

2025 Community Priorities Survey

SUMMARY REPORT
APRIL 2026



YOUR SAY
PANEL



Background

The ACT Government conducted a survey to explore current community priorities and communications preferences for staying informed.

The survey has been conducted annually on the YourSay Panel since 2021, with the exception of 2024 due to caretaker period.

The survey results help guide Government priority setting, service planning and delivery, and development of the ACT Budget. Results also help Government develop communications that are relevant and aligned with Canberrans' needs.

Methodological Notes:

- This wave of research included some methodological changes including adjustments to question wording for added clarity and relevance.
- All YourSay panellists were invited to participate in the survey. Reminder emails were sent on 27 October and 4 November 2025.
- The survey was promoted by ACT Government through its own communications channels including social media posts and the Our Canberra e-newsletter.
- To enhance representation of residents aged 18–34 years, an external panel provider was also engaged, adding n=241 responses (13% of the total sample).
- Results were weighted by age, gender and regions of the ACT to align with ABS 2021 Census proportions.
- Statistical significance testing was conducted at the 95% confidence level. Statistically significant differences are noted throughout the report.
- Net score differences of $\pm 1\%$ may occur due to rounding.



How many?

1,801

Who?

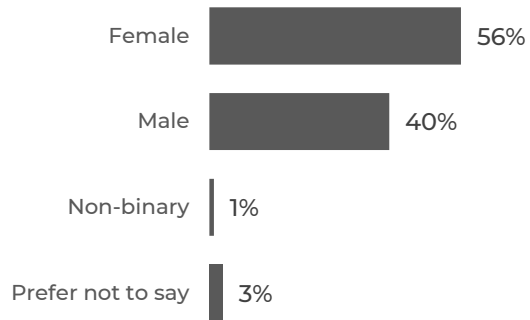
ACT residents
18+ years

When?

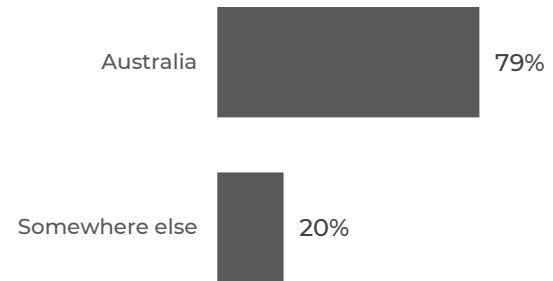
21 Oct – 4 Nov
2025

Sample profile (n=1,801 unweighted)

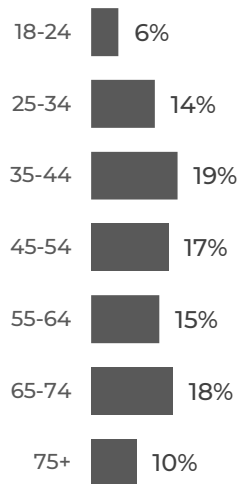
Gender



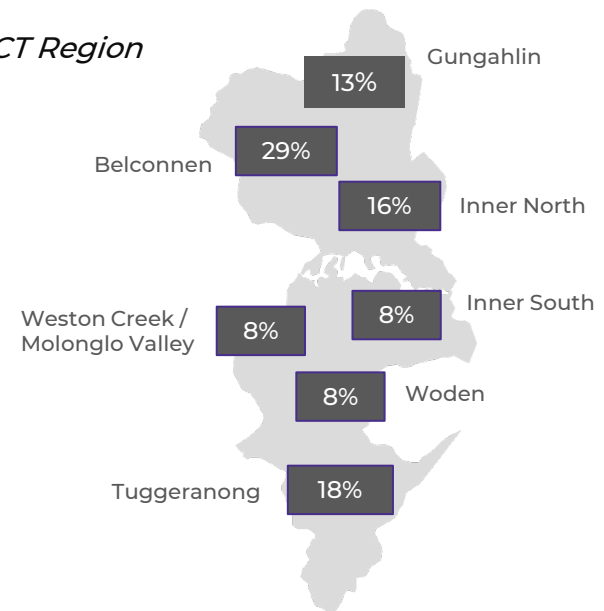
Country of birth



Age group



ACT Region



Life in Canberra

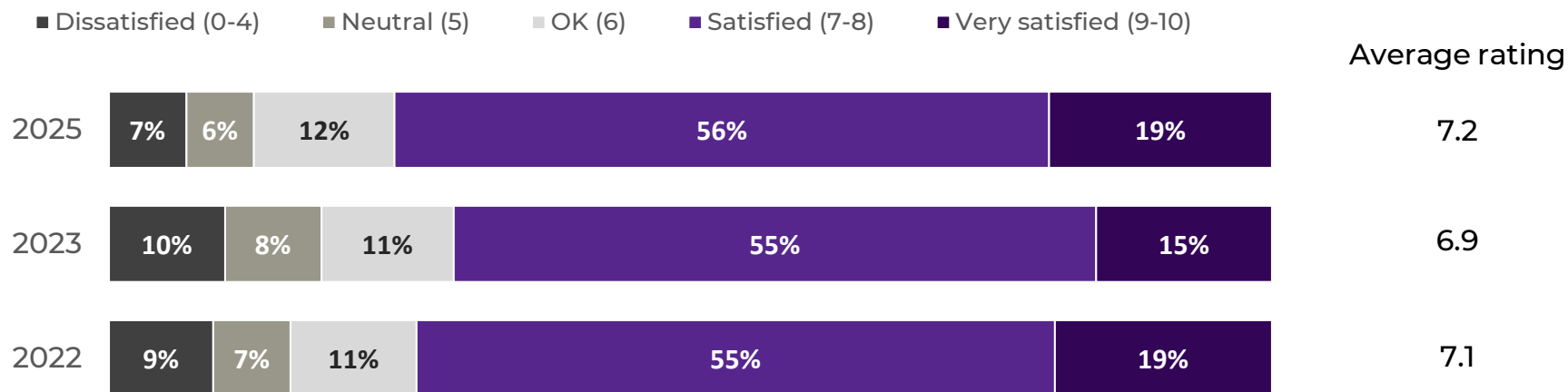


YOUR SAY
PANEL

Life satisfaction

Q. All things considered, how satisfied are you with your life at the moment?

Please answer out of 10, where 0 means 'completely dissatisfied' and 10 means 'completely satisfied'.



Lower-than-average life satisfaction is reported among Canberrans aged 25–54 years and among households that include a person with a disability

