From: "Millen, Doug" <Doug.Millen@act.gov.au>
Sent: 14/05/2026 8:28 AM
To: Sch 2.2(a)(ii) >
Cc: Sch 2.2(a)(ii)
"Usherwood, Mark" <Mark.Usherwood@act.gov.au>; Sch 2.2(a)(ii)
Subject: RE: Briefing request – Place audit Sch 2.2(a)(ii)

OFFICIAL

Thanks Sch 2.2(a)(ii) and team. Looking forward to you talking us through this later this morning. Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Sch 2.2(a)(ii) >
Sent: 28/05/2025 12:02 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Re: Briefing doc for Sch 2.2(a)(ii)
Attachments: V2 BRIEFING - ACT POLICING 26.05.2025.docx

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Here is V2 - share this with Jan if it's useful.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Tue, May 27, 2025 at 9:37 AM Sch 2.2(a)(ii) > wrote:

Hey Mark,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

BRIEFING NOTE – ACT POLICING
Anti-Social Behaviour and Vandalism in the City Centre
Prepared by: Sch 2.2(a)(ii)
Date: 26 May 2025

Purpose

This document summarises anti-social behaviour (ASB) and vandalism trends affecting the City Centre and outlines current challenges, risks, and opportunities for collaboration with ACT Policing. It includes data gathered by CRA over the past 18 months and highlights issues already discussed through the Canberra Community Working Group.

CRA is seeking renewed operational support and joint planning ahead of a major public event program scheduled for July 2025.

Overview of Current Issues

CRA has observed a sustained increase in anti-social behaviour and vandalism, with visible impacts on public amenity, staff safety, and the effective delivery of place-based programs. While some progress has been made through strategic discussions, the current level of operational coordination and enforcement in the city is not sufficient to address the scale or frequency of incidents.

CRA continues to receive feedback from stakeholders, including city businesses, contractors, and visitors, about safety concerns in public areas. This briefing outlines the key trends and emerging risks.

ASB Place Audit – Key Findings

Between December 2024 and February 2025, CRA commissioned a place-based audit of ASB.

- 612 incidents were recorded over 267 hours
- 42% involved alcohol; 52% involved alcohol and/or drugs
- 19% of incidents were directed at members of the public; 9% involved threats toward ACT Government staff or contractors

- In 43% of cases, people were seen leaving or avoiding public space in response to ASB
- City Walk, Petrie Plaza, and Garema Place were the most affected locations

The audit confirmed that traditional place-based responses—like beautification and activation—are no longer effective deterrents. In some cases, visible ASB appears to have intensified around these interventions.

Outside Scope

Outside Scope

Outside Scope

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 10/04/2025 1:17 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Cc: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Wilson, Lucy" <Lucy.Wilson@act.gov.au>
Subject: RE: Board anti-social behaviour presentation

OFFICIAL

Thanks

Can you please include that this audit methodology was shared with police and is being provided to police.

Also – there is 15 mins for this preso – so it will need to be a concise preso hitting main points.

From: Usherwood, Mark
Sent: Thursday, 10 April 2025 11:53 AM
To: Ramsay, Jennifer
Cc: Comacchio, Teresa ; Gillman, Craig ; Wilson, Lucy
Subject: Board anti-social behaviour presentation

OFFICIAL

Hi Jen,

Please see attached slide deck to accompany the Board item on anti-social behaviour.
I'll progress updates to the notes to aid delivery of the presentation but the slides/data that will be shown are in their final form. Please let me know if you have any feedback.

Intent is for Sch 2.2(a)(ii) to present the background and main findings, I'll present the next steps/recommendations section at the end (with emphasis on what is within scope for PEM/CRA to deliver and what other areas of Gov are responsible for).

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 19/03/2025 4:00 PM
To: 'Sch 2.2(a)(ii), Sch 2.2(a)(xi)
Subject: RE: ASB notes
Attachments: ASB Place Audit Findings Brief - with comments.docx

Comments for our discussion earlier on the attached.

Thanks Sch 2.2(a)(ii), S

From: Sch 2.2(a)(ii), Sch 2.2(a)(xi)
Sent: Wednesday, 19 March 2025 3:57 PM
To: Usherwood, Mark ; Sch 2.2(a)(ii), Sch 2.2(a)(x
Subject: ASB notes

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi both,

Can you please send through the notes this afternoon Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: 'Sch 2.2(a)(ii) >
Sent: 12/05/2026 3:01 PM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Cc: 'Sch 2.2(a)(ii) >; "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Re: ASB Audit

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Hi Doug,

Information was shared at multiple meetings since the report was finalised. I can't recall every meeting where this was referenced by me personally; it has also been referenced by Craig at meetings he attended. The last meeting at which it was discussed was at 10.30am on Thursday, 30 April.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Tue, May 12, 2026 at 2:55 PM Millen, Doug <Doug.Millen@act.gov.au> wrote:

OFFICIAL

Thanks Sch 2.2(a)(ii),

Can you please provide dates for when it was shared with ACTP and CCWG?

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: 02 Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Sch 2.2(a)(ii) >
Sent: Tuesday, 12 May 2026 2:50 PM
To: Millen, Doug <Doug.Millen@act.gov.au>
Cc: Sch 2.2(a)(ii) Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: Re: ASB Audit

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Hi Doug,

I can shed some light on this.

I'm looking back through emails to see if a copy of the report was shared or just discussed with the whole group.

The report was sent to ADF, both Sch 2.2(a)(ii) and Sch 2.2(a)(ii) who have been the leads of City policing over the last two years.

The following are elements of the audit that have been verbally shared at multiple CCWG meetings.

- The brief of why the audit was undertaken
- Methodology of the audit
- Findings - key stats such as the number of incidents over the period, the number of incidents involving alcohol consumption in public spaces where it is not permitted
- Recommendation from the audit - taking away alcohol from those drinking, improved reporting systems

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Tue, May 12, 2026 at 2:34 PM Millen, Doug <Doug.Millen@act.gov.au> wrote:

OFFICIAL

Thanks Sch 2.2(a)(ii) – do you have a record of a copy of the report being shared with the CCWG? I'd appreciate a link for my understanding.

If it was a presentation and not a copy of a file, still useful to know.

