



ACT
Government

**CITY
RENEWAL
AUTHORITY**

Freedom of Information Disclosure Log Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

Application Details	
Ref. No.	CRAFOI 2026-002
Date of Application	25 May 2026
Date of Decision	10 August 2026
Processing time (in working days)	54
Fees	Waived
Decision on Access	Partial Release
Information Requested (summary)	Documents related to to a contract with Dionysus on conducting an anti-social behaviour place audit of Civic.
Publication Details	
Original application	☒ Published ☐ N/A
Decision notice	☒ Published ☐ N/A
Documents and schedule	☒ Published ☐ N/A
Decision made by Ombudsman	N/A
Additional information identified by Ombudsman	N/A
Decision made by ACAT	N/A
Additional information identified by ACAT	N/A

From: [REDACTED]
To: [CMTEDD FOI](#)
Subject: CMTEDDFOI 2026-121 - City Renewal Authority FOI request
Date: Monday, 25 May 2026 3:19:25 PM

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear FOI team,

I am seeking access to information under the Freedom of Information Act 1982 and I request the following documents:

- Any documents, briefs, or correspondence pertaining to an agreement or contract with Dionysus on conducting an anti-social behaviour place audit of Civic.
- Any briefs or correspondence provided to Dionysis and their security provider as part of this audit.
- Any documents outlining the cost of this audit.
- Any documents, briefs or correspondence discussing [REDACTED] evidence to the Legislative Assembly Night-Time Economy Inquiry hearing on May 12 regarding a security guard going undercover or assimilating into an anti-social group in Civic.

Would you please be able to provide documents relating to this between October 2024 and May 2026.

Please contact me on [REDACTED] if you need more information or if any barriers prevent you from processing my request quickly.

Thank you,





ACT
Government

**CITY
RENEWAL
AUTHORITY**

Our ref: CRAFOI 2026-002
[CMTEDDFOI 2026-121]

City Renewal Authority|
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ACT 2601

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FREEDOM OF INFORMATION REQUEST – NOTICE OF DECISION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the City Renewal Authority (CRA) on 25 May 2026.

Specifically, you have sought access to the following information:

- *Any documents, briefs, or correspondence pertaining to an agreement or contract with Dionysus on conducting an anti-social behaviour place audit of Civic.*
- *Any briefs or correspondence provided to Dionysis [Dionysus] and their security provider as part of this audit.*
- *Any documents outlining the cost of this audit.*
- *Any documents, briefs or correspondence discussing [REDACTED] evidence to the Legislative Assembly Night-Time Economy Inquiry hearing on May 12 regarding a security guard going undercover or assimilating into an anti-social group in Civic.*

... please be able to provide documents relating to this between October 2024 and May 2026 [date taken as May 25, 2026, when application received by CRA].

Authority

I am an Information Officer appointed by the CRA under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application within 30 days.

As this matter required third party consultation, the decision due date was extended by 15 working days, in accordance with section 40(2) of the Act.

Due to third parties seeking an extension to provide a response, you were contacted to seek an extension of five working days. You agreed to an extension, with a response due by 5 August 2026.

A further extension was sought on 3 August 2026, and an additional five working days was agreed by you.

Therefore, a decision is due by **12 August 2026**.

Decision on access

Searches of City Renewal Authority have identified 142 documents within the scope of your request.

I have decided to grant **full access** to 23 documents.

I have decided to grant **partial access** to 96 documents.

I have decided to **refuse** access to 23 documents.

The records identified as relevant to your application are listed in the schedule enclosed at **Attachment A**. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

Release of documents

The information being released to you is provided at **Attachment B**.

Pursuant to section 38(6)(b) of the Act, I have decided to **defer access** to some information identified as my decision is of concern to an affected third party. Third parties affected may apply for review of my release decision within 20 working days, or a longer period allowed by the Ombudsman. I will write to you to advise when access is no longer deferred for this information. The deferred information is marked on the schedule.

Statement of Reasons

In accordance with section 54(2) of the Act a statement of reasons outlining my decisions is below. In reaching my access decisions, I have taken the following into account:

- the Act
- *Human Rights Act 2004*
- the information that falls within the scope of your request
- third-party consultation
- ACT Ombudsman Freedom of Information Guidelines (FOI Guidelines)
- Publicly available information

As a decision maker, I am required to determine whether the information within scope is in the public interest to release. To make this decision, I am required to:

- assess whether the information would be contrary to public interest to disclose as per **Schedule 1** of the Act.

- perform the public interest test as set out in section 17 of the Act by balancing the factors favouring disclosure and factors favouring nondisclosure in **Schedule 2** of the Act.

Copies

Duplicate copies of information have been excluded in accordance with ACT Ombudsman FOI guidelines. This applies to exact copies. Some duplicate/copy emails in email chains have been redacted as 'copy'.

Outside scope

Data and drafts of the report was not included in the scope of your request.

Some material contains redactions under 'outside scope' where the information does not relate to your scope.

Exemptions claimed

Schedule 1: Information taken to be contrary to the public interest.

No schedule 1 factors were identified.

Public Interest Test

The Act has a presumption in favour of disclosure. As a decision maker I am required to decide where, on balance, public interest lies. As part of this process, I must consider factors favouring disclosure and nondisclosure.

In *Hogan v Hinch* (2011) 243 CLR 506, [31] French CJ stated that when 'used in a statute, the term [public interest] derives its content from "the subject matter and the scope and purpose" of the enactment in which it appears'. Section 17(1) of the Act sets out the test, to be applied to determine whether disclosure of information would be contrary to the public interest. These factors are found in subsection 17(2) and Schedule 2 of the Act.

Schedule 2: Factors to be considered when deciding the public interest.

Taking into consideration the information contained in the documents found to be within the scope of your request, I have identified that the following public interest factors are relevant to determine if release of the information contained within these documents is within the 'public interest'.

Factors favouring disclosure (Section 2.1)

- *Section 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.*
- *Section 2.1(a)(ii) - contribute to positive and informed debate on important issues or matters of public interest.*
- *Section 2.1(a)(iv) - ensure effective oversight of expenditure of public funds*
- *Section 2.1(a)(iii) - inform the community of the government's operations, including policies, guidelines and codes of conduct followed by the government in its dealings*

with members of the community.

- *Section 2.2(a)(ix) - reveal that the information was - (A) incorrect; (B) out-of-date; (C) misleading; (D) gratuitous; (E) unfairly subjective; (F) irrelevant.*

Your request concerns information related to an ACT Government contract with a business to undertake a range of work, including research and audit into anti-social behaviour in Civic. Your request includes information relating to costs of the audit, as well as information related to statements made to an Inquiry hearing before the Legislative Assembly. I am reasonably satisfied that the information identified may contribute to an understanding of government activities and inform the community of the government's operations.

Information identified is related to stakeholder engagement and work being undertaken on behalf of the CRA by a contracted supplier. This work is designed to better understand anti-social behaviour and its impacts, to improve community safety which is a matter of public interest. Disclosure of relevant information can reasonably be expected to promote open discussion of public affairs, enhance the government's accountability and contribute to positive and informed debate on matters of public interest. It may also inform the community of expectations of Government contractors, and codes of conduct when dealing with members of the public.

I am reasonably satisfied that disclosure would be likely to enhance understanding of government processes related to the audit, and clarify statements made at by a supplier before the ACT Legislative Assembly which may have been misleading.

Information relating to the contract and program of work may contribute to transparency and oversight of expenditure of public funds.

Therefore, I am satisfied that the above factors favour release of the information. I have given these factors moderate weight.

I am satisfied that these factors favouring disclosure carry some weight. However, these factors are to be balanced against the factors favouring nondisclosure.

Factors favouring nondisclosure (Section 2.2)

- *Section 2.2(a)(i) - prejudice the collective responsibility of Cabinet or the individual responsibility of members to the Assembly.*
- *Section 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004.*
- *Section 2.2(a)(xi) - prejudice trade secrets, business affairs or research of an agency or person.*
- *Section 2.2(a)(xvi) - prejudice a deliberative process of government.*

I have decided to redact some documents where the information concerns correspondence from the ACT Legislative Assembly relating to an Inquiry, being the Inquiry into Canberra's Night Time Economy, and therefore may be prejudicial to members of the ACT Legislative Assembly. While the submissions for that Inquiry have closed, the matter is not yet finalised.

I consider that the protection of an individual's right to privacy is a significant factor. Release of information concerning individuals working within the ACT Public Service is generally not considered to prejudice the protection of an individual's right to privacy however telephone numbers may be redacted where they may be personal mobile numbers, or in very small agencies where publication of direct phone numbers may have adverse consequences on privacy for individual staff members.

I have redacted names, phone numbers and position titles of third parties where it is reasonably likely to be prejudicial to their human rights.

Under section 12 of the *Human Rights Act 2004*, individuals have the right to not have their privacy, family, home or correspondence interfered with unlawfully or arbitrarily; and not to have their reputation unlawfully attacked. I am satisfied that there are circumstances present here to redact personal information of third parties, including members of the Australian Federal Police.

I also considered the impact of disclosing information which relates to business affairs. In the case of *Re Mangan and The Treasury* [2005] AATA 898 the term 'business affairs' was interpreted as meaning 'the totality of the money-making affairs of an organisation or undertaking as distinct from its private or internal affairs'. Schedule 2 section 2.2(a)(xi) allows for government information to be withheld from release if disclosure of the information could reasonably be expected to prejudice the trade secrets, business affairs or research of an agency or person.

Businesses undertaking activities under contract with the ACT may expect that any sensitive business information they provide to the Government will be held in confidence. However, businesses that provide information to government do so with the knowledge that government held information may be subject to an access application made under the Act. Those who do business with government must also recognise that governments have to balance the commercial interests of businesses with the principles of openness and transparency. The weight of the public interest in protecting business information will depend on a variety of factors, including how commercially sensitive the information is, its age, its current relevance and the extent to which it has entered the public domain.

Information within scope of your request includes confidential business information, which includes research and a commercially sensitive break down of costings that includes information unrelated to the anti-social behaviour audit. While the research and data do not fall part of the scope of the request, some of the correspondence includes discussion of the research and methodologies, such as data counting rules used, by third parties in the undertaking of research activities connected with the anti-social behaviour place audit.

I have taken into consideration third party consultation and I have decided to redact some information based on third party views. Some third parties did object to the release of information. I have decided to redact personal information (phone numbers, email addresses, names, etc) that may identify individual third parties that are not ACT Government employees to protect their right to privacy and based on objections, including risks to personal safety and or the reputational risk to individual third parties.

I have redacted some documents where it includes correspondence with a third party regarding contract management practices. The information contains personal information of a third party, who has objected to the release of the information regarding their contract management practices. The correspondence also reveals commercially sensitive information the release of which could undermine the competitive position of the business. I have also redacted information within the documents, such as hours reports and invoices where that breakdown of costings is commercially sensitive to third parties.

A deliberative process involves the weighing up or evaluation of arguments or considerations related to a process that is being undertaken within government to consider whether and how to make or implement a decision [*Public Transport Association of Canberra Inc and Transport Canberra and City Services* [2025] ACTOFOI 4 (4 April 2025), citing *Re JE Waterford and Department of Treasury (No 2)* [1984] AATA 67 (14 March 1984) at [58]].

I have also decided to not release some assessment reports and correspondence where the information is reasonably likely to impact on a deliberative process, including information related to the operation of a contract, as well as business information likely to reasonably be of concern to a third party. In this context, there is current business information that is not publicly known, where release may commercially disadvantage the third party, may impact on the operation of the contract, and negotiations related to the contract or future procurement.

I have given factors under schedule 2, section 2.2 (a)(ii) and sch 2, s 2.2(a)(xi) significant weight to protect privacy of individuals and manage personal information in compliance with the Territory Privacy Principles, and to prevent impact on competitive commercial activities of businesses who enter into contracts with ACT Government. I have given the other factors identified above moderate weight.

Having applied the test outlined in section 17 of the Act and deciding that release of personal information contained in the documents is not in the public interest to release, I have chosen to redact this specific information in accordance with section 50(2). Noting the pro-disclosure intent of the Act, I am satisfied that redacting only the information that I believe is not in the public interest to release will ensure that the intent of the Act is met and will provide you with access to the majority of the information held by CMTEDD within the scope of your request.

Additional Information

The Contract and any variations can be accessed here: [Contract - CRA1087](#)

The February 2025 audit report, is published here: [City-Renewal-place-based-audit-2024-Final-report.pdf](#)

Further contextual information is published by the CRA here: [Place audit supporting future planning and delivery of City Centre events and activations | Blog](#)

Correspondence of 20 May 2026 is also publicly available, and can be accessed here:
[Correspondence-City-Renewal-Authority-Re-Clarification-of-evidence-regarding-place-based-audit.pdf](#)

Charges

Processing charges are applicable for this request because the total number of pages to be released to you exceeds the charging threshold of 50 pages. However, the charges have been waived.

Online publishing – Disclosure Log

Under section 28 of the Act, the City Renewal Authority maintains an online record of access applications called a [disclosure log](#).

Your original access application and my decision will be published on the CMTEDD disclosure log. Your personal contact details will not be published.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact the Information Access Team by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely



Jennifer Ramsay
Information Officer
City Renewal Authority

10 August 2026

FREEDOM OF INFORMATION REQUEST SCHEDULE

WHAT ARE THE PARAMETERS OF THE REQUEST

- Any documents, briefs, or correspondence pertaining to an agreement or contract with Dionysus on conducting an anti-social behaviour place audit of Civic.
- Any briefs or correspondence provided to Dionysus and their security provider as part of this audit.
- Any documents outlining the cost of this audit.
- Any documents, briefs or correspondence discussing [REDACTED] evidence to the Legislative Assembly Night-Time Economy Inquiry hearing on May 12 regarding a security guard going undercover or assimilating into an anti-social group in Civic.

Reference No.

CRAFOI 2026-002
[CMTEDDFOI 2026-121]

... please be able to provide documents relating to this between October 2024 and May 2026 [25 May 2026].

