

Commitment to Community Engagement

We are committed to working with the community to ensure that a range of viewpoints are considered, and that quality community engagement is used. We recognise that it is not possible to involve all interested people in each decision-making process. Hence, we make the following commitments to working together.

We will uphold our principles

We will use quality engagement approaches

We will use the highest appropriate level of community involvement

A kind, connected and informed community working together to promote and protect the mental health and wellbeing of all



Our Principles

Upholding our principles will ensure that people who are affected by decisions are represented in the process.

Collaborative

- We will share leadership with the community
- We will provide and communicate opportunities for engagement

Person-centred

- We will meet with the community at times and places that suits them
- We will tailor our approach according to the nature of the task and the people involved
- We will provide adequate information and time to understand the issues

Evidence-informed

- We will provide clear, relevant, timely and evidence-based information
- We will be clear about the scope of possible changes, the decisions that need to be made, and the decision-making process

Inclusive

- We will encourage and support people to be heard
- We value the insight and experience our diverse communities

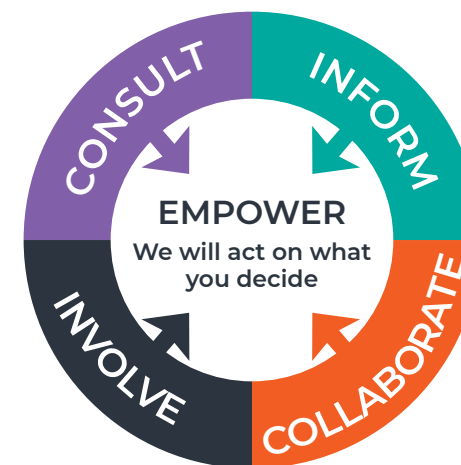
Innovative

- We will encourage creative thinking
- We will provide opportunities to learn from each other (e.g. fostering communities-of-practice).

Levels of Community Involvement

There are different levels of community involvement on a spectrum.

- from Empower and Collaborate (the highest levels of involvement)
- through seeking your advice and input (Involve and Consult) to Informing you of what we are doing.



INFORM We will keep you informed

CONSULT We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how stakeholder input influenced decisions

INVOLVE We will work with you to ensure your concerns and aspirations are reflected in the process and provide feedback on how your input influenced the decision

COLLABORATE We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible