

2018

THE LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STATE OF THE SERVICE REPORT 2016-17

CORRIGENDUM

**Presented by
Chief Minister
October 2018**

CORRIGENDUM

STATE OF THE SERVICE REPORT 2016-17

ACT Public Service Workforce 2016-17

3. UPHOLDING THE ACT PUBLIC SERVICE VALUES

Page 53 – PREVENTING BULLYING AND HARASSMENT

**Table 6 – MECHANISMS OF REPORTING BULLYING AND HARASSMENT
(2014-15 to 2016-17)**

	2014-15 ¹	2015-16	2016-17
Contacts received by directorate RED Contact Officers	133	117	49
Contacts received by HR (not by a RED Contact Officer)	n/a	n/a	147
Contacts received through RiskMan	n/a	23	132
Contacts received through other mechanisms	n/a	40	2

All respondents: 2014-15 = 14, 2015-16 = 8, 2016-17 = 7

In 2016-17, the number of contacts received through RiskMan was reported incorrectly due to an error in the reporting methodology. It should have been reported as 132 contacts, not 38.

Riskman is the ACT Public Service automated system for reporting workplace safety incidents. It is one of several mechanisms used to report contacts made by employees relating to behaviour in the workplace that includes possible bullying and harassment. Notifications made through RiskMan are a subjective indicator and the figures reported in 2015-16 and 2017-18, represent the total number of reports made through RiskMan by an ACTPS employee where the cause selected by the employee is 'work colleague'. It is important to note that the figures captured in the above table are not a 'one for one' indicator of bullying and harassment as it is possible for an employee to report through multiple mechanisms, or, have multiple employees report the same incident.

¹ 2014-15 data is inclusive of ACT Public Sector bodies.

4. A DIVERSE WORKFORCE: REFLECTING THE CANBERRA COMMUNITY

Page 78 – Cultural and Linguistic Diversity

Table 25 – Cultural and Linguistic Diversity Snapshot (June 2017)

Culturally and Linguistically Diverse Employees by Directorate	Percentage	Headcount
Transport Canberra and City Services	15.7%	296

The headcount and percentage of the workforce for employees that identified as Culturally and Linguistically diverse within the Transport Canberra and City Services Directorate was reported incorrectly in the 2016-17 State of the Service Report. This was due to an issue with the transfer of data between IT systems. It should have been a headcount of 296 employees (15.7 per cent of the TCCS workforce), not a headcount of 472 (25.1 per cent).