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
Binder-Part 1						
1	1-2	Email chain, subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program	21/11/2024-26/11/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
2	3-5	Comms plan template	undated	Full		Yes
3	6-8	Blog article	21/05/2026	Full		Yes
4	7-8	Draft response	20/05/2026-21/05/2026	Full		Yes
5	9-14	Talking points	22/05/2026	Full		Yes
6	15	Letter	20/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
7	16	Email, Deferred [REDACTED]	13/05/2025	Deferred Deferred Deferred Deferred		No
8	17	Email, Deferred [REDACTED]	12/05/2025			No
9	18-26	PowerPoint, Deferred [REDACTED]	April 2025			Yes
10	27-28	Email, Deferred [REDACTED] ...	13/05/2026			Yes

11	29	File Note – 12 May 2026	13 May 2026	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
12	30-31	Email, Deferred ...	12/05/2026	Deferred Deferred Deferred Deferred Deferred	Deferred Deferred Deferred	No
13	32-34	Email chain, Deferred	21/10/2024- 22/10/2024			Yes
14	35-44	Deferred presentation Deferred	undated			Yes
15	45-47	Email chain, Deferred	12/05/2026		Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
16	48-54	Email chain, Deferred	13/05/2026		Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Binder – Part 2						
17	1-6	Email chain, subject: Re: Comments on ...letter ...	22/05/2026- 26/05/2026	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
18	7-10	Email chain, subject:	22/05/2026- 26/05/2026	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
19	11-17	Email chain, subject: RE: Direction ...	12/05/2026- 18/05/2026	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
20	18-21	Email chain, subject: RE: URGENT: ...	12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
21	22-23	Email chain, Deferred	18/05/2026	Deferred Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
22	24-31	Preliminary assessment 12/05/2026; updated 21/05/2026	21/05/2026		Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)
23	32-33	Email chain, subject: For decision: Preliminary assessment ...	22/05/2026- 27/05/2026	Partial	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
24	34-36	Email chain, subject: FW: Deferred	13/05/2026	Deferred Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
25	37-38	Email chain, subject: Deferred	24/02/2026		Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Binder – Part 3						
26	1	Email, subject: FW: Board presentation anti-social behaviour	12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
27	2	Email, subject: CRA anti-social behaviour place audit	29/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
28	3-4	Email chain, subject: FW: CRA anti-social behaviour place audit	29/04/2025 – 03/06/2025	Partial	copy Sch 2, s 2.2(a)(ii)	Yes

29	5-7	Email chain, subject: RE: City Renewal Authority data, resources and key contacts	23/03/2026-29/03/2026	Partial	Outside scope Sch 2, s 2.2(a)(ii)	Yes
30	8-9	Email, subject: [Comms and media update] City Renewal place-based audit in the media	13/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
31	10	Email, subject: A few notes for today	22/05/2026	Partial	Sch 2, s 2.2(a)(ii) Outside scope	Yes
32	11	Email chain, subject: City Renewal media update - place-based audit on antisocial behaviour	15/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
33	12-17	Email chain, subject: Re: Comments ...	22/05/2026-26/05/2026	Refused	Outside scope Copy Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
34	18-19	Email chain, subject: FW: Correspondence from CEO City Renewal Authority clarifying evidence received during Inquiry into Canberra's Night-time Economy	21/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
35	20	Letter	20/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
36	21-22	Email chain, subject: FW: For clearance: Letter to NTE Inquiry re. place audit	19/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
37	23-24	Draft Letter with track changes - 20/05/2026	19/05/20206	Full		Yes
38	25-27	Email chain, subject: Deferred	21/05/2026-22/05/2026	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)	Yes
Binder – Part 4						
39	1	Draft letter, unsigned	undated	Refused	Sch 2, s 2.2(a)(i)	No
40	2	Letter -from ACT Legislative Assembly for the Australian Capital Territory Standing Committee on Economics, Industry and Recreation	20/05/2026	Refused	Sch 2, s 2.2(a)(i)	No
41	3	Email chain, subject: Please consider: providing statement to the Board	12/05/2026	Full		Yes
42	4	Email, subject: Please consider: update...	21/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
43	5	Email Pls finalise TPs and send to Jen, Craig re Place audit, subject:	22/05/2026	Full		Yes
44	6-7	Email chain, subject: RE: ...	13/05/2026-	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
45	8	Email chain, subject: RE City Security Audit	24/05/2026-25/06/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
46	9	Email chain, subject: RE: For clearance: Letter to NTE Inquiry re. place audit	19/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
47	10-11	Email chain, subject: RE: For clearance: Letter to NTE Inquiry re. place audit	19/05/2026	Partial	Copy Sch 2, s 2.2(a)(ii)	Yes

48	12-15	Email chain, subject: RE: For review: Media response and City Renewal place-based audit on anti-social behaviour to be published tomorrow	22/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
49	16-21	Email chain, subject: RE: Media enquiry on place activation study	20/05/2026-22/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
50	22-25	Email chain, subject: RE: URGENT ...	12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
51	26	Email, subject: Updated Talking Points - City Precinct Anti-Social Behaviour Place Audit	22/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
52	27	Outlook meeting invitation acceptance	11/04/2025	Full		Yes
53	28	Outlook meeting invitation acceptance	11/04/2025	Full		Yes
54	29	Outlook meeting invitation acceptance	11/04/2025	Full		Yes
55	30-31	Email (meeting acceptance), subject: Deferred	28/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xvi)	Yes
56	32	Email, subject: V4 FINAL DRAFT -ASB Place Audit Report ...	11/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
57	33	Email, subject: Deferred	08/04/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
58	34	Email, subject: Deferred	08/04/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
59	35-43	Deferred	April 2025	Deferred		Yes
60	44	Email, subject: Deferred	24/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
61	45	Email, subject: Deferred	13/03/2025	Deferred	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)	Yes
62	46	Outlook meeting invitation acceptance	31/03/2025	Full		Yes
63	47	Email, subject: Deferred	21/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
64	48-49	Email chain, Deferred	09/04/2026-10/04/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
65	50-53	Deferred	undated	Deferred		Yes
66	54-55	Email chain, subject: RE: Updated draft	24/03/2025-28/03/2025	Partial	copy Sch 2, s 2.2(a)(ii)	Yes
67	56-57	Email chain, subject: RE: such as it is	21/03/2025	Partial	copy Sch 2, s 2.2(a)(ii)	Yes
68	58	Email chain, subject: Deferred	10/01/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

69	59-61	Email chain, subject: RE: Place-based audit TPs	21/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
70	62-63	Email chain, subject: RE: Meetings with xxx and Leesa Croke re ASB audit	05/03/2025-06/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
71	64-65	Email chain, subject: RE: MEDIA ENQUIRY ...- URGENT:	12/05/2026	Full		Yes
72	66-67	Email chain, subject: ... Workplace Protection Orders	14/11/2024-15/11/2024	Partial	Sch 2, s 2.2(a)(ii)	Yes
73	68-70	Email chain, subject: Deferred	24/02/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
74	71-74	Email chain, subject: RE: For action: Assembly Resolution - ... -Progress report and improvement	14/03/2025-19/03/2025	Partial	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
75	75	Email chain, subject: Follow-up meeting - Safe City and ACT Policing	20/02/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
76	76-77	Email chain, subject: Re: Extended ASB findings brief	19/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
77	78-80	Email chain, subject: RE: DRAFT ASB Place Audit report	19/05/2026	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
78	81-82	Email chain, subject: RE: DRAFT ASB Place Audit report	21/03/2025-24/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
79	83-86	Email chain, subject: CRA anti-social behaviour place audit	30/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
80	87-92	Email chain, Deferred	20/05/2026	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
81	93-94	Email chain, subject: RE: CCMIL Minutes - 5th May	12/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
82	95-98	CCMIL Advisory Group Minutes – attachment: UPDATE - CCMIL Advisory Group Minutes - 5 May.	undated	Partial	Outside scope Sch 2, s 2.2(a)(ii)	Yes
83	99-100	Email chain, subject: Re: xxx	01/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
Binder-Part 5						
84	1-6	Email chain, subject: Deferred ...	13/05/2026-14/05/2026	Deferred	copy Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
85	7	Email chain, subject: Deferred	27/05/2026-28/05/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
86	8-11	Deferred	26/05/2025	Deferred	Sch 2, s 2.2(a)(ii) outside scope	Yes
87	12	Email chain, subject: RE: Board anti-social behaviour presentation	10/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
88	13	Email chain, Deferred	19/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

89	14-19	Email chain, Deferred	12/05/2026	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
90	20-21	Email chain, Deferred	21/10/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
91	22-28	Deferred	undated	Deferred		Yes
92	29	Email, subject: Deferred	04/12/2024	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
93	30-44	Deferred	undated	Deferred	Sch 2, s 2.2(a)(ii)	Yes
94	45	Email, subject: meeting with ...re ASB Audit	05/03/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
95	46	Email, subject: Deferred	21/01/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
96	47-49	Email chain, Deferred	23/03/2025- 12/05/2023	Deferred	Sch 2, s 2.2(a)(ii) Copy Outside scope	Yes
97	50	Email chain, subject: FW: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)	11/05/2025- 12/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
98	51	Email chain, Deferred	24/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
99	52	Outlook meeting invitation acceptance	31/03/2025	Full		Yes
100	53	Email, Deferred	08/04/2025	Deferred	Sch 2, s 2.2(a)(ii)	Yes
101	54	Outlook meeting invitation acceptance	21/10/2024	Full		Yes
102	55	Outlook meeting invitation acceptance	21/10/2024	Full		Yes
103	56	Email, subject: Anti-social behaviour – meeting invitation	11/04/2024	Partial	Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)	Yes
104	57	Email, subject: Deferred	21/10/2024	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
105	58-61	Attachment, Deferred	undated	Deferred		Yes
Binder – Part 6						
106	1-4	Deferred	undated	Deferred		Yes
107	5-6	Email, Deferred	08/12/2024	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
108	7	Email, Deferred	13/01/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

109	8-9	Email, subject: Deferred	17/12/2024	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
110	10	Email, subject: Deferred	12/05/2026	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
111	11	Email chain, Deferred	13/05/2026	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
112	12	Email, Deferred	23/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xvi)	Yes
113	13	Email, Meeting Invitation, subject: ASB Board presentation	31/03/2025	Partial	Sch 2, s 2.2(a)(xvi)	Yes
114	14	Email, Deferred	28/05/2025	Deferred	Sch 2, s 2.2(a)(ii)	Yes
115	15	Email, Deferred	19/03/2025	Deferred	Sch 2, s 2.2(a)(ii)	Yes
116	16	Email, Deferred	31/03/2025	Deferred	Sch 2, s 2.2(a)(ii)	Yes
117	17	Email, Deferred	11/04/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
118	18	Email, Deferred	10/04/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
119	19	Email chain, Deferred	10/04/2025	Deferred	Sch 2, s 2.2(a)(ii)	Yes
120	20	Email chain, subject: Deferred	11/04/2025	Deferred	Sch 2, s 2.2(a)(ii)	Yes
121	21	Email, subject: Deferred	27/05/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
122	22	Outlook meeting invitation acceptance	21/10/2024	Full		Yes
123	23	Email, subject: DRAFT ASB Place Audit report	21/03/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
124	24	Email, subject: Deferred	19/03/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
125	25	Email chain, subject: Deferred	13/01/2025	Deferred	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
126	26	Email chain, subject: FW: Board presentation anti-social behaviour	11/04/2025- 12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
127	27-29	Email chain, subject: Re ...	01/04/2025- 07/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
128	30-33	Email chain, Deferred	25/05/2026	Deferred	copy Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

129	1	Third party hours report – July 2024	July 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
130	2	Third party hours report – August 2024	August 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
131	3	Third party hours report – September 2024	September 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
132	4	Third party hours report – October 2024	October 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
133	5	Third party hours report –November 2024	November 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
134	6	Third party hours report – Til 19 December 2024	December 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
135	7	Third party hours report – January 2025	January 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
136	8	Third party hours report – February 2025	February 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
137	9	Third party hours report – March 2025	March 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
138	10	Third party hours report – April 2025	April 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
139	11	Third party hours report – May 2025	May 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
140	12	Third party hours report – June 2025	June 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
141	13	Document - Dionysus Q2 program - FY 24.25	undated	Refused	Outside scope Sch 2, s 2.2(a)(xi)	No
142	14-15	Deferred	14/11/2024	Deferred	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Total No of Docs						
142						

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 26/11/2024 10:13 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

approved

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Tuesday, 26 November 2024 10:05 AM
To: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

Hi Jen,

Please find attached an updated Dionysus Annual Program and Q2 program.
Details and recommendations are outlined below.

Teresa has approved the content, seeking your financial approval.

Do you approve the Q2 and amended Annual Program?

Mark

From: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>
Sent: Friday, 22 November 2024 3:19 PM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

Thanks for this Mark – I'm comfortable with that. Approved.

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Thursday, 21 November 2024 12:41 PM
To: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

Hi Teresa,

Please find attached the Dionysus Q2 program for approval.

Noting that the majority of activity has already been delivered or approved for delivery the only caveat I would place on approval would be that no funding to be expended on Enlighten without prior approval from CRA.

Also attached is an amended Annual Program. The amendments encompass previously approved programming changes and the WitC 2024 overspend, changes are highlighted in yellow and details are outlined below.

Sch 2.2(a)(xi)

I would recommend approval both the Q2 and amended Annual Program.

Do you approve the content of the Q2 and amended Annual Program?
(if approved I will seek financial approval from Jen)

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [Sch 2.2\(a\)\(ii\)](#)

E: mark.usherwood@act.gov.au

City Renewal Authority

ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

cityrenewalCBR.com.au

Follow us [@cityrenewalCBR](#)



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We acknowledge the Ngunnawal people as Traditional Custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

Comms plan

Project:

Launch/release date:

*This template is to be used for routine planned communications and should be **no more than three pages**. Delete instructional text in finalising your plan.*

What is being communicated?	<i>The strategic intent in one sentence. What is the problem we're trying to solve?</i>		
Why are we communicating on this issue?	<i>Are we informing, raising awareness, or changing behaviour? In one sentence.</i>		
Background/research/insights	<i>Top 3 key points. What is informing this policy/program decision? Or is there any research that is informing your communications approach?</i> <i>For eg: Community research has shown that 60% of Canberrans aged xx to xx are supportive of xxx.</i> <i>Xxx</i> <i>Xxx</i>		
Tier:			
Other directorates/agencies involved		Spokesperson	<i>Minister/s or approved Directorate spokesperson</i>

Target audiences

Outline who your communications will be targeted at. Consider what groups in the community need to know about this initiative directly and indirectly?

Primary	•
Key influencers/stakeholders	•
ACTPS (if relevant)	•



Key messages

Top 3 messages that your target audiences need to know. Longer form messages/talking points can be developed separately to support the plan.

- Xxx
- Xxx
- Xxx

Talking points: *[Insert link to separate talking points doc.]*

Issues and risk management

Issue	Mitigation
TBC	TBC

Action plan

How we are informing and engaging our target audiences?

High-level overview of how your communications approach will be implemented? Outline products and other documentation that will be developed to support the plan. E.g. talking points, creative/design brief.

When	What	Responsibility	Status
<i>Timing</i>	<i>Activity</i>	<i>Who is rolling out</i>	<i>Not started / in progress / Complete</i>





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Binder -Part 1, 5

Comms plan

Extra page



Blog article

Project: City Renewal place audit

Launch/release date: 21 May 2026

Place audit supporting future planning and delivery of City Centre events and activations

City Renewal has published its place-based audit, commissioned in December 2024, which improved understanding of the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

Prepared between December 2024 and February 2025 by our place management service provider Dionysus, the audit was an observational study in key locations, using trained personnel to identify safety, security and operational risks. It focused on patterns and impacts of behaviour in public spaces, rather than crime data, to inform future planning and delivery of place-based initiatives.

Since the audit, City Renewal has continued investing in city activation and public realm improvements. This includes lighting and safety upgrades in City Walk, Petrie Plaza and Garema Place. The current stage of City Walk improvements are due to open mid-year.

The city has also hosted successful events such as Winter in the City, Wonderful World and La Fiesta, supported by ongoing cleaning and greening programs.

City Renewal recognises that issues such as anti-social behaviour, homelessness and vandalism are complex and require a coordinated, whole-of-government response. This work has taken place alongside strong collaboration with ACT Policing as well as Health and Community Services to support vulnerable populations and improve perceptions of safety in the City Centre.

We remain committed to creating a safe, inclusive and welcoming City Centre for everyone.

[Read the report](#) and its findings.



Draft response

City Renewal commissioned a place-based audit in December 2024 to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

What happened and what did the auditor do?

After consulting Dionysus staff who worked on the project, we have confirmed that the audit involved trained personnel in plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues.

It did not involve engagement with, or “assimilating” with, members of the public. A single auditor logged incidents over a 12-hour period (8am–8pm), roving between locations and following anti-social behaviour where possible.

