Freedom of Information Disclosure Log Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

Application Details	
Ref. No.	CRAFOI 2026-002
Date of Application	25 May 2026
Date of Decision	10 August 2026
Processing time (in working days)	54
Fees	Waived
Decision on Access	Partial Release
Information Requested (summary)	Documents related to a contract with Dionysus on conducting an anti-social behaviour place audit of Civic.

Publication Details		
Original application	☑ Published	☐ N/A
Decision notice	☑ Published	☐ N/A
Documents and schedule	☑ Published	☐ N/A
Decision made by Ombudsman	N/A	
Additional information identified by Ombudsman	N/A	
Decision made by ACAT	N/A	
Additional information identified by ACAT	N/A	

From: [redacted]
To: CMTEDD FOI
Subject: CMTEDDFOI 2026-121 - City Renewal Authority FOI request
Date: Monday, 25 May 2026 3:19:25 PM

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear FOI team,

I am seeking access to information under the Freedom of Information Act 1982 and I request the following documents:

- Any documents, briefs, or correspondence pertaining to an agreement or contract with Dionysus on conducting an anti-social behaviour place audit of Civic.
- Any briefs or correspondence provided to Dionysis and their security provider as part of this audit.
- Any documents outlining the cost of this audit.
- Any documents, briefs or correspondence discussing David Caffrey's evidence to the Legislative Assembly Night-Time Economy Inquiry hearing on May 12 regarding a security guard going undercover or assimilating into an anti-social group in Civic.

Would you please be able to provide documents relating to this between October 2024 and May 2026.

Please contact me on [redacted] if you need more information or if any barriers prevent you from processing my request quickly.

Thank you,

[redacted]

Our ref: CRAFOI 2026-002
[CMTEDDFOI 2026-121]

City Renewal Authority|
ACT Government
ABN 40 746 096 162
T 02 6205 1878
CityRenewal@act.gov.au

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3 Constitution Avenue
Canberra City

GPO Box 158
Canberra City
ACT 2601

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FREEDOM OF INFORMATION REQUEST – NOTICE OF DECISION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the City Renewal Authority (CRA) on 25 May 2026.

Specifically, you have sought access to the following information:

- *Any documents, briefs, or correspondence pertaining to an agreement or contract with Dionysus on conducting an anti-social behaviour place audit of Civic.*
- *Any briefs or correspondence provided to Dionysis [Dionysus] and their security provider as part of this audit.*
- *Any documents outlining the cost of this audit.*
- *Any documents, briefs or correspondence discussing David Caffrey's evidence to the Legislative Assembly Night-Time Economy Inquiry hearing on May 12 regarding a security guard going undercover or assimilating into an anti-social group in Civic.*

… please be able to provide documents relating to this between October 2024 and May 2026 [date taken as May 25, 2026, when application received by CRA].

Authority

I am an Information Officer appointed by the CRA under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application within 30 days.

As this matter required third party consultation, the decision due date was extended by 15 working days, in accordance with section 40(2) of the Act.

Due to third parties seeking an extension to provide a response, you were contacted to seek an extension of five working days. You agreed to an extension, with a response due by 5 August 2026.

A further extension was sought on 3 August 2026, and an additional five working days was agreed by you.

Therefore, a decision is due by **12 August 2026.**

Decision on access

Searches of City Renewal Authority have identified 142 documents within the scope of your request.

I have decided to grant **full access** to 23 documents.

I have decided to grant **partial access** to 96 documents.

I have decided to **refuse** access to 23 documents.

The records identified as relevant to your application are listed in the schedule enclosed at **Attachment A**. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

Release of documents

The information being released to you is provided at **Attachment B**.

Pursuant to section 38(6)(b) of the Act, I have decided to **defer access** to some information identified as my decision is of concern to an affected third party. Third parties affected may apply for review of my release decision within 20 working days, or a longer period allowed by the Ombudsman. I will write to you to advise when access is no longer deferred for this information. The deferred information is marked on the schedule.

Statement of Reasons

In accordance with section 54(2) of the Act a statement of reasons outlining my decisions is below. In reaching my access decisions, I have taken the following into account:

- the Act
- *Human Rights Act 2004*
- the information that falls within the scope of your request
- third-party consultation
- ACT Ombudsman Freedom of Information Guidelines (FOI Guidelines)
- Publicly available information

As a decision maker, I am required to determine whether the information within scope is in the public interest to release. To make this decision, I am required to:

- assess whether the information would be contrary to public interest to disclose as per **Schedule 1** of the Act.

- perform the public interest test as set out in section 17 of the Act by balancing the factors favouring disclosure and factors favouring nondisclosure in **Schedule 2** of the Act.

Copies

Duplicate copies of information have been excluded in accordance with ACT Ombudsman FOI guidelines. This applies to exact copies. Some duplicate/copy emails in email chains have been redacted as 'copy'.

Outside scope

Data and drafts of the report was not included in the scope of your request.

Some material contains redactions under 'outside scope' where the information does not relate to your scope.

Exemptions claimed

Schedule 1: Information taken to be contrary to the public interest.

No schedule 1 factors were identified.

Public Interest Test

The Act has a presumption in favour of disclosure. As a decision maker I am required to decide where, on balance, public interest lies. As part of this process, I must consider factors favouring disclosure and nondisclosure.

In *Hogan v Hinch* (2011) 243 CLR 506, [31] French CJ stated that when 'used in a statute, the term [public interest] derives its content from "the subject matter and the scope and purpose" of the enactment in which it appears'. Section 17(1) of the Act sets out the test, to be applied to determine whether disclosure of information would be contrary to the public interest. These factors are found in subsection 17(2) and Schedule 2 of the Act.

Schedule 2: Factors to be considered when deciding the public interest.

Taking into consideration the information contained in the documents found to be within the scope of your request, I have identified that the following public interest factors are relevant to determine if release of the information contained within these documents is within the 'public interest'.

Factors favouring disclosure (Section 2.1)

- *Section 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.*
- *Section 2.1(a)(ii) - contribute to positive and informed debate on important issues or matters of public interest.*
- *Section 2.1(a)(iv) - ensure effective oversight of expenditure of public funds*
- *Section 2.1(a)(iii) - inform the community of the government's operations, including policies, guidelines and codes of conduct followed by the government in its dealings*

with members of the community.

- *Section 2.2(a)(ix) - reveal that the information was - (A) incorrect; (B) out-of-date; (C) misleading; (D) gratuitous; (E) unfairly subjective; (F) irrelevant.*

Your request concerns information related to an ACT Government contract with a business to undertake a range of work, including research and audit into anti-social behaviour in Civic. Your request includes information relating to costs of the audit, as well as information related to statements made to an Inquiry hearing before the Legislative Assembly. I am reasonably satisfied that the information identified may contribute to an understanding of government activities and inform the community of the government's operations.

Information identified is related to stakeholder engagement and work being undertaken on behalf of the CRA by a contracted supplier. This work is designed to better understand anti-social behaviour and its impacts, to improve community safety which is a matter of public interest. Disclosure of relevant information can reasonably be expected to promote open discussion of public affairs, enhance the government's accountability and contribute to positive and informed debate on matters of public interest. It may also inform the community of expectations of Government contractors, and codes of conduct when dealing with members of the public.

I am reasonably satisfied that disclosure would be likely to enhance understanding of government processes related to the audit, and clarify statements made at by a supplier before the ACT Legislative Assembly which may have been misleading.

Information relating to the contract and program of work may contribute to transparency and oversight of expenditure of public funds.

Therefore, I am satisfied that the above factors favour release of the information. I have given these factors moderate weight.

I am satisfied that these factors favouring disclosure carry some weight. However, these factors are to be balanced against the factors favouring nondisclosure.

Factors favouring nondisclosure (Section 2.2)

- *Section 2.2(a)(i) - prejudice the collective responsibility of Cabinet or the individual responsibility of members to the Assembly.*
- *Section 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004.*
- *Section 2.2(a)(xi) - prejudice trade secrets, business affairs or research of an agency or person.*
- *Section 2.2(a)(xvi) - prejudice a deliberative process of government.*

I have decided to redact some documents where the information concerns correspondence from the ACT Legislative Assembly relating to an Inquiry, being the Inquiry into Canberra's Night Time Economy, and therefore may be prejudicial to members of the ACT Legislative Assembly. While the submissions for that Inquiry have closed, the matter is not yet finalised.

I consider that the protection of an individual's right to privacy is a significant factor. Release of information concerning individuals working within the ACT Public Service is generally not considered to prejudice the protection of an individual's right to privacy however telephone numbers may be redacted where they may be personal mobile numbers, or in very small agencies where publication of direct phone numbers may have adverse consequences on privacy for individual staff members.

I have redacted names, phone numbers and position titles of third parties where it is reasonably likely to be prejudicial to their human rights.

Under section 12 of the *Human Rights Act 2004*, individuals have the right to not have their privacy, family, home or correspondence interfered with unlawfully or arbitrarily; and not to have their reputation unlawfully attacked. I am satisfied that there are circumstances present here to redact personal information of third parties, including members of the Australian Federal Police.

I also considered the impact of disclosing information which relates to business affairs. In the case of *Re Mangan and The Treasury* [2005] AATA 898 the term 'business affairs' was interpreted as meaning 'the totality of the money-making affairs of an organisation or undertaking as distinct from its private or internal affairs'. Schedule 2 section 2.2(a)(xi) allows for government information to be withheld from release if disclosure of the information could reasonably be expected to prejudice the trade secrets, business affairs or research of an agency or person.

Businesses undertaking activities under contract with the ACT may expect that any sensitive business information they provide to the Government will be held in confidence. However, businesses that provide information to government do so with the knowledge that government held information may be subject to an access application made under the Act. Those who do business with government must also recognise that governments have to balance the commercial interests of businesses with the principles of openness and transparency. The weight of the public interest in protecting business information will depend on a variety of factors, including how commercially sensitive the information is, its age, its current relevance and the extent to which it has entered the public domain.

Information within scope of your request includes confidential business information, which includes research and a commercially sensitive break down of costings that includes information unrelated to the anti-social behaviour audit. While the research and data do not fall part of the scope of the request, some of the correspondence includes discussion of the research and methodologies, such as data counting rules used, by third parties in the undertaking of research activities connected with the anti-social behaviour place audit.

I have taken into consideration third party consultation and I have decided to redact some information based on third party views. Some third parties did object to the release of information. I have decided to redact personal information (phone numbers, email addresses, names, etc) that may identify individual third parties that are not ACT Government employees to protect their right to privacy and based on objections, including risks to personal safety and or the reputational risk to individual third parties.

I have redacted some documents where it includes correspondence with a third party regarding contract management practices. The information contains personal information of a third party, who has objected to the release of the information regarding their contract management practices. The correspondence also reveals commercially sensitive information the release of which could undermine the competitive position of the business. I have also redacted information within the documents, such as hours reports and invoices where that breakdown of costings is commercially sensitive to third parties.

A deliberative process involves the weighing up or evaluation of arguments or considerations related to a process that is being undertaken within government to consider whether and how to make or implement a decision [*Public Transport Association of Canberra Inc and Transport Canberra and City Services* [2025] ACTOFOI 4 (4 April 2025), citing *Re JE Waterford and Department of Treasury (No 2)* [1984] AATA 67 (14 March 1984) at [58]].

I have also decided to not release some assessment reports and correspondence where the information is reasonably likely to impact on a deliberative process, including information related to the operation of a contract, as well as business information likely to reasonably be of concern to a third party. In this context, there is current business information that is not publicly known, where release may commercially disadvantage the third party, may impact on the operation of the contract, and negotiations related to the contract or future procurement.

I have given factors under schedule 2, section 2.2 (a)(ii) and sch 2, s 2.2(a)(xi) significant weight to protect privacy of individuals and manage personal information in compliance with the Territory Privacy Principles, and to prevent impact on competitive commercial activities of businesses who enter into contracts with ACT Government. I have given the other factors identified above moderate weight.

Having applied the test outlined in section 17 of the Act and deciding that release of personal information contained in the documents is not in the public interest to release, I have chosen to redact this specific information in accordance with section 50(2). Noting the pro-disclosure intent of the Act, I am satisfied that redacting only the information that I believe is not in the public interest to release will ensure that the intent of the Act is met and will provide you with access to the majority of the information held by CMTEDD within the scope of your request.

