy-laws
4E.1	Investigate establishing priority categories for 'at-risk' groups to access community housing, the affordable home purchase database and Affordable Rental Real Estate Management model properties.	Short-term	Priority groups identified through Innovation Fund (Round 1)	Completed	Action was completed in 2019.
4E.2	Facilitate a project to support dedicated accommodation options for low income families escaping domestic violence under the Affordable Housing Innovation Fund.	Short-term	Innovation Fund Round 2 (specified category)	Progressing	No applications were received through the Innovation Fund Round 2 for this category of housing. ACT Government directorates are working together to explore alternative approaches to facilitate implementation of this action.

GOAL 4

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
4E.3	Facilitate a project to support a specialist disability accommodation development for either affordable rent or purchase under the Affordable Housing Innovation Fund.	Short-term	Innovation Fund Round 2 (specified category)	Progressing	There were 2 successful applicants in Round 2 of the Innovation Fund. Summer Foundation and Rights Inclusion Australia. Both providers will assist people with disabilities to find secure accommodation which meets their needs.
4E.4	Work with the National Disability Insurance Agency the development sector and people with disabilities and their families and carers to identify potential opportunities to facilitate the development of Specialist Disability Accommodation under the National Disability Insurance Scheme.	Ongoing	Facilitate development of specialist disability accommodation (SDA) under the National Disability Insurance Scheme	Continuing	Housing ACT is a registered service provider for SDA. The ACT Government has been working closely with the National Disability Insurance Agency to better understand the requirements for enrolling Housing ACT properties. This included clarifying and negotiating conditions of enrolment to ensure it would not result in changes which would impact negatively on current tenants or community housing providers. The ACT Government will be working to gradually enrol SDA properties in partnership with community housing providers.

GOAL 5: INCREASING AFFORDABLE HOME OWNERSHIP

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
5A.1	Set an annual target to increase affordable home purchase opportunities as part of the commitment to dedicate 15% of the indicative land release program to public, community and affordable housing.	Annual	<ul style="list-style-type: none"> » Indicative Land Release Program » SLA Annual Report for release figures » Links with Goal 1 actions 	Completed 2019–20	Published Indicative Land Release Program for 2020–21.
5A.2	Investigate mechanisms to protect and maintain dedicated, individually titled affordable home purchase homes.	Short-term	<ul style="list-style-type: none"> » Restrictions on leases for applicable dwellings under the Affordable Home Purchase Scheme. 	Completed	<ul style="list-style-type: none"> » Measures have been put in place to maintain a pool of affordable individually titled dwellings through the application of 5-year lease restrictions under Section 251 of the Planning and Development Act 2007.
5A.3	Investigate new affordable home purchase price thresholds linked to the number of bedrooms, to replace the current thresholds linked to floor area, to coincide with the finalisation of the Apartment Design Guide and the Attached Housing Design Guide.	Short-term	<ul style="list-style-type: none"> » Affordable Home Purchase Scheme » Apartment and Attached Housing Design Guides 	Progressing	<ul style="list-style-type: none"> » An Apartment Design Guide is being prepared by the ACT Government as a resource that provides guidance and considerations for achieving improved design quality and residential amenity in Canberra. » Targeted consultation will provide opportunities for additional input prior to the public release of the guide.
5A.4	Deliver a communications campaign to encourage awareness of the Australian Government's new first home super saver scheme.	Short-term	<ul style="list-style-type: none"> » Communications campaign to promote Commonwealth's government's first home super saver scheme. Target group: First home buyers 	Progressing	This action will be expanded to focus on sharing information about a range of government initiatives that are designed to assist first homebuyers.
5A.5	Undertake a targeted communications project to promote the role of Indigenous Business Australia as housing financier for Aboriginal and Torres Strait Islander Australians to purchase a home with low cost financing.	Short-term	<ul style="list-style-type: none"> » Communications campaign targeting Aboriginal and Torres Strait Islander people in need of financial assistance to purchase a home. 	Progressing	<ul style="list-style-type: none"> » Consideration of communications focused delivery approach underway.

GOAL 5

GOAL ID	ACTION	TIMEFRAME	INDICATOR/S	STATUS	PROGRESS UPDATE
5A.6	Explore the viability of dedicated affordable home purchase properties to be constructed and sold to eligible households on the ACT Government's home purchase database.	Short-term	Affordable Home Purchase Scheme	Progressing	The Suburban Land Agency is progressing feasibility work in relation to the construction and sale of dedicated affordable home purchase properties.
5A.7	Investigate financial incentives to encourage the delivery of additional affordable home purchase properties on privately owned land through consideration of mechanisms such as lease variation charge remissions, or planning controls.	Medium-term	<ul style="list-style-type: none"> » Lease Variation Charge Remission » Literature review into inclusionary zoning » Affordable Community Housing Land Tax Exemption Scheme » Links with 4B.3 	Progressing	<ul style="list-style-type: none"> » The Lease Variation Charge Remission was implemented on 1 July 2019. » Inclusionary zoning may be considered as part of the ACT Planning Review, pending the outcomes of a literature review, which is currently underway. » Refer 4B.2 for update on the Affordable Community Housing Land Tax Exemption pilot.
5B.1	Pilot a shared equity initiative in partnership with a community housing provider.	Short-term	Shared equity homes released to the market	Progressing	Investigations into feasibility have commenced.
5B.2	Investigate feasibility and possible program design for implementing a broader-ranging shared equity (or rent to buy) scheme in the ACT.	Medium-term	Implement a shared equity (or rent to buy) scheme.	Progressing	In the Economic Recovery through Social Housing Package, the government agreed to design and pilot a shared equity scheme. Investigations into feasibility have commenced.
5B.3	Investigate the feasibility of expanding the Land Rent Scheme to allow a shared land equity product through stair casing.	Ongoing	Determine feasibility of expanding Land Rent Scheme to allow a shared land equity product through stair casing.	In development	In the Economic Recovery through Social Housing Package, the government agreed to design and pilot a shared equity scheme. Investigations into feasibility have commenced.
5B.4	Test co-housing models for affordable housing provision through the first year of the Affordable Housing Innovation Fund.	Short-term	Test co-housing models for affordable housing provision through the first year of the Affordable Housing Innovation Fund (Round 1).	Completed	Action was completed in 2019.