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: 02 Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Sch 2.2(a)(ii) >
Sent: Tuesday, 12 May 2026 2:29 PM
To: Millen, Doug <Doug.Millen@act.gov.au>

Cc: Sch 2.2(a)(ii) Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: Re: ASB Audit

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Hi Doug

I just want to add that the report we've discussed has already been publicly released multiple times, via the Canberra Community Working Group.

ASB was also discussed by many other respondents Sch 2.2(a)(ii) in the Parliamentary Hearing because it's such a big issue for the NTE.

Cheers

Sch 2.2(a)(ii)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On 12 May 2026 at 13:15:09, "Millen, Doug" <Doug.Millen@act.gov.au> wrote:

OFFICIAL

Thanks Sch 2.2(a)(ii)

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: 02 Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Sch 2.2(a)(ii) >
Sent: Tuesday, 12 May 2026 1:10 PM
To: Millen, Doug <Doug.Millen@act.gov.au>
Cc: Sch 2.2(a)(ii) >; Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: ASB Audit

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Hi Doug

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Sent: 21/10/2024 5:35 PM
To: Sch 2.2(a)(ii)
Cc: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: RE: Anti-social behaviour presentation
Attachments: V3 Canti24 ASB presentation - Safe City (1).pptx

OFFICIAL

Cheers Sch 2.2(a)(ii)

I have hidden one slide and minor edit (removed a duplicate dot point) in attached.

Thanks

Craig Gillman
Chief Executive Officer
T: Sch 2.2(a)(ii)
E: craig.gillman@act.gov.au

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From: Sch 2.2(a)(ii)
Sent: Monday, 21 October 2024 5:10 PM
To: Gillman, Craig ; Sch 2.2(a)(ii)
Cc: Usherwood, Mark
Subject: Anti-social behaviour presentation

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Hi Craig,

Attached is the updated presentation for the Safe City Advisory Group.

I reduced the 'setting the stage' and 'bad news' slides at the beginning and moved to our findings and recommendations.

Please let me know if you have any additional edits or notes to add.

Cheers,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Finding 1 – Group Characteristics

- Not homeless/rough sleepers – gap in wrap-around support services
- Indigenous – (identified by other Indigenous groups)
- Familial relationships
- Use of drugs and alcohol within this group
  - Substance use is consistent with national data on Indigenous health (Australian Institute of Health and Welfare, 2024)
  - Substance use may contribute to the inconsistency of the group's behaviour
  - There is a spectrum of behaviours that do not follow patterns
  - Core members who are there daily, older age demographic – younger demographic more sporadic in visitation, including young mothers with infants



Finding 2 – Sense of Ownership

1. Daily visitation

- ASB group spends time in much of the public realm as their living room
- Will not move on when asked

2. Space

- Vandalism/tagging of furniture
- Targeted harassment of Place Team due to ACTG asset maintenance or requirement to move furniture
- Removal or relocation of furniture in the City did not address the issue

3. Negative relationships with/impact on businesses

4. Visitation

- These groups are no longer affected by increased visitor numbers because they feel a sense of ownership of the place.
- ASB group has actively asked others to be moved on from the space when activities are taking place

Finding 3 – Police Action

- Feedback from City Police - Safe Civic focussed on crime prevention around the Canberra Centre rather than ASB.
- City police were surprised about the scale of the issues surrounding the ASB group communicated to CRA and that the critical issue is not crime.
- Police articulated a desire to take a soft approach to interacting with the ASB groups, not taking punitive action.



Immediate Response Findings 2: Group Ownership

- Literature states that a sense of ownership is extremely hard to address – multifaceted and complex.
- The literature recommends multi-faceted, complex issues in urban space need cross-sector action. (Jacobson et al, 2005)

Recommendation

- Safe City Advisory Group to define objectives, timelines and responsibilities.
- Safe City Advisory Group to discuss funding pathways to achieve outcomes.



Immediate Response Findings 3: Police Action

Recommendation

- Dionysus led ASB program to implement on-the-ground security to conduct and document comprehensive place audit of ASB for 1 month
- Findings and recommendations to be shared with the Safe City Advisory Group for further action
- Safe Civic Advisory Group develops a longer-term strategy for the management of ASB



Reference List

Armitage, R. (2002). Tackling anti-social behaviour: what really works. *Nacro Briefing Note*.

Australian Institute of Health and Welfare. (2024). *Alcohol, Tobacco & other Drugs in Australia: Aboriginal and Torres Strait Islander People*. Australian Government. https://www.aihw.gov.au/reports/alcohol/alcohol-tobacco-other-drugs-australia/contents/priority-populations/aboriginal-and-torres-strait-islander-people

Cornford, A. (2012). Criminalising anti-social behaviour. *Criminal Law and Philosophy*, *6*, 1-19.

Harradine, S., Kodz, J., Lemetti, F., & Jones, B. (2004). *Defining and measuring anti-social behaviour*. Home Office, Research, Development and Statistics Directorate.

Heath, A., Martin, M. K., & Krakouer, J. (2022). Exploring the lived experiences of Indigenous Australians within the context of alcohol and other drugs treatment services: A scoping review. *Drug and Alcohol Review*, *41*(7), 1664-1681.

Jacobson, J., Millie, A., and Hough, M. (2005) Tackling Anti-Social Behaviour: A Critical Review. Project Report. Institute for Criminal Policy Research, London, UK

McAtamney, A., & Morgan, A. (2009). Key issues in antisocial behaviour.

NSW Government Community and Justice Department. (2023). *Anti-social behaviour management policy.* https://www.facs.nsw.gov.au/housing/policies/antisocial-behaviour-management-policy

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A great place to live, explore and enjoy

From: Sch 2.2(a)(ii)
Sent: 04/12/2024 6:14 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; 'Sch 2.2(a)(ii) >
Subject: Presentation
Attachments: ASB presentation - Safe City v2.pptx

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Hi both,
Attached is the presentation for today. Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Happy to take feedback. I have time this morning to adjust this in any way you think is necessary. I can come in at 9.30 if you want to work through the presentation with me.
Thanks,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

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Acknowledgement of Country

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What are the issues facing Safe Civic?