Additional Information

The Contract and any variations can be accessed here: **Contract - CRA1087**

The February 2025 audit report, is published here: City-Renewal-place-based-audit-2024-Final-report.pdf

Further contextual information is published by the CRA here: Place audit supporting future planning and delivery of City Centre events and activations | Blog

Correspondence of 20 May 2026 is also publicly available, and can be accessed here: Correspondence-City-Renewal-Authority-Re-Clarification-of-evidence-regarding-place-based-audit.pdf

Charges

Processing charges are applicable for this request because the total number of pages to be released to you exceeds the charging threshold of 50 pages. However, the charges have been waived.

Online publishing – Disclosure Log

Under section 28 of the Act, the City Renewal Authority maintains an online record of access applications called a disclosure log.

Your original access application and my decision will be published on the CMTEDD disclosure log. Your personal contact details will not be published.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the Ombudsman.

We recommend using this form *Applying for an Ombudsman Review* to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
http://www.acat.act.gov.au/

Should you have any queries in relation to your request please contact the Information Access Team by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely



Jennifer Ramsay
Information Officer
City Renewal Authority

10 August 2026

ACT Government | CITY RENEWAL AUTHORITY

FREEDOM OF INFORMATION REQUEST SCHEDULE

WHAT ARE THE PARAMETERS OF THE REQUEST	Reference No.
• *Any documents, briefs, or correspondence pertaining to an agreement or contract with Dionysus on conducting an anti-social behaviour place audit of Civic.* • *Any briefs or correspondence provided to Dionysis and their security provider as part of this audit.* • *Any documents outlining the cost of this audit.* • *Any documents, briefs or correspondence discussing David Caffrey's evidence to the Legislative Assembly Night-Time Economy Inquiry hearing on May 12 regarding a security guard going undercover or assimilating into an anti-social group in Civic.* **... please be able to provide documents relating to this between October 2024 and May 2026 [25 May 2026].**	**CRAFOI 2026-002** **[CMTEDDFOI 2026-121]**

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
Binder-Part 1						
1	1-2	Email chain, subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program	21/11/2024-26/11/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
2	3-5	Comms plan template	undated	Full		Yes
3	6-8	Blog article	21/05/2026	Full		Yes
4	7-8	Draft response	20/05/2026-21/05/2026	Full		Yes
5	9-14	Talking points	22/05/2026	Full		Yes
6	15	Letter	20/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
7	16	Email, subject:	13/05/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
8	17	Email, subject: ASB Audit	12/05/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
9	18-26	PowerPoint - ASB board presentation – Anti-social behaviour audit	April 2025	Full		Yes
10	27-28	Email, subject: briefing request - Place audit and ...	13/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes

11	29	File Note – 12 May 2026	13 May 2026	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
12	30-31	Email, subject: FYI: Statement provided to media re. …	12/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
13	32-34	Email chain, subject: Re: Anti-social behaviour presentation	21/10/2024- 22/10/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
14	35-44	V4 Canti24 ASB presentation - Safe City.pptx	undated	Full		Yes
15	45-47	Email chain, subject: Re: ASB audit clarifications	12/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
16	48-54	Email chain, subject: Re: Briefing request - Place audit….	13/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Binder – Part 2						
17	1-6	Email chain, subject: Re: Comments on …letter …	22/05/2026- 26/05/2026	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
18	7-10	Email chain, subject:	22/05/2026- 26/05/2026	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
19	11-17	Email chain, subject: RE: Direction …	12/05/2026- 18/05/2026	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
20	18-21	Email chain, subject: RE: URGENT: …	12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
21	22-23	Email chain, subject: Place audit …	18/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
22	24-31	Preliminary assessment 12/05/2026; updated 21/05/2026	21/05/2026	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)	No
23	32-33	Email chain, subject: For decision: Preliminary assessment …	22/05/2026- 27/05/2026	Partial	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
24	34-36	Email chain, subject: FW: Anti–social behaviour project plan	13/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
25	37-38	Email chain, subject: High level ASB talking points	24/02/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Binder – Part 3						
26	1	Email, subject: FW: Board presentation anti-social behaviour	12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
27	2	Email, subject: CRA anti-social behaviour place audit	29/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
28	3-4	Email chain, subject: FW: CRA anti-social behaviour place audit	29/04/2025 – 03/06/2025	Partial	copy Sch 2, s 2.2(a)(ii)	Yes

29	5-7	Email chain, subject: RE: City Renewal Authority data, resources and key contacts	23/03/2026- 29/03/2026	Partial	Outside scope Sch 2, s 2.2(a)(ii)	Yes
30	8-9	Email, subject: [Comms and media update] City Renewal place-based audit in the media	13/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
31	10	Email, subject: A few notes for today	22/05/2026	Partial	Sch 2, s 2.2(a)(ii Outside scope	Yes
32	11	Email chain, subject: City Renewal media update - place-based audit on antisocial behaviour	15/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
33	12-17	Email chain, subject: Re: Comments …	22/05/2026- 26/05/2026	Refused	Outside scope Copy Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
34	18-19	Email chain, subject: FW: Correspondence from CEO City Renewal Authority clarifying evidence received during Inquiry into Canberra's Night-time Economy	21/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
35	20	Letter	20/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
36	21-22	Email chain, subject: FW: For clearance: Letter to NTE Inquiry re. place audit	19/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
37	23-24	Draft Letter with track changes - 20/05/2026	19/05/20206	Full		Yes
38	25-27	Email chain, subject: FW: Update to Chair on NTE Inquiry	21/05/2026- 22/05/206	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)	Yes
Binder – Part 4						
39	1	Draft letter, unsigned	undated	Refused	Sch 2, s 2.2(a)(i)	No
40	2	Letter -from ACT Legislative Assembly for the Australian Capital Territory Standing Committee on Economics, Industry and Recreation	20/05/2026	Refused	Sch 2, s 2.2(a)(i)	No
41	3	Email chain, subject: Please consider: providing statement to the Board	12/05/2026	Full		Yes
42	4	Email, subject: Please consider: update…	21/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
43	5	Email Pls finalise TPs and send to Jen, Craig re Place audit, subject:	22/05/2026	Full		Yes
44	6-7	Email chain, subject: RE: …	13/05/2026-	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
45	8	Email chain, subject: RE City Security Audit	24/05/2026- 25/06/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
46	9	Email chain, subject: RE: For clearance: Letter to NTE Inquiry re. place audit	19/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
47	10-11	Email chain, subject: RE: For clearance: Letter to NTE Inquiry re. place audit	19/05/2026	Partial	Copy Sch 2, s 2.2(a)(ii	Yes

48	12-15	Email chain, subject: RE: For review: Media response and City Renewal place-based audit on anti-social behaviour to be published tomorrow	22/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
49	16-21	Email chain, subject: RE: Media enquiry on place activation study	20/05/2026-22/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
50	22-25	Email chain, subject: RE: URGENT …	12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
51	26	Email, subject: Updated Talking Points - City Precinct Anti-Social Behaviour Place Audit	22/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
52	27	Outlook meeting invitation acceptance	11/04/2025	Full		Yes
53	28	Outlook meeting invitation acceptance	11/04/2025	Full		Yes
54	29	Outlook meeting invitation acceptance	11/04/2025	Full		Yes
55	30-31	Email (meeting acceptance), subject: Accepted: ASB audit review@ Fri Mar 28, 2025 2pm - 2:30pm	28/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xvi)	Yes
56	32	Email, subject: V4 FINAL DRAFT -ASB Place Audit Report …	11/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
57	33	Email, subject: V3 ASB report	08/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
58	34	Email, subject: Vl - ASB Audit presentation	08/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
59	35-43	ASB Audit presentation	April 2025	Full		Yes
60	44	Email, subject: Updated draft	24/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
61	45	Email, subject: - Teresa x Mark catch up – Meeting invitation	13/03/2025	Partial	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi) Sch 2, s 2.2(a)(xvi)	Yes
62	46	Outlook meeting invitation acceptance	31/03/2025	Full		Yes
63	47	Email, subject: such as it is	21/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
64	48-49	Email chain, subject: Re: Vl - ASB Audit presentation	09/04/2026-10/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
65	50-53	ASB Audit presentation	undated	Full		Yes
66	54-55	Email chain, subject: RE: Updated draft	24/03/2025-28/03/2025	Partial	copy Sch 2, s 2.2(a)(ii)	Yes
67	56-57	Email chain, subject: RE: such as it is	21/03/2025	Partial	copy Sch 2, s 2.2(a)(ii)	Yes
68	58	Email chain, subject: RE: Quick catch up about ASB data	10/01/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

69	59-61	Email chain, subject: RE: Place-based audit TPs	21/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
70	62-63	Email chain, subject: RE: Meetings with xxx and Leesa Croke re ASB audit	05/03/2025-06/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
71	64-65	Email chain, subject: RE: MEDIA ENQUIRY ...- URGENT:	12/05/2026	Full		Yes
72	66-67	Email chain, subject: ... Workplace Protection Orders	14/11/2024-15/11/2024	Partial	Sch 2, s 2.2(a)(ii)	Yes
73	68-70	Email chain, subject: RE: High Level ASB talking points	24/02/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
74	71-74	Email chain, subject: RE: For action: Assembly Resolution - ... -Progress report and improvement	14/03/2025-19/03/2025	Partial	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
75	75	Email chain, subject: Follow-up meeting - Safe City and ACT Policing	20/02/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
76	76-77	Email chain, subject: Re: Extended ASB findings brief	19/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
77	78-80	Email chain, subject: RE: DRAFT ASB Place Audit report	19/05/2026	Refused	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
78	81-82	Email chain, subject: RE: DRAFT ASB Place Audit report	21/03/2025-24/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
79	83-86	Email chain, subject: CRA anti-social behaviour place audit	30/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
80	87-92	Email chain, subject: Re: Courtesy review: Craig's draft letter to NTE inquiry committee	20/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
81	93-94	Email chain, subject: RE: CCMIL Minutes - 5th May	12/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
82	95-98	CCMIL Advisory Group Minutes – attachment: UPDATE - CCMIL Advisory Group Minutes - 5 May.	undated	Partial	Outside scope Sch 2, s 2.2(a)(ii)	Yes
83	99-100	Email chain, subject: Re: xxx	01/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
Binder-Part 5						
84	1-6	Email chain, subject: RE: Briefing request - Place audit ...	13/05/2026-14/05/2026	Partial	copy Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
85	7	Email chain, subject: Re: Briefing doc	27/05/2056-28/05/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
86	8-11	AFP Briefing Document	26/05/2025	Partial	Sch 2, s 2.2(a)(ii) outside scope	Yes
87	12	Email chain, subject: RE: Board anti-social behaviour presentation	10/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
88	13	Email chain, subject: RE: ASB notes	19/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

89	14-19	Email chain, subject: ASB Audit	12/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
90	20-21	Email chain, subject: Anti-social behaviour presentation	21/10/025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
91	22-28	Copy of PowerPoint presentation	undated	Full		Yes
92	29	Email, subject: Presentation	04/12/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
93	30-44	Copy of PowerPoint presentation	undated	Partial	Sch 2, s 2.2(a)(ii)	Yes
94	45	Email, subject: meeting with …re ASB Audit	05/03/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
95	46	Email, subject: Meeting about ASB audit	21/01/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
96	47-49	Email chain, subject: Fwd: City Renewal Authority data, resources and key contacts	23/03/2025- 12/05/2023	Partial	Sch 2, s 2.2(a)(ii) Copy Outside scope	Yes
97	50	Email chain, subject: FW: V4 FINAL DRAFT - ASB Place Audit Report (A51333657)	11/05/2025- 12/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
98	51	Email chain, subject: FW: Updated draft	24/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
99	52	Outlook meeting invitation acceptance	31/03/2025	Full		Yes
100	53	Email - meeting acceptance	08/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
101	54	Outlook meeting invitation acceptance	21/10/2024	Full		Yes
102	55	Outlook meeting invitation acceptance	21/10/2024	Full		Yes
103	56	Emai, subject: Anti-social behaviour – meeting invitation	11/04/2024	Partial	Sch 2, s 2.2(a)(xi) Sch 2, 2.2(a)(xvi)	Yes
104	57	Email, subject: Anti-social behaviour presentation	21/10/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
105	58-61	Attachment – presentation	undated	Full		Yes
Binder – Part 6						
106	1-4	PowerPoint presentation	undated	Full		Yes
107	5-6	Email, subject: Anti-social behaviour project plan	08/12/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
108	7	Email, subject: ASB - December audit raw data summary	13/01/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes

109	8-9	Email, subject: ASB Audit - raw file export 16.12.24	17/12/2024	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
110	10	Email, subject: ASB audit clarifications	12/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
111	11	Email chain, subject: ASB audit costs	13/05/2026	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
112	12	Email, Meeting Invitation, subject: ASB audit review	23/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xvi)	Yes
113	13	Email, Meeting Invitation, subject: ASB Board presentation	31/03/2025	Partial	Sch 2, s 2.2(a)(xvi)	Yes
114	14	Email, subject: ASB Briefing	28/05/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
115	15	Email, subject: ASB notes	19/03/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
116	16	Email, subject: ASB preso notes	31/03/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
117	17	Email, subject: ASB preso with … notes	11/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
118	18	Email, subject: ASB report – V4 Final	10/04/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
119	19	Email chain, subject: Board anti-social behaviour presentation	10/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
120	20	Email chain, subject: Board anti-social behaviour	11/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
121	21	Email, subject: Briefing doc for …	27/05/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
122	22	Outlook meeting invitation acceptance	21/10/2024	Full		Yes
123	23	Email, subject: DRAFT ASB Place Audit report	21/03/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
124	24	Email, subject: Extended ASB findings brief	19/03/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
125	25	Email chain, subject: Fw: ASB - December audit raw data summary	13/01/2025	Partial	Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
126	26	Email chain, subject: FW: Board presentation anti-social behaviour	11/04/2025- 12/05/2026	Partial	Sch 2, s 2.2(a)(ii)	Yes
127	27-29	Email chain, subject: Re …	01/04/2025- 07/04/2025	Partial	Sch 2, s 2.2(a)(ii)	Yes
128	30-33	Email chain, subject: FW: Comments on inquiry letter	25/05/2026	Partial	copy Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Binder Part 7						

129	1	Third party hours report – July 2024	July 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
130	2	Third party hours report – August 2024	August 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
131	3	Third party hours report – September 2024	September 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
132	4	Third party hours report – October 2024	October 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
133	5	Third party hours report –November 2024	November 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
134	6	Third party hours report – Til 19 December 2024	December 2024	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
135	7	Third party hours report – January 2025	January 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
136	8	Third party hours report – February 2025	February 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
137	9	Third party hours report – March 2025	March 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
138	10	Third party hours report – April 2025	April 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
139	11	Third party hours report – May 2025	May 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
140	12	Third party hours report – June 2025	June 2025	Refused	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	No
141	13	Document - Dionysus Q2 program - FY 24.25	undated	Refused	Outside scope Sch 2, s 2.2(a)(xi)	No
142	14-15	Invoice	14/11/2024	Partial	Outside scope Sch 2, s 2.2(a)(ii) Sch 2, s 2.2(a)(xi)	Yes
Total No of Docs						
142						

From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 26/11/2024 10:13 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; "Comacchio, Teresa" <Teresa.Comacchio@act.gov.au>
Subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

approved

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Tuesday, 26 November 2024 10:05 AM
To: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

Hi Jen,

Please find attached an updated Dionysus Annual Program and Q2 program.
Details and recommendations are outlined below.

Teresa has approved the content, seeking your financial approval.

Do you approve the Q2 and amended Annual Program?

Mark

From: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>
Sent: Friday, 22 November 2024 3:19 PM
To: Usherwood, Mark <Mark.Usherwood@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: RE: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

Thanks for this Mark – I'm comfortable with that. Approved.

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Thursday, 21 November 2024 12:41 PM
To: Comacchio, Teresa <Teresa.Comacchio@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: Dionysus 2024/25 Q2 Plan approval including amendment to Annual Program

OFFICIAL

Hi Teresa,

Please find attached the Dionysus Q2 program for approval.

Noting that the majority of activity has already been delivered or approved for delivery the only caveat I would place on approval would be that no funding to be expended on Enlighten without prior approval from CRA.

Also attached is an amended Annual Program. The amendments encompass previously approved programming changes and the WitC 2024 overspend, changes are highlighted in yellow and details are outlined below.

Sch 2.2(a)(xi)

I would recommend approval both the Q2 and amended Annual Program.

Do you approve the content of the Q2 and amended Annual Program?
(if approved I will seek financial approval from Jen)

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

City Renewal Authority
ACT Government
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GPO Box 158 Canberra City ACT 2601
ABN 40 746 096 162
cityrenewalCBR.com.au
Follow us @cityrenewalCBR

We acknowledge the Ngunnawal people as Traditional Custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

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Comms plan

Project:

Launch/release date:

*This template is to be used for routine planned communications and should be **no more than three pages**. Delete instructional text in finalising your plan.*

What is being communicated?	*The strategic intent in **one** sentence. What is the problem we're trying to solve?*		
Why are we communicating on this issue?	*Are we informing, raising awareness, or changing behaviour? In **one** sentence.*		
Background/research/insights	*Top 3 key points. What is informing this policy/program decision? Or is there any research that is informing your communications approach?* • *For eg: Community research has shown that 60% of Canberrans aged xx to xx are supportive of xxx.* • Xxx • Xxx		
Tier:			
Other directorates/agencies involved		**Spokesperson**	*Minister/s or approved Directorate spokesperson*

Target audiences

Outline who your communications will be targeted at. Consider what groups in the community need to know about this initiative directly and indirectly?

Primary	•
Key influencers/stakeholders	•
ACTPS (if relevant)	•

Key messages

Top 3 messages that your target audiences need to know. Longer form messages/talking points can be developed separately to support the plan.

- Xxx
- Xxx
- Xxx

Talking points: *[Insert link to separate talking points doc.]*

Issues and risk management

Issue	Mitigation
TBC	TBC

Action plan

How we are informing and engaging our target audiences?

High-level overview of how your communications approach will be implemented? Outline products and other documentation that will be developed to support the plan. E.g. talking points, creative/design brief.

When	What	Responsibility	Status
Timing	*Activity*	*Who is rolling out*	*Not started / in progress / Complete*

Extra page

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Blog article

Project: City Renewal place audit

Launch/release date: 21 May 2026

Place audit supporting future planning and delivery of City Centre events and activations

City Renewal has published its place-based audit, commissioned in December 2024, which improved understanding of the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

Prepared between December 2024 and February 2025 by our place management service provider Dionysus, the audit was an observational study in key locations, using trained personnel to identify safety, security and operational risks. It focused on patterns and impacts of behaviour in public spaces, rather than crime data, to inform future planning and delivery of place-based initiatives.

Since the audit, City Renewal has continued investing in city activation and public realm improvements. This includes lighting and safety upgrades in City Walk, Petrie Plaza and Garema Place. The current stage of City Walk improvements are due to open mid-year.

The city has also hosted successful events such as Winter in the City, Wonderful World and La Fiesta, supported by ongoing cleaning and greening programs.

City Renewal recognises that issues such as anti-social behaviour, homelessness and vandalism are complex and require a coordinated, whole-of-government response. This work has taken place alongside strong collaboration with ACT Policing as well as Health and Community Services to support vulnerable populations and improve perceptions of safety in the City Centre.

We remain committed to creating a safe, inclusive and welcoming City Centre for everyone.

Read the report and its findings.

ACT Government | CITY RENEWAL AUTHORITY

Draft response

City Renewal commissioned a place-based audit in December 2024 to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

What happened and what did the auditor do?

After consulting Dionysus staff who worked on the project, we have confirmed that the audit involved trained personnel in plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues.

It did not involve engagement with, or "assimilating" with, members of the public. A single auditor logged incidents over a 12-hour period (8am–8pm), roving between locations and following anti-social behaviour where possible.

What safety concerns were we addressing?

This was a planning tool to help inform how we programme activity and manage risks for staff and people attending events.

Will we do this again?

We do not have immediate plans to undertake another place audit of this type.

Report

The audit report was prepared for operational planning and was not originally intended for public release, it is not a comprehensive analysis. This morning we published the report on our website.

Read the report and its findings.

Original enquiry

From: [redacted]
Sent: Wednesday, May 20, 2026 4:15:36 PM
To: City Renewal Authority Media <cityrenewalmedia@act.gov.au>
Subject: Media enquiry on place activation study

Hi team,

ACT Government | CITY RENEWAL AUTHORITY

Thanks for your time today,

Following up on the revelation last week about a security guard employed to gather data on safety issues around Garema Place.

Could you please outline what exactly happened with the project run by Dionysus after consulting with them- what the security guard did or did not do, how they were dressed, what engagement they had with the public?

What safety concerns did the CRA have for its events that it undertook this project?

Could you advise if there are plans to discontinue this type of work with Dionysus after [redacted] comments to the Assembly inquiry?

Would you please also provide the Place Activation report based on the security guard's data collection?

My deadline is 4pm Thursday, May 21.

Thank you,

ACT Government | CITY RENEWAL AUTHORITY

Talking points
Anti-social behaviour

Date: 22 May 2026

Subject: City Precinct Anti-Social Behaviour Place Audit

Key messages

- City Renewal commissioned a place-based audit in December 2024 to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

- The audit was delivered by Dionysus and was designed as an observational, non-interventional planning tool to inform the planning and delivery of place-based initiatives.

- City Renewal sought clarification from Dionysus about the methodology, and is confident that any methods described as 'undercover' or involving integration with members of the public did not occur.

- Since the audit, City Renewal has continued activating the city and investing in public realm upgrades (including improved lighting and safety in City Walk, Petrie Plaza and Garema Place), alongside a strong program of events, cleaning and greening.

Core talking points (for attribution)

- In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

- City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public.

- Consultation with Dionysus staff in May 2026 confirmed the audit involved trained personnel wearing plain clothes conducting non-interventional observational monitoring in public spaces to identify safety, security and operational issues. It did not involve engagement with, or 'assimilating' with, members of the public.

- The audit was an observational study, distinct from crime data, designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm.

- The findings of the audit are specifically intended to inform City Renewal's place-based programming and activations and are not representative of, or intended to inform, broader ACT-wide policy or operational activities.

- To support cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide briefings to ACT Government Ministers on the audit or its findings at that time.

- City Renewal does not have immediate plans to undertake another place audit of this type.

- City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response, and will continue to work closely with ACT Government colleagues.

- City Renewal is committed to improving safety in the city centre through design-led, people-focused approaches across all projects and activation programs.

Optional framing

- Anti-social behaviour can range from disruptive behaviour such as shouting and vandalism through to other behaviours that affect how safe and welcoming people feel in public spaces.

Capital works / place improvements (supporting context)

- Construction is progressing on City Walk directly next to Garema Place and Petrie Plaza (new paving, lighting, garden beds and artwork), aiming to create safer, modern, functional and welcoming public spaces.

- Completed improvements in Garema Place have made the area more accessible, welcoming and functional, including improved lighting and clearer sightlines to help improve perceptions of safety.

Q&A (issues and likely follow-ups)

Q: Did City Renewal 'pay a security guard to go undercover'?

A: No. That description does not reflect what occurred. The audit involved trained personnel in plain clothes conducting non-interventional observational monitoring. It did not involve engagement with, or 'assimilating' with, members of the public.

Q: What exactly did the auditor do (dress / engagement / interactions)?

A: The auditor wore plain clothes and undertook observational monitoring of public spaces to identify safety, security and operational issues. The work was non-interventional and did not involve engagement with members of the public.

Q: Why did City Renewal commission the audit—what safety concerns were you addressing?

A: It was a planning tool to inform how we programme activity and manage risks for staff and people attending events, and to better

understand how anti-social behaviour can impact events and activations.

Q: Was the report provided to Ministers?
A: No, City Renewal did not provide briefings or reports relating to the audit to ACT Government Ministers at the time.

Q: Was ACT Policing provided the report?
A: ACT Policing was briefed on the report in June 2025 to inform their work.

Q: Will City Renewal discontinue this type of work with Dionysus?
A: City Renewal does not have immediate plans to undertake another place audit of this type.

Q: Why publish the report now / why wasn't it released earlier?
A: The report was prepared for operational planning and was not originally intended for public release; it is indicative rather than comprehensive.

Q: Does City Renewal stand by the correction provided to the Inquiry?
A: Yes. City Renewal sought clarification from Dionysus staff who worked on the project and is confident that 'undercover' methods or integration with members of the public did not occur.

Q: What is City Renewal doing more broadly about safety in the city centre?
A: City Renewal continues to deliver activations and public realm improvements (including lighting and safety upgrades) and works with colleagues across government on complex issues affecting perceptions of safety.

Q: Response to recommendations (whole-of-government coordination)
A: City Renewal recognises these are complex issues requiring a coordinated, whole-of-government response.

