Binder 8, 1

Photo Report for CC552 - Dickson Shops Revitalisation

Photo Details

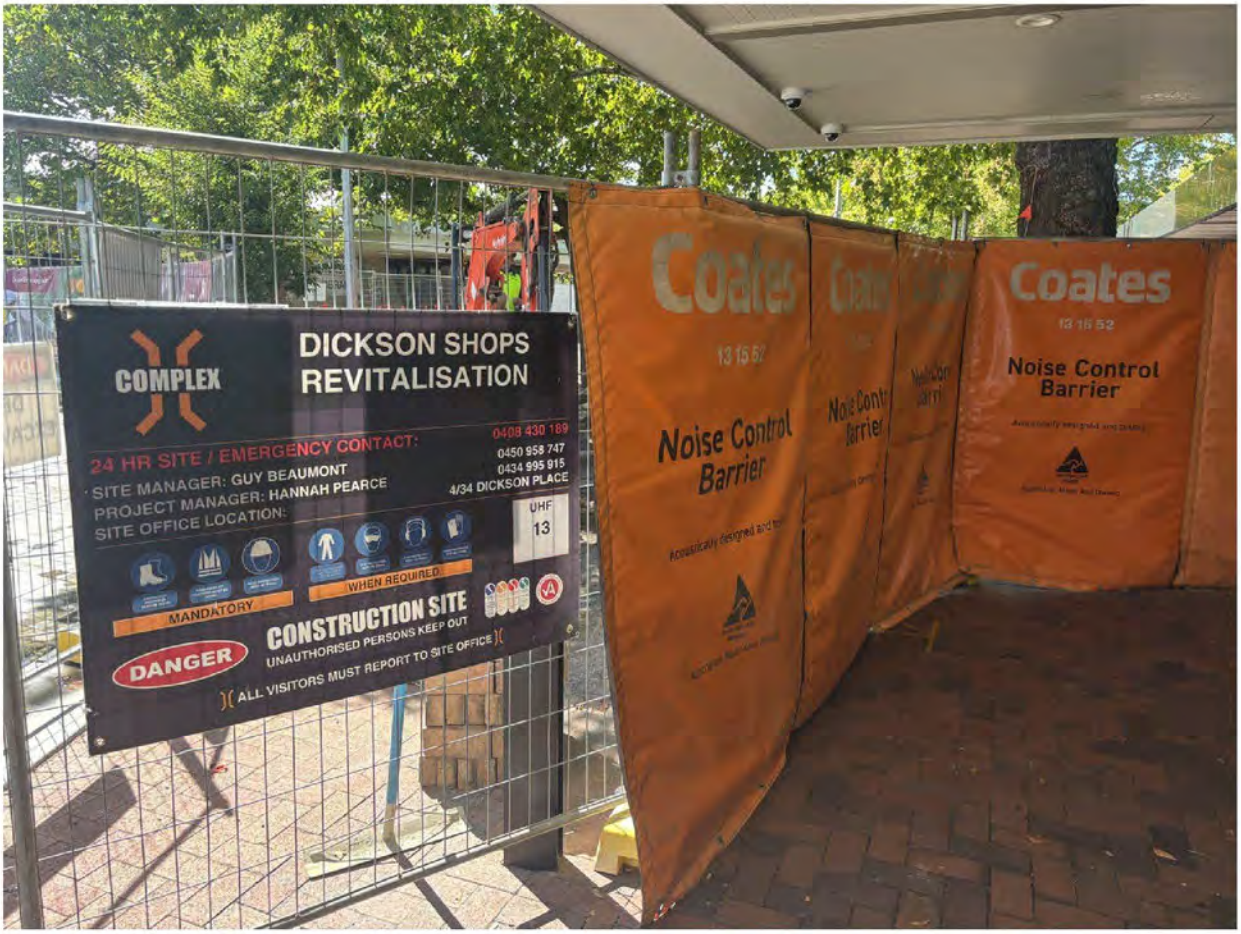




Photo Report for CC552 - Dickson Shops Revitalisation

Photo Details



Binder 8, 3

Stakeholder 23727:

Mobile	
Address	44 Dickson Pl, Dickson ACT 2602 Dickson ACT 2602 Australia
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Food & beverage
Secondary Email	
First Name	
Last Name	
Email	Sch 2.2(a)(xi)@danmurphys.com.au
Projects	Project 3: Dickson
Role	Branch Manager
Notes	
Phone	
Title	
Organisation	Dan Murphy's (Dickson)
Web Address	

Event

Summary	The Manager of Dickson Dan Murphy's, Sch 2.2(a)(ii) has expressed concern over the fencing for stage 3 of upgrades that now prevents easy access from the carpark to the store. The intended path for customers has been obstructed, leading to complaints and lost business, particularly affecting elderly customers who struggle to navigate around the fencing. Sch 2.2(a)(ii) requests a solution to restore access, ideally with a representative meeting to discuss the issue, as there is no digging affecting their end of the situation. The email underscores the confidentiality of the communication and warns recipients not to disclose or rely on the contained information unless intended for the specified addressee. The

primary focus is on the inconvenience caused by the fencing and the call for a remedy to facilitate customer access to the store. The underlying issue remains the need for a dialogue with the responsible party to address the access problem.

Event Type Email or letter - incoming

Stakeholder Comments

From: DM Dickson Manager
Sent: Friday, May 29, 2026 8:09 AM
To: dicksonact@complexco.com.au
Subject: Fw: RE fencing for stage 3

To whom it concerns,
Good morning, I am writing to you in regards to the fencing that has now been erected for stage 3 of the upgrades.
It was our understanding that there would be some sort of walkway path from the carpark across to our store that would moved spots in accordance to where the work is, not completely fenced so there is no access for customers to get to the store unless they walk all the way around from the otherside of the post office near the library or through the grassed area and around near the bus stop.
I have had numerous complaints from customers already and lost business due to this. One customer just this morning said "well how am I supposed to carry my carton of beer all the way around" . He is elderly, he left without purchasing and said he would be contacting the council.
Is there something you can do to fix this issue, especially seeing there is no actual digging going on up to our end at all at the moment.

Can I please get some sort of response, preferably someone to come and have a chat about this.

Thank you

Sch 2.2(a)(ii)
Store Manager
Dickson Dan Murphy's

This email is confidential. The information communicated in it is intended only for the person to whom it is addressed. If you are not the intended recipient, please immediately notify the sender and delete the information and you must not

review, disclose, use or rely on the information.

CAUTION: This email, links and files included in its transmission by Endeavour Group Limited ABN 77 159 767 843 and its group of companies (Endeavour Group) are solely intended for the use of the addressee(s) and may contain information that is confidential and privileged. If you receive this email in error, please advise us immediately and delete it without reading or copying the contents contained within. Endeavour Group does not accept liability for the views expressed within or the consequences of any computer malware that may be transmitted with this email. The contents are also subject to copyright. No part of it should be reproduced, adapted or transmitted without the written consent of the copyright owner.

Team Response	
Event Sentiment	Negative
Date and Time	16/7/2026 10:46 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business
Address	
Users	User 106: Sch 2.2(a)(ii)
Stakeholders	Stakeholder 26630: Dickson ACT, Stakeholder 25914: Sch 2.2(a)(ii), Stakeholder 23727:
Location	
Projects	Project 3: Dickson
Id	5016
Properties	

Event

Summary	Dickson Shops upgrade | July 2026 Dickson Shops upgrade | July 2026
Event Type	Campaign Email

Stakeholder Comments

Team Response

Dickson Shops upgrade | Construction update July 2026 We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: July 2026 Construction is being carried out in stages with completion expected in mid-2027, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of pavements in Taglietti Square in stage 4a. Recent construction In June, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work continues, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables in stage 3. Pavement preparation and installation in stages 2 and 4a. Preparation for new furniture and tree planting in stage 1. Upcoming construction In July and August, you'll see: Ongoing stage 3 stormwater system replacement. Concrete curb and pavement preparation and installation. Continued installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Taglietti Square Stage 1 in Taglietti Square is on track to open this month. Construction fencing will be removed allowing the public to access the improved space. We are continuously reviewing and adjusting the project staging to better support local businesses, minimise disruption and coordinate with other works underway in the area. Stage 4a is being undertaken earlier than expected in Taglietti Square to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Work to begin on stage 5 and 6a:Closure of laneway next to SaiGon Asian Grocer As a part of stage 6a, work will begin in the laneway next to SaiGon Asian Grocer on Monday 13 July 2026. The laneway will be

temporarily closed while these works are undertaken and pedestrian detours will be in place. Additional project and wayfinding signage around the laneway will be installed to help visitors navigate the shops. Further construction for stage 5 and stage 6a of the project is scheduled to start on Monday 27 July 2026. Stage 5 includes a small section of Taglietti Square near Bakers Delight and the area in front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram below for both stage 5 and stage 6a areas. Further construction fencing will be installed to ensure safety while construction takes place for these stages. Pedestrian detours will be in place. Stage 3 Stage 3 is the largest stage in the project with significant stormwater infrastructure underground to be replaced. Works are taking place in the area north of the Post Office, near the Joan Kellett Way car park and are expected to continue until the end of August, weather permitting. We have heard feedback from businesses and the community about the importance of access through this area and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Trolley issue on new pavement in stage 1 The issue of shopping trolley wheels getting stuck in the gaps between sections of the new pavement in Stage 1 has been resolved. City Renewal and the project team will continue to monitor the effectiveness of the implemented solution. Thank you for your patience and understanding while we work to implement the solution. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with

Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building and Bakers Delight are both underway as private developments. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10am-12pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	13/7/2026 11:43 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 127: Hannah Bortolotto, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss

Binder 8, 9

McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Binder 8, 10

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	5008
Properties	

Event

Summary	Dickson Shops upgrade | June 2026 Dickson Shops upgrade | June 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: June 2026 Construction is being carried out in stages and is expected to take around 18 months to complete, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3, and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of the new stormwater system in Taglietti Square. Brick paving being collected to be recycled in Stage 3. Recent construction In May, the following work was undertaken in Stages 1, 2, 3

and 4a: Stage 3 construction fencing installed. Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Upcoming construction In June and into July, you'll see: Ongoing stage 3 stormwater system replacement. Pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Stage 3 change to pedestrian access Work in stage 3 will continue in June and July. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. We have heard feedback from businesses and the community about the importance of access through this area, and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Stage 1 to open Stage 1 in Taglietti Square is almost finished and on track to open in July. Work for Stage 4a, near Bakers Delight and the Post Office will continue. Stage 4a is being undertaken earlier than expected to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Trolley wheels on new pavement in stage 1 We are aware that shopping trolley wheels are getting stuck in the gaps between sections of the new pavement in Stage 1. We understand how frustrating this can be and appreciate the inconvenience it may be causing. Please be assured that we are working to find a solution. Thank you for your patience and understanding. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade

construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening at the Dickson Shops Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 19/6/2026 8:24 am

Initiative/s

Binder 8, 13

Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4953
Properties	

Event

Summary	CLONED - Dickson Shops upgrade | Stage three - Changes to parking Correction: Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Correction: Work will commence on the third stage of the Dickson Shops upgrade on Monday, 25 May 2026. Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026.Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the

post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event
Sentiment

Binder 8, 16

Date and Time	21/5/2026 4:14 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4873
Properties	

Event

Summary	Dickson Shops upgrade | Stage three - Changes to parking Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage

three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Thursday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 21/5/2026 3:59 pm

Initiative/s	
Topics	Construction:Notice
Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

[redacted]

Location

Projects Project 3: Dickson

Id 4872

Properties

Event

Summary Monthly doorknock to remind businesses of the EDM with upgrade work details.

[redacted]

out of scope

Event Type Doorknock

Stakeholder Dan Murphys

Comments

- Sch 2.2(a)(ii) asked if new lighting will be installed as a part of upgrade as it is quite dark in some areas. Rennae confirmed the upgrade will include some new lighting to improve night time visibility.

out of scope



Team Response

out of scope

Event Sentiment	
Date and Time	18/5/2026 12:49 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Transport and roads:Parking, Accessibility
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Location

Projects	Project 3: Dickson
Id	4866
Properties	

Event

Summary	Dickson Shops upgrade | May 2026 Dickson Shops upgrade | May 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: May 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unexpected underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a are being undertaken in the first half of 2026 – please see staging diagram below. Work in stage 4a will continue in May in Taglietti Square. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Brass lettering being installed in Taglietti Square. Recent construction In April, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure. Demolition and removal of existing pavement. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Work on underground services next to the Dickson Library, Joan Kellet Way and car park. Upcoming construction In May, you'll see: Ongoing stormwater system replacement. Demolition and removal of existing pavement. Concrete pouring, pavement preparation and installation. Installation of new furniture in Taglietti Square.

Continuation of installation of new underground electrical and communication services. Icon Water will adjust service pit levels on site near Australia Post on Wednesday, 6 May 2026. Complex will prepare the area on Tuesday, 5 May 2026, and restore it on Thursday, 7 May 2026. Disruption during these works is expected to be minimal. Work to commence for stage three Stage 3 of the project will start in May. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. Please see staging diagram below for the Stage 3 area. Further construction fencing will be installed to allow construction to take place for this stage. Pedestrian detours will be in place. Large vehicles will continue to enter and exit the site throughout May. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Temporary change to disability parking Disability car parking spaces will be temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. Details of the nearby alternative accessible parking arrangements will be communicated to businesses and the community ahead of any changes. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the

two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/5/2026 11:26 am

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Id

Properties

Project 3: Dickson

4844

Event

Summary	Dickson Shops upgrade | April 2026 Dickson Shops upgrade | April 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: April 2026 Zero-emission electric excavator hammering underground footings. Recent construction In March, the following work was undertaken in stages one and two: Excavation and trenching works. Stormwater works, including removal of existing pits and pipes and installation of new stormwater infrastructure. Installation of electrical pits and cables. Concrete pouring for footings and preparation for pavement. Formation of structural wall in Taglietti Square. Preparation for new furniture. Upcoming construction In April, you'll see: Ongoing stormwater system replacement. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of decorative concrete in preparation for new paving and brass lettering to be installed in Taglietti Square. Laying brickwork on structural wall in Taglietti Square. Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stage one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three are being completed in the first half of 2026 – please see staging diagram at the end of this message. Work to commence for stage four Work for stage four will commence in April with further site fencing being placed in Taglietti Square. This work will take place in area 4a (see staging diagram below). Work in area 4b will begin as scheduled as the project progresses through stages

1-3. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Large vehicles will continue to enter and exit the site throughout April. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and the car park to install services is being undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They’re usually set up in Taglietti Square, but while the Dickson Shops are under construction, they’ll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution

Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162
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Event Sentiment	
Date and Time	1/4/2026 5:42 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4767
Properties	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing

population and attract visitors by improving appeal and functionality. Construction update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating,

services and community life. If you'd like the photographer to visit your business, please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/3/2026 5:33 pm
Initiative/s	
Topics	Construction:Notice
Address	

Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4689

Properties

Event

Summary

Doorknocking completed on Thursday 5 Feb to distribute details on the Canberra Lunar New Year event on Woolley St 21-22 Feb.

This activity was in conjunction with Doorknocking businesses on Woolley Street and a residential letterbox drop in the area.

At least 10 businesses received a poster with event details to hang in their store.

CRA team were accompanied by an Access Canberra team member who also shared information for their Business Support Team.

Businesses closed – flyers were left under the door where able:
- Good Day Gift Shop
- Encore Music School
- IV Learning

	- My Canberra Osteopath - The Denture Clinic
Event Type	Doorknock
Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Lunar New Year
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4639

Properties

Event

Summary Doorknocking completed on Thursday 5 Feb to distribute details on the Access Canberra business support teams.

CL team were accompanied by an Access Canberra team member.

Businesses closed – flyers were left under the door where able:
- Good Day Gift Shop
- Encore Music School
- IV Learning
- My Canberra Osteopath
- The Denture Clinic

Event Type Doorknock

Stakeholder Comments

out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4638
Properties	

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western

corner of the shops, between Woolworths, BWS and the Dickson Library. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February

2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21 February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 4/2/2026 6:25 pm

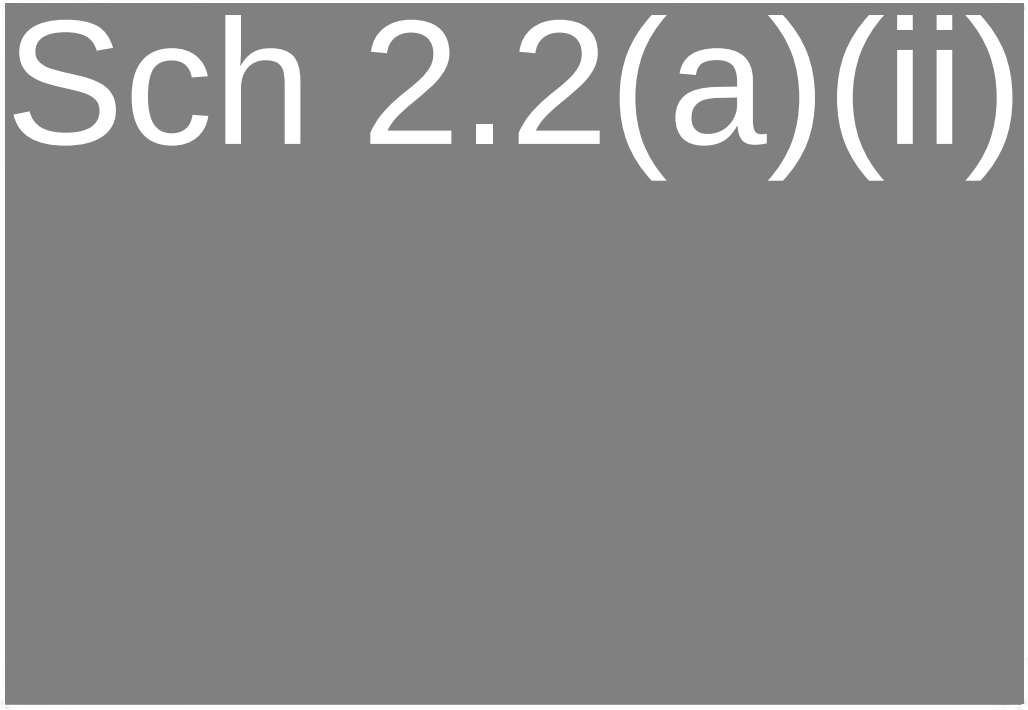
Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4632
Properties	

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	

Team Response

Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3

Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	7/1/2026 11:00 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	4586
Properties	

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to

construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once

again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 18/12/2025 3:00 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

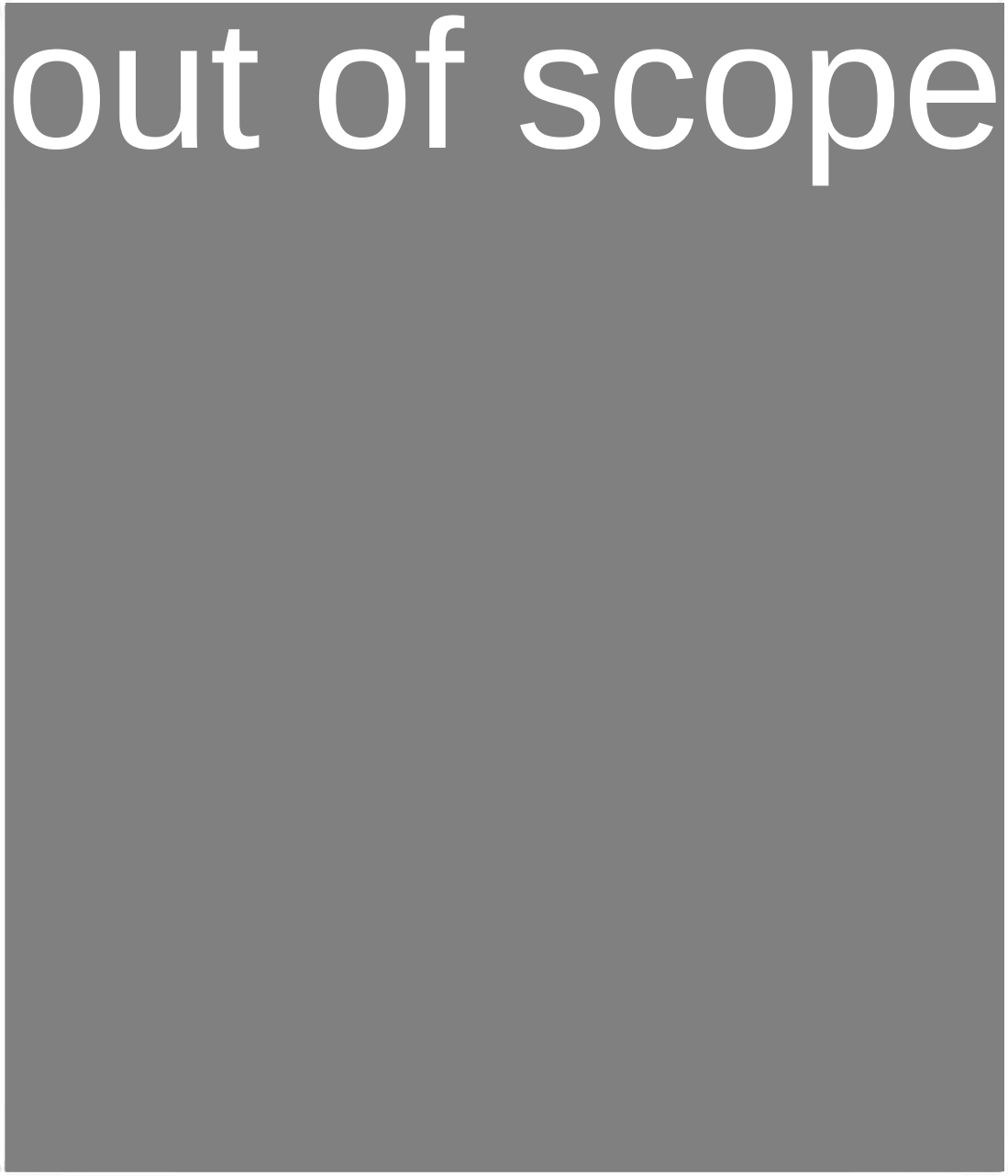
4573

Properties

Event

Summary

Doorknock of businesses to drop off Business Continuity Guide and provide notice about when works will begin in 2026.



Event Type

Stakeholder

Comments

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	18/12/2025 10:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4584
Properties	

Event

Summary	Doorknock to businesses to remind them of the 27/11 information session held at Dickson Library. Extra feedback provided by businesses is recorded in the comments below.
Event Type	Doorknock
Stakeholder Comments	out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	27/11/2025 9:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4556

Properties

Event

Summary Reminder to Dickson businesses about the info drop-in session on the 19th November between 3-5pm.
Reminded business about the second drop-in session on the 27th November between 11-1pm.

out of scope

out of scope

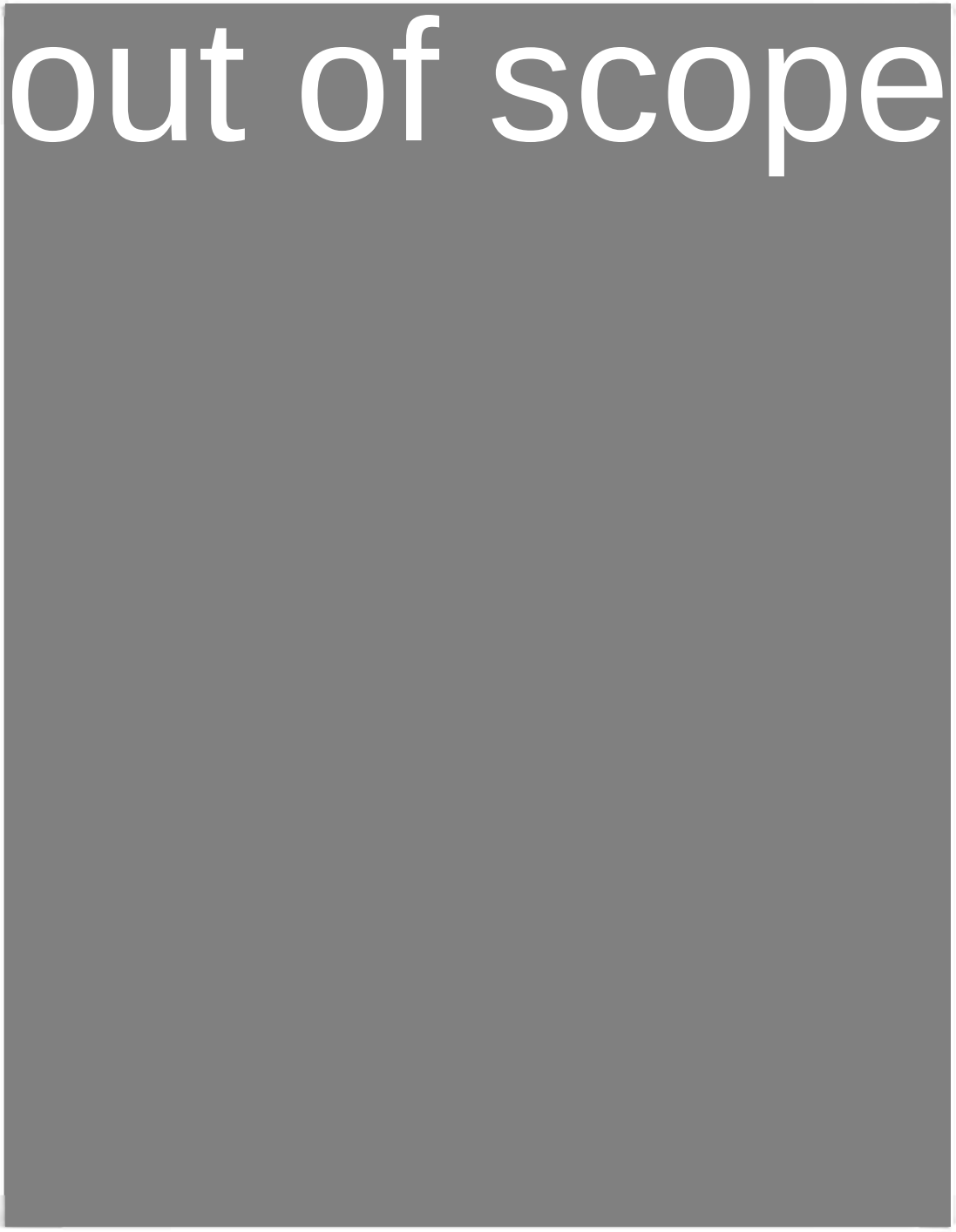
- Dan Murphy's

out of scope

Event Type Doorknock

Stakeholder Comments The following businesses made comments/ queries.

out of scope


out of scope

Dan Murphys:
Sch 2.2(a)(ii)- may come to second drop-in session next week.

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	19/11/2025 2:29 pm
Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

[redacted]

Location

Projects Project 3: Dickson

Id 4526

Properties

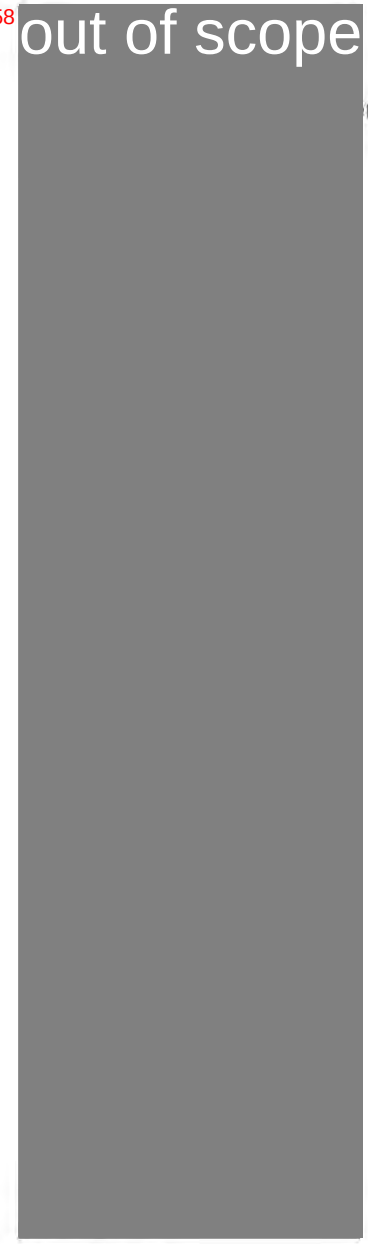
Event

Summary Doorknock of businesses to inform them of hydro-excavation works that will be occurring in the following weeks - also reminded that an email had been sent out with details on the information sessions with Complex Co

[redacted]

Binder 8, 58

out of scope



Event Type Doorknock

Stakeholder

Comments out of scope

- what is happening with the 'tent lady' outside Dan Murphy's? It smells bad and

looks uninviting



out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/11/2025 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4508
Properties	

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the

project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don’t hear from us or Complex Co then there’s no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	3/11/2025 4:45 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)



Location

Projects

Project 3: Dickson

Id

4491

Properties

Binder 8, 65

Event

Summary

Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

out of scope

Event Type

Doorknock

Stakeholder Comments

Feedback sentiment and comments from door knocked stakeholders:

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4475
Properties	

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner

Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made

improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/10/2025 3:00 pm

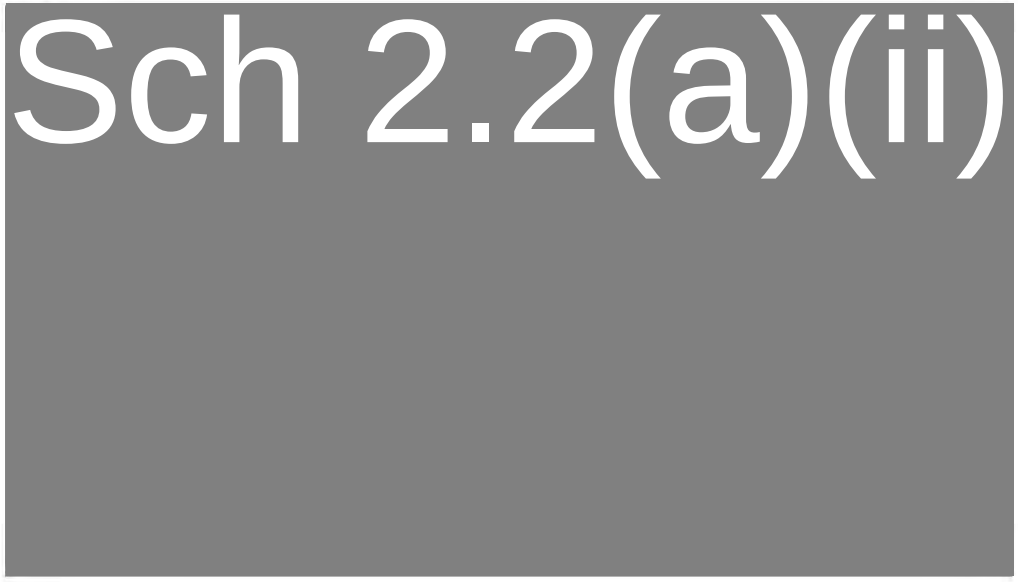
Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4473

Properties

Event

Summary

Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers

Event Type

Doorknock

Stakeholder Comments

General Notes

* A number of businesses and the local church were closed; a flyer was placed under their doors.
* Most businesses were appreciative of the information provided and expressed willingness to assist.
* The most common enquiry related to project timelines.
* Some negative comments were also recorded (see below).

Business/Stakeholder Comments

Dan Murphy's

Enquired whether the upgrades would assist in moving people on who had set up multiple tents outside the premises.

Raised concern about ongoing vandalism of walls. Advised they are commissioning a mural with support from a local school to add colour and discourage further vandalism.
Response: Acknowledged the concern about tents and confirmed it would be formally recorded.




out of scope

[redacted]

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

[redacted]

out of scope

Location	
Projects	Project 3: Dickson
Id	4423
Properties	

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the

coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 22/7/2025 3:05 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating

gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 18/7/2025 11:30 am

Initiative/s

Topics Communication, engagement and participation

Address

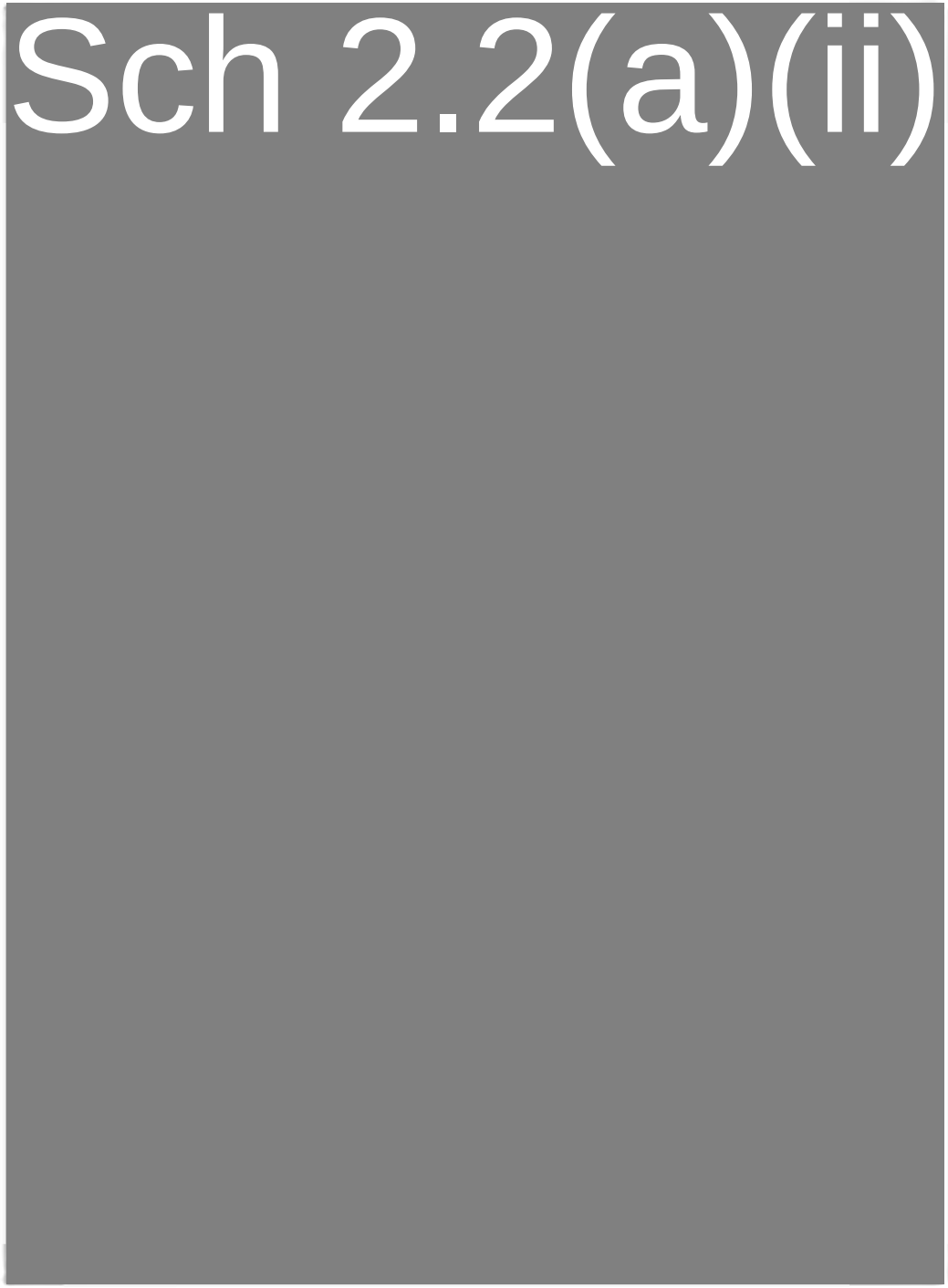
Users User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley

Stakeholders

Sch 2.2(a)(ii)

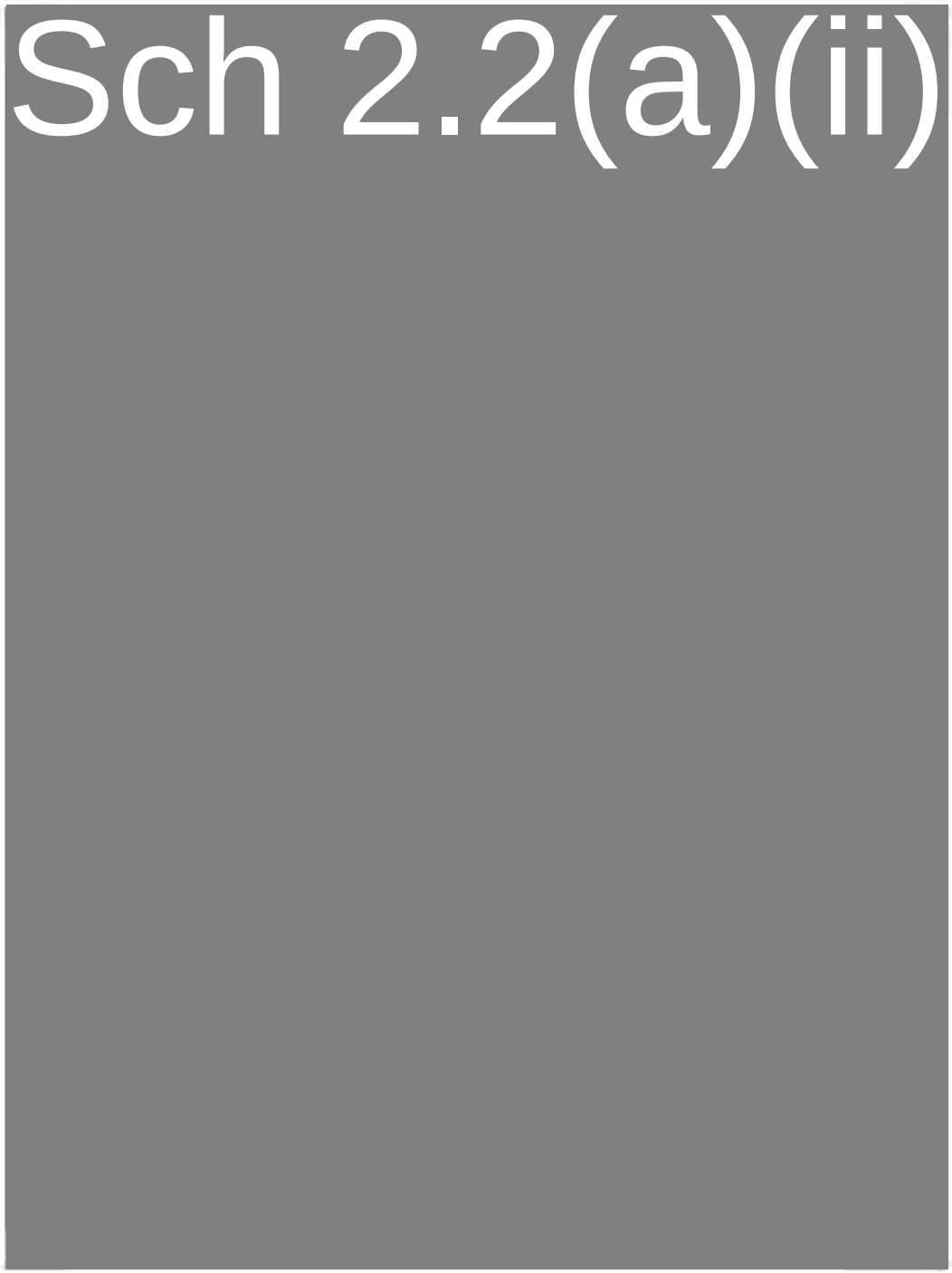
Sch 2.2(a)(ii)

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Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Id

Properties

Project 3: Dickson

4342

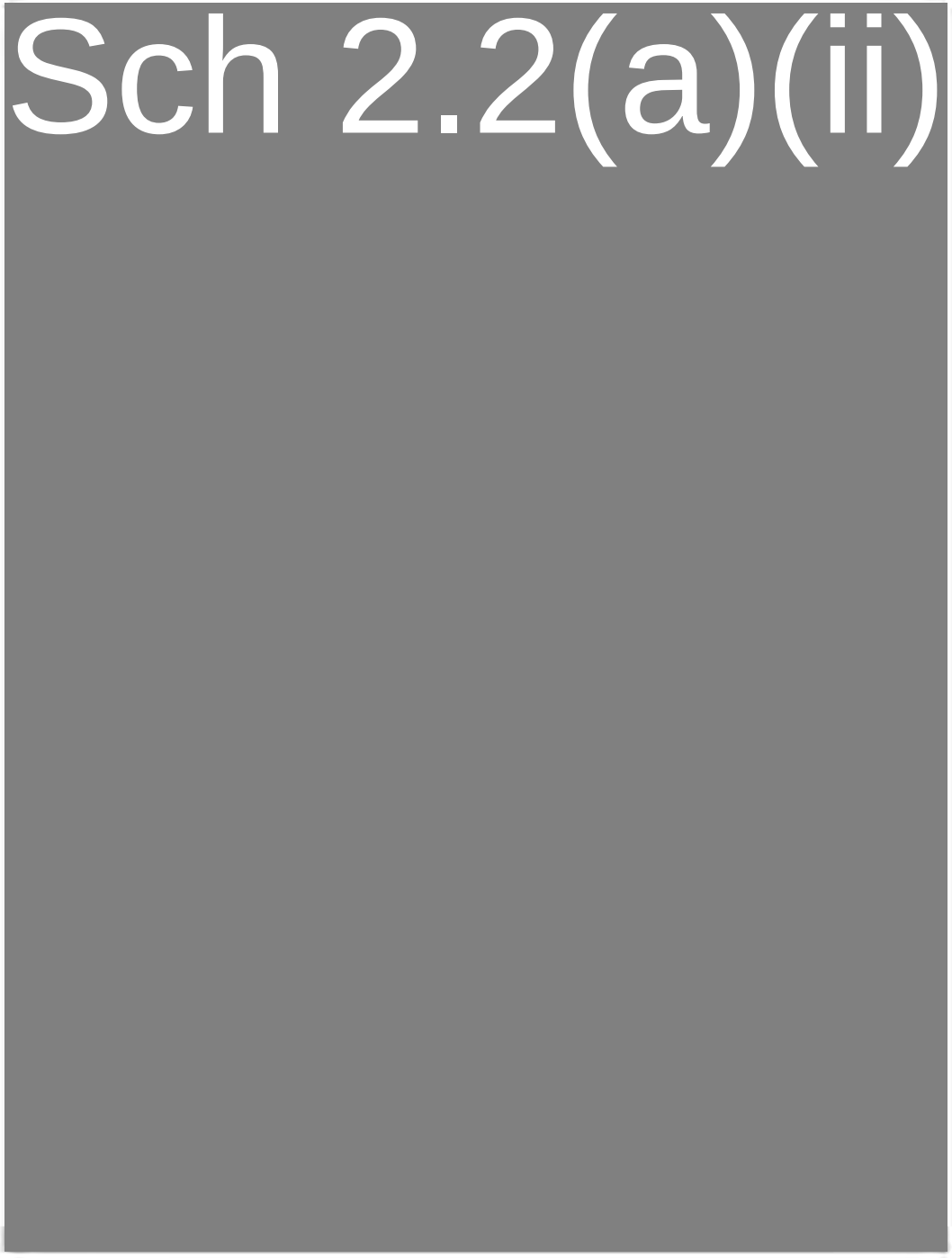
Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	Neutral

Binder 8, 90

Date and Time	26/6/2025 12:48 pm
Initiative/s	Correspondence and enquiries
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility
Address	
Users	User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

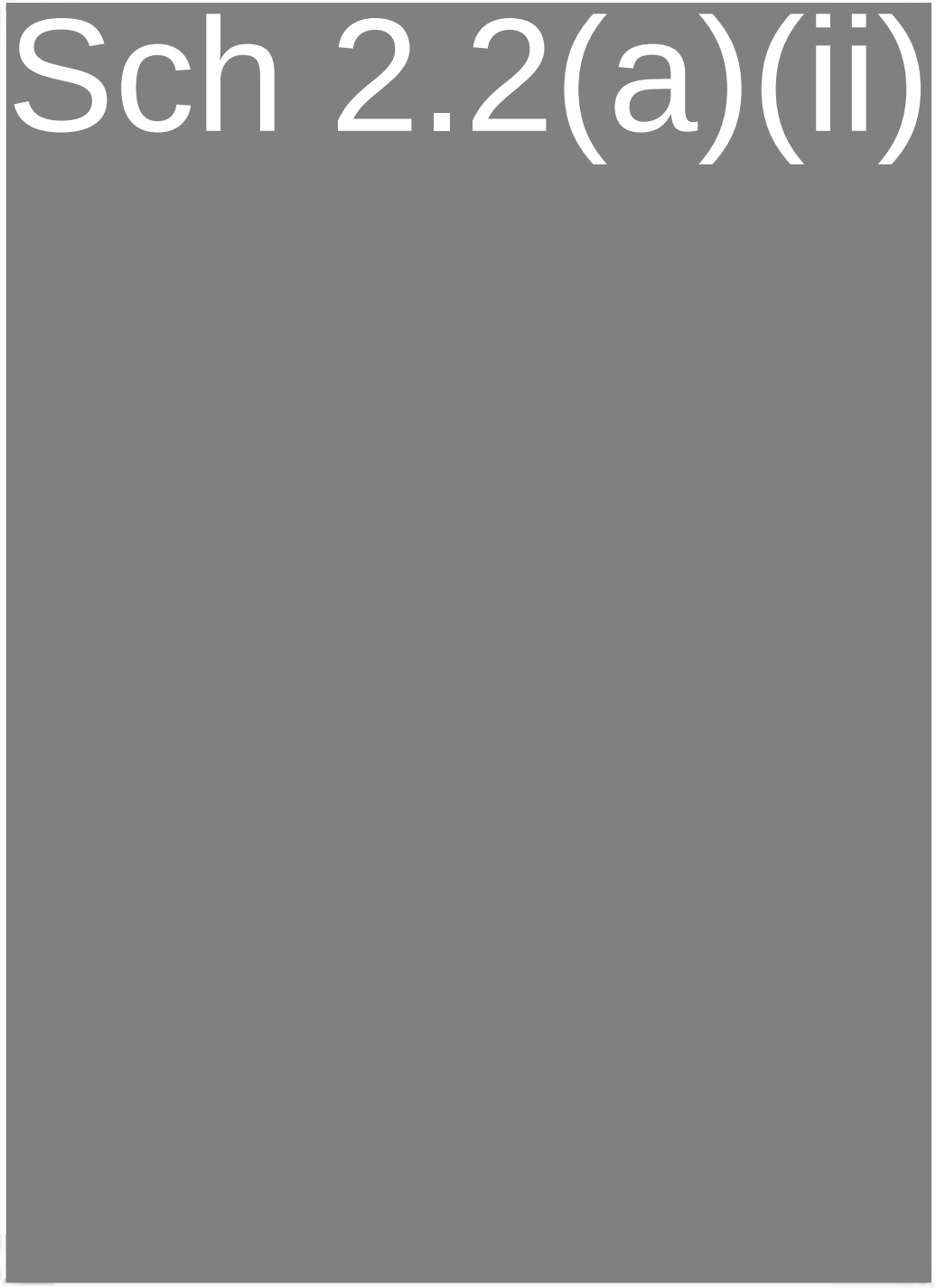

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

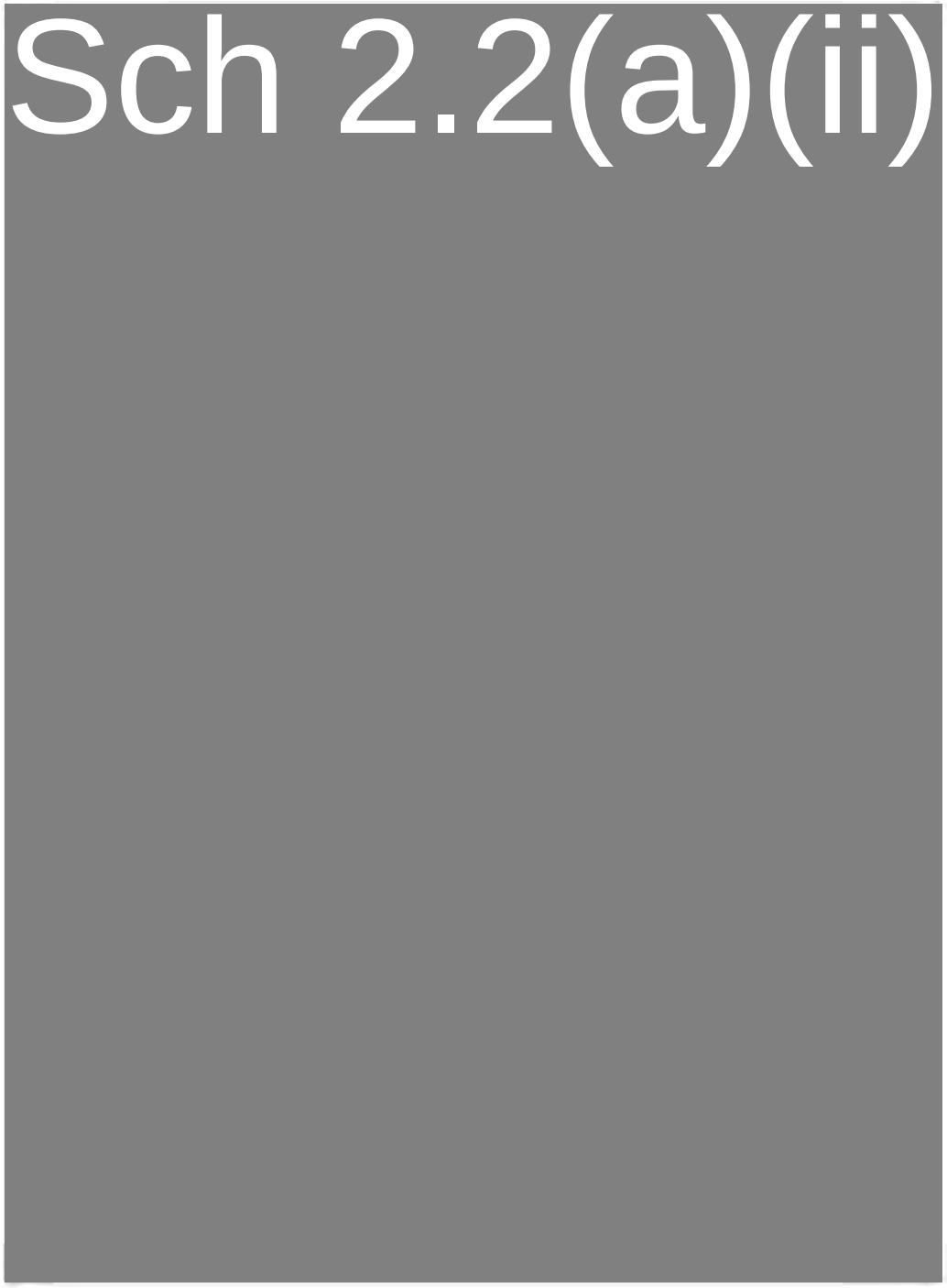
Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	4314
Properties	

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving

to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard 35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a

tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 29/5/2025 3:30 pm

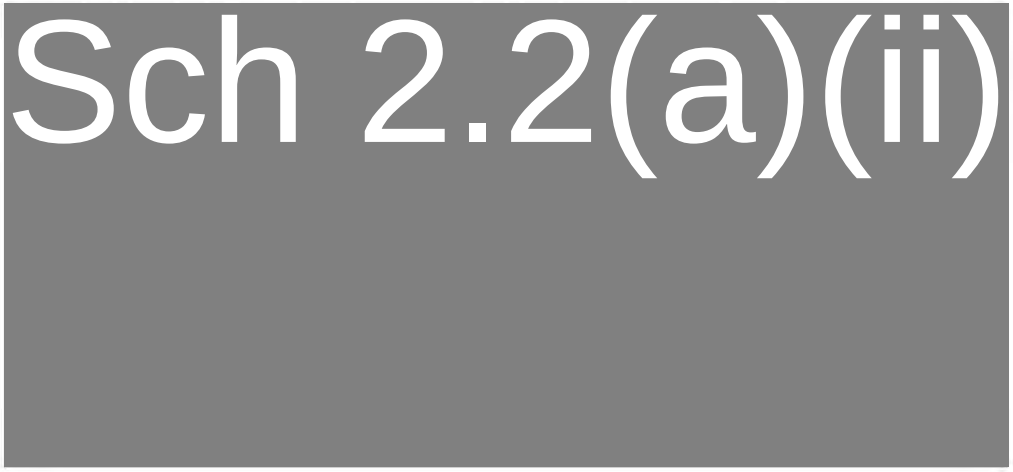
Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Targeted business and building owner email Submit feedback on our plans for Dickson Streets | Pedestrian-friendly streets are good for business
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Submit feedback on our plans for streets in the Dickson Group Centre The ACT Government's City Renewal Authority is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. You're invited to provide feedback and ideas on a concept masterplan for future public space upgrades in

the Dickson Group Centre. Walkable cities offer a wide range of health, environmental and economic benefits, with research showing that pedestrian-friendly streets can help boost trading by up to 40%. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. Building on the Dickson Place Plan, the concept masterplan will establish a direction for future public space development, ensuring that it aligns with the overarching goals and aspirations of the community. How to get involved Feedback and public consultation is open until Wednesday 26 February 2025. As a nearby business, property owner or manager, we are seeking your insights on the potential impacts, opportunities, and challenges associated with the Dickson streets concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Thank you to all those who have already contributed their feedback. Click here to visit YourSay Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 17/2/2025 1:40 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4079
Properties	

Event

Summary	Dickson Shops | February 12 update Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other

requirements, and can be delivered within the project budget. Complete the business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	12/2/2025 3:55 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

[redacted]

Location

Projects Project 3: Dickson

Id 4074

Properties

Event

Summary Doorknock to notify businesses about geotechnical drilling work in the area to happen on 13 and 14 January.