- Multifaceted and complex:
  - Homelessness
  - ASB groups
  - Vandalism
  - Crime

  These factors are easily conflated. In reality they are separate but there is some crossover.
- Recent City Police ‘Safe Civic’ initiative focussed on crime, particularly theft, around Canberra Centre
- St Vincent de Paul Street to Home’ initiative focusses on rough sleepers
- Dionysus is focusing on the group or groups who engage in anti-social behaviour:
  - Spend every day in the city (Garema Place, Petrie Plaza, City Walk)
  - At least the past two years



The City Precinct ASB program

- The Phase 1 Dionysus ASB approach:
  - Scoping study:
    - ASB literature review (mostly research from UK in early 2000s as part of nation-wide response to rising ASB)
    - collecting anecdotal data

(i) AFP and Vinnie Safe to Home Program

(ii) CRA Place Team

(iii) CRA Place Management team

(iv) City-based businesses

(v) Suppliers operating in the City Centre

- Exploring approaches to addressing ASB in the city



Anti-Social Behaviour

Our working definition of anti-social behaviour (ASB) is:

conduct that disturbs or annoys others, interferes with lawful activities, or causes harassment, alarm, or distress.
(McAtamney & Morgan, 2009)

- We understand that ASB covers a variety of behaviours, from minor nuisance to criminal behaviour.
- Distinctions (other than legal):
- Crime focuses on the act of the perpetrator
- ASB focuses on people's negative experience of other people's behaviour
- It has been argued that to prevent discrimination against groups, ASB should be defined as "conduct that causes others to experience *serious* and *justifiable* anxiety about the safety of their local ccommunity" (Conford, 2012)
- Our evidence suggests that the behaviour occurring in the city is:
    - Occasionally criminal (e.g. use of illegal substances)
    - ASB against **both** definitions above



Types of ASB

The typology identifies a range of specific behaviours under four main headings:

· Misuse of public space

· Disregard for community/personal well-being

· Acts directed at people

· Environmental damage (Harradine et al., 2004)

We have anecdotal evidence that the identified groups engage in all four types of ASB (but only limited items in the list)

Table 2.1: RDS typology of anti-social behaviour

Misuse of public space	Disregard for community/ personal well-being	Acts directed at people	Environmental damage
Drug/substance misuse & dealing	**Noise**	**Intimidation/harassment**	**Criminal damage/ vandalism**
Taking drugs	Noisy neighbours	Groups or individuals making threats	Graffiti
Sniffing volatile substances	Noisy cars/motorbikes	Verbal abuse	Damage to bus shelters
Discarding needles/drug paraphernalia	Loud music	Bullying	Damage to phone kiosks
Crack houses	Alarms (persistent ringing/malfunction)	Following people	Damage to street furniture
Presence of dealers or users	Noise from pubs/clubs	Pestering people	Damage to buildings
Street drinking	Noise from business/industry	Voyeurism	Damage to trees/plants/ hedges
Begging	**Rowdy behaviour**	Sending nasty/offensive letters	**Litter/rubbish**
Prostitution	Shouting & swearing	Obscene/nuisance phone calls	Dropping litter
Soliciting	Fighting	Menacing gestures	Dumping rubbish
Cards in phone boxes	Drunken behaviour	*Can be on the grounds of:*	Fly-tipping
Discarded condoms	Hooliganism/loutish behaviour	Race	Fly-posting
Kerb crawling	**Nuisance behaviour**	Sexual orientation	
Loitering	Urinating in public	Gender	
Pestering residents	Setting fires (not directed at specific persons or property)	Religion	
Sexual acts	Inappropriate use of fireworks	Disability	
Inappropriate sexual conduct	Throwing missiles	Age	
Indecent exposure	Climbing on buildings		
Abandoned cars	Impeding access to communal areas		
Vehicle-related nuisance & inappropriate vehicle use	Games in restricted/ inappropriate areas		
Inconvenient/illegal parking	Misuse of air guns		
Car repairs on the street/in gardens	Letting down tyres		
Setting vehicles alight	**Hoax calls**		
Joyriding	False calls to emergency services		
Racing cars	**Animal-related problems**		
Off-road motorcycling	Uncontrolled animals		
Cycling/skateboarding in pedestrian areas/footpaths			

Source: Research Development and Statistics Directorate

NSW Government Communities and Justice Department ASB Categories

3 types of ASB (neighbourhood/rental level):

1. Severe illegal behaviour
2. Serious anti-social behaviour
3. Moderate-mild anti-social behaviour

- activities which disturb the peace, comfort or privacy of other tenants, neighbours or DCJ staff and/or associates. Such behaviour may include, but is not limited to:
  - obscene language towards other tenants, neighbours or DCJ staff and/or associates
  - bullying and harassment towards other tenants, neighbours or DCJ staff and/or associates
  - noise causing nuisance, for example loud and uncontrolled parties, excessive shouting/screaming or excessive noise from music or television
  - environmental and common area issues, for example vandalism, graffiti, abandoning vehicles in the front yard and refusing to remove them, carrying out noisy vehicle repairs in communal areas
  - leaving large amounts of rubbish within the home, garden or on communal areas
  - behaviour which limits other tenants' access to communal facilities, such as preventing other tenants from accessing communal gardens or laundry facilities
  - damaging any DCJ managed property, including individual tenant's properties and common areas
  - damaging any DCJ office. (NSW Govt DCJ, 2023)



Finding 1 – Group Characteristics

- Not homeless/rough sleepers – gap in wrap-around support services
- Indigenous – (identified by other indigenous groups)
- Familial relationships
- Use of drugs and alcohol within this group
  - Substance use is consistent with national data on Indigenous health (Australian Institute of Health and Welfare, 2024)
  - Substance use may contribute to the inconsistency of the group's behaviour
  - There is a spectrum of behaviours that do not follow patterns; more complex to address with targeted interventions
- Core members who are there daily, older age demographic – younger demographic more sporadic in visitation, including young mothers with infants as well as teen groups who are often engaged in disruptive behaviour in the city (mostly male)

Finding 2 – Sense of Ownership

1. Daily visitation (public realm in city is living room)

- Territory covers much of the public realm around Garema Place, Petrie Plaza, half of City Walk
- Will not move on when asked
- Example: this group asked for children visiting the city to leave the space because the group was using cannabis.

