



Consumer Recognition Nomination Guidelines

A program of



Acknowledgement of Country

The Health and Community Services Directorate acknowledges the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

We respect the Aboriginal and Torres Strait Islander people, particularly our Aboriginal and Torres Strait Islander staff, and their continuing culture and contribution they make to the Canberra region and the life of our city.

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Contents

Guidelines	4
Eligibility	4
Before you start	4
How to nominate	4
Nomination criteria	5
The review process.....	5
Terms and conditions.....	6
Further assistance	6

Guidelines

The ACT Nurses and Midwives Excellence Awards (the Awards) celebrate the distinctive contribution made individually and collectively by nurses and midwives to the people they care for. The Awards recognise the outstanding professional accomplishments made by nurses and midwives in the Australian Capital Territory (ACT).

This Recognition is an opportunity for patients and health consumers to recognise a nurse, midwife or team who have consistently provided extraordinary, safe, quality and compassionate care to them and/or their families. The nurse, midwife or team must demonstrate an uncompromising commitment to building connection with patients, health consumers and their families through trust, kindness, empowerment and demonstrating their organisational values.

Eligibility

Nominations may be submitted by patients, health consumers, friends or family members of patients or health consumers.

The nurse, midwife or team (including all team members in a team nomination) must be, at the time of nomination:

- employed in a nursing or midwifery role within the ACT, and
- registered to practice with the Nursing and Midwifery Board of Australia (NMBA).

Before you start

If you plan to nominate a nurse, midwife or team, you must first make sure you have their correct name and workplace. If these details are incorrect your nomination will not progress or be accepted.

The Office of the Chief Nursing and Midwifery Officer, Health and Community Services Directorate, is not responsible for incomplete nominations.

How to nominate

1. Go to the [ACT Government honours and awards website](#) and complete the online **consumer** nomination form.
2. Complete all sections and criteria on the nomination form to explain why you are nominating the nurse, midwife or team.
3. You will be able to save your nomination and return to it later if you are unable to complete it in one attempt.
4. Submit your nomination **before 11:59pm on Wednesday, 15 July 2026**.

Nomination criteria

- What did the nurse, midwife or team do that you think was exceptional?
- How did the care improve your health, comfort or experience, or that of the patient or health consumer?
- How did the care support you and your family, or that of the patient or health consumer?

The review process

Once your nomination has been submitted, it will be sent to the nominee(s)' Executive Director of Nursing/Midwifery or line manager for endorsement. This will include confirmation that the nominee is not subject to a professional practice notification, restriction/limitation to practice, under investigation, disciplinary process or undergoing performance management. If a nominee is subsequently found to be subject to any of these conditions their nomination will be withdrawn.

A review panel considers the evidence of excellence for all nominations in accordance with the criteria and attributes outlined in this document.

All criteria carry equal weighting.

Review panel members include senior nursing and midwifery leaders and consumer representatives within the ACT.

The following attributes will be used by the review panel to determine the recipient(s):

- Demonstrates outstanding role modelling and inspires others through their trust, kindness, professionalism, or other remarkable attributes.
- Demonstrates improvement of the patient and/or health consumer experience by providing extraordinary, safe and quality care.
- Demonstrates support to the patient, health consumer, and/or their family through compassionate care.

Recipient(s) can be either an individual or a team of nurses and/or midwives.

The selection process is confidential and final.

Feedback will not be provided to nominators or nominees.

Terms and conditions

1. Nominations may be made by a patient, health consumer, friend or family member of the patient or health consumer.
2. Nominations must be for the nominee(s)' work carried out in the ACT during the award year of March 2025 to June 2026.
3. Multiple nominations require a separate form submission for each nomination.
4. Nominators must complete all relevant fields of the online nomination form. Incomplete nominations will not be considered.
5. Nominators will be able to send and/or save a copy of their nomination after completing the online form.
6. Nominees (including all team members in a team nomination) must be employed in a nursing or midwifery role within the ACT and be registered to practice with the Nursing and Midwifery Board of Australia.
7. Nominees will be advised of the person who nominated them and the details of the nomination. Nominations may also be shared with the nominee(s)' manager.
8. Personal contact details provided for nominators will not be disclosed and will only be used for the purposes of assessing and judging of nominations.
9. **Nominations close at 11:59pm on Wednesday, 15 July 2026.** Nominations must be completed before the closing date. Late nominations will not be accepted.
10. Recipients of a Consumer Recognition will be announced at the ACT Nurses and Midwives Excellence Awards presentation on 15 October 2026.
11. Recipients of a Consumer Recognition may be invited to speak with the media and/or other organisations about their Recognition.
12. The ACT Government reserves the right to use any media/photos/articles for promotion purposes or publications, including nomination details.

Further assistance

For further assistance or questions relating to the ACT Nurses and Midwives Excellence Awards, please contact the Office of the Chief Nursing and Midwifery Officer at NMawards@act.gov.au.