- We work closely with ACT Government directorates, ACT Policing and community stakeholders to share insights and support coordinated action to improve safety and place outcomes.
- Our role is to deliver place-based interventions that complement broader government responses.

Q: Response to alcohol-related findings

A: The audit identified alcohol consumption in public as the most common and visible form of anti-social behaviour, often alongside other disruptive behaviours such as shouting, aggression and vandalism.

- Addressing this requires a coordinated response led by enforcement, health and community services.
- City Renewal contributes by informing that work and improving how safe and welcoming public spaces feel for the broader community.

Q: Place-based response and ongoing improvements

A: City Renewal continues to take practical, place-based actions to support safer and more welcoming public spaces:

- Delivering public realm improvements, including lighting upgrades, improved sightlines, cleaning and greening.
- Activating the city with events and programming that increase visitation, encourage positive use of space and support natural surveillance.
- Incorporating audit insights into programming and operational planning.
- Exploring targeted interventions and learning from other jurisdictions.

Q: Role of events and positive activation

A: Positive activation remains a core part of City Renewal's response to supporting a safe and vibrant city centre:

Recent events have shown strong community engagement and positive feedback, including:

- Winter in the City (2025): over 41,000 attendees
- Summernats Braddon Fringe Festival: over 30,000 attendees
- Wonderful World Festival (April 2026): nearly 30,000 attendees

- City Renewal will continue to deliver major events, including **Winter in the City from 8–18 July 2026**, alongside a broader program of activations, as part of a balanced approach to place management.

Issues (not for distribution)

- Perceptions of safety in the city centre are influenced by complex issues requiring a coordinated, whole-of-government response; City Renewal works with partners such as ACT Policing and other directorates to support this.
- Renewal projects and activities incorporate strategies that support perceptions of safety, including improved sightlines and additional lighting, alongside activations that increase visitation and passive surveillance.

Action Officer: Doug Millen and Katrina Duncan
Cleared By:

ACT Government | CITY RENEWAL AUTHORITY

20 May 2026

Committee Secretary
Legislative Assembly Inquiry into the Night-Time Economy
ACT Legislative Assembly

City Renewal Authority|
ACT Government
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T 02 6205 1878
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Canberra City

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Canberra City
ACT 2601

CityRenewalCBR.com.au
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Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

I write to provide clarification in relation to statements made by Mr Dave Caffery in evidence to the Inquiry concerning a place-based audit commissioned by the City Renewal Authority.

Several aspects of Mr Caffery's description of this work, undertaken by his company Dionysus under contract with the City Renewal Authority, were not accurate and require correction.

First, Mr Caffery referred to the use of an "undercover security guard who "assimilated with members of the public. This does not reflect what actually occurred. The audit involved trained personnel who conducted observational monitoring of public spaces to identify safety, security and operational issues. These observations were non-interventional and did not involve engagement or assimilation with members of the public.

Second, Mr Caffery indicated that reports arising from this work were provided to ACT Government ministers. This is incorrect. No briefings or reports relating to the audit were provided to ministers before he made this statement. The work was operational research intended to inform City Renewal's planning and delivery of place-based initiatives.

For completeness, I note that the audit was commissioned to better understand the impacts of anti-social behaviour on public events and city spaces, and to support improved safety. City Renewal has sought and received clarification from Dionysus staff who worked on the project as to the methodology applied, and I am confident that any methods described as "undercover or involving integration with members of the public did not occur.

The City Renewal Authority remains committed to transparency and the protection of community trust. In line with this commitment, the report from the audit will be published to our website on Friday 22 May 2026: act.gov.au/cityrenewal/blog

I trust this clarification assists the Committee.

Yours sincerely,

Sch 2.2(a)(ii)

Craig Gillman, CEO
City Renewal Authority

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

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Anti-Social Behaviour Audit

Dionysus – April 2025

Understanding Anti-Social Behaviour in the City Centre

- During delivery of the 2024 PEM program a large increase of incidents of anti-social behaviour at public events and during installation of place activations was observed.
- These incidents posed an increased risk to the safety of the community, contractors, and staff.
- Place interventions that have historically contributed to the mitigation of anti-social behaviour such as maintenance, beautification, events and activations were proving less effective.

What is Anti-Social Behaviour?

For the purposes of the audit Dionysus utilised the McAtamney & Morgan (2009) definition:

"Conduct that disturbs or annoys others, interferes with lawful activities, or causes harassment, alarm, or distress."

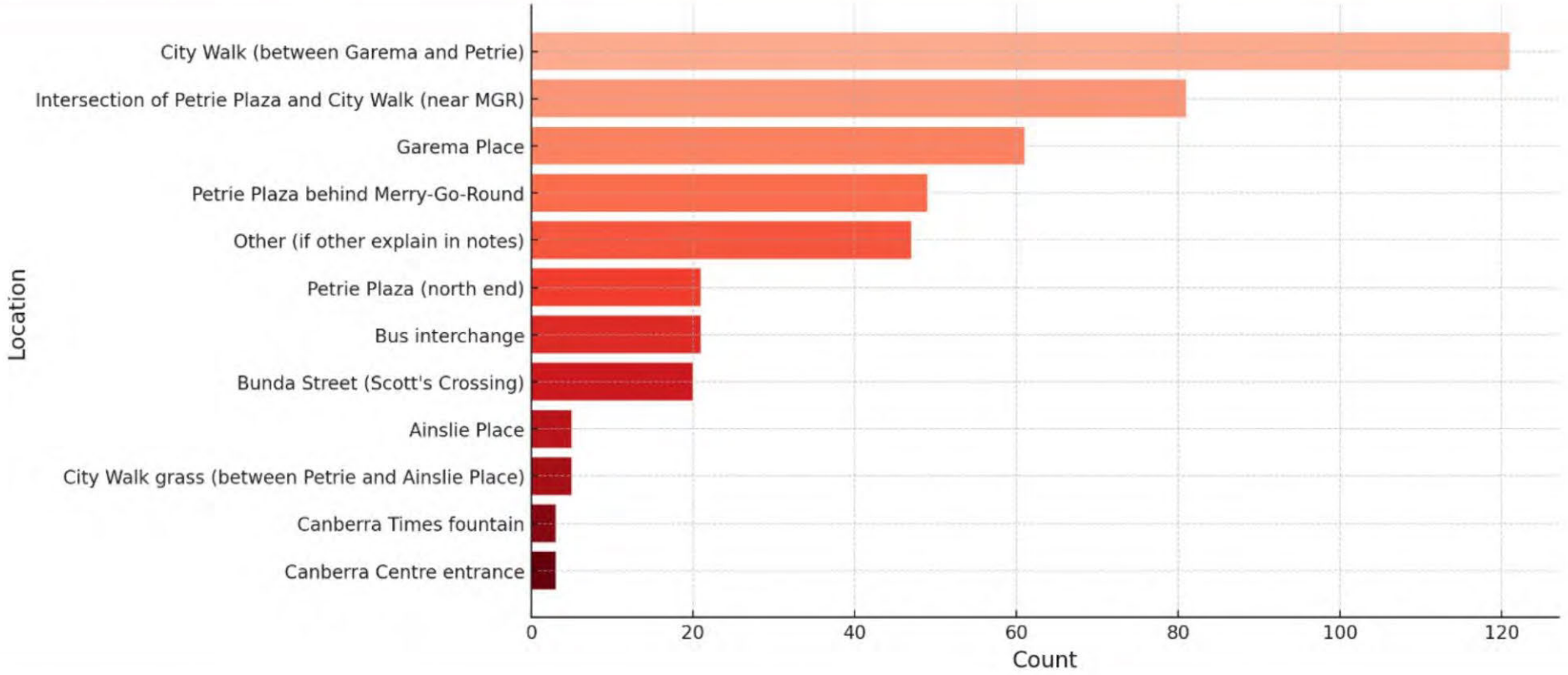
This is distinct from crime—it's about disrupting the daily place experience.

ASB Typology

- Misuse of public space
- Disregard for community/personal wellbeing
- Acts directed at people
- Environmental damage



Audit Scope



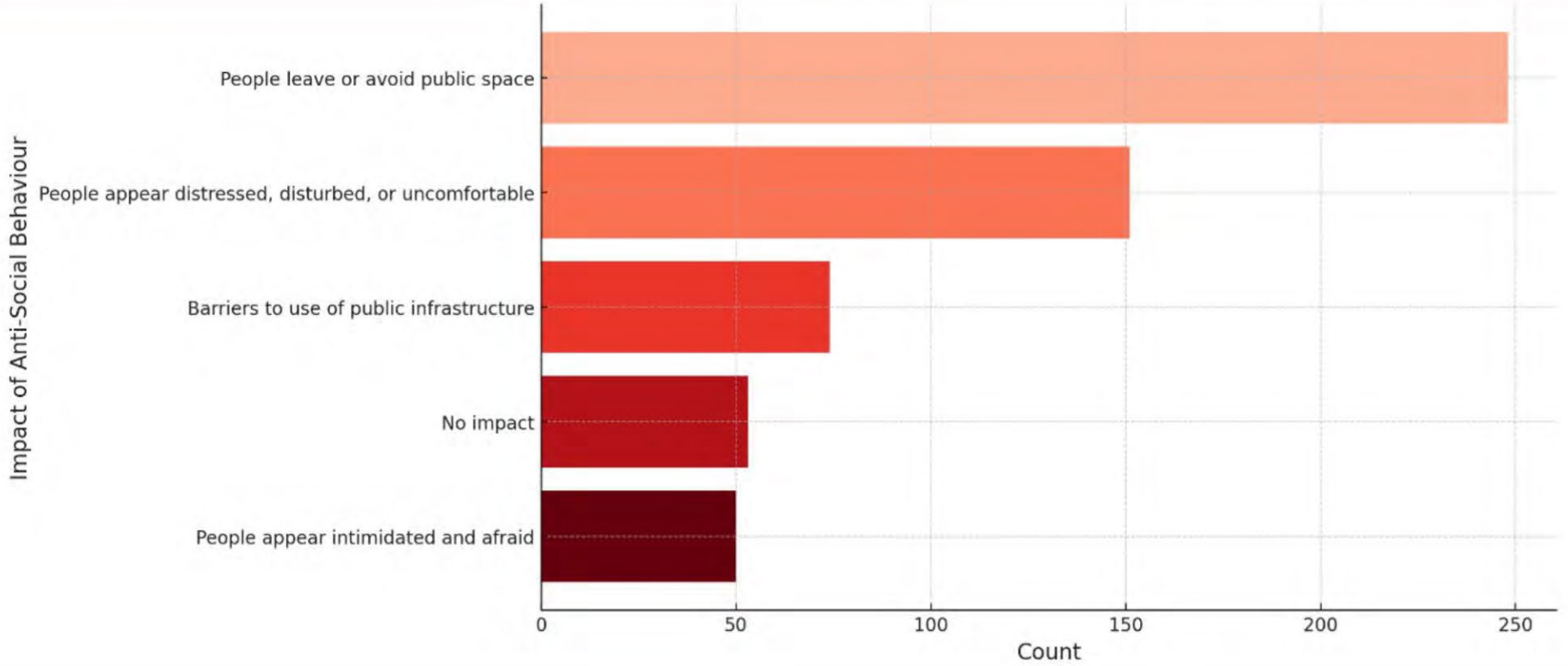
- Observational audit conducted Dec 2024 – Feb 2025
- 267 hours logged across 22 days
- 612 ASB incidents
- 12 notable City Centre locations

Place Audit Findings (1 of 2)

- Anti-social behaviour is most commonly observed in those locations with the greatest public amenity
- Anti-social behaviour acts as a strong deterrent to the use and enjoyment of some of these key public spaces
- Anti-social behaviour in the city engenders visible emotional discomfort and fear
- Nearly one-fifth of all incidents of anti-social behaviour were directed at members of the public