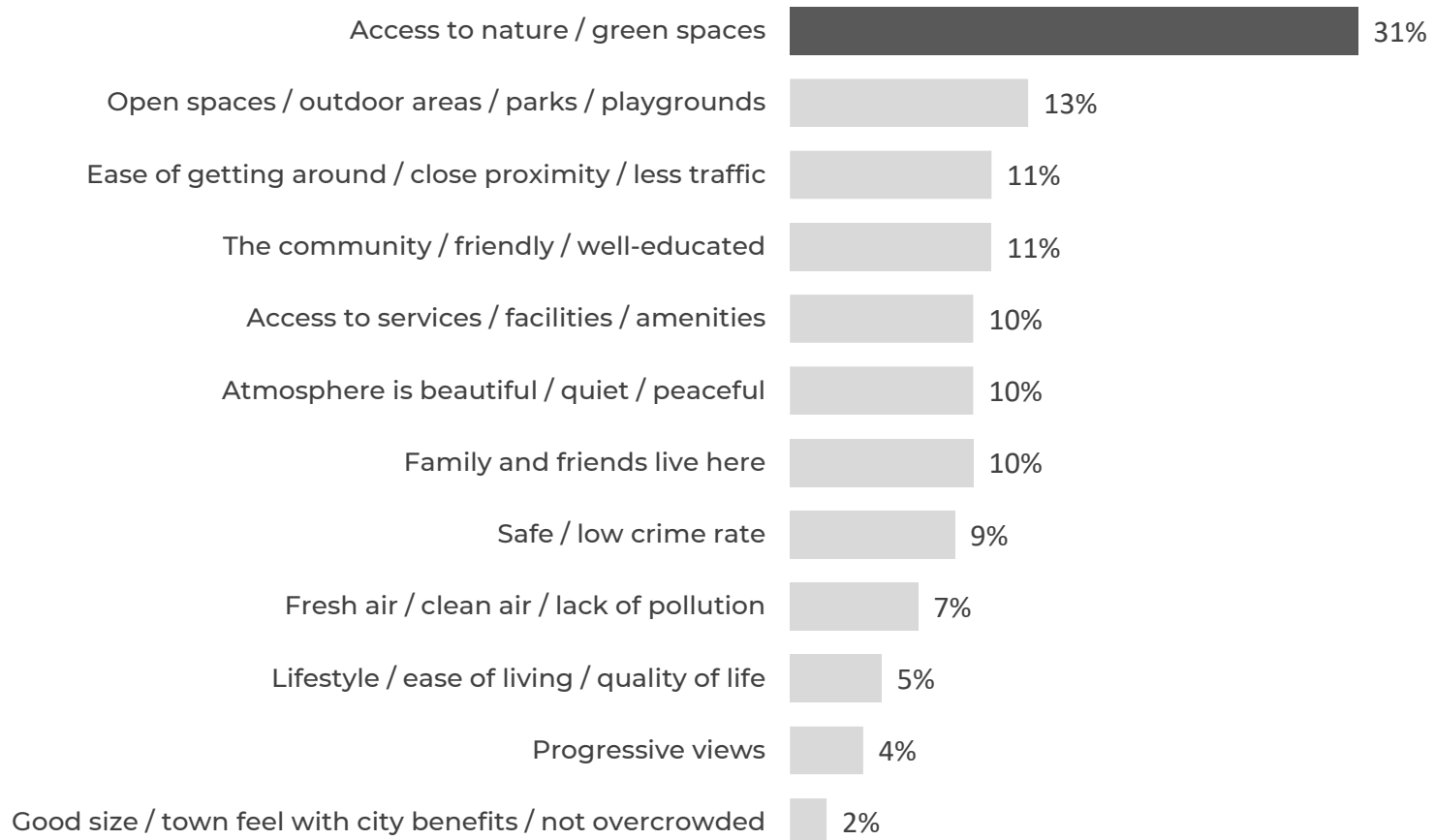


Higher-than-average life satisfaction is reported among older Canberrans (55+ years), and among those living in the Weston Creek, Woden Valley, and Inner North

Valued parts of Canberra

Q. What do you value most about living in Canberra? (Open-ended question)

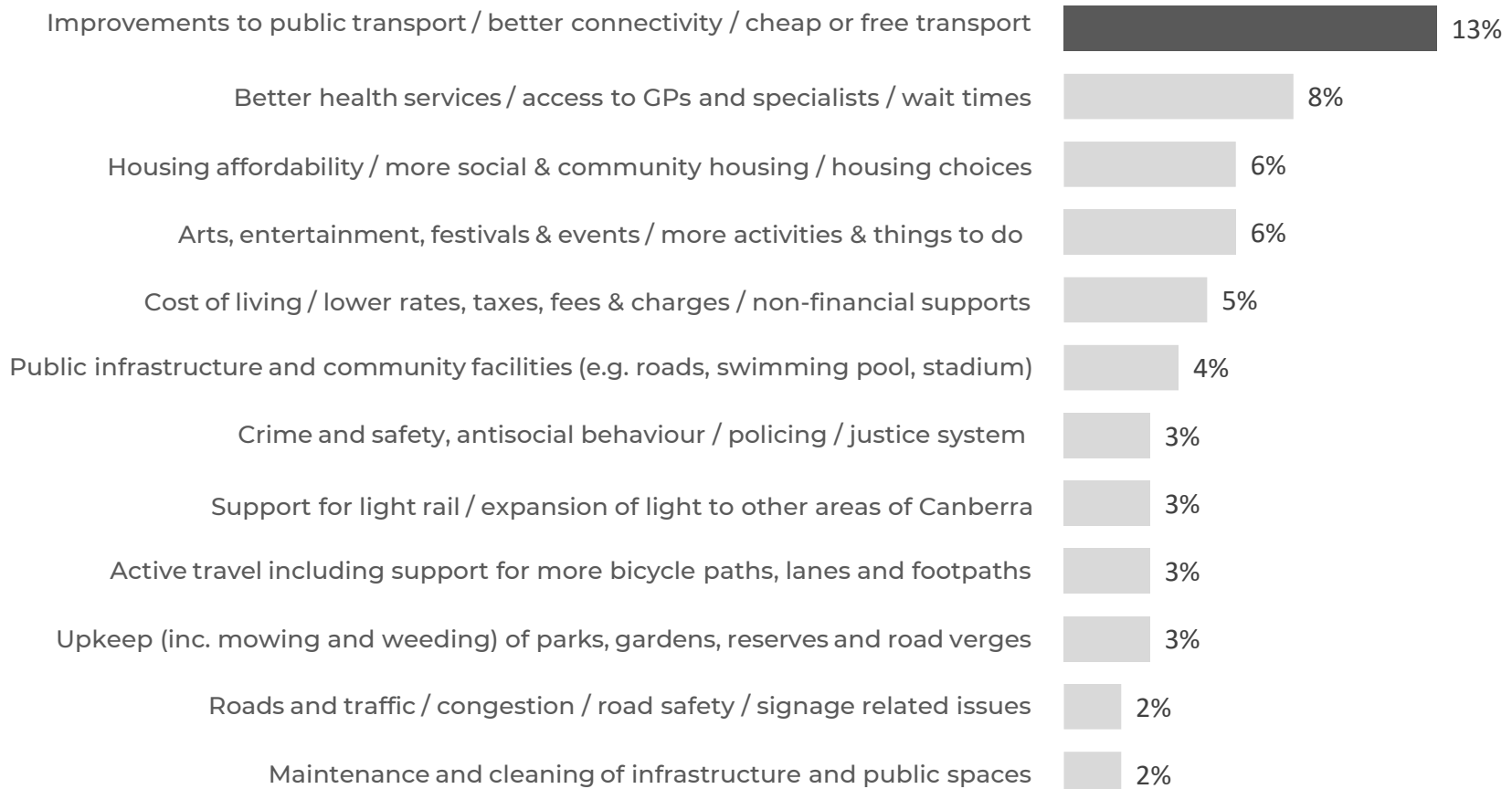
Top 12 mentions



Improving life in Canberra

*Q. What's one change or initiative that would make Canberra an even better place to live?** (Open-ended question)