What safety concerns were we addressing?

This was a planning tool to help inform how we programme activity and manage risks for staff and people attending events.

Will we do this again?

We do not have immediate plans to undertake another place audit of this type.

Report

The audit report was prepared for operational planning and was not originally intended for public release, it is not a comprehensive analysis. This morning we published the report on our website.

[Read the report](#) and its findings.

Original enquiry

From: [REDACTED] >

Sent: Wednesday, May 20, 2026 4:15:36 PM

To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>

Subject: Media enquiry on place activation study

Hi team,



ACT
Government

**CITY
RENEWAL
AUTHORITY**

Main Title

Thanks for your time today,



My deadline is 4pm Thursday, May 21.

Thank you,





Talking points Anti-social behaviour

Date: 22 May 2026

Subject: City Precinct Anti-Social Behaviour Place Audit

Key messages

- City Renewal commissioned a place-based audit in December 2024 to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.
- The audit was delivered by Dionysus and was designed as an observational, non-interventional planning tool to inform the planning and delivery of place-based initiatives.
- City Renewal sought clarification from Dionysus about the methodology, and is confident that any methods described as 'undercover' or involving integration with members of the public did not occur.
- Since the audit, City Renewal has continued activating the city and investing in public realm upgrades (including improved lighting and safety in City Walk, Petrie Plaza and Garema Place), alongside a strong program of events, cleaning and greening.

Core talking points (for attribution)

- In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

- City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public.
- Consultation with Dionysus staff in May 2026 confirmed the audit involved trained personnel wearing plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues. It did not involve engagement with, or 'assimilating' with, members of the public.
- The audit was an observational study, distinct from crime data, designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm.
- The findings of the audit are specifically intended to inform City Renewal's place-based programming and activations and are not representative of, or intended to inform, broader ACT-wide policy or operational activities.
- To support cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide briefings to ACT Government Ministers on the audit or its findings at that time.
- City Renewal does not have immediate plans to undertake another place audit of this type.
- City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response, and will continue to work closely with ACT Government colleagues.
- City Renewal is committed to improving safety in the city centre through design-led, people-focused approaches across all projects and activation programs.

Optional framing

- Anti-social behaviour can range from disruptive behaviour such as shouting and vandalism through to other behaviours that affect how safe and welcoming people feel in public spaces.

Capital works / place improvements (supporting context)

- Construction is progressing on City Walk directly next to Garema Place and Petrie Plaza (new paving, lighting, garden beds and artwork), aiming to create safer, modern, functional and welcoming public spaces.
- Completed improvements in Garema Place have made the area more accessible, welcoming and functional, including improved lighting and clearer sightlines to help improve perceptions of safety.

Q&A (issues and likely follow-ups)

Q: Did City Renewal 'pay a security guard to go undercover'?

A: No. That description does not reflect what occurred. The audit involved trained personnel in plain clothes conducting non-interventional observational monitoring. It did not involve engagement with, or 'assimilating' with, members of the public.

Q: What exactly did the auditor do (dress / engagement / interactions)?

A: The auditor wore plain clothes and undertook observational monitoring of public spaces to identify safety, security and operational issues. The work was non-interventional and did not involve engagement with members of the public.

Q: Why did City Renewal commission the audit—what safety concerns were you addressing?

A: It was a planning tool to inform how we programme activity and manage risks for staff and people attending events, and to better

understand how anti-social behaviour can impact events and activations.

Q: Was the report provided to Ministers?

A: No, City Renewal did not provide briefings or reports relating to the audit to ACT Government Ministers at the time.

Q: Was ACT Policing provided the report?

A: ACT Policing was briefed on the report in June 2025 to inform their work.

Q: Will City Renewal discontinue this type of work with Dionysus?

A: City Renewal does not have immediate plans to undertake another place audit of this type.

Q: Why publish the report now / why wasn't it released earlier?

A: The report was prepared for operational planning and was not originally intended for public release; it is indicative rather than comprehensive.

Q: Does City Renewal stand by the correction provided to the Inquiry?

A: Yes. City Renewal sought clarification from Dionysus staff who worked on the project and is confident that 'undercover' methods or integration with members of the public did not occur.

Q: What is City Renewal doing more broadly about safety in the city centre?

A: City Renewal continues to deliver activations and public realm improvements (including lighting and safety upgrades) and works with colleagues across government on complex issues affecting perceptions of safety.

Q: Response to recommendations (whole-of-government coordination)

A: City Renewal recognises these are complex issues requiring a coordinated, whole-of-government response.

- We work closely with ACT Government directorates, ACT Policing and community stakeholders to share insights and support coordinated action to improve safety and place outcomes.
- Our role is to deliver place-based interventions that complement broader government responses.

Q: Response to alcohol-related findings

A: The audit identified alcohol consumption in public as the most common and visible form of anti-social behaviour, often alongside other disruptive behaviours such as shouting, aggression and vandalism.

- Addressing this requires a coordinated response led by enforcement, health and community services.
- City Renewal contributes by informing that work and improving how safe and welcoming public spaces feel for the broader community.

Q: Place-based response and ongoing improvements

A: City Renewal continues to take practical, place-based actions to support safer and more welcoming public spaces:

- Delivering public realm improvements, including lighting upgrades, improved sightlines, cleaning and greening.
- Activating the city with events and programming that increase visitation, encourage positive use of space and support natural surveillance.
- Incorporating audit insights into programming and operational planning.
- Exploring targeted interventions and learning from other jurisdictions.

Q: Role of events and positive activation

A: Positive activation remains a core part of City Renewal's response to supporting a safe and vibrant city centre:

Recent events have shown strong community engagement and positive feedback, including:

- Winter in the City (2025): over 41,000 attendees
- Summernats Braddon Fringe Festival: over 30,000 attendees
- Wonderful World Festival (April 2026): nearly 30,000 attendees

- City Renewal will continue to deliver major events, including **Winter in the City from 8–18 July 2026**, alongside a broader program of activations, as part of a balanced approach to place management.

Issues (not for distribution)

- Perceptions of safety in the city centre are influenced by complex issues requiring a coordinated, whole-of-government response; City Renewal works with partners such as ACT Policing and other directorates to support this.
- Renewal projects and activities incorporate strategies that support perceptions of safety, including improved sightlines and additional lighting, alongside activations that increase visitation and passive surveillance.

Action Officer: Doug Millen and Katrina Duncan
Cleared By:



20 May 2026

Committee Secretary
Legislative Assembly Inquiry into the Night-Time Economy
ACT Legislative Assembly

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

I write to provide clarification in relation to statements made by Mr Dave Caffery in evidence to the Inquiry concerning a place-based audit commissioned by the City Renewal Authority.

Several aspects of Mr Caffery's description of this work, undertaken by his company Dionysus under contract with the City Renewal Authority, were not accurate and require correction.

First, Mr Caffery referred to the use of an "undercover" security guard who "assimilated with members of the public. This does not reflect what actually occurred. The audit involved trained personnel who conducted observational monitoring of public spaces to identify safety, security and operational issues. These observations were non-interventional and did not involve engagement or assimilation with members of the public.

Second, Mr Caffery indicated that reports arising from this work were provided to ACT Government ministers. This is incorrect. No briefings or reports relating to the audit were provided to ministers before he made this statement. The work was operational research intended to inform City Renewal's planning and delivery of place-based initiatives.

For completeness, I note that the audit was commissioned to better understand the impacts of anti-social behaviour on public events and city spaces, and to support improved safety. City Renewal has sought and received clarification from Dionysus staff who worked on the project as to the methodology applied, and I am confident that any methods described as "undercover" or involving integration with members of the public did not occur.

The City Renewal Authority remains committed to transparency and the protection of community trust. In line with this commitment, the report from the audit will be published to our website on Friday 22 May 2026: act.gov.au/cityrenewal/blog

I trust this clarification assists the Committee.

Yours sincerely,

Sch 2.2(a)(ii)

Craig Gillman, CEO
City Renewal Authority

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ACT 2601

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[@CityRenewalCBR](https://www.instagram.com/CityRenewalCBR)



Deferred

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Sch 2.2(a)(ii), Sch	2.2(a)(xi)
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Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch	Sch 2.2(a)(xi)
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Sch 2.2(a)(ii), Sch 2.2(a)(xi)

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Sch 2.2(a)(ii), Sch	2.2(a)(xi)

Sch 2.2(a)(ii), Sch	2.2(a)(xi)
outside	scope

outside scope

outside scope

outside scope

outside scope

outside scope

From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au> on behalf of "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Sent: 12/05/2026 5:26 PM
To: [REDACTED] "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Subject: RE: URGENT: security guard paid to go undercover with anti-social group in Canberra city

OFFICIAL

Hi [REDACTED]

Please see below statement in response to your enquiry.

Thanks so much

Kat

Statement from the City Renewal Authority

BEGINS

In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

As reported by The Canberra Times, City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public. Our understanding is that the place-based audit, delivered by place management services provider Dionysus between December 2024 and February 2025, involved trained personnel observing behaviours in key locations to identify potential safety, security and operational risks. City Renewal will be seeking clarification to confirm that this was the methodology undertaken.

The audit was an observational study, distinct from crime data, and was designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm. In the interest of cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide any briefings to ACT Government Ministers regarding the audit or its findings.

Since this work was undertaken, City Renewal has continued its focus on city activation and public realm improvements. The government is making significant investments in improving lighting and safety in key areas such as City Walk, Petrie Plaza and Garema Place, with the current stage of City Walk improvements due to open mid-year. City Renewal regularly engages with ACT Policing, Health, and Community Services to support vulnerable populations and improve perceptions of safety. This is alongside many successful events since the place audit, which include Winter in the City, Wonderful World and La Fiesta, as well as a daily program of cleaning and greening supported by CBD and Braddon commercial property owners.

City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response. We continue to work closely with ACT Government colleagues to address these issues and ensure the City Centre is an inclusive and welcoming place.

ENDS

Katrina Duncan

City Renewal Authority
ACT Government

From: [REDACTED]
Sent: Tuesday, 12 May 2026 4:40 PM
To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>
Subject: Re: URGENT: security guard paid to go undercover with anti-social group in Canberra city

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks
Kat,

Just noting our print deadline is 5.30pm.

Thanks,

[REDACTED]

On Tue, 12 May 2026 at 12:44, City Renewal Authority Media <cityrenewalmedia@act.gov.au> wrote:

This Message Is From an External Sender
This message came from outside your organization.

OFFICIAL

Hi [REDACTED]

Thanks so much for your email and call, we shall come back to you ASAP with a response.

Speak soon

Kat

Katrina Duncan

T: [REDACTED]
E: cityrenewalmedia@act.gov.au

City Renewal Authority
ACT Government
Nara Centre, 3 Constitution Avenue, Canberra City
GPO Box 158 Canberra City ACT 2601
ABN 40 746 096 162
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From: [REDACTED] >

Sent: Tuesday, 12 May 2026 12:21 PM

To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>

Subject: URGENT: security guard paid to go undercover with anti-social group in Canberra city

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi team,

Hope you're well,

Reaching out after it was revealed in a Legislative Assembly inquiry hearing today that the CRA paid a consultant group to hire a security guard to go undercover with an anti-social group in Canberra city for a month in 2024, to gather data on major incidents and unsafe behaviour in the city.

Could you please confirm this and provide more information on the project? What dates did the project cover? What was the goal of the project?

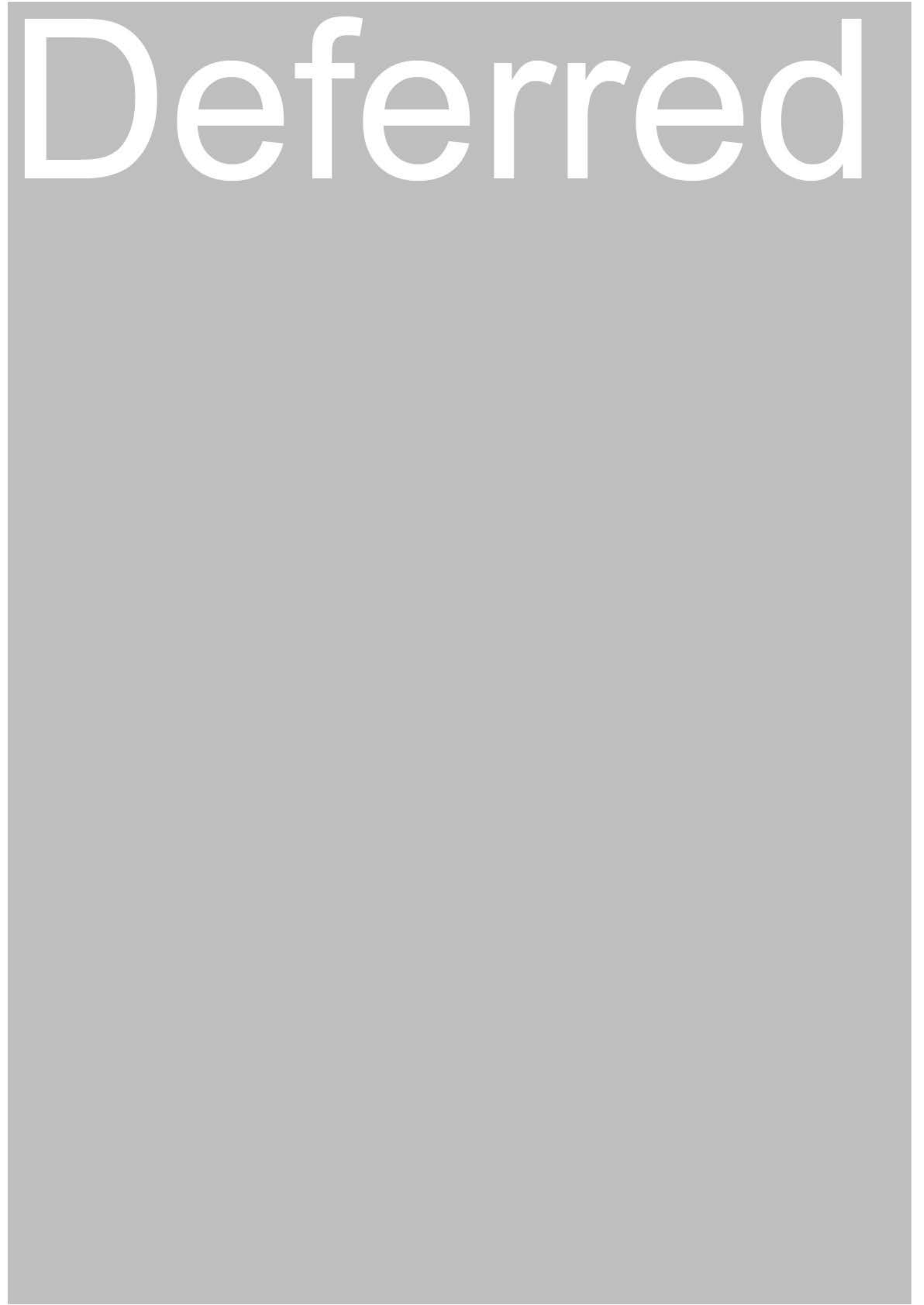
I also understand a report was collated with data from the security guard- where is this report now? Was it delivered to the emergency services minister? Can it be shared publicly?

My deadline is ASAP.