Businesses closed:

[redacted]

out of scope

Event Type	Doorknock
Stakeholder Comments	Comment's from businesses included: out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	13/1/2025 3:15 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4022
Properties	

Event

Summary	Dickson Shops | December 19 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been working to progress plans that will breathe new life into the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners and key community members in 2024. They include improved lighting, paving, better quality seating, playful elements, improved accessibility and more trees. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Recent engagement We recently held drop-in sessions for businesses and building owners in the Dickson Shops area, to discuss the upgrade and view the updated designs. If you were unable to attend but would still like to get an update, please don't hesitate to contact us via email at cityrenewal@act.gov.au to arrange an alternative time. What we heard We had representatives from five businesses and a building owner attend. Below is a summary of the key issues raised and more information on what we are doing to help address these. Impact of construction We heard concerns about the impact of construction on businesses. While the long-term benefits of an upgrade will hopefully make the disruption worthwhile, we appreciate that

businesses still need to be able to operate effectively during the construction period. We will be working with you in the new year to better understand how your business operates and its unique needs. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. Within the construction plan, there are a number of areas that can be informed by a better understanding of local businesses and their needs including timing of construction activities, site access and operation and preferred methods of communication. Anti-social behaviour We heard that safety and anti-social behaviour is a major concern. Antisocial behaviours, vandalism, homelessness, and crime are complex issues which require a whole-of-government response. The City Renewal Authority is sharing your feedback with our ACT Government colleagues, including ACT Policing and the Justice and Community Safety Directorate. We will continue to advocate on your behalf and work with them to see what they can do to help address these concerns. How can we help address safety concerns? The City Renewal Authority can play a role in addressing safety concerns through our renewal projects and activities that incorporate a range of strategies to improve public safety. The planned upgrade will help improve safety through better lighting, decluttering spaces to improve sight lines, and creating high-quality environments that encourage more people to visit. This makes it easier for the community to look out for each other – a concept known as passive surveillance. Graffiti We understand there is an ongoing issue with graffiti at Dickson Shops. Recently the City Renewal Authority arranged for its City Place Team to remove some graffiti in the Dickson Shops area on the behalf of building owners and tenants. It is disappointing to see it re-appearing so quickly. Unfortunately, we do not have funding or resources to undertake another round of graffiti removal at present. Graffiti is an issue across many parts of the ACT and when it occurs on private property it is the responsibility of the building owners to remove it. This project update, including details about graffiti concerns, has also been provided to building owners. Next steps Our team will re-engage with businesses in early 2025 to collect information that will help us to support you during construction which is planned to commence in mid-2025. Early engagement will include collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please give Sophie Davis or Reuben Pellizzer a call on +61 2 6205 1878, or you can email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

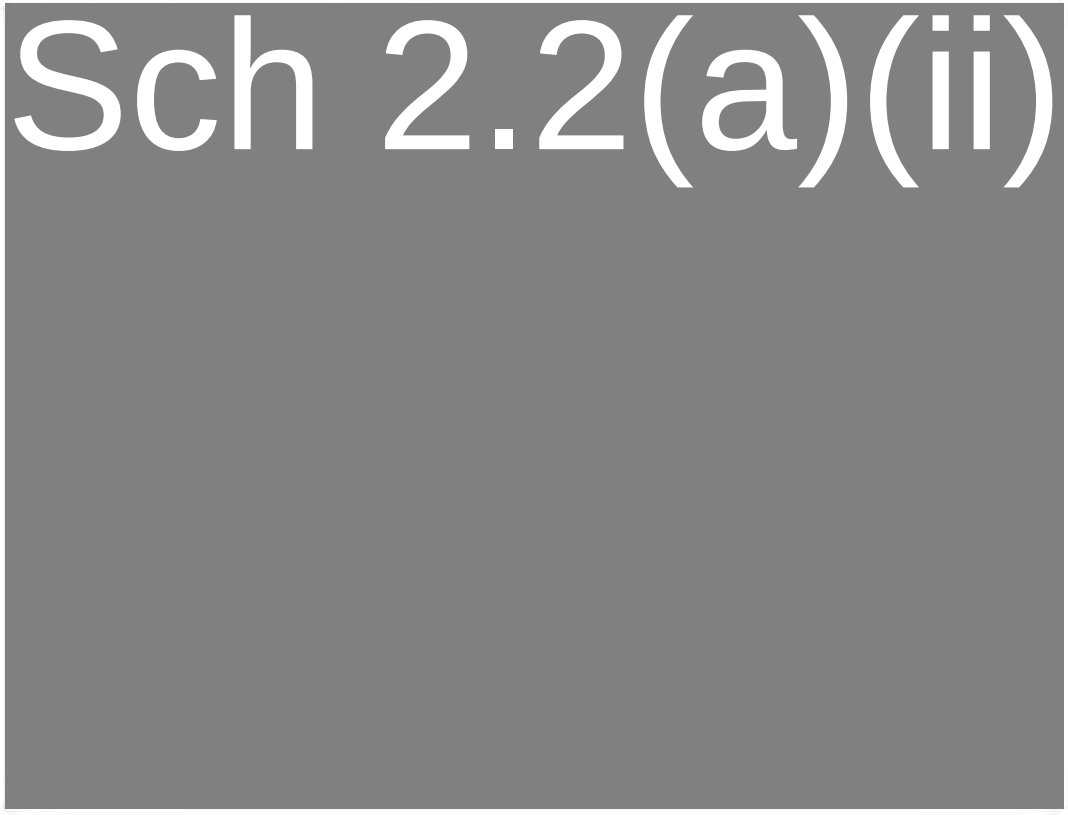
Event Sentiment	
Date and Time	19/12/2024 2:49 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	3940
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Drop-in Sessions for Businesses and Building Owners | November 26 Share your views on a Dickson Streetscape masterplan
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Better City Streets | Dickson Streetscapes The ACT Government's City Renewal Authority (the Authority) is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. The Authority is seeking your ideas and input on a concept masterplan outlining future public space upgrades in the Dickson centre to create better city streets. A concept masterplan is a big plan for the future. It helps us know what to do and when to do it, so we can grow and improve the area. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. It also defines the character of the streetscapes and identifies design principles and materials. Building on the Dickson Place Plan, the concept masterplan will establish a clear and inspiring vision for future development, ensuring that it aligns with the overarching goals and aspirations of the community. Whilst the Dickson Group Centre is undergoing significant transformation, it remains a vital part of Canberra's heritage and a hub of diversity, commerce, and community. How to get involved Public consultation is underway on a range of proposals to make streets across Dickson and the City Centre better for pedestrians. Consultation runs from Tuesday 26 November 2024 to Wednesday 26 February 2025. We are seeking your insights on the draft Dickson Streetscapes concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Click here to visit YourSay Attend a drop-in session As a valued stakeholder, we also invite you to attend a drop-in session for businesses and building owners, details as below: Drop-in session 1 Where: Online via Microsoft Teams When: Tuesday 3 December 2024 Time: Join the online meeting anytime between 5.00 pm – 7:00 pm *Registration not required Microsoft Teams Need help? Meeting ID: 446 161 282 181 Passcode: z7iZv4 Please click on the link below at the time of meeting. Click here to join the meeting Drop-in session 2 Where: Dickson Library,

Community Room, Antill St Dickson ACT 2602 When: Thursday 5 December 2024 Time: Drop by anytime between 11.00 am – 1.00 pm *Registration not required Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event	
Sentiment	
Date and Time	26/11/2024 5:50 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

3908

Properties

Event

Summary	Dickson Shops | November 14 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been diligently working to progress plans that will breathe new life into our beloved Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners, and key community members in 2024. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Attend a drop-in session As a business operator or owner in the Dickson shops area, we invite you to attend a drop-in session at the Dickson Library or join an online meeting in November. Our friendly team will also be on site to door knock on Monday 18 and Tuesday 19 November, we look forward to talking to you then and providing an update on the project. The sessions below will be an opportunity for you to discuss the upgrade and view the updated designs. In-person Where: Dickson Library, Community Room, Antill St Dickson ACT 2602. When: Tuesday 26 November 2024. Time: 10.30 am – 12:00 pm. Online Where: Online via Microsoft Teams. When: Thursday 28 November 2024. Time: 5.30 pm – 7.00 pm. Please click on the link below at the time of meeting. Meeting ID: 453 246 225 195 Passcode: essaJ2 Join the online meeting Next steps Our team will re-engage with you in early 2025 to discuss how we can best support you during construction which is planned to commence in mid-2025. For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	14/11/2024 1:34 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	

Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	3894
Properties	

Event

Summary	Help shape Dickson Streetscapes concept masterplan - business owners (invite extended to Dickson Shops BO) Invitation | Help shape Dickson Streetscapes concept masterplan
Event Type	Campaign Email

Stakeholder Comments	
Team Response	Invitation: Help shape safer, greener, more walkable streets in Dickson Group Centre We're looking at potential improvements to key streets within the Dickson Group Centre and we want to hear from you. We are developing a concept masterplan to make key streets around the Dickson Group Centre more pedestrian focused, cyclist friendly, safer, greener and more inviting. The masterplan will define the character of the streetscapes and may include features such as: Wider footpaths, raised pedestrian crossings and shared zones Improved bike paths and infrastructure Better seating, lighting, and amenities More trees and plants As a business owner/operator within the area, we'd like to invite you to share your ideas by attending a workshop. This workshop is a chance to contribute your ideas and provide feedback to help inform the draft concept masterplan, ahead of public consultation in late 2024. Workshop details Where: WOTSO Dickson [Event Hub - Level 2] 490 Northbourne Ave, Dickson ACT 2602 When: Thursday 25 July 2024 Time: 9:30am - 11:00am RSVP: by 12pm - 24 July 2024 If you're unable to attend the workshop but would still like to provide input, please contact us via email to arrange an alternative time for discussion. Register Image: Streets to be included in the proposed streetscape improvements in Dickson. The masterplan will focus on the Dickson Streetscapes area in green. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	23/7/2024 7:27 am
Initiative/s	Dickson Shops Upgrade, Dickson Streetscape Upgrade
Topics	Communication, engagement and participation
Address	
Users	
Stakeholders	

Sch 2.2(a)(ii)

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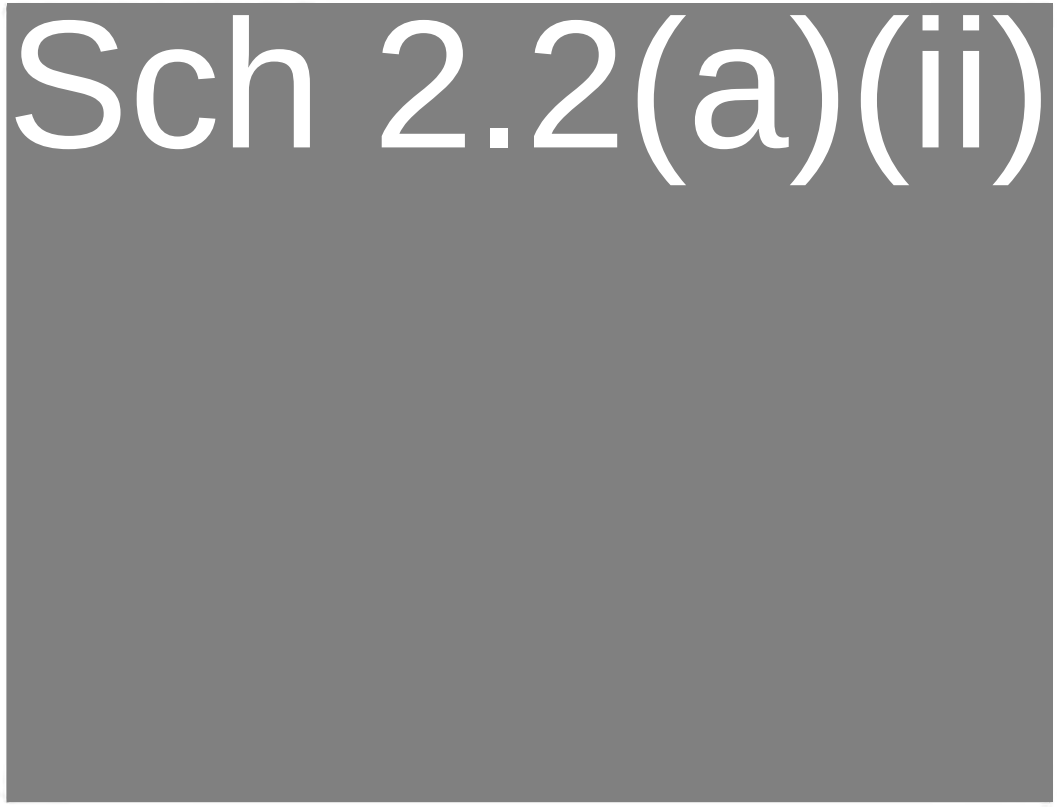
Location	
Projects	Project 3: Dickson
Id	3732
Properties	

Event

Summary	Your feedback on the Dickson Shops upgrade designs Your feedback on the Dickson Shops upgrade designs
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Your feedback on the Dickson Shops upgrade designs Dear stakeholder, Thank you for contributing to the public consultation on proposed designs for Dickson Shops. We're pleased to share with you this Listening Report, which outlines feedback from you and more than 250 community members, businesses and key stakeholders on what you'd like to see in the revitalisation of Dickson Shops. Key insights from responses highlighted a desire for more trees and plants, bike racks

in highly visible locations and better lighting to improve safety. We also heard about the importance of play, while other comments emphasised the importance of accessibility. We're making changes to the final design in response to feedback. We invite you to read more about community feedback and our responses in the Listening Report. Read the Listening Report Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter

Event
Sentiment
Date and Time 28/6/2024 2:51 pm
Initiative/s Dickson Shops Upgrade
Topics
Address
Users User 90: Joss McAlpin
Stakeholders



Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

3693

Properties

Event

Summary	Have your say on the Dickson Shops upgrade Have your say on the Dickson Shops upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Have your say on the Dickson Shops upgrade We want your feedback and suggestions on draft designs to make Dickson Shops a more accessible, modern and welcoming public space. Building upon previous consultations, these enhancements are designed to revitalise Dickson Shops and to ensure this popular shopping destination meets growing community needs and complements our recent Woolley Street upgrades and other nearby developments. It's about creating a sustainable public space that encourages people to visit and stay longer – driving social and economic activity in the process. We invite you to look at the proposed designs and share feedback. Proposed features include: improved paving enhanced lighting and other safety features decluttering of Taglietti Square (library plaza) and other courtyards preservation of mature trees in elevated planters consideration of existing and new public artworks opportunities for incidental play improved seating opportunities widening the pedestrian link from Cowper Street to the post office improved pedestrian connections across Badham Street. We've carefully crafted these designs to retain Dickson Shops' unique character and charm while ushering in positive changes for our community. View proposed designs How to have your say: Take the survey: Share your thoughts and ideas Visit a drop-in session at Dickson Library: Thursday 4 April 2024, from 10am to Noon Saturday 13 April 2024, from 10am to Noon Your feedback will help us to refine the design before proceeding to construction expected to commence in 2025. Let's work together to make Dickson Shops an even better place for our community. Consultation on the draft designs will close at 5pm on Tuesday 23 April 2024. Have your say Contact us Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	12/3/2024 1:42 pm
Initiative/s	Dickson Shops Upgrade

Topics

Address

Users

Stakeholders

Sch 2.2(a)(ii)

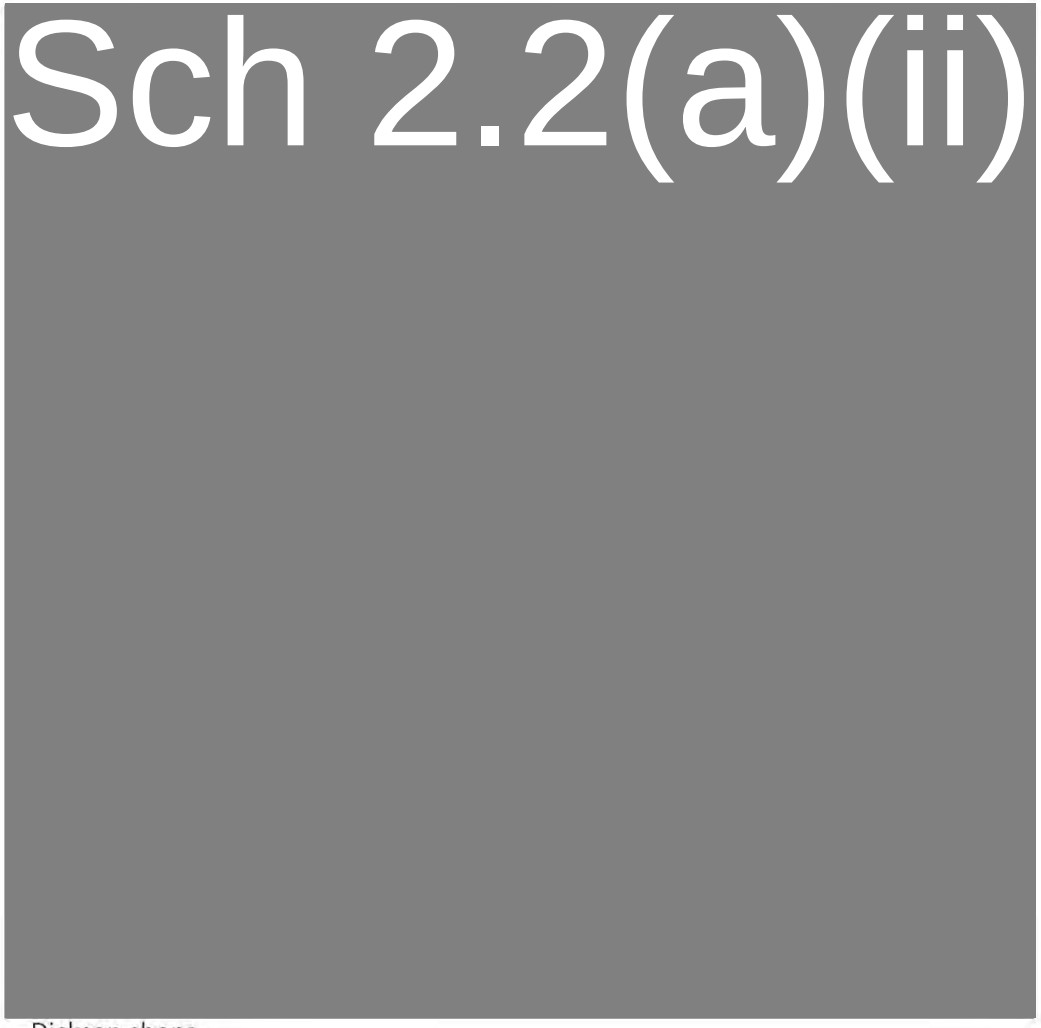
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Location	
Projects	Project 3: Dickson
Id	3519
Properties	

Event

Summary	Doorknock to discuss design for Dickson Shops upgrade Handed flyer promoting Dickson shops upgrades business drop-in session
Event Type	Face-to-face conversation
Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	22/2/2024 2:43 pm

Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation
Address	
Users	User 65: Amelia Simson
Stakeholders	



Location	Dickson shops
Projects	Project 3: Dickson
Id	3544
Properties	

Event

Summary	CLONED - Dickson Shops upgrades Dickson Shops upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade The City Renewal Authority is planning to upgrade public spaces in the beloved Dickson Shops precinct (see map above/below). As a business operator in the vicinity, we would like to discuss these upgrades with you. These upgrades aim to ensure the Dickson Shops is a safe, well-connected, inviting, family-friendly and sustainable shopping and community hub. This will ensure it meets the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Draft designs have been developed, drawing on stakeholder feedback, including from local businesses, building owners, and key community members. These designs have been thoughtfully crafted to refresh the Dickson Shops precinct while retaining its distinct character and charm. As a business owner or operator in the Dickson shops area, we invite you to a casual drop-in session at the Dickson Library next week. This session will provide you with the opportunity to view the draft designs, ask questions, and share your valuable insights before public consultation begins in March. Your feedback will be instrumental in refining the designs before we proceed to construction, currently planned to begin in 2025. The draft designs will be released to the public for comment in March 2024. Drop-in session details Where: Dickson Library, Community Room (located inside - at the back) When: Tuesday 27 February 2024 Time: 9:00 am – 12:00 pm *Registration not required If you're unable to attend the drop-in session but would still like to review the designs, please contact us via email to arrange an alternative time for discussion. For more information, please contact the City Renewal Authority. Contact us Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter
Event Sentiment	

Date and Time	19/2/2024 9:50 am
Initiative/s	Dickson Shops Upgrade
Topics	
Address	
Users	
Stakeholders	

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	3451
Properties	

Stakeholder 25472: Luke Black

Mobile	0417778279
Address	44 Dickson Place Dickson Australian Capital Territory 2602 Australia
Distribution Lists	
Stakeholder Groups	Business:Food & beverage
Secondary Email	
First Name	Sch 2.2(a)(ii)
Last Name	
Email	@danmurphys.com.au
Projects	Project 3: Dickson
Role	
Notes	Removed from mailing lists as Sch 2.2(a)(ii) has moved stores.
Phone	
Title	
Organisation	(Relocated) Dan Murphy's
Web Address	

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract

visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress.

We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	13/10/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56:

Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

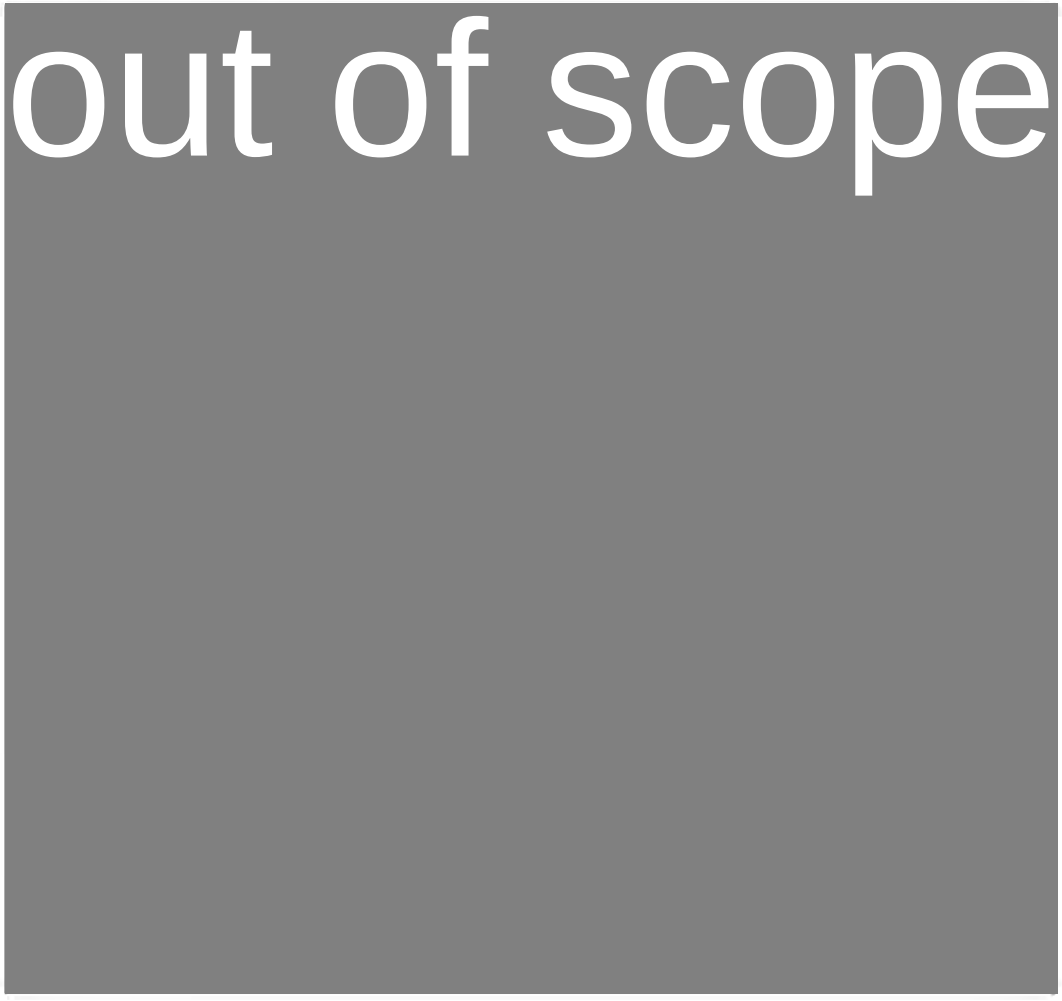
Location	
Projects	Project 3: Dickson
Id	4473
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers
Event Type	Doorknock
Stakeholder Comments	General Notes * A number of businesses and the local church were closed; a flyer was placed under their doors. * Most businesses were appreciative of the information provided and expressed willingness to assist. * The most common enquiry related to project timelines. * Some negative comments were also recorded (see below). Business/Stakeholder Comments Dan Murphy's

Enquired whether the upgrades would assist in moving people on who had set up multiple tents outside the premises.

Raised concern about ongoing vandalism of walls. Advised they are commissioning a mural with support from a local school to add colour and discourage further vandalism.
Response: Acknowledged the concern about tents and confirmed it would be formally recorded.



out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)



Location

Projects

Project 3: Dickson

Id

4423

Properties

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ❤ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	22/7/2025 3:05 pm
Initiative/s	

Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

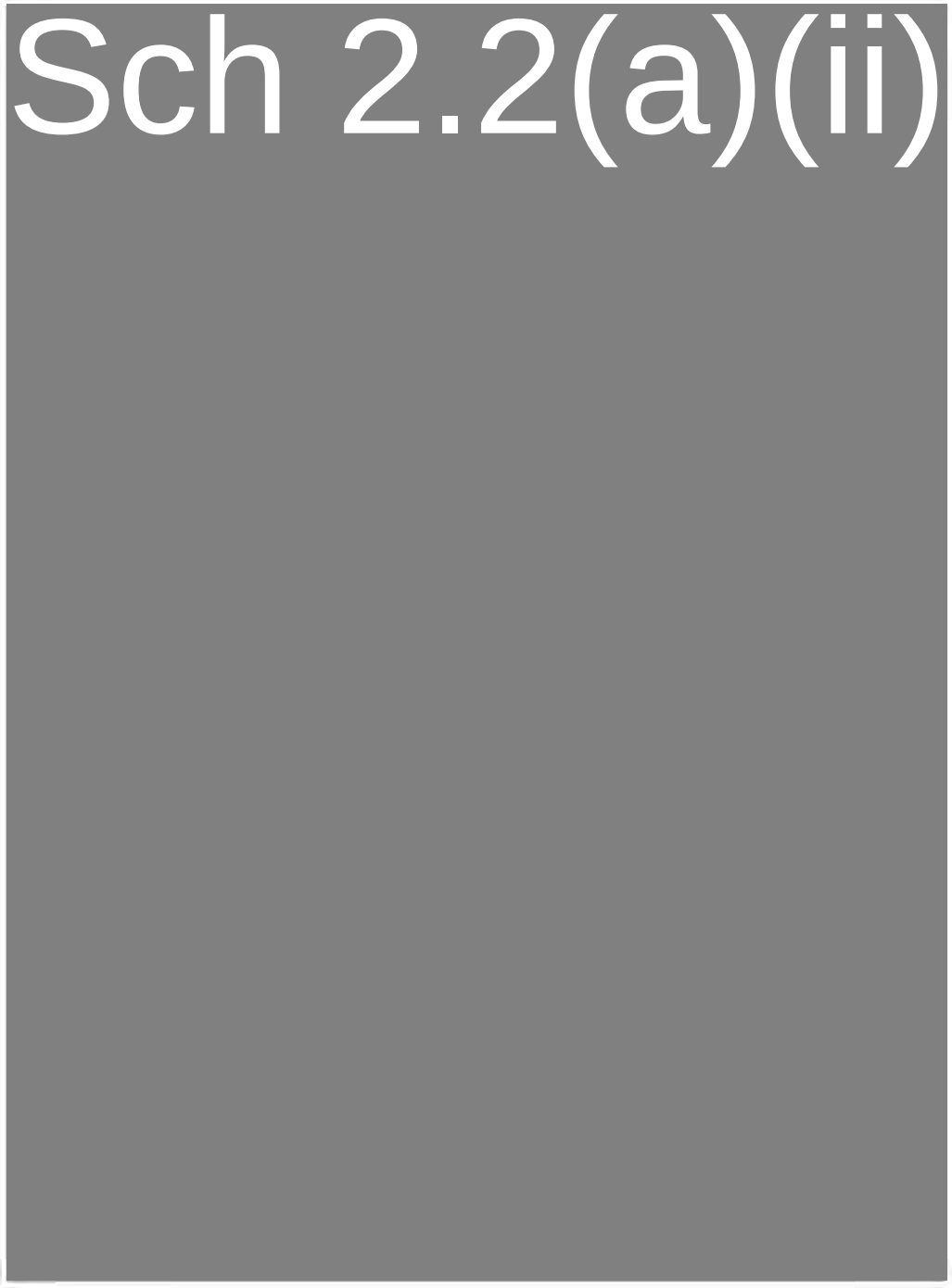
Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/7/2025 11:30 am
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley
Stakeholders	Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

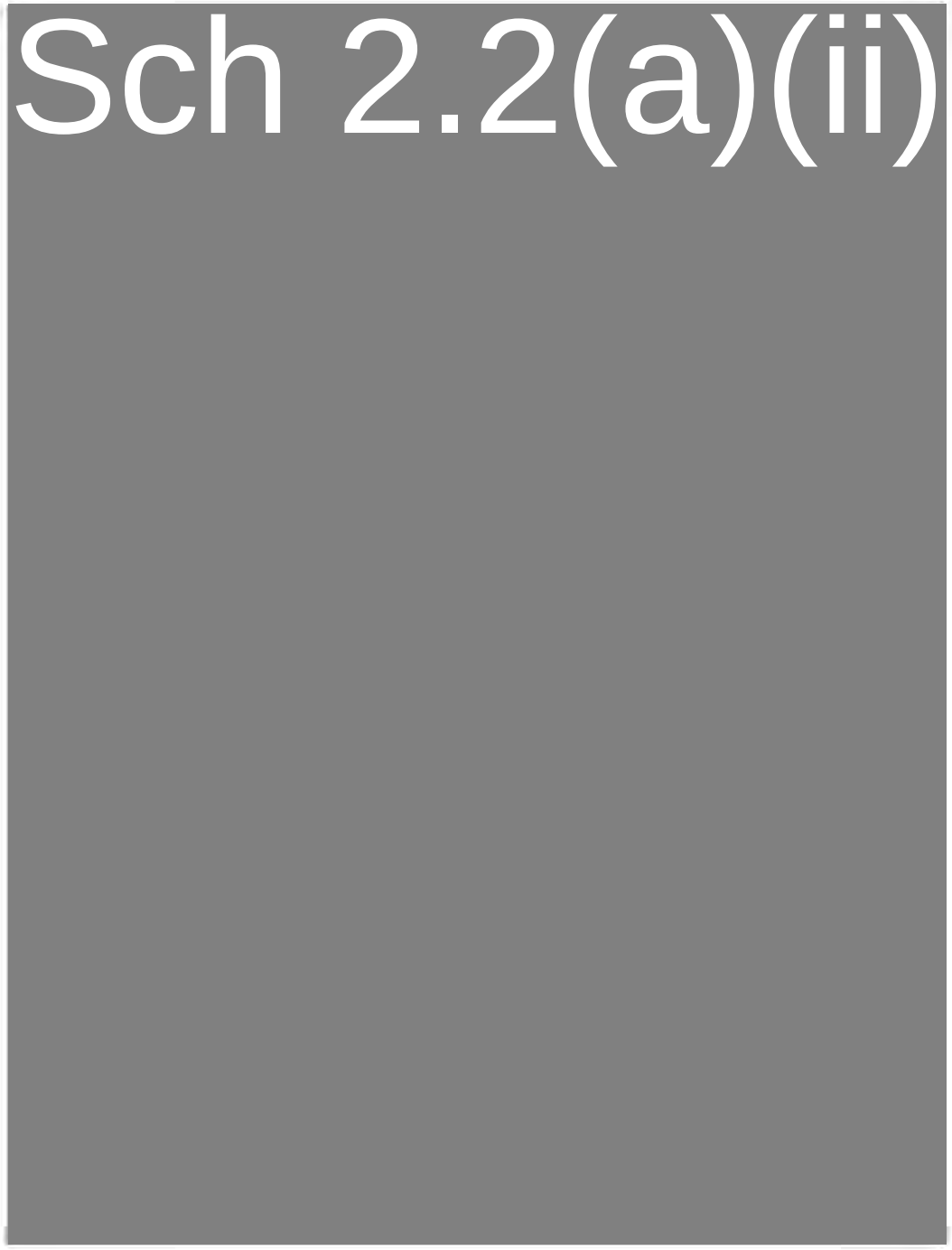
Sch 2.2(a)(ii)

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Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	4342
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include

public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment Neutral

Date and Time 26/6/2025 12:48 pm

Initiative/s Correspondence and enquiries

Topics Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility

Address

Users User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood

Stakeholders Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

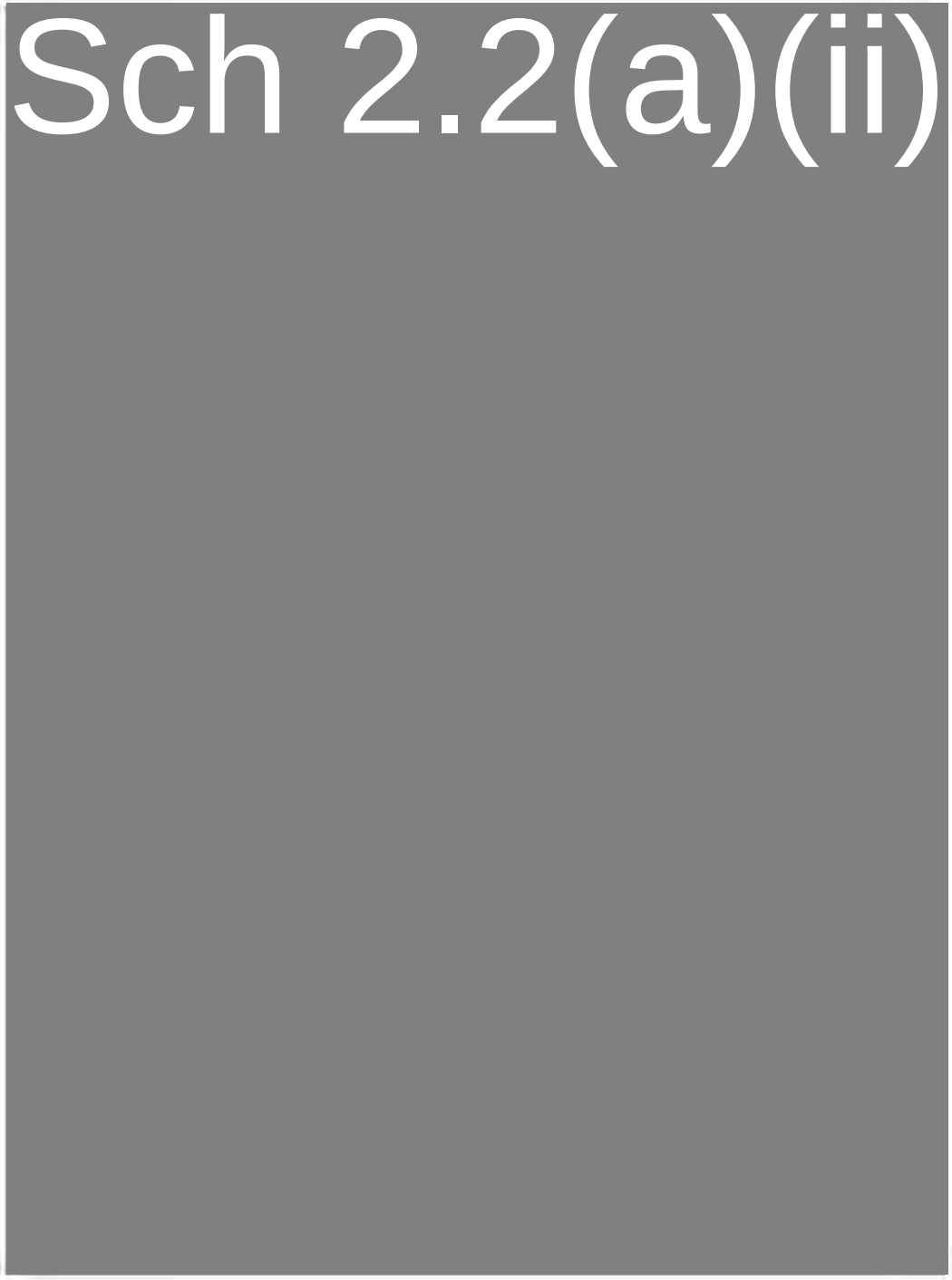
Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Id

Properties

Project 3: Dickson

4314

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard

35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	29/5/2025 3:30 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Dickson Shops | February update - updated emails Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other requirements, and can be delivered within the project budget. Complete the business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is

finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	21/2/2025 3:54 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4094
Properties	

Event

Summary	Doorknock to ensure businesses had received the Business Needs Survey email sent 12 February.
	out of scope
Event Type	Doorknock
Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	19/2/2025 1:00 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business, Construction:Other
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4111

Properties

Stakeholder 25914: Sch 2.2(a)(ii)

Mobile	
Address	44 Dickson Place Dickson Australian Capital Territory 2602 Australia
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Food & beverage
Secondary Email	Sch 2.2(a)(xi)@danmurphys.com.au
First Name	Sch 2.2(a)(ii)
Last Name	
Email	@danmurphys.com.au
Projects	Project 3: Dickson
Role	Store Manager
Notes	
Phone	
Title	
Organisation	Dan Murphy's (Dickson)
Web Address	

Event

Summary	The Manager of Dickson Dan Murphy's, Sch 2.2(a)(ii) has expressed concern over the fencing for stage 3 of upgrades that now prevents easy access from the carpark to the store. The intended path for customers has been obstructed, leading to complaints and lost business, particularly affecting elderly customers who struggle to navigate around the fencing Sch 2.2(a)(ii) requests a solution to restore access, ideally with a representative meeting to discuss the issue, as there is no digging affecting their end of the situation. The email underscores the confidentiality of the communication and warns recipients not to disclose or rely on the contained information unless intended for the specified addressee. The

primary focus is on the inconvenience caused by the fencing and the call for a remedy to facilitate customer access to the store. The underlying issue remains the need for a dialogue with the responsible party to address the access problem.

Event Type

Email or letter - incoming

Stakeholder Comments

From: DM Dickson Manager
Sent: Friday, May 29, 2026 8:09 AM
To: dicksonact@complexco.com.au
Subject: Fw: RE fencing for stage 3

To whom it concerns,
Good morning, I am writing to you in regards to the fencing that has now been erected for stage 3 of the upgrades.
It was our understanding that there would be some sort of walkway path from the carpark across to our store that would moved spots in accordance to where the work is, not completely fenced so there is no access for customers to get to the store unless they walk all the way around from the otherside of the post office near the library or through the grassed area and around near the bus stop.
I have had numerous complaints from customers already and lost business due to this. One customer just this morning said "well how am I supposed to carry my carton of beer all the way around" . He is elderly, he left without purchasing and said he would be contacting the council.
Is there something you can do to fix this issue, especially seeing there is no actual digging going on up to our end at all at the moment.

Can I please get some sort of response, preferably someone to come and have a chat about this.

Thank you

Sch 2.2(a)(ii)
Store Manager
Dickson Dan Murphy's

This email is confidential. The information communicated in it is intended only for the person to whom it is addressed. If you are not the intended recipient, please immediately notify the sender and delete the information and you must not

review, disclose, use or rely on the information.

CAUTION: This email, links and files included in its transmission by Endeavour Group Limited ABN 77 159 767 843 and its group of companies (Endeavour Group) are solely intended for the use of the addressee(s) and may contain information that is confidential and privileged. If you receive this email in error, please advise us immediately and delete it without reading or copying the contents contained within. Endeavour Group does not accept liability for the views expressed within or the consequences of any computer malware that may be transmitted with this email. The contents are also subject to copyright. No part of it should be reproduced, adapted or transmitted without the written consent of the copyright owner.

Team Response	
Event Sentiment	Negative
Date and Time	16/7/2026 10:46 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 26630: Dickson ACT, Stakeholder 25914: Sch 2.2(a)(ii) Stakeholder 23727:
Location	
Projects	Project 3: Dickson
Id	5016
Properties	

Event

Summary	Dickson Shops upgrade | July 2026 Dickson Shops upgrade | July 2026
Event Type	Campaign Email

Stakeholder Comments	
Team Response	Dickson Shops upgrade | Construction update July 2026 We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: July 2026 Construction is being carried out in stages with completion expected in mid-2027, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of pavements in Taglietti Square in stage 4a. Recent construction In June, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work continues, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables in stage 3. Pavement preparation and installation in stages 2 and 4a. Preparation for new furniture and tree planting in stage 1. Upcoming construction In July and August, you'll see: Ongoing stage 3 stormwater system replacement. Concrete curb and pavement preparation and installation. Continued installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Taglietti Square Stage 1 in Taglietti Square is on track to open this month. Construction fencing will be removed allowing the public to access the improved space. We are continuously reviewing and adjusting the project staging to better support local businesses, minimise disruption and coordinate with other works underway in the area. Stage 4a is being undertaken earlier than expected in Taglietti Square to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Work to begin on stage 5 and 6a:Closure of laneway next to SaiGon Asian Grocer As a part of stage 6a, work will begin in the laneway next to SaiGon Asian Grocer on Monday 13 July 2026. The laneway will be

temporarily closed while these works are undertaken and pedestrian detours will be in place. Additional project and wayfinding signage around the laneway will be installed to help visitors navigate the shops. Further construction for stage 5 and stage 6a of the project is scheduled to start on Monday 27 July 2026. Stage 5 includes a small section of Taglietti Square near Bakers Delight and the area in front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram below for both stage 5 and stage 6a areas. Further construction fencing will be installed to ensure safety while construction takes place for these stages. Pedestrian detours will be in place. Stage 3 Stage 3 is the largest stage in the project with significant stormwater infrastructure underground to be replaced. Works are taking place in the area north of the Post Office, near the Joan Kellett Way car park and are expected to continue until the end of August, weather permitting. We have heard feedback from businesses and the community about the importance of access through this area and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Trolley issue on new pavement in stage 1 The issue of shopping trolley wheels getting stuck in the gaps between sections of the new pavement in Stage 1 has been resolved. City Renewal and the project team will continue to monitor the effectiveness of the implemented solution. Thank you for your patience and understanding while we work to implement the solution. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with

Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building and Bakers Delight are both underway as private developments. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10am-12pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	13/7/2026 11:43 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 127: Hannah Bortolotto, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss

McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location
Projects
Id
Properties

Project 3: Dickson
5008

Event

Summary

Doorknock of Dickson Shops businesses completed on Wednesday 8 July, prior to July Construction Update EDM distribution. Key messages included:

- Stage 1 to open in July.
- Pedestrian link through stage 3 to be established from carpark to shops in July once stormwater is complete.
- Laneway access next to SaiGon Asian Grocer to be closed from Monday 13 July 2026 as part of stage 6a works - additional pedestrian signage will be installed.
- Construction in stage 5 and stage 6a of the project will start on Monday 27 July 2026. Stage 5 includes the area out the front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram attached for both stage 5 and stage 6a areas.

Businesses closed:

out of scope

out of scope

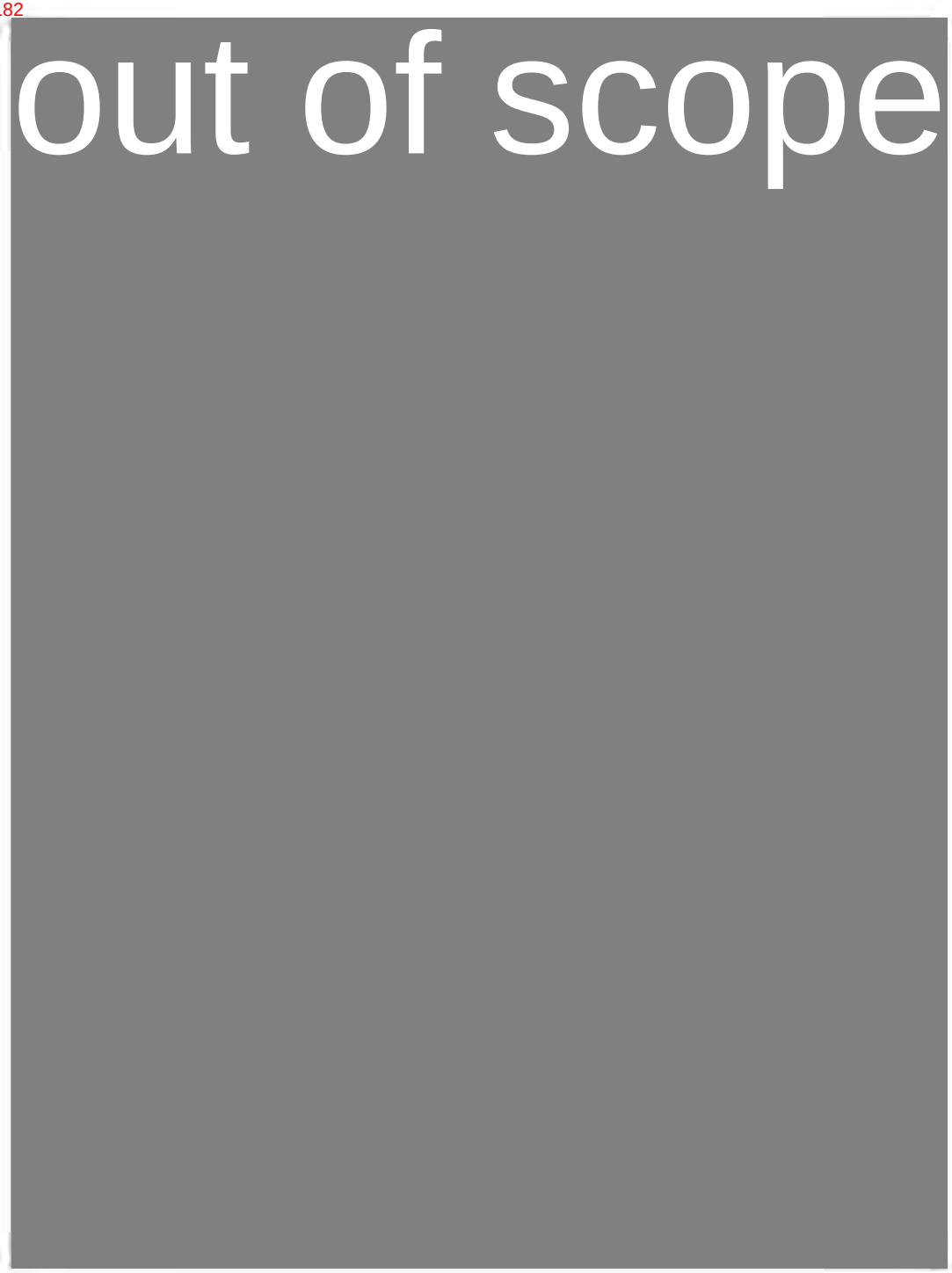
Event Type Doorknock

Stakeholder Comments Feedback from stakeholders:

out of scope

out of scope

Binder 8, 182



out of scope

Dan Murphy's

- Requested confirmation on when the stage 3 walkway will be installed – provided advice that the walkway is expected to be in place before the end of July

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	8/7/2026 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Transport and roads:Parking, Accessibility

Address

Users User 106: Rennae Sillett, User 92: Jackie Beanland

Stakeholders

[redacted]

Location

Projects Project 3: Dickson

Id 5002

Properties

Event

Summary Rennae Sillett from Communication Link, a Senior Communication and Engagement Consultant, requests [redacted]'s assistance in providing contact details for the building's management or owner for a construction upgrade project. The

inquiry is polite and leaves the decision to share the details up to Sch 2.2(a)(ii) with gratitude expressed for any help that can be offered. The document also includes a statement from Communication Link, acknowledging the Ngunnawal people as the Traditional Custodians of the land where their head office is located, and paying respect to all Indigenous people in the region. The email concludes with a note on the potential legal confidentiality of the email's contents, urging unauthorized use or copying to be avoided.

(Note: The summary focuses on the main request for contact details, the context of the request, the acknowledgment of Indigenous people, and the confidentiality warning, while omitting specific contact details and legal disclaimer details not directly related to the core request.)

Event Type Email or letter - outgoing

Stakeholder H Sch 2.2(a)(ii)

Comments

I hope you're well.
I'm reaching out to see if you're able to share the building management or building owner's contact details (name, email, and phone number) with me for your building. The project team is looking to get in touch with them as part of the Dickson Shops construction upgrade works.
No problem at all if you don't have these details available. I appreciate your time in sharing them if you do.
Thank you, and I look forward to your reply.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Phone (02) 6185 3301

Email rennae@communicationlink.com.au

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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Team Response	
Event Sentiment	Neutral
Date and Time	1/7/2026 4:21 pm
Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 26465: Rennae Sillett, Stakeholder 25914: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4971

Properties

Event

Summary	Dickson Shops upgrade | June 2026 Dickson Shops upgrade | June 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: June 2026 Construction is being carried out in stages and is expected to take around 18 months to complete, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3, and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of the new stormwater system in Taglietti Square. Brick paving being collected to be recycled in Stage 3. Recent construction In May, the following work was undertaken in Stages 1, 2, 3 and 4a: Stage 3 construction fencing installed. Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Upcoming construction In June and into July, you'll see: Ongoing stage 3 stormwater system replacement. Pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by

construction throughout the project. Stage 3 change to pedestrian access Work in stage 3 will continue in June and July. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. We have heard feedback from businesses and the community about the importance of access through this area, and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Stage 1 to open Stage 1 in Taglietti Square is almost finished and on track to open in July. Work for Stage 4a, near Bakers Delight and the Post Office will continue. Stage 4a is being undertaken earlier than expected to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Trolley wheels on new pavement in stage 1 We are aware that shopping trolley wheels are getting stuck in the gaps between sections of the new pavement in Stage 1. We understand how frustrating this can be and appreciate the inconvenience it may be causing. Please be assured that we are working to find a solution. Thank you for your patience and understanding. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works

happening at the Dickson Shops Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 19/6/2026 8:24 am

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4953
Properties	

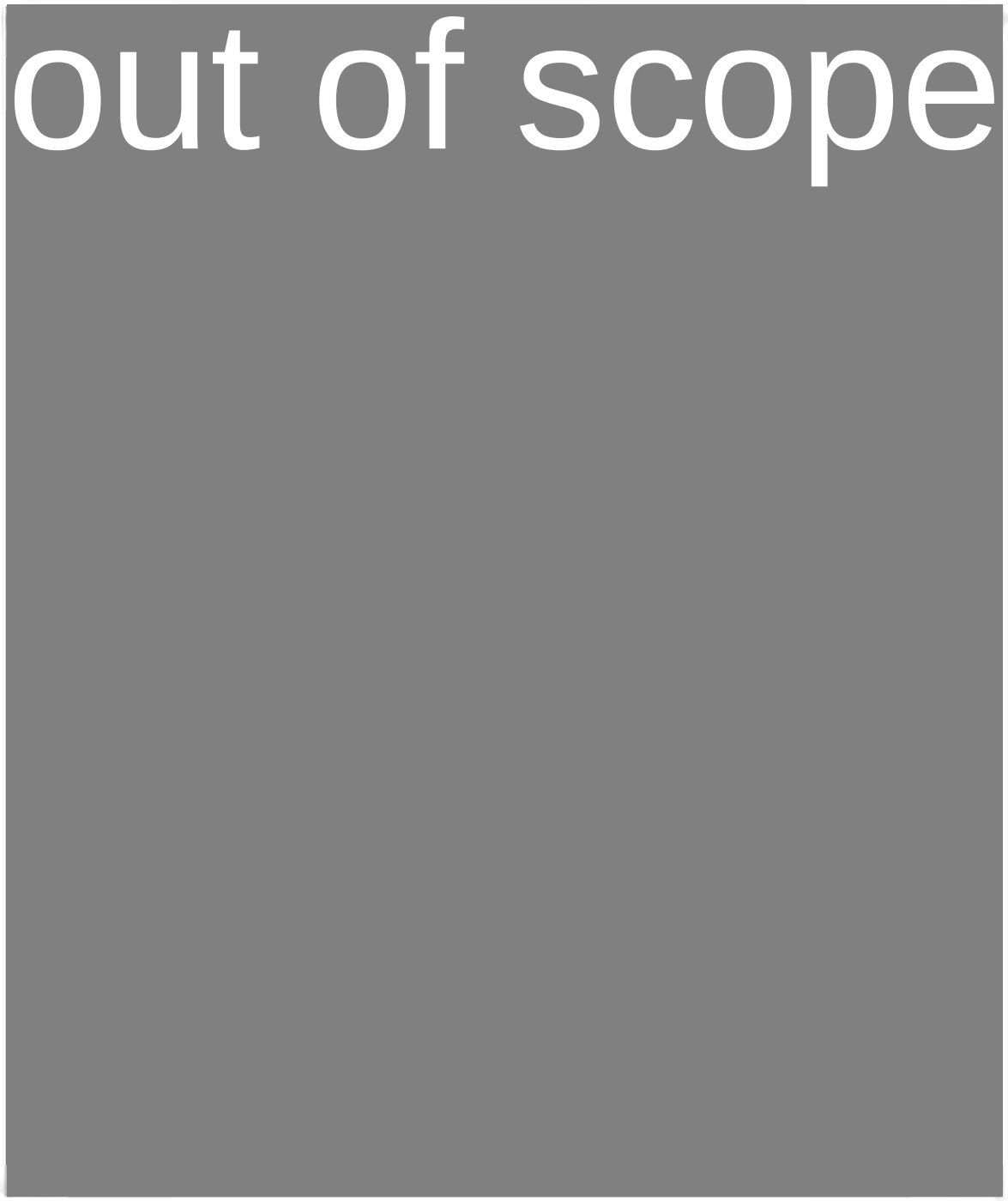
Event

Summary	Doorknock completed morning of 15/06 to notify businesses of the EDM coming out later in the week and confirm that a pedestrian walkway will be placed through the Stage 3 site in early July.

out of scope

Event Type	Doorknock
Stakeholder Comments	Business feedback/questions:

out of scope


out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	15/6/2026 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Traffic, Construction:Affect on business, Crime and policing
Address	
Users	User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	4988
Properties	

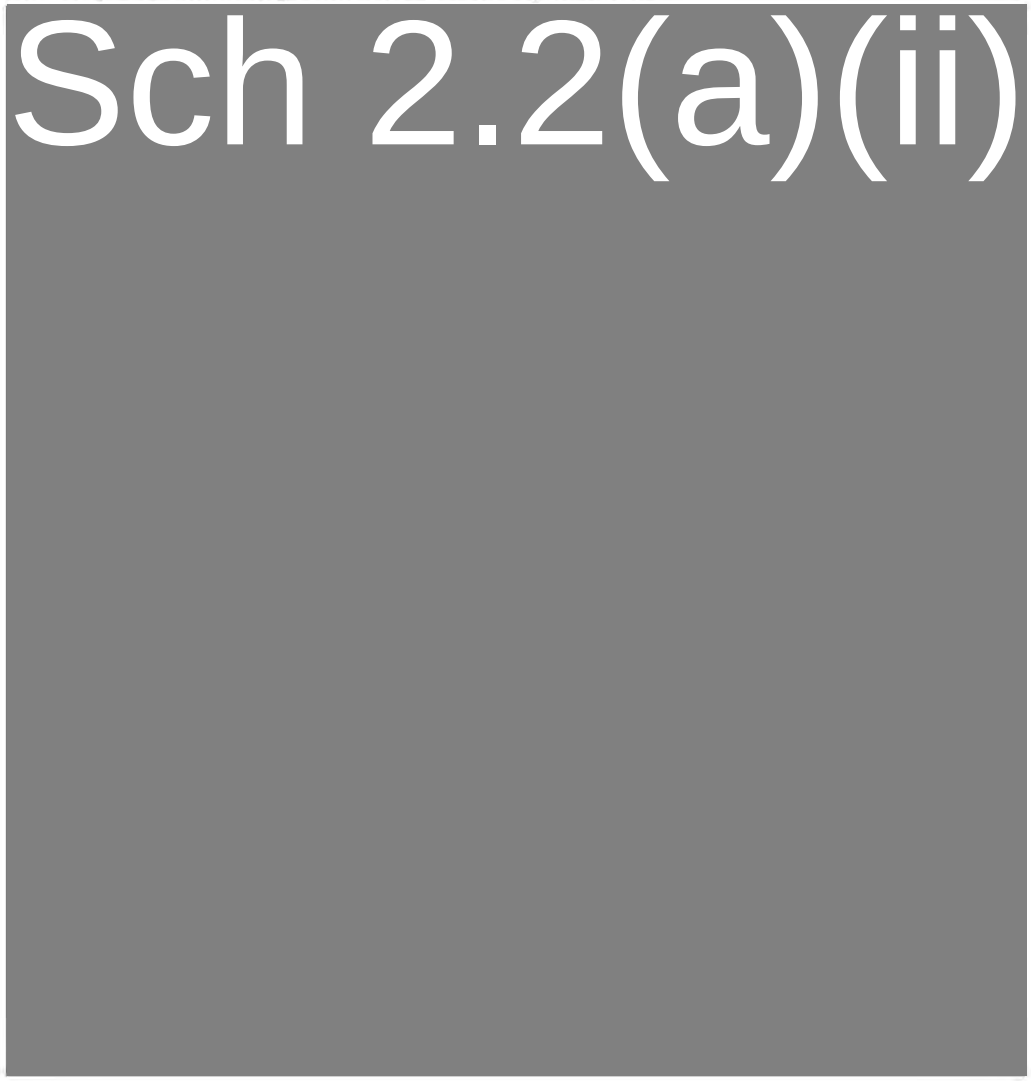
Event

Summary	CLONED - Dickson Shops upgrade | Stage three - Changes to parking Correction: Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Correction: Work will commence on the third stage of the Dickson Shops upgrade on Monday, 25 May 2026. Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026.Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the

post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event
Sentiment

Date and Time	21/5/2026 4:14 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)



[redacted]

Location	
Projects	Project 3: Dickson
Id	4873
Properties	

Event

Summary	Dickson Shops upgrade | Stage three - Changes to parking Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage

three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Thursday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 21/5/2026 3:59 pm

Initiative/s	
Topics	Construction:Notice
Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4872

Properties

Event

Summary Monthly doorknock to remind businesses of the EDM with upgrade work details.

out of scope

out of scope

Event Type	Doorknock
Stakeholder	Dan Murphys
Comments	o Sch 2.2(a)(ii) asked if new lighting will be installed as a part of upgrade as it is quite dark in some areas. Rennae confirmed the upgrade will include some new lighting to improve night time visibility.

out of scope



Team Response

[redacted]

Event Sentiment	Neutral
Date and Time	18/5/2026 12:49 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Transport and roads:Parking, Accessibility
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	[redacted]
Location	

Projects	Project 3: Dickson
Id	4866
Properties	

Event

Summary	Dickson Shops upgrade | May 2026 Dickson Shops upgrade | May 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: May 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unexpected underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a are being undertaken in the first half of 2026 – please see staging diagram below. Work in stage 4a will continue in May in Taglietti Square. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Brass lettering being installed in Taglietti Square. Recent construction In April, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure. Demolition and removal of existing pavement. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Work on underground services next to the Dickson Library, Joan Kellet Way and car park. Upcoming construction In May, you'll see: Ongoing stormwater system replacement. Demolition and removal of existing pavement. Concrete pouring, pavement preparation and installation. Installation of new furniture in Taglietti Square.

