

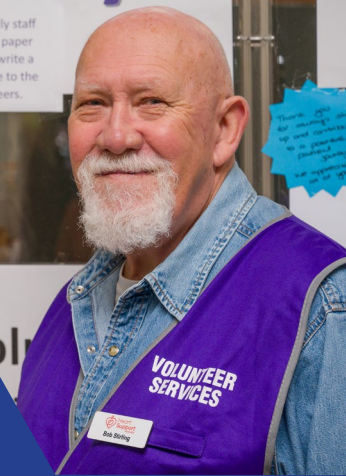


ACT
Government

VolunteeringACT
an inclusive Canberra

2024-2027

ACT Volunteering Strategy Action Plan



STRATEGIC OUTCOME AREA	WHAT WE WANT TO SEE	THE STEPS WE WILL TAKE	WHO WILL LEAD
Focus Area 1: Individual Potential and Volunteer Experience			
<p>1.1: More ACT community members are engaged in meaningful and enjoyable volunteering in a way that works for them.</p>	<p>Simplified and increased up take of Volunteering Leave across ACT Government.</p>	<p>1. Review and update any relevant Whole of Government policies that refer to volunteers i.e. Second Jobs and Volunteering.</p>	<p>ACT Government (CMTEDD/OIRWS)</p>
		<p>2. Develop advice and guidelines specifically on Voluntary Community Leave and promote via whole of government communications.</p>	<p>ACT Government (CMTEDD/OIRWS)</p>
	<p>Improved public awareness and uptake of opportunities to volunteer at ACT events.</p>	<p>3. Promotion of volunteering opportunities with large scale ACT events – such as Floriade, Enlighten and National Multicultural Festival.</p>	<p>ACT Government (Events ACT, CSD)</p>
	<p>People in the ACT understand more about how volunteering can benefit them personally and the benefits it provides to other Canberrans.</p>	<p>4. Investigate more ways we can help people use volunteering to upskill, connect with others and enhance wellbeing.</p>	<p>Volunteering ACT (VACT)</p>
	<p>Better understanding of what young people want to get from volunteering, what they need to help them and what is stopping them.</p>	<p>5. Carry out research into youth and student volunteering in the ACT.</p>	<p>VACT</p>
	<p>Better understanding of volunteering in Aboriginal and Torres Strait Islander communities and how to ensure ACT volunteering programs are culturally safe.</p>	<p>6. Establish respectful ongoing connections with Aboriginal and Torres Strait Islander communities to hear their views on volunteering and what they would like from volunteer programs.</p>	<p>VACT</p>
	<p>Improved understanding of the volunteering context in culturally and linguistically diverse (CALD) communities.</p>	<p>7. Expand collaboration with the ACT’s CALD communities to learn from their volunteering practices.</p>	<p>VACT</p>
<p>1.2: ACT volunteers are free from exploitation, and their participation in volunteering does not result in direct financial loss.</p>	<p>Strong governance and best practice approaches across the ACT volunteering ecosystem.</p>	<p>8. Develop further tools for volunteers and Volunteer-Involving Organisations (VIOs) to support key governance requirements and standards.</p>	<p>VACT</p>

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	How we build capability in others is responsive to changes in volunteering trends and settings.	9. Develop and adapt volunteer and volunteer management training, resources and toolkits to respond to changing needs, including more informal volunteering.	VACT
	ACT volunteers and VIOs have ongoing access to high quality and affordable training.	10. Expand the roll out of VACT's core training program.	VACT
	A more consistent approach to getting volunteers into the roles they want as quickly and easily as possible.	11. Investigate what volunteers and VIOs might need from a future ACT Volunteer 'Passport' scheme.	VACT
1.3: ACT volunteers feel safe and supported in their roles and volunteering environment.	Improvements to the way the ACT Working with Vulnerable People (WWVP) scheme is administered and the quality of support and advice available.	12. Look into how to improve information sharing and development of resources regarding the WWVP Scheme in partnership with Access Canberra.	ACT Government (CMTEDD) VACT
	ACT volunteer programs are inclusive, ethical, safe and well aligned with the National Standards for Volunteer Involvement.	13. Develop an Ethical Volunteering Framework including induction guidelines and share with the ACT volunteering ecosystem.	VACT
Focus Area 2: Community and Social Impact			
2.1: The ACT volunteer workforce is seen and heard, valued and fully recognised for the far-reaching positive impacts of volunteering.	More data on volunteering impacts included within relevant ACT data collections.	14. Investigate ways to connect more volunteering data to other relevant ACT data collections including the ACT Wellbeing Framework.	ACT Government (CMTEDD) VACT
	Increased awareness of the size, scale and impact of the ACT volunteering sector.	15. Coordinate the State of Volunteering Survey in the ACT every three years and share finding with the ACT volunteering ecosystem.	VACT
	Greater public recognition for volunteering and the value it delivers.	16. Continue to recognise volunteering through ACT Government awards.	ACT Government (All Directorates)
	People in the ACT understand more about all the different ways volunteering supports communities across the Canberra region.	17. Develop a communications plan about volunteering and the positive difference it makes to our region.	VACT
		18. Promote the importance of volunteers during ACT Volunteering Week.	ACT Government (CSD) VACT

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<p>2.2: Volunteering stories, experiences and impacts are well-documented and widely shared across communities, to improve how we highlight and celebrate them.</p>	<p>People in the ACT know more about the National Strategy for Volunteering and why it's important.</p>	<p>19. Raise public awareness of the importance of the National Strategy for Volunteering and how this is being progressed in the ACT.</p>	<p>VACT</p>
	<p>The ACT has a wider range of meaningful data on volunteering and its impact on our region available in lots of different formats.</p>	<p>20. Build the capability of VIOs to improve their data collection on volunteering and understanding of data governance processes.</p>	<p>VACT</p>
<p>Focus Area 3: Conditions for Volunteering to Thrive</p>			
<p>3.1: The importance of volunteers, volunteer managers and VIOs is considered in relevant ACT government strategic planning, service design and delivery.</p>	<p>Everyone working in the different volunteering settings across the ACT has the chance to share their ideas about the Strategy and what actions we should take.</p>	<p>21. Continue to convene the Volunteering Strategic Advisory Group to guide VACT's ongoing implementation of the Strategy.</p>	<p>VACT</p>
	<p>The actions and projects needed to support the ACT Volunteering Strategy have enough funding and staff.</p>	<p>22. Hold an annual roundtable with key stakeholders to guide and review implementation of the ACT Volunteering Strategy.</p>	<p>ACT Government (CSD) VACT</p>
<p>3.2: ACT Volunteers and VIOs have strong links with each other, collaborate well and regularly share good practice.</p>	<p>Everyone working in volunteer programs across ACT Government has the chance to meet regularly and share their experiences and good practice.</p>	<p>24. Establish an ACT Government Volunteering Networking Group for ACTPS staff working in ACT Government Volunteer Programs.</p>	<p>ACT Government (CSD) VACT</p>
	<p>Support for more diverse participation in volunteering across the ACT community.</p>	<p>25. Engage with Ministerial Councils to promote participation in volunteering.</p>	<p>ACT Government (CSD) VACT</p>
	<p>ACT volunteers and VIOs are better connected to one another in the ways that work best for them.</p>	<p>26. Investigate what volunteers and VIOs need to help them connect with each other and work together more.</p>	<p>VACT</p>



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