2. Ownership of furniture:

- Vandalism/tagging of furniture
- Targeted harassment of Place Team due to ACTG asset maintenance or need to move furniture
- Other Departments e.g. TCCS considering the use of a security team for their maintenance teams as protection
- Removal of furniture in City did not address issue



Finding 2 – Sense of Ownership

3. Negative relationships with/impact on businesses

   Example: Dosa Hut – public drug and alcohol use directly outside, refusal to leave or amend behaviourharassment of business for free food and drinks

   Example: Some city businesses have formed their own taskforce due to a sense of inaction about ASB

4. Visitation:

Research shows that one key strategy for addressing ASB is a well-populated and activated city. (Armitage, 2002)

These groups are no longer affected by increase in visitor numbers due to a sense of ownership of the place

Jumping castle/carousel – activities for children and families designed to activate public spaces are targeted



Finding 3 – Managing ASB

- Security are not allowed to physically touch/remove someone from a situation and their risk management plan is to contact police

- Feedback from City Police about Safe Civic focussed on crime prevention around the Canberra Centre and not on ASB.
- City police surprised about the scale of the issues surrounding the ASB group/ not crime.
- Police articulated a desire to take a soft approach to interacting with the ASB groups, not taking punitive action.
- Example 1: drugs in the plinth
- Anecdotal feedback from businesses/suppliers is that police inform them that no one is coming.
- Anecdotal feedback is that when police are on site, no action is taken



Action: ASB audit

1. Implement on-the-ground security to conduct and document comprehensive place audit of ASB for 1 month
2. Audit is simply about evidence collection
3. Audit design informed by ASB typologies identified in literature review
4. Offer from City Police to inform further design once original datasets are collected
5. Audit may capture gaps in available police data (e.g. number of calls to City Police about ASB, police response etc)



Action 2: strength based approach

Literature recommends:

- taking a strengths-based approach with Indigenous people who use drugs and alcohol (Heath et al., 2022)
- Strengths-based approach is indigenous-led

CSD recommended we don't work with Winnunga Health Services
CSD/JACS? suggested they would talk with their Aboriginal and Torres Strait Islander liaison officers
Ngunnawal elder Sch 2.2(a)(ii) – not able to provide elder guidance on social issues
Recommended speaking with Gugan Gulwan Youth Aboriginal Corporation



Action 3

Literature recommends multi-faceted, complex issues in urban space needs cross-sector action. (Jacobson et al, 2005)

1. Form Safe Civic Advisory Group:

- Government departments (Justice and Community Safety Directorate, City Renewal Authority, Transport Canberra and City Services, ?)
- City Police
- Community services
- Urban designers



Reference List

Armitage, R. (2002). Tackling anti-social behaviour: what really works. *Nacro Briefing Note*.

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From: "Usherwood, Mark"
Sent: 05/03/2025 1:19 PM
To: "Butt, Deb" <Deb.Butt@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Subject: Meetings with Sch 2.2(a)(ii) and Leesa Croke re ASB audit

Hi Deb,

Craig requested we set up a couple of meetings for him.
I've drafted the below to send on his behalf (can you please check he's comfortable with the content before sending).
Separate meetings to be scheduled with Sch 2.2(a)(ii) (ACT Police) and Leesa Croke (CMTEDD).
Meetings need to occur before 26 March.
Can you please also invite Sch 2.2(a)(ii)

Hi XXXX

As you'd be aware the CRA have conducted an audit of anti social behaviour in the City Centre to inform our work.

We're still finalising the report but I'd like to take you through the initial findings and potential recommendations ahead of the WoG round table scheduled for 26 March. If you can let me know when you might have availability we'll get some time scheduled.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: 'Sch 2.2(a)(ii) >
Sent: 21/01/2025 2:46 PM
To: Sch 2.2(a)(ii) Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Meeting about ASB audit

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi both, I'm just following up to organise a meeting to discuss the ASB audit Sch 2.2(a)(ii), Sch 2.2(a)(xi)

How is next Wednesday for you both?

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Sch 2.2(a)(ii)
Sent: 12/05/2026 3:15 PM
To: "Millen, Doug" <Doug.Millen@act.gov.au>; "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; 'Sch 2.2(a)(ii) >
Subject: Fwd: City Renewal Authority data, resources and key contacts
Attachments: outside scope V4 FINAL DRAFT - ASB Place Audit Report.docx

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You were cc'd on this, but in case it was missed.
Mark shared the ASB audit report along with other CRA data with Sch 2.2(a)(ii) at ACTP in March 2026.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Australian Event Management Company of 2024
Dhawura nguna, dhawura Ngunnawal.
This is Ngunnawal country.
This email is confidential so, if you have received it by mistake, kindly notify us and chuck it in the bin.

copy

copy

copy

From: "Usherwood, Mark"
Sent: 12/05/2025 9:08 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Horley, Jan" <Jan.Horley@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: FW: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.obr

Hi Craig,

Teresa has reviewed and cleared the Dionysus ASB report, attached.

Next steps would be for us to share the report with the relevant stakeholders (ACT Police, JACS, CMTEDD) so they are aware of the findings and recommendations. Just wanted to check if you would like to review the document beforehand and/or if you would prefer to send it?

Mark

-----Original Message-----
From: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>
Sent: Sunday, 11 May 2025 10:28 PM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Cc: Horley, Jan <Jan.Horley@act.gov.au>
Subject: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)

Hi Mark,

This report looks good - I have no edits.

I'd like to know more about the suggestion of small-scale interventions like 'Simple Acts of Kindness' - one for discussion when we meet next.

I understand the next steps are to share this with ACT Policing and discuss it in-person with Sch 2.2(a)(ii)

The last recommendation is around research on place-based interventions and it would be great if we could work with Sch 2.2(a)(ii) Sch 2.2(a)(ii) from ACT Policing, on this research. She has been working on projects around preventative policing.

Thanks
Teresa

From: "Usherwood, Mark"
Sent: 24/03/2025 9:14 AM
To: Sch 2.2(a)(ii)
Subject: FW: Updated draft
Attachments: ASB Place Audit Brief.docx

From: Sch 2.2(a)(ii)
Sent: Monday, 24 March 2025 7:38 AM
To: Usherwood, Mark
Subject: Updated draft

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Mark,

Please find attached an updated draft. Sch 2.2(a)(ii), Sch 2.2(a)(xi)

.