Continuation of installation of new underground electrical and communication services. Icon Water will adjust service pit levels on site near Australia Post on Wednesday, 6 May 2026. Complex will prepare the area on Tuesday, 5 May 2026, and restore it on Thursday, 7 May 2026. Disruption during these works is expected to be minimal. Work to commence for stage three Stage 3 of the project will start in May. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. Please see staging diagram below for the Stage 3 area. Further construction fencing will be installed to allow construction to take place for this stage. Pedestrian detours will be in place. Large vehicles will continue to enter and exit the site throughout May. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Temporary change to disability parking Disability car parking spaces will be temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. Details of the nearby alternative accessible parking arrangements will be communicated to businesses and the community ahead of any changes. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the

two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/5/2026 11:26 am

Initiative/s

Topics Construction:Notice

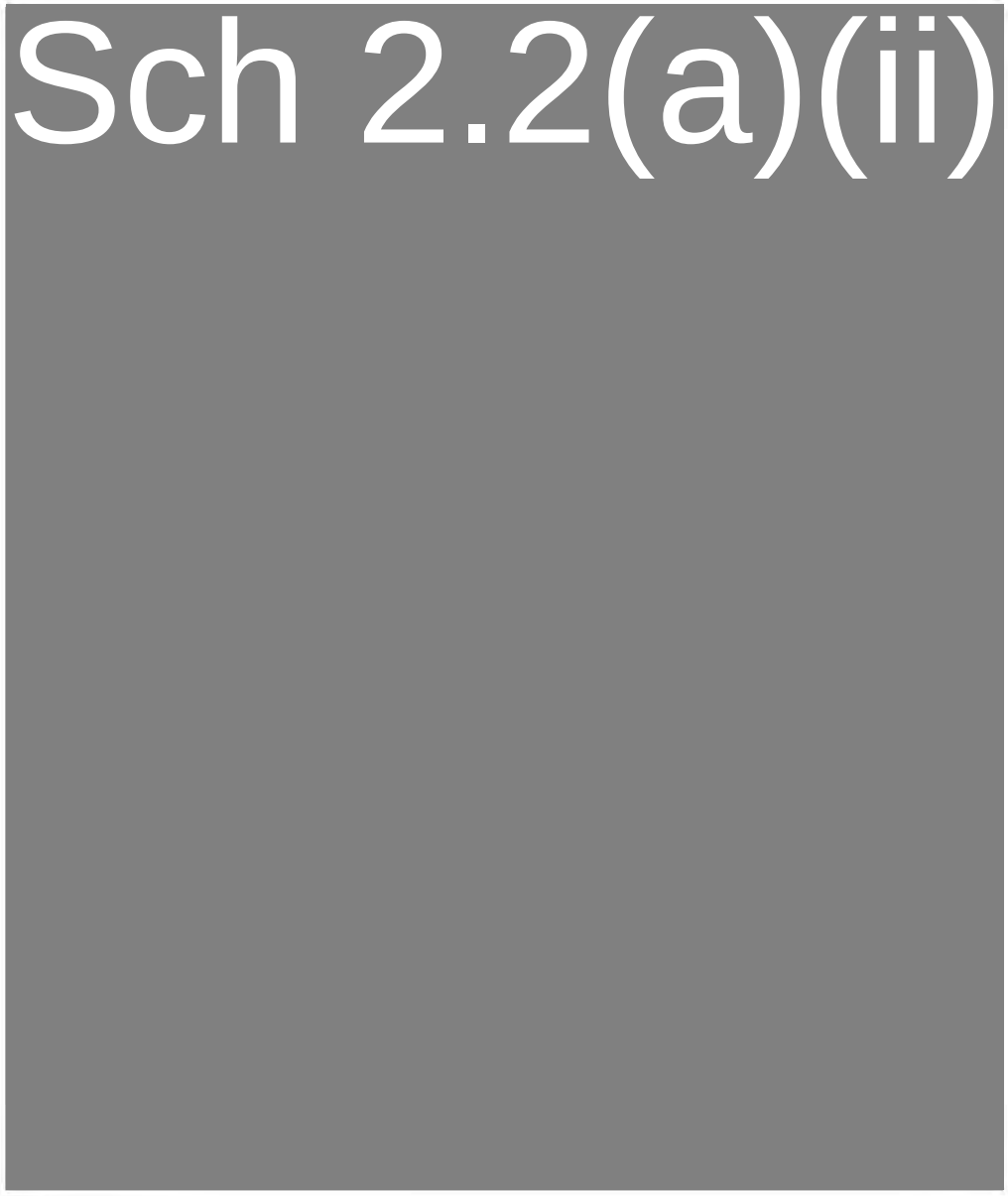
Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)



Location

Projects

Project 3: Dickson

Id

4844

Properties

Event

Summary

out of scope

Event Type

Doorknock

Stakeholder Comments

Feedback:

- Dan Murphys

Sch 2.2(a)(ii)

asked if new lighting will be installed as a part of upgrade as it is quite dark in some areas. Rennae confirmed the upgrade will include some new lighting to improve night time visibility.

out of scope

out of scope

Team Response Actions

out of scope

[redacted]

Event Sentiment	Neutral
Date and Time	7/5/2026 10:08 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business, Character, style and maintenance:Cleanliness, Character, style and maintenance:Maintenance
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	[redacted]
Location	
Projects	Project 3: Dickson

Id	4989
Properties	

Event

Summary	Doorknock of businesses in the Dickson Shops area to notify them of the latest construction EDM and project updates.
Event Type	
Stakeholder Comments	
Team Response	

out of scope

Event Sentiment	Neutral
Date and Time	2/4/2026 10:08 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business, Character, style and maintenance:Maintenance
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4990
Properties	

Event

Summary	Dickson Shops upgrade | April 2026 Dickson Shops upgrade | April 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: April 2026 Zero-emission electric excavator hammering underground footings. Recent construction In March, the following work was undertaken in stages one and two: Excavation and trenching works. Stormwater works, including removal of existing pits and pipes and installation of new stormwater infrastructure. Installation of electrical pits and cables. Concrete pouring for footings and preparation for pavement. Formation of structural wall in Taglietti Square. Preparation for new furniture. Upcoming construction In April, you'll see: Ongoing stormwater system replacement. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of decorative concrete in preparation for new paving and brass lettering to be installed in Taglietti Square. Laying brickwork on structural wall in Taglietti Square. Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stage one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three are being completed in the first half of 2026 – please see staging diagram at the end of this message. Work to commence for stage four Work for stage four will commence in April with further site fencing being placed in Taglietti Square. This work will take place in area 4a (see staging diagram below). Work in area 4b will begin as scheduled as the project progresses through stages 1-3. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Large vehicles will continue to enter and exit the site throughout April. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet

Way and the car park to install services is being undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time	1/4/2026 5:42 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4767

Properties

Event

Summary Doorknock of businesses following the March EDM - ensuring that businesses were up to date on upgrade timelines and planning. A professional photography session EOI was also included in the EDM and businesses were reminded to complete the form if they were interested.

out of scope

out of scope

Event Type Doorknock

Stakeholder Comments

Dan Murphy's
- Introduced to new store manager, Sch 2.2(a)(ii) - she is aware of the works and where the Complex Co office is
- asked about timing of each stage and when works might affect shopfront
- asked about the paving and what they will be changed to

out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/3/2026 10:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4745
Properties	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of

the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business, please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity

including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/3/2026 5:33 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4689

Properties

Event

Summary

Doorknocking completed on Thursday 5 Feb to distribute details on the Canberra Lunar New Year event on Woolley St 21-22 Feb.

This activity was in conjunction with Doorknocking businesses on Woolley Street and a residential letterbox drop in the area.

At least 10 businesses received a poster with event details to hang in their store.

CRA team were accompanied by an Access Canberra team member who also shared information for their Business Support Team.

out of scope

Event Type Doorknock

Stakeholder Comments

Team Response

Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Lunar New Year
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson

Id	4639
Properties	

Event

Summary	Doorknocking completed on Thursday 5 Feb to distribute details on the Access Canberra business support teams. CL team were accompanied by an Access Canberra team member. out of scope
Event Type	Doorknock
Stakeholder Comments	out of scope

[redacted]

Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

[redacted]

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4638
Properties	

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More

demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21 February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4632

Properties

Event

Summary Doorknock 8/01 to touch base with businesses and confirm they received the 7/01 EDM about stage one commencing the following week. Prior to the doorknock Jackie checked ConMan and confirmed that no bounces were received by businesses within the area.

out of scope

Event Type	Doorknock
Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	8/1/2026 9:15 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4596
Properties	

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months,

pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	7/1/2026 11:00 am
Initiative/s	
Topics	Construction:Notice
Address	

Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4586
Properties	

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented

services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from

	Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	18/12/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4573

Properties

Event

Summary Doorknock of businesses to drop off Business Continuity Guide and provide notice about when works will begin in 2026.

out of scope

out of scope

Event Type	Doorknock
Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	18/12/2025 10:00 am

Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4584
Properties	

Event

Summary

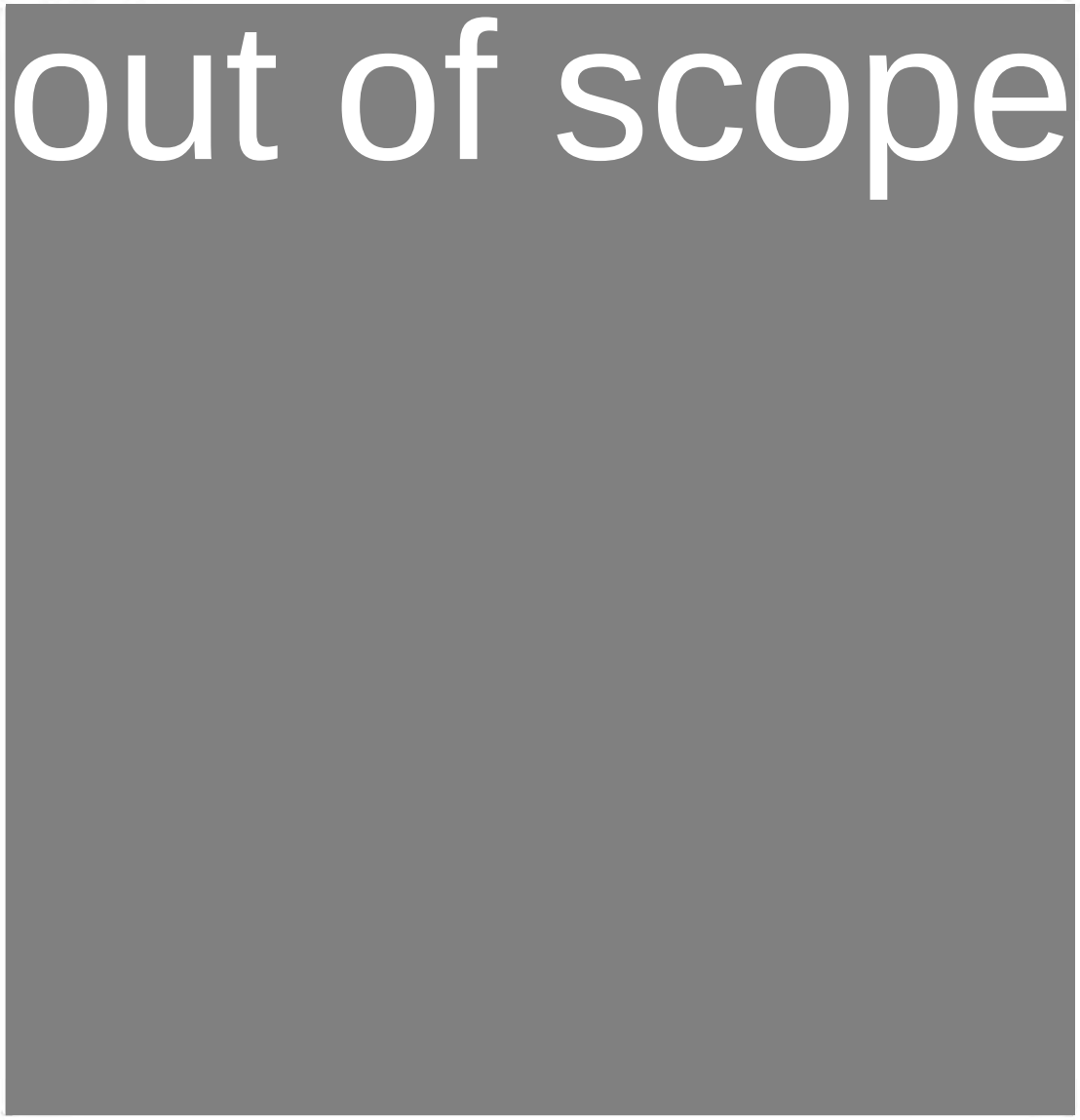
Doorknock to businesses to remind them of the 27/11 information session held at Dickson Library.

Extra feedback provided by businesses is recorded in the comments below.

Event Type

Doorknock

Stakeholder Comments



out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	27/11/2025 9:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4556

Properties

Event

Summary Reminder to Dickson businesses about the info drop-in session on the 19th November between 3-5pm.
Reminded business about the second drop-in session on the 27th November between 11-1pm.

Businesses doorknocked:

out of scope

- Dan Murphy's

out of scope

out of scope

Event Type Doorknock

Stakeholder Comments The following businesses made comments/ queries.

out of scope

out of scope

Dan Murphys:

Sch 2.2(a)(ii) - may come to second drop-in session next week.

out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	19/11/2025 2:29 pm
Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4526

Properties

Event

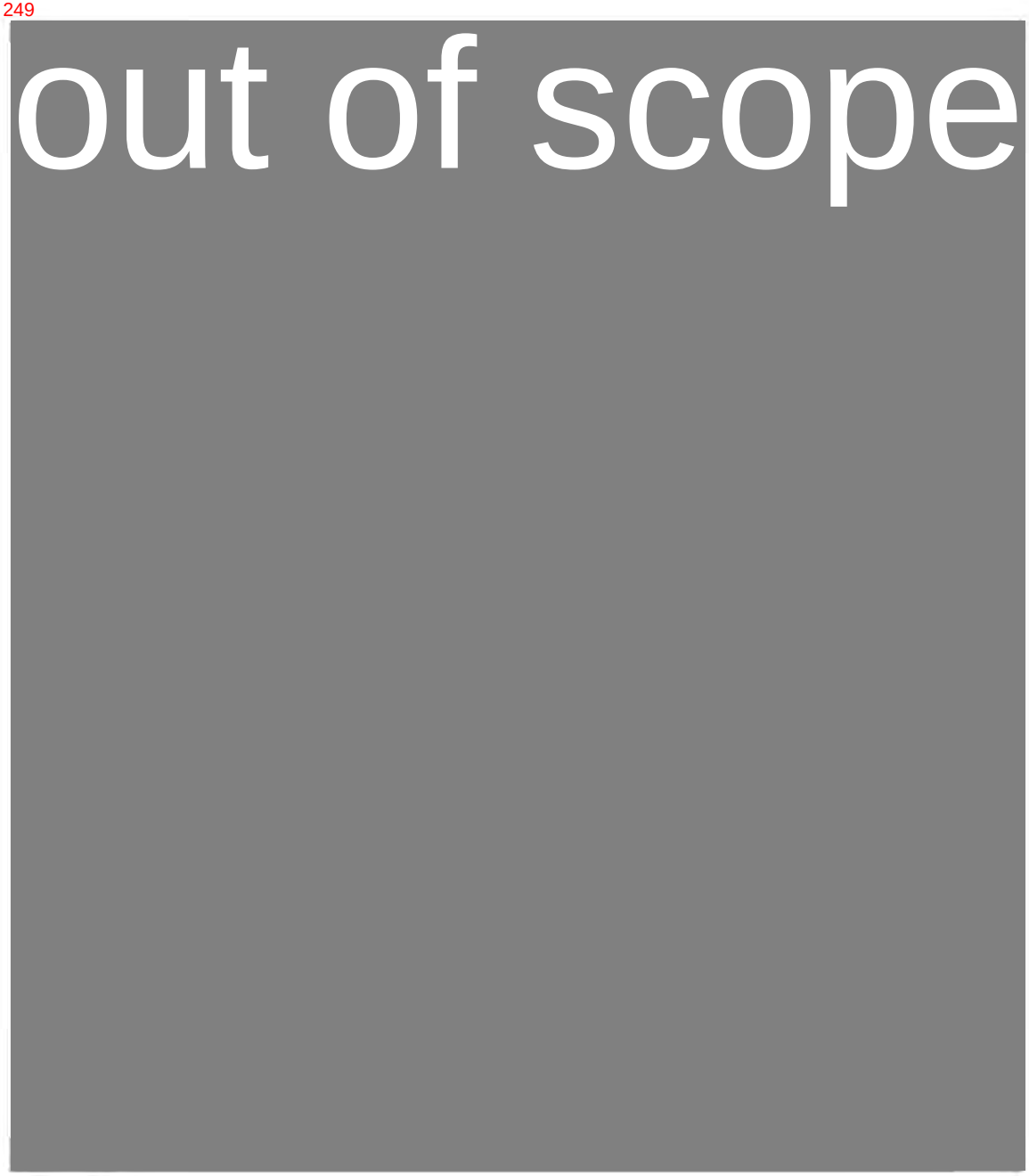
Summary Doorknock of businesses to inform them of hydro-excavation works that will be occurring in the following weeks - also reminded that an email had been sent out with details on the information sessions with Complex Co

out of scope

out of scope

Event Type	Doorknock
Stakeholder	out of scope
Comments	

Binder 8, 249



out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/11/2025 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4508
Properties	

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co

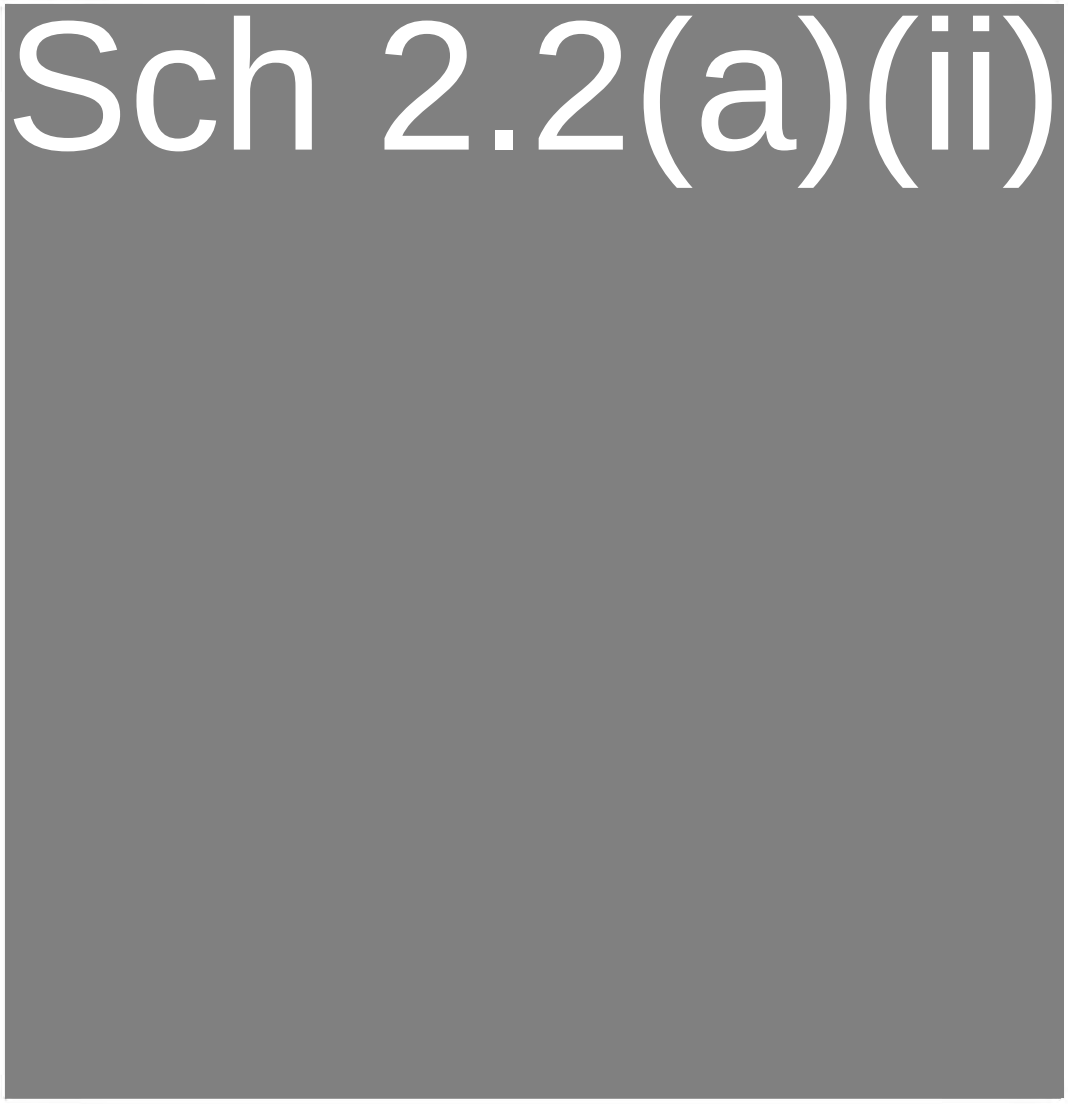
has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don't hear from us or Complex Co then there's no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 3/11/2025 4:45 pm

Initiative/s

Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4491

Properties

Event

Summary Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

out of scope

[redacted]

Event Type	Doorknock
Stakeholder Comments	[redacted]
Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	

Users

User 92: Jackie Beanland

Stakeholders

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4475

Properties

Stakeholder 5529: Sch 2.2(a)(ii)

Mobile	
Address	
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Food & beverage, Business:Retail
Secondary Email	
First Name	Sch 2.2(a)(ii)
Last Name	
Email	@woolworths.com.au
Projects	Project 3: Dickson
Role	Group Manager (Regional Mgr)
Notes	
Phone	
Title	
Organisation	Woolworths
Web Address	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction

update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business,

please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/3/2026 5:33 pm
Initiative/s	
Topics	Construction:Notice
Address	

Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4689

Properties

Event

Summary Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

out of scope

Event Type	Doorknock
Stakeholder Comments	Feedback sentiment and comments from door knocked stakeholders: [redacted]
Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	[redacted]

out of scope

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4475
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers
Event Type	Doorknock

Stakeholder Comments

General Notes

* A number of businesses and the local church were closed; a flyer was placed under their doors.
* Most businesses were appreciative of the information provided and expressed willingness to assist.
* The most common enquiry related to project timelines.
* Some negative comments were also recorded (see below).

Business/Stakeholder Comments





Team Response

Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4423
Properties	

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to

better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard 35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the

upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 29/5/2025 3:30 pm

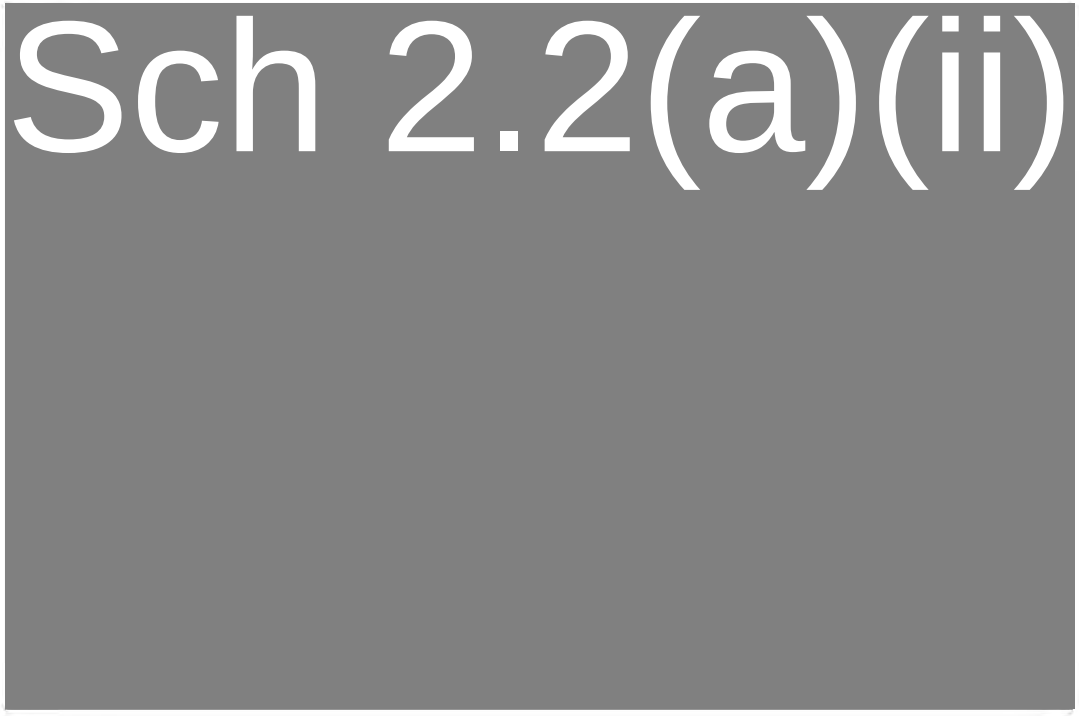
Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Dickson Shops | December 19 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been working to progress plans that will breathe new life into the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners and key community members in 2024. They include improved lighting, paving, better quality seating, playful elements, improved accessibility and more trees. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Recent engagement We recently held drop-in sessions for businesses and building owners in the Dickson Shops area, to discuss the upgrade and view the updated designs. If you were unable to attend but would still like to get an update, please don't hesitate to

contact us via email at cityrenewal@act.gov.au to arrange an alternative time. What we heard We had representatives from five businesses and a building owner attend. Below is a summary of the key issues raised and more information on what we are doing to help address these. Impact of construction We heard concerns about the impact of construction on businesses. While the long-term benefits of an upgrade will hopefully make the disruption worthwhile, we appreciate that businesses still need to be able to operate effectively during the construction period. We will be working with you in the new year to better understand how your business operates and its unique needs. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. Within the construction plan, there are a number of areas that can be informed by a better understanding of local businesses and their needs including timing of construction activities, site access and operation and preferred methods of communication. Anti-social behaviour We heard that safety and anti-social behaviour is a major concern. Antisocial behaviours, vandalism, homelessness, and crime are complex issues which require a whole-of-government response. The City Renewal Authority is sharing your feedback with our ACT Government colleagues, including ACT Policing and the Justice and Community Safety Directorate. We will continue to advocate on your behalf and work with them to see what they can do to help address these concerns. How can we help address safety concerns? The City Renewal Authority can play a role in addressing safety concerns through our renewal projects and activities that incorporate a range of strategies to improve public safety. The planned upgrade will help improve safety through better lighting, decluttering spaces to improve sight lines, and creating high-quality environments that encourage more people to visit. This makes it easier for the community to look out for each other – a concept known as passive surveillance. Graffiti We understand there is an ongoing issue with graffiti at Dickson Shops. Recently the City Renewal Authority arranged for its City Place Team to remove some graffiti in the Dickson Shops area on the behalf of building owners and tenants. It is disappointing to see it re-appearing so quickly. Unfortunately, we do not have funding or resources to undertake another round of graffiti removal at present. Graffiti is an issue across many parts of the ACT and when it occurs on private property it is the responsibility of the building owners to remove it. This project update, including details about graffiti concerns, has also been provided to building owners. Next steps Our team will re-engage with businesses in early 2025 to collect information that will help us to support you during construction which is planned to commence in mid-2025. Early engagement will include collecting information about operating hours, peak business times, access to delivery and

any future plans you may have to inform the construction plan. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please give Sophie Davis or Reuben Pellizzer a call on +61 2 6205 1878, or you can email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	19/12/2024 2:49 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	



Location	
Projects	Project 3: Dickson
Id	3940
Properties	

Event

Summary	Campaign email to Dickson businesses and DRG re. Update on Woolley Street upgrade
Event Type	Email or letter - outgoing
Stakeholder Comments	From: Cityrenewal <cityrenewal@act.gov.au> Sent: Thursday, 22 December 2022 3:45 PM To: Cityrenewal <cityrenewal@act.gov.au> Subject: Update on Woolley Street upgrade Dear Dickson community member, Construction work along Woolley Street in Dickson is nearing completion! Woolley Street will reopen prior to Christmas Day 2022 with some temporary surface finishes in place. We will return in February 2023 after Lunar New Year<https://www.act.gov.au/cityrenewal/places/dickson/lunar-new-year> to complete paving and tiling surfaces. Pending weather, the project will be completed by the end of March 2023. We're grateful for your patience as we've made these improvements to the Woolley Street dining precinct. These upgrades are just one of the many activities the City Renewal Authority is undertaking to support the revitalisation of Dickson. We wish you and those close to you the very best for the year to come. Kind regards, The City Renewal team City Renewal Authority ACT Government Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601
ABN 40 746 096 162
cityrenewalCBR.com.au<http://www.cityrenewalcbr.com.au/>
Follow us @cityrenewalCBR<https://www.facebook.com/CityRenewalCBR/>
[cid:image001.png@01D91618.723EE150] <https://www.act.gov.au/cityrenewal/home>

I acknowledge the Ngunnawal people as the Traditional Custodians of the land I work on and respect their continuing culture and the contribution they make to the life of this city and this region.

This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

Sent to:

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Team Response	
Event Sentiment	Neutral
Date and Time	22/12/2022 3:46 pm

Initiative/s	Dickson Streetscape Upgrade
Topics	Construction:Notice
Address	
Users	User 77: Kristi Clark, User 76: Emily Heath, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 7: City Renewal, User 6: Mark Usherwood
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	2965
Properties	

Event

Summary	Find out who Woolies Regional Mgr is, contact re bike rack adjustments
Event Type	Telephone call
Stakeholder Comments	Relief Group Manager (Regional Mgr):Sch 2.2(a)(ii) email:Sch 2.2(a)(ii)@woolworths.com.au Group Manager (Regional Mgr):Sch 2.2(a)(ii) email:Sch 2.2(a)(ii)@woolworths.com.au
Team Response	
Event Sentiment	
Date and Time	19/8/2021 2:54 am
Initiative/s	Dickson Place Management
Topics	
Address	
Users	
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	2761
Properties	Property 522: 1 Dickson Place Dickson Australian Capital Territory

Stakeholder 24919: Sch 2.2(a)(ii)

Mobile	
Address	
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Retail
Secondary Email	
First Name	Sch 2.2(a)(ii)
Last Name	
Email	@woolworths.com.au
Projects	Project 3: Dickson
Role	
Notes	
Phone	
Title	
Organisation	Woolworths
Web Address	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction

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Event Sentiment	
Date and Time	4/3/2026 5:33 pm
Initiative/s	
Topics	Construction:Notice
Address	

Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4689
Properties	

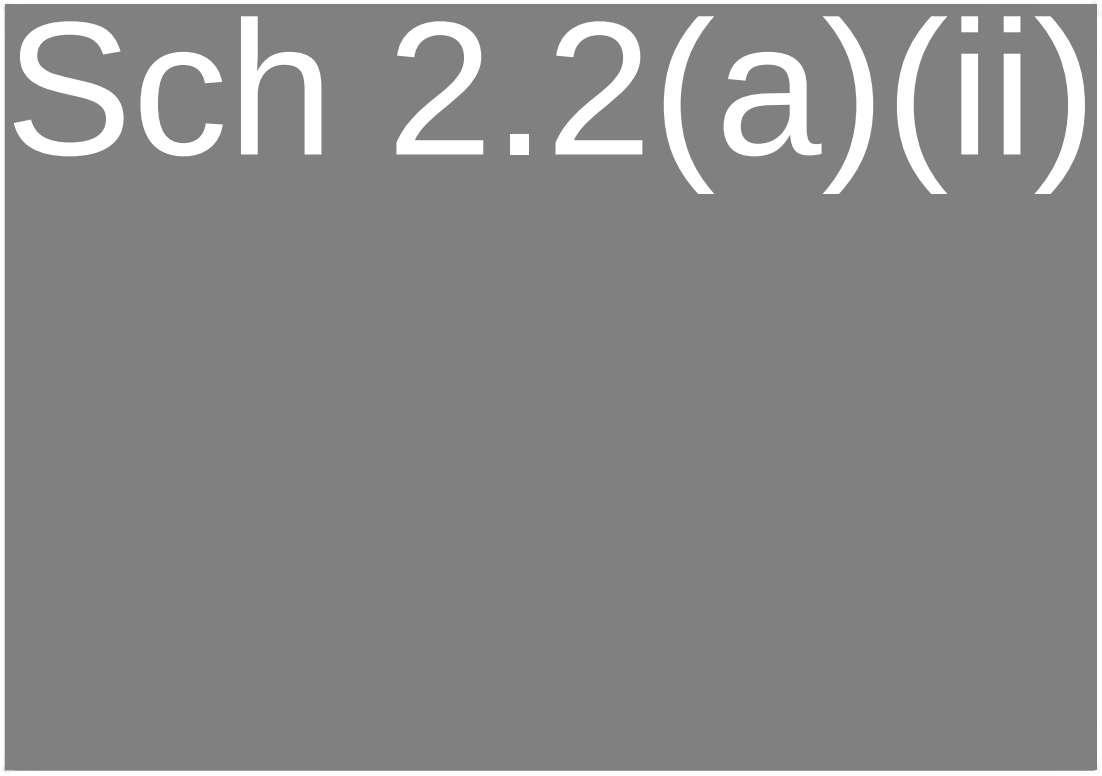
Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage

one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21

February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4632
Properties	

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	

Team Response

Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3

Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	7/1/2026 11:00 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4586
Properties	

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to

construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once

again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/12/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4573

Properties

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take

between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don't hear from us or Complex Co then there's no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 3/11/2025 4:45 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4491

Properties

Event

Summary Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

out of scope

Event Type Doorknock

Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4475
Properties	

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	

Team Response

Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding

undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	13/10/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users

User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



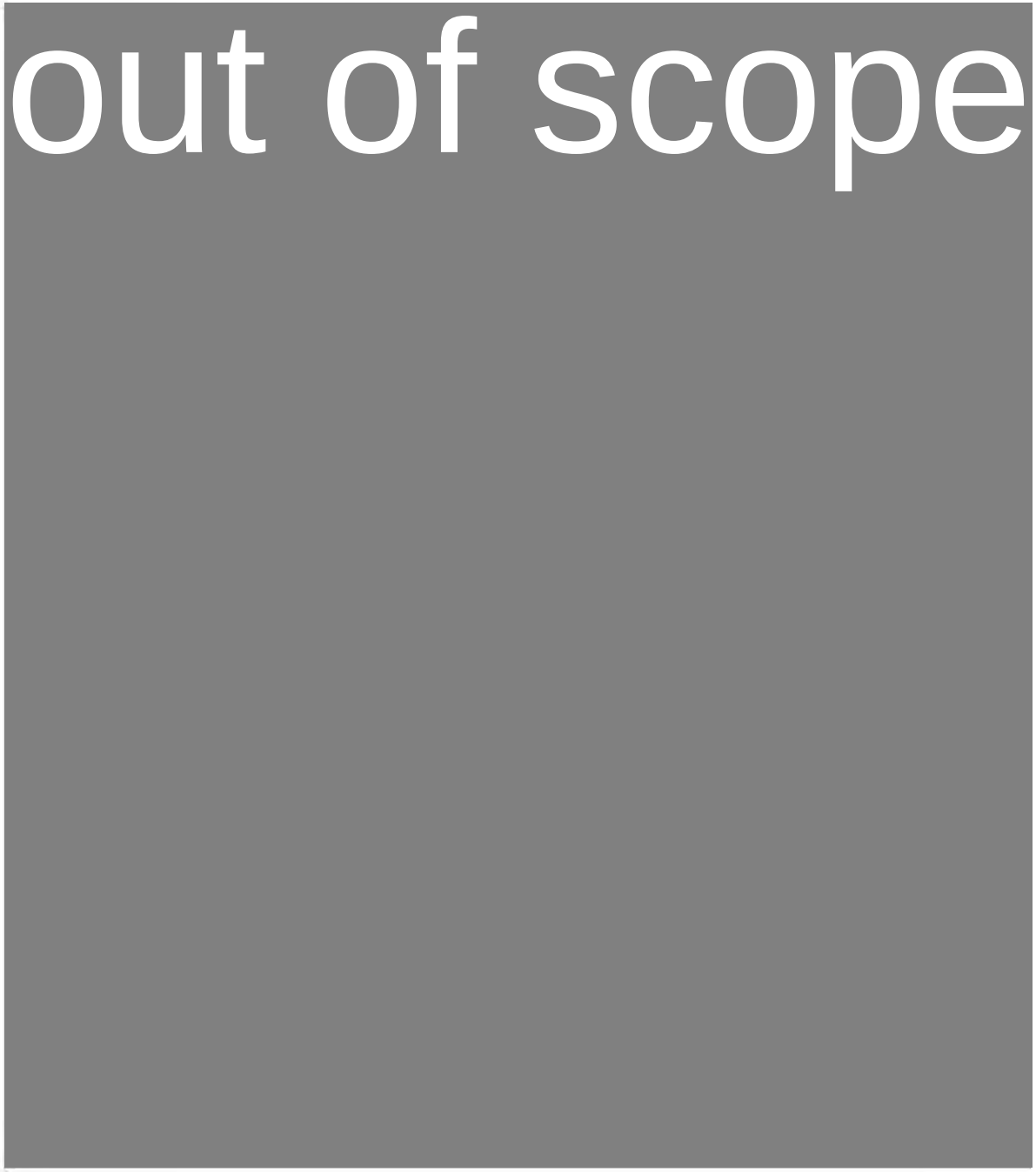
Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4473
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers
Event Type	Doorknock
Stakeholder Comments	General Notes * A number of businesses and the local church were closed; a flyer was placed under their doors. * Most businesses were appreciative of the information provided and expressed willingness to assist. * The most common enquiry related to project timelines. * Some negative comments were also recorded (see below).

Business/Stakeholder Comments



out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath

Stakeholders

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4423

Properties

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	22/7/2025 3:05 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event	
Sentiment	
Date and Time	18/7/2025 11:30 am
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4342
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include

public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	Neutral
Date and Time	26/6/2025 12:48 pm
Initiative/s	Correspondence and enquiries
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility
Address	
Users	User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

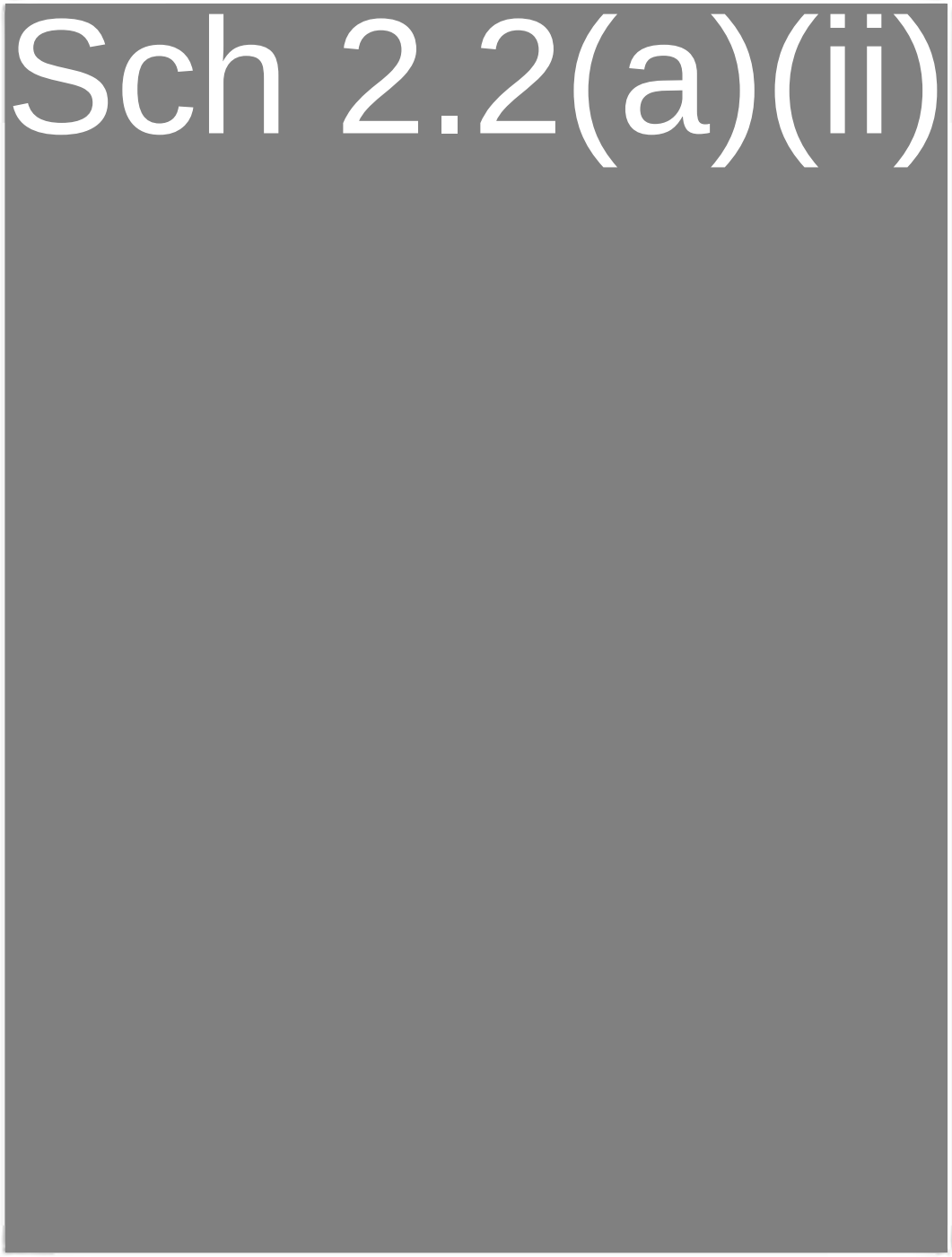
Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

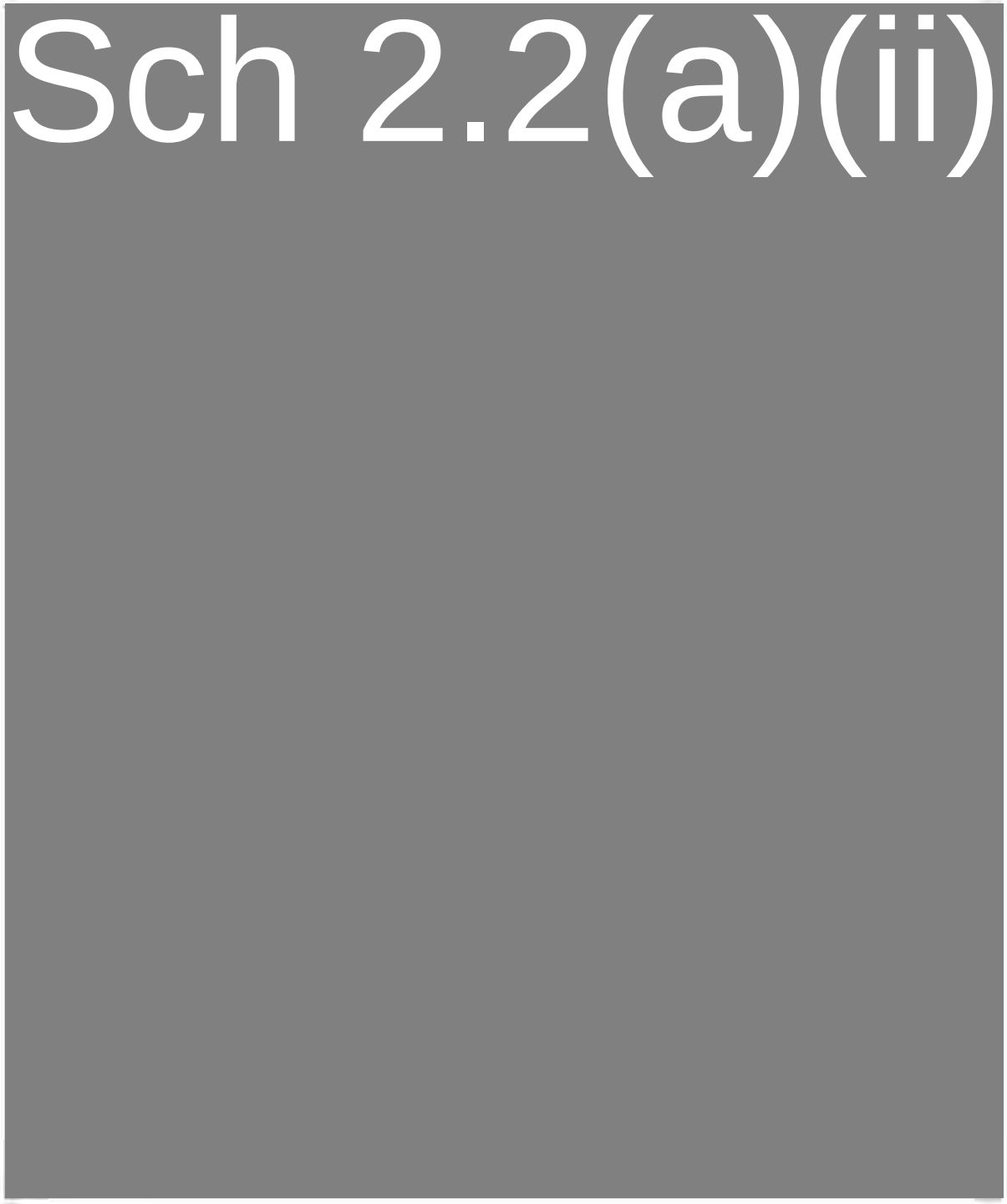
Sch 2.2(a)(ii)

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Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Id

Properties

Project 3: Dickson

4314

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard

35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	29/5/2025 3:30 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Targeted business and building owner email Submit feedback on our plans for Dickson Streets | Pedestrian-friendly streets are good for business
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Submit feedback on our plans for streets in the Dickson Group Centre The ACT Government's City Renewal Authority is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. You're invited to provide feedback and ideas on a concept masterplan for future public space upgrades in the Dickson Group Centre. Walkable cities offer a wide range of health, environmental and economic benefits, with research showing that pedestrian-friendly streets can help boost trading by up to 40%. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. Building on the Dickson Place Plan, the concept masterplan will establish a direction for future public space development, ensuring that it aligns with the overarching goals and aspirations of the community. How to get involved Feedback and public consultation is open until Wednesday 26 February 2025. As a nearby business, property owner or manager, we are seeking your insights on the potential impacts, opportunities, and challenges associated with the Dickson streets concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Thank you to all those who have already contributed their feedback. Click here to visit YourSay Project

area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 17/2/2025 1:40 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id	4079
Properties	

Event

Summary	Dickson Shops | February 12 update Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other requirements, and can be delivered within the project budget. Complete the business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us,

please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	12/2/2025 3:55 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	



Location	
Projects	Project 3: Dickson
Id	4074
Properties	

Event

Summary	Dickson Shops | December 19 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been working to progress plans that will breathe new life into the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners and key community members in 2024. They include improved lighting, paving, better quality seating, playful elements, improved accessibility and more trees. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Recent engagement We recently held drop-in sessions for businesses and building owners in the Dickson Shops area, to discuss the upgrade and view the updated designs. If you were unable to attend but would still like to get an update, please don't hesitate to contact us via email at cityrenewal@act.gov.au to arrange an alternative time. What we heard We had representatives from five businesses and a building owner attend. Below is a summary of the key issues raised and more information on what we are doing to help address these. Impact of construction We heard concerns about the impact of construction on businesses. While the long-term benefits of an upgrade will hopefully make the disruption worthwhile, we appreciate that businesses still need to be able to operate effectively during the construction period. We will be working with you in the new year to better understand how your business operates and its unique needs. This will allow us to prepare a

construction plan that minimises the negative impacts as much as possible. Within the construction plan, there are a number of areas that can be informed by a better understanding of local businesses and their needs including timing of construction activities, site access and operation and preferred methods of communication. Anti-social behaviour We heard that safety and anti-social behaviour is a major concern. Antisocial behaviours, vandalism, homelessness, and crime are complex issues which require a whole-of-government response. The City Renewal Authority is sharing your feedback with our ACT Government colleagues, including ACT Policing and the Justice and Community Safety Directorate. We will continue to advocate on your behalf and work with them to see what they can do to help address these concerns. How can we help address safety concerns? The City Renewal Authority can play a role in addressing safety concerns through our renewal projects and activities that incorporate a range of strategies to improve public safety. The planned upgrade will help improve safety through better lighting, decluttering spaces to improve sight lines, and creating high-quality environments that encourage more people to visit. This makes it easier for the community to look out for each other – a concept known as passive surveillance. Graffiti We understand there is an ongoing issue with graffiti at Dickson Shops. Recently the City Renewal Authority arranged for its City Place Team to remove some graffiti in the Dickson Shops area on the behalf of building owners and tenants. It is disappointing to see it re-appearing so quickly. Unfortunately, we do not have funding or resources to undertake another round of graffiti removal at present. Graffiti is an issue across many parts of the ACT and when it occurs on private property it is the responsibility of the building owners to remove it. This project update, including details about graffiti concerns, has also been provided to building owners. Next steps Our team will re-engage with businesses in early 2025 to collect information that will help us to support you during construction which is planned to commence in mid-2025. Early engagement will include collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please give Sophie Davis or Reuben Pellizzer a call on +61 2 6205 1878, or you can email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time	19/12/2024 2:49 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	3940
Properties	

Stakeholder 5528: [redacted]

Mobile	
Address	
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Food & beverage, Business:Retail
Secondary Email	
First Name	Sch 2.2(a)(ii) [redacted]
Last Name	
Email	[redacted]@woolworths.com.au
Projects	Project 3: Dickson
Role	Relief Group Manager (Regional Mgr)
Notes	
Phone	
Title	
Organisation	Woolworths
Web Address	

Event

Summary	Dickson Shops upgrade | July 2026 Dickson Shops upgrade | July 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Construction update July 2026 We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving

appeal and functionality. Construction update: July 2026 Construction is being carried out in stages with completion expected in mid-2027, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of pavements in Taglietti Square in stage 4a. Recent construction In June, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work continues, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables in stage 3. Pavement preparation and installation in stages 2 and 4a. Preparation for new furniture and tree planting in stage 1. Upcoming construction In July and August, you'll see: Ongoing stage 3 stormwater system replacement. Concrete curb and pavement preparation and installation. Continued installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Taglietti Square Stage 1 in Taglietti Square is on track to open this month. Construction fencing will be removed allowing the public to access the improved space. We are continuously reviewing and adjusting the project staging to better support local businesses, minimise disruption and coordinate with other works underway in the area. Stage 4a is being undertaken earlier than expected in Taglietti Square to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Work to begin on stage 5 and 6a:Closure of laneway next to SaiGon Asian Grocer As a part of stage 6a, work will begin in the laneway next to SaiGon Asian Grocer on Monday 13 July 2026. The laneway will be temporarily closed while these works are undertaken and pedestrian detours will be in place. Additional project and wayfinding signage around the laneway will be installed to help visitors navigate the shops. Further construction for stage 5 and stage 6a of the project is scheduled to start on Monday 27 July 2026. Stage 5 includes a small section of Taglietti Square near Bakers Delight and the area in front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes

the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram below for both stage 5 and stage 6a areas. Further construction fencing will be installed to ensure safety while construction takes place for these stages. Pedestrian detours will be in place. Stage 3 Stage 3 is the largest stage in the project with significant stormwater infrastructure underground to be replaced. Works are taking place in the area north of the Post Office, near the Joan Kellett Way car park and are expected to continue until the end of August, weather permitting. We have heard feedback from businesses and the community about the importance of access through this area and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Trolley issue on new pavement in stage 1 The issue of shopping trolley wheels getting stuck in the gaps between sections of the new pavement in Stage 1 has been resolved. City Renewal and the project team will continue to monitor the effectiveness of the implemented solution. Thank you for your patience and understanding while we work to implement the solution. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services and advice specifically for those affected by the project. Other works happening on site

Renovation of the old Commonwealth Bank building and Bakers Delight are both underway as private developments. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10am-12pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/7/2026 11:43 am

Initiative/s

Topics Construction:Notice

Address

Users User 127: Hannah Bortolotto, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	5008
Properties	

Event

Summary	Dickson Shops upgrade | June 2026 Dickson Shops upgrade | June 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: June 2026 Construction is being carried out in stages and is expected to take around 18 months to complete, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3, and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of the new stormwater system in Taglietti Square. Brick paving being collected to be recycled in Stage 3. Recent construction In May, the following work was undertaken in Stages 1, 2, 3 and 4a: Stage 3 construction fencing installed. Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Upcoming construction In June and into July, you'll see: Ongoing stage 3 stormwater system replacement. Pavement preparation and installation.