Top 12 mentions

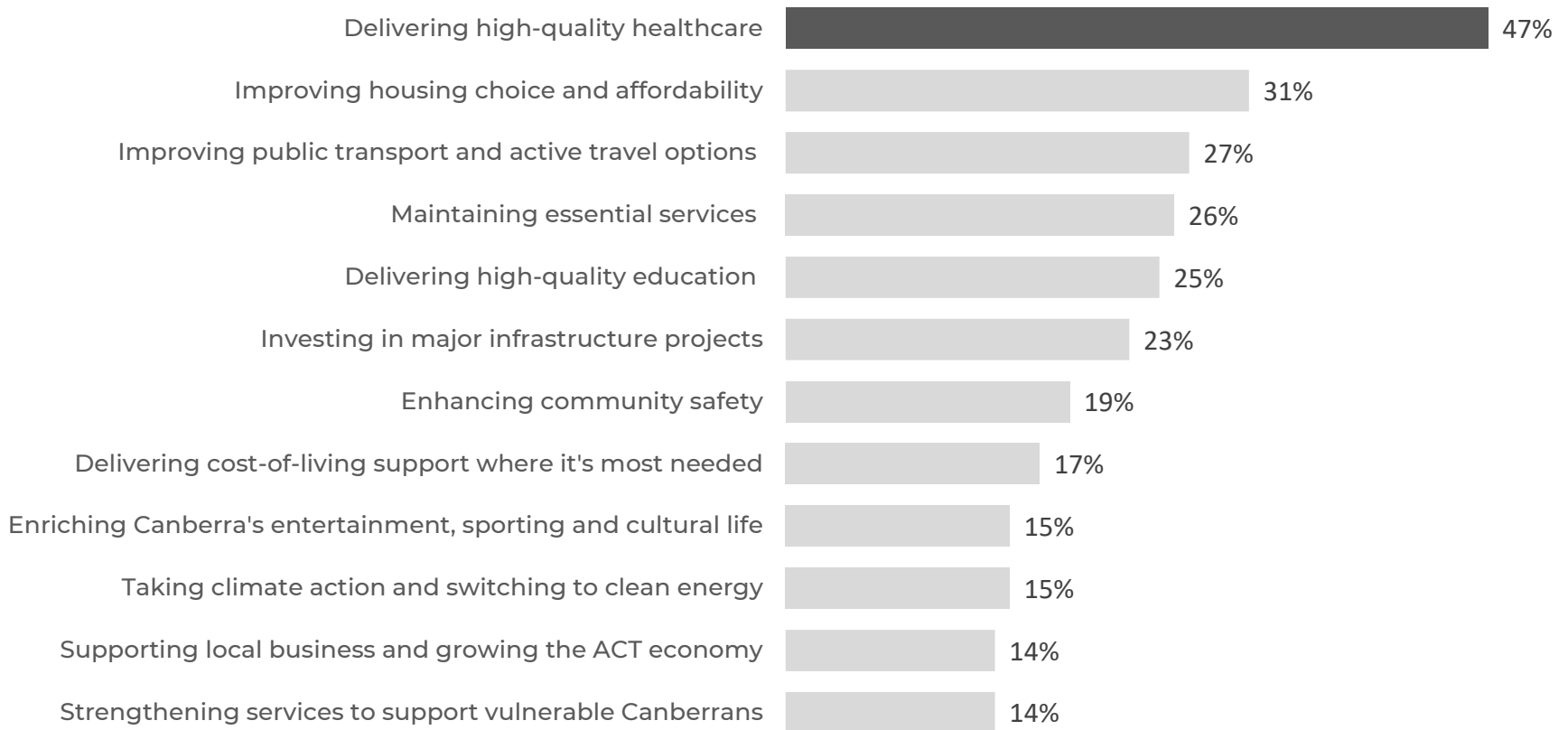


Community priorities



ACT community priorities

*Q. What do you feel are the most important areas for the ACT Government to focus on?**
(Select up to three that you think are the most important)

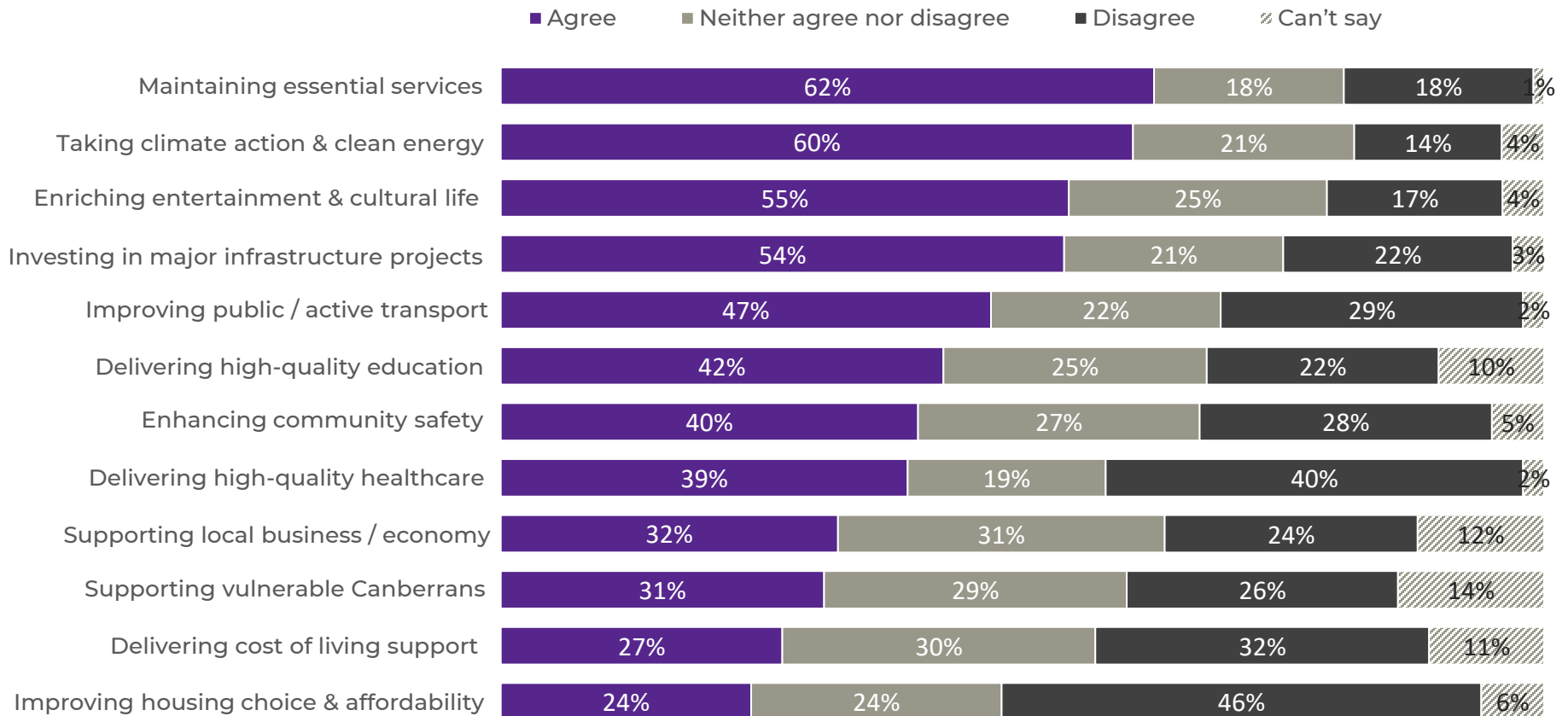


Addressing the priorities


Q. How much do you agree or disagree that enough is currently being done to address these issues?

Total agreement % (Agree + Strongly agree)

Total disagreement % (Disagree + Strongly disagree)