Hopefully this can be fed to Craig before his meeting.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Butt, Deb" <Deb.Butt@act.gov.au> on behalf of "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 31/03/2025 10:31 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: ASB Board presentation

From: "Google Calendar" <calendar-notification@google.com> on behalf of 'Sch 2.2(a)(ii) [redacted] >
Sent: 08/04/2025 8:54 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: Board ASB preso @ Tue Apr 8, 2025 10:30am - 11:30am (GMT+10) (Sch 2.2(a)(ii))
Attachments: invite.ics

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Sch 2.2(a)(ii) **has accepted this invitation.**

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When
Tuesday Apr 8, 2025 · 10:30am – 11:30am (Australian Eastern Time - Sydney)

Locatio
n
Nara PL.05 Ngaladjima (Capacity 6, Seats 5, Webex)
View map

Guest
s
mark.usherwood@act.gov.au - organizer
Sch 2 s 2.2(a)(ii)
View all guest info

Invitation from Google Calendar

You are receiving this email because you are an attendee on the event.

Forwarding this invitation could allow any recipient to send a response to the organizer, be added to the guest list, invite others regardless of their own invitation status, or modify your RSVP. Learn more

From: "Butt, Deb" <Deb.Butt@act.gov.au> on behalf of "Gillman, Craig" <Craig.Gillman@act.gov.au>
Sent: 21/10/2024 10:17 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: City Safe ASB presentation

From: "Nara PL.02 Dhawura (Capacity 4, Seats 4, Video Conf)" <NaraPL.02Dhawura@act.gov.au>
Sent: 21/10/2024 10:17 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: City Safe ASB presentation

Your request was accepted.

Sent by Microsoft 365

From: "Usherwood, Mark"
Sent: 11/04/2025 1:24 PM
To: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Bcc: "Nara PL.05 Ngaladjima (Capacity 6, Seats 5, Webex)" <NaraPL.05Ngaladjima@act.gov.au>
Subject: Anti-social behaviour
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.obr

Afternoon,

Scheduling time for us to discuss the final draft of the anti-social behaviour audit report (attached), how we propose to resource and manage further work in this area and next steps.

Microsoft Teams Need help?

Join the meeting now

Sch 2.2(a)(xvi)

For organizers: Meeting options

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From: Sch 2.2(a)(ii)
Sent: 21/10/2024 5:09 PM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>; Sch 2.2(a)(ii)
Cc: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Anti-social behaviour presentation
Attachments: V3 Canti24 ASB presentation - Safe City (1).pptx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Craig,
Attached is the updated presentation for the Safe City Advisory Group.
I reduced the 'setting the stage' and 'bad news' slides at the beginning and moved to our findings and recommendations.
Please let me know if you have any additional edits or notes to add.
Cheers,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

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A great place to live, explore and enjoy

What are the issues facing Civic?

- Multifaceted and complex:
  - Homelessness
  - Anti-social behaviour groups – consistently over the past two years
  - Vandalism
  - Crime

- These factors are easily conflated. In reality they are separate but there is some crossover.

Anti-social behaviour (ASB) is:

conduct that disturbs or annoys others, interferes with lawful activities, or causes harassment, alarm, or distress.

(McAtamney & Morgan, 2009)



Finding 1 – Group Characteristics

- Not homeless/rough sleepers – gap in wrap-around support services
- Indigenous – (identified by other Indigenous groups)
- Familial relationships
- Use of drugs and alcohol within this group
  - Substance use is consistent with national data on Indigenous health (Australian Institute of Health and Welfare, 2024)
  - Substance use may contribute to the inconsistency of the group's behaviour
  - There is a spectrum of behaviours that do not follow patterns
  - Core members who are there daily, older age demographic – younger demographic more sporadic in visitation, including young mothers with infants



Finding 2 – Sense of Ownership

1. Daily visitation

- ASB group spends time in much of the public realm as their living room
- Will not move on when asked

2. Space

- Removal or relocation of furniture in the City did not address the issue
- Vandalism/tagging of furniture
- Targeted harassment of Place Team due to ACTG asset maintenance or requirement to move furniture
- Removal or relocation of furniture in the City did not address the issue

3. Negative relationships with/impact on businesses

4. Visitation

- These groups are no longer affected by increased visitor numbers because they feel a sense of ownership of the place.
- ASB group has actively asked others to be moved on from the space when activities are taking place

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Types of Anti-Social Behaviour

The typology identifies a range of specific behaviours under four main headings:

· Misuse of public space

· Disregard for community/personal well-being

· Acts directed at people

· Environmental damage (Harradine et al., 2004)

We have collected evidence that the identified groups engage in all four types of ASB

NSW Government Communities and Justice Department ASB Categories

3 types of ASB (neighbourhood/rental level):

1. Severe illegal behaviour
2. Serious anti-social behaviour
3. Moderate-mild anti-social behaviour

- activities which disturb the peace, comfort or privacy of other tenants, neighbours or DCJ staff and/or associates. Such behaviour may include, but is not limited to:
  - obscene language towards other tenants, neighbours or DCJ staff and/or associates
  - bullying and harassment towards other tenants, neighbours or DCJ staff and/or associates
  - noise causing nuisance, for example loud and uncontrolled parties, excessive shouting/screaming or excessive noise from music or television
  - environmental and common area issues, for example vandalism, graffiti, abandoning vehicles in the front yard and refusing to remove them, carrying out noisy vehicle repairs in communal areas
  - leaving large amounts of rubbish within the home, garden or on communal areas
  - behaviour which limits other tenants' access to communal facilities, such as preventing other tenants from accessing communal gardens or laundry facilities
  - damaging any DCJ managed property, including individual tenant's properties and common areas
  - damaging any DCJ office. (NSW Govt DCJ, 2023)

Immediate Response Findings 2: Group Ownership

- Literature states that a sense of ownership is extremely hard to address – multifaceted and complex.
- The literature recommends multi-faceted, complex issues in urban space need cross-sector action. (Jacobson et al, 2005)

Recommendation

- Safe City Advisory Group to define objectives, timelines and responsibilities.
- Safe City Advisory Group to discuss funding pathways to achieve outcomes.