Impact of Anti-Social Behaviour on People

Bind 1 -Part 1, 23

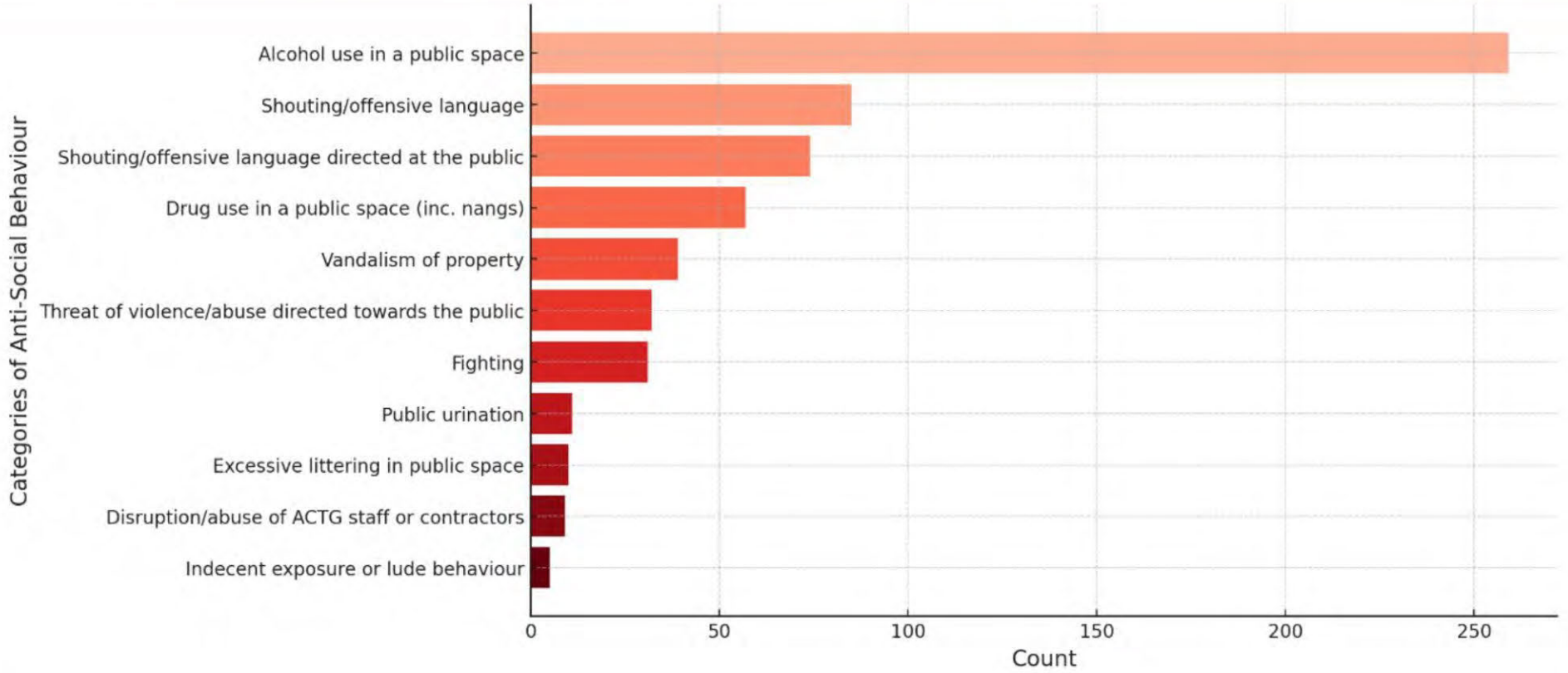


- 43% of people left or avoided public space
- 25% displayed signs of emotional discomfort
- 8% incidents of fear or intimidation

Place Audit Findings (2 of 2)

- Anti-social behaviour is an embedded element of the daily place experience in key public spaces in this audit
- Alcohol use is by far the most common type of anti-social behaviour in the assessed public spaces
- Alcohol (and drug) use fuels other anti-social behaviours that disrupt and diminish the place experience

ASB Incidents by Category



- Consumption of alcohol by far most common type of anti-social behaviour
- 42% of all incidents involved alcohol

Next steps

- ACT Government directorates partner with relevant stakeholders including Police and Territory based community services to develop a coordinated response that includes a strategy to reduce alcohol and drug use in the City Centre.
- Selected PEM programs are integrated into a broader Government and community sector response to more effectively address the complex issue impacting the city's public realm.
- Consideration of increased activity delivery costs and return-on-investment measures are incorporated into PEM program planning to ensure program success.
- Further research is undertaken to identify and evaluate potential place-based solutions as part of a contribution to WoG response.

From: "Millen, Doug"
Sent: 13/05/2026 10:51 AM
To: 'Sch 2.2(a)(ii)
Cc: Sch 2.2(a)(ii) Sch 2.2(a)(ii) "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Briefing request – Place audit and Sch 2.2(a)(ii)

Hi Sch 2.2(a)(ii)

Tomorrow morning can we please repurpose our 11am meeting to discuss matters arising yesterday in relation to the place audit?

I am concerned about what happened and I am seeking clarification.

I would like to cover the following:

- Conduct of the Sch 2.2(a)(ii) engaged to observe antisocial behaviour, including the use of any undercover approach and interaction ("assimilation") with members of the public
- The scope, purpose and execution of this activity
- Any records of approvals you have from City Renewal
- Contract obligations regarding compliance with the ACT Information Privacy Act and Territory Privacy Principles

In particular, I am seeking clarification on:

- The full nature of the activity undertaken, especially regarding undercover work and 'assimilation' with members of the public
- Whether any personal information was collected or recorded
- Whether any personal information was shared with ACT Policing, with whom, and when
- How the audit approach was determined and authorised

I'd appreciate it if you could brief us in writing, and we can discuss the content during the meeting.

Thank you,

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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Sch 2.2(a)(ii), Sch 2.2(a)(xi)

From: "Millen, Doug"
Sent: 12/05/2026 6:04 PM
To: Sch 2.2(a)(ii) >
Cc: "Sch 2.2(a)(ii) Sch 2.2(a)(ii) Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: FYI: Statement provided to media re. undercover Sch 2.2(a)(ii)

Hi Sch 2.2(a)(ii)

For your information:

We have responded to media enquiries from the Canb Times and Region regarding issues discussed in the LA today using the following statement.

Please advise us if you are approached to make any further public comment on this issue, and direct any media enquiries to us.

Statement from the City Renewal Authority

BEGINS

In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.

As reported by The Canberra Times, City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public. Our understanding is that the place-based audit, delivered by place management services provider Dionysus between December 2024 and February 2025, involved trained personnel observing behaviours in key locations to identify potential safety, security and operational risks. City Renewal will be seeking clarification to confirm that this was the methodology undertaken.

The audit was an observational study, distinct from crime data, and was designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm. In the interest of cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide any briefings to ACT Government Ministers regarding the audit or its findings.

Since this work was undertaken, City Renewal has continued its focus on city activation and public realm improvements. The government is making significant investments in improving lighting and safety in key areas such as City Walk, Petrie Plaza and Garema Place, with the current stage of City Walk improvements due to open mid-year. City Renewal regularly engages with ACT Policing, Health, and Community Services to support vulnerable populations and improve perceptions of safety. This is alongside many successful events since the place audit, which include Winter in the City, Wonderful World and La Fiesta, as well as a daily program of cleaning and greening supported by CBD and Braddon commercial property owners.

City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response. We continue to work closely with ACT Government colleagues to address these issues and ensure the City Centre is an inclusive and welcoming place.

ENDS

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

City Renewal Authority, ACT Government
Nara Centre, 3 Constitution Avenue, Canberra City
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From: 'Sch 2.2(a)(ii)
Sent: 22/10/2024 9:14 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Cc: Sch 2.2(a)(ii) "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Subject: Re: Anti-social behaviour presentation
Attachments: V4 Canti24 ASB presentation - Safe City.pptx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Craig,
I made one edit to an image at the request of Sch 2.2(a)(ii) (the slide speaking to the groups characteristics).
I see you have already shared the presentation with the Safe Civic organisers. Should I forward this updated version to them? Or leave it with you?
Many thanks,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Mon, Oct 21, 2024 at 8:22 PM Sch 2.2(a)(ii) wrote:

Thanks, Craig.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Mon, Oct 21, 2024 at 5:35 PM Gillman, Craig <Craig.Gillman@act.gov.au> wrote:

OFFICIAL

Cheers Sch 2.2(a)(ii)

I have hidden one slide and minor edit (removed a duplicate dot point) in attached.

Thanks

Craig Gillman

Chief Executive Officer
T: Sch 2.2(a)(ii)

E: craig.gillman@act.gov.au
City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

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From: Sch 2.2(a)(ii)
Sent: Monday, 21 October 2024 5:10 PM
To: Gillman, Craig <Craig.Gillman@act.gov.au>; Sch 2.2(a)(ii) >
Cc: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Subject: Anti-social behaviour presentation

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Craig,

Attached is the updated presentation for the Safe City Advisory Group.

I reduced the 'setting the stage' and 'bad news' slides at the beginning and moved to our findings and recommendations.

Please let me know if you have any additional edits or notes to add.

Cheers,

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(xi)

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Binder - Part 1, 36

City Precinct Anti-Social Behaviour Program

The Phase 1 – Scoping Study

- Literature review

- Collecting anecdotal data
  - ACT Policing and Vinnie Safe to Home Program
  - CRA Place Team
  - CRA Place Management team
  - City-based businesses
  - Suppliers operating in the City Centre

- Developing a range of approaches to address the issue of ASB in the City



Types of Anti-Social Behaviour

The typology identifies a range of specific behaviours under four main headings:

· Misuse of public space

· Disregard for community/personal well-being

· Acts directed at people

· Environmental damage (Harradine et al., 2004)

We have collected evidence that the identified groups engage in all four types of ASB

NSW Government Communities and Justice Department ASB Categories

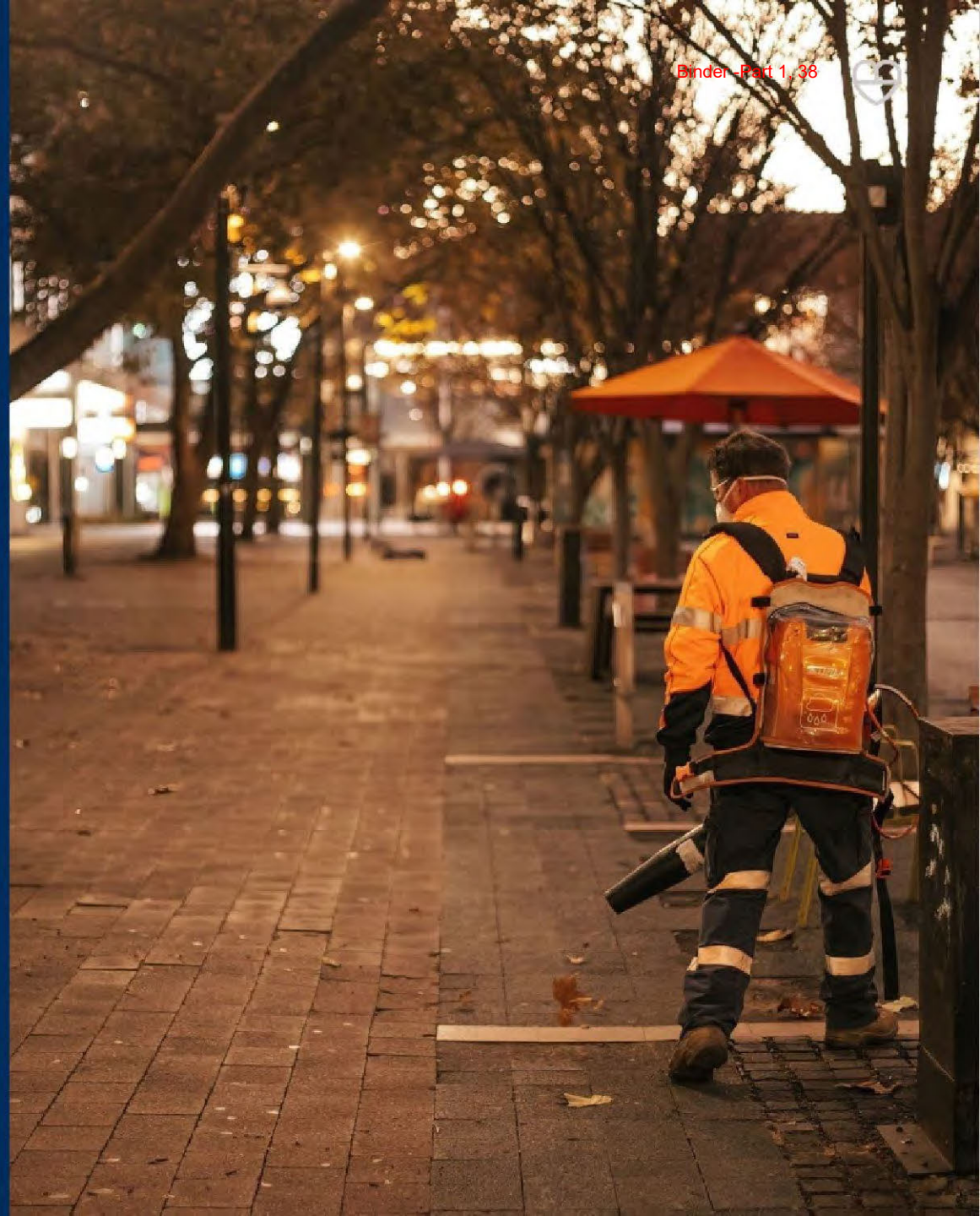
3 types of ASB (neighbourhood/rental level):