Thanks,







Deferred

Deferred

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

outside scope

Sch 2.2(a)(xi), Sch 2.2(a)(xvi)

Deferred

Deferred

Deferred

Deferred

Deferred

From: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Sent: 12/05/2026 3:26 PM
To: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Subject: FW: Board presentation anti-social behaviour
Attachments: ASB Board presentation.obr

OFFICIAL

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Friday, 11 April 2025 1:22 PM
To: Codd, Fiona <Fiona.Codd@act.gov.au>
Subject: Board presentation anti-social behaviour

OFFICIAL

Hi Fi,

Received the Teams invite, I'll join and share the presentation.
Presentation attached just in case.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)

E: mark.usherwood@act.gov.au

City Renewal Authority

ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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From: "Usherwood, Mark"
Sent: 29/04/2025 7:49 PM
To: "Sch 2.2(a)(ii)" >
Cc: "Sch 2.2(a)(ii)"
Subject: CRA anti-social behaviour place audit

Good afternoon Sch 2.2(a)(ii),

I'm not too sure if Sch 2.2(a)(ii) mentioned this during his handover but earlier in the year CRA conducted a place audit to establish a better understanding of the typologies and frequency of anti-social behaviour in the City Centre.

The audit is one of several projects we had been discussing with Sch 2.2(a)(ii). It would be great if we could schedule time to meet so we can take you through the report as well as providing a bit of an overview of CRA's remit.

Ideally Craig Gilman (CRA CEO), Teresa Comacchio (EBM Place Experience and Communications) and Sch 2.2(a)(ii) would join us.

Is there someone in your team I should speak to about coordinating a suitable time?

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)

E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 03/06/2025 1:50 PM
To: Sch 2.2(a)(ii) >
Subject: FW: CRA anti-social behaviour place audit
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.docx

FYI

From: Usherwood, Mark
Sent: Tuesday, 20 May 2025 12:53 PM
To: Sch 2.2(a)(ii) >
Cc: Sch 2.2(a)(ii) Gillman, Craig <Craig.Gillman@act.gov.au>
Subject: RE: CRA anti-social behaviour place audit

Good morning Sch 2.2(a)(ii),

Craig mentioned that he had a brief discussion with you recently and asked me to follow up about organising a time to take you through the anti-social behaviour place audit we conducted ahead of the CCWG meeting next Thursday.

I've attached a copy of the audit report, it would be greatly appreciated if we could find some time in the next week to discuss this and a couple of other things.

Kind regards,

Mark

copy

copy

From: Sch 2.2(a)(ii) >
Sent: 29/03/2026 8:20 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>; 'Sch 2.2(a)(ii)
 "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: RE: City Renewal Authority data, resources and key contacts [SEC=OFFICIAL]

Some people who received this message don't often get email from Sch 2.2(a)(ii)

[Learn why this is important](#)

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL

Good morning Mark,

Thank you for providing the attachments and links. It was also great to meet the other day.

I would certainly appreciate being kept informed of the briefings for the next sentiment survey, and I will seek availability of my colleagues, especially those at City Station and our TTT teams.

Please note, Sch 2.2(a)(ii), however I return to work w/b 13 April and look forward to working with CRA.

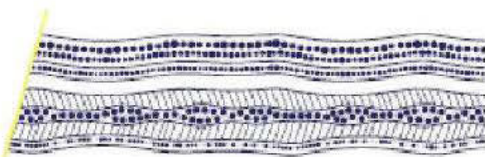
Kind regards

Sch 2.2(a)(ii)

NORTH DISTRICT
 ACT POLICING
 Tel: +Sch 2.2(a)(ii)



**ACT
 Policing**



The Australian Federal Police acknowledges the Traditional Owners and Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to First Nations people, culture and Elders past, present and emerging.



From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Monday, 23 March 2026 10:15 AM
To: Sch 2.2(a)(ii) >
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Sch 2.2(a)(ii)
 "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: City Renewal Authority data, resources and key contacts
Importance: High

OFFICIAL

Good morning Sch 2.2(a)(ii)

Thank you very much for your time Wednesday, great to meet in person.

Below are some notes on the attached documents and links to resources that we mentioned, more than happy to provide any further details or answer any question you may have.

outside scope

Anti Social Behaviour (ASB) Place Audit Report - The audit was designed to collect place data to inform our work (as opposed to capturing crime statistics). The audit was conducted over a 22-day period, Dec 2024-Feb 2025, 8am-8pm. We have previously shared this report with ACT Police, I'd be more than happy to discuss and answer any questions you may have.

outside scope

I've also cc'd in Doug Millen, A/Executive Branch Manager Place Experience and Communications. Doug would be very interested in continuing the conversation with your comms team about city safety and how we might collaborate on some aligned messaging.

Contact numbers for **Sch 2.2(a)(ii)** and myself,

Sch 2.2(a)(ii)

Again thanks for coming over to the CRA office, if theres is anything else you think of we might be able to assist with please let me know.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: **Sch 2.2(a)(ii)**

E: mark.usherwood@act.gov.au

City Renewal Authority

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 13/05/2026 10:32 AM
To: "#All Staff City Renewal Authority" <#AllStaffCityRenewalAuthority@act.gov.au>
Cc: "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Subject: [Comms and media update] City Renewal place-based audit in the media

OFFICIAL

Hi team,

You may have seen some recent media regarding City Renewal and a place-based audit on anti-social behaviour that we undertook in 2024.

Below is the information that was provided in response to media enquiries for your reference.

Managing future enquiries

Media enquiries and any questions from community should go directly, and urgently, to cityrenewalmedia@act.gov.au or 0479 182 106.

Talking points

- *In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.*
- *As reported by The Canberra Times, City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public. Our understanding is that the place-based audit, delivered by place management services provider Dionysus between December 2024 and February 2025, involved trained personnel observing behaviours in key locations to identify potential safety, security and operational risks. City Renewal will be seeking clarification to confirm that this was the methodology undertaken.*
- *The audit was an observational study, distinct from crime data, and was designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm. In the interest of cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide any briefings to ACT Government Ministers regarding the audit or its findings.*
- *Since this work was undertaken, City Renewal has continued its focus on city activation and public realm improvements. The government is making significant investments in improving lighting and safety in key areas such as City Walk, Petrie Plaza and Garema Place, with the current stage of City Walk improvements due to open mid-year. City Renewal regularly engages with ACT Policing, Health, and Community Services to support vulnerable populations and improve perceptions of safety. This is alongside many successful events since the place audit, which include Winter in the City, Wonderful World and La Fiesta, as well as a daily program of cleaning and greening supported by CBD and Braddon commercial property owners.*
- *City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response. We continue to work closely with ACT Government colleagues to address these issues and ensure the City Centre is an inclusive and welcoming place.*

Many thanks!

Kat

Katrina Duncan

T: Sch 2.2(a)(ii)

E: Katrina.duncan@act.gov.au

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 22/05/2026 9:18 AM
To: "McAlpin, Joss" <Joss.McAlpin@act.gov.au>; "Chakma, Smita" <Smita.Chakma@act.gov.au>;
"Millen, Doug" <Doug.Millen@act.gov.au>
Subject: A few notes for today

OFFICIAL

Hi team!

Place audit report and media

Just a quick message to let you know I've sent the response re the place audit to [REDACTED]. Keep an eye out for any requests for interview and keep Tracey in CMO in the loop – she is aware Craig won't do interviews until Monday but if we do get a request from ABC, she will share the response we sent to [REDACTED] with them as background.

I have shared with ACTP, JACS and HCSD for awareness.

outside scope

See you Monday!

Thanks

Kat

Katrina Duncan

T: Sch 2.2(a)(ii)

E: Katrina.duncan@act.gov.au

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 14/05/2026 10:52 AM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: City Renewal media update - place-based audit on antisocial behaviour

OFFICIAL

Hi Doug,

Please see below board roundup for Craig to send tomorrow.

Thanks

Kat

—

Dear Board members,

Following on from the update provided by Jen on Tuesday, please find below a summary of articles from this week regarding the place-based audit undertaken by City Renewal to better understand the impacts of anti-social behaviour on public events and place activations.

We continue to work closely with the Chief Minister's Office, WHOG Communications and ACT Policing to implement the communications plan, along with clarifying the issue with the service provider.

Place-based audit regarding anti-social behaviour

[Canberra nightlife 'worse now' than ever as venues battle anti-social behaviour](#) | Canberra Times | ACT and region

[Govt agency paid security guard to go undercover with 'anti-social' group in the city](#) | Canberra Times | ACT and region

[State of Canberra's city 'almost a national disgrace', inquiry hears](#) | Canberra Times | ACT and region

Of note:

Sch 2.2(a)(ii) said he received a lot of anecdotal feedback that the city was "a bit unsavoury", which discouraged people from coming in.

"There's been many attempts to encourage government to do more, we know that the City Renewal Authority are making the best effort they can in terms of the budget they've got, but I think a greater investment and some of this stuff would be a real step forward."

Craig

outside scope

outside scope

Sch 2.2(a)(xi), Sch 2.2(a)(ii)

Sch 2.2(a)(ii), Sch	2.2(a)(xi)

Sch 2.2(a)(ii), Sch	2.2(a)(xi)
---------------------	------------

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

copy

copy

From: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Sent: 21/05/2026 11:49 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>; "Duncan, Katrina" <Katrina.Duncan@act.gov.au>; "Butt, Deb" <Deb.Butt@act.gov.au>
Subject: FW: Correspondence from CEO City Renewal Authority clarifying evidence received during Inquiry into Canberra's Night-time Economy
Attachments: 20260519 - Letter C Gillman to LA NTE Enquiry re Clarification of evidence regarding place audit SIGNED.pdf, 20260519 - CEO letter to Leg Assembly Comm (Economics etc) - NTE Inquiry evidence clarification.obr

OFFICIAL

All copy of email sent. Saved in CEO corro folder and aliased to PEMCE ASB folder.

From: Codd, Fiona
Sent: Thursday, 21 May 2026 11:45 AM
To: LA Committee - Economics
Subject: Correspondence from CEO City Renewal Authority clarifying evidence received during Inquiry into Canberra's Night-time Economy

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

Please see attached correspondence from the CEO City Renewal Authority to provide clarification in relation to statements made by **Sch 2.2(a)(ii)** in evidence to the Inquiry into Canberra's Night-time Economy concerning a place-based audit commissioned by the City Renewal Authority.

This clarification is provided to assist the Committee in its considerations.

Regards
 Fiona

Fiona Codd
 Director Governance, Assurance and Capability

T: **Sch 2.2(a)(ii)** or **Sch 2.2(a)(ii)**
E: fiona.codd@act.gov.au

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 Nara Centre, 3 Constitution Avenue, Canberra City
 GPO Box 158 Canberra City ACT 2601
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20 May 2026

Committee Secretary
Legislative Assembly Inquiry into the Night-Time Economy
ACT Legislative Assembly

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

I write to provide clarification in relation to statements made by Mr Dave Caffery in evidence to the Inquiry concerning a place-based audit commissioned by the City Renewal Authority.

Several aspects of Mr Caffery's description of this work, undertaken by his company Dionysus under contract with the City Renewal Authority, were not accurate and require correction.

First, Mr Caffery referred to the use of an "undercover" security guard who "assimilated with members of the public. This does not reflect what actually occurred. The audit involved trained personnel who conducted observational monitoring of public spaces to identify safety, security and operational issues. These observations were non-interventional and did not involve engagement or assimilation with members of the public.

Second, Mr Caffery indicated that reports arising from this work were provided to ACT Government ministers. This is incorrect. No briefings or reports relating to the audit were provided to ministers before he made this statement. The work was operational research intended to inform City Renewal's planning and delivery of place-based initiatives.

For completeness, I note that the audit was commissioned to better understand the impacts of anti-social behaviour on public events and city spaces, and to support improved safety. City Renewal has sought and received clarification from Dionysus staff who worked on the project as to the methodology applied, and I am confident that any methods described as "undercover" or involving integration with members of the public did not occur.

The City Renewal Authority remains committed to transparency and the protection of community trust. In line with this commitment, the report from the audit will be published to our website on Friday 22 May 2026: act.gov.au/cityrenewal/blog

I trust this clarification assists the Committee.

Yours sincerely,

Sch 2.2(a)(ii)

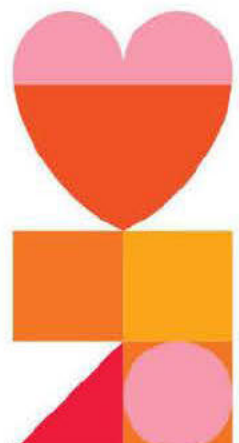
Craig Gillman, CEO
City Renewal Authority

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ABN 40 746 096 162
T 02 6205 1878
CityRenewal@act.gov.au

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From: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Sent: 19/05/2026 3:01 PM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: FW: For clearance: Letter to NTE Inquiry re. place audit
Attachments: 20260519 - Letter C Gillman to LA NTE Enquiry re Clarification of evidence regarding place audit DRAFT_Update AG.docx

OFFICIAL

Lets discuss

From: Raj, Mallika
Sent: Tuesday, 19 May 2026 2:54 PM
To: Millen, Doug
Cc: Gillman, Craig ; Ramsay, Jennifer
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit

Sorry Anton had an edit, see attached

From: Raj, Mallika
Sent: Tuesday, 19 May 2026 2:47 PM
To: Millen, Doug <Doug.Millen@act.gov.au>
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit

Thanks Doug the work on the letter, I reckon it reads fine. Will CRA have visibility of Sch 2.2(a)(ii) letter prior it going to the committee?

MR

From: Millen, Doug <Doug.Millen@act.gov.au>
Sent: Tuesday, 19 May 2026 1:40 PM
To: Raj, Mallika <Mallika.Raj@act.gov.au>
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: For clearance: Letter to NTE Inquiry re. place audit

OFFICIAL

Hi Mallika

As discussed on Friday, sharing for your clearance our draft letter to the LA inquiry into the night-time economy regarding Sch 2.2(a)(ii) last week.

We look forward to your comments. Feel free to call me, Jen or Craig to discuss if needed.

FYI Sch 2.2(a)(ii) is also preparing a letter to the committee to correct his comments.

Doug

Doug Millen (*he/him*)
Head of Place Experience and Communications
T: Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

City Renewal Authority, ACT Government
Nara Centre, 3 Constitution Avenue, Canberra City
GPO Box 158 Canberra City ACT 2601



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20 May 2026

Committee Secretary
Legislative Assembly Inquiry into the Night-Time Economy
ACT Legislative Assembly

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

I write to provide clarification in relation to statements made by [Sch 2.2\(a\)\(ii\)](#) in evidence to the Inquiry concerning a place-based audit commissioned by the City Renewal Authority.

Several aspects of [Sch 2.2\(a\)\(ii\)](#) description of this work, undertaken by his company Dionsysus under contract with the City Renewal Authority, were not accurate and require correction.

First, [Sch 2.2\(a\)\(ii\)](#) referred to the use of an “undercover” security guard who “assimilated” with members of the public. This does not reflect what actually occurred. The audit involved trained personnel ~~wearing plain clothes~~ who conducted observational monitoring of public spaces to identify safety, security and operational issues. These observations were non-interventional and did not involve engagement or assimilation with members of the public.

Second, [Sch 2.2\(a\)\(ii\)](#) indicated that reports arising from this work were provided to ACT Government ministers. This is incorrect. No briefings or reports relating to the audit were provided to ministers before he made this statement. The work was operational research intended to inform City Renewal’s planning and delivery of place-based initiatives.