Immediate Response Findings 3: Police Action

Recommendation

- Dionysus led ASB program to implement on-the-ground security to conduct and document comprehensive place audit of ASB for 1 month
- Findings and recommendations to be shared with the Safe City Advisory Group for further action
- Safe Civic Advisory Group develops a longer-term strategy for the management of ASB



From: 'Sch 2.2(a)(ii) >
Sent: 08/12/2024 8:55 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; Sch 2.2(a)(ii) >
Subject: Anti-social behaviour project plan

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi all,
First, I wanted to thank the CRA and the wonderful Sch 2.2(a)(ii) for the consistent steps taken to raise awareness of, and enable action about, the issue of anti-social behaviour in the city. I think this process has been extremely positive, not only with regard to addressing ASB, but also by providing us with pathways to educate and connect stakeholders.
I know you all know this, but just to reinforce the point for the CRA and Dionysus: at the centre of everything we do is placemaking. Our ASB audit is fundamentally a response to the needs of place, and to contributing to making great places in the city. The City Renewal's placemaking approach in this case is a best practice approach because:

- it is informed by both the literature, and also national and international practice regarding anti-social behaviour
- it mobilises a mix of community assets (individual, institutional, physical, economic)
- our auditing tool design is informed by the literature and, as per the recommendation from the literature, by key stakeholders (individuals within the community sector, security, police, businesses)
- we are adopting an iterative approach to this project with an ongoing cycle of evidence-driven and stakeholder-input at each phase of the design and delivery

I propose the next steps for your consideration and approval:

1. **ASB Audit design**

Based on our recent discussions, I will:

i. update the ASB auditing tool draft in consultation with Sch 2.2(a)(ii), including an option to identify other behaviours (e.g. individuals displaying mental health behaviours) as separate from ASB
ii. develop an auditor brief to support auditors to objectively identify and describe ASB using appropriate language, and also to distinguish between ASB and other behaviours (e.g. individuals displaying mental health behaviours)

2. **ASB Audit implementation**

Based on our recent discussions - in particular a suggestion from Sch 2.2(a)(ii), I recommend that the audit is delivered for a two-week (?) period in each of December, January and February (dependent on budget). These will provide us with three different datasets (1) Christmas period (2) holiday period /quiet time (3) business as usual.

I will support/train the auditors to use the tool according to the literature and to stakeholder feedback

3. **ASB brief, methodology and audit tool**

We have had requests from the AFP (Sch 2.2(a)(ii) and from Sch 2.2(a)(ii) for a copy of our methodology brief our auditing tool. Both of these require revisions. I will take the CRA's advice on whether you wish to share the brief and tool with these stakeholders. If you would like us to share these documents, I suggest that we trial the tool in December and then make any revisions to both the brief and the tool based on its applicability

/usability/ validity. It will be important to emphasise that the tool is designed by a placemaking team and thus through a placemaking rather than law enforcement lens.

4. **City Police feedback/opportunity**

I recommend we action the requests from Sch 2.2(a)(ii) ACT Police to encourage businesses/individuals to report those ASB/offences that they we anecdotally hear they no longer report. To reinforce the value of this action for both businesses and police, I suggest that we take up Sch 2.2(a)(ii) offer to visit city businesses (with Sch 2.2(a)(ii) perhaps or with Sch 2.2(a)(ii) support) and share this message.

5. **Support for groups in the city**

We are yet to hear from CSD or JACS, or from community organisations, about specific support/offer to approach/work with groups currently visiting the city. The literature review suggests that a strengths-based, community-led approach to working with users of drugs and alcohol is the more effective strategy than punitive/deficit-based approaches. While it is not the responsibility of the CRA/Place Management team as placemakers to facilitate such support, I recommend that once we have agreed on our auditing schedule, Craig should inform these stakeholders of our implementation phase and note that we will be sharing the auditing data with them, as with police. We will have the data and a report available by the third week of March.

As always, happy to take feedback, amend, remove etc accordingly.

Thanks everyone.

Kind regards,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Sch 2.2(a)(ii) >
Sent: 13/01/2025 10:59 AM
To: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: ASB - December audit raw data summary
Attachments: December summary of raw ASB data.docx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Teresa, I've attached the summary created by Sch 2.2(a)(ii) about the raw findings from the December 2024 antisocial behaviour audit.
We are comfortable sharing this document externally as CRA sees fit.
Please let me know if you have any questions.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Sch 2.2(a)(ii) >
Sent: 17/12/2024 9:38 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Cc: "Sch 2.2(a)(ii)
Subject: ASB Audit - raw file export 16.12.24
Attachments: 2024-12-16 City Audit - ASB 2024.xlsx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Mark, I'm attaching the raw data from our team on the ground undertaking the ASB audit in the City Centre.

Notes Regarding Data

- The attached data includes data collected from the Sch 2.2(a)(ii), Sch 2.2(a)(xi) from 1 December to 16 December. It contains incidents around the Merry-Go-Round (MGR), Christmas decorations, and the City ASB Audit. Sch 2.2(a)(ii), Sch 2.2(a)(xi)
- The City Centre ASB Audit is being conducted for the first week from 11 Dec - 17 Dec. This is the first of four weeks of data collected from Dec 2024 - March 2025.
- This data is yet to be reviewed and vetted in detail. I suggest you review and select segments if this were to be forwarded to any stakeholders outside of CRA.
- I suspect some of these entries do not qualify as ASB but are relevant observations of people's interactions, responses and police responses.

Notes Regarding Staff

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Please let me know if you need any more detail at this time. Sch 2.2(a)(ii), Sch and I will review the data in the new year before commencing week two of data collection.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(xi)

From: "Usherwood, Mark"
Sent: 12/05/2026 3:19 PM
To: 'Sch 2.2(a)(ii) >
Subject: ASB audit clarifications

Hi Kristi,

We have a media enquiry relating to the ASB audit that was conducted in Dec 2024.