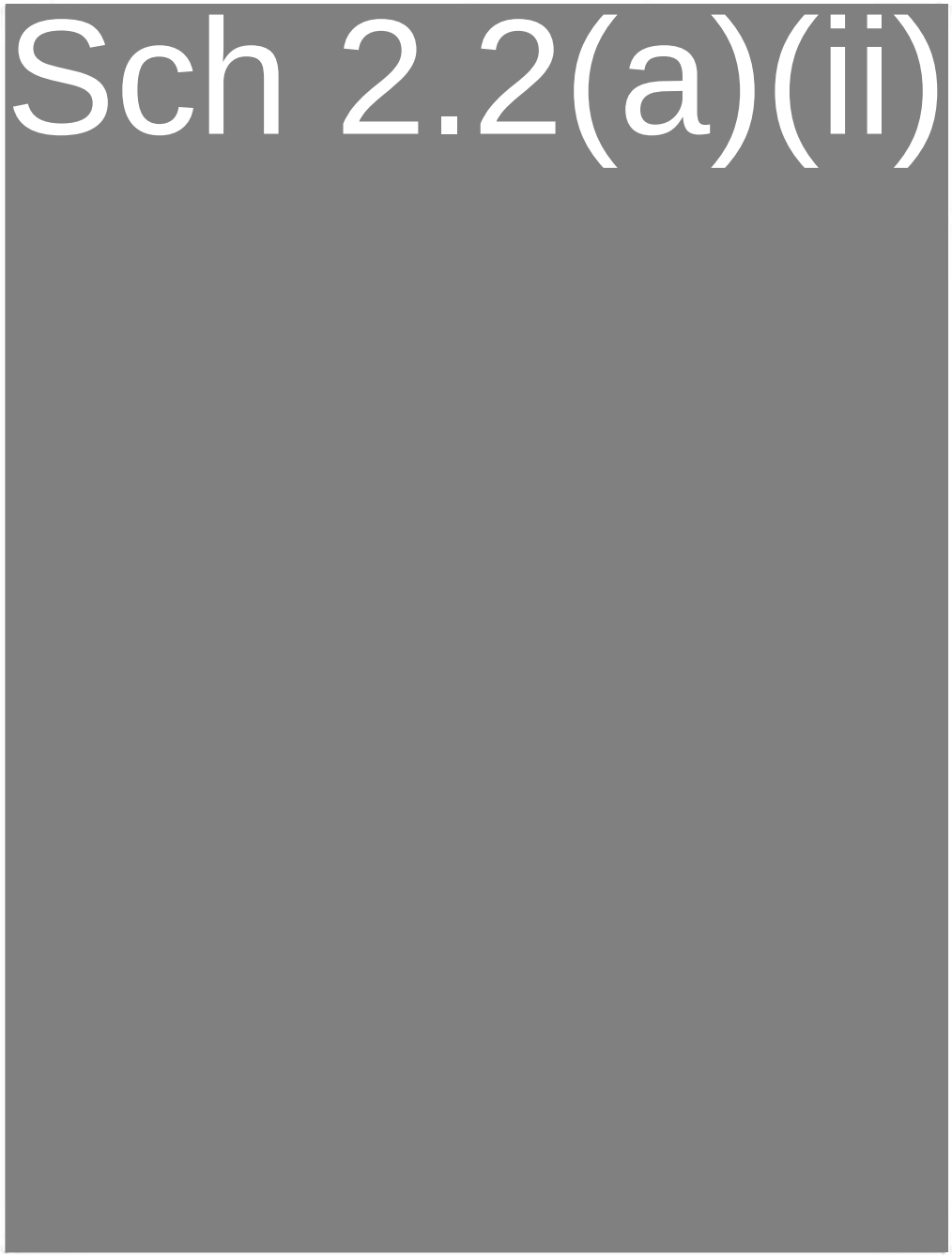
Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Stage 3 change to pedestrian access Work in stage 3 will continue in June and July. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. We have heard feedback from businesses and the community about the importance of access through this area, and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Stage 1 to open Stage 1 in Taglietti Square is almost finished and on track to open in July. Work for Stage 4a, near Bakers Delight and the Post Office will continue. Stage 4a is being undertaken earlier than expected to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Trolley wheels on new pavement in stage 1 We are aware that shopping trolley wheels are getting stuck in the gaps between sections of the new pavement in Stage 1. We understand how frustrating this can be and appreciate the inconvenience it may be causing. Please be assured that we are working to find a solution. Thank you for your patience and understanding. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during

construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening at the Dickson Shops Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	19/6/2026 8:24 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56:

Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4953
Properties	

Event

Summary	CLONED - Dickson Shops upgrade | Stage three - Changes to parking Correction: Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Correction: Work will commence on the third stage of the Dickson Shops upgrade on Monday, 25 May 2026. Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026.Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking

changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	21/5/2026 4:14 pm
Initiative/s	
Topics	Construction:Notice

Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

0:

Location	
Projects	Project 3: Dickson
Id	4873
Properties	

Event

Summary	Dickson Shops upgrade | Stage three - Changes to parking Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-

stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Thursday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	21/5/2026 3:59 pm
Initiative/s	
Topics	Construction:Notice

Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4872
Properties	

Event

Summary	Dickson Shops upgrade | May 2026 Dickson Shops upgrade | May 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: May 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unexpected underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a are being undertaken in the first half of 2026 – please see staging diagram below. Work in stage 4a will continue in May in Taglietti Square. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows

construction activities to be undertaken at the same time and reduce overall disruption. Brass lettering being installed in Taglietti Square. Recent construction In April, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure. Demolition and removal of existing pavement. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Work on underground services next to the Dickson Library, Joan Kellet Way and car park. Upcoming construction In May, you'll see: Ongoing stormwater system replacement. Demolition and removal of existing pavement. Concrete pouring, pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Icon Water will adjust service pit levels on site near Australia Post on Wednesday, 6 May 2026. Complex will prepare the area on Tuesday, 5 May 2026, and restore it on Thursday, 7 May 2026. Disruption during these works is expected to be minimal. Work to commence for stage three Stage 3 of the project will start in May. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. Please see staging diagram below for the Stage 3 area. Further construction fencing will be installed to allow construction to take place for this stage. Pedestrian detours will be in place. Large vehicles will continue to enter and exit the site throughout May. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Temporary change to disability parking Disability car parking spaces will be temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. Details of the nearby alternative accessible parking arrangements will be communicated to businesses and the community ahead of any changes. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during

	construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	7/5/2026 11:26 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4844
Properties	

Event

Summary	Dickson Shops upgrade | April 2026 Dickson Shops upgrade | April 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: April 2026 Zero-emission electric excavator hammering underground footings. Recent construction In March, the following work was undertaken in stages one and two: Excavation and trenching works. Stormwater works, including removal of existing pits and pipes and installation of new stormwater infrastructure. Installation of electrical pits and cables. Concrete pouring for footings and preparation for pavement. Formation of structural wall in Taglietti Square. Preparation for new furniture. Upcoming construction In April, you'll see: Ongoing stormwater system replacement. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of decorative concrete in preparation for new paving and brass lettering to be installed in Taglietti Square. Laying brickwork on structural wall in Taglietti Square.

Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stage one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three are being completed in the first half of 2026 – please see staging diagram at the end of this message. Work to commence for stage four Work for stage four will commence in April with further site fencing being placed in Taglietti Square. This work will take place in area 4a (see staging diagram below). Work in area 4b will begin as scheduled as the project progresses through stages 1-3. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Large vehicles will continue to enter and exit the site throughout April. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and the car park to install services is being undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact

Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 1/4/2026 5:42 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4767

Properties

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to

navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business, please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other

locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 4/3/2026 5:33 pm

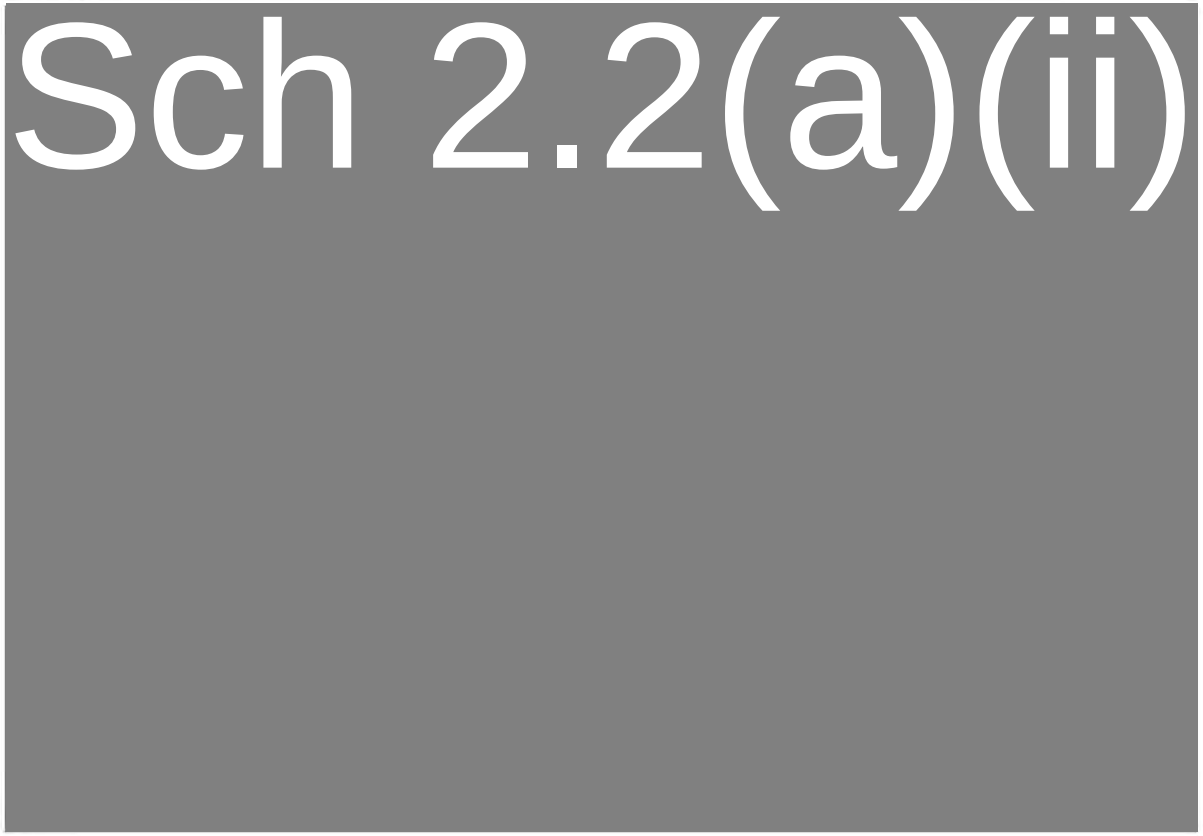
Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4689
Properties	

Event

Summary	Doorknocking completed on Thursday 5 Feb to distribute details on the Canberra Lunar New Year event on Woolley St 21-22 Feb. This activity was in conjunction with Doorknocking businesses on Woolley Street

and a residential letterbox drop in the area.

At least 10 businesses received a poster with event details to hang in their store.

CRA team were accompanied by an Access Canberra team member who also shared information for their Business Support Team.

out of scope

Event Type	Doorknock
Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Lunar New Year
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin
Stakeholders	Sch 2.2(a)(ii)

[redacted]

Location

Projects Project 3: Dickson

Id 4639

Properties

Event

Summary

Doorknocking completed on Thursday 5 Feb to distribute details on the Access Canberra business support teams.

CL team were accompanied by an Access Canberra team member.

[redacted]

Event Type	Doorknock
Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4638
Properties	

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email

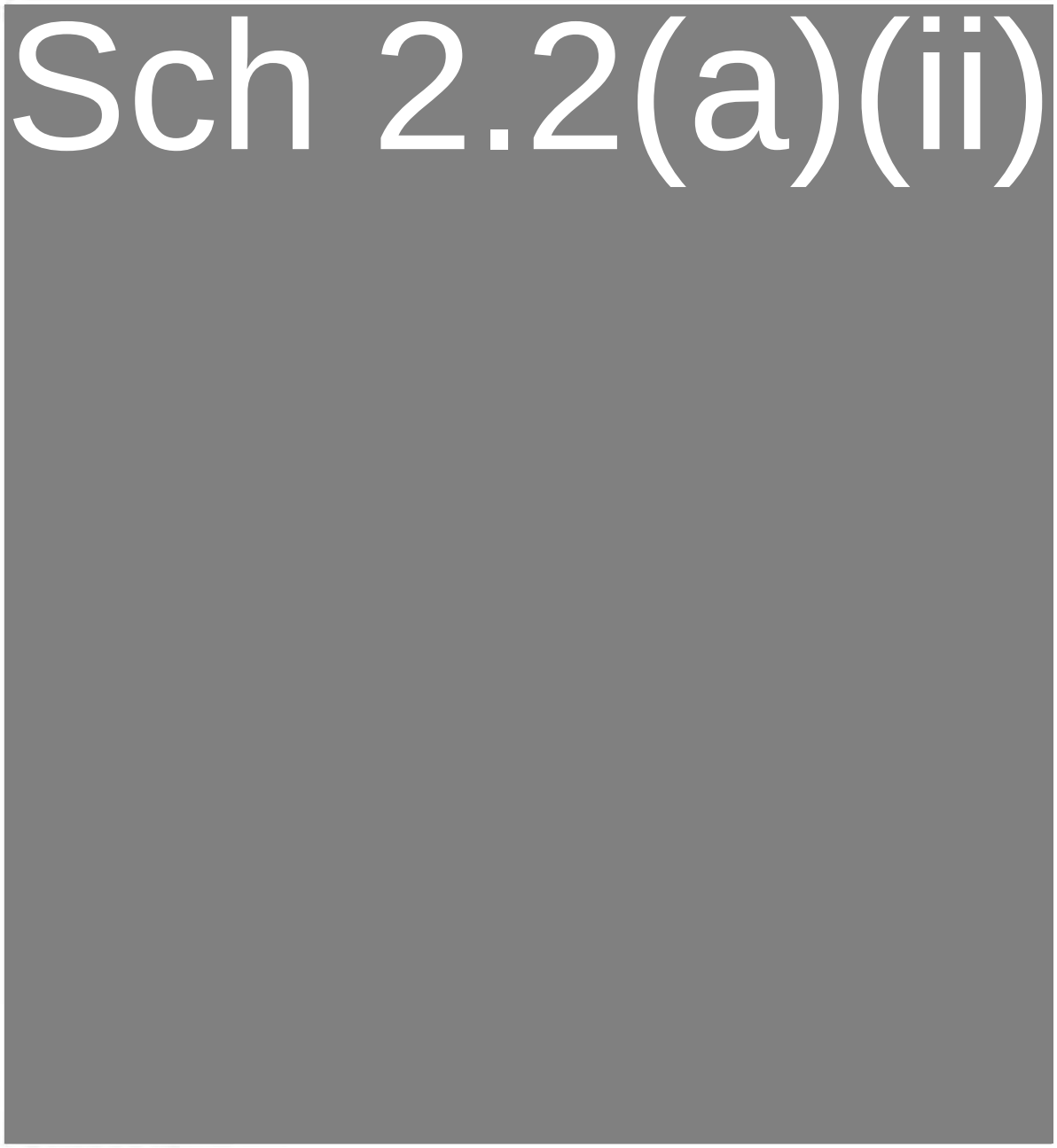
Stakeholder Comments

Team Response

Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy

Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21 February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4632

Properties

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar

New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/1/2026 11:00 am

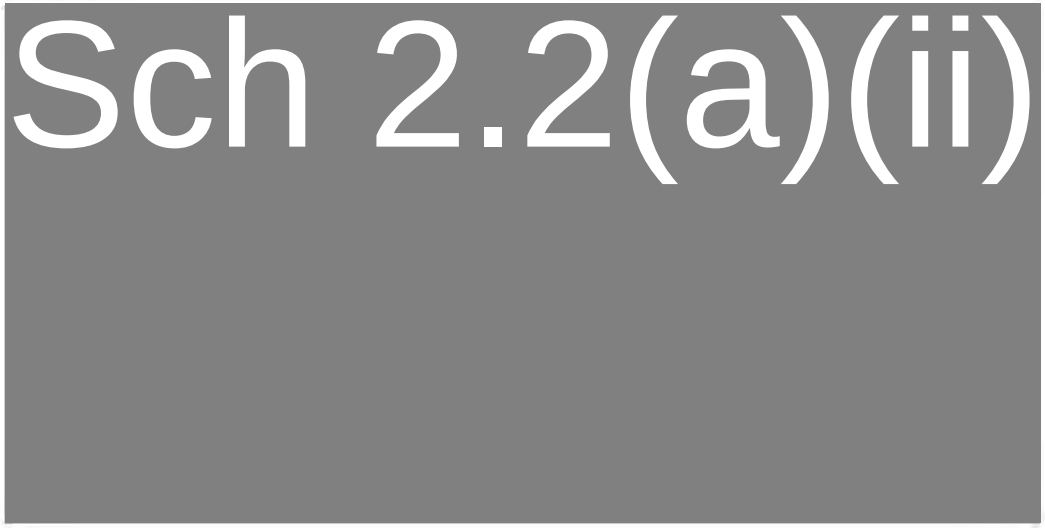
Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4586
Properties	

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025

Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when

each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/12/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4573
Properties	

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is

anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don't hear from us or Complex Co then there's no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 3/11/2025 4:45 pm

Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4491

Properties

Event

Summary Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

out of scope

out of scope

Event Type	Doorknock
Stakeholder Comments	Feedback sentiment and comments from door knocked stakeholders:

out of scope

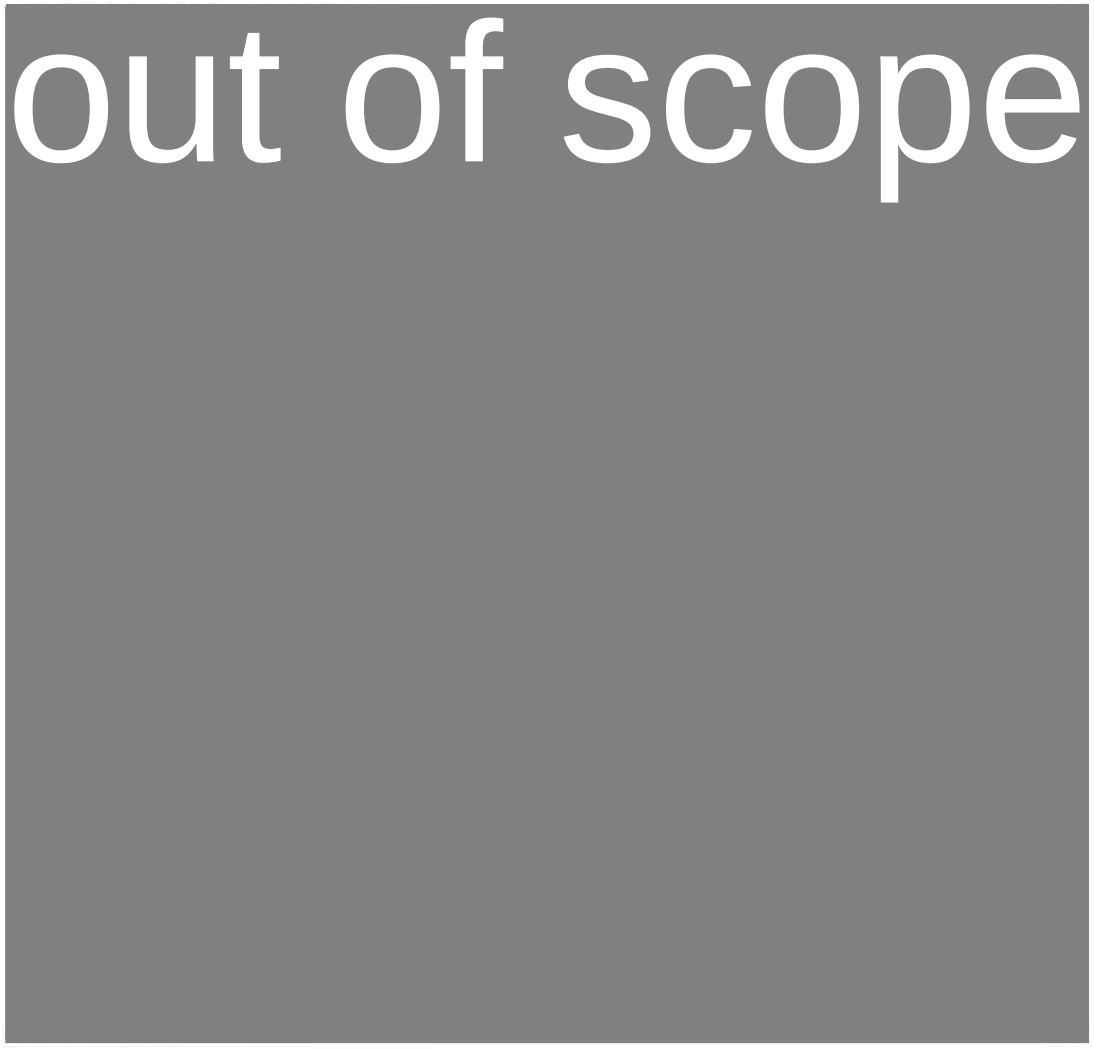
Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice

Address

Users

Stakeholders

User 92: Jackie Beanland



Location

Projects

Project 3: Dickson

Id

4475

Properties

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site

investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the

features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/10/2025 3:00 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4473
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers

Event Type Doorknock

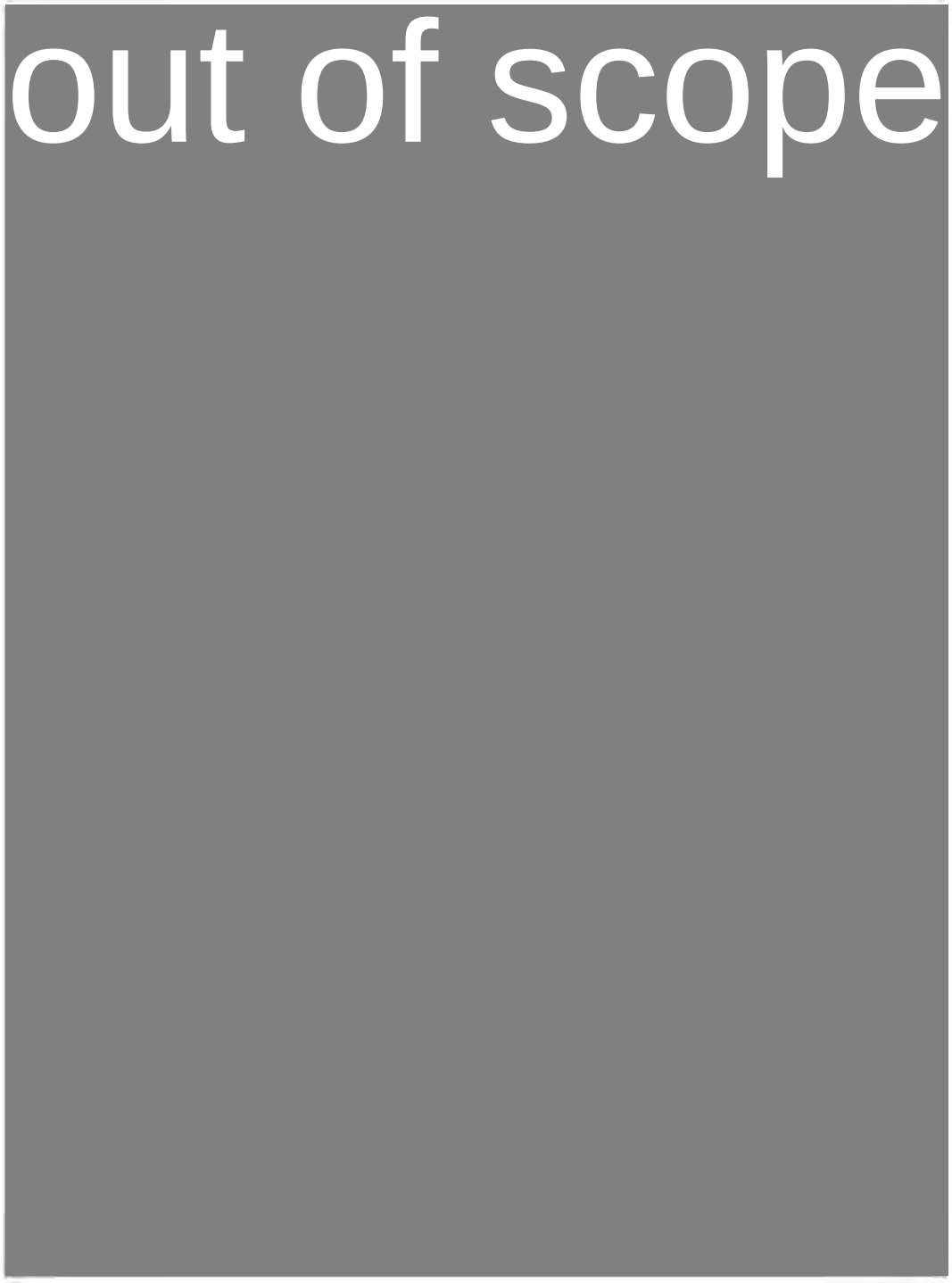
Stakeholder Comments

General Notes

* A number of businesses and the local church were closed; a flyer was placed under their doors.
* Most businesses were appreciative of the information provided and expressed willingness to assist.
* The most common enquiry related to project timelines.
* Some negative comments were also recorded (see below).

Business/Stakeholder Comments




out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4423
Properties	

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade

and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 22/7/2025 3:05 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

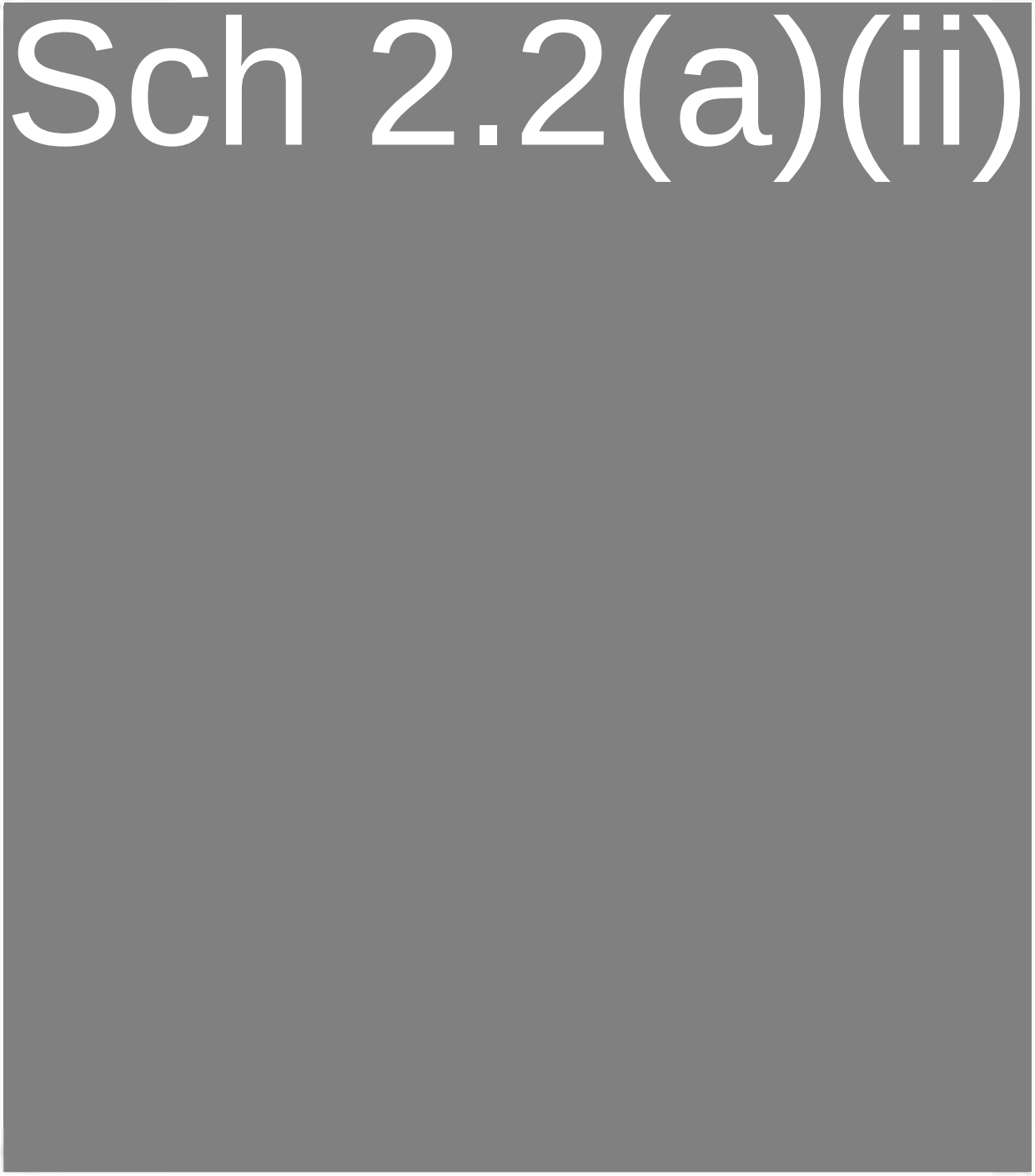
Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals

reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/7/2025 11:30 am
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley
Stakeholders	Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

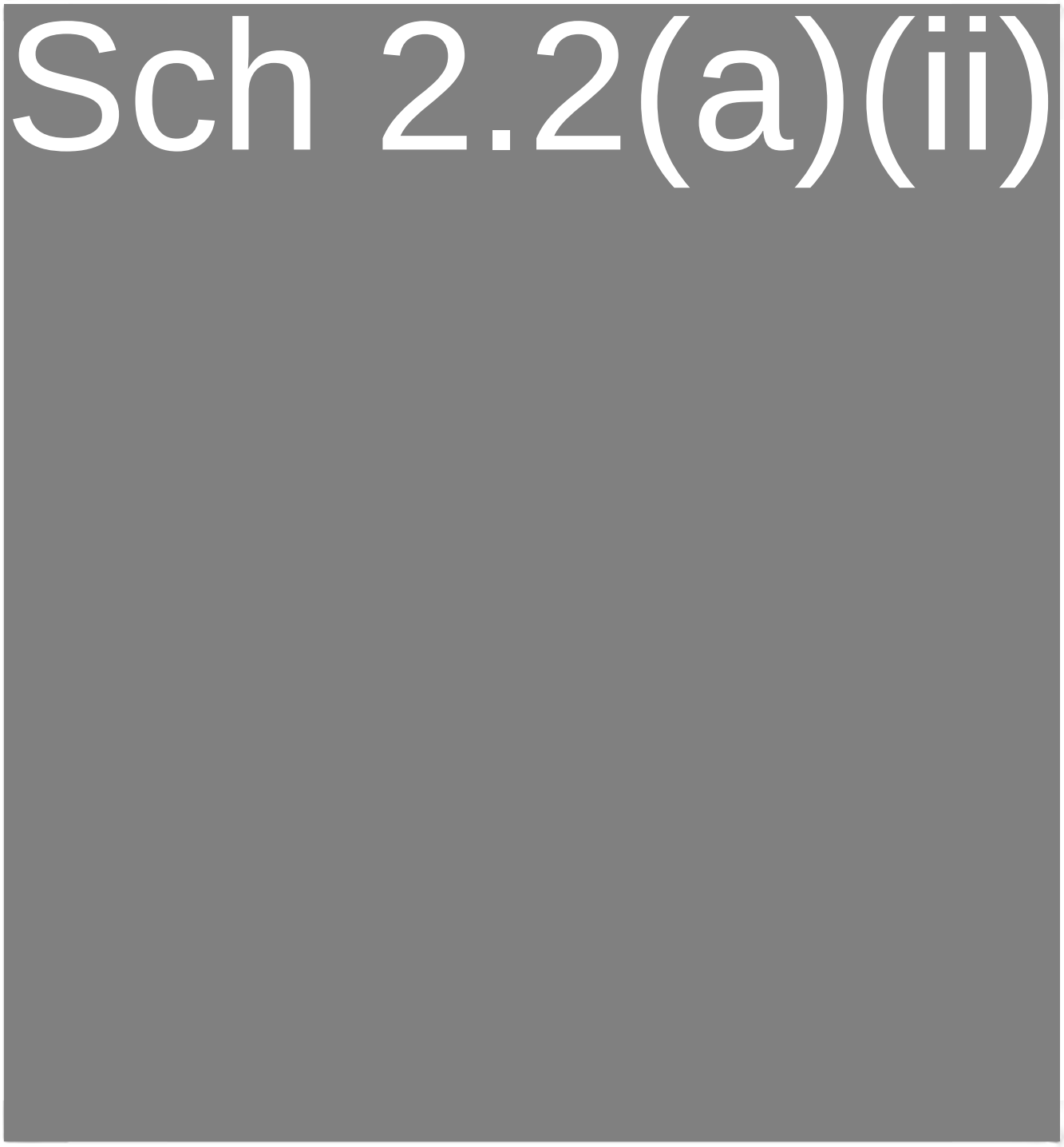
Sch 2.2(a)(ii)

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Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4342
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter

Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	Neutral
Date and Time	26/6/2025 12:48 pm
Initiative/s	Correspondence and enquiries
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business,

industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility

Address

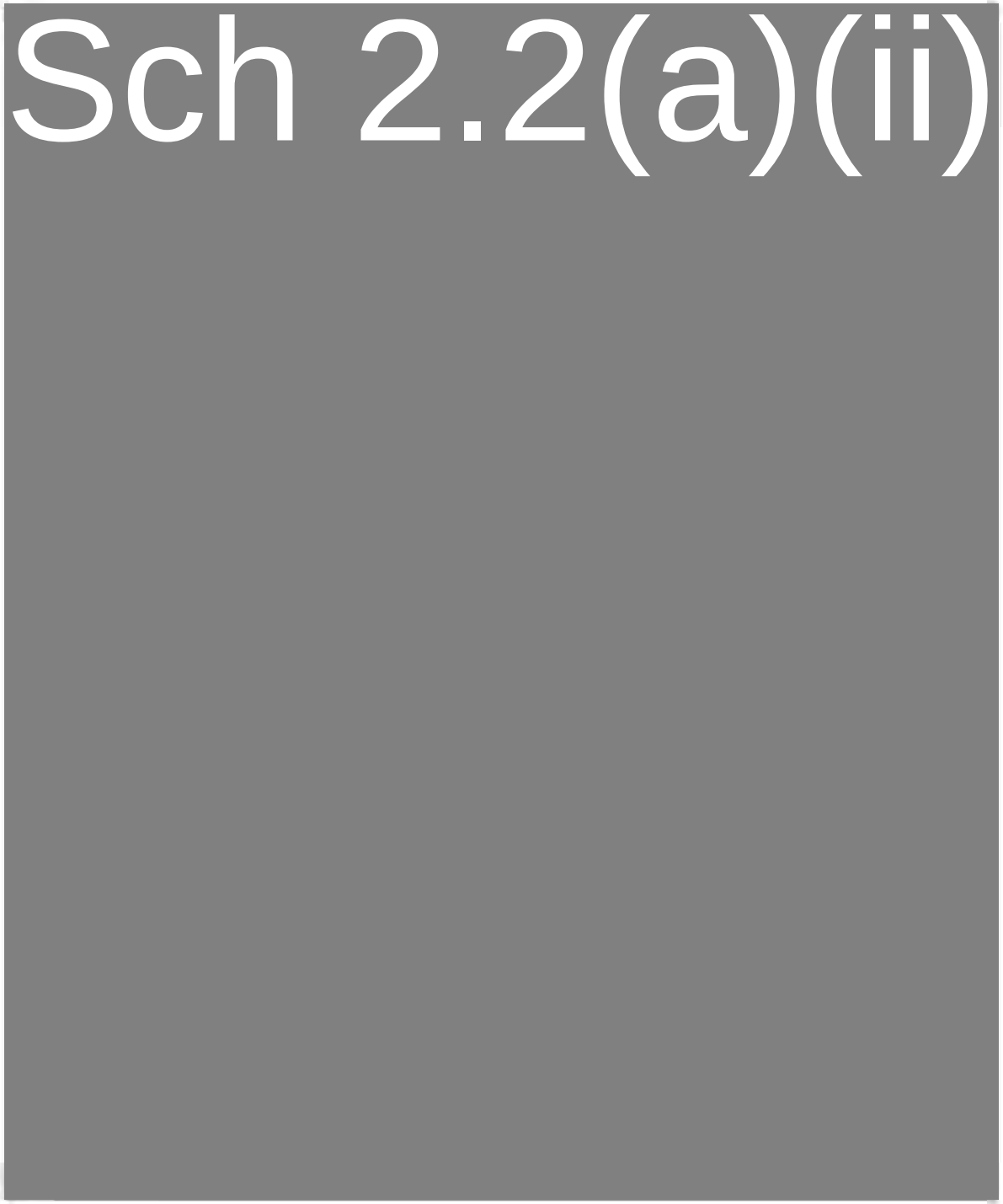
Users

User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood

Stakeholders

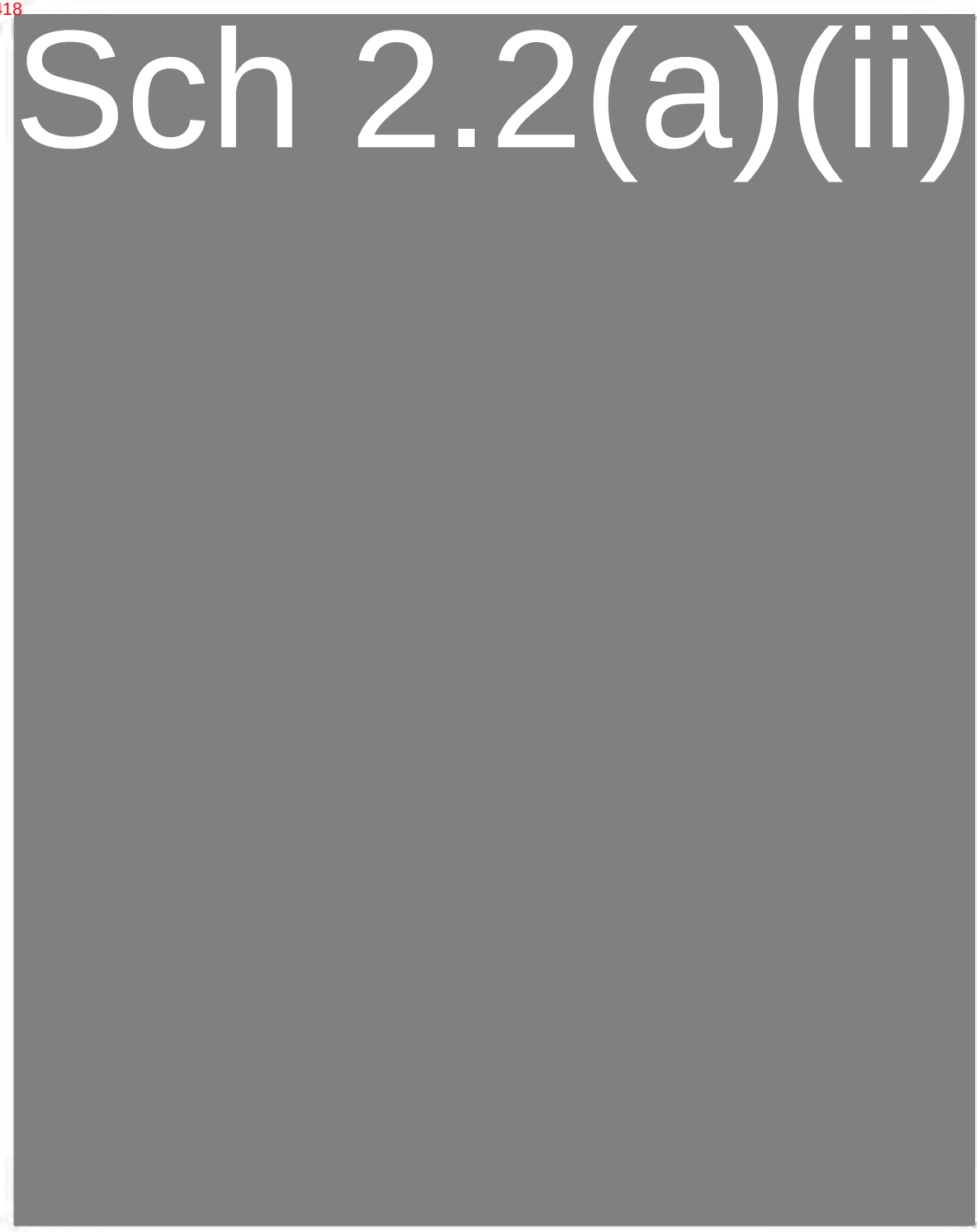
Sch 2.2(a)(ii)

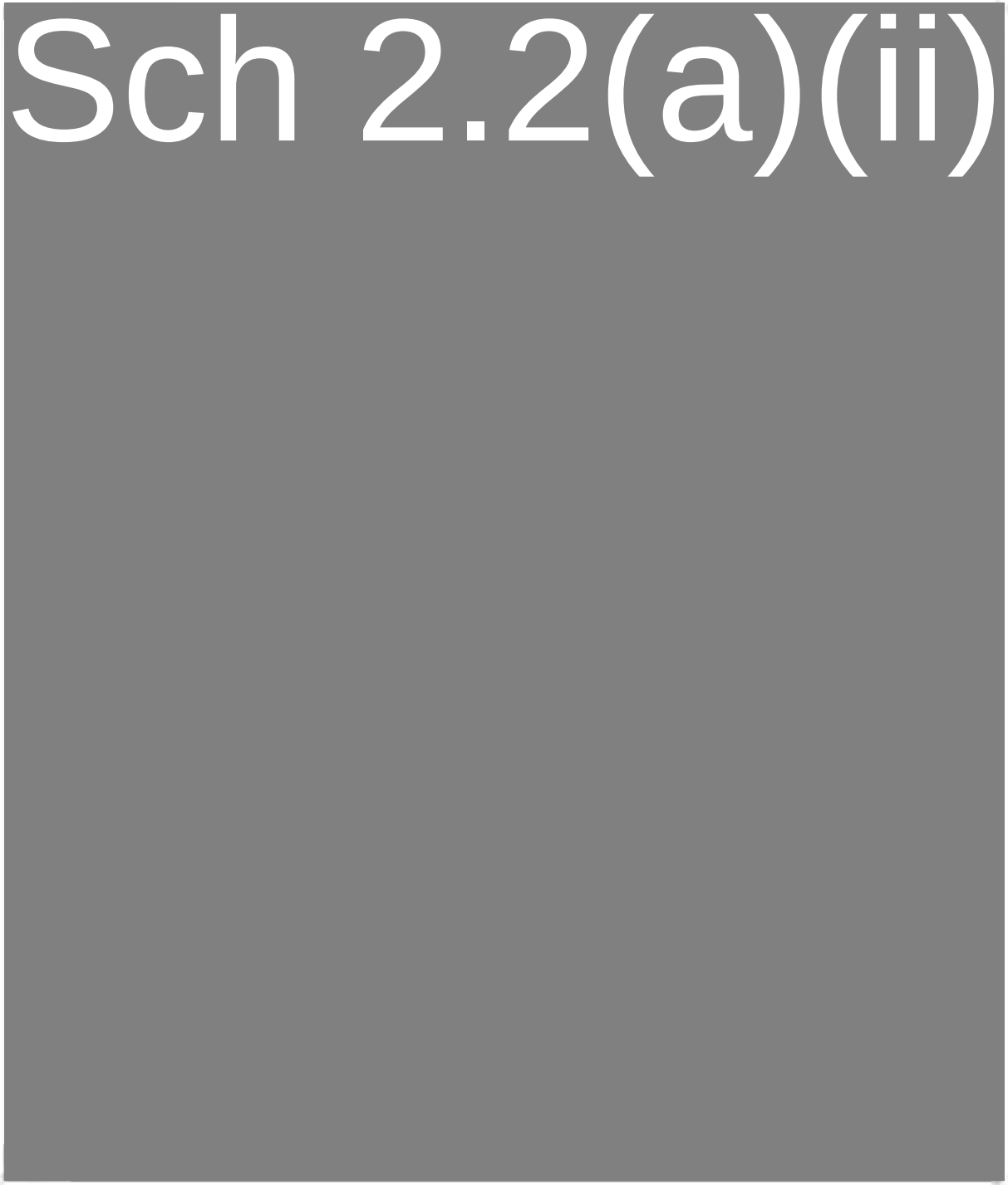
Sch 2.2(a)(ii)

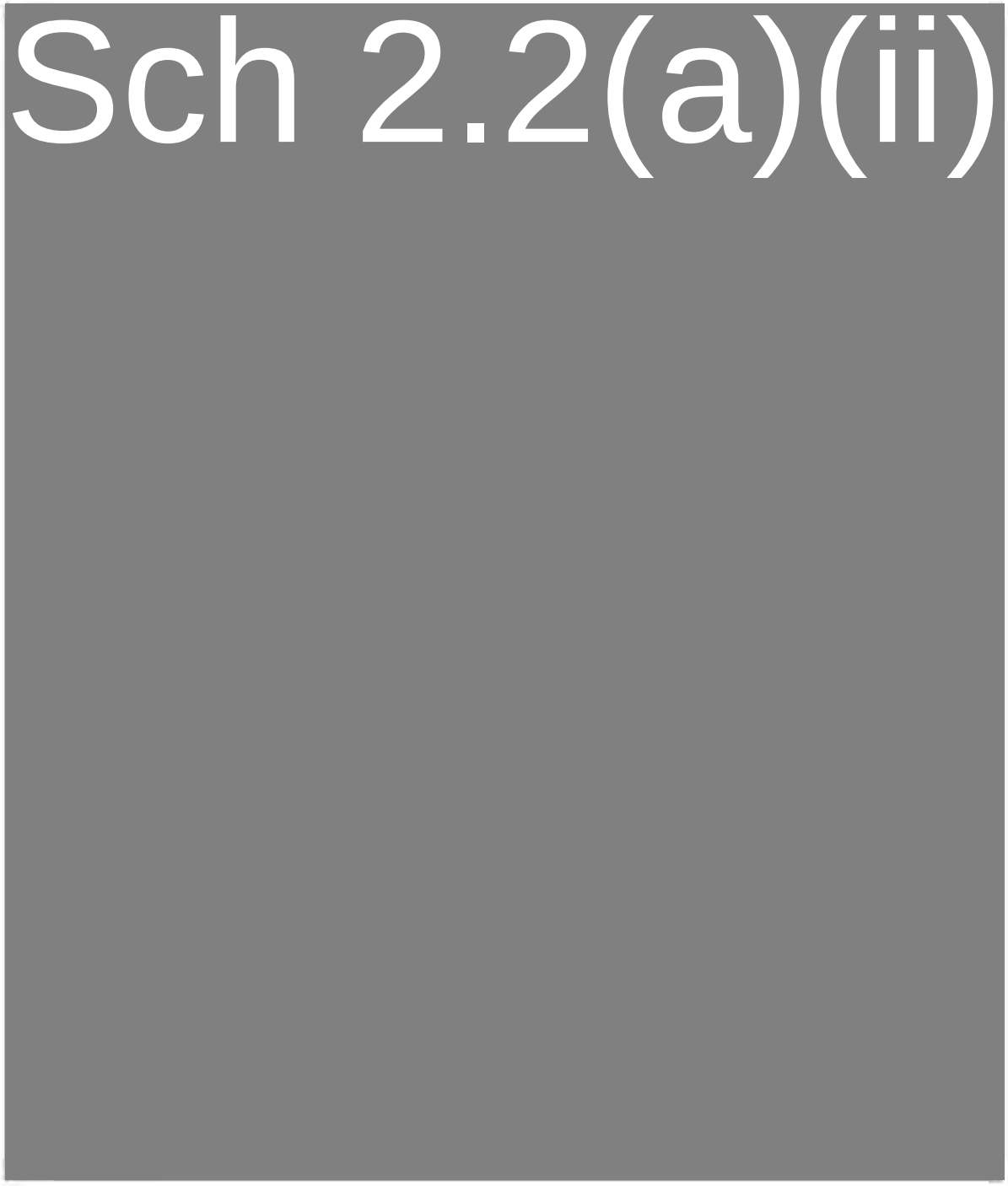

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Binder 8, 418




Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Binder 8, 423

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 5: Dickson
Id	4314
Properties	

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti

Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard 35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this

project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 29/5/2025 3:30 pm

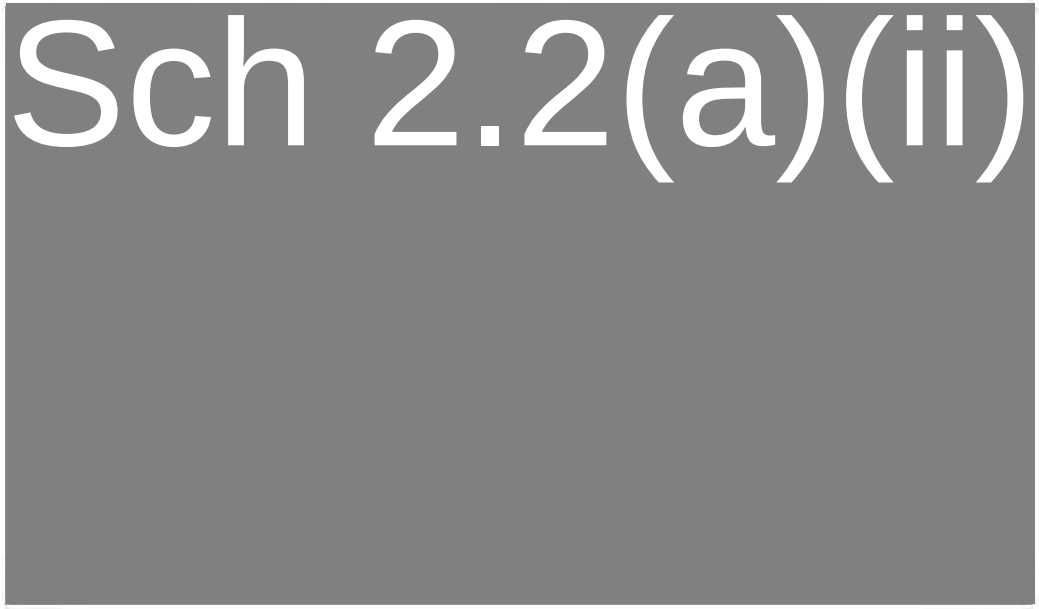
Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



[redacted]

Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Targeted business and building owner email Submit feedback on our plans for Dickson Streets | Pedestrian-friendly streets are good for business
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Submit feedback on our plans for streets in the Dickson Group Centre The ACT Government's City Renewal Authority is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. You're invited to provide feedback and ideas on a concept masterplan for future public space upgrades in the Dickson Group Centre. Walkable cities offer a wide range of health, environmental and economic benefits, with research showing that pedestrian-friendly streets can help boost trading by up to 40%. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley

Street, Cape Street, Badham Street and Dickson Place. Building on the Dickson Place Plan, the concept masterplan will establish a direction for future public space development, ensuring that it aligns with the overarching goals and aspirations of the community. How to get involved Feedback and public consultation is open until Wednesday 26 February 2025. As a nearby business, property owner or manager, we are seeking your insights on the potential impacts, opportunities, and challenges associated with the Dickson streets concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Thank you to all those who have already contributed their feedback. Click here to visit YourSay Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 17/2/2025 1:40 pm