1. Severe illegal behaviour
2. Serious anti-social behaviour
3. Moderate-mild anti-social behaviour

- activities which disturb the peace, comfort or privacy of other tenants, neighbours or DCJ staff and/or associates. Such behaviour may include, but is not limited to:
  - obscene language towards other tenants, neighbours or DCJ staff and/or associates
  - bullying and harassment towards other tenants, neighbours or DCJ staff and/or associates
  - noise causing nuisance, for example loud and uncontrolled parties, excessive shouting/screaming or excessive noise from music or television
  - environmental and common area issues, for example vandalism, graffiti, abandoning vehicles in the front yard and refusing to remove them, carrying out noisy vehicle repairs in communal areas
  - leaving large amounts of rubbish within the home, garden or on communal areas
  - behaviour which limits other tenants' access to communal facilities, such as preventing other tenants from accessing communal gardens or laundry facilities
  - damaging any DCJ managed property, including individual tenant's properties and common areas
  - damaging any DCJ office. (NSW Govt DCJ, 2023)

Finding 1 – Group Characteristics

- Not homeless/rough sleepers – gap in wrap-around support services
- Indigenous – (identified by other Indigenous groups)
- Familial relationships
- Use of drugs and alcohol within this group
  - Substance use is consistent with national data on Indigenous health (Australian Institute of Health and Welfare, 2024)
  - Substance use may contribute to the inconsistency of the group's behaviour
  - There is a spectrum of behaviours that do not follow patterns
  - Core members who are there daily, older age demographic – younger demographic more sporadic in visitation, including young mothers with infants



Finding 2 – Sense of Ownership

1. Daily visitation

- ASB group spends time in much of the public realm as their living room
- Will not move on when asked

2. Space

- Vandalism/tagging of furniture
- Targeted harassment of Place Team due to ACTG asset maintenance or requirement to move furniture
- Removal or relocation of furniture in the City did not address the issue

3. Negative relationships with/impact on businesses

4. Visitation

- These groups are no longer affected by increased visitor numbers because they feel a sense of ownership of the place.
- ASB group has actively asked others to be moved on from the space when activities are taking place

Finding 3 – Police Action

- Feedback from City Police - Safe Civic focussed on crime prevention around the Canberra Centre rather than ASB.
- City police were surprised about the scale of the issues surrounding the ASB group communicated to CRA and that the critical issue is not crime.
- Police articulated a desire to take a soft approach to interacting with the ASB groups, not taking punitive action.



Immediate Response Findings 1: Group Characteristics

- **Literature recommends -** Taking a strengths-based approach with Indigenous people who use drugs and alcohol (Heath et al., 2022)

- A strengths-based approach is indigenous-led

Recommendation

- Pending consultation with the Community Services Directorate - Work with Winnunga Health Services to build a wrap- around support for the group.



Immediate Response Findings 2: Group Ownership

- Literature states that a sense of ownership is extremely hard to address – multifaceted and complex.
- The literature recommends multi-faceted, complex issues in urban space need cross-sector action. (Jacobson et al, 2005)

Recommendation

- Safe City Advisory Group to define objectives, timelines and responsibilities.
- Safe City Advisory Group to discuss funding pathways to achieve outcomes.



Immediate Response Findings 3: Police Action

Recommendation

- Dionysus led ASB program to implement on-the- ground security to conduct and document comprehensive place audit of ASB for 1 month
- Findings and recommendations to be shared with the Safe City Advisory Group for further action
- Safe Civic Advisory Group develops a longer-term strategy for the management of ASB



Reference List

Armitage, R. (2002). Tackling anti-social behaviour: what really works. *Nacro Briefing Note*.

Australian Institute of Health and Welfare. (2024). *Alcohol, Tobacco & other Drugs in Australia: Aboriginal and Torres Strait Islander People*. Australian Government. https://www.aihw.gov.au/reports/alcohol/alcohol-tobacco-other-drugs-australia/contents/priority-populations/aboriginal-and-torres-strait-islander-people

Cornford, A. (2012). Criminalising anti-social behaviour. *Criminal Law and Philosophy*, *6*, 1-19.

Harradine, S., Kodz, J., Lemetti, F., & Jones, B. (2004). *Defining and measuring anti-social behaviour*. Home Office, Research, Development and Statistics Directorate.

Heath, A., Martin, M. K., & Krakouer, J. (2022). Exploring the lived experiences of Indigenous Australians within the context of alcohol and other drugs treatment services: A scoping review. *Drug and Alcohol Review*, *41*(7), 1664-1681.

Jacobson, J., Millie, A., and Hough, M. (2005) Tackling Anti-Social Behaviour: A Critical Review. Project Report. Institute for Criminal Policy Research, London, UK

McAtamney, A., & Morgan, A. (2009). Key issues in antisocial behaviour.

NSW Government Community and Justice Department. (2023). *Anti-social behaviour management policy.* https://www.facs.nsw.gov.au/housing/policies/antisocial-behaviour-management-policy

From: Sch 2.2(a)(ii)
Sent: 12/05/2026 3:46 PM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>; Sch 2.2(a)(ii)
Subject: Re: ASB audit clarifications

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Mark, Please see my responses below.

Couple of questions/clarifications,

- I remember the audit was the outcome of ongoing conversations occurring at the time around the Safe Civic forum. Is there a brief that defines the scope of the audit that was provided to CRA? - The ASB research and audit were included in the approved annual program for FY24.25. This program item was an inclusion in response to ongoing ASB issues impacting the delivery of the CRA program and to stakeholders' feedback across the precinct. Sch 2.2(a)(ii), Sch 2.2(a)(xi)
- Do you have a copy of the brief that was provided to the Sch 2.2(a)(ii) or was this delivered verbally? - There was an initial email to Sch 2.2(a)(ii), who was employed to undergo the audit on 20.11.2024. This email informed him that we had approval to commence the audit, as previously discussed. The Sch 2.2(a)(ii) was briefed multiple times verbally by both Sch 2.2(a)(ii) and me. Afterwards, there were several email chains once the audit reporting tool was created, and some refinements to the tool once the audit was underway.
- Did the Sch 2.2(a)(ii) go undercover and assimilate with these ASB groups? - The Sch 2.2(a)(ii) deliberately made himself look unassuming to reduce the chance of being identified by the ASB groups he was observing. Because he was spending several weeks in the city centre, it was his Sch 2.2(a)(ii) recommendation that his appearance Sch 2.2(a)(ii) or similar, to make sense of why he was in those spaces so frequently over that period.
    - My understanding is that a Sch 2.2(a)(ii) was engaged to monitor the space and document incidents of ASB, yes? - Yes, Sch 2.2(a)(ii) (auditor) role was to observe and document incidents within a defined space of the City Centre over a defined period of time. He was to document any incidents of ASB by either known or unknown groups/individuals.
    - Sch 2.2(a)(ii) they were engaged to document incidents and escalate to ACT Police if required, yes? - Yes, he was wearing unmarked, in plain clothing in order for him to fulfil his role as an auditor of the space. It was deemed more effective as well as safer Sch 2.2(a)(ii), Sch 2.2(a)(xi) Plain dress was the safest and most effective way for the Sch 2.2(a)(ii) to undertake the audit.

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Tue, May 12, 2026 at 3:19 PM Usherwood, Mark <Mark.Usherwood@act.gov.au> wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

We have a media enquiry relating to the ASB audit that was conducted in Dec 2024.

Couple of questions/clarifications,

- I remember the audit was the outcome of ongoing conversations occurring at the time around the Safe Civic forum. Is there a brief that defines the scope of the audit that was provided to CRA?
- Do you have a copy of the brief that was provided to the Sch 2.2(a)(ii) or was this delivered verbally?
- Did the Sch 2.2(a)(ii) go undercover and assimilate with these ASB groups?
    - My understanding is that a Sch 2.2(a)(ii) was engaged to monitor the space and document incidents of ASB, yes?
    - Sch 2.2(a)(ii), Sch 2.2(a)(xi) they were engaged to document incidents and escalate to ACT Police if required, yes?

The enquiry is urgent so response today would be appreciated, please give me a call if you have any questions.

I know you are aware but just a reminder that if you or any other Dionysus staff are contacted by media regarding work Dionysus delivered on behalf of CRA the enquiry should be directed to CRA for response (Dionysus staff members should not respond directly).

Mark Usherwood

Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)

E: mark.usherwood@act.gov.au

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ACT Government

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From: Sch 2.2(a)(ii) >
Sent: 13/05/2026 7:16 PM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Cc: Sch 2.2(a)(ii)
"Usherwood, Mark" <Mark.Usherwood@act.gov.au>; Sch 2.2(a)(ii)
Subject: Re: Briefing request – Place audit and Sch 2.2(a)(ii)
Attachments: V4 Canti24 ASB presentation - Safe City.pptx, Long form_City Precinct Anti-Social Behaviour Place Audit Final.docx, V4 FINAL ASB Place Audit Brief Sch 2.2 edits 8.4.25.docx

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Doug, Before addressing the specific questions raised below, we would like to clarify for the record that statements made by Sch 2.2(a)(ii) during the recent Night Time Economy inquiry on Tuesday, 11 May, and subsequently reported in the media, were not factually representative of the approved scope, methodology or operational approach of the ASB place audit undertaken as part of the FY24.25 program.
Please see the response below.
I would like to cover the following:

1.

Conduct of Sch 2.2(a)(ii) engaged to observe antisocial behaviour, including the use of any undercover approach and interaction ("assimilation") with members of the public

- Auditors were not "assimilated" - instead, they were briefed to undertake 'non-participant observation', which involves minimal to no interaction with individuals being observed.

- Auditors were not "undercover" - they collected data through 'observation', a legitimate and widely used audit and research method.

2.

The scope, purpose and execution of this activity

- The audit was developed through a rigorous process informed by international research and case studies (see attached full ASB Study).

- The purpose was to provide evidence-based insights into the city centre place experience and inform the ongoing PEM program through

the collection of place-based anti-social behaviour (ASB) data for internal use by the Authority.

- The audit scope was to collect data on:
  - the number of ASB incidents
  - the types of ASB observed
  - the locations where incidents occurred
  - the perceived impacts on people and place
- The audit was conducted over 22 days between 10 December 2024 and 5 February 2025 in City Centre locations identified as ASB hotspots.
- Sch 2.2(a)(ii), Sch 2.2(a)(xi) was selected to undertake the audit because of its familiarity with the local environment and experience managing challenging situations.
- The audit methodology and reporting framework were defined and refined through ongoing discussions and email correspondence prior to and during the audit period.
- At the conclusion of the first week of the audit, Sch 2.2(a)(ii) flagged the use of identifying language in the auditors' raw data. Subsequently, Sch 2.2(a)(ii) amended the auditing tool and methodology from week two onwards to remove identifying language from the raw data being collected.
-

The auditors were subsequently briefed not to use identifying descriptors of persons within the audit.

3.

Any records of approvals you have from City Renewal

- The ASB research and audit project was included in the approved FY24.25 CRA Place Experience program delivered by Dionysus (July 2024)
- The program item responded to ongoing ASB issues affecting CRA place management, events and activations, as well as stakeholder feedback on escalating ASB across the City Centre precinct.
- The program was led operationally by Sch 2.2(a)(ii) with Mark Ushwerwood managing contractual approvals and budgets, and Craig Gillman acting as the CRA stakeholder lead.
- As part of the approved program scope, Sch 2.2(a)(ii) undertook preliminary ASB research and desktop study work to develop the audit framework and methodology.
- Preliminary findings and the proposed observational audit approach were presented and discussed at a Safe City meeting attended by representatives from CRA, ACT Policing, and Dionysus (October 2024)
- Approval was subsequently provided to proceed with the observational ASB place audit (November 2024)
- Sch 2.2(a)(xi) was engaged to undertake the audit, with Sch 2.2(a)(ii) acting as lead auditor.

- An email was sent to Sch 2.2(a)(ii) on 20 November 2024 confirming approval to commence the audit activity.