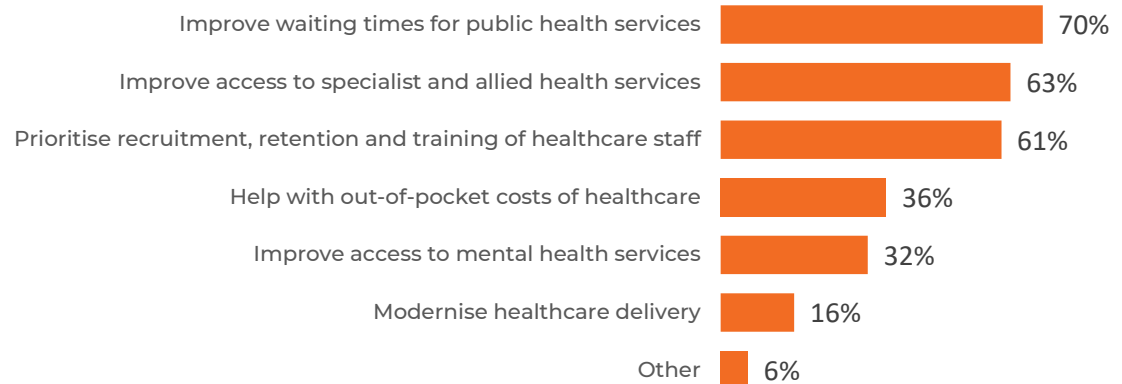
Specific actions in priority areas


 Relatively high priority and lower % say enough being done
 → ADDRESS

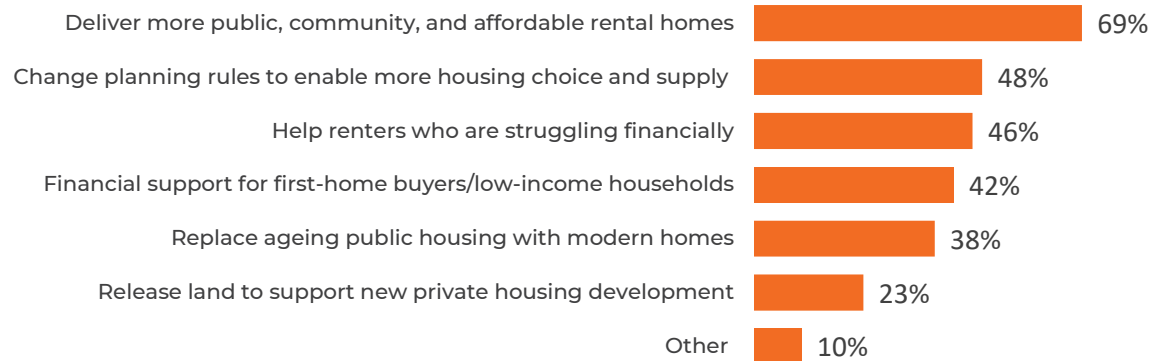
Q. Now thinking only about [selected priority], what actions would you like to see the ACT Government take in this area? (Select up to three).



Delivering high-quality healthcare
 (Base size n=905)



Improving housing choice and affordability
 (Base size n=503)



Specific actions in priority areas



Relatively low priority
and lower % say
enough being done
→ MONITOR

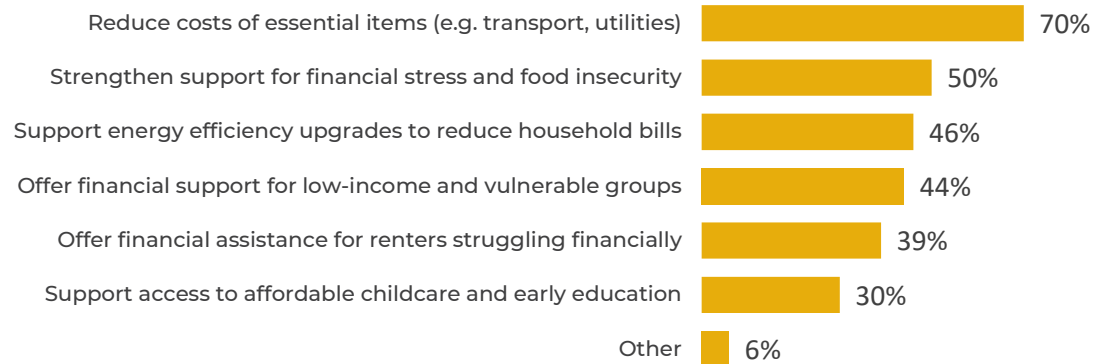
Q. Now thinking only about [selected priority], what actions would you like to see the ACT Government take in this area? (Select up to three).



Enhancing
Community
safety
Base size (n=355)



Delivering cost of
living support
where it's most
needed
Base size (n=263)



Specific actions in priority areas

 Relatively low priority and lower % say enough being done
 → MONITOR

Q. Now thinking only about [selected priority], what actions would you like to see the ACT Government take in this area? (Select up to three).



Supporting local business and growing the ACT economy
 Base size (n=236)



Strengthening services to support vulnerable Canberrans
 Base size (n=270)



Specific actions in priority areas

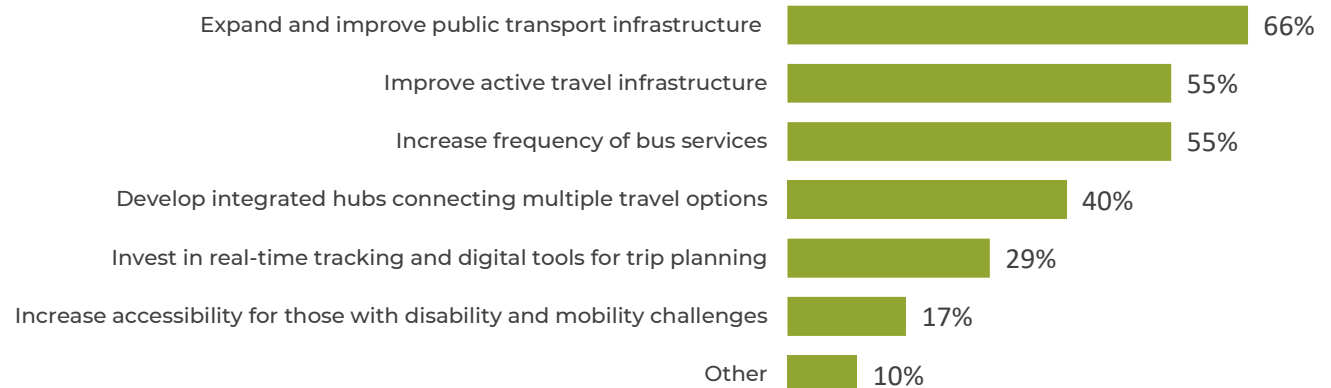


Relatively high priority and higher % say enough being done
→ MAINTAIN

Q. Now thinking only about [selected priority], what actions would you like to see the ACT Government take in this area? (Select up to three).



Improving public and active transport
Base size (n=453)



Maintaining essential services such as waste collection and recycling, parks and public libraries
Base size (n=529)



Specific actions in priority areas

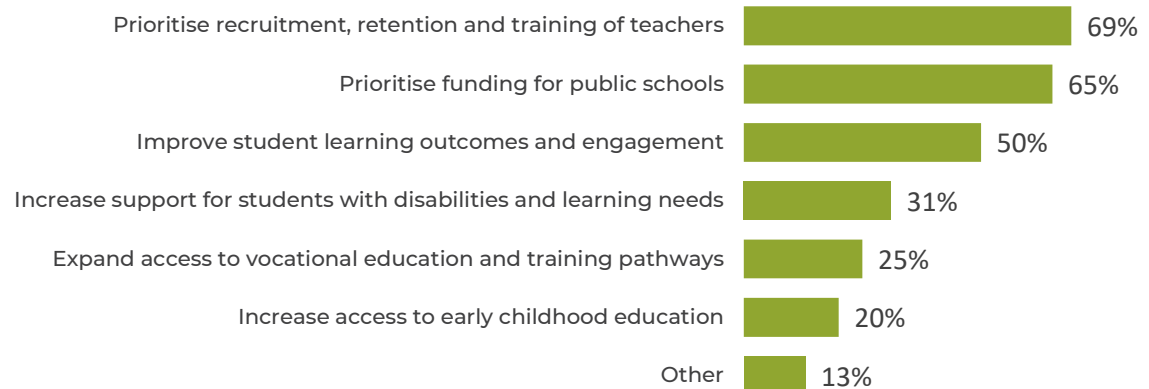


Relatively high priority and higher % say enough being done
→ MAINTAIN

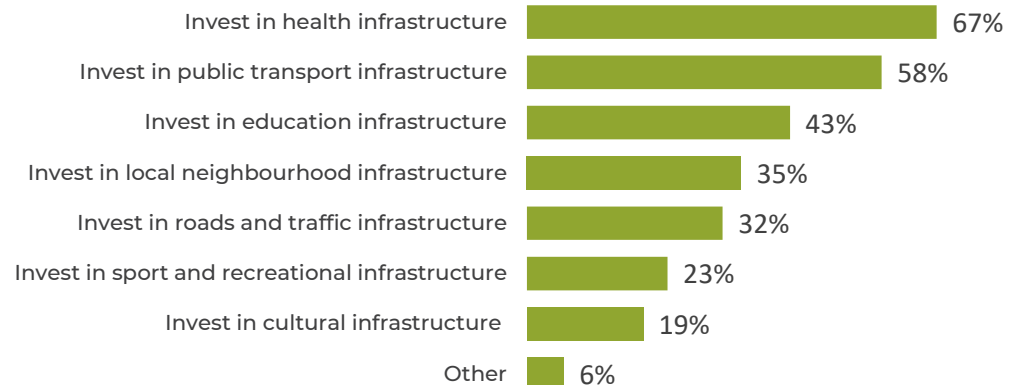
Q. Now thinking only about [selected priority], what actions would you like to see the ACT Government take in this area? (Select up to three).