Initiative/s

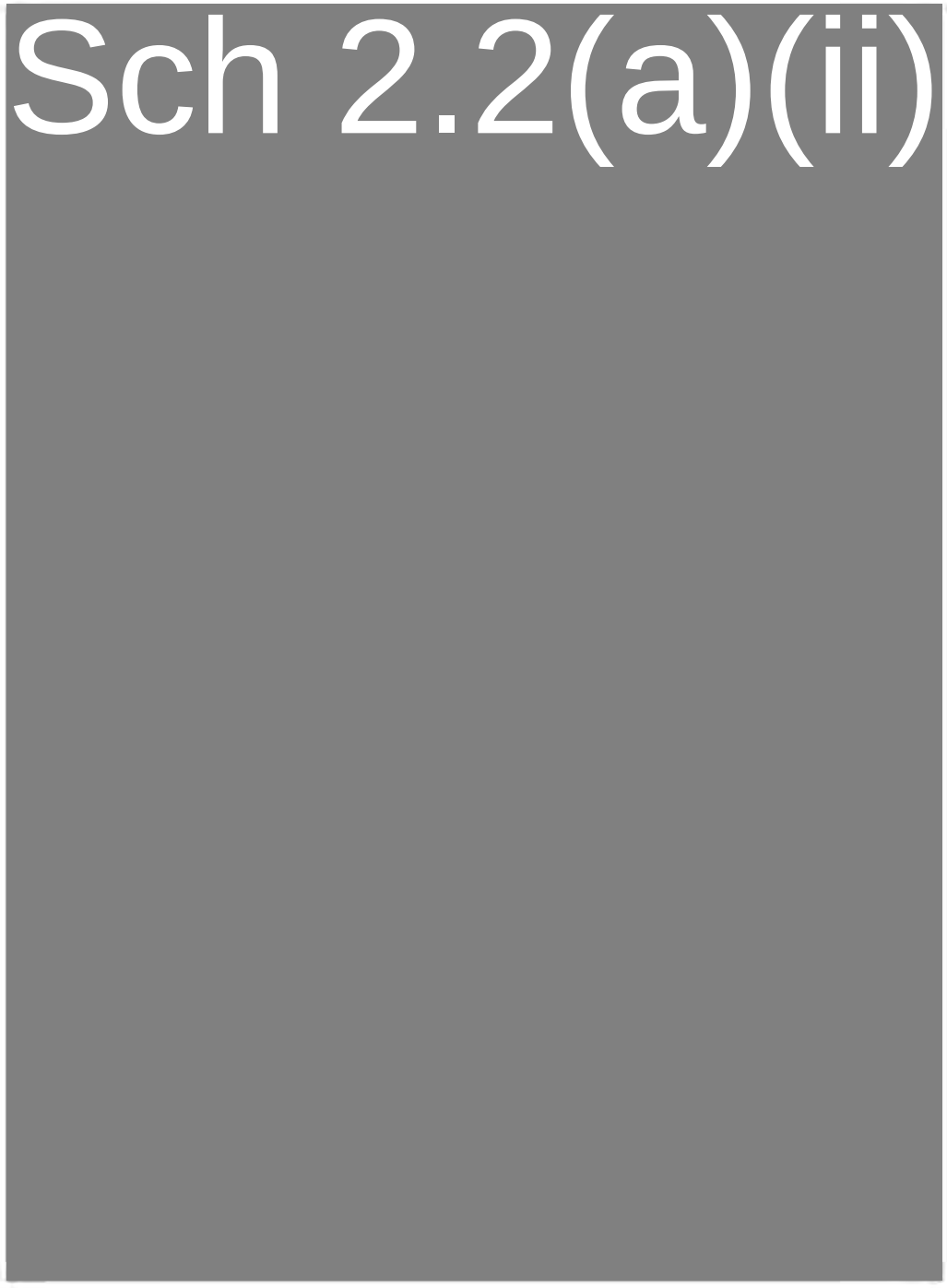
Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4079
Properties	

Event

Summary	Dickson Shops | February 12 update Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other requirements, and can be delivered within the project budget. Complete the business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be collecting information about operating hours, peak business times, access to

delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 12/2/2025 3:55 pm

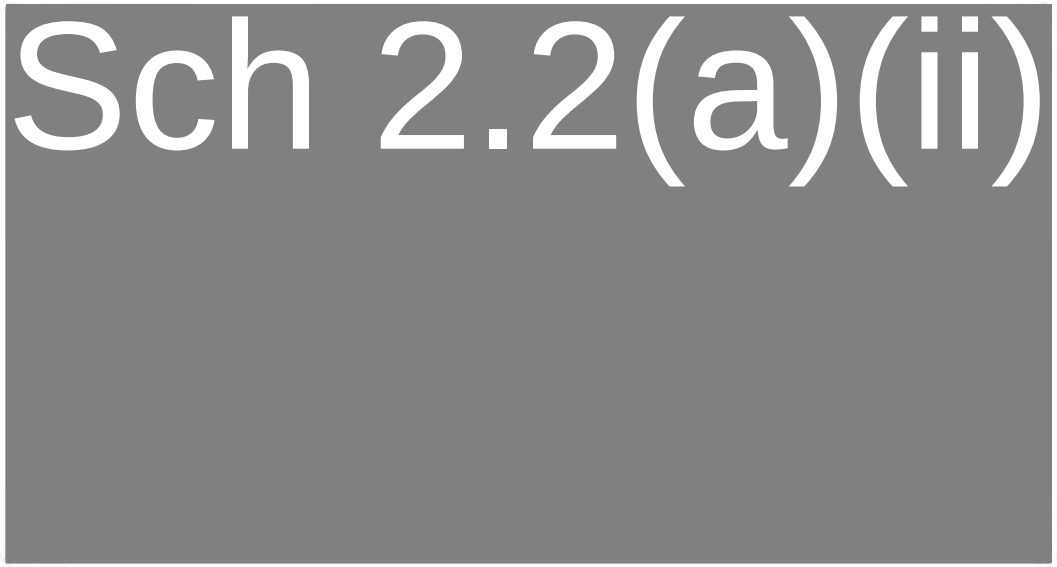
Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4074
Properties	

Event

Summary	Dickson Shops | December 19 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been working to progress plans that will breathe new life into the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners and key community members in 2024. They include improved lighting, paving, better quality seating, playful elements, improved accessibility and more trees. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Recent engagement We recently held drop-in sessions for businesses and building owners in the Dickson Shops area, to discuss the upgrade and view the updated designs. If you were

unable to attend but would still like to get an update, please don't hesitate to contact us via email at cityrenewal@act.gov.au to arrange an alternative time. What we heard We had representatives from five businesses and a building owner attend. Below is a summary of the key issues raised and more information on what we are doing to help address these. Impact of construction We heard concerns about the impact of construction on businesses. While the long-term benefits of an upgrade will hopefully make the disruption worthwhile, we appreciate that businesses still need to be able to operate effectively during the construction period. We will be working with you in the new year to better understand how your business operates and its unique needs. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. Within the construction plan, there are a number of areas that can be informed by a better understanding of local businesses and their needs including timing of construction activities, site access and operation and preferred methods of communication. Anti-social behaviour We heard that safety and anti-social behaviour is a major concern. Antisocial behaviours, vandalism, homelessness, and crime are complex issues which require a whole-of-government response. The City Renewal Authority is sharing your feedback with our ACT Government colleagues, including ACT Policing and the Justice and Community Safety Directorate. We will continue to advocate on your behalf and work with them to see what they can do to help address these concerns. How can we help address safety concerns? The City Renewal Authority can play a role in addressing safety concerns through our renewal projects and activities that incorporate a range of strategies to improve public safety. The planned upgrade will help improve safety through better lighting, decluttering spaces to improve sight lines, and creating high-quality environments that encourage more people to visit. This makes it easier for the community to look out for each other – a concept known as passive surveillance. Graffiti We understand there is an ongoing issue with graffiti at Dickson Shops. Recently the City Renewal Authority arranged for its City Place Team to remove some graffiti in the Dickson Shops area on the behalf of building owners and tenants. It is disappointing to see it re-appearing so quickly. Unfortunately, we do not have funding or resources to undertake another round of graffiti removal at present. Graffiti is an issue across many parts of the ACT and when it occurs on private property it is the responsibility of the building owners to remove it. This project update, including details about graffiti concerns, has also been provided to building owners. Next steps Our team will re-engage with businesses in early 2025 to collect information that will help us to support you during construction which is planned to commence in mid-2025. Early engagement will include collecting

information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please give Sophie Davis or Reuben Pellizzer a call on +61 2 6205 1878, or you can email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 19/12/2024 2:49 pm

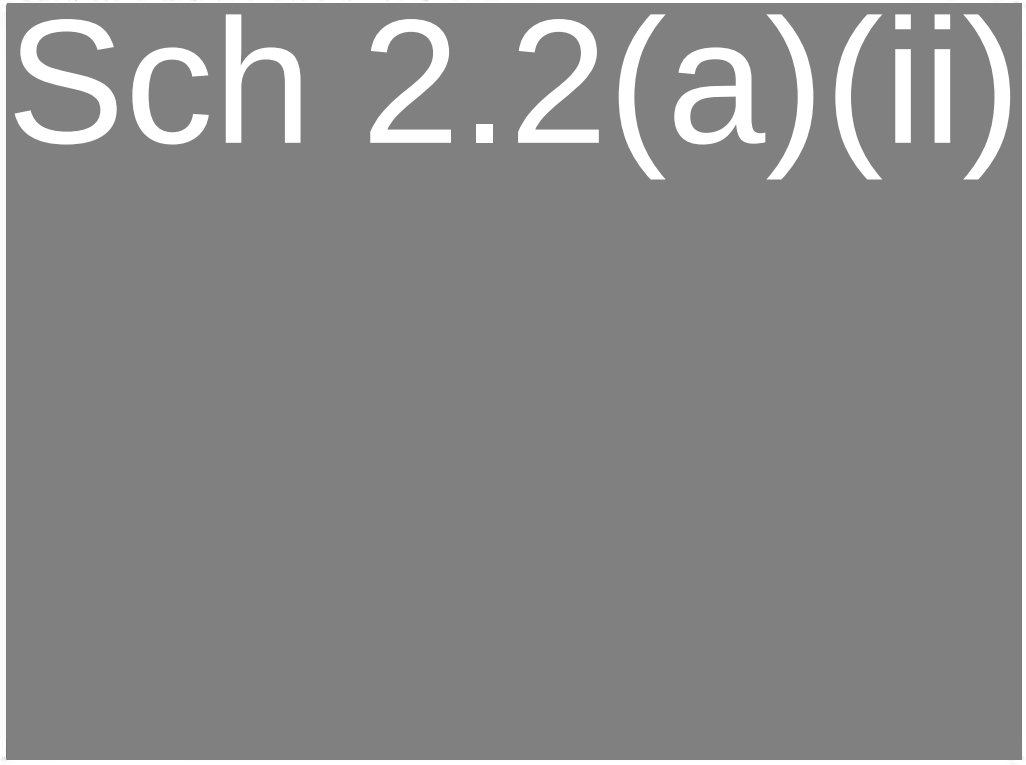
Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	3940
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Drop-in Sessions for Businesses and Building Owners | November 26 Share your views on a Dickson Streetscape masterplan
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Better City Streets | Dickson Streetscapes The ACT Government's City Renewal Authority (the Authority) is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. The Authority is seeking your ideas and input on a concept masterplan outlining future public space upgrades in the Dickson centre to create better city streets. A concept masterplan is a big plan for the future. It helps us know what to do and when to do it, so we can grow and improve the area. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. It also defines the character of the streetscapes and identifies design principles and materials. Building on the Dickson Place Plan, the concept masterplan will establish a clear and inspiring vision for future development, ensuring that it aligns with the overarching goals and aspirations of the community. Whilst the Dickson Group Centre is undergoing significant transformation, it remains a vital part of Canberra's heritage and a hub of diversity, commerce, and community. How to get involved Public consultation is underway on a range of proposals to make streets across Dickson and the City Centre better for pedestrians. Consultation runs from Tuesday 26 November 2024 to Wednesday 26 February 2025. We are seeking your insights on the draft Dickson Streetscapes

concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Click here to visit YourSay Attend a drop-in session As a valued stakeholder, we also invite you to attend a drop-in session for businesses and building owners, details as below: Drop-in session 1 Where: Online via Microsoft Teams When: Tuesday 3 December 2024 Time: Join the online meeting anytime between 5.00 pm – 7:00 pm *Registration not required Microsoft Teams Need help? Meeting ID: 446 161 282 181 Passcode: z7iZv4 Please click on the link below at the time of meeting. Click here to join the meeting Drop-in session 2 Where: Dickson Library, Community Room, Antill St Dickson ACT 2602 When: Thursday 5 December 2024 Time: Drop by anytime between 11.00 am – 1.00 pm *Registration not required Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 26/11/2024 5:50 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	3908
Properties	

Event

Summary	Doorknocking at Dickson Shops on 19 November to hand out flyer (see attached)
Event Type	Doorknock
Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	19/11/2024 1:52 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	3929
Properties	

Event

Summary	Dickson Shops | November 14 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been diligently working to progress plans that will breathe new life into our beloved Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners, and key community members in 2024. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Attend a drop-in session As a business operator or owner in the Dickson shops area, we invite you to attend a drop-in session at the

Dickson Library or join an online meeting in November. Our friendly team will also be on site to door knock on Monday 18 and Tuesday 19 November, we look forward to talking to you then and providing an update on the project. The sessions below will be an opportunity for you to discuss the upgrade and view the updated designs. In-person Where: Dickson Library, Community Room, Antill St Dickson ACT 2602. When: Tuesday 26 November 2024. Time: 10.30 am – 12:00 pm. Online Where: Online via Microsoft Teams. When: Thursday 28 November 2024. Time: 5.30 pm – 7.00 pm. Please click on the link below at the time of meeting. Meeting ID: 453 246 225 195 Passcode: essaJ2 Join the online meeting Next steps Our team will re-engage with you in early 2025 to discuss how we can best support you during construction which is planned to commence in mid-2025. For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 14/11/2024 1:34 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	3894
Properties	

Event

Summary	Help shape Dickson Streetscapes concept masterplan - business owners (invite extended to Dickson Shops BO) Invitation | Help shape Dickson Streetscapes concept masterplan
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Invitation: Help shape safer, greener, more walkable streets in Dickson Group Centre We're looking at potential improvements to key streets within the Dickson Group Centre and we want to hear from you. We are developing a concept masterplan to make key streets around the Dickson Group Centre more pedestrian focused, cyclist friendly, safer, greener and more inviting. The masterplan will define the character of the streetscapes and may include features such as: Wider footpaths, raised pedestrian crossings and shared zones Improved bike paths and infrastructure Better seating, lighting, and amenities More trees and plants As a business owner/operator within the area, we'd like to invite you to share your ideas by attending a workshop. This workshop is a chance to contribute your ideas and provide feedback to help inform the draft concept masterplan, ahead of public consultation in late 2024. Workshop details Where: WOTSO Dickson [Event Hub - Level 2] 490 Northbourne Ave, Dickson ACT 2602 When: Thursday 25 July 2024 Time: 9:30am - 11:00am RSVP: by 12pm - 24 July 2024 If you're unable to attend

the workshop but would still like to provide input, please contact us via email to arrange an alternative time for discussion. Register Image: Streets to be included in the proposed streetscape improvements in Dickson. The masterplan will focus on the Dickson Streetscapes area in green. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	23/7/2024 7:27 am
Initiative/s	Dickson Shops Upgrade, Dickson Streetscape Upgrade
Topics	Communication, engagement and participation
Address	
Users	
Stakeholders	
Location	

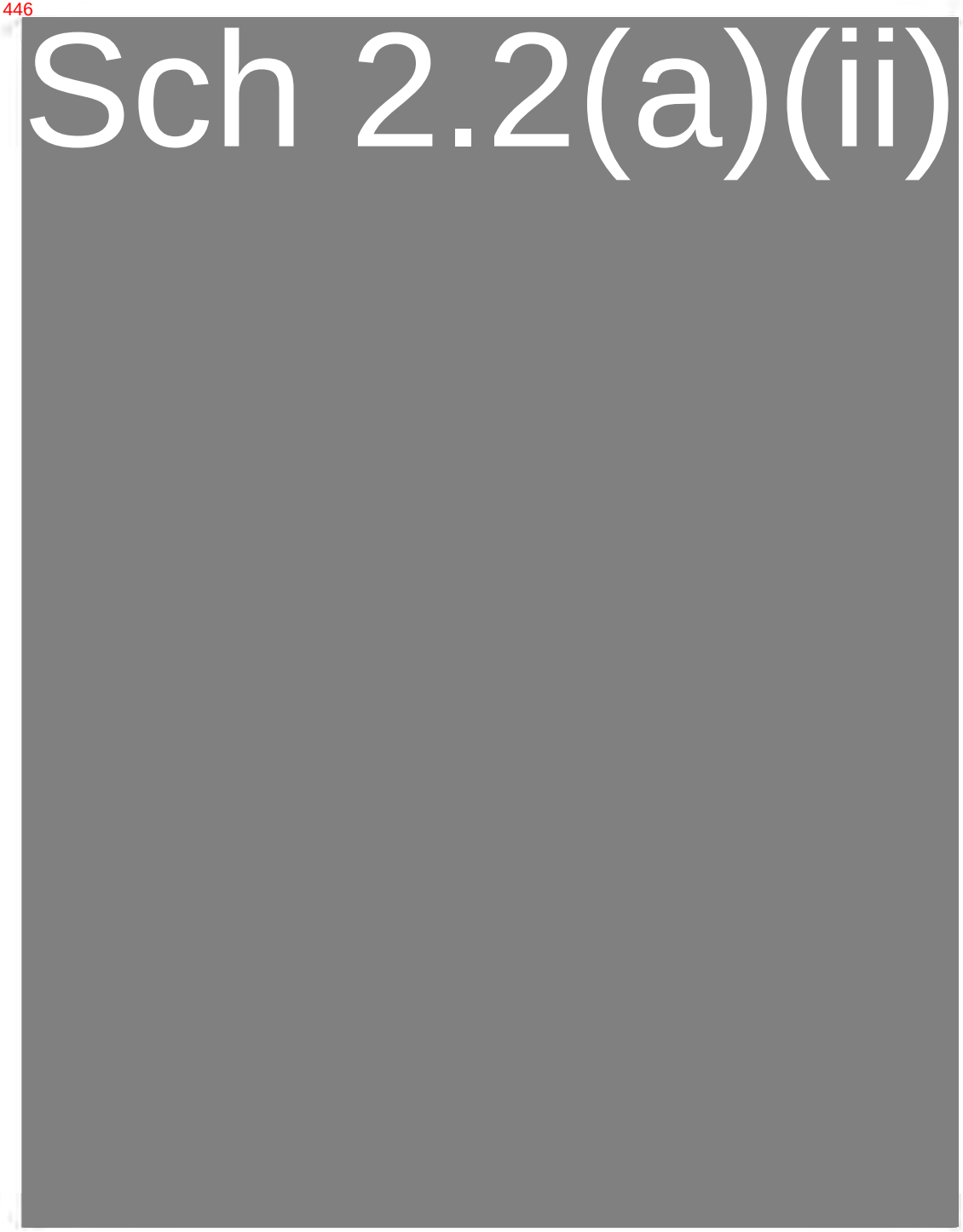
Sch 2.2(a)(ii)

Projects	Project 3: Dickson
Id	3732
Properties	

Event

Summary	Your feedback on the Dickson Shops upgrade designs Your feedback on the Dickson Shops upgrade designs
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Your feedback on the Dickson Shops upgrade designs Dear stakeholder, Thank you for contributing to the public consultation on proposed designs for Dickson Shops. We're pleased to share with you this Listening Report, which outlines feedback from you and more than 250 community members, businesses and key stakeholders on what you'd like to see in the revitalisation of Dickson Shops. Key insights from responses highlighted a desire for more trees and plants, bike racks in highly visible locations and better lighting to improve safety. We also heard about the importance of play, while other comments emphasised the importance of accessibility. We're making changes to the final design in response to feedback. We invite you to read more about community feedback and our responses in the Listening Report. Read the Listening Report Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	28/6/2024 2:51 pm
Initiative/s	Dickson Shops Upgrade
Topics	
Address	
Users	User 90: Joss McAlpin

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	3693
Properties	

Event

Summary	Have your say on the Dickson Shops upgrade Have your say on the Dickson Shops upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Have your say on the Dickson Shops upgrade We want your feedback and suggestions on draft designs to make Dickson Shops a more accessible, modern and welcoming public space. Building upon previous consultations, these enhancements are designed to revitalise Dickson Shops and to ensure this popular shopping destination meets growing community needs and complements our recent Woolley Street upgrades and other nearby developments. It's about creating a sustainable public space that encourages people to visit and stay longer – driving social and economic activity in the process. We invite you to look at the

proposed designs and share feedback. Proposed features include: improved paving enhanced lighting and other safety features decluttering of Taglietti Square (library plaza) and other courtyards preservation of mature trees in elevated planters consideration of existing and new public artworks opportunities for incidental play improved seating opportunities widening the pedestrian link from Cowper Street to the post office improved pedestrian connections across Badham Street. We've carefully crafted these designs to retain Dickson Shops' unique character and charm while ushering in positive changes for our community. View proposed designs How to have your say: Take the survey: Share your thoughts and ideas Visit a drop-in session at Dickson Library: Thursday 4 April 2024, from 10am to Noon Saturday 13 April 2024, from 10am to Noon Your feedback will help us to refine the design before proceeding to construction expected to commence in 2025. Let's work together to make Dickson Shops an even better place for our community. Consultation on the draft designs will close at 5pm on Tuesday 23 April 2024. Have your say Contact us Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 12/3/2024 1:42 pm

Initiative/s Dickson Shops Upgrade

Topics

Address

Users

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

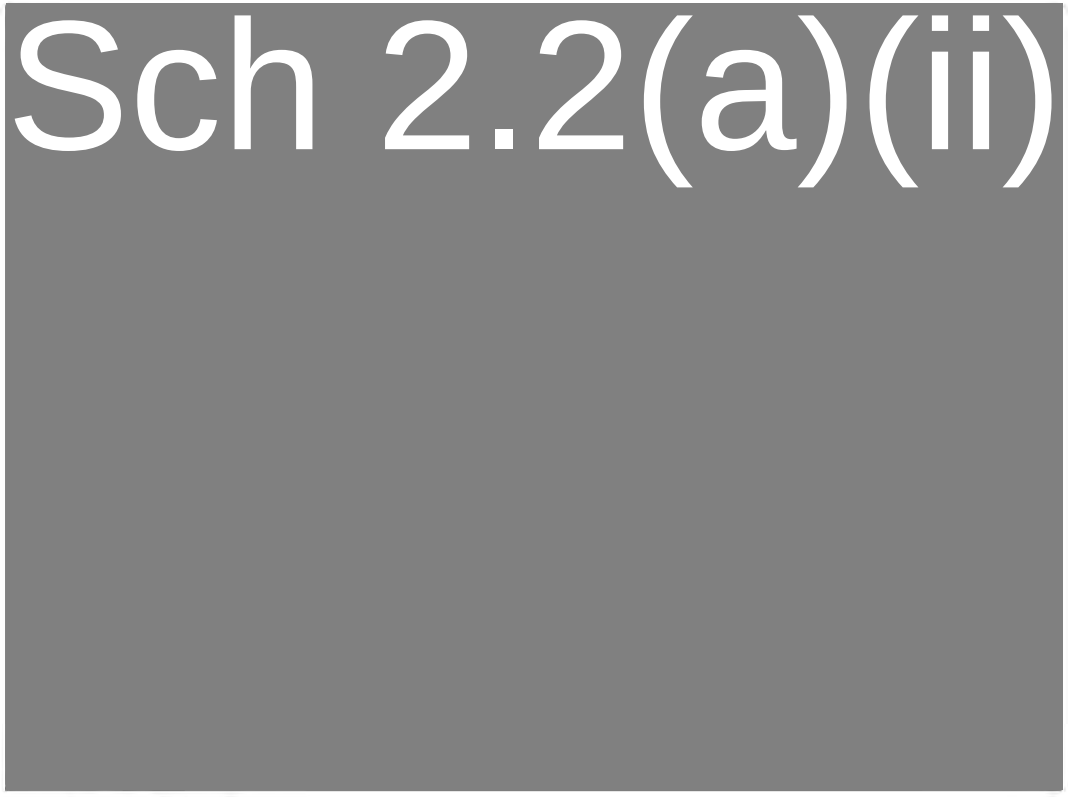
Location	
Projects	Project 3: Dickson
Id	3519
Properties	

Event

Summary	CLONED - Dickson Shops upgrades Dickson Shops upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade The City Renewal Authority is planning to upgrade public spaces in the beloved Dickson Shops precinct (see map above/below). As a business operator in the vicinity, we would like to discuss these upgrades with you. These upgrades aim to ensure the Dickson Shops is a safe, well-connected, inviting, family-friendly and sustainable shopping and community hub. This will ensure it meets the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Draft designs have been developed, drawing on stakeholder feedback, including from local businesses, building owners, and key community members. These designs have been thoughtfully crafted to refresh the Dickson Shops precinct while retaining its distinct character and charm. As a business owner or operator in the Dickson shops area, we invite you to a casual drop-in session at the Dickson Library next week. This session will provide you with the opportunity to view the draft designs, ask questions, and share your valuable insights before public consultation begins in March. Your feedback will be instrumental in refining the designs before we proceed to construction, currently planned to begin in 2025. The draft designs will be released to the public for comment in March 2024. Drop-in session details Where: Dickson Library, Community Room (located inside - at the back) When: Tuesday 27 February 2024 Time: 9:00 am – 12:00 pm *Registration not required If you're unable to attend the drop-in session but would still like to review the designs, please contact us via email to arrange an alternative time for discussion. For more information, please contact the City Renewal Authority. Contact us Nara Centre, 3

Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | X | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	19/2/2024 9:50 am
Initiative/s	Dickson Shops Upgrade
Topics	
Address	
Users	
Stakeholders	



Location	
Projects	Project 3: Dickson
Id	3451
Properties	

Event

Summary Campaign email to Dickson businesses and DRG re. Update on Woolley Street upgrade

Event Type Email or letter - outgoing

Stakeholder Comments

From: Cityrenewal <cityrenewal@act.gov.au>
Sent: Thursday, 22 December 2022 3:45 PM
To: Cityrenewal <cityrenewal@act.gov.au>
Subject: Update on Woolley Street upgrade

Dear Dickson community member,

Construction work along Woolley Street in Dickson is nearing completion!

Woolley Street will reopen prior to Christmas Day 2022 with some temporary surface finishes in place. We will return in February 2023 after Lunar New Year<https://www.act.gov.au/cityrenewal/places/dickson/lunar-new-year> to complete paving and tiling surfaces. Pending weather, the project will be completed by the end of March 2023.
We're grateful for your patience as we've made these improvements to the Woolley Street dining precinct.
These upgrades are just one of the many activities the City Renewal Authority is undertaking to support the revitalisation of Dickson.
We wish you and those close to you the very best for the year to come.
Kind regards,
The City Renewal team

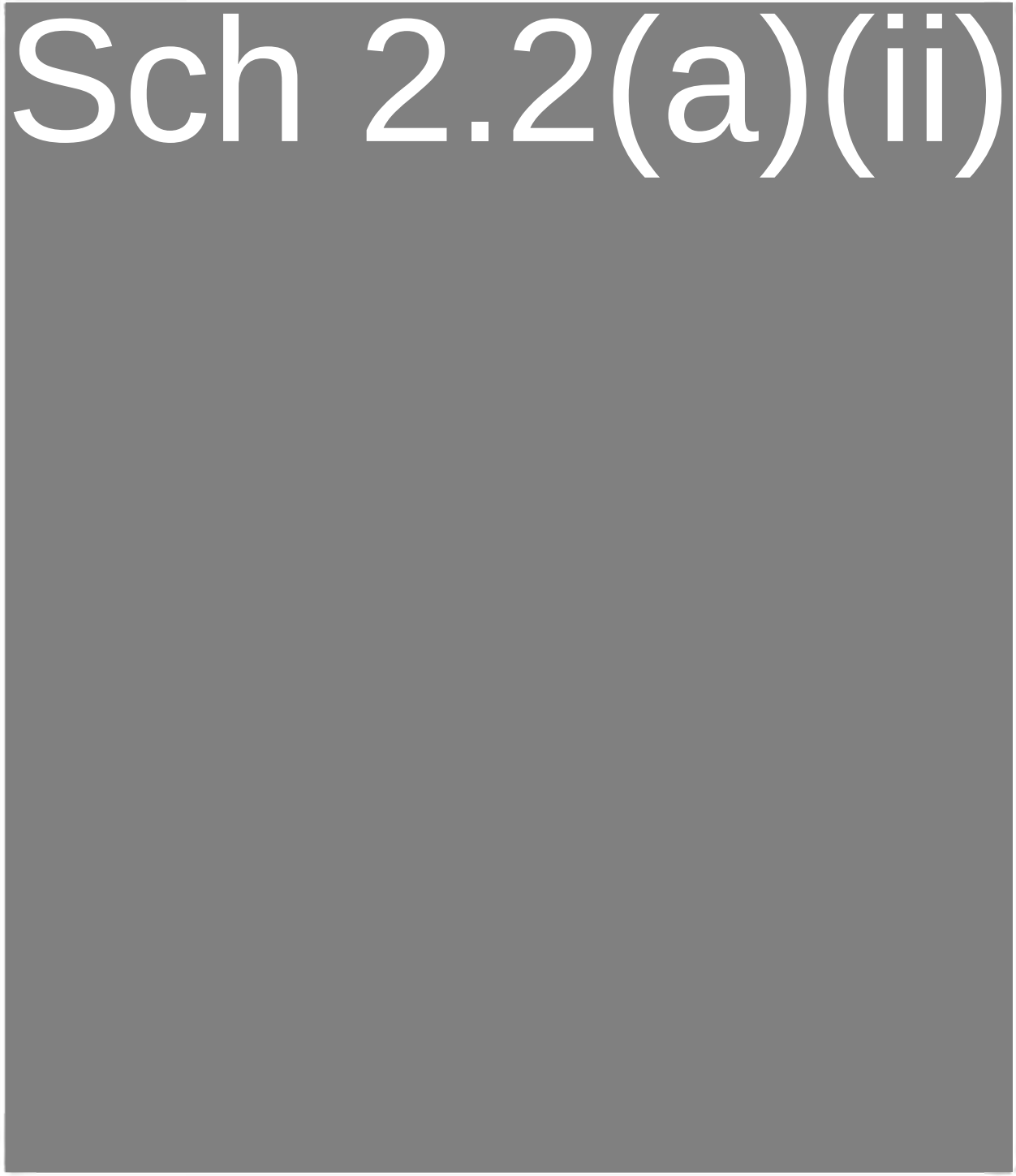
City Renewal Authority
ACT Government
Nara Centre, 3 Constitution Avenue, Canberra City
GPO Box 158 Canberra City ACT 2601
ABN 40 746 096 162
cityrenewalCBR.com.au<http://www.cityrenewalcbr.com.au/>
Follow us @cityrenewalCBR<https://www.facebook.com/CityRenewalCBR/>
[cid:image001.png@01D91618.723EE150] <https://www.act.gov.au/cityrenewal/home>

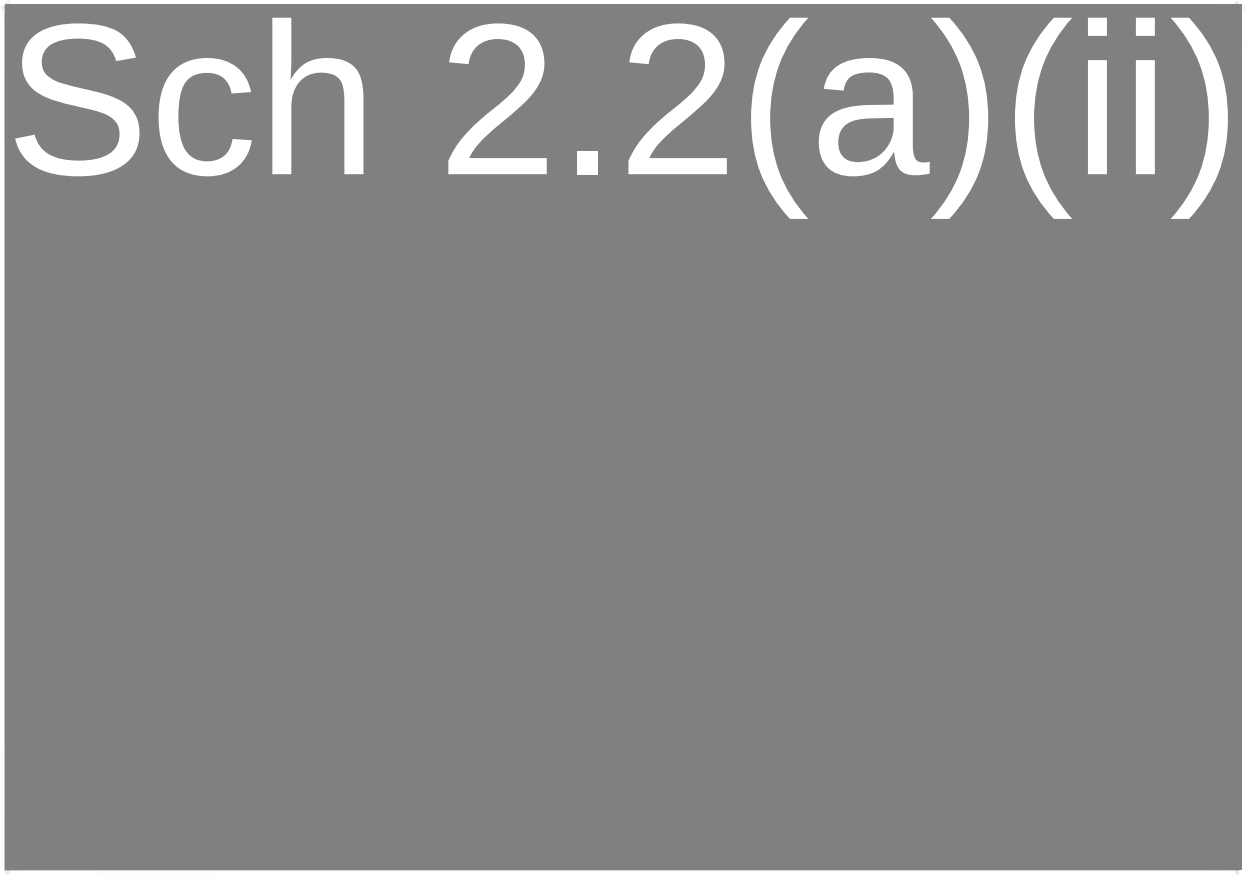
I acknowledge the Ngunnawal people as the Traditional Custodians of the land I work on and respect their continuing culture and the contribution they make to the life of this city and this

region.

This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)



Team Response	
Event Sentiment	Neutral
Date and Time	22/12/2022 3:46 pm
Initiative/s	Dickson Streetscape Upgrade
Topics	Construction:Notice
Address	
Users	User 77: Kristi Clark, User 76: Emily Heath, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 7: City Renewal, User 6: Mark Usherwood

Stakeholders

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

2965

Properties

Event

Summary

Find out who Woolies Regional Mgr is, contact re bike rack adjustments

Event Type	Telephone call
Stakeholder Comments	Relief Group Manager (Regional Mgr): Sch 2.2(a)(ii) email: Sch 2.2(a)(ii) woolworths.com.au Group Manager (Regional Mgr) Sch 2.2(a)(ii) email: Sch 2.2(a)(ii) @woolworths.com.au
Team Response	
Event Sentiment	
Date and Time	19/8/2021 2:54 am
Initiative/s	Dickson Place Management
Topics	
Address	
Users	
Stakeholders	Stakeholder 5529: T Sch 2.2(a)(ii) Stakeholder 5528: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	2761
Properties	Property 522: 1 Dickson Place Dickson Australian Capital Territory

Stakeholder 23734: Sch 2.2(a)(ii)

Mobile	0439 610 330
Address	1 Dickson Pl, Dickson ACT 2602 Dickson ACT 2602 Australia
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Retail
Secondary Email	Sch 2.2(a)(ii)@woolworths.com.au
First Name	
Last Name	
Email	1073dickson@woolworths.com.au
Projects	Project 3: Dickson
Role	Dickson Store Manager
Notes	Sch 2.2(a)(ii) as former store manager.
Phone	(02) 6132 9810
Title	
Organisation	Woolworths Group Dickson
Web Address	

Event

Summary	Dickson Shops upgrade | July 2026 Dickson Shops upgrade | July 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Construction update July 2026 We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving

appeal and functionality. Construction update: July 2026 Construction is being carried out in stages with completion expected in mid-2027, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of pavements in Taglietti Square in stage 4a. Recent construction In June, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work continues, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables in stage 3. Pavement preparation and installation in stages 2 and 4a. Preparation for new furniture and tree planting in stage 1. Upcoming construction In July and August, you'll see: Ongoing stage 3 stormwater system replacement. Concrete curb and pavement preparation and installation. Continued installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Taglietti Square Stage 1 in Taglietti Square is on track to open this month. Construction fencing will be removed allowing the public to access the improved space. We are continuously reviewing and adjusting the project staging to better support local businesses, minimise disruption and coordinate with other works underway in the area. Stage 4a is being undertaken earlier than expected in Taglietti Square to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Work to begin on stage 5 and 6a:Closure of laneway next to SaiGon Asian Grocer As a part of stage 6a, work will begin in the laneway next to SaiGon Asian Grocer on Monday 13 July 2026. The laneway will be temporarily closed while these works are undertaken and pedestrian detours will be in place. Additional project and wayfinding signage around the laneway will be installed to help visitors navigate the shops. Further construction for stage 5 and stage 6a of the project is scheduled to start on Monday 27 July 2026. Stage 5 includes a small section of Taglietti Square near Bakers Delight and the area in front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes

the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram below for both stage 5 and stage 6a areas. Further construction fencing will be installed to ensure safety while construction takes place for these stages. Pedestrian detours will be in place. Stage 3 Stage 3 is the largest stage in the project with significant stormwater infrastructure underground to be replaced. Works are taking place in the area north of the Post Office, near the Joan Kellett Way car park and are expected to continue until the end of August, weather permitting. We have heard feedback from businesses and the community about the importance of access through this area and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Trolley issue on new pavement in stage 1 The issue of shopping trolley wheels getting stuck in the gaps between sections of the new pavement in Stage 1 has been resolved. City Renewal and the project team will continue to monitor the effectiveness of the implemented solution. Thank you for your patience and understanding while we work to implement the solution. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services and advice specifically for those affected by the project. Other works happening on site

Renovation of the old Commonwealth Bank building and Bakers Delight are both underway as private developments. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10am-12pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/7/2026 11:43 am

Initiative/s

Topics Construction:Notice

Address

Users User 127: Hannah Bortolotto, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	5008
Properties	

Event

Summary

Doorknock of Dickson Shops businesses completed on Wednesday 8 July, prior to July Construction Update EDM distribution. Key messages included:

- Stage 1 to open in July.
- Pedestrian link through stage 3 to be established from carpark to shops in July once stormwater is complete.
- Laneway access next to SaiGon Asian Grocer to be closed from Monday 13 July 2026 as part of stage 6a works - additional pedestrian signage will be installed.
- Construction in stage 5 and stage 6a of the project will start on Monday 27 July 2026. Stage 5 includes the area out the front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram attached for both stage 5 and stage 6a areas.

out of scope

out of scope

Event Type Doorknock

Stakeholder Comments Feedback from stakeholders:

out of scope


out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	8/7/2026 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Transport and roads:Parking, Accessibility
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 5002

Properties

Event

Summary

Rennae Sillett from Communication Link and J Sch 2.2(a)(ii) from Woolworths are coordinating a meeting to discuss the Dickson Shops upgrade, with a focus on adding a light in the laneway behind the store. The meeting is tentatively scheduled for Wednesday at 10:30am, though both parties have offered flexible timings. They acknowledge the Ngunnawal people as Traditional Custodians of the land where their offices and potentially the shops are located, showing respect for the local Aboriginal culture. The documents also highlight the confidentiality of the information exchanged, which may contain privileged legal content, and remind the recipients that unauthorized use or copying of the email is unauthorized.

This summary captures the essence of the coordination between Rennae Sillett and Joshua Knox for a meeting

regarding the Dickson Shops upgrade, the acknowledgment of the Ngunnawal people, and the confidentiality notice at the end of the communications.

Event Type Email or letter - outgoing

Stakeholder

Comments

Hi Sch 2.2(a)(ii)

Thanks for confirming - see you tomorrow.

Have a nice evening.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Phone (02) Sch 2.2(a)(ii)

Email rennae@communicationlink.com.au

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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From: Sch 2.2(a)(ii) @woolworths.com.au>
Sent: Tuesday, July 7, 2026 4:32 PM
To: Rennae Sillett <rennae@communicationlink.com.au>
Cc: Woolworths Dickson <1073dickson@woolworths.com.au>
Subject: Re: Dickson Shops upgrade - Meeting request - Woolworths
Hi Rennae,

Lock it in. See you at 10:30am tomorrow

Kind Regards

Sch 2.2(a)(ii)
Store Manager
Woolworths Dickson
P - 02 6132 9810
1073dickson@woolworths.com.au
<https://lh4.googleusercontent.com/XELSGHBvGl1f-TqQrcR1qty8t1lW8V3VkstxK0WDxqGyxST1xlTkng3bAlnbe2T7u1CO7rHbrra8V-O4GuJ7UeSCmf4WFK8RjyOzE-cQaOmA4oH2HM2EnqOvuIy7AzuuBFuXaAAc>

<https://lh4.googleusercontent.com/jvjX52cG4-DaY4LGlaCKfbU2Y4KUL10sTEL5Q42Ql8HvcT5Bcq64teTmkwmFNCUaZ-ldSjNElgfcdRd6XoFb1w045M6mysPw-5-ee8bbwwZWvePPGke3eS8QMSd8g5xmEx6ahoCe>

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On Tue, 7 Jul 2026 at 4:28 pm, Rennae Sillett <Sch 2.2(a)(ii)communicationlink.com.au > wrote:

Hi Sch 2.2(a)(ii)

Hope you're well.

Checking in again to see if you're still available to meet us on site at 10:30am tomorrow morning - Wednesday 8 July?

If so, we will meet you in the laneway behind Woolworths - please see location image attached.

Feel free to give me a call on my mobile - 0412 062 843.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

<6228B8F5-EBCE-4273-B282-6EF1CC464287>

communicationlink.com.au [http://communicationlink.com.au]

Unit 121, 12 Provan Street | Campbell, ACT 2612
[https://www.google.com/maps/search/12+Provan+Street+%7C+Campbell,+ACT+2612?entry=gmail&source=g]

Sch 2.2(a)(ii)

<9B210579-07A6-4277-BB0F-62E8ACC372CD>[https://www.linkedin.com/company/communicationlink/]

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connections may reach, and pay our respect to their Elders, past and present.

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From: Rennae Sillett Sch 2.2(a)(ii) communicationlink.com.au >
Sent: Monday, July 6, 2026 10:29 AM
To: Sch 2.2(a)(ii) @woolworths.com.au >

Cc: Woolworths Dickson < 1073dickson@woolworths.com.au >
Subject: Re: Dickson Shops upgrade - Meeting request - Woolworths
Hi Sch 2.2(a)(ii)

Hope you had a nice weekend. Apologies for the delay in getting back to you.

The project team is available to meet you on Wednesday 8 July at 10:30am. Please let me know if this time suits you.

Chat soon.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au [http://communicationlink.com.au]

Unit 121, 12 Provan Street | Campbell, ACT 2612
[https://www.google.com/maps/search/12+Provan+Street+%7C+Campbell,+ACT+2612?entry=gmail&source=g]

Sch 2.2(a)(ii)

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From: Sch 2.2(a)(ii) woolworths.com.au >
Sent: Wednesday, July 1, 2026 5:16 PM
To: Rennae Sillett < Sch 2.2(a)(ii) communicationlink.com.au >
Cc: Woolworths Dickson < 1073dickson@woolworths.com.au >
Subject: Re: Dickson Shops upgrade - Meeting request - Woolworths

Hi Rennae,

I am available over the next two days between 12pm-5pm.

Alternatively, I can do anytime between Monday and Wednesday next week.

Let me know what suits!

On Wed, 1 Jul 2026 at 16:08, Rennae Sillett <Sch 2.2(a)(ii) communicationlink.com.au > wrote:

Good afternoon J Sch 2.2(a)(ii)

A quick introduction. My name is Rennae, I am leading the engagement with businesses on behalf of City Renewal Authority for the Dickson Shops upgrade. I believe you have previously spoken to my colleague Jackie during our routine doorknocks.

I'm reaching out to seek your availability for a meeting with the project team to provide an update on the construction project and recap our discussions with the previous store manager Greg regarding the placement of a light in the laneway at the rear of the shops as a part of the upgrade.

Please let me know when would be a suitable time for a 30-minute meeting, we appreciate you taking the time to talk to us.

I look forward to hearing from you.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au [http://communicationlink.com.au]

Unit 121, 12 Provan Street | Campbell, ACT 2612
[https://www.google.com/maps/search/12+Provan+Street+%7C+Campbell,+ACT+2612?entry=gmail&source=g]

Sch 2.2(a)(ii)

[https://www.linkedin.com/company/communicationlink/]

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--

Kind Regards

Sch 2.2(a)(ii)
Store Manager
Woolworths Dickson
P - 02 6132 9810
1073dickson@woolworths.com.au
<https://lh4.googleusercontent.com/XELSGHBvGl1f-TqQrcR1qty8t1lW8V3VkstxK0WDxqGyxST1xlTkng3bAlnbe2T7u1CO7rHbrra8V-O4GuJ7UeSCmf4WFK8RjyOzE-cQaOmA4oH2HM2EnqOvuIy7AzuuBFuXaAAc>

<https://lh4.googleusercontent.com/jvjX52cG4-DaY4LGlaCKfbU2Y4KUL10sTEL5Q42Ql8HvcT5Bcq64teTmkwmFNCUaZ-ldSjNElgfcdRd6XoFb1w045M6mysPw-5-ee8bbwwZWvePPGke3eS8QMSd8g5xmEx6ahoCe>

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Team Response	
Event Sentiment	Positive
Date and Time	7/7/2026 4:51 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business, Construction:Other
Address	
Users	User 106: Rennae Sillett

Stakeholders	Stakeholder 26465: Rennae Sillett, Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	5000
Properties	

Event

Summary	Rennae Sillett, a Senior Communication and Engagement Consultant, has reached out to Sch 2.2(a)(ii) Store Manager at Woolworths Dickson, to discuss the upcoming upgrade of the Dickson Shops. They propose a meeting to provide an update on the construction project and to discuss the placement of a light in the laneway behind the shops. Joshua is available over the next two days between 12pm-5pm, or anytime during the following week. The communication respectfully acknowledges the Ngunnawal people as the Traditional Custodians of the land where Communication Link's head office is located, and Rennae seeks a suitable time for a 30-minute meeting. Both parties seem eager to engage, with a clear intention to discuss specific aspects of the project and potentially schedule a face-to-face meeting. The conversation reflects a professional and respectful tone, with an underlying commitment to reconciliation and acknowledgment of Indigenous heritage.
Event Type	Email or letter - outgoing
Stakeholder Comments	Hi Sch 2.2(a)(ii) Hope you're well. Checking in again to see if you're still available to meet us on site at 10:30am tomorrow morning - Wednesday 8 July? If so, we will meet you in the laneway behind Woolworths - please see location image attached.

Feel free to give me a call on my mobile - 0412 062 843.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii)

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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From: Rennae Sillett <Sch 2.2(a)(ii)@communicationlink.com.au>
Sent: Monday, July 6, 2026 10:29 AM
To: Sch 2.2(a)(ii)@woolworths.com.au>
Cc: Woolworths Dickson <1073dickson@woolworths.com.au>
Subject: Re: Dickson Shops upgrade - Meeting request - Woolworths

Hi Joshua

Hope you had a nice weekend. Apologies for the delay in getting back to you.

The project team is available to meet you on Wednesday 8 July at 10:30am. Please let me know if this time suits you.

Chat soon.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii)

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From: Sch 2.2(a)(ii) @woolworths.com.au>
Sent: Wednesday, July 1, 2026 5:16 PM
To: Rennae Sillett Sch 2.2(a)(ii) communicationlink.com.au>
Cc: Woolworths Dickson <1073dickson@woolworths.com.au>
Subject: Re: Dickson Shops upgrade - Meeting request - Woolworths

Hi Rennae,

I am available over the next two days between 12pm-5pm.

Alternatively, I can do anytime between Monday and Wednesday next week.

Let me know what suits!

On Wed, 1 Jul 2026 at 16:08, Rennae Sillett Sch 2.2(a)(ii) @communicationlink.com.au > wrote:

Good afternoo Sch 2.2(a)(ii)

A quick introduction. My name is Rennae, I am leading the engagement with businesses on behalf of City Renewal Authority for the Dickson Shops upgrade. I believe you have previously spoken to my colleague Jackie during our routine

doorknocks.

I'm reaching out to seek your availability for a meeting with the project team to provide an update on the construction project and recap our discussions with the previous store manager Greg regarding the placement of a light in the laneway at the rear of the shops as a part of the upgrade.

Please let me know when would be a suitable time for a 30-minute meeting, we appreciate you taking the time to talk to us.

I look forward to hearing from you.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au [http://communicationlink.com.au]

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii)

[https://www.linkedin.com/company/communicationlink/]

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DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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--

Kind Regards

Sch 2.2(a)(ii)
Store Manager
Woolworths Dickson
P - 02 6132 9810
1073dickson@woolworths.com.au
<https://lh4.googleusercontent.com/XELSGHBvGl1f-TqQrcR1qty8t1lW8V3VkstxK0WDxqGyxST1xITkng3bAlnbe2T7u1CO7rHbrra8V-O4GuJ7UeSCmf4WFK8RjyOzE-cQaOmA4oH2HM2EnqOvuIy7AzuuBFuXaAAc>

<https://lh4.googleusercontent.com/jvjX52cG4-DaY4LGlaCKfbU2Y4KUL10sTEL5Q42Ql8HvcT5Bcq64teTmkwmFNCUaZ-ldSjNElgfcdRd6XoFb1w045M6mysPw-5-ee8bbwwZWvePPGke3eS8QMSd8g5xmEx6ahoCe>

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Team Response	
Event Sentiment	Neutral
Date and Time	7/7/2026 4:28 pm
Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation, Construction:Other
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 26465: Rennae Sillett, Stakeholder 23734 Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4998
Properties	

Event

Summary

Rennae Sillett from Communication Link, a consultancy acknowledging the Ngunnawal people as Traditional Custodians of their Canberra location, is coordinating business engagement for the Dickson Shops upgrade. They seek to discuss a light placement in the laneway as part of the project, following previous routine engagements. Sch 2.2(a)(ii) Store Manager at Woolworths Dickson, offers flexible meeting times, though typically outside of standard business hours, requesting normal business hours for formal communication unless urgent. Both parties have expressed a professional tone, with a focus on project updates and mutual respect for local Indigenous culture. They highlight the confidentiality of their communications and the potential legal privilege of the content exchanged. The summary encapsulates the project'ged engagement, cultural acknowledgment, meeting proposal, and confidentiality notice.

Event Type

Email or letter - outgoing

Stakeholder

Comments

Hi Sch 2.2(a)(ii)

Hope you had a nice weekend. Apologies for the delay in getting back to you.

The project team is available to meet you on Wednesday 8 July at 10:30am. Please let me know if this time suits you.

Chat soon.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii)

Sch 2.2(a)(ii) unicationlink.com.au

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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From: Sch 2.2(a)(ii) woolworths.com.au>
Sent: Wednesday, July 1, 2026 5:16 PM
To: Rennae Sillet Sch 2.2(a)(ii) communicationlink.com.au>
Cc: Woolworths Dickson <1073dickson@woolworths.com.au>
Subject: Re: Dickson Shops upgrade - Meeting request - Woolworths

Hi Rennae,

I am available over the next two days between 12pm-5pm.

Alternatively, I can do anytime between Monday and Wednesday next week.

Let me know what suits!

On Wed, 1 Jul 2026 at 16:08, Rennae Sillett <Sch 2.2(a)(ii) communicationlink.com.au > wrote:

Good afternoon Sch 2.2(a)(ii)

A quick introduction. My name is Rennae, I am leading the engagement with businesses on behalf of City Renewal Authority for the Dickson Shops upgrade. I believe you have previously spoken to my colleague Jackie during our routine doorknocks.

I'm reaching out to seek your availability for a meeting with the project team to provide an update on the construction project and recap our discussions with the previous store manager Greg regarding the placement of a light in the laneway at the rear of the shops as a part of the upgrade.

Please let me know when would be a suitable time for a 30-minute meeting, we appreciate you taking the time to talk to us.

I look forward to hearing from you.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au [http://communicationlink.com.au]

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii) .com.au

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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--

Kind Regards

Sch 2.2(a)(ii)

Store Manager
Woolworths Dickson
P - 02 6132 9810
1073dickson@woolworths.com.au
<https://lh4.googleusercontent.com/XELSGHBvGl1f-TqQrcR1qty8t1lW8V3VkstxK0WDxqGyxST1xlTkng3bAlnbe2T7u1CO7rHbrra8V-O4GuJ7UeSCmf4WFK8RjyOzE-cQaOmA4oH2HM2EnqOvuIy7AzuuBFuXaAAc>

<https://lh4.googleusercontent.com/jvjX52cG4-

DaY4LGlaCKfbU2Y4KUL10sTEL5Q42Ql8HvcT5Bcq64teTmkwmFNCUaZ-ldSjNElgfcdRd6XoFb1w045M6mysPw-5-ee8bbwwZWvePPGke3eS8QMSd8g5xmEx6ahoCe>

Make flexibility work: if you receive an email from me outside of normal business hours, I am sending it at a time that suits me. Unless it's urgent, I'm not expecting you to read or reply until normal business hours.

CAUTION: This email and links and files included in its transmission by Woolworths Group Limited ABN 88 000 014 675 and its group of companies (Woolworths Group) are solely intended for the use of the addressee(s) and may contain information that is confidential and privileged. If you receive this email in error, please advise us immediately and delete it without reading or copying the contents contained within. Woolworths Group does not accept liability for the views expressed within or the consequences of any computer malware that may be transmitted with this email. The contents are also subject to copyright. No part of it should be reproduced, adapted or transmitted without the written consent of the copyright owner.

