

Woden Interchange Opening

Community Engagement Report

Produced by Infrastructure Canberra – April 2026



Acknowledgement of Country

Infrastructure Canberra acknowledges the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

We respect the Aboriginal and Torres Strait Islander people, particularly our Aboriginal and Torres Strait Islander staff, and their continuing culture and contribution they make to the Canberra region and the life of our city.

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BACKGROUND

Woden Interchange, adjacent to the CIT Woden Campus, opened for buses and customers on Monday, 20 April 2026. The new transport interchange on Callam Street improves bus services to and from Woden town centre and makes travelling safer and more comfortable for passengers. The temporary Woden Bus Interchange ceased operations on Sunday, 19 April 2026 and will be decommissioned.



Image: Opening day of the new Woden Interchange

ENGAGEMENT OVERVIEW

A series of engagements were conducted in April 2026 to inform public transport users, residents and business, and community members of the transition of bus services from the temporary Woden Bus Interchange to the new Woden Interchange.

Representatives from Infrastructure Canberra (iCBR) and Transport Canberra spoke with more than 1,000 members of the public between 13 and 21 April 2026. A detailed breakdown of the numbers by date and location can be found in [Attachment A](#).

Community pop-ups

Six pop-ups were held in Westfield Woden and at the temporary Woden Bus Interchange to inform the community of the transition. Information was provided using large format precinct maps as well as A5 printed flyers which were handed out by iCBR and Transport Canberra staff.



Images: community pop-ups in Westfield Woden and at the temporary Woden Bus Interchange

FEEDBACK FROM THE COMMUNITY AND STAKEHOLDERS

Positive feedback



Improved transport options - Many of the community members were positive about the new Woden Interchange, seeing the development as bringing improved transport options to Woden town centre. Feedback was particularly positive towards having a mass transport system next to the major education hub of the CIT Woden Campus.



Excitement on opening - Many of the respondents, in particular local residents and CIT students were excited to hear that the Woden Interchange was finally opening.

Queries and concerns



Distance to travel – A few elderly community members raised concerns over the distance between the Woden Interchange and Westfield Woden shopping centre. Some people felt that this extra distance would be difficult to traverse for the elderly or disabled.



Light Rail arrival – There were several queries about when light rail will be arriving in Woden, how the Light Rail Stage 2B route will align with the interchange, and how the current configuration and Platforms A & B will support this. Enquiries were mostly balanced, with some members of the public expressing excitement for the arrival of light rail and wishing it could happen sooner.

NEXT STEPS

With the opening of the new Woden Interchange, community engagement on the CIT Woden Campus Project is now closed.

The temporary bus interchange is being decommissioned, and works can now be finalised on the Bowes/ Bradley Street local access shared zone and the North Plaza green space.

For information on buses, platforms and timetables at the Woden Interchange, visit transport.act.gov.au or speak with a Transport Canberra Officer.

Attachment A: engagement timeline

Event	Interaction
Westfield Woden community pop-ups	Engaged with 347 people
14 April 2026, 11am-2pm	117 people
16 April 2026, 11am-2pm	124 people
17 April 2026, 3pm-6pm	106 people
Temporary Woden Bus Interchange pop-ups	Engaged with 605 people
14 April 2026, 8am-10am	200 people
16 April 2026, 4pm-5:30pm	212 people
17 April 2025, 8am-9:30am	193 people
Woden Interchange	

20 & 21 April 2026, at peak times during the day

Approx. 100 people

Other means

Flyers distributed by Westfield Woden Concierge

Approx. 50 people