- The audit methodology and reporting framework were further refined through ongoing discussions and email correspondence prior to and during the audit period (December 2024 - February 2025)

4. Contract obligations regarding compliance with the ACT Information Privacy Act and Territory Privacy Principles

- No personal information was to be collected as part of the audit.

- No raw data was shared with ACT Policing - only the final report.

In particular, I am seeking clarification on:

5. The full nature of the activity undertaken, especially regarding undercover work and 'assimilation' with members of the public

- See response to question 1 above.

- At no time were Sch 2.2(a)(ii) briefed to assimilate with the ASB groups.

- Sch 2.2(a)(ii) were briefed to undertake 'non-participant observation', which involves minimal to no interaction with individuals being observed.

- The auditor undertook the place audit in plain, unmarked clothing to support both the effectiveness and safety of the observational audit. Sch 2.2(a)(ii), Sch 2.2(a)(xi) [redacted]

6. Whether any personal information was collected or recorded

- At no time was personal information recorded as part of the place-based ASB audit.
- See response to questions 3 and 4 above.

7. Whether any personal information was shared with ACT Policing, with whom, and when

- No personal information was to be collected as part of the audit.
- No raw data was shared with ACT Policing - only the final report.

    i. Craig Gillman contacted Sch 2.2(a)(ii) by phone to ask whether she was comfortable sharing raw data with ACT Policing. Sch 2.2(a)(ii) responded that she was not comfortable sharing any raw data with ACT Policing. Subsequently, no raw data was shared.

8. How the audit approach was determined and authorised

-

See response to question 2 above

Supporting documentation attached.
V4 Safe City ASB Presentation - October 2024
Long Form ASB Report - April 2025 - note this is Sch 2.2(a)(ii) full ASB report. A shorter version was provided to CRA and approved
V4 Final ASB Audit Report - April 2025

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

On Wed, May 13, 2026 at 10:51 AM Millen, Doug <Doug.Millen@act.gov.au> wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

Tomorrow morning can we please repurpose our 11am meeting to discuss matters arising yesterday in relation to the place audit?

I am concerned about what happened and I am seeking clarification.

I would like to cover the following:

- Conduct of the Sch 2.2(a)(ii) engaged to observe antisocial behaviour, including the use of any undercover approach and interaction ("assimilation") with members of the public
- The scope, purpose and execution of this activity
- Any records of approvals you have from City Renewal
- Contract obligations regarding compliance with the ACT Information Privacy Act and Territory Privacy Principles

In particular, I am seeking clarification on:

- The full nature of the activity undertaken, especially regarding undercover work and 'assimilation' with members of the public
- Whether any personal information was collected or recorded
- Whether any personal information was shared with ACT Policing, with whom, and when
- How the audit approach was determined and authorised

I'd appreciate it if you could brief us in writing, and we can discuss the content during the meeting.

Thank you,

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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From: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Sent: 12/05/2026 3:26 PM
To: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Subject: FW: Board presentation anti-social behaviour
Attachments: ASB Board presentation.obr

OFFICIAL

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Friday, 11 April 2025 1:22 PM
To: Codd, Fiona <Fiona.Codd@act.gov.au>
Subject: Board presentation anti-social behaviour

OFFICIAL

Hi Fi,

Received the Teams invite, I'll join and share the presentation.
Presentation attached just in case.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 29/04/2025 7:49 PM
To: "Sch 2.2(a)(ii) >
Cc: "Sch 2.2(a)(ii)
Subject: CRA anti-social behaviour place audit

Good afternoon Sch 2.2(a)(ii),

I'm not too sure if Sch 2.2(a)(ii) mentioned this during his handover but earlier in the year CRA conducted a place audit to establish a better understanding of the typologies and frequency of anti-social behaviour in the City Centre.

The audit is one of several projects we had been discussing with Sch 2.2(a)(ii) It would be great if we could schedule time to meet so we can take you through the report as well as providing a bit of an overview of CRA's remit.

Ideally Craig Gilman (CRA CEO), Teressa Comacchio (EBM Place Experience and Communications) and Sch 2.2(a)(ii) would join us.
Is there someone in your team I should speak to about coordinating a suitable time?

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: "Usherwood, Mark"
Sent: 03/06/2025 1:50 PM
To: Sch 2.2(a)(ii) >
Subject: FW: CRA anti-social behaviour place audit
Attachments: V4 FINAL DRAFT - ASB Place Audit Report.docx

FYI

From: Usherwood, Mark
Sent: Tuesday, 20 May 2025 12:53 PM
To: Sch 2.2(a)(ii) >
Cc: Sch 2.2(a)(ii) Gillman, Craig <Craig.Gillman@act.gov.au>
Subject: RE: CRA anti-social behaviour place audit

Good morning Sch 2.2(a)(ii),

Craig mentioned that he had a brief discussion with you recently and asked me to follow up about organising a time to take you through the anti-social behaviour place audit we conducted ahead of the CCWG meeting next Thursday.

I've attached a copy of the audit report, it would be greatly appreciated if we could find some time in the next week to discuss this and a couple of other things.

Kind regards,

Mark

---

copy

copy

From: Sch 2.2(a)(ii) >
Sent: 29/03/2026 8:20 AM
To: "Usherwood, Mark" <Mark.Usherwood@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>; 'Sch 2.2(a)(ii)
"Millen, Doug" <Doug.Millen@act.gov.au>
Subject: RE: City Renewal Authority data, resources and key contacts [SEC=OFFICIAL]

Some people who received this message don't often get email from Sch 2.2(a)(ii) .
Learn why this is important

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

OFFICIAL

Good morning Mark,

Thank you for providing the attachments and links. It was also great to meet the other day.

I would certainly appreciate being kept informed of the briefings for the next sentiment survey, and I will seek availability of my colleagues, especially those at City Station and our TTT teams.

Please note, Sch 2.2(a)(ii) , however I return to work w/b 13 April and look forward to working with CRA.

Kind regards

Sch 2.2(a)(ii)
NORTH DISTRICT
ACT POLICING
Tel: +Sch 2.2(a)(ii)

ACT Policing

The Australian Federal Police acknowledges the Traditional Owners and Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to First Nations people, culture and Elders past, present and emerging.

From: Usherwood, Mark <Mark.Usherwood@act.gov.au>
Sent: Monday, 23 March 2026 10:15 AM
To: Sch 2.2(a)(ii) >
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Sch 2.2(a)(ii)
Millen, Doug <Doug.Millen@act.gov.au>
Subject: City Renewal Authority data, resources and key contacts
Importance: High

OFFICIAL

Good morning Sch 2.2(a)(ii)

Thank you very much for your time Wednesday, great to meet in person.

Below are some notes on the attached documents and links to resources that we mentioned, more than happy to provide any further details or answer any question you may have.

outside scope

Anti Social Behaviour (ASB) Place Audit Report - The audit was designed to collect place data to inform our work (as opposed to capturing crime statistics). The audit was conducted over a 22-day period, Dec 2024-Feb 2025, 8am-8pm. We have previously shared this report with ACT Police, I'd be more than happy to discuss and answer any questions you may have.

outside scope

I've also cc'd in Doug Millen, A/Executive Branch Manager Place Experience and Communications. Doug would be very interested in continuing the conversation with your comms team about city safety and how we might collaborate on some aligned messaging.

Contact numbers for Sch 2.2(a)(ii) and myself,

Sch 2.2(a)(ii)

Again thanks for coming over to the CRA office, if theres is anything else you think of we might be able to assist with please let me know.

Mark Usherwood
Director Project Operations, Place Experience and Marketing

T: Sch 2.2(a)(ii)
E: mark.usherwood@act.gov.au

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 13/05/2026 10:32 AM
To: "#All Staff City Renewal Authority" <#AllStaffCityRenewalAuthority@act.gov.au>
Cc: "City Renewal Authority Media" <cityrenewalmedia@act.gov.au>
Subject: [Comms and media update] City Renewal place-based audit in the media

OFFICIAL

Hi team,

You may have seen some recent media regarding City Renewal and a place-based audit on anti-social behaviour that we undertook in 2024.

Below is the information that was provided in response to media enquiries for your reference.

Managing future enquiries

Media enquiries and any questions from community should go directly, and urgently, to cityrenewalmedia@act.gov.au or 0479 182 106.

Talking points

- *In December 2024, City Renewal commissioned a place-based audit to better understand the impacts of anti-social behaviour on public events and place activations, and to support the safety of staff, partners and the community.*

- *As reported by The Canberra Times, City Renewal was not aware of any undercover work or processes described as 'assimilating' with members of the public. Our understanding is that the place-based audit, delivered by place management services provider Dionysus between December 2024 and February 2025, involved trained personnel observing behaviours in key locations to identify potential safety, security and operational risks. City Renewal will be seeking clarification to confirm that this was the methodology undertaken.*

- *The audit was an observational study, distinct from crime data, and was designed to inform planning and delivery of place-based initiatives by identifying the types, locations and impacts of anti-social behaviour in the public realm. In the interest of cross-government coordination, ACT Policing was briefed on the report in June 2025 to inform their work. City Renewal did not provide any briefings to ACT Government Ministers regarding the audit or its findings.*

- *Since this work was undertaken, City Renewal has continued its focus on city activation and public realm improvements. The government is making significant investments in improving lighting and safety in key areas such as City Walk, Petrie Plaza and Garema Place, with the current stage of City Walk improvements due to open mid-year. City Renewal regularly engages with ACT Policing, Health, and Community Services to support vulnerable populations and improve perceptions of safety. This is alongside many successful events since the place audit, which include Winter in the City, Wonderful World and La Fiesta, as well as a daily program of cleaning and greening supported by CBD and Braddon commercial property owners.*

- *City Renewal recognises that issues such as anti-social behaviour, vandalism, homelessness and crime are complex and require a coordinated, whole-of-government response. We continue to work closely with ACT Government colleagues to address these issues and ensure the City Centre is an inclusive and welcoming place.*

Many thanks!

Kat

Katrina Duncan

T: Sch 2.2(a)(ii)
E: Katrina.duncan@act.gov.au

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 22/05/2026 9:18 AM
To: "McAlpin, Joss" <Joss.McAlpin@act.gov.au>; "Chakma, Smita" <Smita.Chakma@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: A few notes for today

OFFICIAL

Hi team!

Place audit report and media
Just a quick message to let you know I've sent the response re the place audit to [redacted]. Keep an eye out for any requests for interview and keep Tracey in CMO in the loop – she is aware Craig won't do interviews until Monday but if we do get a request from ABC, she will share the response we sent to Canberra Times with them as background.

I have shared with ACTP, JACS and HCSD for awareness.

outside scope

See you Monday!

Thanks

Kat

Katrina Duncan

T: Sch 2.2(a)(ii)
E: Katrina.duncan@act.gov.au

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From: "Duncan, Katrina" <Katrina.Duncan@act.gov.au>
Sent: 14/05/2026 10:52 AM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: City Renewal media update - place-based audit on antisocial behaviour

OFFICIAL

Hi Doug,

Please see below board roundup for Craig to send tomorrow.

Thanks

Kat

Dear Board members,

Following on from the update provided by Jen on Tuesday, please find below a summary of articles from this week regarding the place-based audit undertaken by City Renewal to better understand the impacts of anti-social behaviour on public events and place activations.

We continue to work closely with the Chief Minister's Office, WHOG Communications and ACT Policing to implement the communications plan, along with clarifying the issue with the service provider.

Place-based audit regarding anti-social behaviour

Canberra nightlife 'worse now' than ever as venues battle anti-social behaviour | Canberra Times | ACT and region

Govt agency paid security guard to go undercover with 'anti-social' group in the city | Canberra Times | ACT and region

State of Canberra's city 'almost a national disgrace', inquiry hears | Canberra Times | ACT and region

Of note:
Sch 2.2(a)(ii) said he received a lot of anecdotal feedback that the city was "a bit unsavoury", which discouraged people from coming in.

"There's been many attempts to encourage government to do more, we know that the City Renewal Authority are making the best effort they can in terms of the budget they've got, but I think a greater investment and some of this stuff would be a real step forward."