Team Response	
Event Sentiment	Neutral
Date and Time	6/7/2026 10:29 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Noise, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 26465: Rennae Sillett, Stakeholder 2[redacted] Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson

Id	4975
Properties	

Event

Summary	Rennae Sillett, Senior Communication and Engagement Consultant from Communication Link, based in Canberra, is seeking a meeting with Sch 2.2(a)(ii) discuss updates on the Dickson Shops upgrade project. The meeting aims to recap previous discussions with the previous store manager Sch 2.2(a)(ii) nd address the placement of a rear laneway light as part of the renovations. Rennae expresses appreciation for Sch 2.2(a)(ii) potential time to meet and looks forward to hearing from him. The organization from which Rennae works acknowledges the Ngunnawal people as the Traditional Custodians of the land where their head office is located, respecting their culture and contributions. The email also serves as a reminder of the confidentiality of the content and legal privilege, urging unauthorized use or copying to be avoided. A specific meeting time has not been set, indicating a request for Josh to propose a suitable time.
Event Type	Email or letter - outgoing
Stakeholder Comments	Good afternoon Sch 2.2(a)(ii) A quick introduction. My name is Rennae, I am leading the engagement with businesses on behalf of City Renewal Authority for the Dickson Shops upgrade. I believe you have previously spoken to my colleague Jackie during our routine doorknocks. I'm reaching out to seek your availability for a meeting with the project team to provide an update on the construction project and recap our discussions with the previous store manager Greg regarding the placement of a light in the laneway at the rear of the shops as a part of the upgrade. Please let me know when would be a suitable time for a 30-minute meeting, we appreciate you taking the time to talk to us. I look forward to hearing from you.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii)

ationlink.com.au

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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Team Response	
Event Sentiment	Neutral
Date and Time	1/7/2026 4:09 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 106: Rennae Sillett
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4970
Properties	

Event

Summary	Dickson Shops upgrade | June 2026 Dickson Shops upgrade | June 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: June 2026 Construction is being carried out in stages and is expected to take around 18 months to complete, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson

Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3, and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of the new stormwater system in Taglietti Square. Brick paving being collected to be recycled in Stage 3. Recent construction In May, the following work was undertaken in Stages 1, 2, 3 and 4a: Stage 3 construction fencing installed. Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Upcoming construction In June and into July, you'll see: Ongoing stage 3 stormwater system replacement. Pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Stage 3 change to pedestrian access Work in stage 3 will continue in June and July. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. We have heard feedback from businesses and the community about the importance of access through this area, and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Stage 1 to open Stage 1 in Taglietti Square is almost finished and on track to open in July. Work for Stage 4a, near Bakers Delight and the Post Office will continue. Stage 4a is being undertaken earlier than expected to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Trolley wheels on new pavement in stage 1 We are aware that shopping trolley wheels are getting stuck in the gaps between sections of the new pavement in Stage 1. We understand how frustrating this can be and appreciate the inconvenience it may be causing. Please be assured that we are working to find a solution. Thank you for your patience and understanding. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and

visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening at the Dickson Shops Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra

City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	19/6/2026 8:24 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4953

Properties

Event

Summary Doorknock completed morning of 15/06 to notify businesses of the EDM coming out later in the week and confirm that a pedestrian walkway will be placed through the Stage 3 site in early July.

out of scope

out of scope

Event Type

Stakeholder Comments

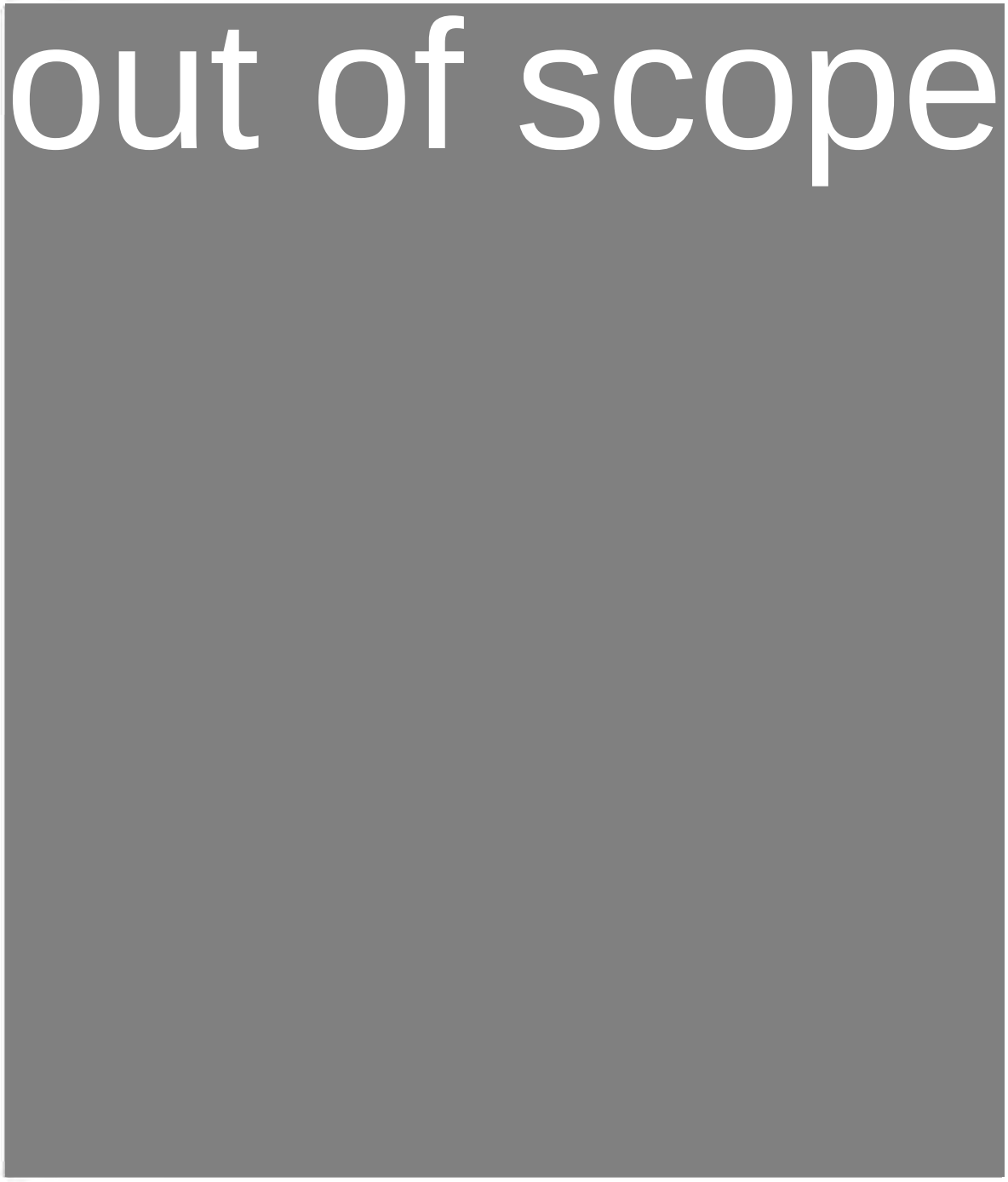
Business feedback/questions:

out of scope

- Woolworths

Trolley locks newly installed near Woolworths for technical services - in stage 9 this needs to be considered.

out of scope


out of scope

[redacted]

Team Response	
Event Sentiment	Neutral
Date and Time	15/6/2026 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Traffic, Construction:Affect on business, Crime and policing
Address	
Users	User 92: Jackie Beanland
Stakeholders	[redacted]
Location	
Projects	Project 3: Dickson
Id	4988
Properties	

Event

Summary	CLONED - Dickson Shops upgrade | Stage three - Changes to parking Correction: Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Correction: Work will commence on the third stage of the Dickson Shops upgrade on Monday, 25 May 2026. Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026.Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces

	at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	21/5/2026 4:14 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id	4873
Properties	

Event

Summary	Dickson Shops upgrade | Stage three - Changes to parking Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Thursday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be

temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 21/5/2026 3:59 pm

Initiative/s

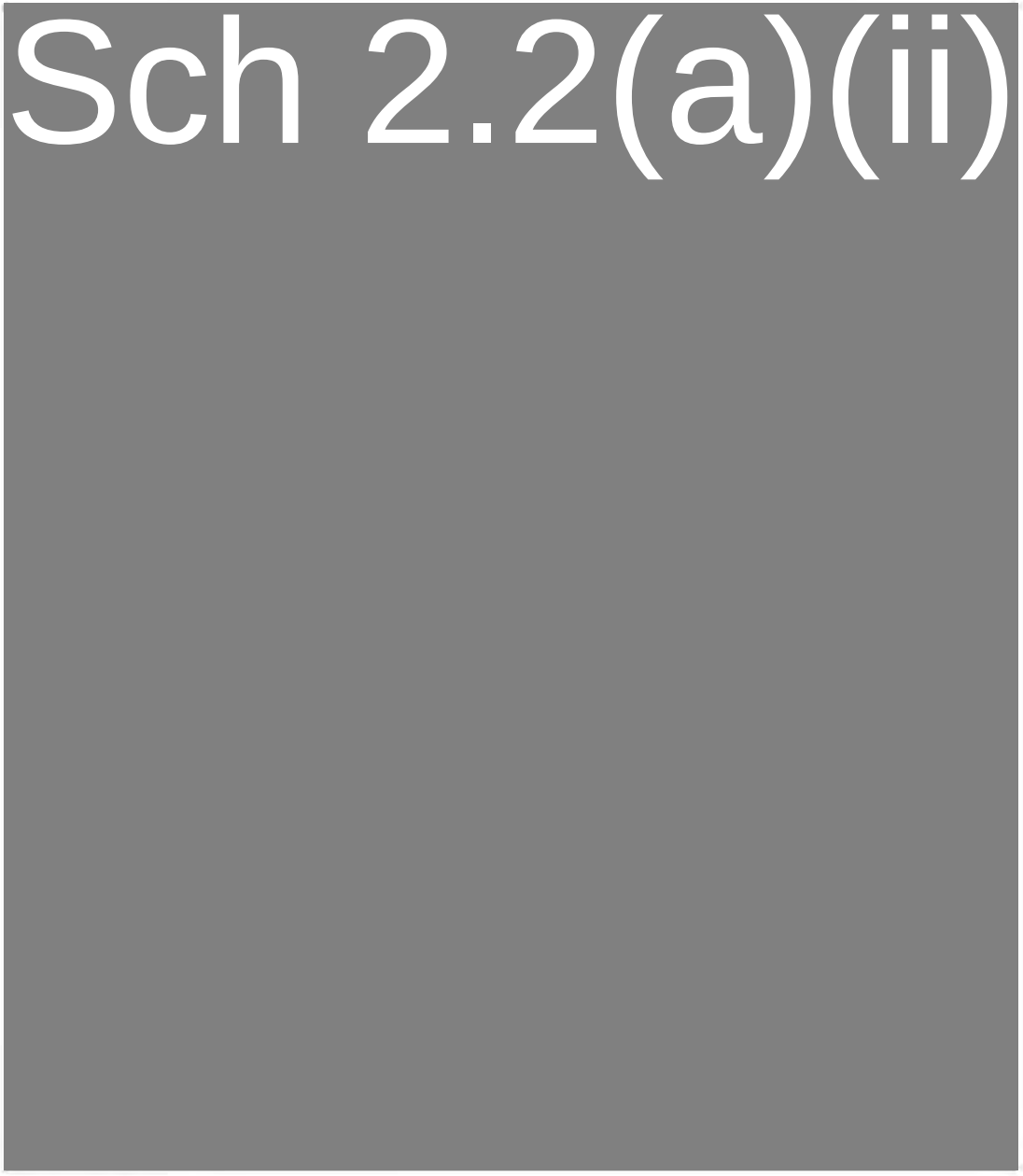
Topics Construction:Notice

Address

Users User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)



Location

Projects

Project 3: Dickson

Id

4872

Properties

Event

Summary

Monthly doorknock to remind businesses of the EDM with upgrade work details.

All health services were notified about upcoming changes to disability parking – except for Brindabella Health Centre (closed), Denture Clinic (closed), My Canberra Osteopath (closed) & Soma Women's Wellness (in-session).

out of scope

Event Type

Stakeholder Comments

out of scope

out of scope

Woolworths – new store manager, Sch 2.2(a)(ii)

- Jackie introduced herself, Sch 2.2(a)(ii) said that Sch 2.2(a)(ii) had given him a thorough handover briefing and he is aware of the works, where Complex Co is located and contact details for CRA. His personal work email is listed in the actions and has been updated in OP

Team Response	out of scope 3. Update Woolworths contact in OP – Sch 2.2(a)(ii) Sch 2.2(a)(ii)@woolworths.com.au
	out of scope
Event Sentiment	Neutral
Date and Time	18/5/2026 12:49 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Transport and roads:Parking, Accessibility
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4866
Properties	

Event

Summary	Dickson Shops upgrade | May 2026 Dickson Shops upgrade | May 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction

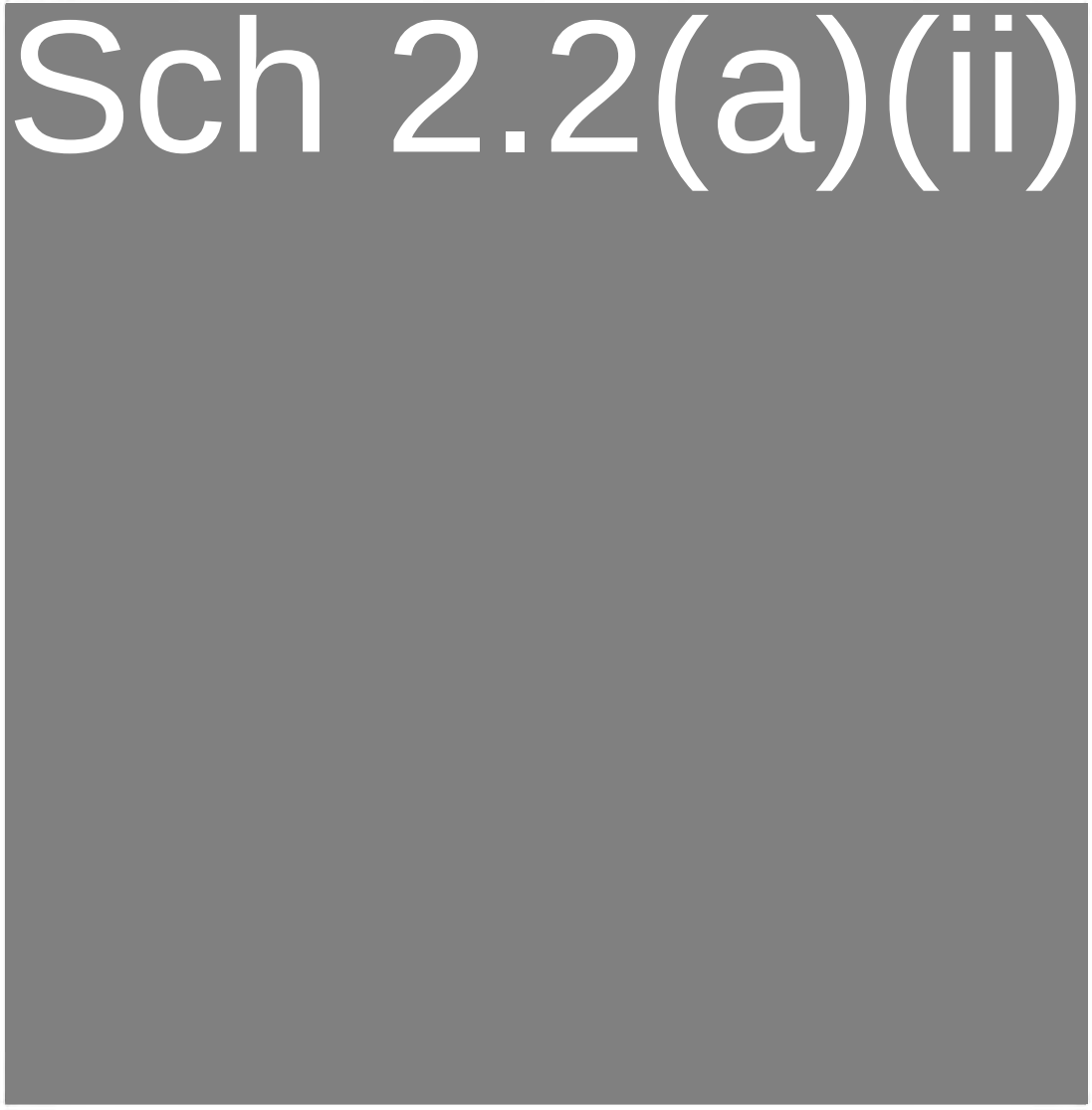
update: May 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unexpected underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a are being undertaken in the first half of 2026 – please see staging diagram below. Work in stage 4a will continue in May in Taglietti Square. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Brass lettering being installed in Taglietti Square. Recent construction In April, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure. Demolition and removal of existing pavement. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Work on underground services next to the Dickson Library, Joan Kellet Way and car park. Upcoming construction In May, you'll see: Ongoing stormwater system replacement. Demolition and removal of existing pavement. Concrete pouring, pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Icon Water will adjust service pit levels on site near Australia Post on Wednesday, 6 May 2026. Complex will prepare the area on Tuesday, 5 May 2026, and restore it on Thursday, 7 May 2026. Disruption during these works is expected to be minimal. Work to commence for stage three Stage 3 of the project will start in May. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. Please see staging diagram below for the Stage 3 area. Further construction fencing will be installed to allow construction to take place for this stage. Pedestrian detours will be in place. Large vehicles will continue to enter and exit the site throughout May. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Temporary change to disability parking Disability car parking spaces will be temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. Details of the nearby alternative accessible parking

arrangements will be communicated to businesses and the community ahead of any changes. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They’re usually set up in Taglietti Square, but while the Dickson Shops are under construction, they’ll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/5/2026 11:26 am

Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4844

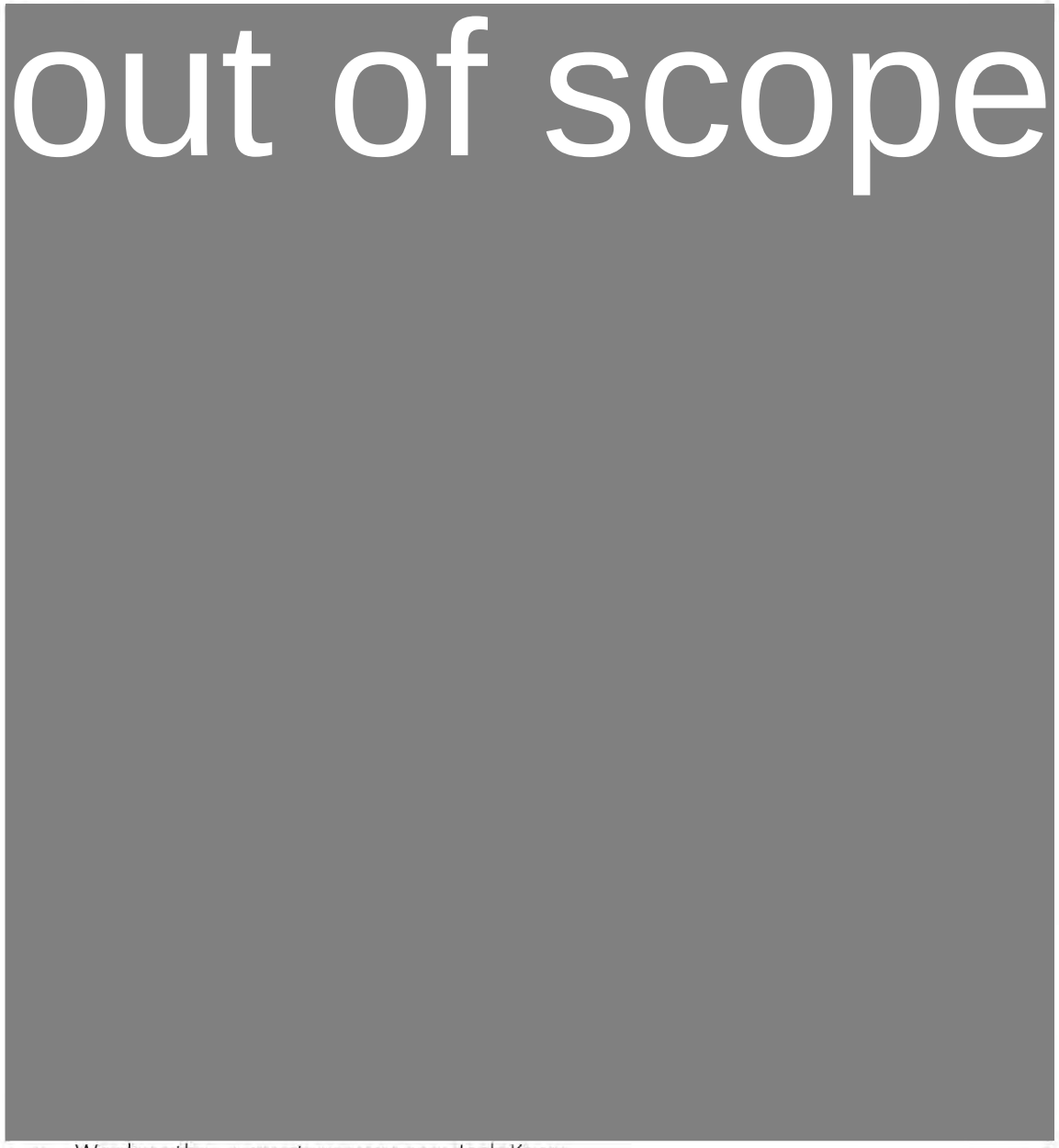
Properties

Event

Summary

out of scope

Event Type	Doorknock
Stakeholder Comments	Feedback:



- Woolworths – new store manager, Josh Knox

Jackie introduced herself Sch 2.2(a)(ii) said that Sch 2.2(a)(ii) had given him a thorough handover briefing and he is aware of the works, where Complex Co is located and contact details for CRA. His personal work email is listed in the actions and has been updated in OP

out of scope

Team Response

Actions

out of scope

3. Update Woolworths contact in OP – Sch 2.2(a)(ii)
Sch 2.2(a)(ii)@woolworths.com.au

out of scope

Event Sentiment

Neutral

Date and Time

7/5/2026 10:08 am

Initiative/s

Dickson Shops Upgrade

Topics

Construction:Affect on business, Character, style and maintenance:Cleanliness, Character, style and maintenance:Maintenance

Address

Users

User 106: Rennae Sillett, User 92: Jackie Beanland

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4989
Properties	

Event

Summary	Rennae called Sch 2.2(a)(ii) store manager) of Woolworths as he called Communication Link phone number. He raised the following: > Space around click and collect - too tight. Was informed by Complex Co that it is being expanded on Monday 4 May. > Queried why noise protection was taken down. Was informed about recent police incident near barrier. > Informed us he is transferring stores on Sunday 31 May and provided name for new store manager: Sch 2.2(a)(ii)
Event Type	Telephone call

Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	29/4/2026 3:30 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Noise, Construction:Affect on business
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4814
Properties	

Event

Summary	Doorknock of businesses in the Dickson Shops area to notify them of the latest construction EDM and project updates.

out of scope

out of scope

Event Type	Doorknock
Stakeholder Comments	Feedback:

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	2/4/2026 10:08 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business, Character, style and maintenance:Maintenance
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4990
Properties	

Event

Summary	Dickson Shops upgrade | April 2026 Dickson Shops upgrade | April 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: April 2026 Zero-emission electric excavator hammering underground footings. Recent construction In March, the following work was undertaken in stages one and two: Excavation and trenching works. Stormwater works, including removal of existing pits and pipes and installation of new stormwater infrastructure. Installation of electrical pits and cables. Concrete pouring for footings and preparation for pavement. Formation of structural wall in Taglietti Square. Preparation for new furniture. Upcoming construction In April, you'll see: Ongoing stormwater system replacement. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of decorative concrete in preparation for new paving and brass lettering to be installed in

Taglietti Square. Laying brickwork on structural wall in Taglietti Square. Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stage one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three are being completed in the first half of 2026 – please see staging diagram at the end of this message. Work to commence for stage four Work for stage four will commence in April with further site fencing being placed in Taglietti Square. This work will take place in area 4a (see staging diagram below). Work in area 4b will begin as scheduled as the project progresses through stages 1-3. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Large vehicles will continue to enter and exit the site throughout April. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and the car park to install services is being undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand

their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 1/4/2026 5:42 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4767

Properties

Event

Summary	Meeting with Sch 2.2(a)(ii) store manager Dickson Wooloworths. Date: 17 March 2026 Time: 3:00pm-3:30pm Location: Outside Woolworths, Dickson Purpose: To discuss new light position in rear laneway and provide update on construction progress. Attendance Sch 2.2(a)(ii) (Woolworths), Karen (CRA), Rennae Sillett (CL)
Event Type	Stakeholder meeting
Stakeholder Comments	Notes also in attached document. • New light that is approved by property owner to be positioned in corner of laneway next to entrance. Sch 2.2(a)(ii) noted that there is a security camera in the corner where light is positioned. • Sch 2.2(a)(ii) mentioned that some dust from the construction works was coming inside the front door. • Discussed new strip drain and concrete foundation under pavement near click and collect window. Down pipe near clock and collect - Woolworths have requested to have it fixed by property owner in past. • Small ramp at click and collect – if the new paving level does not match the door the small ramp needs to go back. Complex Co to confirm what new pavement level is. • Pavers outside click and collect window will be completed out of hours. Complex Co to notify Woolworths when they are scheduled to be completed.
Team Response	Noted above and in attached document.
Event Sentiment	Neutral
Date and Time	17/3/2026 3:00 pm

Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Public spaces, parks and amenities, Health, safety and wellbeing
Address	
Users	User 111: Karen McLellan, User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4747
Properties	

Event

Summary	Correspondence between Rennae and Sch 2.2(a)(ii) (Woolworths Dickson) to organise a meeting to discuss the placement of a new light in the laneway besides Woolworths.
Event Type	Email or letter - outgoing
Stakeholder Comments	Hi Sch 2.2(a)(i) I hope you had a good weekend. We look forward to meeting with you tomorrow afternoon outside Woolworths at 3:00pm to provide an update on the location of the new light in the laneway. Date: Tuesday 17 March 2026 Time: 3:00pm - 3:30pm Location: Meet out front of Woolworths, Dickson. Please let me know if you have any concerns with this timing. Thank you.

Kind Regards,

Rennae Sillett (she/her)
Senior Communication and Engagement Consultant

From: Rennae Sillett
Sent: Saturday, March 7, 2026 6:32 PM
To: Woolworths Dickson
Subject: Re: Dickson Shops Upgrade - Meeting request - March 2026
Hi Sch 2.2(a)(ii)

Thank you for confirming a time you are available to meet with us. Please see confirmed meeting details below for your ease of reference.

Date: Tuesday 17 March 2026
Time: 3:00pm - 3:30pm
Location: Meet out front of Woolworths, Dickson.

We look forward to seeing you then. As discussed, please let me know if you need to change the date as we appreciate you mentioned you have a busy couple weeks coming up.

Talk soon, have a great weekend.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

From: Woolworths Dickson
Sent: Friday, March 6, 2026 11:44 AM
To: Rennae Sillett
Subject: Re: Dickson Shops Upgrade - Meeting request - March 2026

Hi Rennae,

I am booked out most of that week, At this stage the best I have would be Tuesday between 3-4.

Kind Regards,
Sch 2.2(a)(ii)

On Wed, Mar 4, 2026 at 4:23 PM Rennae Sillett wrote:

Hi Sch 2.2(a)(ii)

Hope you are having a good week.

We are reaching out again to request a meeting with you to provide an update on the location of the new light that will be located in the laneway (back entrance to Woolworths).

Can you please let us know if you are available to meet with us for 30mins at any of the following times:

* Monday 16 March from 1pm-2pm as well.
* Tuesday 17 March: between 2pm and 4pm
* Wednesday 18 March: between 11am to 4pm
* Thursday 19 March: between 3pm to 4pm
* Friday 20 March: between 1pm to 2pm

If none of the above proposed times suit you, we would appreciate if you can you please suggest an alternative time.

	I will be on site tomorrow morning and will stop by during our routine doorknock if you're available for a quick chat. Thank you, talk soon. Kind Regards, Rennae Sillett (she/her) Senior Communication and Engagement Consultant
Team Response	
Event Sentiment	Neutral
Date and Time	16/3/2026 12:53 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4701
Properties	

Event

Summary	Sch 2.2(a)(ii) from Woolworths Dickson provided availability to meet with CRA and Complex Co about the location of new lighting outside the store entrance.
Event Type	Email or letter - incoming

Stakeholder Comments	From: Woolworths Dickson Sent: Friday, March 6, 2026 11:44 AM To: Rennae Sillett Subject: Re: Dickson Shops Upgrade - Meeting request - March 2026 Hi Rennae, I am booked out most of that week, At this stage the best I have would be Tuesday between 3-4. Kind Regards, Sch 2.2(a)(ii)
Team Response	
Event Sentiment	Neutral
Date and Time	7/3/2026 6:33 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4697
Properties	

Event

Summary	Confirmation of a meeting time between CRA and Woolworths about the installation of lighting outside the store entrance.
Event Type	Email or letter - outgoing

Stakeholder Comments	Hi Sch 2.2(a)(ii) Thank you for confirming a time you are available to meet with us. Please see confirmed meeting details below for your ease of reference. Date: Tuesday 17 March 2026 Time: 3:00pm - 3:30pm Location: Meet out front of Woolworths, Dickson. We look forward to seeing you then. As discussed, please let me know if you need to change the date as we appreciate you mentioned you have a busy couple weeks coming up. Talk soon, have a great weekend. Kind Regards, Rennae Sillett (she/her) Senior Communication and Engagement Consultant
Team Response	
Event Sentiment	Neutral
Date and Time	7/3/2026 6:32 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4696
Properties	

Event

Summary	Doorknock of businesses following the March EDM - ensuring that businesses were up to date on upgrade timelines and planning. A professional photography session EOI was also included in the EDM and businesses were reminded to complete the form if they were interested.
	out of scope
Event Type	Doorknock

Stakeholder Comments

out of scope

Woolworths
- happy about the response to noise comments
- has noticed noice change, not significant but some reduction
- queried about lights in side alley
- all good on their end, little issues with the works but glad that CC is onsite to speak with

out of scope

Team Response

Event Sentiment

Neutral

Date and Time	5/3/2026 10:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4745
Properties	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to

navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business, please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other

locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 4/3/2026 5:33 pm

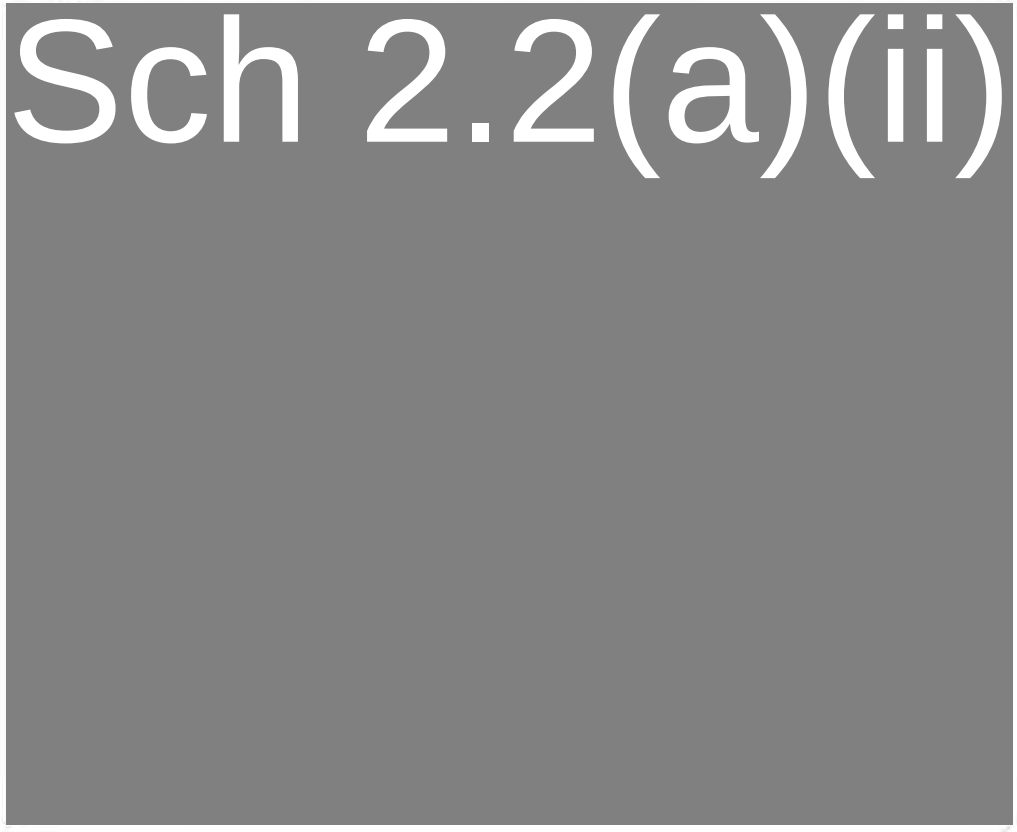
Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4689
Properties	

Event

Summary	Rennae contacted the store manager of Woolworths Dickson to discuss the location of a new light in the laneway that leads to the back entrance of Woolworths.

Event Type

Email or letter - outgoing

Stakeholder

Hi Sch 2.2(a)(ii)

Comments

Hope you are having a good week.

We are reaching out again to request a meeting with you to provide an update on the location of the new light that will be located in the laneway (back entrance to Woolworths).

Can you please let us know if you are available to meet with us for 30mins at any of the following times:

* Monday 16 March from 1pm-2pm as well.

* Tuesday 17 March: between 2pm and 4pm

* Wednesday 18 March: between 11am to 4pm

* Thursday 19 March: between 3pm to 4pm

* Friday 20 March: between 1pm to 2pm

If none of the above proposed times suit you, we would appreciate if you can you please suggest an alternative time.

I will be on site tomorrow morning and will stop by during our routine doorknock if you're available for a quick chat.

Thank you, talk soon.

Kind Regards,

Rennae Sillett (she/her)
Senior Communication and Engagement Consultant

Team Response

Event Sentiment	Neutral
Date and Time	4/3/2026 4:23 pm
Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation, Construction:Other
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4688
Properties	

Event

Summary	Follow up email regarding the noise levels Woolworths is experiencing. Woolworths store manager Sch 2.2(a)(ii) visited the Complex Co office and was quite heated about the noise and disruption being caused by the construction. In response, sound proofing materials were installed on fencing closest to Woolworths.
Event Type	Email or letter - outgoing
Stakeholder Comments	Hi Sch 2.2(a)(ii) Thank you for visiting the Complex Co office this morning to raise your concerns about the noise on site. We understand this would have been frustrating, and we appreciate you taking the time to speak with our team. The noise you experienced was related to the demolition of the tree pit located in the corner of Stage 1 near Woolworths. Following your visit, we paused work to

implement additional noise mitigation measures.

Due to structural and safety considerations associated with the partially demolished tree pit, the remaining section will need to be removed within the next 48 hours. Some further noise will be unavoidable while these works are completed.

We would welcome the opportunity to meet with you to provide an update on the construction program, discuss upcoming activities, and explore how we can best minimise impacts for you.

Please let us know if you are interested in meeting with us or have any other questions.

Chat soon.

Kind Regards,

Rennae Sillett (she/her)

Senior Communication and Engagement Consultant

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612

Sch 2.2(a)(ii) icationlink.com.au

[https://www.linkedin.com/company/communicationlink/]

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make

to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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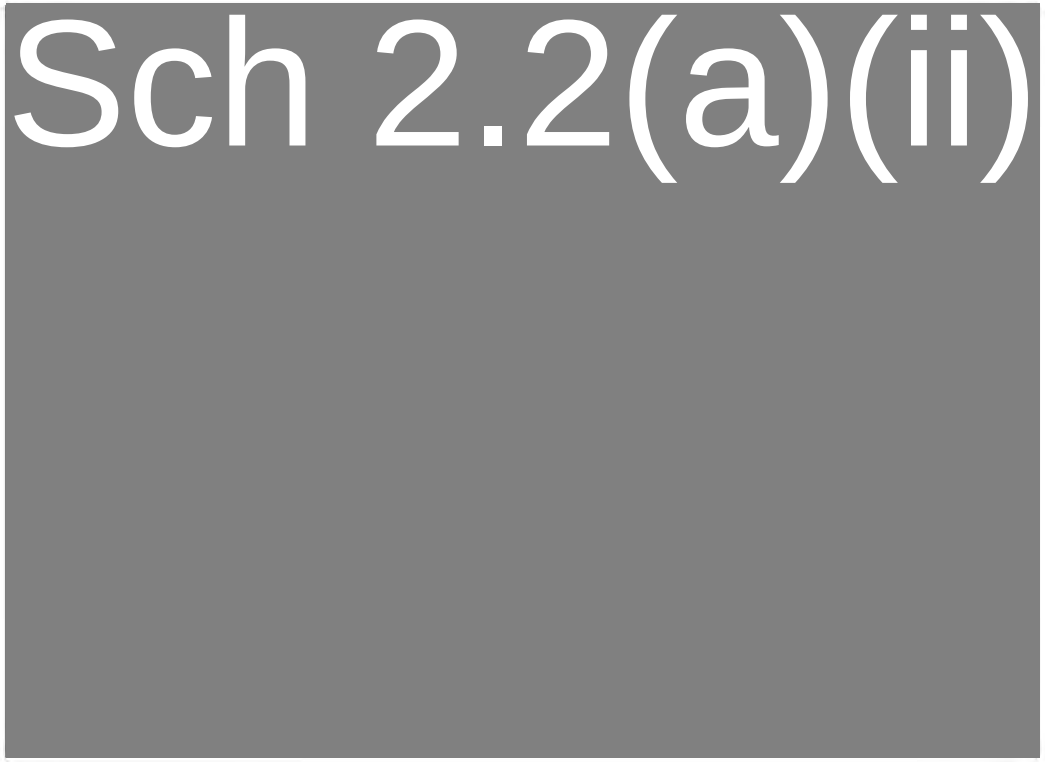
Team Response	
Event Sentiment	Negative
Date and Time	23/2/2026 3:57 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Noise, Construction:Affect on business
Address	
Users	User 106: Rennae Sillett
Stakeholders	Stakeholder 23734: Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4670
Properties	

Event

Summary	Doorknocking completed on Thursday 5 Feb to distribute details on the Canberra Lunar New Year event on Woolley St 21-22 Feb. This activity was in conjunction with Doorknocking businesses on Woolley Street and a residential letterbox drop in the area. At least 10 businesses received a poster with event details to hang in their store. CRA team were accompanied by an Access Canberra team member who also shared information for their Business Support Team.
Event Type	Doorknock
Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Lunar New Year
Topics	Business, industry and economy, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin
Stakeholders	

out of scope

Sch 2.2(a)(ii)



Location

Projects Project 3: Dickson

Id 4639

Properties

Event

Summary

Doorknocking completed on Thursday 5 Feb to distribute details on the Access Canberra business support teams.

CL team were accompanied by an Access Canberra team member.

Businesses closed – flyers were left under the door where able:

out of scope

Event Type	Doorknock
Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	5/2/2026 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Business, industry and economy, Communication, engagement and participation

Address

Users

User 106: Rennae Sillett, User 92: Jackie Beanland

Stakeholders



Location

Projects

Project 3: Dickson

Id

4638

Properties

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters,

please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21 February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4632
Properties	

Event

Summary	Doorknock 8/01 to touch base with businesses and confirm they received the 7/01 EDM about stage one commencing the following week. Prior to the doorknock Jackie checked ConMan and confirmed that no bounces were received by businesses within the area.
	out of scope
Event Type	Doorknock
Stakeholder Comments	out of scope
	Woolworths – Sch 2.2(a)(ii) will be on leave from 12/01 for 4 weeks but confirmed his stand-in will have access to his emails. Enquired about access to their pick-up window on the corner which is used during business hours.
	out of scope

[redacted]

Team Response	
Event Sentiment	Neutral
Date and Time	8/1/2026 9:15 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	[redacted]
Location	
Projects	Project 3: Dickson

Id	4596
Properties	

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to

understand their project timelines. Upcoming events in Dickson Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	7/1/2026 11:00 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4586

Properties

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business

owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/12/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice
Address	

Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4573

Properties

Event

Summary Doorknock of businesses to drop off Business Continuity Guide and provide notice about when works will begin in 2026.

out of scope

Event Type Doorknock

Stakeholder Comments

out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	18/12/2025 10:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location [redacted]

Projects Project 3: Dickson

Id 4584

Properties

Event

Summary Meeting details:

Date: Wednesday 10 December 2025
Time: 3:15pm - 3:45pm
Location: Complex Co site office, Dickson Shops
Attendees: Hannah (Complex Co), Luke (Complex Co), Karen (CRA), Rennae (CommLink), Sch 2.2(a)(ii) store manager)

full notes are also in attached document.

Event Type Stakeholder meeting

Stakeholder Comments

- Business hours – 7am to 10pm every day.
- During business hours pedestrians always have access to the shops.

- Massive part of business – click and collect.
- Stage 1 access: Click and collect area – pavement will need to be replaced.

Preference for this area to be done as night works – (early morning).

- All of stage 1 – 6 weeks.
- First three stages will take 6 months.
- Stage 4 – approx. July.
- 4 weeks look ahead.
- Fence to run 1.5 off building.
- Main store entry – construction area falls short of main entry.

Team Response	
Event Sentiment	Neutral
Date and Time	10/12/2025 3:15 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	4/34 Dickson Place Dickson Australian Capital Territory 2602 Australia
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	Complex Co site office
Projects	Project 3: Dickson
Id	4563
Properties	

Event

Summary	Email between Rennae (CommLink) and Sch 2.2(a)(ii) Woolworths Store manager) to arrange a meeting to share information on the construction as no Woolworths representatives were able to attend the drop-in sessions
Event Type	Email or letter - outgoing

Stakeholder Comments

Good afternoon Sch 2.2(a)(ii)

Hope you are having a good week.

Thank you for your time last Thursday when I stopped by to have a chat. As discussed, as you were unable to attend the business drop-in sessions we would like to offer you an opportunity to meet with the project team to discuss the staging plan, timing of works and answer any questions you may have.

As discussed, you mentioned you are available to meet on Wednesday afternoons from 2pm. Are you available to meet next week at the following proposed time?

Date: Wednesday 10 December 2025
Time: 2:00pm - 2:30pm
Location: Complex Co site office at Dickson Shops - Unit 4/34 Dickson Place, Dickson.

Please let us know if this time suits or if you would like to organise another time that suits you. Thank you.

You can contact me via email or on my mobile Sch 2.2(a)(ii) if needed.

Kind Regards,
Rennae Sillett (she/her)

Hi Rennae,

Is there any way we can push this to after 3. I have another meeting that finishes at 2pm and then one for 30 minutes that starts at 2:30 on that day.

Kind Regards,
Sch 2.2(a)(ii)

Hi Sch 2.2(a)(ii)

That's no problem - does 3:15pm suit you for 30mins? Please find meeting location details below - the Complex Co office is located next to Hudsons Cafe.

Date: Wednesday 10 December 2025
Time: 3:15pm-3:45pm
Location: Complex Co site office at Dickson Shops - Unit 4/34 Dickson Place, Dickson.

Kind Regards,
Rennae Sillett (she/her)

Hi Rennae,

That sounds great.

Kind Regards,
Sch 2.2(a)(ii)

Team Response	
Event Sentiment	Neutral
Date and Time	2/12/2025 1:59 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4560
Properties	

Event

Summary

Doorknock to businesses to remind them of the 27/11 information session held at Dickson Library.

Extra feedback provided by businesses is recorded in the comments below.

Event Type

Doorknock

Stakeholder Comments

out of scope

Woolworths:
I spoke to Sch 2.2(a)(ii) the manager and he requested for him and Sch 2.2(a)(ii) regional manager) to meet with the team one-on-one as he could not attend the drop-in sessions. He is available on Tuesday and Wednesdays at 2pm. Rennae to follow up and organise meeting with project team.

out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	27/11/2025 9:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

out of scope

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4556

Properties

Event

Summary Reminder to Dickson businesses about the info drop-in session on the 19th November between 3-5pm.
Reminded business about the second drop-in session on the 27th November between 11-1pm.

Businesses doorknocked:

out of scope

out of scope

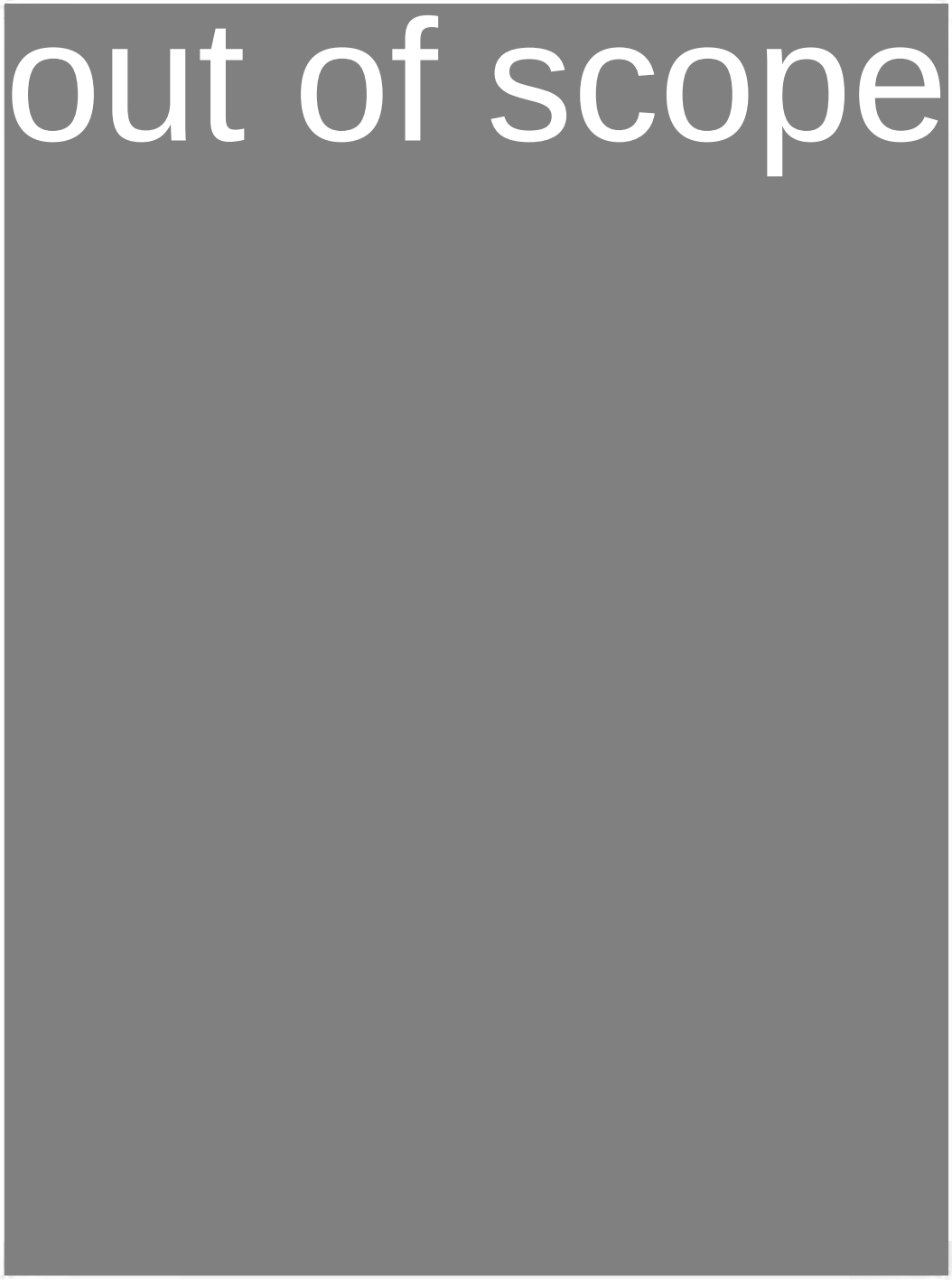
- Woolworths

out of scope

Event Type Doorknock

Stakeholder Comments The following businesses made comments/ queries.

out of scope


out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	19/11/2025 2:29 pm
Initiative/s	Dickson Shops Upgrade
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

[redacted]

Location

Projects Project 3: Dickson

Id 4526

Properties

Event

Summary Doorknock of businesses to inform them of hydro-excavation works that will be occurring in the following weeks - also reminded that an email had been sent out with details on the information sessions with Complex Co

[redacted]

out of scope

Event Type Doorknock

Stakeholder Comments

out of scope


out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/11/2025 9:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4508
Properties	

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is

anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don't hear from us or Complex Co then there's no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 3/11/2025 4:45 pm

Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4491

Properties

Event

Summary

Notice to businesses that Complex Co had been awarded the contract for construction and would begin to have a presence in the area and were coming to take pictures of business access points - not all businesses were doorknocked as some were not going to need images taken that week.

Also notified businesses that 2 information sessions were being planned to provide

an opportunity to speak with the construction team about activities - also asked about what times would be most suitable.