Couple of questions/clarifications,

- I remember the audit was the outcome of ongoing conversations occurring at the time around the Safe Civic forum. Is there a brief that defines the scope of the audit that was provided to CRA?
- Do you have a copy of the brief that was provided to the Sch 2.2(a)(ii), Sch 2.2(a)(xi) or was this delivered verbally?
- Did the Sch 2.2(a)(ii), Sch 2.2(a)(xi) go undercover and assimilate with these ASB groups?
    - My understanding is that a Sch 2.2(a)(ii), Sch 2.2(a)(xi) was engaged to monitor the space and document incidents of ASB, yes?
    - Sch 2.2(a)(ii), Sch 2.2(a)(xi) they were engaged to document incidents and escalate to ACT Police if required, yes?

The enquiry is urgent so response today would be appreciated, please give me a call if you have any questions.

I know you are aware but just a reminder that if you or any other Dionysus staff are contacted by media regarding work Dionysus delivered on behalf of CRA the enquiry should be directed to CRA for response (Dionysus staff members should not respond directly).

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: Sch 2.2(a)(ii) >
Sent: 13/05/2026 3:58 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: ASB audit costs

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Mark,
Here are the ASB audit costs, excluding the internal Dionysus hours.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Usherwood, Mark"
Sent: 28/03/2025 11:52 AM
To: 'Sch 2.2(a)(ii) >
Subject: ASB audit review

Microsoft Teams Need help?

Join the meeting now

Sch 2.2(a)(xvi)

For organizers: Meeting options

ACT Government

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From: "Usherwood, Mark"
Sent: 31/03/2025 10:31 AM
To: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: ASB Board presentation

Microsoft Teams Need help?

Join the meeting now

Sch 2.2(a)(xvi)

For organizers: Meeting options

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Org help | Privacy and security

From: "Usherwood, Mark"
Sent: 28/05/2025 6:55 PM
To: "Horley, Jan" <Jan.Horley@act.gov.au>
Cc: "Sch 2.2(a)(ii) >
Subject: ASB briefing
Attachments: V2 BRIEFING - ACT POLICING 26.05.2025.docx, V4 FINAL DRAFT - ASB Place Audit Report.obr

Hi Jan,

Sch 2.2(a)(ii) has pulled together the attached summary of some of the key points re the ongoing issues and discussion on anti-social behaviour.
Also attached is a copy of the ASB place audit (internal use only).

As I mentioned I've provided a copy of the ASB audit report to Sch 2.2(a)(ii) and have been trying to schedule time to take him through the report (no response as yet). If you can get a contact number for Sch 2.2(a)(ii) or a member of his team that would be great. Really need to schedule time with him to go through the report and discuss winter in the city.

FYI the Canberra Community Group meeting Thursday is focused on the City Centre. There is another working group (chaired by Leesa Croke) that is focused on Dickson. Happy to provide further context if you want to chat before the meeting.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: 'Sch 2.2(a)(ii), Sch 2.2(a)(xi), Sch 2.2(a)(x) >
Sent: 19/03/2025 3:56 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; Sch 2.2(a)(ii), Sch 2.2(a)(xi)
Subject: ASB notes

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi both,
Can you please send through the notes this afternoon as I will work on it in the early hours of tomorrow morning. Your comments were super helpful Mark (I now understand you want more than a 2 pager) and I will strengthen the framing/contexts and data sets/claims where possible.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Usherwood, Mark"
Sent: 31/03/2025 2:36 PM
To: Sch 2.2(a)(ii)
Subject: ASB preso notes
Attachments: ASB presntation notes .docx

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: Sch 2.2(a)(ii)
Sent: 11/04/2025 11:17 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: ASB Preso with notes
Attachments: ASB Board presentation_ notes.pptx

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Attached.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Sch 2.2(a)(ii) >
Sent: 11/04/2025 11:22 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: ASB report - V4 Final
Attachments: V4 FINAL ASB Place Audit Brief Sch 2.2 edits 8.4.25.docx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Attached

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Usherwood, Mark"
Sent: 10/04/2025 11:52 AM
To: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Cc: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Wilson, Lucy" <Lucy.Wilson@act.gov.au>
Subject: Board anti-social behaviour presentation
Attachments: ASB Board presentation.pptx

Hi Jen,

Please see attached slide deck to accompany the Board item on anti-social behaviour.
I'll progress updates to the notes to aid delivery of the presentation but the slides/data that will be shown are in their final form. Please let me know if you have any feedback.

Intent is for Sch 2.2(a)(ii) to present the background and main findings, I'll present the next steps/recommendations section at the end (with emphasis on what is within scope for PEM/CRA to deliver and what other areas of Gov are responsible for).

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 11/04/2025 1:22 PM
To: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Subject: Board presentation anti-social behaviour
Attachments: ASB Board presentation.obr

Hi Fi,

Received the Teams invite, I'll join and share the presentation.
Presentation attached just in case.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: Sch 2.2(a)(ii)
Sent: 27/05/2025 9:37 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Briefing doc for Sch 2.2(a)(ii)
Attachments: BRIEFING - ACT POLICING 26.05.2025.docx

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Hey Mark,
I compiled all the ASB notes, vandalism, register, costs, and CCWG minutes into one document to help us track our progress with ASB and vandalism.
I hope this helps keep everything moving forward.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Usherwood, Mark"
Sent: 21/10/2024 10:16 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Bcc: "Nara PL.02 Dhawura (Capacity 4, Seats 4, Video Conf)" <NaraPL.02Dhawura@act.gov.au>
Subject: City Safe ASB presentation

From: "Usherwood, Mark"
Sent: 21/03/2025 4:16 PM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: DRAFT ASB Place Audit report
Attachments: DRAFT ASB Place Audit Brief - with comments from MU 21.3.25.docx

Hi Craig,

Please find attached the first draft of the summary report re the antisocial behaviour audit Dionysus conducted.
I have made some suggested amendments in track and would expect there to be a few more minor tweaks to the final version.
Please let me know if you have any feedback or would like to discuss.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: Sch 2.2(a)(ii), Sch 2.2(a)(xi), Sch 2.2(a)(x) >
Sent: 19/03/2025 9:16 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; 'Sch 2.2(a)(ii), Sch 2.2(a)(xi)
Subject: Extended ASB findings brief
Attachments: ASB Place Audit Findings Brief.docx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi both,
Please find attached a first draft of the ASB Place Audit findings. I would appreciate your prompt feedback on all aspects the findings, including gaps, the needs to strenghten or weaken claims etc. I would also appreciate input on recommendations from a CRA perpsective.
I can reduce this for Craig by removing the first page and annotating if you would like.
Thanks,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Sent: 13/01/2025 11:08 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Horley, Jan" <Jan.Horley@act.gov.au>
Cc: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; Sch 2.2(a)(ii), Sch 2.2(a)(xi) ; Sch 2.2(a)(ii)
Subject: Fw: ASB - December audit raw data summary
Attachments: December summary of raw ASB data.docx