Craig

outside scope

outside scope

Sch 2.2(a)(xi), Sch 2.2(a)(ii)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

copy

copy

From: "Codd, Fiona" <Fiona.Codd@act.gov.au>
Sent: 21/05/2026 11:49 AM
To: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>; "Duncan, Katrina" <Katrina.Duncan@act.gov.au>; "Butt, Deb" <Deb.Butt@act.gov.au>
Subject: FW: Correspondence from CEO City Renewal Authority clarifying evidence received during Inquiry into Canberra's Night-time Economy
Attachments: 20260519 - Letter C Gillman to LA NTE Enquiry re Clarification of evidence regarding place audit SIGNED.pdf, 20260519 - CEO letter to Leg Assembly Comm (Economics etc) - NTE Inquiry evidence clarification.obr

OFFICIAL

All copy of email sent. Saved in CEO corro folder and aliased to PEMCE ASB folder.

From: Codd, Fiona
Sent: Thursday, 21 May 2026 11:45 AM
To: LA Committee - Economics
Subject: Correspondence from CEO City Renewal Authority clarifying evidence received during Inquiry into Canberra's Night-time Economy

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

Please see attached correspondence from the CEO City Renewal Authority to provide clarification in relation to statements made by Sch 2.2(a)(ii) in evidence to the Inquiry into Canberra's Night-time Economy concerning a place-based audit commissioned by the City Renewal Authority.

This clarification is provided to assist the Committee in its considerations.

Regards
Fiona

Fiona Codd
Director Governance, Assurance and Capability

T: Sch 2.2(a)(ii) or Sch 2.2(a)(ii)
E: fiona.codd@act.gov.au

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20 May 2026

Committee Secretary
Legislative Assembly Inquiry into the Night-Time Economy
ACT Legislative Assembly

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Canberra City

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ACT 2601

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@CityRenewalCBR

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

I write to provide clarification in relation to statements made by Mr Dave Caffery in evidence to the Inquiry concerning a place-based audit commissioned by the City Renewal Authority.

Several aspects of Mr Caffery's description of this work, undertaken by his company Dionysus under contract with the City Renewal Authority, were not accurate and require correction.

First, Mr Caffery referred to the use of an "undercover security guard who "assimilated with members of the public. This does not reflect what actually occurred. The audit involved trained personnel who conducted observational monitoring of public spaces to identify safety, security and operational issues. These observations were non-interventional and did not involve engagement or assimilation with members of the public.

Second, Mr Caffery indicated that reports arising from this work were provided to ACT Government ministers. This is incorrect. No briefings or reports relating to the audit were provided to ministers before he made this statement. The work was operational research intended to inform City Renewal's planning and delivery of place-based initiatives.

For completeness, I note that the audit was commissioned to better understand the impacts of anti-social behaviour on public events and city spaces, and to support improved safety. City Renewal has sought and received clarification from Dionysus staff who worked on the project as to the methodology applied, and I am confident that any methods described as "undercover or involving integration with members of the public did not occur.

The City Renewal Authority remains committed to transparency and the protection of community trust. In line with this commitment, the report from the audit will be published to our website on Friday 22 May 2026: act.gov.au/cityrenewal/blog

I trust this clarification assists the Committee.

Yours sincerely,

Sch 2.2(a)(ii)

Craig Gillman, CEO
City Renewal Authority

From: "Gillman, Craig" <Craig.Gillman@act.gov.au>
Sent: 19/05/2026 3:01 PM
To: "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: FW: For clearance: Letter to NTE Inquiry re. place audit
Attachments: 20260519 - Letter C Gillman to LA NTE Enquiry re Clarification of evidence regarding place audit DRAFT_Update AG.docx

OFFICIAL

Lets discuss

From: Raj, Mallika
Sent: Tuesday, 19 May 2026 2:54 PM
To: Millen, Doug
Cc: Gillman, Craig ; Ramsay, Jennifer
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit

Sorry Anton had an edit, see attached

From: Raj, Mallika
Sent: Tuesday, 19 May 2026 2:47 PM
To: Millen, Doug <Doug.Millen@act.gov.au>
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: RE: For clearance: Letter to NTE Inquiry re. place audit

Thanks Doug the work on the letter, I reckon it reads fine. Will CRA have visibility of Sch 2.2(a)(ii) letter prior it going to the committee?

MR

From: Millen, Doug <Doug.Millen@act.gov.au>
Sent: Tuesday, 19 May 2026 1:40 PM
To: Raj, Mallika <Mallika.Raj@act.gov.au>
Cc: Gillman, Craig <Craig.Gillman@act.gov.au>; Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Subject: For clearance: Letter to NTE Inquiry re. place audit

OFFICIAL

Hi Mallika

As discussed on Friday, sharing for your clearance our draft letter to the LA inquiry into the night-time economy regarding Sch 2.2(a)(ii) last week.

We look forward to your comments. Feel free to call me, Jen or Craig to discuss if needed.

FYI Sch 2.2(a)(ii) is also preparing a letter to the committee to correct his comments.

Doug

Doug Millen *(he/him)*
Head of Place Experience and Communications
T: Sch 2.2(a)(ii)
E: doug.millen@act.gov.au

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20 May 2026

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Committee Secretary
Legislative Assembly Inquiry into the Night-Time Economy
ACT Legislative Assembly

Dear Committee Secretary,

Re: Clarification of evidence regarding City Renewal Authority place-based audit

I write to provide clarification in relation to statements made by Sch 2.2(a)(ii) in evidence to the Inquiry concerning a place-based audit commissioned by the City Renewal Authority.

Several aspects of Sch 2.2(a)(ii) description of this work, undertaken by his company Dionsyus under contract with the City Renewal Authority, were not accurate and require correction.

First, Sch 2.2(a)(ii) referred to the use of an "undercover" security guard who "assimilated" with members of the public. This does not reflect what actually occurred. The audit involved trained personnel ~~wearing plain clothes~~ who conducted observational monitoring of public spaces to identify safety, security and operational issues. These observations were non-interventional and did not involve engagement or assimilation with members of the public.

Second, Sch 2.2(a)(ii) indicated that reports arising from this work were provided to ACT Government ministers. This is incorrect. No briefings or reports relating to the audit were provided to ministers before he made this statement. The work was operational research intended to inform City Renewal's planning and delivery of place-based initiatives.

For completeness, I note that the audit was commissioned to better understand the impacts of anti-social behaviour on public events and city spaces, and to support improved safety. City Renewal has sought and received clarification from Dionysus staff who worked on the project as to the methodology applied, and I am confident that any methods described as "undercover" or involving integration with members of the public did not occur.

The City Renewal Authority remains committed to transparency and the protection of community trust. In line with this commitment, the report from the audit has been published on our website and is available at: (INSERT LINK)

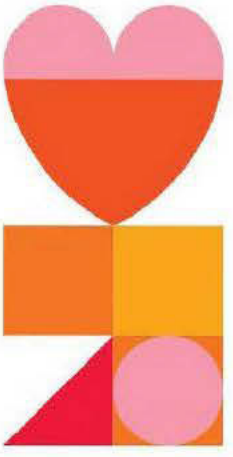
I trust this clarification assists the Committee.

Yours sincerely,

[SIGNATURE]

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Craig Gillman
CEO
City Renewal Authority



From: "Ramsay, Jennifer" <Jennifer.Ramsay@act.gov.au>
Sent: 22/05/2026 9:54 AM
To: "Butt, Deb" <Deb.Butt@act.gov.au>
Cc: "Gillman, Craig" <Craig.Gillman@act.gov.au>; "Codd, Fiona" <Fiona.Codd@act.gov.au>; "Millen, Doug" <Doug.Millen@act.gov.au>
Subject: FW: Update to Chair on NTE Inquiry
Attachments: CRA Chair letter to NTE Inquiry.docx, EIR - Correspondence from the Chair - Letter to Sch 2.2 - 20 May 2026.pdf

OFFICIAL

Deb

Can you please help me to send sign and send this response from Sch 2.2(a)(ii) back to the LA NTE inquiry (their letter is attached for reference).

Can you please do a quick proof first.

Thanks,
Jen

From: Sch 2.2(a)(ii)
Sent: Friday, 22 May 2026 9:50 AM
To: Ramsay, Jennifer
Cc: Millen, Doug ; Codd, Fiona ; Gillman, Craig
Subject: Re: Update to Chair on NTE Inquiry

> **Caution:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks Jen. That makes sense. Happy for the draft letter sent to me yesterday to be sent to the CM with my signature.
Regards,

Sch 2.2(a)(ii)

From: Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>
Sent: Friday, May 22, 2026 9:38:32 AM
To: Sch 2.2(a)(ii) >
Cc: Millen, Doug <Doug.Millen@act.gov.au>; Codd, Fiona <Fiona.Codd@act.gov.au>; Gillman, Craig <Craig.Gillman@act.gov.au>
Subject: RE: Update to Chair on NTE Inquiry

OFFICIAL

Hi Sch 2.2(a)(ii)

I'm jumping in to reply because Craig is in meetings.

I've spoken to him and our recommendation is that a brief response from you as Chair confirming that the report has been provided should be sufficient.

We think it is best framed simply as responding to the Committee's request rather than restating or amplifying the underlying issues. Keeping the reply concise and factual helps maintain this at Chair level and avoids any perception that the matter is being over-managed or overly shaped.

Happy to discuss if useful.

Kind regards,
Jen

From: Sch 2.2(a)(ii) m>
Sent: Thursday, 21 May 2026 7:32 PM
To: Gillman, Craig <Craig.Gillman@act.gov.au>
Cc: Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>; Millen, Doug <Doug.Millen@act.gov.au>; Codd, Fiona <Fiona.Codd@act.gov.au>
Subject: Re: Update to Chair on NTE Inquiry

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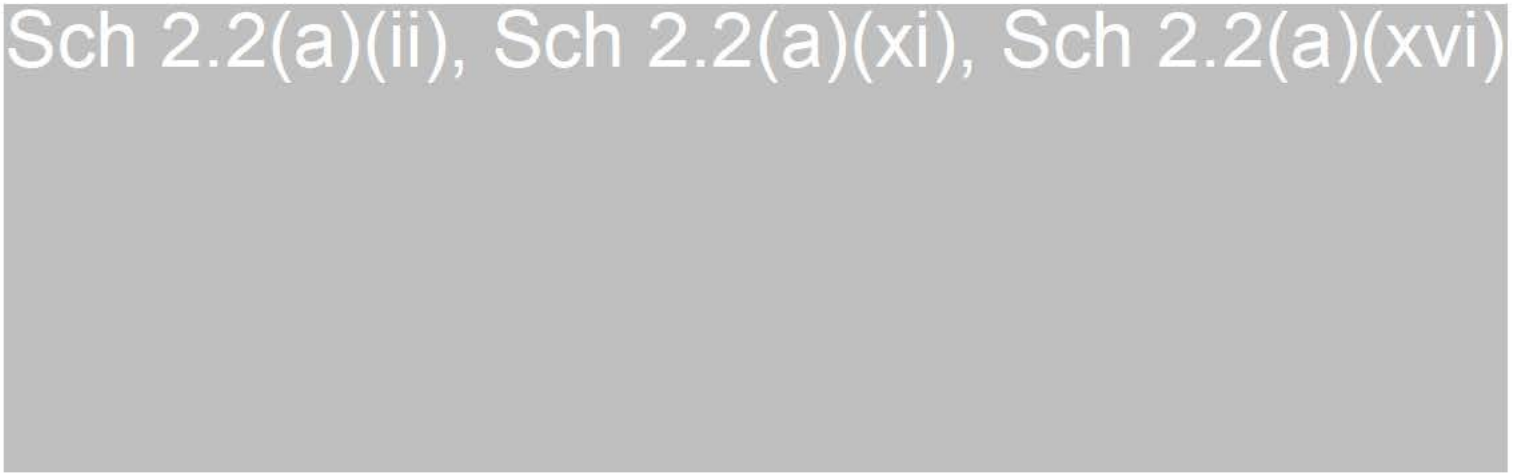
Hi Craig, Thanks for the update. Does Sch 2.2(a)(ii) agree with the explanation in the draft letter from me to the Committee?
If so, is there value in that being added to my letter?
It would just provide another element of assurance and transparency.

Regards,
Sch 2.2(a)(ii)

From: Gillman, Craig <Craig.Gillman@act.gov.au>
Sent: Thursday, May 21, 2026 5:40:42 PM
To: Sch 2.2(a)(ii) >
Cc: Ramsay, Jennifer <Jennifer.Ramsay@act.gov.au>; Millen, Doug <Doug.Millen@act.gov.au>; Codd, Fiona <Fiona.Codd@act.gov.au>
Subject: Update to Chair on NTE Inquiry

OFFICIAL

Sch 2.2(a)(ii), Sch 2.2(a)(xi)



Regards,
Craig

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