Businesses doorknocked:

out of scope

- Woolworths

out of scope

Doorknock

Event Type

Stakeholder Comments

out of scope


out of scope

[redacted]

Team Response	Team shared that information sessions with Complex Co are being planned and times/dates are being finalised and will be shared with businesses following confirmation.
Event Sentiment	Neutral
Date and Time	28/10/2025 10:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	[redacted]
Location	
Projects	Project 3: Dickson

Id	4504
Properties	

Event

Summary	Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.
	out of scope
Event Type	Doorknock
Stakeholder Comments	Feedback sentiment and comments from door knocked stakeholders:
	out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4475
Properties	

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted

throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a

stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/10/2025 3:00 pm

Initiative/s

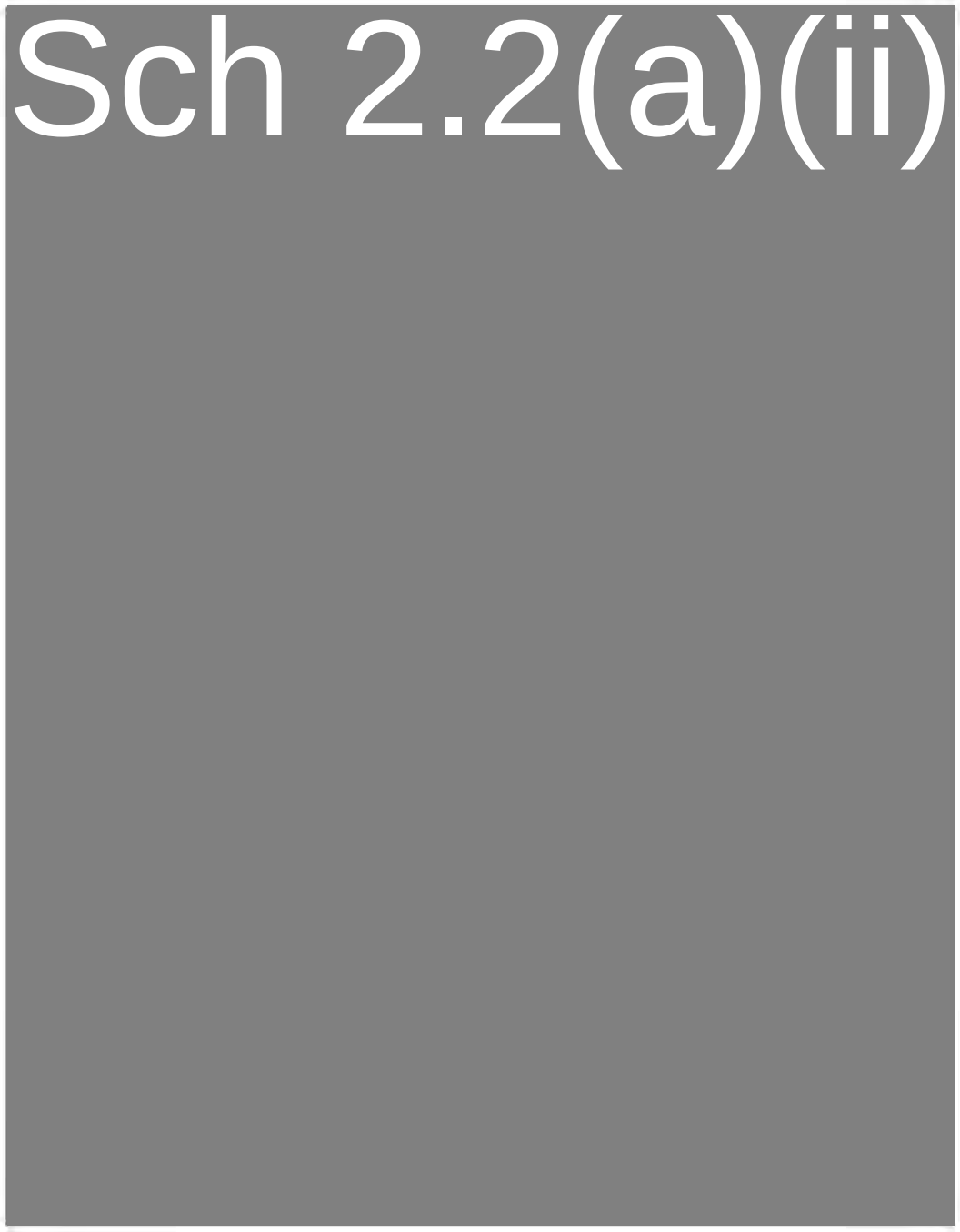
Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

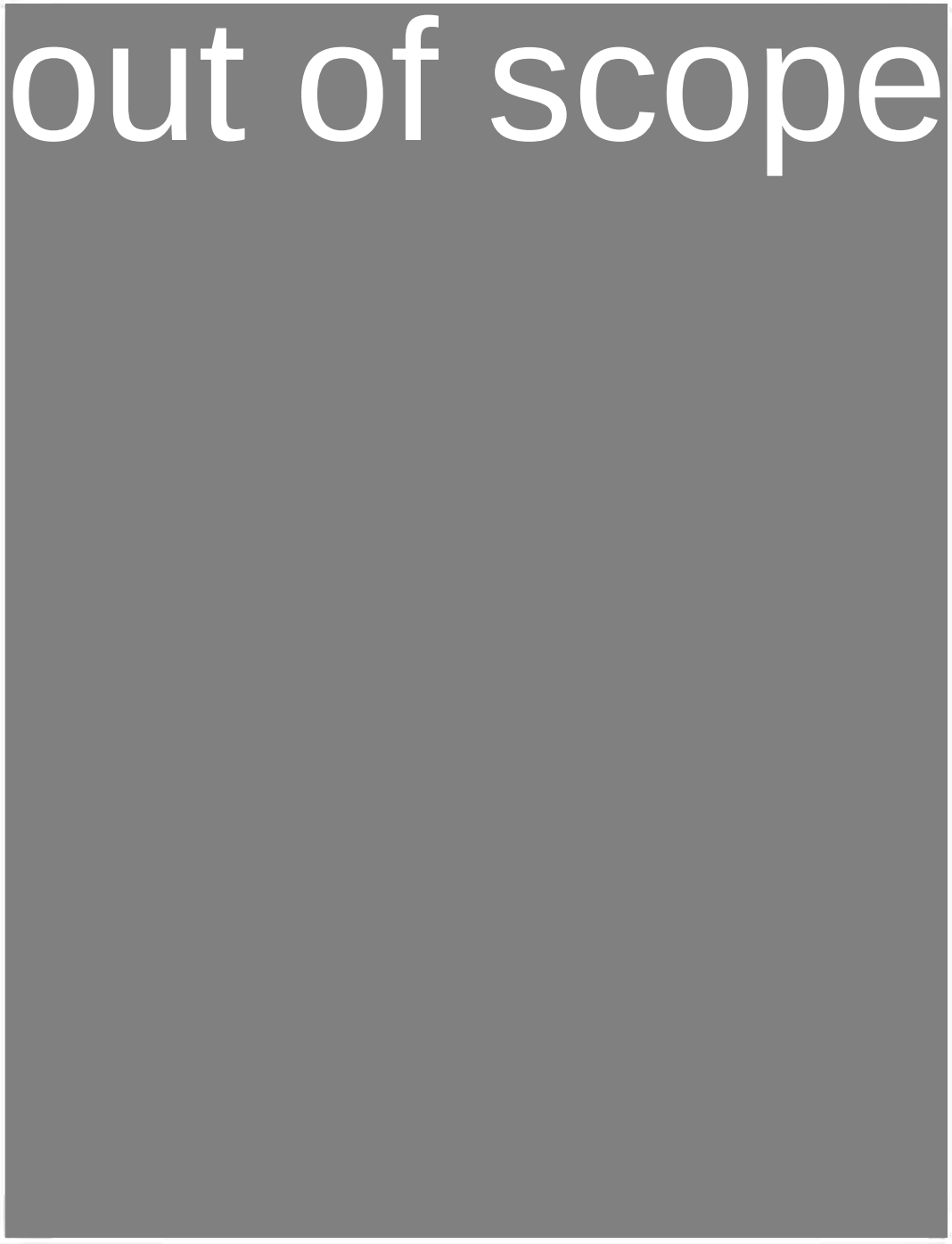

Sch 2.2(a)(ii)

Projects	Project 3: Dickson
Id	4473
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers
Event Type	Doorknock
Stakeholder Comments	General Notes * A number of businesses and the local church were closed; a flyer was placed under their doors. * Most businesses were appreciative of the information provided and expressed willingness to assist. * The most common enquiry related to project timelines. * Some negative comments were also recorded (see below). Business/Stakeholder Comments




out of scope

[redacted]

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

[redacted]

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4423

Properties

Event

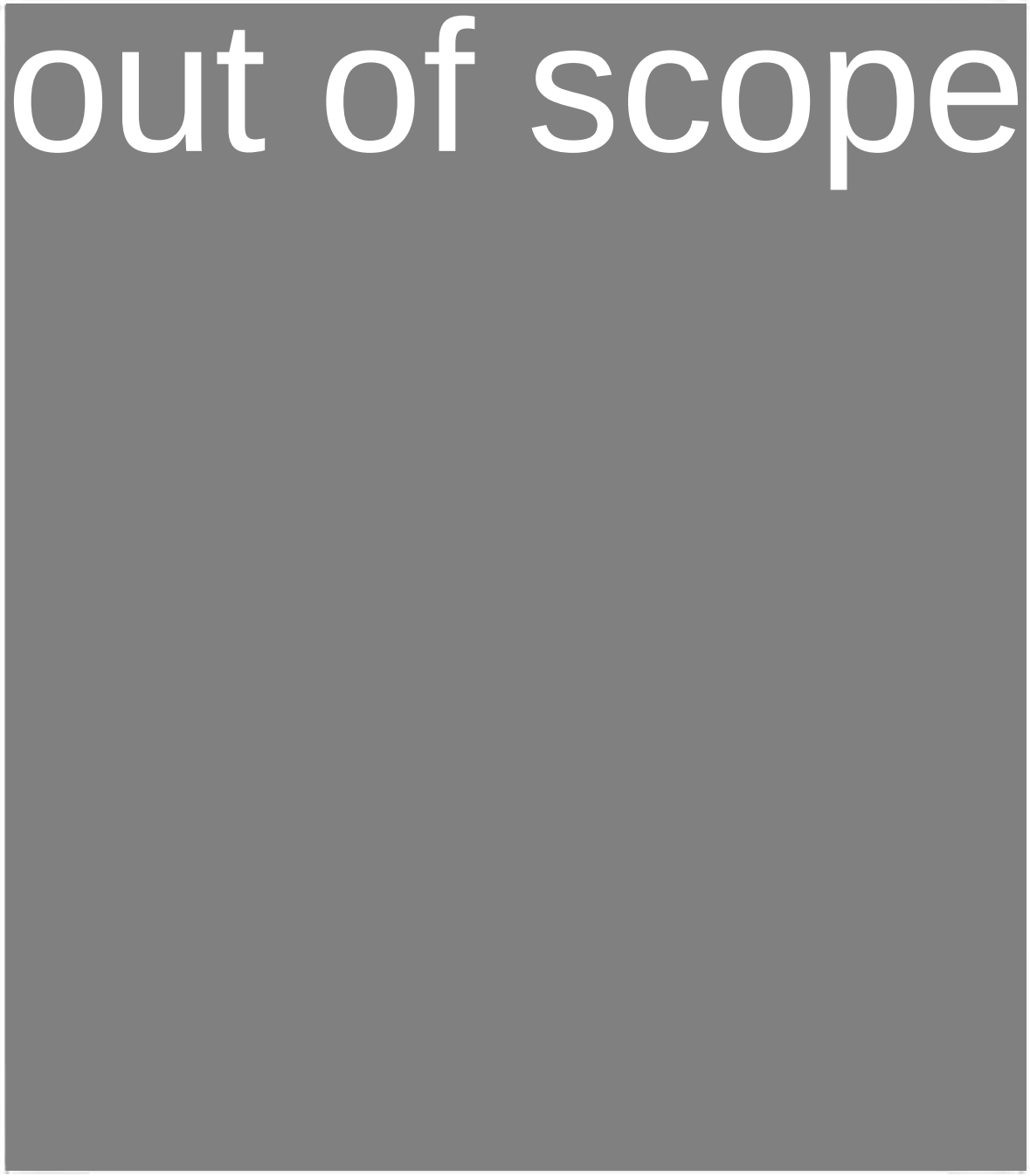
Summary

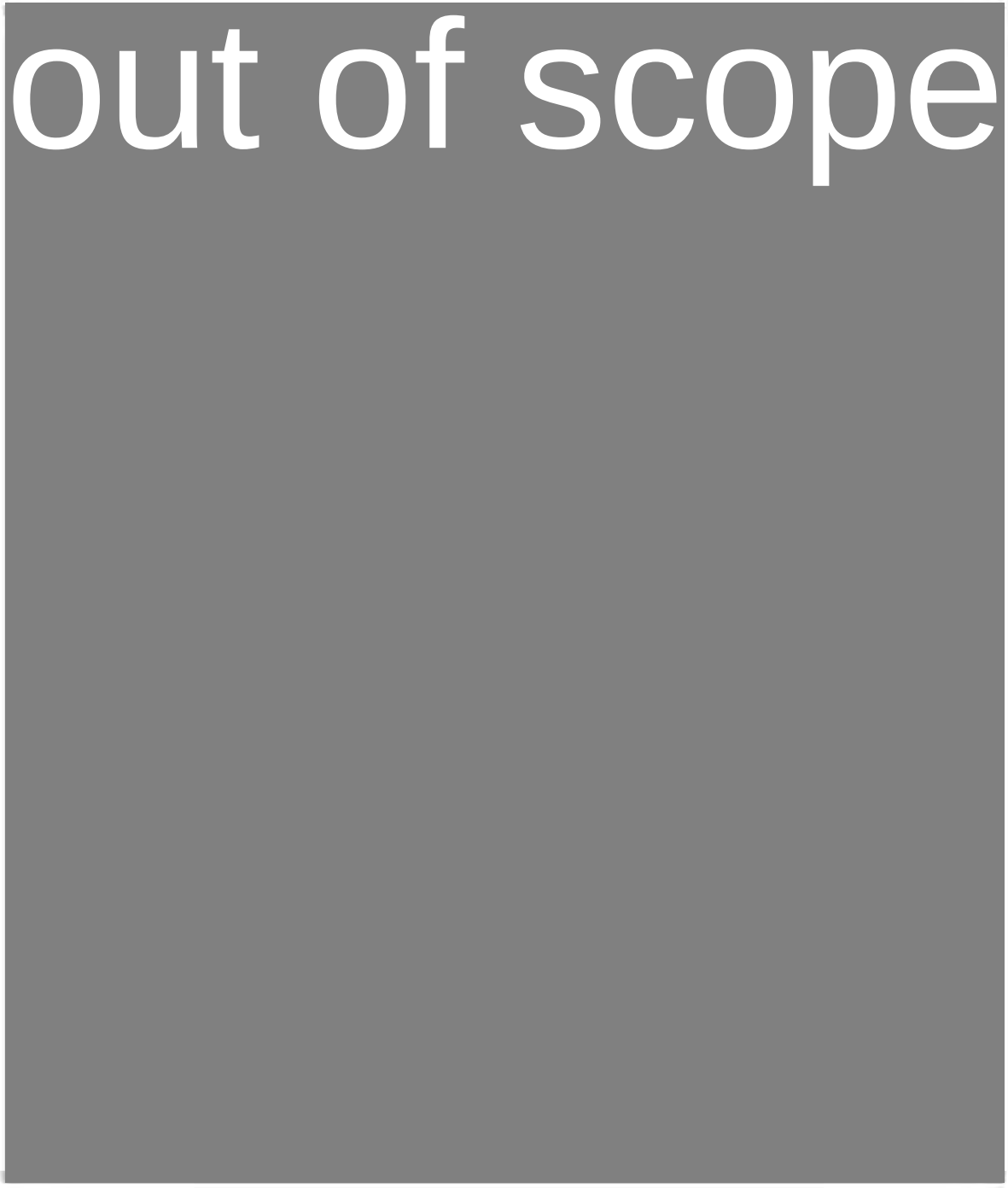
Event Type

Stakeholder

Comments

out of scope


out of scope


out of scope

out of scope

-----Original Appointment-----
From: Croke, Leesa < Leesa.Croke@act.gov.au >
Sent: Friday, 22 August 2025 2:39 PM
To: Croke, Leesa; Comacchio, Teresa; Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Subject: In-Person Meeting - Update on Dickson Shops Response
When: Friday, 19 September 2025 11:00 AM-12:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.
Where: Meeting Room No. 22, Ground Floor, 480 Northbourne Avenue, Dickson ACT 2602

Dear all

The meeting will be held in person at Meeting Room 22, Ground Floor, 480 Northbourne Avenue, Dickson ACT 2602.

Kind regards

Leesa Croke (she/her [https://lgbtlifecenter.org/pronouns/#columns-1]) | Deputy Director-General, Policy & Cabinet Division
Ph: +61 2 6207 3751 Mob Sch 2.2(a)(ii) Email: Leesa.Croke@act.gov.au

Chief Minister, Treasury and Economic Development Directorate | ACT Government

Level 5, 220 London Circuit, City, ACT, 2601 | GPO Box 158 Canberra ACT 2601 |

www.act.gov.au [http://www.act.gov.au/]

[https://www.cmtedd.act.gov.au/policystrategic/the-office-of-lgbtiq-affairs/capital-of-equality-act-government-lgbtiq-strategy][https://actgovernment.sharepoint.com/sites/Intranet-CMTEDD/humanresources/peoplesafetyhttps:/actgovernment.sharepoint.com/sites/Intranet-CMTEDD/humanresources/peoplesafety]

Making Flexibility Work - if you receive an email from me outside of normal business hours, I'm sending it at a time that suits me. Unless it's marked urgent, I'm not expecting you to read or reply until core business hours.

Team Response	
Event Sentiment	Negative
Date and Time	4/9/2025 3:06 pm
Initiative/s	Dickson Place Management
Topics	Character, style and maintenance:Maintenance, Crime and policing
Address	
Users	User 98: Matt De Haas
Stakeholders	Sch 2.2(a)(ii)
Location	

Projects	Project 3: Dickson
Id	4417
Properties	

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map.

Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	22/7/2025 3:05 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing
Stakeholder	OFFICIAL
Comments	

Hi Sch 2.2(a)(ii)

Thank you for your response. Much appreciated. I have forward this to our design team to ensure our masterplan to accommodate the access requirement.

Best regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Woolworths Dickson <1073Dickson@woolworths.com.au>
Sent: Saturday, 19 July 2025 5:05 PM
To: Cityrenewal <cityrenewal@act.gov.au>
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Julia,

We have many different vehicles delivering to the store. Our largest are 26 pallet semi trailers. These trucks will generally drive as far as the pedestrian crossing between our store and the Tradies club carpark, and then back in utilising the painted island. To

exit they usually complete a u turn and head back towards Badham street.

Kind Regards,

Sch 2.2(a)(ii)

On Tue, Jul 15, 2025 at 10:35 AM Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

We are currently updating the Dickson Streetscape concept masterplan and reviewing existing loading access arrangements at the rear of shops along Dickson Place. Could you please provide the following details regarding your deliveries:

- the size and type of your delivery trucks
- how delivery trucks currently access and exit your loading zone.

Thank you,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Cityrenewal < cityrenewal@act.gov.au >
Sent: Friday, 23 May 2025 4:25 PM
To: Cityrenewal < cityrenewal@act.gov.au >; 'Woolworths Dickson' < 1073Dickson@woolworths.com.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

OFFICIAL

Hi Sch 2.2(a)(ii)

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday.

Look forward to hearing from you and please reach out if you have any questions.

Kind Regards,

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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From: Cityrenewal
Sent: Tuesday, 20 May 2025 12:27 PM
To: Woolworths Dickson < 1073Dickson@woolworths.com.au >; Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Hi Sch 2.2(a)(ii)

Thank you for your response. Would Wednesday 21 May at 3pm work for you? We will meet you outside the Woolworths trolley bay as shown below.

Regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

T:

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Woolworths Dickson < 1073Dickson@woolworths.com.au >
Sent: Monday, 19 May 2025 8:04 AM
To: Sch 2.2(a)(ii) @woolworths.com.au >
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

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Hi All,

Unfortunately I am not available on the Thursday or Monday suggested, and I may be out for the next 3 weeks.

Is it possible to arrange this meeting for Wednesday or Friday of this week?

Kind Regards,

Sch 2.2(a)(ii)

Dickson 1073

NSW/ACT Supermarkets

<http://i.imgur.com/q5HiYd9.gif> 02 6132 9810

<http://i.imgur.com/JOeSple.gif> 1 073dickson@woolworths.com.au

On Mon, May 19, 2025 at 6:35 AM Sch 2.2(a)(ii) wrote:

Hi Julia,

I am Sydney based so meetings outside of 9am - 3pm are somewhat challenging for me as I will have to drive.

If Sch 2.2(a)(ii) would like my presence at this meeting Sch 2.2(a)(ii) Woolworths Dickson please advise) is it possible to reschedule?

Otherwise Sch 2.2(a)(ii) may be able to attend without Property.

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

1 Woolworths Way Bella Vista, NSW 2153

<https://lh4.googleusercontent.com/AfzpxasWHiv2AtvdXI7QVvsme22Uad7s443NisTwnu_gxOkpoFEE2OUJf50p_e827Gx01LHqY9ck-lwGvOAQe2vBINi7q_jcFaMyRy9cUPJqD5DKK9ySffmmlfQvjYEC-HYBUurR>

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Wed, 14 May 2025 at 13:08, Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

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ACT Government

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Team Response

Event Sentiment	Neutral
Date and Time	21/7/2025 3:03 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design
Address	
Users	User 7: City Renewal
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4343
Properties	

Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals

reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 18/7/2025 11:30 am

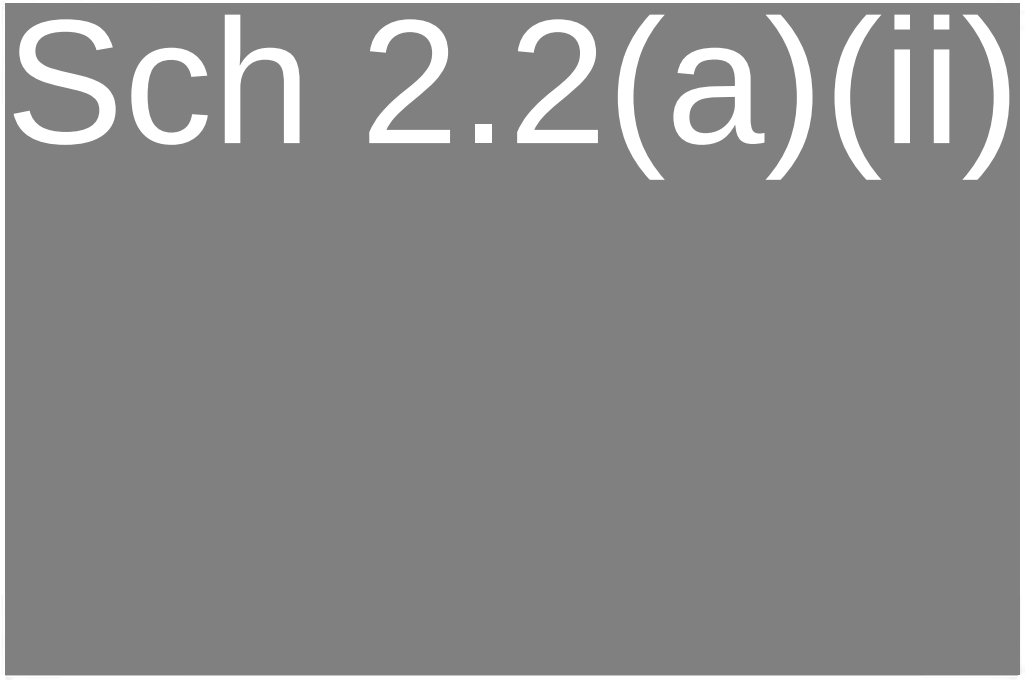
Initiative/s

Topics Communication, engagement and participation

Address

Users User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley

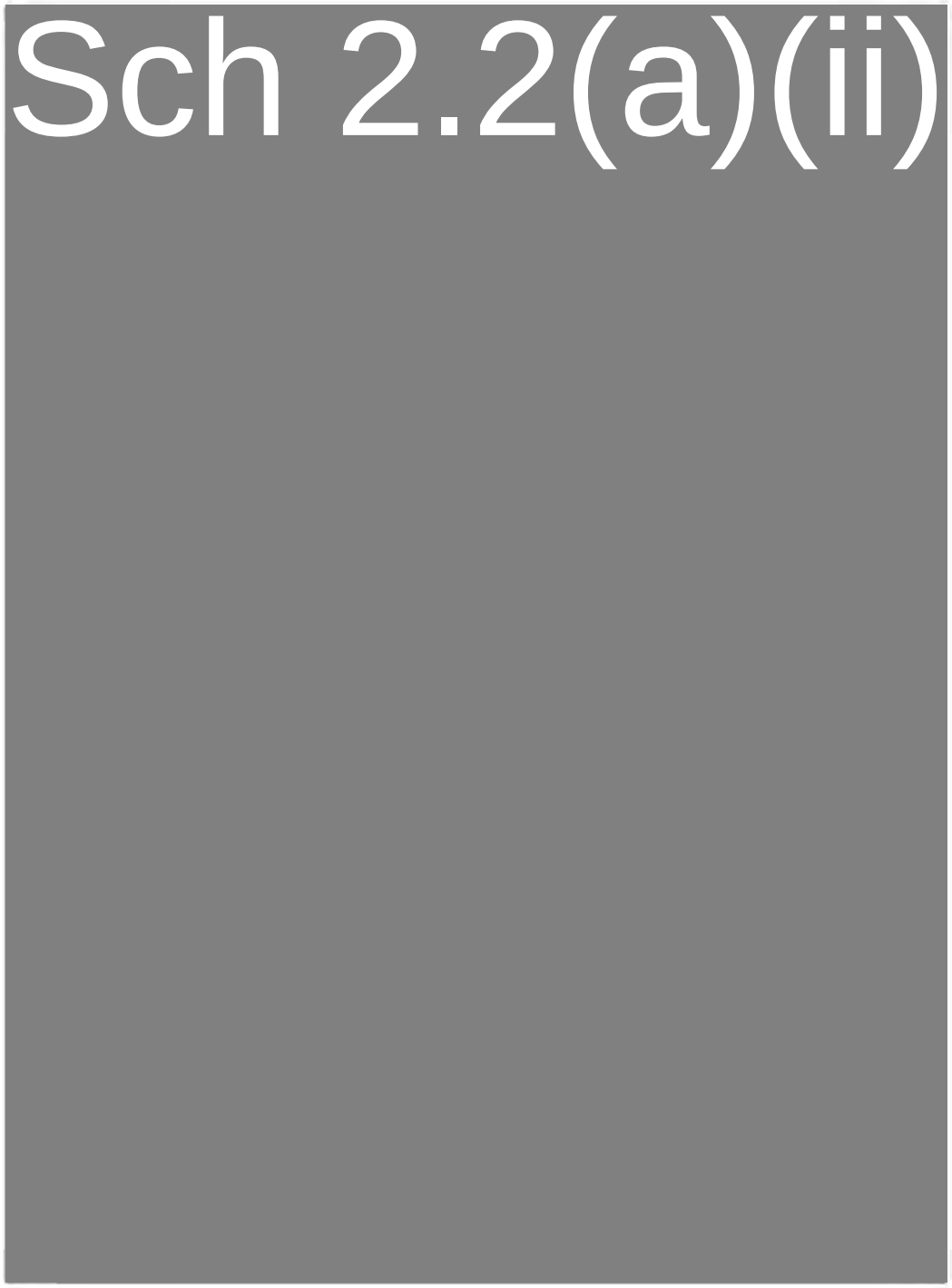
Stakeholders



Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4342
Properties	

Event

Summary	RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing

Stakeholder Comments

OFFICIAL

Hi Sch 2.2(a)(ii) [redacted]

We are currently updating the Dickson Streetscape concept masterplan and reviewing existing loading access arrangements at the rear of shops along Dickson Place. Could you please provide the following details regarding your deliveries:

* the size and type of your delivery trucks
* how delivery trucks currently access and exit your loading zone.

Thank you,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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From: Cityrenewal <cityrenewal@act.gov.au>
Sent: Friday, 23 May 2025 4:25 PM
To: Cityrenewal <cityrenewal@act.gov.au>; Sch 2.2(a)(ii)
<bwiggill@woolworths.com.au>; aparsons1 Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

OFFICIAL

Hi Sch 2.2(a)(ii)

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday.

Look forward to hearing from you and please reach out if you have any questions.

Kind Regards,

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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We acknowledge the Ngunnawal people as Traditional Custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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From: Cityrenewal
Sent: Tuesday, 20 May 2025 12:27 PM
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Hi Sch 2.2(a)(ii)

Thank you for your response. Would Wednesday 21 May at 3pm work for you? We will meet you outside the Woolworths trolley bay as shown below.

Regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

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From: Woolworths Dickson < 1073Dickson@woolworths.com.au >
Sent: Monday, 19 May 2025 8:04 AM
Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi All,

Unfortunately I am not available on the Thursday or Monday suggested, and I may be out for the next 3 weeks.

Is it possible to arrange this meeting for Wednesday or Friday of this week?

Kind Regards,

Sch 2.2(a)(ii)

Dickson 1073

NSW/ACT Supermarkets

<http://i.imgur.com/q5HiYd9.gif> 02 6132 9810

<http://i.imgur.com/JOeSpIe.gif> 1 073dickson@woolworths.com.au

On Mon, May 19, 2025 at 6:35 AM Bryan Wiggill < bwiggill@woolworths.com.au > wrote:

Hi Julia,

I am Sydney based so meetings outside of 9am - 3pm are somewhat challenging for me as I will have to drive.

I Sch 2.2(a)(ii) would like my presence at this meeting Sch 2.2(a)(ii) @Woolworths Dickson please advise) is it possible to reschedule?

Otherwise Sch 2.2(a)(ii) may be able to attend without Property.

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

E bwiggill@woolworths.com.au

1 Woolworths Way Bella Vista, NSW 2153

<https://lh4.googleusercontent.com/AfzpxasWHiv2AtvdXI7QVvsme22Uad7s443NisTwnu_gxOkpoFEE2OUJf50p_e827Gx01LHqY9ck-lwGvOAQe2vBINi7q_jcFaMyRy9cUPJqD5DKK9ySffmmlfQvjYEC-HYBUurR>

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Wed, 14 May 2025 at 13:08, Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

City Renewal Authority
ACT Government

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Team Response	
Event Sentiment	Neutral
Date and Time	15/7/2025 10:35 am
Initiative/s	Dickson Shops Upgrade, Dickson Streetscape Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 7: City Renewal
Stakeholders	Stakeholder 25810: 073dickson@woolworths.com.au, Stakeholder 25809: anthonymckinlay2@woolworths.com.au, Stakeholder 25762: Paul Langley, Stakeholder 25761: Jason Hall, Stakeholder 25760: Angus Parsons, Stakeholder 25464: Zhu, Julia, Stakeholder 24917: Bryan Wiggill, Stakeholder 23734: Josh Knox
Location	
Projects	Project 3: Dickson
Id	4338
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	Neutral

Date and Time	26/6/2025 12:48 pm
Initiative/s	Correspondence and enquiries
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility
Address	
Users	User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

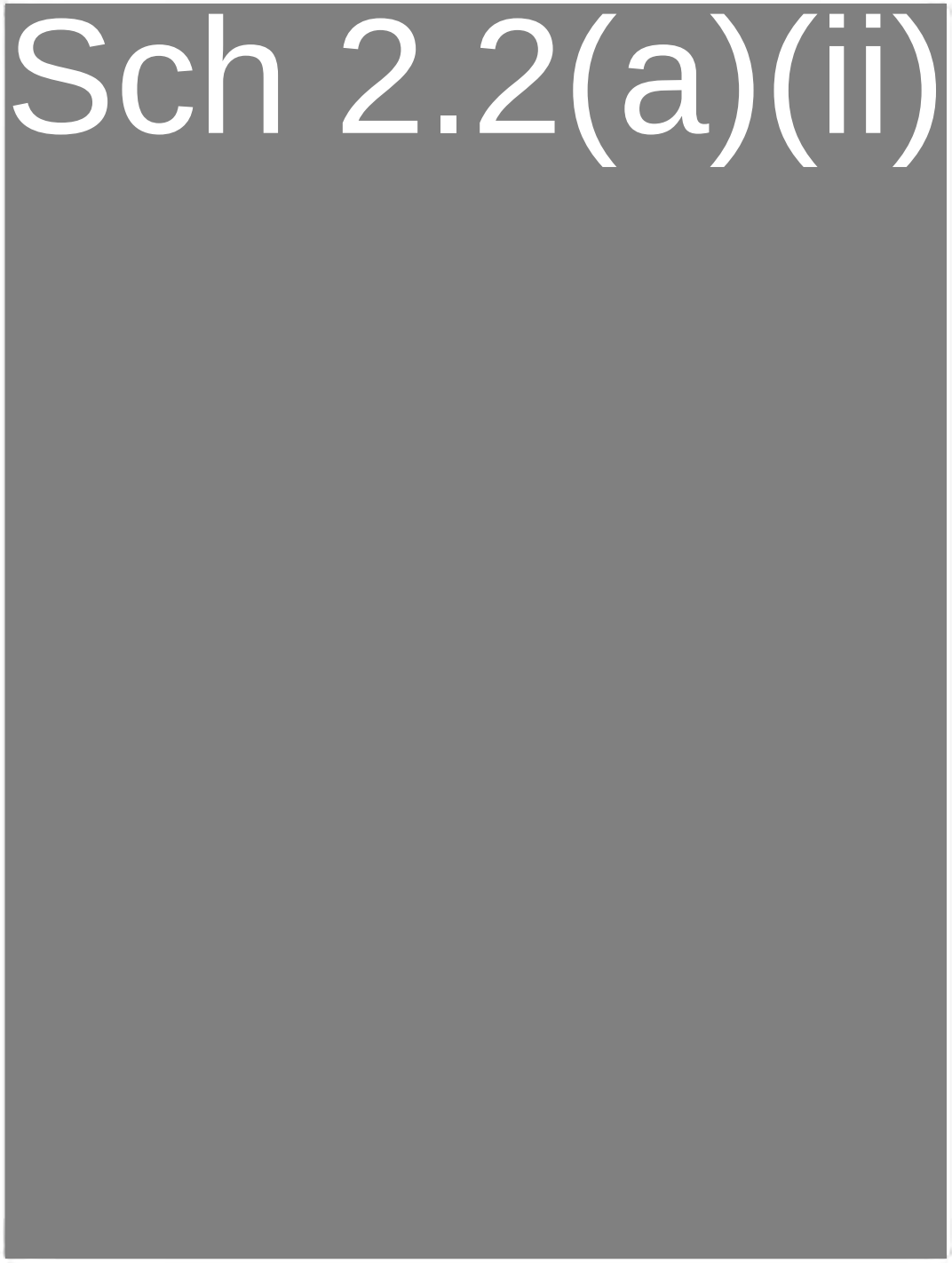
Sch 2.2(a)(ii)

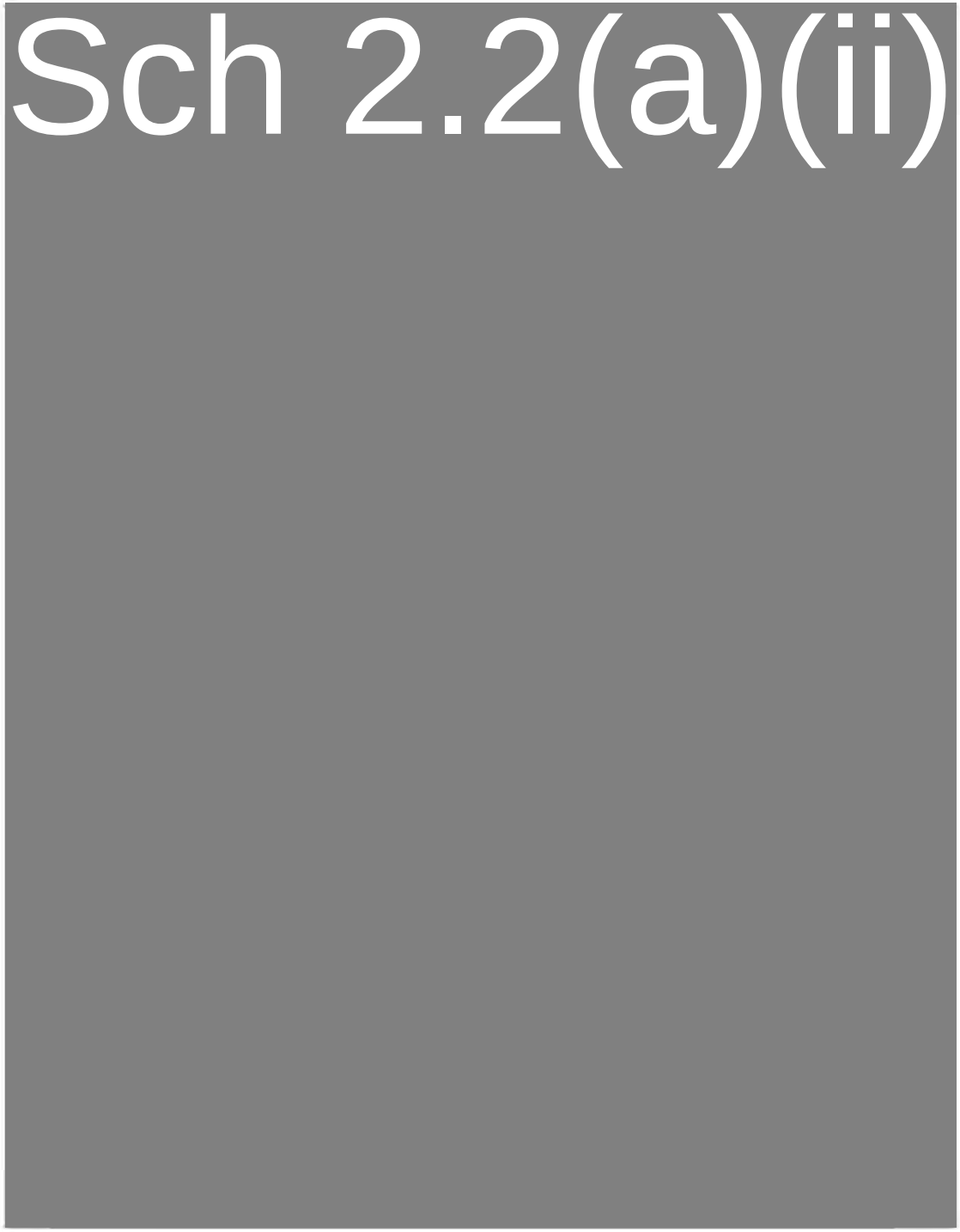
Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4314
Properties	

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving

to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard 35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a

tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 29/5/2025 3:30 pm

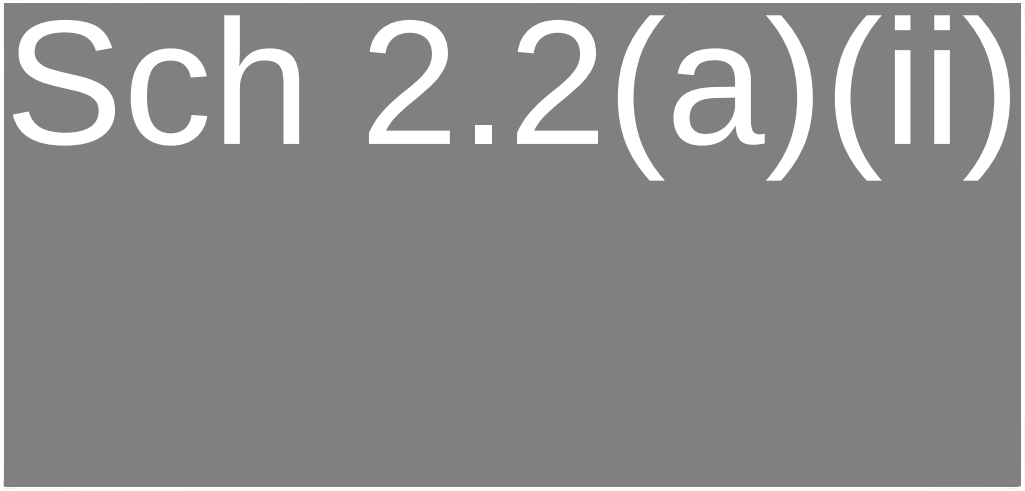
Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4281

Properties

Event

Summary Email from Julia Zhu to Woolworths Dickson following the stakeholder meeting on 21 May.

Event Type Email or letter - outgoing

Stakeholder Hi Sch 2.2(a)(ii)

Comments

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light

	on the laneway wall with your building owner on Monday. Look forward to hearing from you and please reach out if you have any questions. Kind Regards, Julia Zhu Project Manager, Design & Place Strategy
Team Response	
Event Sentiment	Neutral
Date and Time	23/5/2025 4:24 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Communication, engagement and participation
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4277
Properties	

Event

Summary	Meeting with Woolworths Dickson store manager - Sch 2.2(a)(ii) Held: 3-3:30pm 21 May 2025 at Dickson Woolworths site.
Event Type	Stakeholder meeting

Stakeholder Comments	• Existing lighting in laneway was put in approx. 3 years ago. • Comfortable with proposed new light on building facade in the side entrance laneway. • Comfortable with the proposed trolley bay configurations in carpark. • Noted the pavement will be the part that effects Woolworths the most - clear communication around timing and staging was requested.
Team Response	Feedback also entered into Phase 4 feedback database.
Event Sentiment	Neutral
Date and Time	21/5/2025 3:30 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4276
Properties	

Event

Summary	Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing
Stakeholder Comments	OFFICIAL

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

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Team Response	
Event Sentiment	Neutral
Date and Time	14/5/2025 1:13 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Communication, engagement and participation
Address	
Users	User 7: City Renewal
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4252
Properties	

Event

Summary	Email to Woolworths Dickson regarding the Dickson Shops - Business needs survey.

Event Type	Email or letter - outgoing
Stakeholder Comments	H Sch 2.2(a)(ii)

I hope you are well.

As we discussed in our recent catch up, we are now collecting business details through a survey to help us better understand business needs to inform the Dickson Shops construction plan. To assist us, we are collecting information about operating hours, peak business times, access to delivery and any future plans you may.

To share your businesses details with us please complete our business needs survey at your earliest convenience. If you require assistance to complete the survey or would prefer to provide these details in person, via email or on the phone, please let me know and I can assist further.

Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available.

If you have any questions, please reach out.

Thank you.

Team Response	
Event Sentiment	Neutral
Date and Time	24/2/2025 4:04 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Construction:Other
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	

Projects	Project 3: Dickson
Id	4105
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Targeted business and building owner email Submit feedback on our plans for Dickson Streets | Pedestrian-friendly streets are good for business
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Submit feedback on our plans for streets in the Dickson Group Centre The ACT Government's City Renewal Authority is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. You're invited to provide feedback and ideas on a concept masterplan for future public space upgrades in the Dickson Group Centre. Walkable cities offer a wide range of health, environmental and economic benefits, with research showing that pedestrian-friendly streets can help boost trading by up to 40%. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. Building on the Dickson Place Plan, the concept masterplan will establish a direction for future public space development, ensuring that it aligns with the overarching goals and aspirations of the community. How to get involved Feedback and public consultation is open until Wednesday 26 February 2025. As a nearby business, property owner or manager, we are seeking your insights on the potential impacts, opportunities, and challenges associated with the Dickson streets concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Thank you to all those who have already contributed their feedback. Click here to visit YourSay Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601

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Event Sentiment	
Date and Time	17/2/2025 1:40 pm
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location

Projects

Id

Properties

Project 3: Dickson

4079

Event

Summary	Dickson Shops | February 12 update Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other requirements, and can be delivered within the project budget. Complete the business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO

Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 12/2/2025 3:55 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Location

Projects	Project 3: Dickson
Id	4074
Properties	

Event

Summary	Doorknock to notify businesses about geotechnical drilling work in the area to happen on 13 and 14 January.
	out of scope
Event Type	Doorknock
Stakeholder Comments	Comment's from businesses included:
	out of scope

Team Response	[redacted]
Event Sentiment	Neutral
Date and Time	13/1/2025 3:15 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	[redacted]
Location	
Projects	Project 3: Dickson
Id	4022
Properties	

Event

Summary	Sch 2.2(a)(ii)
Event Type	Doorknock
Stakeholder	Doorknocking businesses
Comments	Comments: out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	11/11/2024 12:00 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland

Stakeholders	[redacted]
Location	
Projects	Project 3: Dickson
Id	3896
Properties	

Event

Summary	Doorknock to discuss design for Dickson Shops upgrade Handed flyer promoting Dickson shops upgrades business drop-in session
Event Type	Face-to-face conversation
Stakeholder Comments	
Team Response	
Event Sentiment	Neutral
Date and Time	22/2/2024 2:43 pm
Initiative/s	Dickson Shops Upgrade

Topics	Communication, engagement and participation
Address	
Users	User 65: Amelia Simson
Stakeholders	Sch 2.2(a)(ii)
Location	Dickson shops
Projects	Project 3: Dickson
Id	3544
Properties	

Stakeholder 25760: Angus Parsons

Mobile	
Address	
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Retail
Secondary Email	
First Name	Sch 2.2(a)(ii)
Last Name	
Email	
Projects	Project 3: Dickson
Role	
Notes	
Phone	
Title	
Organisation	Woolworths
Web Address	

Event

Summary	Dickson Shops upgrade | May 2026 Dickson Shops upgrade | May 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: May 2026 Construction is being carried out in stages and is expected to

take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unexpected underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a are being undertaken in the first half of 2026 – please see staging diagram below. Work in stage 4a will continue in May in Taglietti Square. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Brass lettering being installed in Taglietti Square. Recent construction In April, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure. Demolition and removal of existing pavement. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Work on underground services next to the Dickson Library, Joan Kellet Way and car park. Upcoming construction In May, you'll see: Ongoing stormwater system replacement. Demolition and removal of existing pavement. Concrete pouring, pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Icon Water will adjust service pit levels on site near Australia Post on Wednesday, 6 May 2026. Complex will prepare the area on Tuesday, 5 May 2026, and restore it on Thursday, 7 May 2026. Disruption during these works is expected to be minimal. Work to commence for stage three Stage 3 of the project will start in May. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. Please see staging diagram below for the Stage 3 area. Further construction fencing will be installed to allow construction to take place for this stage. Pedestrian detours will be in place. Large vehicles will continue to enter and exit the site throughout May. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Temporary change to disability parking Disability car parking spaces will be temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. Details of the nearby alternative accessible parking arrangements will be communicated to businesses and the community ahead of

any changes. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/5/2026 11:26 am

Initiative/s

Binder 8, 659

Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	4844
Properties	

Event

Summary	Dickson Shops upgrade | April 2026 Dickson Shops upgrade | April 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: April 2026 Zero-emission electric excavator hammering underground footings. Recent construction In March, the following work was undertaken in stages one and two: Excavation and trenching works. Stormwater works, including removal of existing pits and pipes and installation of new stormwater infrastructure. Installation of electrical pits and cables. Concrete pouring for

footings and preparation for pavement. Formation of structural wall in Taglietti Square. Preparation for new furniture. Upcoming construction In April, you'll see: Ongoing stormwater system replacement. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of decorative concrete in preparation for new paving and brass lettering to be installed in Taglietti Square. Laying brickwork on structural wall in Taglietti Square. Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stage one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three are being completed in the first half of 2026 – please see staging diagram at the end of this message. Work to commence for stage four Work for stage four will commence in April with further site fencing being placed in Taglietti Square. This work will take place in area 4a (see staging diagram below). Work in area 4b will begin as scheduled as the project progresses through stages 1-3. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Large vehicles will continue to enter and exit the site throughout April. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and the car park to install services is being undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan.

Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 1/4/2026 5:42 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4767
Properties	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new

paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business, please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general

questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 4/3/2026 5:33 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

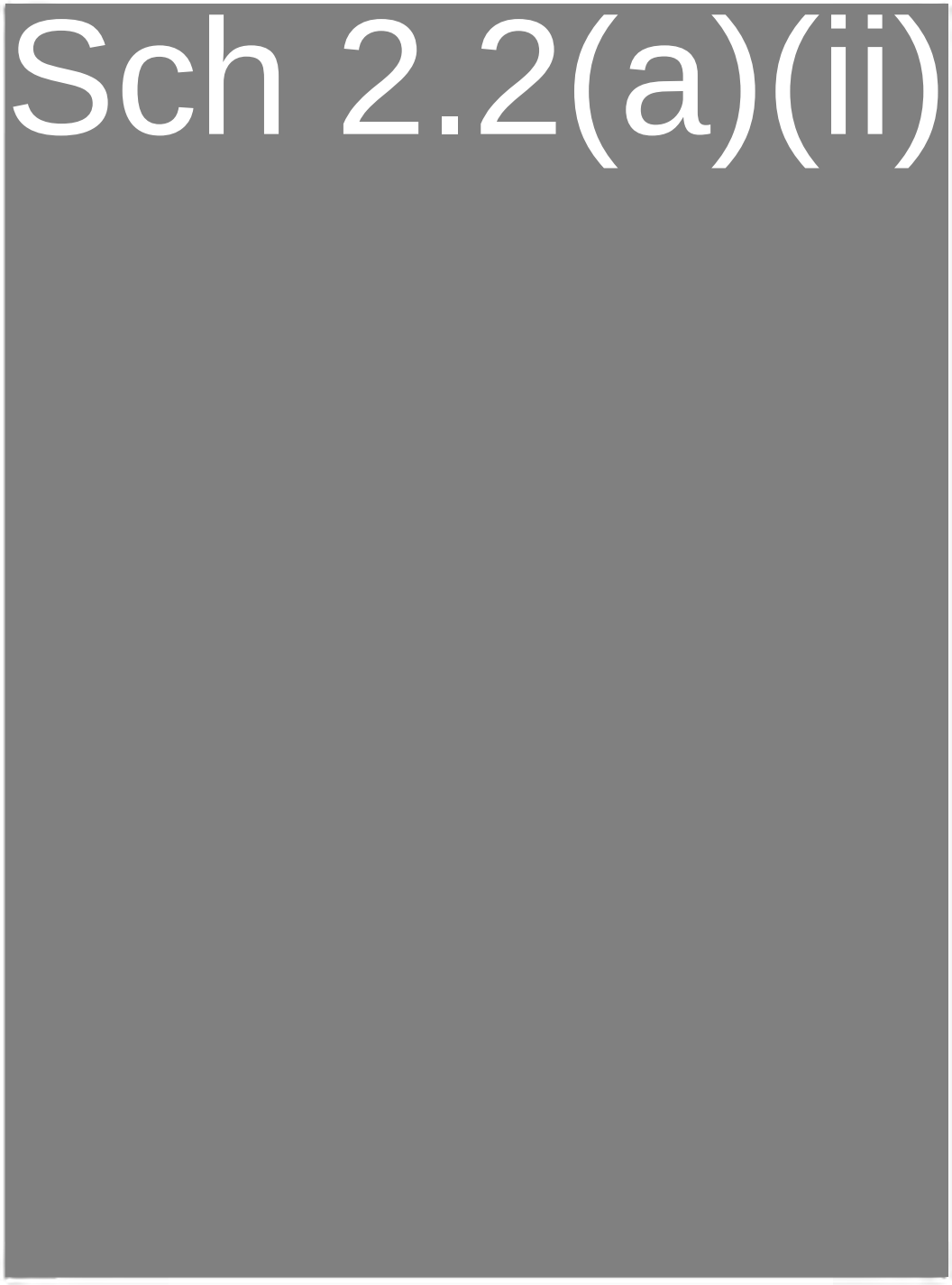
4689

Properties

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters,

	please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21 February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

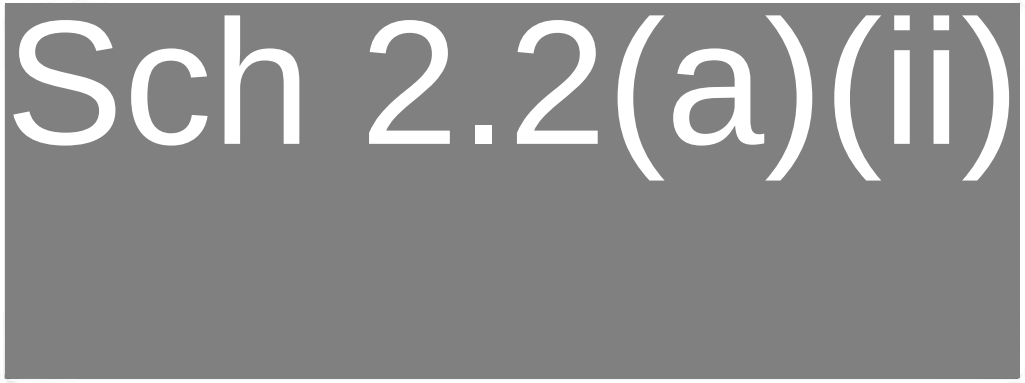
Location	
Projects	Project 3: Dickson
Id	4632
Properties	

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade.

Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	7/1/2026 11:00 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4586

Properties

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business

owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/12/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice
Address	

Users

User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4573
Properties	

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We

have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don’t hear from us or Complex Co then there’s no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	3/11/2025 4:45 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4491
Properties	

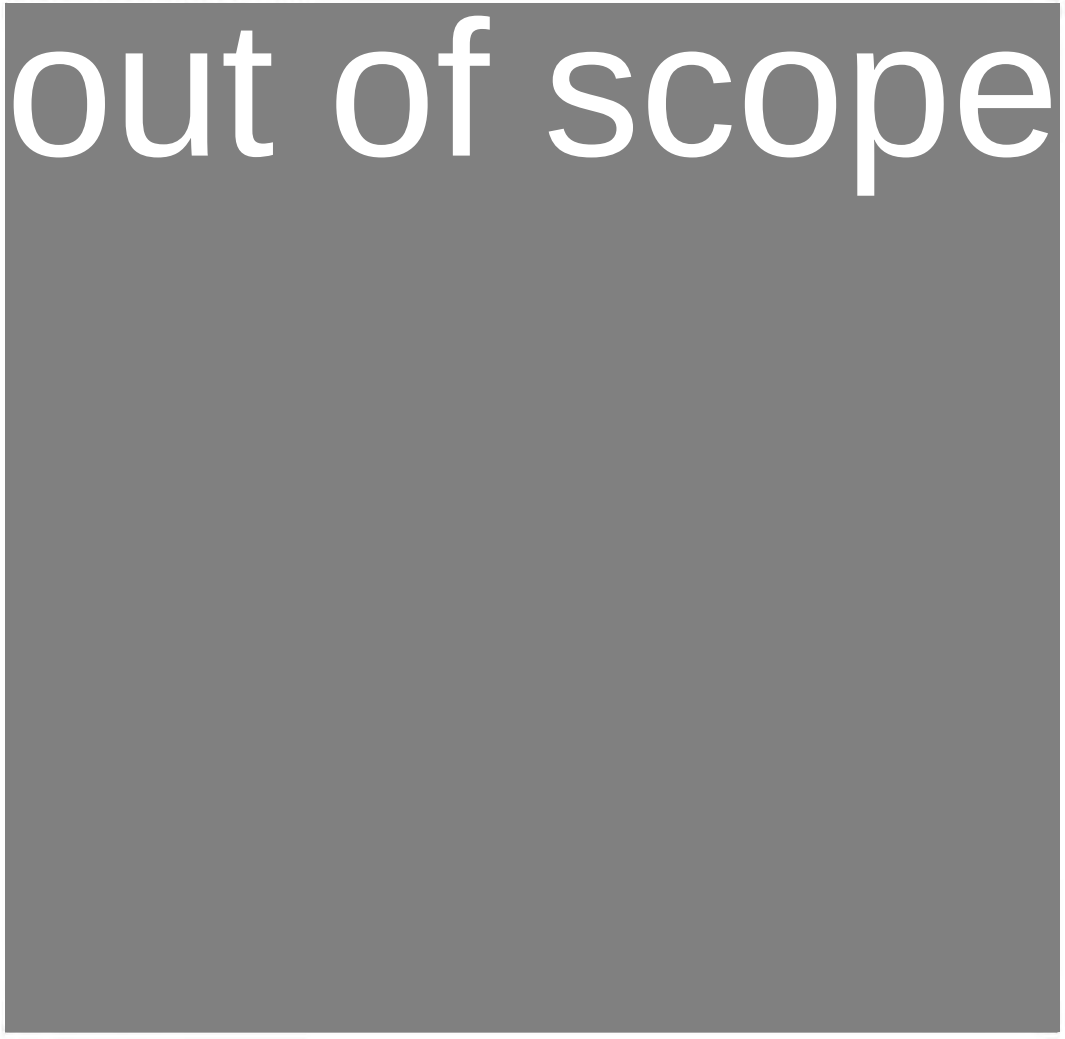
Event

Summary	Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

out of scope

Event Type	Doorknock
Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral

Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	



Location	
Projects	Project 3: Dickson
Id	4475

Properties

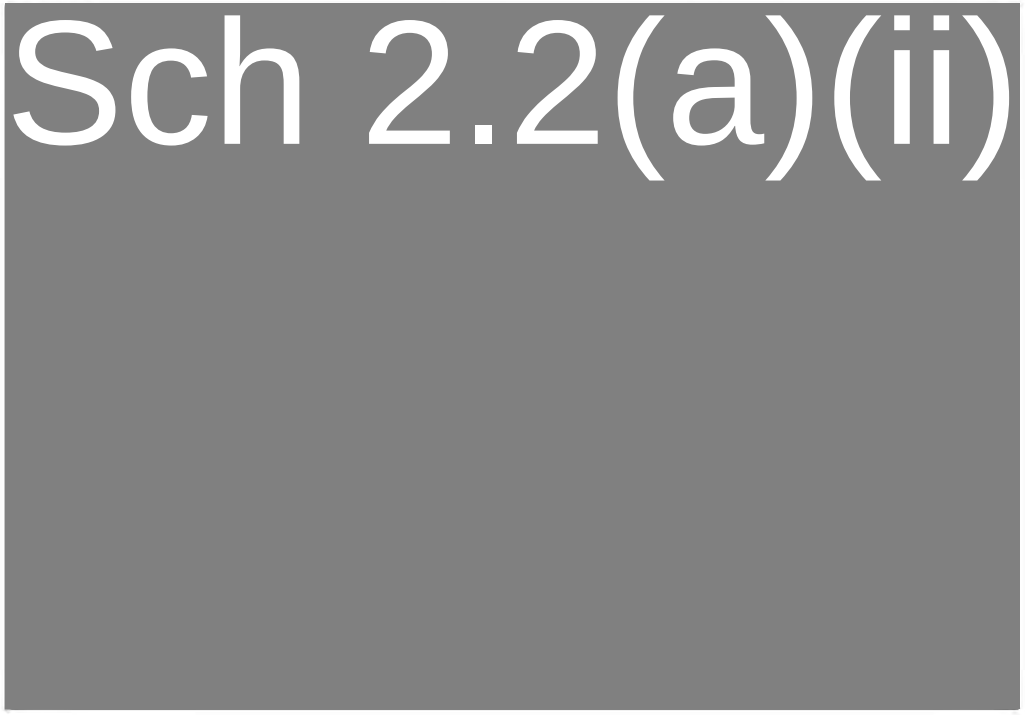
Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from

business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We’ve made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area’s character, and

paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	13/10/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	



Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4473

Properties

Event

Summary

Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers

Event Type

Doorknock

Stakeholder Comments

General Notes

* A number of businesses and the local church were closed; a flyer was placed under their doors.
* Most businesses were appreciative of the information provided and expressed willingness to assist.
* The most common enquiry related to project timelines.
* Some negative comments were also recorded (see below).

Business/Stakeholder Comments




out of scope

[redacted]

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

[redacted]

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4423
Properties	

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner.

Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 22/7/2025 3:05 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing
Stakeholder	OFFICIAL
Comments	

H Sch 2.2(a)(ii)

Thank you for your response. Much appreciated. I have forward this to our design team to ensure our masterplan to accommodate the access requirement.

Best regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Woolworths Dickson <1073Dickson@woolworths.com.au>
Sent: Saturday, 19 July 2025 5:05 PM
To: Cityrenewal <cityrenewal@act.gov.au>
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

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Hi Julia,

We have many different vehicles delivering to the store. Our largest are 26 pallet semi trailers. These trucks will generally drive as far as the pedestrian crossing between our store and the Tradies club carpark, and then back in utilising the painted island. To exit they usually complete a u turn and head back towards Badham street.

Kind Regards,

Sch 2.2(a)(ii)

On Tue, Jul 15, 2025 at 10:35 AM Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

We are currently updating the Dickson Streetscape concept masterplan and reviewing existing loading access arrangements at the rear of shops along Dickson Place. Could you please provide the following details regarding your deliveries:

- the size and type of your delivery trucks
- how delivery trucks currently access and exit your loading zone.