Delivering high-quality education
Base size (n=478)



Investing in major infrastructure projects
Base size (n=392)



Specific actions in priority areas

 Relatively low priority and higher % say enough being done
 → NICE TO HAVE

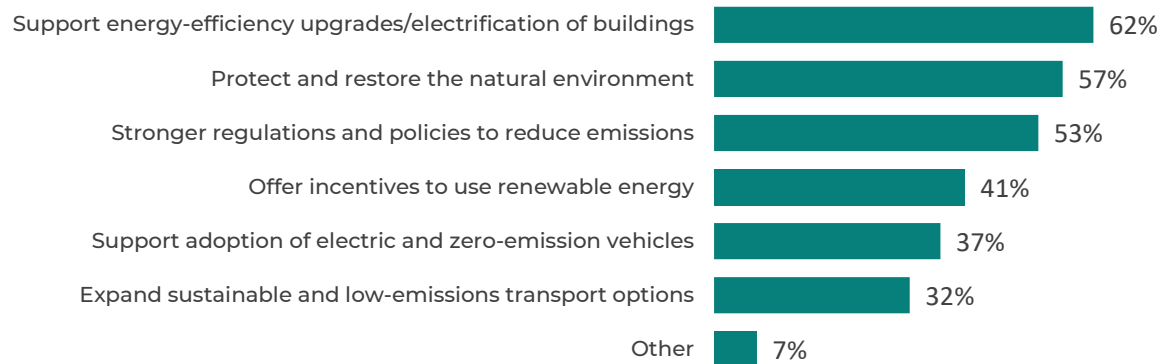
Q. Now thinking only about [selected priority], what actions would you like to see the ACT Government take in this area? (Select up to three).



Enriching Canberra's entertainment, sporting and cultural life
 Base size (n=228)



Climate action and green energy
 Base size (n=283)



ACT Government services and information



ACT Government services

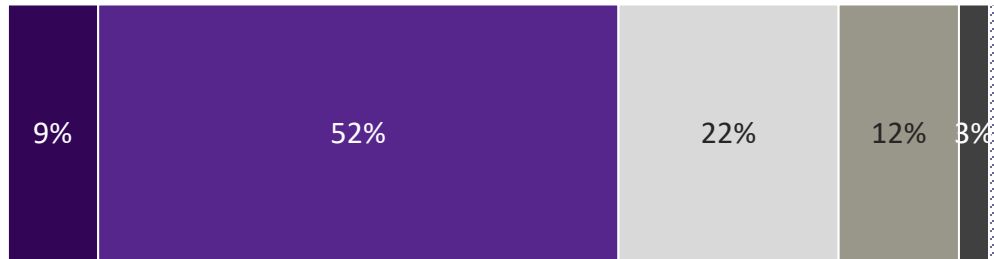
Q. To what extent do you agree with the following statements:

■ Strongly agree
 ■ Agree
 ■ Neither agree nor disagree
 ■ Disagree
 ■ Strongly disagree
 ▨ Can't say

Total agree

Total disagree

I am satisfied about the quality of services I have used



61% ↑ (2023=55%)
 15% ↓ (2023=19%)

The range of services offered by the ACT Government meets my needs



56% ↑ (2023=44%)
 16% ↓ (2023=24%)

ACT Government information

Q. To what extent do you agree with the following statements:

■ Strongly agree
 ■ Agree
 ■ Neither agree nor disagree
 ■ Disagree
 ■ Strongly disagree
 ▨ Can't say

I am well informed about the range of ACT Government services offered across the ACT



Total agree

Total disagree

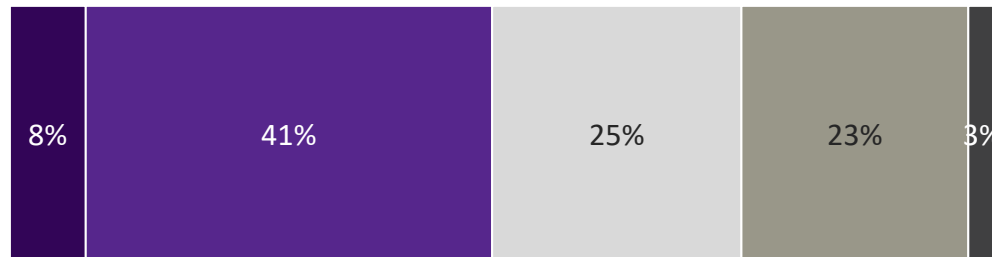
52%

19%

(2023=52%)

(2023=18%)

I am well informed about the range of ACT Government services available in my region



48% ↑

26% ↑

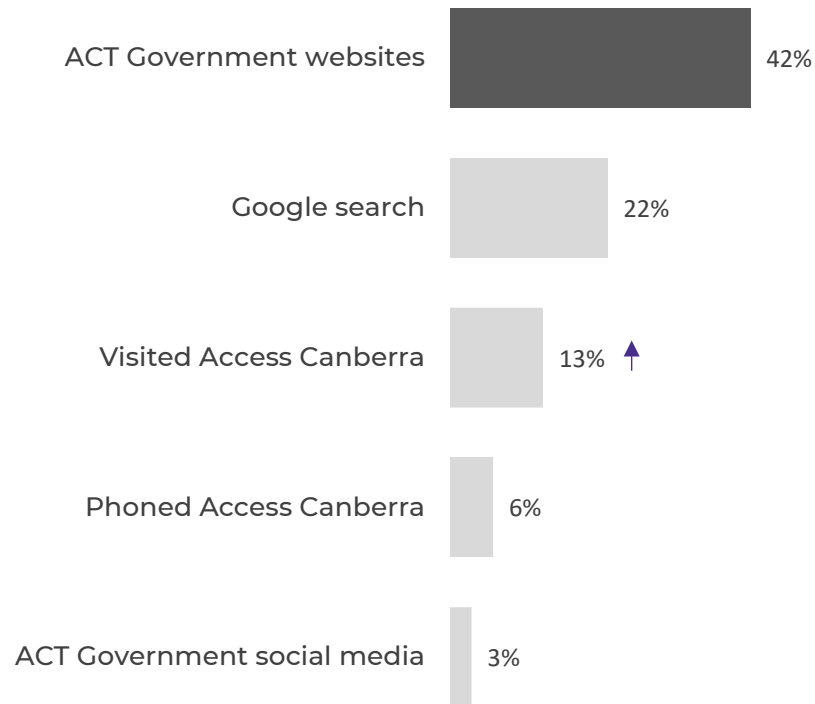
(2023=45%)

(2023=23%)

Seeking information from government

Q. Thinking about the last time you sought or needed information from the ACT Government, what was the MAIN channel or source you used to find this information?(Single response)