For completeness, I note that the audit was commissioned to better understand the impacts of anti-social behaviour on public events and city spaces, and to support improved safety. City Renewal has sought and received clarification from Dionysus staff who worked on the project as to the methodology applied, and I am confident that any methods described as “undercover” or involving integration with members of the public did not occur.

The City Renewal Authority remains committed to transparency and the protection of community trust. In line with this commitment, the report from the audit has been published on our website and is available at: [\(INSERT LINK\)](#)

I trust this clarification assists the Committee.

Yours sincerely,

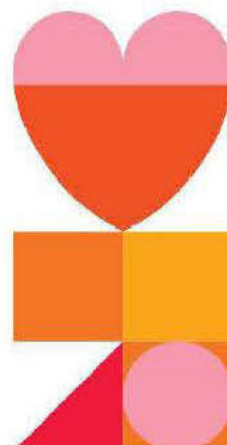
[SIGNATURE]

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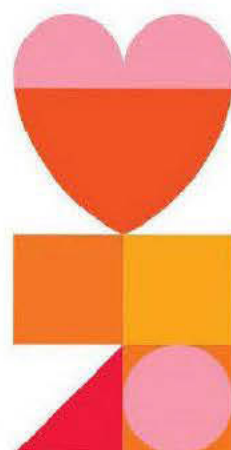




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**CITY
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AUTHORITY**

Craig Gillman
CEO
City Renewal Authority



Deferred

Deferred

Deferred

Sch 2.2(a)(i)

Sch 2.2(a)(i)

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 12/05/2026 5:12 PM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: Please consider: providing statement to the Board

OFFICIAL

Hi Craig

Here is an update for the board

Dear Board members

To follow up my email earlier today, here is the cleared statement from City Renewal, it has been shared with CMO, and ACT Police.

The team will continue to work through this matter and I will keep you updated.

Statement from the City Renewal Authority

BEGINS

In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

As reported by The Canberra Times, City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public. Our understanding is that the place-based audit, delivered by place management services provider Dionysus between December 2024 and February 2025, involved trained personnel observing behaviours in key locations to identify potential safety, security and operational risks. City Renewal will be seeking clarification to confirm that this was the methodology undertaken.

The audit was an observational study, distinct from crime data, and was designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm. In the interest of cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide any briefings to ACT Government Ministers regarding the audit or its findings.

Since this work was undertaken, City Renewal has continued its focus on city activation and public realm improvements. The government is making significant investments in improving lighting and safety in key areas such as City Walk, Petrie Plaza and Garema Place, with the current stage of City Walk improvements due to open mid-year. City Renewal regularly engages with ACT Policing, Health, and Community Services to support vulnerable populations and improve perceptions of safety. This is alongside many successful events since the place audit, which include Winter in the City, Wonderful World and La Fiesta, as well as a daily program of cleaning and greening supported by CBD and Braddon commercial property owners.

City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response. We continue to work closely with ACT Government colleagues to address these issues and ensure the City Centre is an inclusive and welcoming place.

ENDS

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 21/05/2026 5:28 PM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Millen, Doug" <Doug.Millen@act.gov.au>; "Codd, Fiona" <Fiona.Codd@act.gov.au>
Subject: Please consider: update to Chair on NTE Inquiry
Attachments: 20260519 - Letter C Gillman to LA NTE Enquiry re Clarification of evidence regarding place audit SIGNED.pdf, EIR - Correspondence from the Chair - Letter to [REDACTED] - 20 May 2026.pdf, CRA Chair letter to NTE Inquiry.docx

OFFICIAL

Hi Craig,

Here is an update email for you to consider sharing with [REDACTED]. It includes the letter that we received in the CRA inbox today, addressed to the Chair.

To: [REDACTED]
 Subject: Update on NTE Inquiry matter
 Cc: Jen, Doug, Fi

Dear [REDACTED]

I am writing to provide an update following my verbal update to you on Monday 18 May regarding evidence provided to the Legislative Assembly Night-Time Economy Inquiry by a CRA contractor and the resultant media coverage.

Below is a summary of the steps the team has taken to clarify the evidence provided to the Inquiry:

- Advised the Board of the challenge and media coverage
- Drafted a media holding statement, cleared by the CMO and WHoG Communications
- Spoke with [REDACTED] request and agreed next steps
- I wrote to the Inquiry today to clarify the record and provide the report; this was cleared by the CMO (letter attached)
- Requested [REDACTED]
- Responded to a media enquiry today, with clearance from WHoG and CMO
- Publishing the report on Friday 22 May, with WHoG awareness.

Today, when I sent the letter to the Inquiry, we received correspondence addressed to you as Chair requesting a copy of the report. This is attached. We have drafted a response for your consideration and, if you agree, the team will attach your signature and return it.

I will also write to the Board to provide this update, and provide a more fulsome update at the Board meeting on 4 June—[REDACTED]

Regards,
 Craig

From: "Millen, Doug"
Sent: 22/05/2026 11:36 AM
To: "Chakma, Smita" <Smita.Chakma@act.gov.au>
Cc: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Subject: Pls finalise TPs and send to Jen, Craig re Place audit
Attachments: 20260520 - Talking points - Anti-social place-based audit media response UPDATED.obr, City
Renewal place-based audit 2024 - Final report.obr

Hi Smita,

I've added too much content to the back end of the attached TPs doc. Could you pls review and refine, consider addition of further TPs (if needed) based on your own review of the recommendations, and send clean version to Jen and Craig by mid-arvo with a cc to me?

Thank you

Doug

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 25/05/2026 8:23 AM
To: "Khan, FaheemK" <FaheemK.Khan@act.gov.au>
Cc: "Murray, Freddie" <Freddie.Murray@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: RE: City security audit

OFFICIAL

Hi Faheem

The report was designed for internal purposes so we could program activity safely and develop a program that delivers improved safety outcomes. This means it is not a representative report.

In the interest of public trust we have published the report. It's available here: [Place audit supporting future planning and delivery of City Centre events and activations | Blog](#)

Please let me know if you'd like to discuss.

Thanks,
Jen

From: Khan, FaheemK
Sent: Sunday, 24 May 2026 4:14 PM
To: Ramsay, Jennifer
Cc: Murray, Freddie
Subject: City security audit

OFFICIAL

Hey Jen

Hope you had a good weekend.

Do you think it would be beneficial for iCBR to get a copy of the security audit commissioned from a tenancy/asset management perspective across a few sites in the city?

Faheem

Faheem Khan

Sch 2.2(a)(ii)

From: "Raj, Mallika" <Mallika.Raj@act.gov.au>
Sent: 19/05/2026 2:53 PM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit
Attachments: 20260519 - Letter C Gillman to LA NTE Enquiry re Clarification of evidence regarding place audit DRAFT_Update AG.docx

Sorry Anton had an edit, see attached

From: Raj, Mallika
Sent: Tuesday, 19 May 2026 2:47 PM
To: Millen, Doug
Cc: Gillman, Craig ; Ramsay, Jennifer
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit

Thanks Doug the work on the letter, I reckon it reads fine. Will CRA have visibility of [REDACTED] letter prior it going to the committee?

MR

From: Millen, Doug <Doug.Millen@act.gov.au>
Sent: Tuesday, 19 May 2026 1:40 PM
To: Raj, Mallika <Mallika.Raj@act.gov.au>
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: For clearance: Letter to NTE Inquiry re. place audit

OFFICIAL

Hi Mallika

As discussed on Friday, sharing for your clearance our draft letter to the LA inquiry into the night-time economy regarding Sch 2.2(a)(ii) last week.

We look forward to your comments. Feel free to call me, Jen or Craig to discuss if needed.

FYI [REDACTED] also preparing a letter to the committee to correct his comments.

Doug

Doug Millen (he/him)
 Head of Place Experience and Communications
 T: 02 Sch 2.2(a)(ii)
 E: doug.millen@act.gov.au

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From: "Millen, Doug"
Sent: 19/05/2026 4:58 PM
To: "Raj, Mallika" <Mallika.Raj@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit

Thanks Mallika.

We have discussed and plan to upload the report as part of a very short blog this Friday. We will refer to this in our letter to the inquiry.

Doug

Doug Millen (*he/him*)
Head of Place Experience and Communications
T: 02 [Sch 2.2\(a\)\(ii\)](#)
E: doug.millen@act.gov.au

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We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au> on behalf of "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Sent: 22/05/2026 8:56 AM
To: "Pulli, Tracey" <Tracey.Pulli@act.gov.au>; "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Cc: "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>; "Raj, Mallika" <Mallika.Raj@act.gov.au>
Subject: RE: For review: Media response and City Renewal place-based audit on anti-social behaviour to be published tomorrow

OFFICIAL

Thanks so much Tracey, this is great.

Will send to [REDACTED] shortly and send the blog live.

The team will be in touch if any further enquiries come through today.

Thanks again

Kat

Katrina Duncan

T: Sch 2.2(a)(ii)

E: Katrina.duncan@act.gov.au

City Renewal Authority
ACT Government

From: Pulli, Tracey
Sent: Thursday, 21 May 2026 6:00 PM
To: Duncan, Katrina
Cc: City Renewal Authority Media ; Ramsay, Jennifer ; Millen, Doug ; Raj, Mallika
Subject: FW: For review: Media response and City Renewal place-based audit on anti-social behaviour to be published tomorrow

Hi Kat

Please see below the media response approved with our edits in red and strikethrough.

Also attached the blog with a few edits in track.

Touchbase in the morning if you need.

Cheers
Trace

Response to [REDACTED]

Attributable to a spokesperson for the City Renewal Authority:

BEGINS

City Renewal commissioned a place-based audit in December 2024 to better understand how anti-social behaviour affects public events and place activation, and to inform programming **for the delivery of our initiatives** as well as the safety of staff, partners and the community.

Could you please outline what exactly happened with the project run by Dionysus after consulting with them- what the security guard did or did not do, how they were dressed, what engagement they had with the public?

After consulting Dionysus staff who worked on the project, we have confirmed that the audit involved trained personnel in plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues.

It did not involve engagement with, or "assimilating" with, members of the public. A single auditor logged incidents over a 12-hour period (8am–8pm), roving between locations and following anti-social behaviour where possible.

City Renewal has written to the Committee for the Legislative Assembly Inquiry into the Night-Time Economy to clarify the statements that were made in evidence concerning the place-based audit and to provide a copy of the audit report.

What safety concerns did the CRA have for its events that it undertook this project?

This was a planning tool to help inform how we program ~~me~~ activity **in the city** and manage risks for staff and people attending events.

Our city centre is a great destination to hold community events that support local businesses and bring people together. We also want to ensure these activities are safe, inclusive and well-managed, so everyone can participate in them with confidence.

Could you advise if there are plans to discontinue this type of work with Dionysus after [REDACTED] comments to the Assembly inquiry?

We do not have immediate plans to undertake another place audit of this type.

ENDS

Further background on the report

The audit report was prepared for operational planning and was not originally intended for public release, as it is not a comprehensive analysis. However, given the interest in the report following the Night-Time Economy Inquiry hearing, this morning we've published the report on our website.

[Read the report](#) and its findings.

From: Duncan, Katrina <Katrina.Duncan@act.gov.au>

Sent: Thursday, 21 May 2026 11:16 AM

To: Pulli, Tracey <Tracey.Pulli@act.gov.au>

Cc: City Renewal Authority Media <cityrenewalmedia@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>

Subject: For review: Media response and City Renewal place-based audit on anti-social behaviour to be published tomorrow

OFFICIAL

Hi Tracey,

As Doug mentioned, please see below response to Canberra Times regarding the place audit for your consideration. I have also attached the report itself and blog which we will publish tomorrow morning, at which time we will provide the response to [REDACTED]

Letter to LA will go shortly.

Please let me know if you have any comments.

Many thanks

Kat

Response to [REDACTED]

BEGINS

City Renewal commissioned a place-based audit in December 2024 to better understand how anti-social behaviour affects public events and place activation, and to inform programming as well as the safety of staff, partners and the community.

What happened and what did the auditor do?

After consulting Dionysus staff who worked on the project, we have confirmed that the audit involved trained personnel in plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues.

It did not involve engagement with, or "assimilating" with, members of the public. A single auditor logged incidents over a 12-hour period (8am–8pm), roving between locations and following anti-social behaviour where possible.

What safety concerns were we addressing?

This was a planning tool to help inform how we programme activity and manage risks for staff and people attending events.

Will we do this again?

We do not have immediate plans to undertake another place audit of this type.

Report

The audit report was prepared for operational planning and was not originally intended for public release, it is not a comprehensive analysis. This morning we published the report on our website.

[Read the report](#) and its findings.

ENDS

Katrina Duncan

T: [Sch 2.2\(a\)\(i\)](#)

E: Katrina.duncan@act.gov.au

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From: "Pulli, Tracey" <Tracey.Pulli@act.gov.au>
Sent: 22/05/2026 11:24 AM
To: "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Cc: "Millen, Doug" <Doug.Millen@act.gov.au>; "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Subject: RE: Media enquiry on place activation study

Thanks for the update Doug.

From: Millen, Doug **On Behalf Of** City Renewal Authority Media
Sent: Friday, 22 May 2026 10:58 AM
To: Ramsay, Jennifer ; Pulli, Tracey
Cc: Millen, Doug ; Duncan, Katrina
Subject: FW: Media enquiry on place activation study

OFFICIAL

FYI I called [REDACTED] to let her know we haven't issued to other outlets as hers is the only enquiry we've had, but it is public on our website, and we are advising the LA Inquiry of the same. She said she hopes to publish imminently – today or latest tmw – and that she found the report a v interesting read. She also thanked us for our comments – thanks Kat.

Doug

Doug Millen (he/him)
 Head of Place Experience and Communications
 T: 02Sch 2.2(a)(ii)
 E: doug.millen@act.gov.au

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From: [REDACTED] >
Sent: Friday, 22 May 2026 10:51 AM
To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>
Subject: Re: Media enquiry on place activation study

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Kat,

Thanks so much for this- just checking if you've provided it to other media today?

Thanks.

On Fri, 22 May 2026 at 09:07, City Renewal Authority Media <cityrenewalmedia@act.gov.au> wrote:

This Message Is From an External Sender

This message came from outside your organization.

OFFICIAL

Morning [REDACTED]

Please see below response and link to the report.

Many thanks

Kat

Attributable to a spokesperson for the City Renewal Authority:

BEGINS

City Renewal commissioned a place-based audit in December 2024 to better understand how anti-social behaviour affects public events and place activation, and to inform programming for the delivery of our initiatives as well as the safety of staff, partners and the community.

Could you please outline what exactly happened with the project run by Dionysus after consulting with them - what the security guard did or did not do, how they were dressed, what engagement they had with the public?

After consulting Dionysus staff who worked on the project, we have confirmed that the audit involved trained personnel in plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues.

It did not involve engagement with, or "assimilating" with, members of the public. A single auditor logged incidents over a 12-hour period (8am–8pm), roving between locations and following anti-social behaviour where possible.

City Renewal has written to the Committee for the Legislative Assembly Inquiry into the Night-Time Economy to clarify the statements that were made in evidence concerning the place-based audit and to provide a copy of the audit report.

What safety concerns did the CRA have for its events that it undertook this project?

This was a planning tool to help inform how we program activity in the city and manage risks for staff and people attending events.

Our city centre is a great destination to hold community events that support local businesses and bring people together. We also want to ensure these activities are safe, inclusive and well-managed, so everyone can participate in them with confidence.

Could you advise if there are plans to discontinue this type of work with Dionysus after [REDACTED] comments to the Assembly inquiry?