Hi Craig and Jan,
Attached is a summary of the December audit. Please note that further data gathering commences this week so we won't provide raw data to Policing until further analysis is undertaken.
@Gillman, Craig would you share with your contact at Policing?
@Horley, Jan for the business case.
Thanks
Teresa
Teresa Comacchio | City Renewal Authority | Sch 2.2(a)(ii)
From: Sch 2.2(a)(ii)
Sent: Monday, January 13, 2025 10:59:20 AM
To: Comacchio, Teresa ; Usherwood, Mark
Subject: ASB - December audit raw data summary

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Teresa, I've attached the summary created by Sch 2.2(a)(ii) about the raw findings from the December 2024 antisocial behaviour audit.
We are comfortable sharing this document externally as CRA sees fit.
Please let me know if you have any questions.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Sent: 12/05/2026 3:24 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: FW: Board presentation anti-social behaviour
Attachments: ASB Board presentation.obr

OFFICIAL

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Friday, 11 April 2025 1:22 PM
To: Codd, Fiona <Fiona.Codd@act.gov.au>
Subject: Board presentation anti-social behaviour

OFFICIAL

Hi Fi,

Received the Teams invite, I'll join and share the presentation.
Presentation attached just in case.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: "Campese, Sarah" <Sarah.Campese@act.gov.au>
Sent: 07/04/2025 3:44 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: FW: Sch 2.2(a)(ii)

OFFICIAL

Hi Mark

Can you please confirm as soon as possible who will attend the board meeting on Friday. As discussed the timing has now shifted slight and is 2:15 start for 15 minutes.

Thank you
Sarah Campese

From: Campese, Sarah
Sent: Wednesday, 2 April 2025 9:55 AM
To: Usherwood, Mark
Subject: RE: Sch 2.2(a)(ii)

Sorry Mark somehow missed this yesterday yes 11 April.
Sarah

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Tuesday, 1 April 2025 1:01 PM
To: Campese, Sarah <Sarah.Campese@act.gov.au>
Subject: Re: Sch 2.2(a)(ii)

OFFICIAL

Thanks Sarah.
Is the Board meeting Friday 11 April?

Mark Usherwood
City Renewal Authority

From: Campese, Sarah <Sarah.Campese@act.gov.au>
Sent: Tuesday, April 1, 2025 9:12:00 AM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: RE: Sch 2.2(a)(ii)

OFFICIAL

Thanks Mark I have emailed Teresa in the meantime as I got an out of office from you, so thought you were on leave.

It will be to talk about anti social behaviour and its between 1:45 and 2:15 not sure of exact time as yet but I will send the logistics to her once she is aware that she is presenting.

Thanks
Sarah

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Tuesday, 1 April 2025 8:57 AM
To: Campese, Sarah <Sarah.Campese@act.gov.au>
Subject: Re Sch 2.2(a)(ii)

OFFICIAL

Hi Sarah,

I spoke to Jen and Teresa about this yesterday, will speak to Sch 2.2(a)(ii) later today.

Can you please confirm the date and time of the agenda item Sch 2.2(a)(ii) has been requested for.

Mark Usherwood
City Renewal Authority

From: Campese, Sarah <Sarah.Campese@act.gov.au>
Sent: Tuesday, April 1, 2025 8:33:41 AM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: Sch 2.2(a)(ii)

OFFICIAL

HI Mark

I am not sure if Teresa has asked you as yet but can you please speak to Sch 2.2(a)(ii) about attending the board meeting on 11 April.

She will be speaking to the Board about Anti-Social behaviour in the city and strategies to address this.

Sarah
Sarah Campese
Administration Support
Governance Assurance and Capability

T: Sch 2.2(a)(ii)
E: sarah.campese@act.gov.au

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From: "Millen, Doug" <Doug.Millen@act.gov.au>
Sent: 25/05/2026 5:14 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: FW: Comments on inquiry letter
Attachments: NTE Inquiry Letter 22 May 2026 v2_DM comments.docx

OFFICIAL

FYI (I've saved to obj)

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: 02 Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Millen, Doug
Sent: Monday, 25 May 2026 5:14 PM
To: Sch 2.2(a)(ii) >
Cc: Sch 2.2(a)(ii) >
Subject: RE: Comments on inquiry letter

Hi Sch 2.2(a)(ii) I've attached our final comments.

With our recommended changes taken in, I'm comfortable with you sending this to the committee secretary.

If possible, I encourage you to send it tonight if you can.

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: 02 Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Sch 2.2(a)(ii) e>
Sent: Monday, 25 May 2026 3:42 PM
To: Millen, Doug <Doug.Millen@act.gov.au>
Cc: Sch 2.2(a)(ii) >
Subject: Re: Comments on inquiry letter

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Hi Doug

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Thank you

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On 25 May 2026 at 11:04:32, "Millen, Doug" <Doug.Millen@act.gov.au> wrote:

OFFICIAL

Hi Sch 2.2(a)(ii) – happy to discuss. Pls call my mobile when you're ready (I just rang but no answer).

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Keen to support you to get this to the ctee secretary today.

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: 02 Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: Sch 2.2(a)(ii) >
Sent: Friday, 22 May 2026 5:57 PM
To: Millen, Doug <Doug.Millen@act.gov.au>
Cc: Sch 2.2(a)(ii) >
Subject: Re: Comments on inquiry letter

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Hey Doug

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi), copy

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(xi)

Tax Invoice

Invoice Date
14 Nov 2024

Sch 2.2(a)(xi)

Sch 2.2(a)(xi)

City Renewal Authority
Attn: Mark Usherwood
3 constitution Avenue
Canberra
ACT, 2601

Description	Quantity	Unit Price	GST	Amount AUD

Sch 2.2(a)(xi), outside scope

Description	Quantity	Unit Price	GST	Amount AUD

Sch 2.2(a)(xi), outside scope