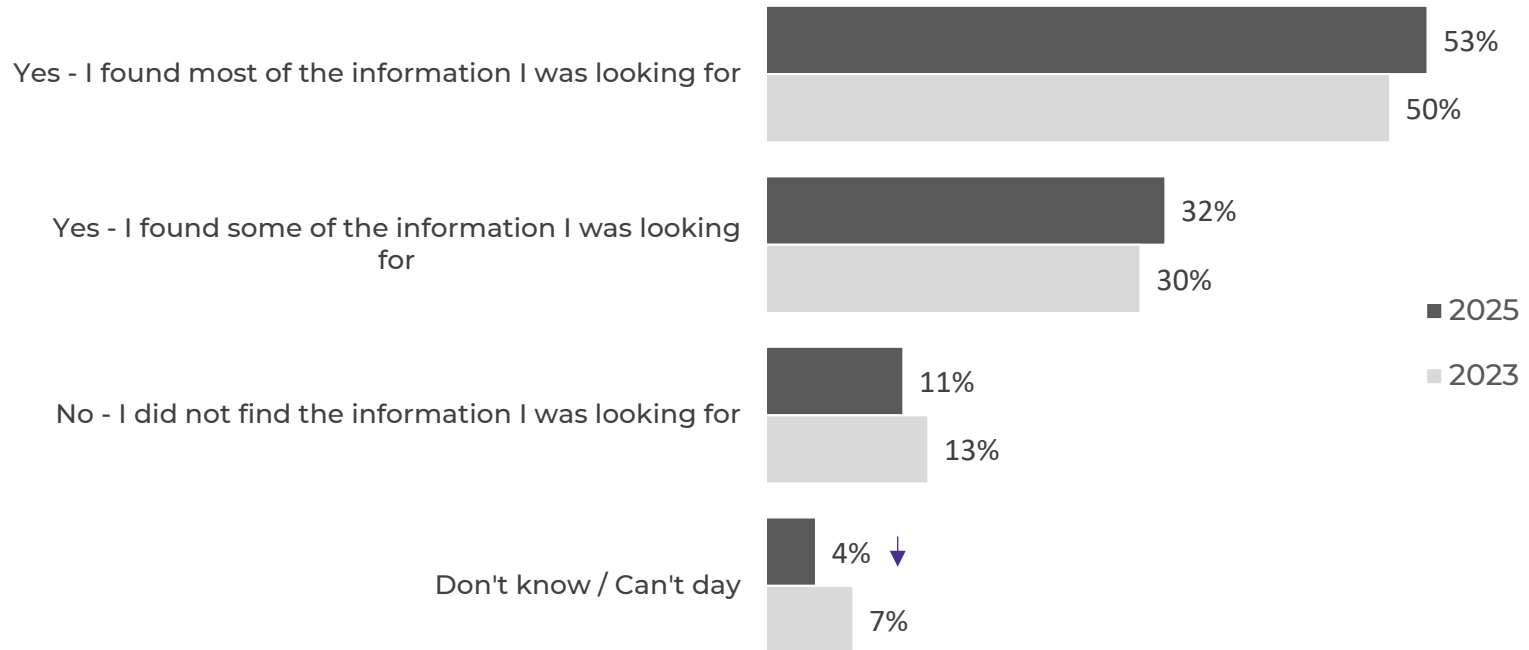
Top 5 channels



Finding information from government

Q. Were you able to find what you were looking for?

Base: All those who have sought information from the ACT Government

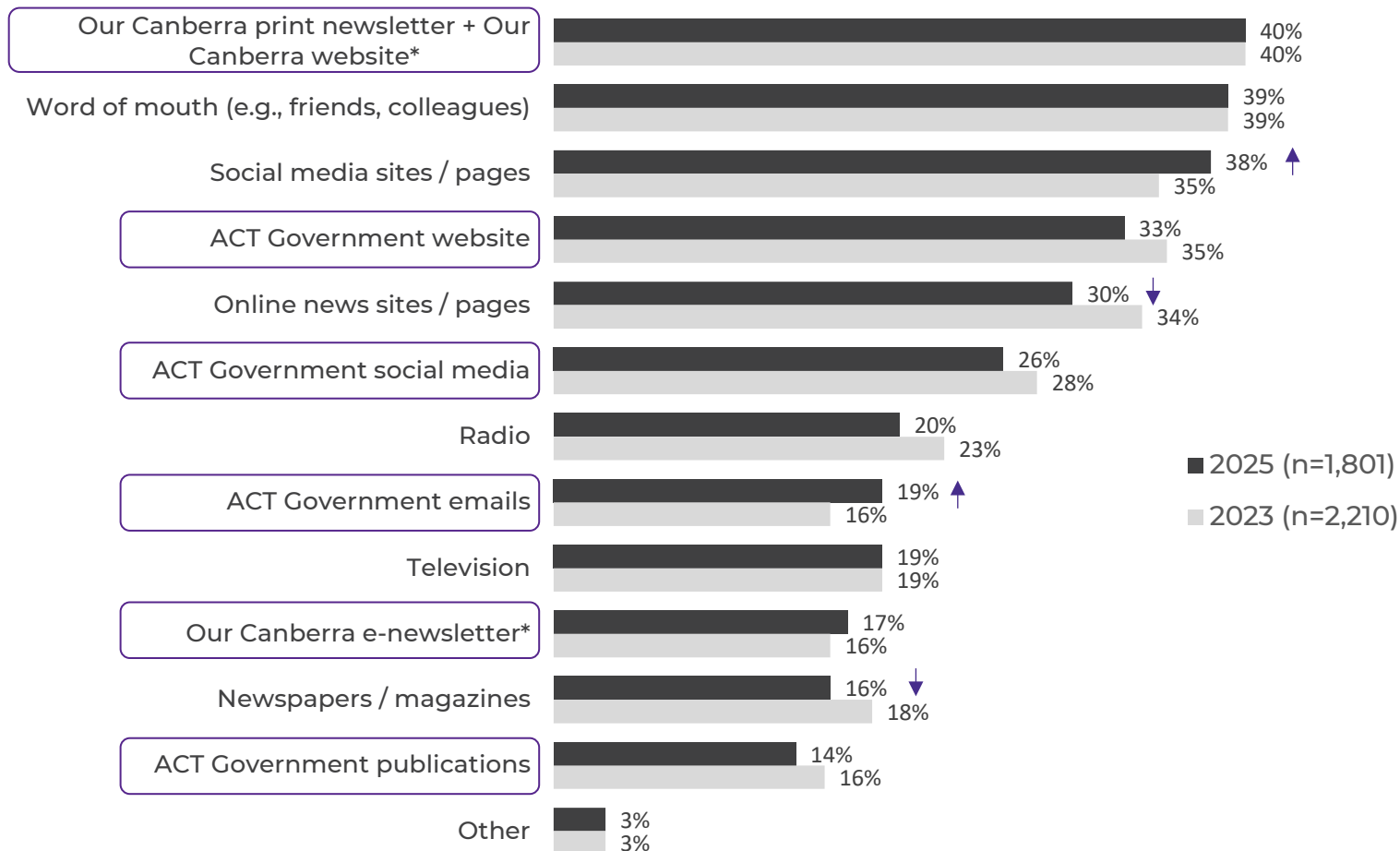


Communication preferences



Preferred channels for local information

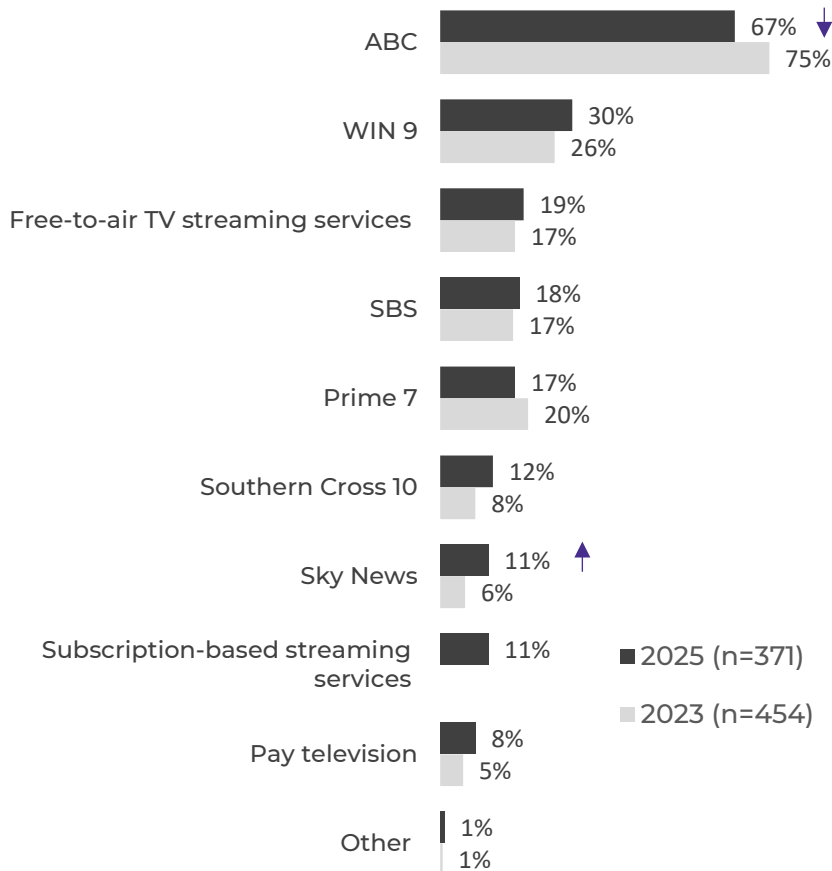
Q. Which of the following channels do you use most to keep informed about important issues which affect the area in which you live? (Select up to 5)