We do not have immediate plans to undertake another place audit of this type.

ENDS

Further background on the report

The audit report was prepared for operational planning and was not originally intended for public release as it is not a comprehensive analysis. However, given the interest in the report following the Night-Time Economy Inquiry hearing, we've published the report on our website.

[Read the report](#) and its findings.

Katrina Duncan

T: [Sch 2.2\(a\)\(ii\)](#)

E: cityrenewalmedia@act.gov.au

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From: [REDACTED] >
Sent: Thursday, 21 May 2026 3:29 PM
To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>
Subject: Re: Media enquiry on place activation study

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks
Kat,

appreciate it. Will look out for the report tomorrow morning.

On Thu, 21 May 2026 at 07:55, City Renewal Authority Media <cityrenewalmedia@act.gov.au> wrote:

This Message Is From an External Sender

This message came from outside your organization.

OFFICIAL

Morning [REDACTED]

Thanks for your email and for speaking through with Doug yesterday.

We plan to publish the audit report tomorrow morning and will provide it to you at that time, along with a response addressing your questions.

Speak soon

Kat

Katrina Duncan

T: Sch 2.2(a)(i)

E: cityrenewalmedia@act.gov.au

City Renewal Authority

ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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From: [REDACTED] >
Sent: Wednesday, 20 May 2026 4:16 PM
To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>
Subject: Media enquiry on place activation study

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi team,

Thanks for your time today,

Following up on the revelation last week about a security guard employed to gather data on safety issues around Garema Place.

Could you please outline what exactly happened with the project run by Dionysus after consulting with them- what the security guard did or did not do, how they were dressed, what engagement they had with the public?

What safety concerns did the CRA have for its events that it undertook this project?

Could you advise if there are plans to discontinue this type of work with Dionysus after [REDACTED] comments to the Assembly inquiry?

Would you please also provide the Place Activation report based on the security guard's data collection?

My deadline is 4pm Thursday, May 21.

Thank you,

Lucy Arundell



From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au> on behalf of "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Sent: 12/05/2026 5:26 PM
To: [REDACTED] "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Subject: RE: URGENT: security guard paid to go undercover with anti-social group in Canberra city

OFFICIAL

Hi [REDACTED]

Please see below statement in response to your enquiry.

Thanks so much

Kat

Statement from the City Renewal Authority

BEGINS

In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

As reported by The Canberra Times, City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public. Our understanding is that the place-based audit, delivered by place management services provider Dionysus between December 2024 and February 2025, involved trained personnel observing behaviours in key locations to identify potential safety, security and operational risks. City Renewal will be seeking clarification to confirm that this was the methodology undertaken.

The audit was an observational study, distinct from crime data, and was designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm. In the interest of cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide any briefings to ACT Government Ministers regarding the audit or its findings.

Since this work was undertaken, City Renewal has continued its focus on city activation and public realm improvements. The government is making significant investments in improving lighting and safety in key areas such as City Walk, Petrie Plaza and Garema Place, with the current stage of City Walk improvements due to open mid-year. City Renewal regularly engages with ACT Policing, Health, and Community Services to support vulnerable populations and improve perceptions of safety. This is alongside many successful events since the place audit, which include Winter in the City, Wonderful World and La Fiesta, as well as a daily program of cleaning and greening supported by CBD and Braddon commercial property owners.

City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response. We continue to work closely with ACT Government colleagues to address these issues and ensure the City Centre is an inclusive and welcoming place.

ENDS

Katrina Duncan

City Renewal Authority
ACT Government

From: [REDACTED]
Sent: Tuesday, 12 May 2026 4:40 PM
To: City Renewal Authority Media
Subject: Re: URGENT: security guard paid to go undercover with anti-social group in Canberra city

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks
Kat,

Just noting our print deadline is 5.30pm.

Thanks,

On Tue, 12 May 2026 at 12:44, City Renewal Authority Media <cityrenewalmedia@act.gov.au> wrote:

This Message Is From an External Sender

This message came from outside your organization.

OFFICIAL

Hi [REDACTED]

Thanks so much for your email and call, we shall come back to you ASAP with a response.

Speak soon

Kat

Katrina Duncan

T: Sch 2.2(a)(ii)

E: cityrenewalmedia@act.gov.au

City Renewal Authority

ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

cityrenewalCBR.com.au

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From: [REDACTED]
Sent: Tuesday, 12 May 2026 12:21 PM
To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>
Subject: URGENT: security guard paid to go undercover with anti-social group in Canberra city

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Hi team,

Hope

you're well,

Reaching out after it was revealed in a Legislative Assembly inquiry hearing today that the CRA paid a consultant group to hire a security guard to go undercover with an anti-social group in Canberra city for a month in 2024, to gather data on major incidents and unsafe behaviour in the city.

Could you please confirm this and provide more information on the project? What dates did the project cover? What was the goal of the project?

I also understand a report was collated with data from the security guard- where is this report now? Was it delivered to the emergency services minister? Can it be shared publicly?

My deadline is ASAP.

Thanks,





From: "Chakma, Smita" <Smita.Chakma@act.gov.au>
Sent: 22/05/2026 1:55 PM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Cc: "Millen, Doug" <Doug.Millen@act.gov.au>; "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Subject: Updated Talking Points - City Precinct Anti-Social Behaviour Place Audit
Attachments: 20260522 - Talking points - Anti-social place-based audit media response V2.obr
Importance: High

OFFICIAL

Hi Craig and Jen,

Please see the updated talking points on the anti-social behaviour place audit.

We've strengthened the emphasis on CRA's contribution to improving safety in the city centre, clarified that the findings are intended to inform our programming, and updated the 'if asked' section, including the additional event statistics.

Please let me know if I can assist further.

Thanks,
Smita

Smita Chakma
Communications and Engagement
T: Sch 2.2(a)(ii)
E: smita.chakma@act.gov.au

City Renewal Authority
ACT Government
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From: "Nara PL.05 Ngaladjima (Capacity 6, Seats 5, Webex)" <NaraPL.05Ngaladjima@act.gov.au>
Sent: 11/04/2025 1:25 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: Anti-social behaviour

Your request was accepted.

Sent by Microsoft 365

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 11/04/2025 2:34 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: Anti-social behaviour

From: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Sent: 11/04/2025 1:53 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: Anti-social behaviour

Deferred

Deferred

From: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Sent: 11/05/2025 10:27 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Cc: "Horley, Jan" <Jan.Horley@act.gov.au>
Subject: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.obr

Hi Mark,

This report looks good - I have no edits.

I'd like to know more about the suggestion of small-scale interventions like 'Simple Acts of Kindness' - one for discussion when we meet next.

I understand the next steps are to share this with ACT Policing and discuss it in-person with [REDACTED]?

The last recommendation is around research on place-based interventions and it would be great if we could work with [REDACTED] ACT Policing, on this research. She has been working on projects around preventative policing.

Thanks
Teresa

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

From: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Sent: 31/03/2025 11:40 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Tentative: ASB Board presentation

From: 'Sch 2.2(a)(ii), Sch 2.2(a)(xi)' >
Sent: 21/03/2025 9:30 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Such as it is
Attachments: ASB Place Audit Brief.docx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Mark,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

Deferred

copy

Deferred

Deferred

From: [Sch 2.2(a)(ii)]
Sent: 10/01/2025 7:48 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Re: Quick catch up about ASB data

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Mark,
Apologies

- I didn't realise you were on leave. I will speak with [Sch 2.2(a)(ii)]
Thanks,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Usherwood, Mark
Sent: Friday, 10 January 2025 7:48 AM
To: [Sch 2.2(a)(ii)]
Subject: Automatic reply: Quick catch up about ASB data

Hi,
I am currently away from the office, returning 14 January 2025 and will respond on my return.
If the matter is urgent please call [Sch 2.2(a)(ii)]
Mark Usherwood

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 21/05/2026 12:06 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: RE: Place-based audit TPs

OFFICIAL

Thanks so much Mark and sorry I missed your call earlier!

This is great – I will update TPs doc and send through. Report is ready to be published tomorrow morning – just waiting on final ok from CMO.

Chat soon

Kat

Katrina Duncan

T: Sch 2, 2(a)(ii)

E: Katrina.duncan@act.gov.au

City Renewal Authority
ACT Government

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Thursday, 21 May 2026 10:55 AM
To: Duncan, Katrina <Katrina.Duncan@act.gov.au>
Subject: RE: Place-based audit TPs

OFFICIAL

Hi Kat,

Responses to the two questions are great, nothing further to add.

Couple of dot points re another audit/further research,

- To date no further similar audits have been conducted and none are planned.
- CRA/our place management services partner Dionysus continues to inform development and delivery of our program with best practice place management principles and lessons learnt (through delivery of the program).
- CRA's focus is on supporting a WoG response to ASB through forums, working groups etc i.e. CCWG.

Hope this helps, let me know if you need any further info etc.

Mark

From: Duncan, Katrina <Katrina.Duncan@act.gov.au>
Sent: Wednesday, 20 May 2026 2:36 PM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: Place-based audit TPs

OFFICIAL

Hi Mark,

Thanks so much for the call just now! Please see below responses I've drafted – could you please review and let me know your thoughts? Anything to add?

I am particularly interested in any discussions we've had about conducting another audit/further research etc. in case we're asked.

Why has City Renewal published the report now?

- City Renewal is publishing the report now to support transparency and inform ongoing and future planning. While the audit was completed in early 2025, its findings continue to be relevant to current city activation, safety improvements and cross-government coordination efforts, making it timely to share as part of our commitment to evidence-based decision-making.

What is City Renewal doing to action the recommendations?

- City Renewal is already using the audit findings to inform how we design and deliver activations, improve safety measures and prioritise public realm upgrades in key City Centre locations. We're also continuing to work closely with ACT Policing and government colleagues to address identified issues and support coordinated responses across the city within the parameters of

Thanks again 😊

Kat

Katrina Duncan

T: [Sch 2.2\(a\)\(ii\)](#)

E: Katrina.duncan@act.gov.au

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ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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From: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Sent: 06/03/2025 7:12 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; "Butt, Deb" <Deb.Butt@act.gov.au>
Subject: RE: Meetings with [REDACTED] and Leesa Croke re ASB audit

OFFICIAL

Stand down for moment. I spoke to Leesa yesterday. She is going to coord.

From: Usherwood, Mark
Sent: Wednesday, 5 March 2025 1:20 PM
To: Butt, Deb
Cc: Gillman, Craig
Subject: Meetings with [REDACTED] and Leesa Croke re ASB audit

OFFICIAL

Hi Deb,

Craig requested we set up a couple of meetings for him.
I've drafted the below to send on his behalf (can you please check he's comfortable with the content before sending).
Separate meetings to be scheduled with [REDACTED] ACT Police) and Leesa Croke (CMTEDD).
Meetings need to occur before 26 March.
Can you please also invite [REDACTED]

Hi XXXX

As you'd be aware the CRA have conducted an audit of anti social behaviour in the City Centre to inform our work.

We're still finalising the report but I'd like to take you through the initial findings and potential recommendations ahead of the WoG round table scheduled for 26 March. If you can let me know when you might have availability we'll get some time scheduled.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [REDACTED]
E: mark.usherwood@act.gov.au

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ACT Government

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From: "Usherwood, Mark"
Sent: 12/05/2026 12:55 PM
To: "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>; "Duncan, Katrina" <Katrina.Duncan@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Gillman, Craig" <Craig.Gillman@act.gov.au>
Subject: RE: MEDIA ENQUIRY CT- URGENT: security guard paid to go undercover with anti-social group in Canberra city
Attachments: Anti-social behaviour (ASB).obr

Hi all,

Attached Objective folder has the report and associated presentation slide deck.

I believe the presentation was shared with Board in 2025 (from memory around April/May). The report has also been shared with **Sch 2.2(a)(ii)** ACT Police (current and former).

Happy to chat, check details on response etc.

Mark

From: Bishop, Natalie <Natalie.Bishop@act.gov.au> **On Behalf Of** City Renewal Authority Media
Sent: Tuesday, 12 May 2026 12:37 PM
To: Duncan, Katrina <Katrina.Duncan@act.gov.au>; Usherwood, Mark <Mark.Usherwood@act.gov.au>; Millen, Doug <Doug.Millen@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>; Gillman, Craig <Craig.Gillman@act.gov.au>
Subject: MEDIA ENQUIRY CT- URGENT: security guard paid to go undercover with anti-social group in Canberra city

OFFICIAL

Hi Kat,

Can I ask you to work with Mark to develop a response to this for clearance please. Mark is aware of the enquiry.

Can you respond to **Sch 2.2(a)(ii)** and let her know we will get back to her ASAP.

I will let Tracey know we are working on it.

Thanks

Natalie Bishop (*she/her*)
 A/g Senior Director, Communications, Engagement and Culture
T: **Sch 2.2(a)(ii)**
E: Natalie.Bishop@act.gov.au

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 Nara Centre, 3 Constitution Avenue, Canberra City
 GPO Box 158 Canberra City ACT 2601
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From: [REDACTED]

Sent: Tuesday, 12 May 2026 12:21 PM

To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>

Subject: URGENT: security guard paid to go undercover with anti-social group in Canberra city

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi team,

Hope you're well,

Reaching out after it was revealed in a Legislative Assembly inquiry hearing today that the CRA paid a consultant group to hire a security guard to go undercover with an anti-social group in Canberra city for a month in 2024, to gather data on major incidents and unsafe behaviour in the city.

Could you please confirm this and provide more information on the project? What dates did the project cover? What was the goal of the project?

I also understand a report was collated with data from the security guard- where is this report now? Was it delivered to the emergency services minister? Can it be shared publicly?

My deadline is ASAP.

From: Sch 2.2(a)(ii)
Sent: 15/11/2024 9:26 AM
To: Sch 2.2(a)(ii)
Cc: "Sch 2.2(a)(ii)" "Usherwood, Mark"
 <Mark.Usherwood@act.gov.au>
Subject: Re: Sch 2.2(a)(ii) - Workplace Protection Orders [SEC=OFFICIAL]

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Sch 2.2(a)(ii)
Thank you

for this information and for all the time you and Renee spent on Tuesday discussing options for addressing anti-social behaviour and the upcoming City Audit.

Mark and I will pass along the information you provided for CPA to discuss internally.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Thu, Nov 14, 2024 at 7:46 PM Sch 2.2(a)(ii) > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

As we started discussing on Tuesday, it may be possible for businesses around City Walk, Garema PI and Petrie Plaza to apply for a Workplace Protection Order. If granted and served, these orders can prevent a range of behaviours including being within a certain distance of a business. Appreciating that the person making the application won't always know the name of the person against whom the order is sought, it may be possible to reference a police report (if the person has been identified by police).

The ACT is one of the few states which allow protection orders to be issued in relation to workplaces and there are some organisations that are successfully using them to protect their staff.

Let me know if this is something you might be interested in coordinating with concerned businesses, and we can assist by checking specific police report numbers to see if there is enough identification information to support any applications.

I'm happy to discuss further.

Thanks.

Sch 2.2(a)(ii)

<https://www.courts.act.gov.au/magistrates/law-and-practice/family-violence-and-protection-orders/personal-protection-and-workplace-orders>

Sch 2.2(a)(ii)
OFFICER IN CHARGE, CITY POLICE STATION

ACT POLICING

Tel: [REDACTED]

**AFP**

The Australian Federal Police acknowledges the Traditional Owners and Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to First Nations people, culture and Elders past, present and emerging.

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AFP Web site: <http://www.afp.gov.au>

Deferred

Deferred

Deferred

From: "Usherwood, Mark"
Sent: 19/03/2025 1:42 PM
To: "Davis, SophieE" <SophieE.Davis@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Wilson, Lucy" <Lucy.Wilson@act.gov.au>
Subject: RE: For action: Assembly Resolution - Dickson shops taskforce—Progress report and improvement

Sorry but [REDACTED] is not available for this meeting.

I have an initial draft of the report re the place/ASB audit Dionysus conducted in the city, should have something reasonably final by Friday morning. I'll send this to Craig and yourself asap.

I can take you/Craig through the report before the meeting or be available to attend.

From: Usherwood, Mark
Sent: Tuesday, 18 March 2025 4:48 PM
To: Davis, SophieE ; Comacchio, Teresa ; Wilson, Lucy
Subject: RE: For action: Assembly Resolution - Dickson shops taskforce—Progress report and improvement

Hi Lucy,

Thanks for the chat.

I'll forward the meeting invite to [REDACTED] explain the context and let her know Craig and/or yourself will be there to support.

From: Usherwood, Mark
Sent: Tuesday, 18 March 2025 4:33 PM
To: Davis, SophieE <SophieE.Davis@act.gov.au>; Comacchio, Teresa <Teresa.Comacchio@act.gov.au>; Wilson, Lucy <Lucy.Wilson@act.gov.au>
Subject: RE: For action: Assembly Resolution - Dickson shops taskforce—Progress report and improvement

Hi Lucy,

[REDACTED] y is available to attend but as I mentioned Sch 2.2(a)(ii)

I should have a report finalised by the end of the week but can't confirm if it will be ready before this meeting. Key findings will be.

Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Alternatively I'd be more than happy to provide an overview of the scope of the ASB work Dionysus are delivering, the key findings and how we might be able to provide similar outcomes for Dickson (via our contractual relationship with Dionysus).

Let me know if you want [REDACTED] and/or myself to attend.

Mark

From: Davis, SophieE <SophieE.Davis@act.gov.au>

Sent: Monday, 17 March 2025 3:33 PM

To: Usherwood, Mark <Mark.Usherwood@act.gov.au>; Comacchio, Teresa <Teresa.Comacchio@act.gov.au>

Subject: FW: For action: Assembly Resolution - Dickson shops taskforce—Progress report and improvement

OFFICIAL

Hi Mark

The head of the Dickson Shops working group (i.e. the 'taskforce') is wondering if  is available this Friday 10.30am for one hour? The topic of the ASB audit in Civic and how it might be applied to Dickson may come up.

Further info see below.

Thanks

Soph

Sophie Davis

Project Manager | Design & Place Strategy

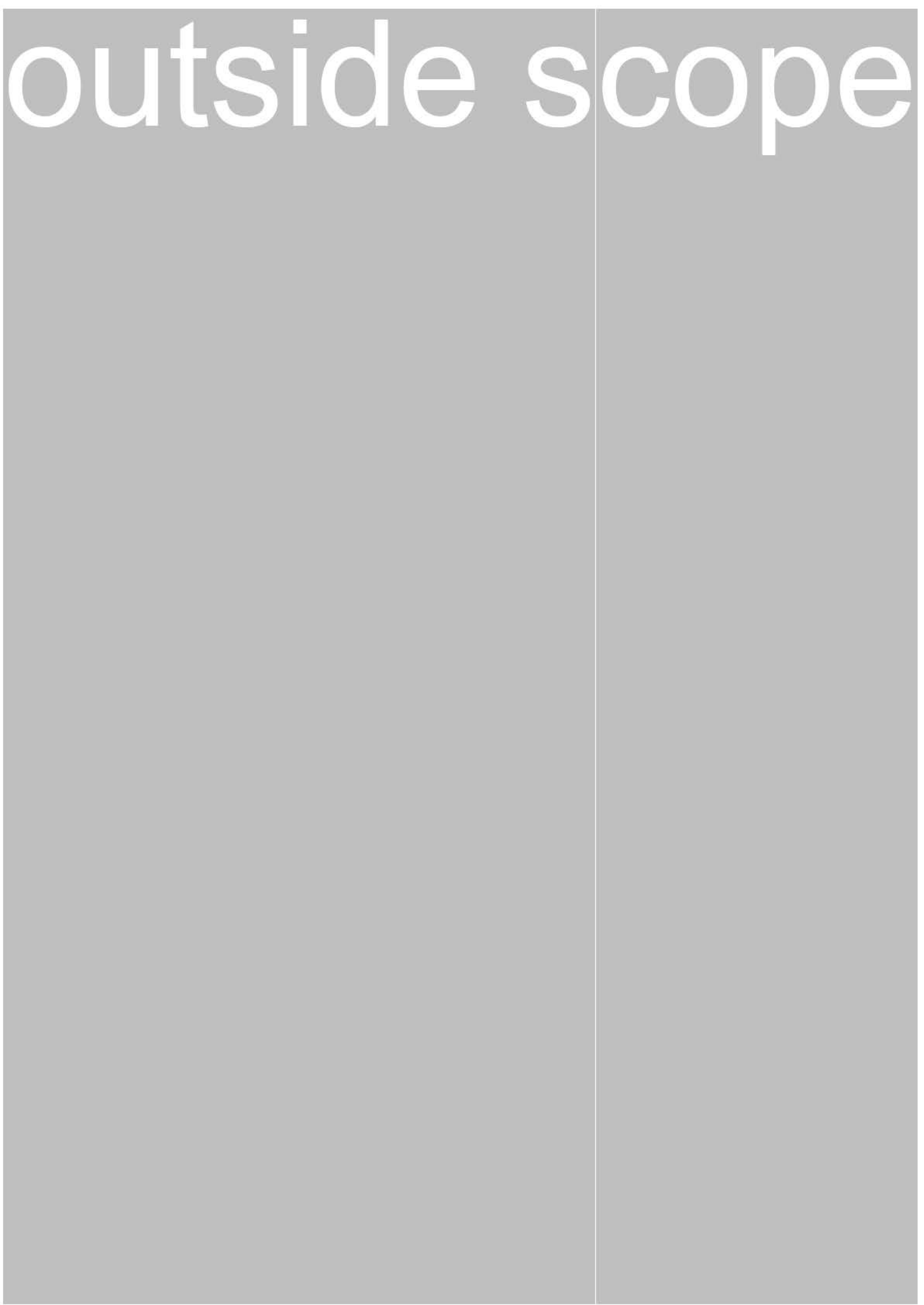
From: Wilson, Lucy <Lucy.Wilson@act.gov.au>

Sent: Monday, 17 March 2025 3:29 PM

To: Davis, SophieE <SophieE.Davis@act.gov.au>; Gillman, Craig <Craig.Gillman@act.gov.au>

Subject: RE: For action: Assembly Resolution - Dickson shops taskforce—Progress report and improvement

outside scope



outside scope

outside scope

From: Sch 2.2(a)(ii)
Sent: 20/02/2025 11:17 AM
To: Sch 2.2(a)(ii) "Usherwood, Mark" <Mark.Usherwood@act.gov.au>;
"Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; Sch 2.2(a)(ii)
Subject: Re: Follow-up meeting - Safe City and ACT Policing

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Hi all,
Can we

hold this meeting on Friday as I am away for much of next week.
Thanks!

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Sch 2.2(a)(ii)
Sent: Thursday, 20 February 2025 11:06 AM
To: Usherwood, Mark ; Comacchio, Teresa ; Sch 2.2(a)(ii)
Subject: Follow-up meeting - Safe City and ACT Policing

Hi Mark and Teresa,

I have heard from a few people that Sch 2.2(a)(ii), Sch 2.2(a)(xi) is booking a follow-up meeting regarding the Safe City initiatives and progress.

It would be very valuable for Sch 2.2(a)(ii) and me to attend this meeting to stay on top of all the updates from the key stakeholders. I also think it is vital for Sch 2.2(a)(ii) to share some high-level findings from the place ASB audit, which will work towards forming our final recommendations.

Can we book a time for all of us to meet next week to discuss preliminary findings and what we would like to share at any upcoming stakeholder meetings.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: Sch 2.2(a)(ii) >
Sent: 19/03/2025 9:23 AM
To: Sch 2.2(a)(ii) au>
Cc: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Re: Extended ASB findings brief

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Hi Sch 2.2(a)(ii)
Thank you

SO MUCH for putting this together.

I will touch base with Mark today to review. Do you have any time to jump on a call today or tomorrow so we can discuss anything that needs discussion and the recommendations?

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Wed, Mar 19, 2025 at 9:17 AM Sch 2.2(a)(ii)

wrote:

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(xi)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

From: "Usherwood, Mark"
Sent: 24/03/2025 10:31 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: RE: DRAFT ASB Place Audit report

Hi Craig,

Apologies but [REDACTED] has updated the report [REDACTED] [REDACTED]

Please ignore the previous report I sent.

I'm still going through the updated report but key findings are outlined below.

Sch 2.2(a)(xi)

I'll go through the updated report and circulate asap.
Please let me know if you have any questions.

Mark

From: Usherwood, Mark
Sent: Friday, 21 March 2025 4:16 PM
To: Gillman, Craig
Cc: Comacchio, Teresa
Subject: DRAFT ASB Place Audit report

Hi Craig,

Please find attached the first draft of the summary report re the antisocial behaviour audit Dionysus conducted.
I have made some suggested amendments in track and would expect there to be a few more minor tweaks to the final version.

Please let me know if you have any feedback or would like to discuss.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: **Sch 2 2(a)(ii)**

E: mark.usherwood@act.gov.au

City Renewal Authority

ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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From: "Usherwood, Mark"
Sent: 30/05/2025 2:52 PM
To: 'Sch 2.2(a)(ii)'
Subject: RE: CRA anti-social behaviour place audit [SEC=OFFICIAL]

That could potentially work.

Would you have a minute to jump on a quick call so we can coordinate diaries?

(Sch 2.2(a)(ii))

From: Sch 2.2(a)(ii)
Sent: Friday, 30 May 2025 2:51 PM
To: Usherwood, Mark
Subject: RE: CRA anti-social behaviour place audit [SEC=OFFICIAL]

OFFICIAL

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OFFICIAL

Hi Mark,

I'm just looking at (Sch 2.2(a)(ii))'s calendar now, he is quite busy next week, however, does have some time available on Friday next week at 11am if that suits you?

Kind Regards,

Sch 2.2(a)(ii)

STATION ASSISTANT - CITY STATION
 ACT POLICING
 Tel: +Sch 2.2(a)(ii)



ACT
Policing



The Australian Federal Police acknowledges the Traditional Owners and Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to First Nations people, culture and Elders past, present and emerging.



From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Thursday, 29 May 2025 12:11 PM
To: Sch 2.2(a)(ii)
Subject: FW: CRA anti-social behaviour place audit

OFFICIAL

Hi (Sch 2.2(a)(ii))

The team that attended this mornings Canberra Community Working Group mentioned you might be able to assist with scheduling some time with [redacted]?

Purpose would be to go through the findings of the anti-social behaviour place audit we conducted as well as a couple of upcoming activities we have planned in the city centre.

There would be a few people from CRA attending, more than happy to jump on a quick call to coordinate timing etc if that works, [redacted]

Thanks,

Mark

From: Usherwood, Mark

Sent: Tuesday, 20 May 2025 12:53 PM

To: [redacted]

Cc: [redacted] Gillman, Craig <Craig.Gillman@act.gov.au>

Subject: RE: CRA anti-social behaviour place audit

Good morning [redacted]

Craig mentioned that he had a brief discussion with you recently and asked me to follow up about organising a time to take you through the anti-social behaviour place audit we conducted ahead of the CCWG meeting next Thursday.

I've attached a copy of the audit report, it would be greatly appreciated if we could find some time in the next week to discuss this and a couple of other things.

Kind regards,

Mark

From: Usherwood, Mark

Sent: Tuesday, 29 April 2025 7:49 PM

To: [redacted]

Cc: [redacted]

Subject: CRA anti-social behaviour place audit

Good afternoon [redacted],

I'm not too sure if [redacted] mentioned this during his handover but earlier in the year CRA conducted a place audit to establish a better understanding of the typologies and frequency of anti-social behaviour in the City Centre.

The audit is one of several projects we had been discussing with [redacted] It would be great if we could schedule time to meet so we can take you through the report as well as providing a bit of an overview of CRA's remit.

Ideally Craig Gilman (CRA CEO), Teresa Comacchio (EBM Place Experience and Communications) and [redacted] would join us.

Is there someone in your team I should speak to about coordinating a suitable time?

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [redacted]

E: mark.usherwood@act.gov.au

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AFP Web site: <http://www.afp.gov.au>

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From: "De Haas, Matt" <Matt.DeHaas@act.gov.au>
Sent: 12/05/2025 3:43 PM
To: Sch 2 s 2.2(a)(ii)

Sch 2 s 2.2(a)(ii)

Cc: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; "Gillman, Craig" <Craig.Gillman@act.gov.au>; Sch 2 s 2.2(a)(ii)
 Sch 2 s 2.2(a)(ii) Sch 2.2(a)(ii) >
Subject: RE: CCMIL Minutes - 5th May
Attachments: UPDATE - CCMIL Advisory Group Minutes - 5 May.docx

OFFICIAL

My apologies, please find attached the correct version of the minutes.

Matt de Haas
 Administration Officer

T: (02) Sch 2.2(a)(ii)
 E: matt.dehaas@act.gov.au

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From: De Haas, Matt
Sent: Monday, 12 May 2025 3:41 PM

Sch 2 s 2.2(a)(ii)

Sch 2 s 2.2(a)(ii)

Ellen Samuels ; Iglesias, Daniel

Cc: Ramsay, Jennifer ; Comacchio, Teresa ; Usherwood, Mark ; Gillman, Craig ; Natalie Shawcross ;

Sch 2 s 2.2(a)(ii)

Sch 2.2(a)(ii)

Subject: CCMIL Minutes - 5th May

Hello members,

Please find attached the minutes of the CCMIL meeting held Monday 5th May.

As noted, the data insights presentation was held over until the next meeting (5th August). If you have any specific trends, events or behaviours you would like to see our data on, please note via reply to this email.

We currently do not have a venue for the August 5th meeting. If you would like to host the meeting at your venue, please let me know; the meeting will be held at the CRA offices otherwise.

Thanks,

Matt de Haas

Administration Officer

T: (02) Sch 2.2(a)(ii)

E: matt.dehaas@act.gov.au**City Renewal Authority****ACT Government**

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CCMIL Advisory Group Minutes

Location:	Canberra Centre co-working space, 224 Bunda St / Microsoft Teams video conference
Date:	Monday 5 May 2025
Time:	11:00am – 1:00pm
Present:	Teresa Comacchio (TC) – City Renewal Authority (Chair) Mark Usherwood (MU) – City Renewal Authority Kristi Clarke (KC) – City Renewal Authority Duane Dawson (DD) – CCMIL Member Gary Stewart (GS) – CCMIL Member Philip O'Brien (PO) – CCMIL Member Kathryn Oplantzakis (KO) – Proxy (Philip Keir) Garrett Purtill (GP) – CCMIL Member Katerina Yiannakopolous (KY) – CCMIL Member Allison Gallagher (AG) – CCMIL Member Ryan Murphy (RM) – CCMIL Member Lisa McPherson (LM) – CCMIL Member Matt de Haas (MD) – City Renewal Authority
Apologies:	Craig Gillman (CG) – City Renewal Authority Jennifer Ramsay (JR) – City Renewal Authority Chris Antos (CA) – CCMIL Member Emma Stuart (ES) – CCMIL Member Natalie Shawcross (NS) – CCMIL Member Chip Lo (CL) – CCMIL Member
Guests:	Daniel Iglesias (DI) – TCCS Ellen Samuels (ES) – CommLink David McKeown (DM) – iCBR Dan Keep (DK) – iCBR



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Binder-Part 4, 96

outside scope



outside scope



- KC gave update on anti-social behaviour (ASB). Due to a lack of data, CRA undertook a limited place based audit delivered with **Sch 2 2(a)(ii)**. **CC** shared the outcomes. While it is not in CRA's remit to solve the challenges, the CRA team has been involved with police and other agencies to collaborate on plan/solutions. The city community working group, convened by ACT Policing, is the lead on this issue.
- CCMIL members discussed the need for definitive action to be taken to address ASB.

outside scope

Meeting closed: 1:00pm.