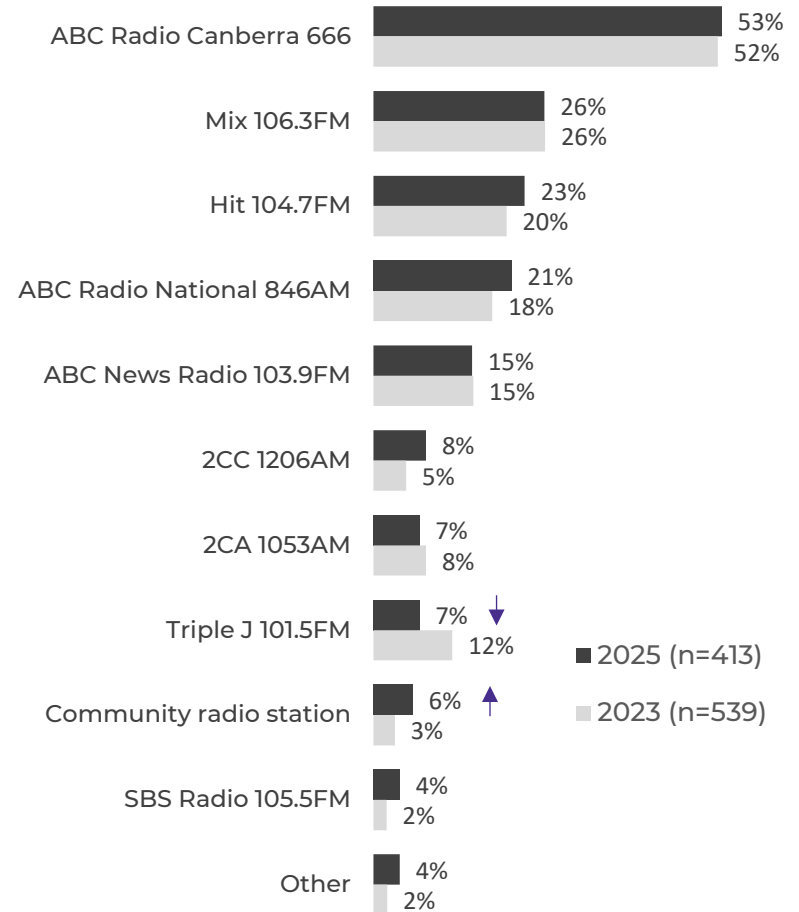
Specific channels used – TV and radio



Please select the television station you watch the most to keep informed about important issues which affect the area in which you live. (Select up to 3)

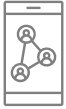


Please select the radio station you listen to the most to keep informed about important issues which affect the area in which you live. (Select up to 3)

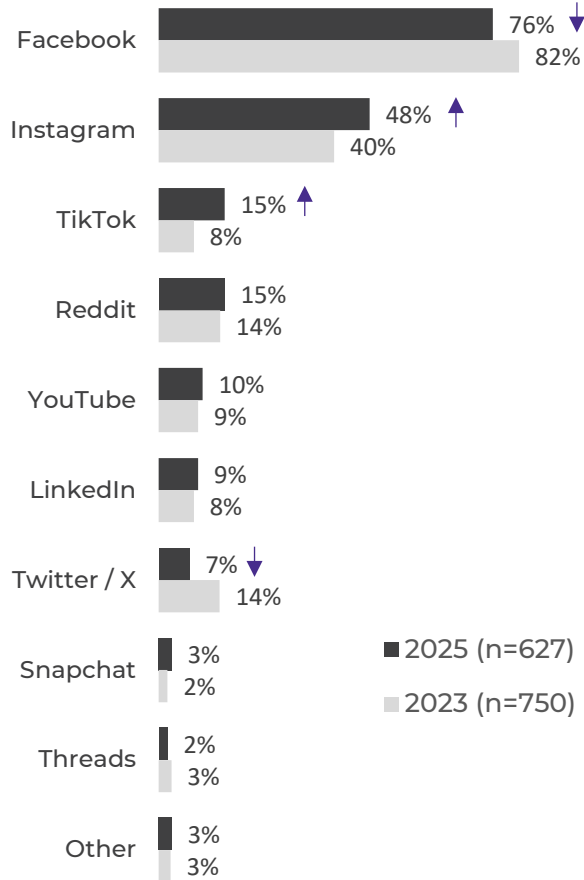


↑ ↓ Denotes significant change compared to 2023

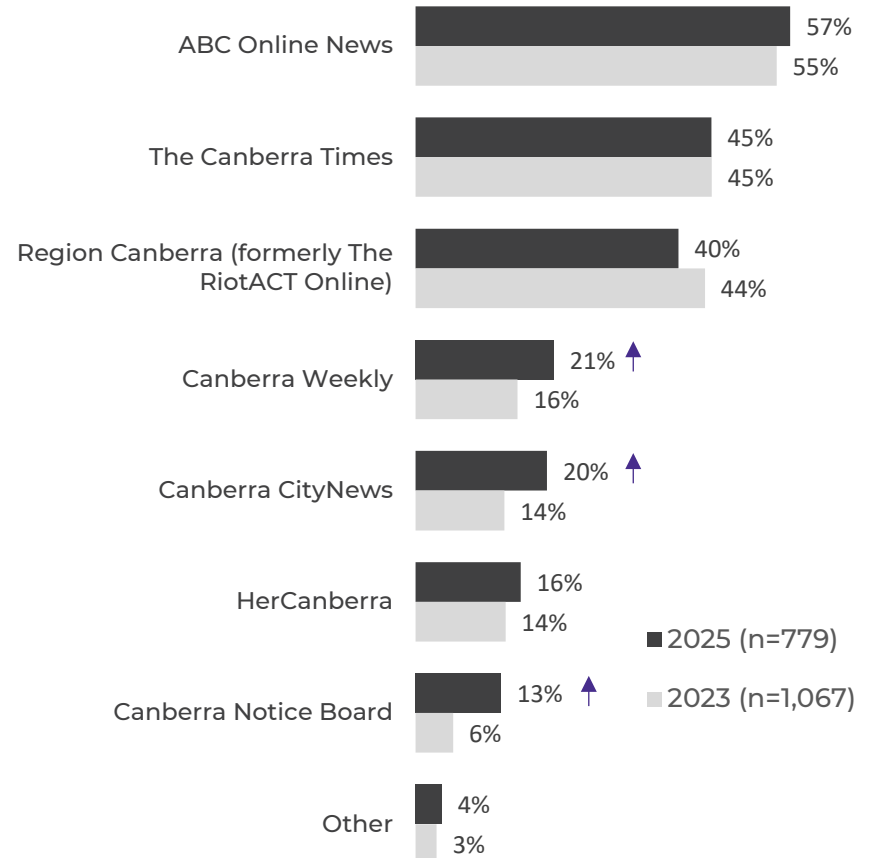
Specific channels used – social and online



Please select the social media platform you use the most to keep informed about important issues which affect the area in which you live. (Select up to 3)