Next meeting: 5 August 2025

Proposed Venue: TBC

From: "Usherwood, Mark"
Sent: 01/04/2025 1:01 PM
To: "Campese, Sarah" <Sarah.Campese@act.gov.au>
Subject: Re: Sch 2.2(a)(ii)

Thanks Sarah.
 Is the Board meeting Friday 11 April?
 Mark Usherwood
 City Renewal Authority
From: Campese, Sarah
Sent: Tuesday, April 1, 2025 9:12:00 AM
To: Usherwood, Mark
Subject: RE: Sch 2.2(a)(ii)

OFFICIAL

Thanks Mark I have emailed Teresa in the meantime as I got an out of office from you, so thought you were on leave.
 It will be to talk about anti social behaviour and its between 1:45 and 2:15 not sure of exact time as yet but I will send the logistics to her once she is aware that she is presenting.
 Thanks
 Sarah

From: Usherwood, Mark
Sent: Tuesday, 1 April 2025 8:57 AM
To: Campese, Sarah
Subject: Re: Sch 2.2(a)(ii)

OFFICIAL

Hi Sarah,
 I spoke to Jen and Teresa about this yesterday, will speak to Sch 2.2(a)(ii) later today.
 Can you please confirm the date and time of the agenda item Sch 2.2(a)(ii) has been requested for.
 Mark Usherwood
 City Renewal Authority

From: Campese, Sarah <Sarah.Campese@act.gov.au>
Sent: Tuesday, April 1, 2025 8:33:41 AM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: Sch 2.2(a)(ii)

OFFICIAL

Hi Mark
 I am not sure if Teresa has asked you as yet but can you please speak to Sch 2.2(a)(ii) about attending the board meeting on 11 April.
 She will be speaking to the Board about Anti-Social behaviour in the city and strategies to address this.
 Sarah

Sarah Campese
 Administration Support
 Governance Assurance and Capability
T: Sch 2.2(a)(ii)
E: sarah.campese@act.gov.au
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From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 10/04/2025 1:17 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Cc: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Wilson, Lucy" <Lucy.Wilson@act.gov.au>
Subject: RE: Board anti-social behaviour presentation

OFFICIAL

Thanks

Can you please include that this audit methodology was shared with police and is being provided to police.

Also – there is 15 mins for this preso – so it will need to be a concise preso hitting main points.

From: Usherwood, Mark
Sent: Thursday, 10 April 2025 11:53 AM
To: Ramsay, Jennifer
Cc: Comacchio, Teresa ; Gillman, Craig ; Wilson, Lucy
Subject: Board anti-social behaviour presentation

OFFICIAL

Hi Jen,

Please see attached slide deck to accompany the Board item on anti-social behaviour.
I'll progress updates to the notes to aid delivery of the presentation but the slides/data that will be shown are in their final form. Please let me know if you have any feedback.

Intent is for [Sch 2.2\(a\)\(i\)](#) to present the background and main findings, I'll present the next steps/recommendations section at the end (with emphasis on what is within scope for PEM/CRA to deliver and what other areas of Gov are responsible for).

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [Sch 2.2\(a\)\(ii\)](#)
E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 05/03/2025 1:19 PM
To: "Butt, Deb" <Deb.Butt@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Subject: Meetings with Sch 2.2(a)(ii) and Leesa Croke re ASB audit

Hi Deb,

Craig requested we set up a couple of meetings for him.

I've drafted the below to send on his behalf (can you please check he's comfortable with the content before sending).

Separate meetings to be scheduled with Sch 2.2(a)(ii) (ACT Police) and Leesa Croke (CMTEDD).

Meetings need to occur before 26 March.

Can you please also invite Sch 2.2(a)(ii)

Hi XXXX

As you'd be aware the CRA have conducted an audit of anti social behaviour in the City Centre to inform our work.

We're still finalising the report but I'd like to take you through the initial findings and potential recommendations ahead of the WoG round table scheduled for 26 March. If you can let me know when you might have availability we'll get some time scheduled.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)

E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 12/05/2025 9:08 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Horley, Jan" <Jan.Horley@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: FW: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.obr

Hi Craig,

Teresa has reviewed and cleared the Dionysus ASB report, attached.

Next steps would be for us to share the report with the relevant stakeholders (ACT Police, JACS, CMTEDD) so they are aware of the findings and recommendations. Just wanted to check if you would like to review the document beforehand and/or if you would prefer to send it?

Mark

-----Original Message-----

From: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>
Sent: Sunday, 11 May 2025 10:28 PM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Cc: Horley, Jan <Jan.Horley@act.gov.au>
Subject: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)

Hi Mark,

This report looks good - I have no edits.

I'd like to know more about the suggestion of small-scale interventions like 'Simple Acts of Kindness' - one for discussion when we meet next.

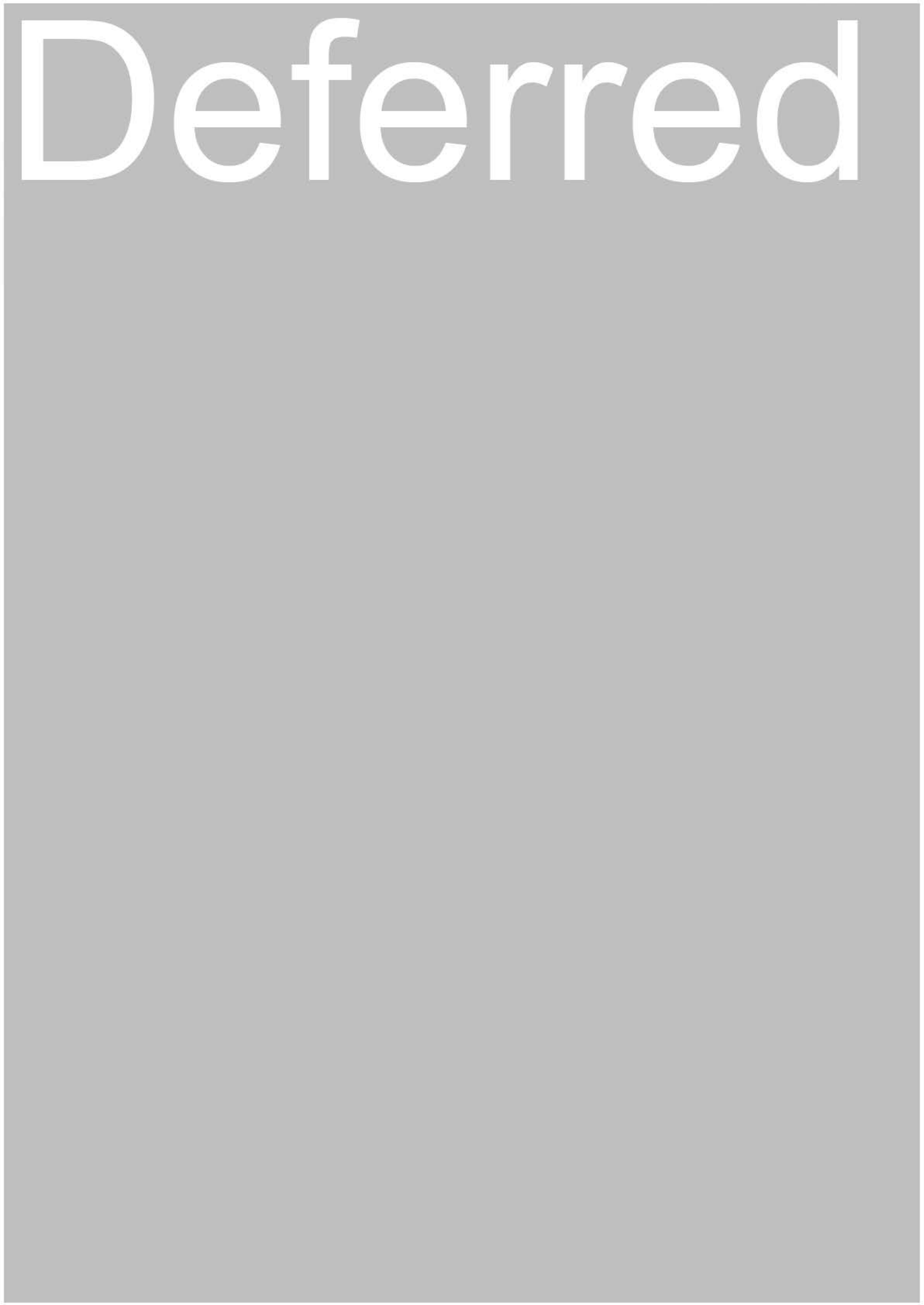
I understand the next steps are to share this with ACT Policing and discuss it in-person with Sch 2.2(a)(ii)

The last recommendation is around research on place-based interventions and it would be great if we could work with Sch 2.2(a)(ii) from ACT Policing, on this research. She has been working on projects around preventative policing.

Thanks
Teresa

Deferred

From: "Butt, Deb" <Deb.Butt@act.gov.au> on behalf of "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 31/03/2025 10:31 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: ASB Board presentation



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From: "Butt, Deb" <Deb.Butt@act.gov.au> on behalf of "Gillman, Craig" <Craig.Gillman@act.gov.au>
Sent: 21/10/2024 10:17 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: City Safe ASB presentation

From: "Nara PL.02 Dhawura (Capacity 4, Seats 4, Video Conf)" <NaraPL.02Dhawura@act.gov.au>
Sent: 21/10/2024 10:17 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Accepted: City Safe ASB presentation

Your request was accepted.

Sent by Microsoft 365

From: "Usherwood, Mark"
Sent: 11/04/2025 1:24 PM
To: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Bcc: "Nara PL.05 Ngaladjima (Capacity 6, Seats 5, Webex)" <NaraPL.05Ngaladjima@act.gov.au>
Subject: Anti-social behaviour
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.obr

Afternoon,

Scheduling time for us to discuss the final draft of the anti-social behaviour audit report (attached), how we propose to resource and manage further work in this area and next steps.

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[Join the meeting now](#)

Sch 2.2(a)(xvi)

For organizers: [Meeting options](#)



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From: "Usherwood, Mark"
Sent: 31/03/2025 10:31 AM
To: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: ASB Board presentation

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[Join the meeting now](#)

Sch 2.2(a)(xvi)

For organizers: [Meeting options](#)



[Org help](#) | [Privacy and security](#)

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From: "Usherwood, Mark"
Sent: 11/04/2025 1:22 PM
To: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Subject: Board presentation anti-social behaviour
Attachments: ASB Board presentation.obr

Hi Fi,

Received the Teams invite, I'll join and share the presentation.
Presentation attached just in case.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [Sch 2.2\(a\)\(ii\)](#)

E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 21/10/2024 10:16 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Bcc: "Nara PL.02 Dhawura (Capacity 4, Seats 4, Video Conf)" <NaraPL.02Dhawura@act.gov.au>
Subject: City Safe ASB presentation

From: "Usherwood, Mark"
Sent: 21/03/2025 4:16 PM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: DRAFT ASB Place Audit report
Attachments: DRAFT ASB Place Audit Brief - with comments from MU 21.3.25.docx

Hi Craig,

Please find attached the first draft of the summary report re the antisocial behaviour audit Dionysus conducted. I have made some suggested amendments in track and would expect there to be a few more minor tweaks to the final version.
Please let me know if you have any feedback or would like to discuss.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [Sch 2.2\(a\)\(ii\)](#)

E: mark.usherwood@act.gov.au

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From: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Sent: 12/05/2026 3:24 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: FW: Board presentation anti-social behaviour
Attachments: ASB Board presentation.obr

OFFICIAL

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Friday, 11 April 2025 1:22 PM
To: Codd, Fiona <Fiona.Codd@act.gov.au>
Subject: Board presentation anti-social behaviour

OFFICIAL

Hi Fi,

Received the Teams invite, I'll join and share the presentation.
Presentation attached just in case.

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: [Sch 2.2\(a\)\(ii\)](#)

E: mark.usherwood@act.gov.au

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From: "Campese, Sarah" <Sarah.Campese@act.gov.au>
Sent: 07/04/2025 3:44 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: FW: Sch 2.2(a)(ii)

OFFICIAL

Hi Mark

Can you please confirm as soon as possible who will attend the board meeting on Friday. As discussed the timing has now shifted slight and is 2:15 start for 15 minutes.

Thank you
Sarah Campese

From: Campese, Sarah
Sent: Wednesday, 2 April 2025 9:55 AM
To: Usherwood, Mark
Subject: RE: Sch 2.2(a)(ii)

Sorry Mark somehow missed this yesterday yes 11 April.
Sarah

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Tuesday, 1 April 2025 1:01 PM
To: Campese, Sarah <Sarah.Campese@act.gov.au>
Subject: Re: Sch 2.2(a)(ii)

OFFICIAL

Thanks Sarah.
Is the Board meeting Friday 11 April?

Mark Usherwood
City Renewal Authority

From: Campese, Sarah <Sarah.Campese@act.gov.au>
Sent: Tuesday, April 1, 2025 9:12:00 AM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: RE: Sch 2.2(a)(ii)

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Thanks Mark I have emailed Teresa in the meantime as I got an out of office from you, so thought you were on leave.

It will be to talk about anti social behaviour and its between 1:45 and 2:15 not sure of exact time as yet but I will send the logistics to her once she is aware that she is presenting.

Thanks
Sarah

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Tuesday, 1 April 2025 8:57 AM
To: Campese, Sarah <Sarah.Campese@act.gov.au>
Subject: Re [Sch 2.2\(a\)\(ii\)](#)

OFFICIAL

Hi Sarah,

I spoke to Jen and Teresa about this yesterday, will speak to [Sch 2.2\(a\)\(ii\)](#) later today.

Can you please confirm the date and time of the agenda item [Sch 2.2\(a\)\(ii\)](#) has been requested for.

Mark Usherwood
City Renewal Authority

From: Campese, Sarah <Sarah.Campese@act.gov.au>
Sent: Tuesday, April 1, 2025 8:33:41 AM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: [Sch 2.2\(a\)\(ii\)](#)

OFFICIAL

Hi Mark

I am not sure if Teresa has asked you as yet but can you please speak to [Sch 2.2\(a\)\(ii\)](#) about attending the board meeting on 11 April.

She will be speaking to the Board about Anti-Social behaviour in the city and strategies to address this.

Sarah
Sarah Campese
Administration Support
Governance Assurance and Capability

T: [Sch 2.2\(a\)\(ii\)](#)
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We acknowledge the Ngunnawal people as Traditional Custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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Deferred

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Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

Sch 2.2(a)(ii), Sch 2.2(a)(xi), outside scope

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