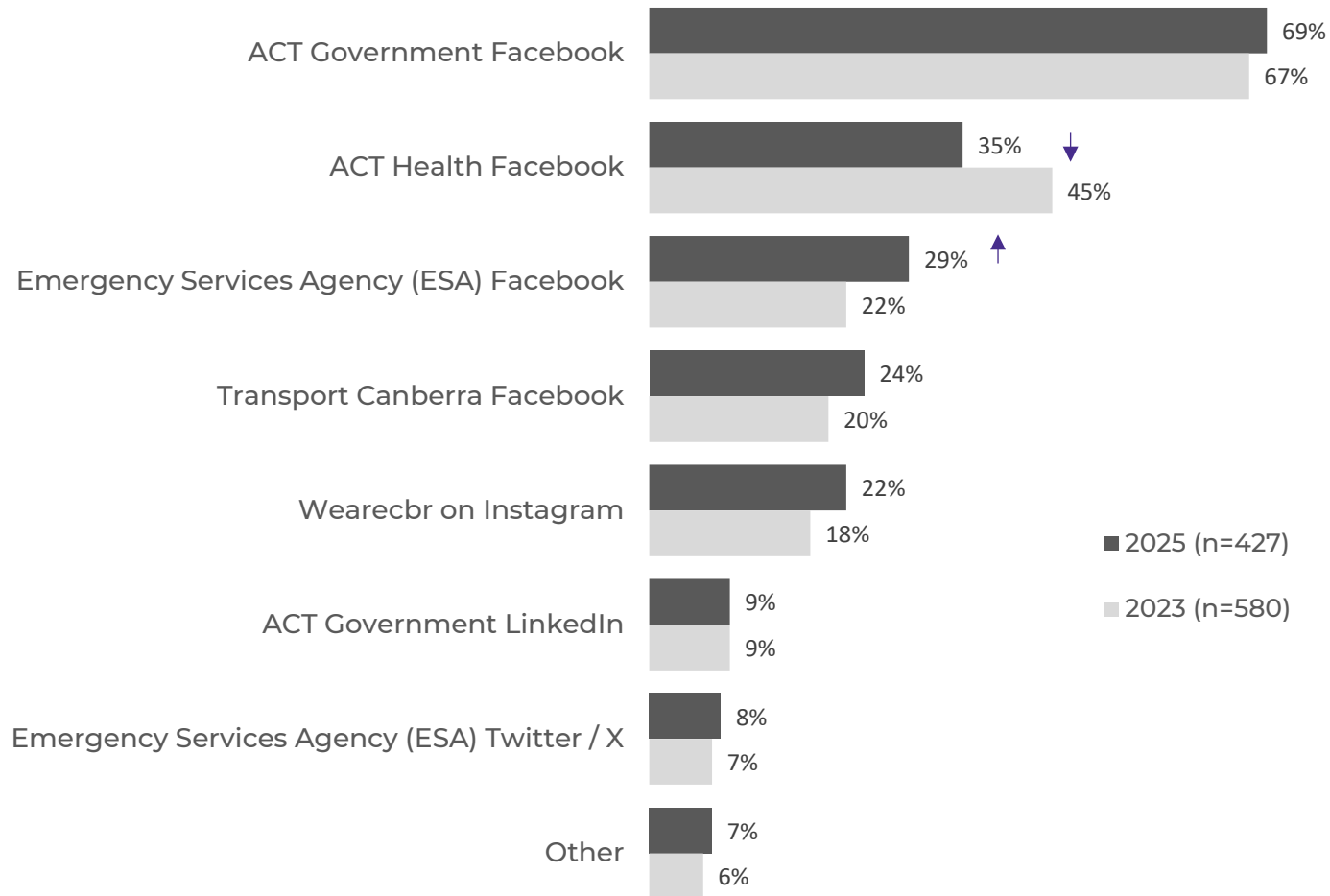
Please select the print / online news source you read / view the most to keep informed about important issues which affect the area in which you live. (Select up to 3 responses)



ACT Government social media

Q. Which of the following ACT Government social media channels do you read / view the MOST to keep informed about important issues which affect the area in which you live? (Select up to 3).

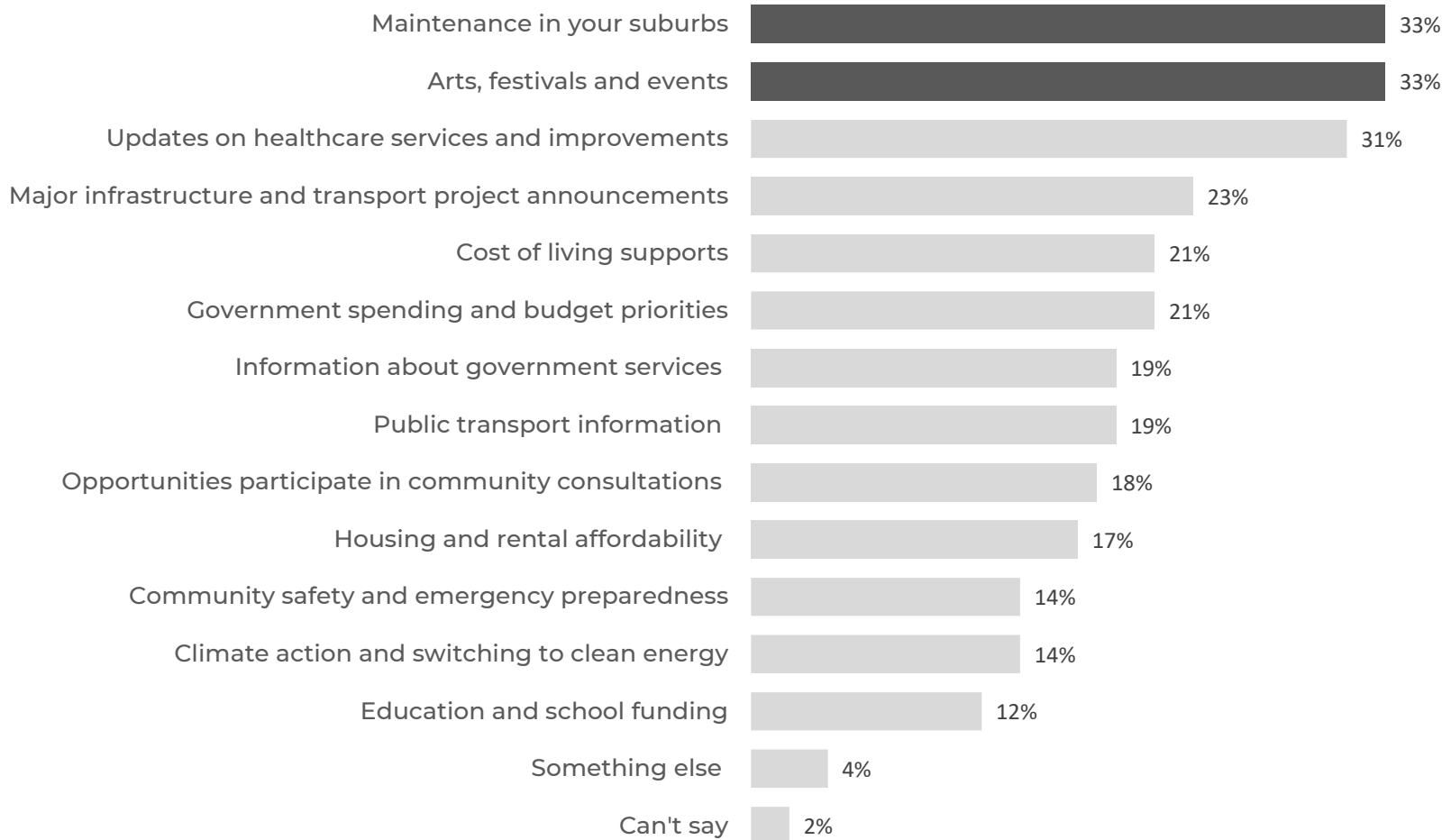
(Base: those who use ACT Government social media channels for local issue information)



↑ ↓ Denotes significant change compared to 2023

Topics want to hear about

*Q. What type of information or topics would you most like to hear about from the ACT Government?**
(Select up to 3)





YOUR SAY
PANEL