Thank you,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Cityrenewal < cityrenewal@act.gov.au >
Sent: Friday, 23 May 2025 4:25 PM
To: Cityrenewal < cityrenewal@act.gov.au >; 'Woolworths Dickson' < 1073Dickson@woolworths.com.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

OFFICIAL

Hi Sch 2.2(a)(ii)

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday.

Look forward to hearing from you and please reach out if you have any questions.

Kind Regards,

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

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GPO Box 158 Canberra City ACT 2601

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From: Cityrenewal
Sent: Tuesday, 20 May 2025 12:27 PM
To: Woolworths Dickson < 1073Dickson@woolworths.com.au >Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Hi Sch 2.2(a)(ii)

Thank you for your response. Would Wednesday 21 May at 3pm work for you? We will meet you outside the Woolworths trolley bay as shown below.

Regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Woolworths Dickson < 1073Dickson@woolworths.com.au >
Sent: Monday, 19 May 2025 8:04 AM
To: Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

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Hi All,

Unfortunately I am not available on the Thursday or Monday suggested, and I may be out for the next 3 weeks.

Is it possible to arrange this meeting for Wednesday or Friday of this week?

Kind Regards,

Sch 2.2(a)(ii)

Dickson 1073

NSW/ACT Supermarkets

<http://i.imgur.com/q5HiYd9.gif> 02 6132 9810

<http://i.imgur.com/JOeSple.gif> 1 073dickson@woolworths.com.au

On Mon, May 19, 2025 at 6:35 AM Sch 2.2(a)(ii) > wrote:

Hi Julia,

I am Sydney based so meetings outside of 9am - 3pm are somewhat challenging for me as I will have to drive.

I Sch 2.2(a)(ii) would like my presence at this meeting (Sch 2.2(a)(ii) @Woolworths Dickson please advise) is it possible to reschedule?

Otherwise Sch 2.2(a)(ii) may be able to attend without Property.

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

1 Woolworths Way Bella Vista, NSW 2153

<https://lh4.googleusercontent.com/AfzpxasWHiv2AtvdXI7QVvsme22Uad7s443NisTwnu_gxOkpoFEE2OUJf50p_e827Gx01LHqY9ck-lwGvOAQe2vBINi7q_jcFaMyRy9cUPJqD5DKK9ySffmmlfQvjYEC-HYBUurR>

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Wed, 14 May 2025 at 13:08, Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

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ACT Government

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Team Response	
Event Sentiment	Neutral
Date and Time	21/7/2025 3:03 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design
Address	
Users	User 7: City Renewal
Stakeholders	
Location	
Projects	Project 3: Dickson
Id	4343
Properties	

Sch 2.2(a)(ii)

Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email

Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	18/7/2025 11:30 am
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4342

Properties

Event

Summary	RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing
Stakeholder	OFFICIAL
Comments	

Hi Sch 2.2(a)(ii)

We are currently updating the Dickson Streetscape concept masterplan and reviewing existing loading access arrangements at the rear of shops along Dickson Place. Could you please provide the following details regarding your deliveries:

* the size and type of your delivery trucks
* how delivery trucks currently access and exit your loading zone.

Thank you,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

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From: Cityrenewal <cityrenewal@act.gov.au>
Sent: Friday, 23 May 2025 4:25 PM
To: Cityrenewal <cityrenewal@act.gov.au>; 'Woolworths Dickson' <1073Dickson@woolworths.com.au>; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

OFFICIAL

Hi Sch 2.2(a)(ii)

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday.

Look forward to hearing from you and please reach out if you have any questions.

Kind Regards,

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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[https://www.act.gov.au/cityrenewal/home]

We acknowledge the Ngunnawal people as Traditional Custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

From: Cityrenewal
Sent: Tuesday, 20 May 2025 12:27 PM
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Hi Sch 2.2(a)(ii)

Thank you for your response. Would Wednesday 21 May at 3pm work for you? We will meet you outside the Woolworths trolley bay as shown below.

Regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

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ACT Government

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ABN 40 746 096 162

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From: Woolworths Dickson < 1073Dickson@woolworths.com.au >
Sent: Monday, 19 May 2025 8:04 AM
Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii) <
Sch 2.2(a)(ii)
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi All,

Unfortunately I am not available on the Thursday or Monday suggested, and I may be out for the next 3 weeks.

Is it possible to arrange this meeting for Wednesday or Friday of this week?

Kind Regards,

Sch 2.2(a)(ii)

Dickson 1073

NSW/ACT Supermarkets

<http://i.imgur.com/q5HiYd9.gif> 02 6132 9810

<http://i.imgur.com/JOeSpIe.gif> 1 073dickson@woolworths.com.au

On Mon, May 19, 2025 at 6:35 AM Bryan Wiggill < bwiggill@woolworths.com.au > wrote:

Hi Julia,

I am Sydney based so meetings outside of 9am - 3pm are somewhat challenging for me as I will have to drive.

If Greg would like my presence at this meeting (Sch 2.2(a)(ii) @Woolworths Dickson please advise) is it possible to reschedule?

Otherwise Sch 2.2(a)(ii) may be able to attend without Property.

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

1 Woolworths Way Bella Vista, NSW 2153

<https://lh4.googleusercontent.com/AfzpxasWHiv2AtvdXI7QVvsme22Uad7s443NisTwnu_gxOkpoFEE2OUJf50p_e827Gx01LHqY9ck-lwGvOAQe2vBINi7q_jcFaMyRy9cUPJqD5DKK9ySffmmlfQvjYEC-HYBUurR>

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Wed, 14 May 2025 at 13:08, Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601
cityrenewalCBR.com.au [http://www.cityrenewalcbr.com.au/]

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[https://www.act.gov.au/cityrenewal/home]

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Team Response	
Event Sentiment	Neutral
Date and Time	15/7/2025 10:35 am
Initiative/s	Dickson Shops Upgrade, Dickson Streetscape Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 7: City Renewal
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson

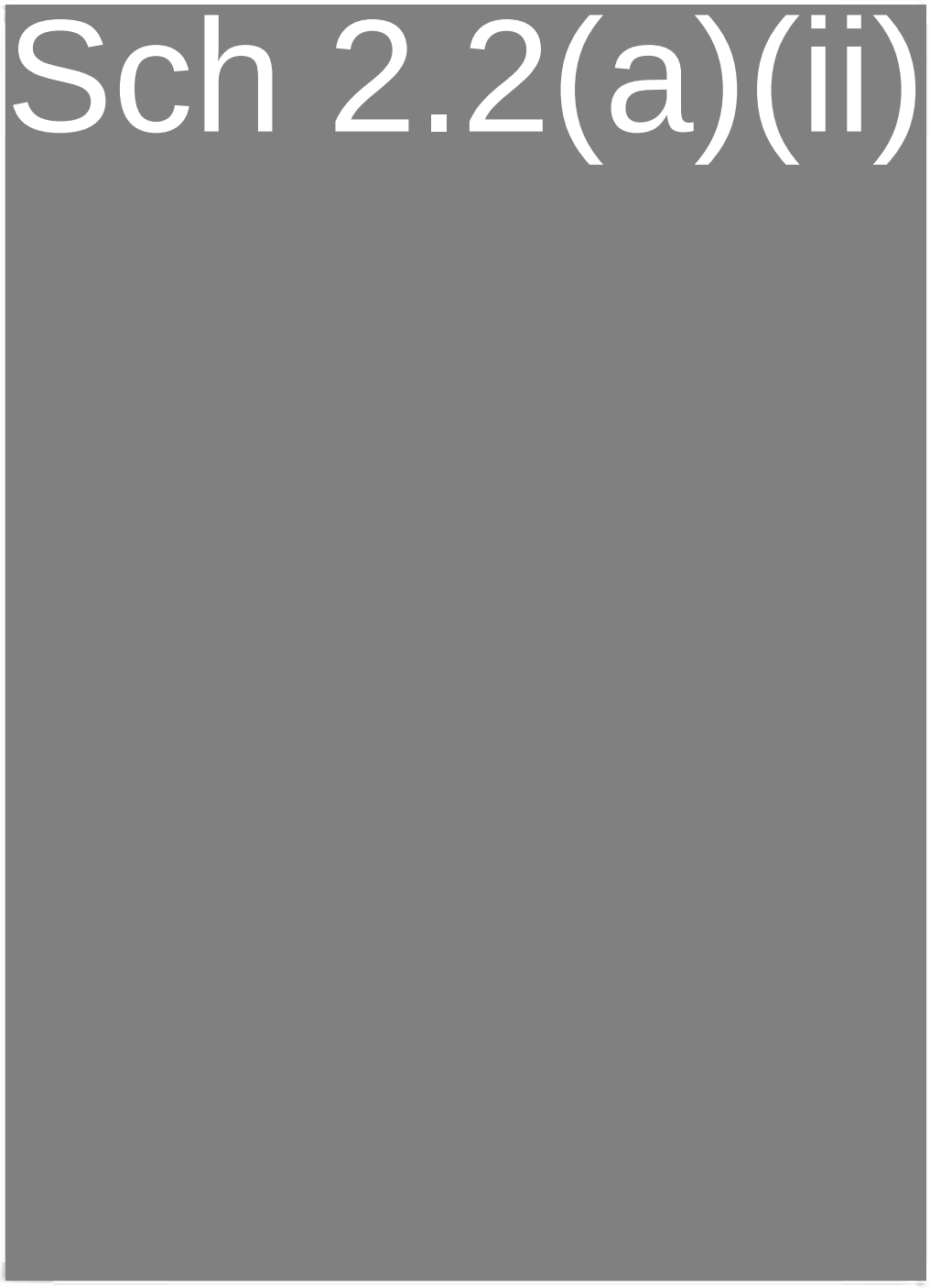
Id	4338
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please

	contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	Neutral
Date and Time	26/6/2025 12:48 pm
Initiative/s	Correspondence and enquiries
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility
Address	
Users	User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

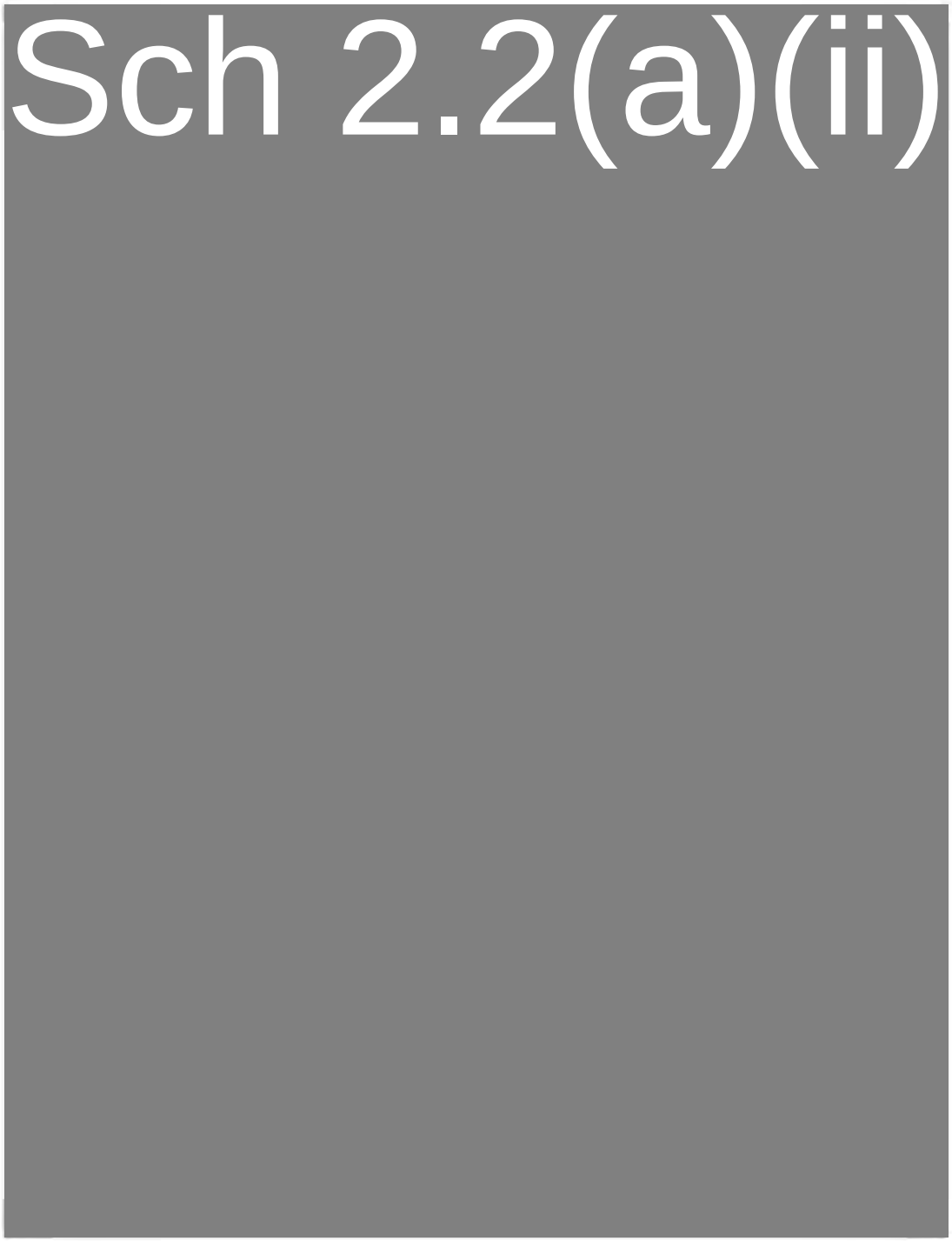
Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4314
Properties	

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update

In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard 35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust

Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 29/5/2025 3:30 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Email from Julia Zhu to Woolworths Dickson following the stakeholder meeting on 21 May.
Event Type	Email or letter - outgoing

Stakeholder Comments	Hi Sch 2.2(a)(ii) Thank you for meeting with us on Wednesday to discuss the updated design. We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday. Look forward to hearing from you and please reach out if you have any questions. Kind Regards, Julia Zhu Project Manager, Design & Place Strategy
Team Response	
Event Sentiment	Neutral
Date and Time	23/5/2025 4:24 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Communication, engagement and participation
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4277
Properties	

Stakeholder 25148 Sch 2.2(a)(ii)

Mobile	
Address	
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Business employee
Secondary Email	
First Name	Sch 2.2(a)(ii)
Last Name	
Email	@woolworths.com.au
Projects	Project 3: Dickson
Role	
Notes	
Phone	
Title	Mr
Organisation	Woolworths Group
Web Address	

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction

update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business,

please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/3/2026 5:33 pm
Initiative/s	
Topics	Construction:Notice
Address	

Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4689
Properties	

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage

one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21

February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4632
Properties	

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	

Team Response

Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3

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Event Sentiment	
Date and Time	7/1/2026 11:00 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

[redacted]

Location	
Projects	Project 3: Dickson
Id	4586
Properties	

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to

construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once

again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 18/12/2025 3:00 pm

Initiative/s

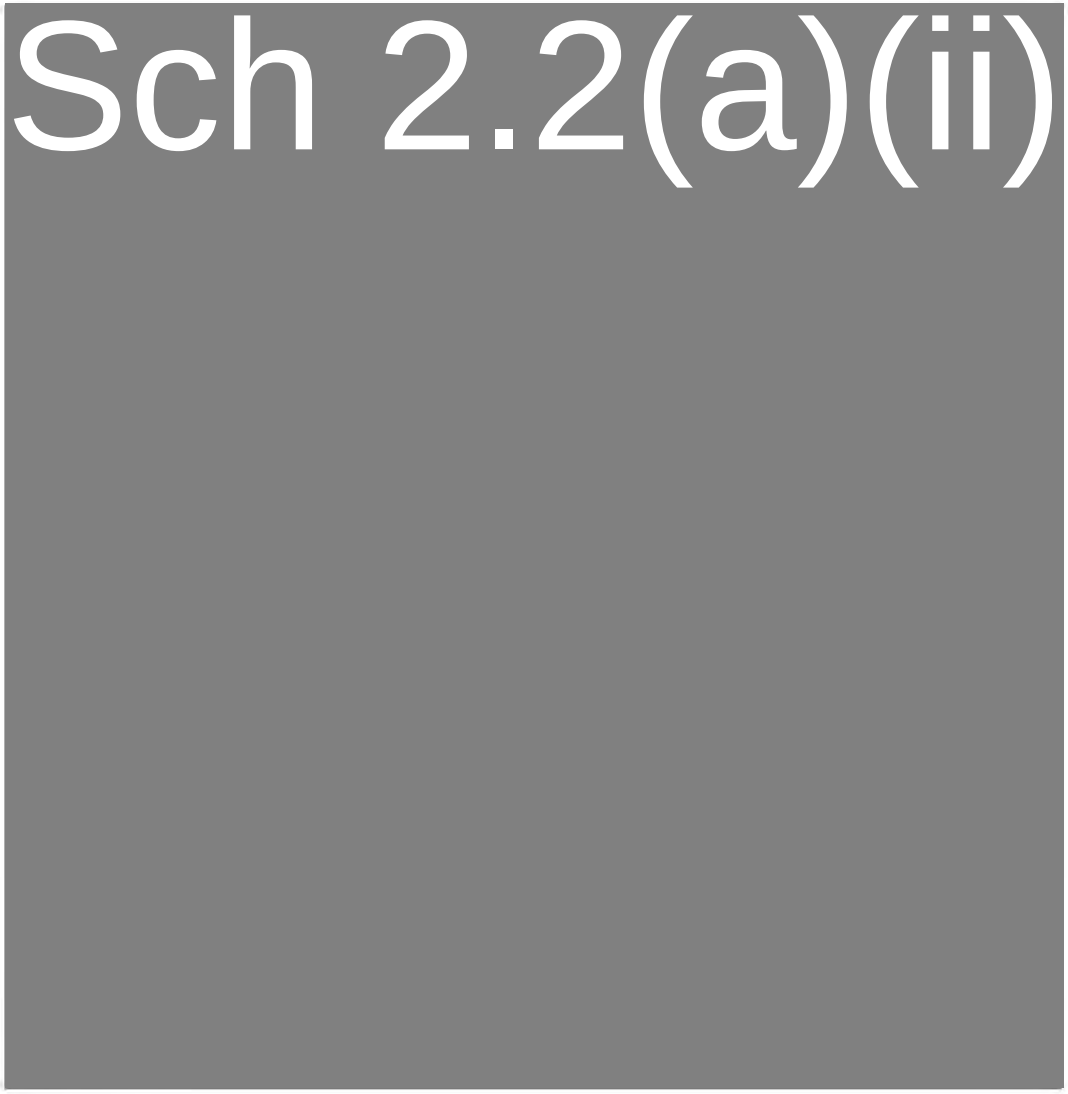
Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)



Location

Projects

Project 3: Dickson

Id

4573

Properties

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take

between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don't hear from us or Complex Co then there's no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 3/11/2025 4:45 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

[redacted]

Location

Projects Project 3: Dickson

Id 4491

Properties

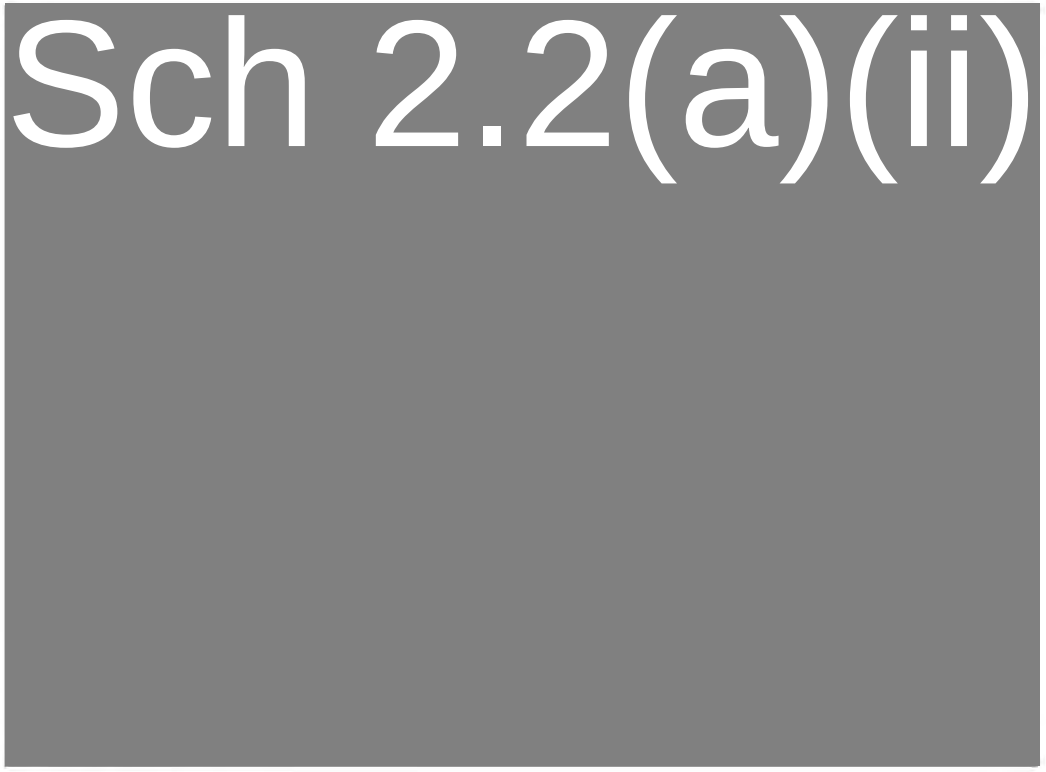
Event

Summary Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.

[redacted]

Event Type Doorknock

Stakeholder Comments	out of scope
Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4475
Properties	

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	

Team Response

Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding

undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	13/10/2025 3:00 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

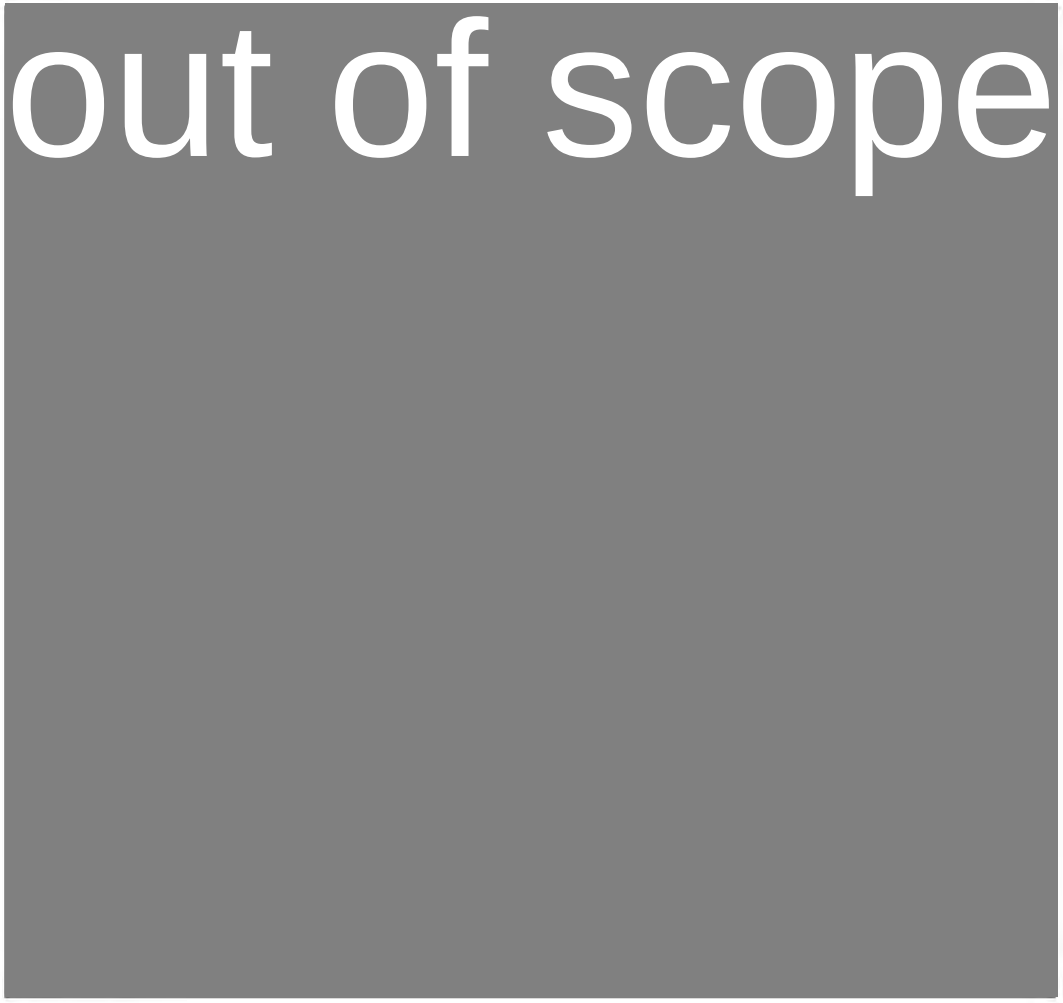
Location	
Projects	Project 3: Dickson
Id	4473
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers
Event Type	Doorknock
Stakeholder Comments	General Notes * A number of businesses and the local church were closed; a flyer was placed under their doors. * Most businesses were appreciative of the information provided and expressed willingness to assist. * The most common enquiry related to project timelines. * Some negative comments were also recorded (see below).

Business/Stakeholder Comments





Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath

Stakeholders

Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4423

Properties

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	22/7/2025 3:05 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4344
Properties	

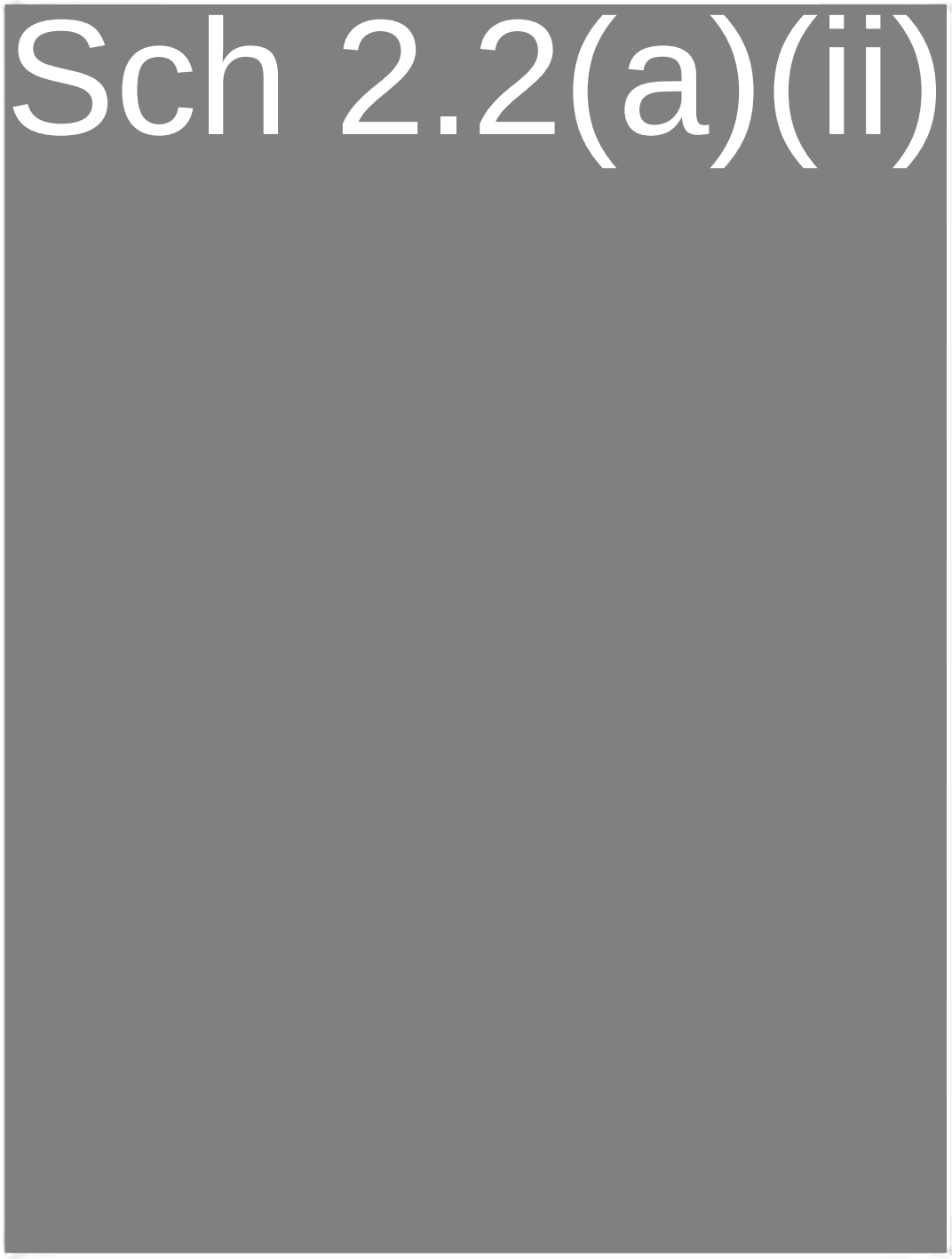
Event

Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	18/7/2025 11:30 am
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

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Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4342
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include

public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment Neutral

Date and Time 26/6/2025 12:48 pm

Initiative/s Correspondence and enquiries

Topics Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility

Address

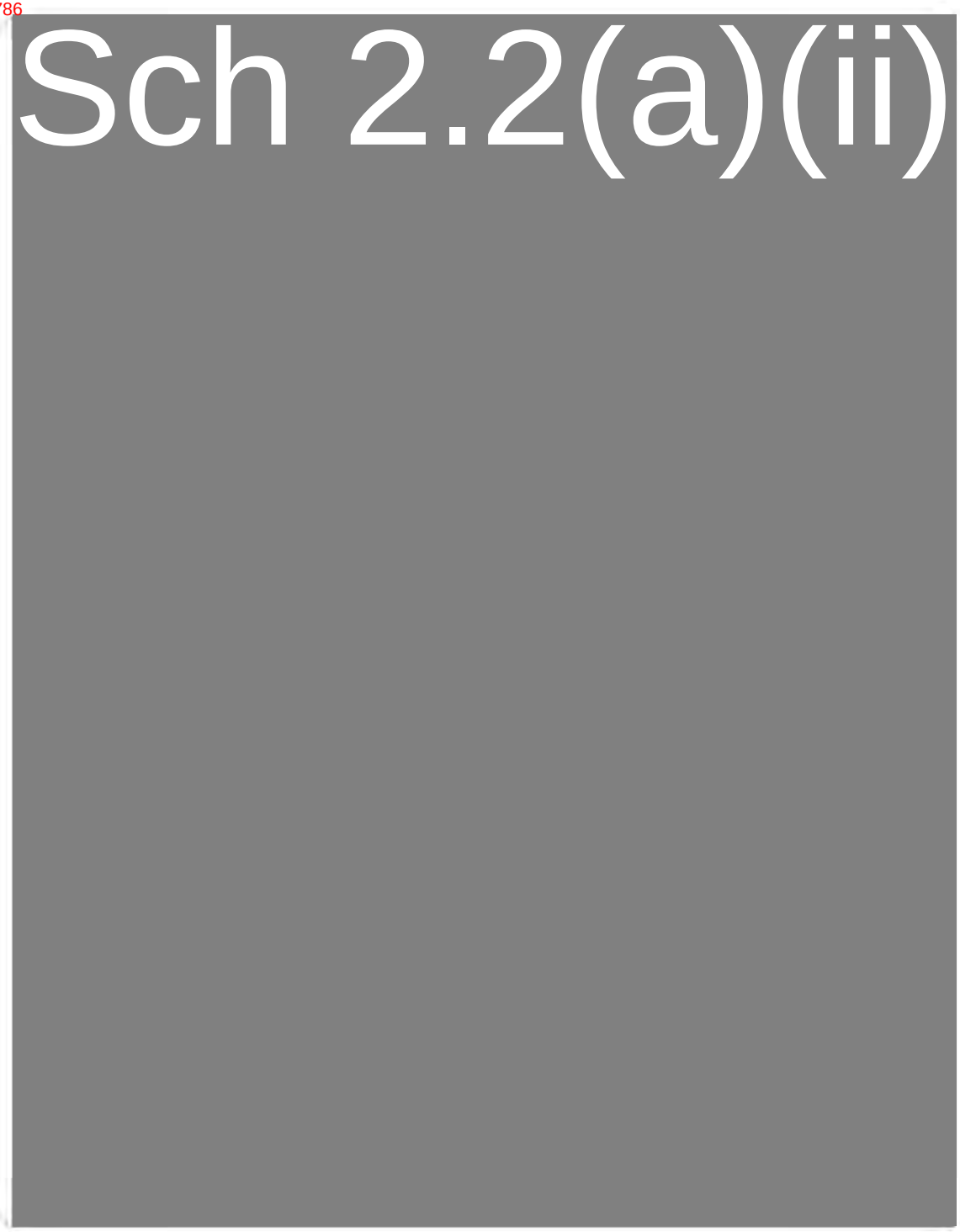
Users User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Ian Horley, User 6: Mark Usherwood

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

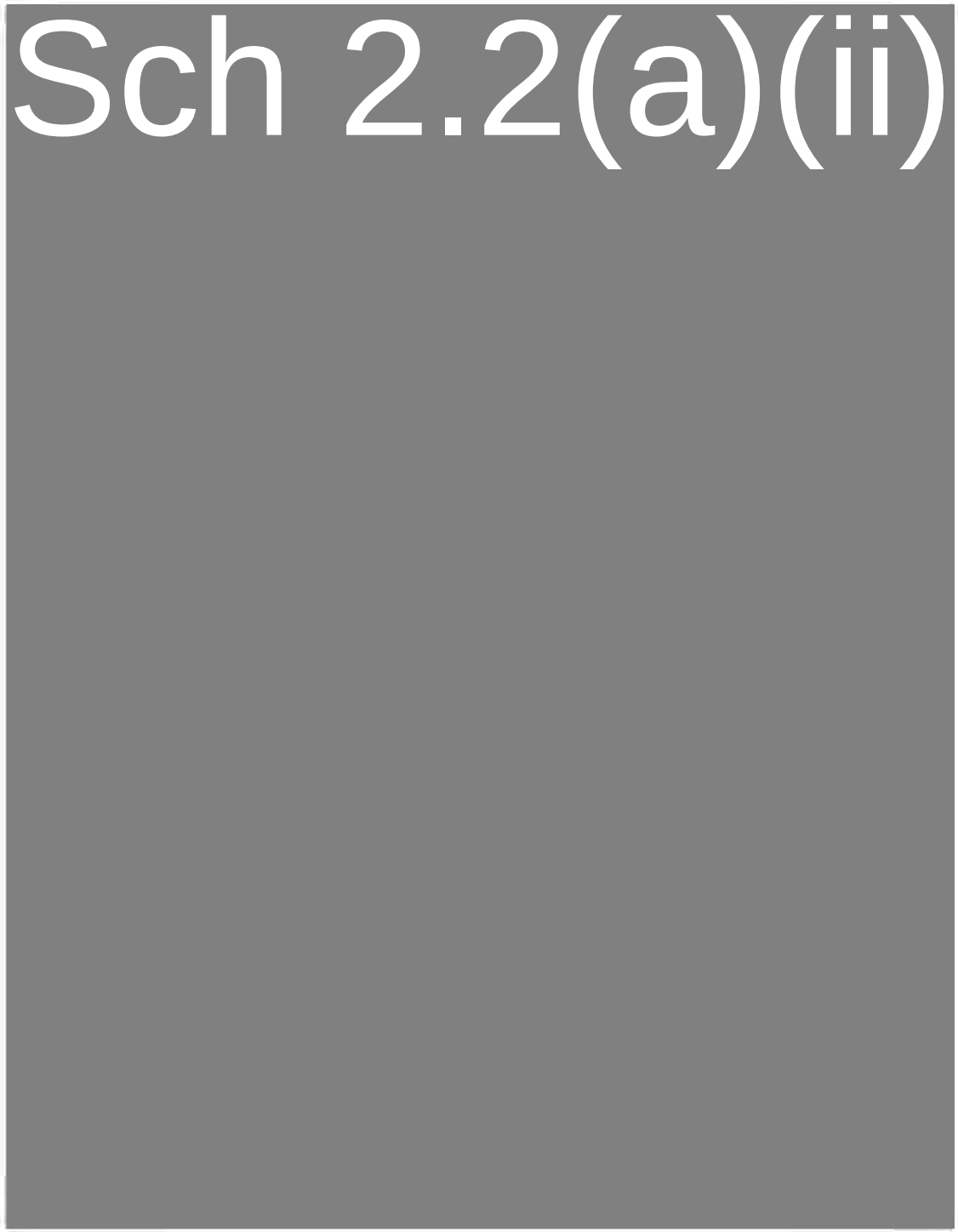
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Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Id

Properties

Project 3: Dickson

4314

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard

35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	29/5/2025 3:30 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	
Users	User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location
Projects Project 3: Dickson
Id 4281
Properties

Event

Summary Email to Woolworths Dickson regarding the Dickson Shops - Business needs survey.
Event Type Email or letter - outgoing
Stakeholder Hi Sch 2.2(a)(ii)
Comments

I hope you are well.

As we discussed in our recent catch up, we are now collecting business details through a survey to help us better understand business needs to inform the Dickson Shops construction plan. To assist us, we are collecting information about operating hours, peak business times, access to delivery and any future plans you may.

To share your businesses details with us please complete our business needs survey at your earliest convenience. If you require assistance to complete the survey or would prefer to provide these details in person, via email or on the phone, please let me know and I can assist further.

Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available.

If you have any questions, please reach out.

	Thank you.
Team Response	
Event Sentiment	Neutral
Date and Time	24/2/2025 4:04 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Construction:Other
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4105
Properties	

Event

Summary	Better City Streets | Dickson Streetscapes | Targeted business and building owner email Submit feedback on our plans for Dickson Streets | Pedestrian-friendly streets are good for business
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Submit feedback on our plans for streets in the Dickson Group Centre The ACT Government's City Renewal Authority is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. You're invited to provide feedback and ideas on a concept masterplan for future public space upgrades in the Dickson Group Centre. Walkable cities offer a wide range of health,

environmental and economic benefits, with research showing that pedestrian-friendly streets can help boost trading by up to 40%. The concept masterplan identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. Building on the Dickson Place Plan, the concept masterplan will establish a direction for future public space development, ensuring that it aligns with the overarching goals and aspirations of the community. How to get involved Feedback and public consultation is open until Wednesday 26 February 2025. As a nearby business, property owner or manager, we are seeking your insights on the potential impacts, opportunities, and challenges associated with the Dickson streets concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Thank you to all those who have already contributed their feedback. Click here to visit YourSay Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 17/2/2025 1:40 pm

Initiative/s

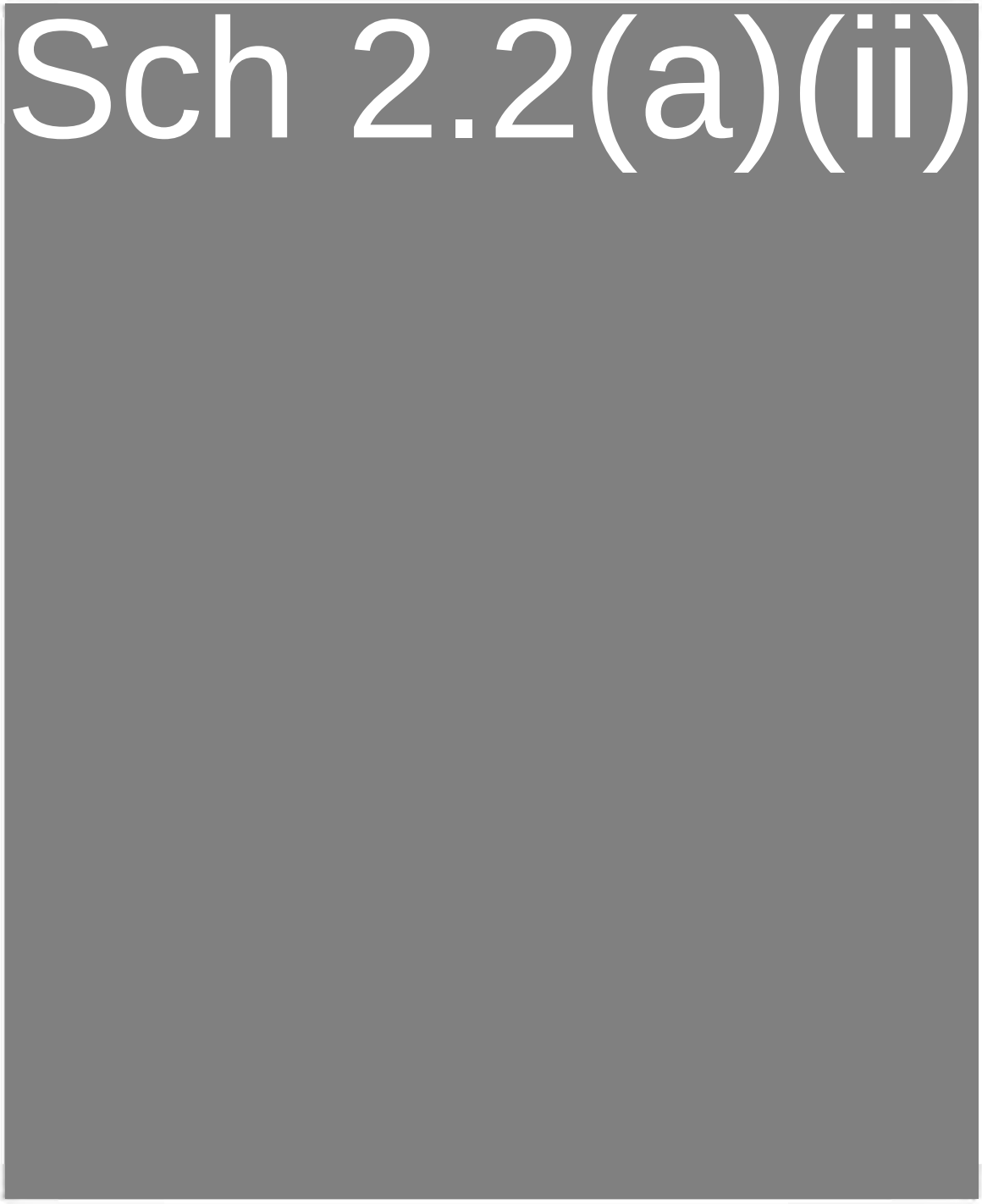
Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4079
Properties	

Event

Summary	Dickson Shops | February 12 update Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other requirements, and can be delivered within the project budget. Complete the

business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 12/2/2025 3:55 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4074
Properties	

Event

Summary	Sophie Davis met with representatives from Woolworths Group management to discuss Dickson Shops upgrades including impact on trolley bays in parking lot and fixing lighting onto wall near side entrance.
Event Type	Stakeholder meeting
Stakeholder Comments	Some road users don't follow shared zone rules. People park up against services. Want to move bike racks to other side of road (on side of Dickson Library). Support seating near front door. The older demographic like arm rests on seats. Often one person will sit outside while some go in. A lot of homeless people sleeping on ground. Conscious about creating a shopping environment where people feel safe.

Ensure enough space between trolley bay and walk ways.

Want as smooth as possible surfaces for trolleys.

Don't see issue with light on wall but will need to run past their landlord. Trolleys are stored on side exit all the way from door, half way down alley way towards crossing. It is a very busy laneway.

Bike lanes in laneway - further consideration needed as to where to move down. Need some under shelter for when it rains.

Some people park at Cole's and come to Woolworths. It is limited by development being locked to Coles.

Discussed staging and access to store, always need access into store at all times. Keep Woolworths looped in this process (trading hours etc).

Trolley bay discussion: licensing for trolley bays is coming up for discussion. Concerns raised about losing a carpark. Need for double trolley bays is to accommodate different sized trolleys. On weekend the trolley bays get full.

CRA to let transport engineers know they need to re-consider another spot for a parking spot or provide alternative suggestion for a double trolley bay.

Pay and display - free 15mins parking spots suggested by Bryan. Notes it is done in Sydney. Since pandemic people shop different to now. A lot of people rely on collect to boot and home delivery / other providers who pick them up so they need access to quick parking spots. Could potentially explore license to use some of those parking spaces next to building for Woolworths for collect to boot etc.

CRA to share updated carpark plan (including what is happening with trolley bays) and lighting plan.

Biggest issue at Dickson Shops is the amount of vacant leases.

Older Demographic community here - prefer to use cash - want more ATM's at shops.

Flooding issue not as bad as it used to be outside Woolworths. Used to not be able to walk out front door when it flooded.

Send full set once they are all available to Woolworths.

Crime: issues with theft at Woolworths. Graffiti is regular and people get onto roof and graffiti. Not sure how people are getting up to roof.

Avoid blank walls if possible.

Police regularly ask for Woolworths footage for crimes committed.

Team Response	Actions from meeting: Woolworths to loop CRA in on request to move existing bike racks next to shared zone to other side of road (on side of Dickson Library side). CRA to further consider placement of bike lanes in laneway. CRA to let transport engineers know they need to re-consider another spot for a parking spot or provide alternative suggestion for a double trolley bay in carpark. CRA to share updated carpark plan (including what is happening with trolley bays) and lighting plan. CRA to send full set of updated plans to Woolworths to have on record once available.
Event Sentiment	Positive
Date and Time	9/1/2025 1:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Public spaces, parks and amenities, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Stakeholder 24917 Sch 2.2(a)(ii)

Mobile	Sch 2.2(a)(ii)
Address	
Distribution Lists	Dickson:Dickson Shops upgrade:Dickson Shops | Impact zone, Dickson:Dickson Shops upgrade:Dickson Shops | general updates, Dickson:Dickson Shops upgrade:Dickson Shops | Business owner/operator
Stakeholder Groups	Business:Property manager/body corporate/strata
Secondary Email	
First Name	Sch 2.2(a)(ii)
Last Name	
Email	@woolworths.com.au
Projects	Project 3: Dickson
Role	Regional Property Portfolio Manager - Leasehold NSW/ACT
Notes	
Phone	
Title	
Organisation	Woolworths
Web Address	

Event

Summary	Dickson Shops upgrade | July 2026 Dickson Shops upgrade | July 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Construction update July 2026 We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving

appeal and functionality. Construction update: July 2026 Construction is being carried out in stages with completion expected in mid-2027, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of pavements in Taglietti Square in stage 4a. Recent construction In June, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work continues, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables in stage 3. Pavement preparation and installation in stages 2 and 4a. Preparation for new furniture and tree planting in stage 1. Upcoming construction In July and August, you'll see: Ongoing stage 3 stormwater system replacement. Concrete curb and pavement preparation and installation. Continued installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Taglietti Square Stage 1 in Taglietti Square is on track to open this month. Construction fencing will be removed allowing the public to access the improved space. We are continuously reviewing and adjusting the project staging to better support local businesses, minimise disruption and coordinate with other works underway in the area. Stage 4a is being undertaken earlier than expected in Taglietti Square to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Work to begin on stage 5 and 6a:Closure of laneway next to SaiGon Asian Grocer As a part of stage 6a, work will begin in the laneway next to SaiGon Asian Grocer on Monday 13 July 2026. The laneway will be temporarily closed while these works are undertaken and pedestrian detours will be in place. Additional project and wayfinding signage around the laneway will be installed to help visitors navigate the shops. Further construction for stage 5 and stage 6a of the project is scheduled to start on Monday 27 July 2026. Stage 5 includes a small section of Taglietti Square near Bakers Delight and the area in front of Good Day Gift Shop, TSG Dickson and Best One Barber. Stage 6a includes

the laneway next to SaiGon Asian Grocer and the area in front of Hudsons Cafe and Praga Cafe. Please see staging diagram below for both stage 5 and stage 6a areas. Further construction fencing will be installed to ensure safety while construction takes place for these stages. Pedestrian detours will be in place. Stage 3 Stage 3 is the largest stage in the project with significant stormwater infrastructure underground to be replaced. Works are taking place in the area north of the Post Office, near the Joan Kellett Way car park and are expected to continue until the end of August, weather permitting. We have heard feedback from businesses and the community about the importance of access through this area and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Trolley issue on new pavement in stage 1 The issue of shopping trolley wheels getting stuck in the gaps between sections of the new pavement in Stage 1 has been resolved. City Renewal and the project team will continue to monitor the effectiveness of the implemented solution. Thank you for your patience and understanding while we work to implement the solution. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services and advice specifically for those affected by the project. Other works happening on site

Renovation of the old Commonwealth Bank building and Bakers Delight are both underway as private developments. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10am-12pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/7/2026 11:43 am

Initiative/s

Topics Construction:Notice

Address

Users User 127: Hannah Bortolotto, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	5008
Properties	

Event

Summary	Dickson Shops upgrade | June 2026 Dickson Shops upgrade | June 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson Shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: June 2026 Construction is being carried out in stages and is expected to take around 18 months to complete, depending on weather and the discovery of unexpected underground services. A staged approach to construction allows areas to be opened progressively as stages are completed. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3, and 4a for the project are underway, with fencing for stage 1 expected to be removed in the coming weeks. For information about the stages, please see the staging diagram below. Laying of the new stormwater system in Taglietti Square. Brick paving being collected to be recycled in Stage 3. Recent construction In May, the following work was undertaken in Stages 1, 2, 3 and 4a: Stage 3 construction fencing installed. Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure in stage 3. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Upcoming construction In June and into July, you'll see: Ongoing stage 3 stormwater system replacement. Pavement preparation and installation.

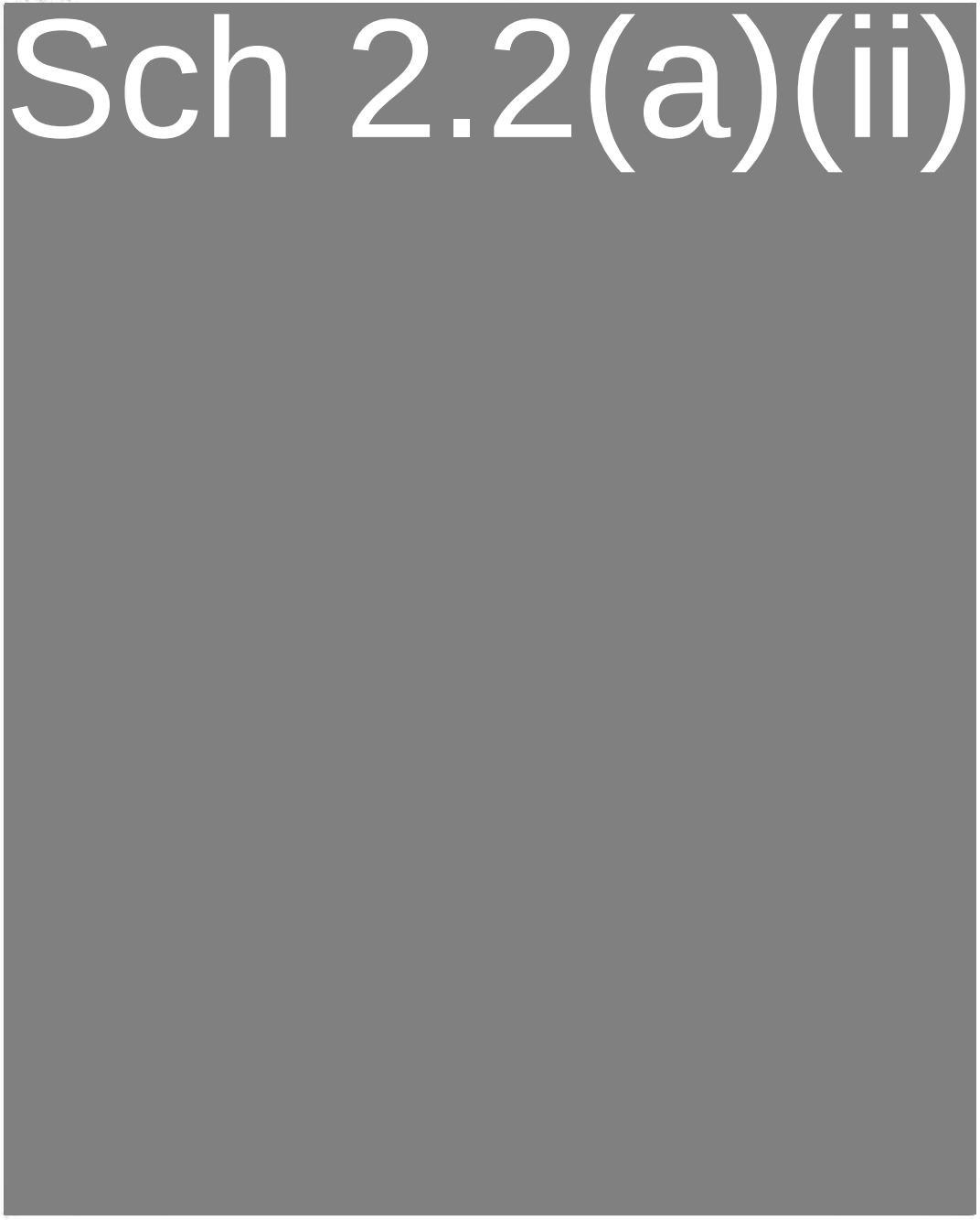
Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Large vehicles will continue to enter and exit the site. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Stage 3 change to pedestrian access Work in stage 3 will continue in June and July. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. We have heard feedback from businesses and the community about the importance of access through this area, and we appreciate your input. For the safety of both workers and the public, work to replace the stormwater network requires access to the entire Stage 3 area. As work for Stage 3 progresses, fencing will be changed to provide a pedestrian access point from the car park to the shops. Stage 1 to open Stage 1 in Taglietti Square is almost finished and on track to open in July. Work for Stage 4a, near Bakers Delight and the Post Office will continue. Stage 4a is being undertaken earlier than expected to take place alongside the renovations of the old Commonwealth Bank building and Bakers Delight. This allows construction activities to be undertaken at the same time and reduce overall disruption. Trolley wheels on new pavement in stage 1 We are aware that shopping trolley wheels are getting stuck in the gaps between sections of the new pavement in Stage 1. We understand how frustrating this can be and appreciate the inconvenience it may be causing. Please be assured that we are working to find a solution. Thank you for your patience and understanding. Temporary change to disability parking Disability car parking spaces have been temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. If you would like a disability parking diagram to share with your customers or clients, please contact us and we will drop some off during our next business visit. The diagram is also available on the project webpage. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during

construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening at the Dickson Shops Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Hannah Pearce, Project Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Hannah Pearce should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while this area is under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	19/6/2026 8:24 am
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56:

Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4953
Properties	

Event

Summary	CLONED - Dickson Shops upgrade | Stage three - Changes to parking Correction: Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Correction: Work will commence on the third stage of the Dickson Shops upgrade on Monday, 25 May 2026. Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026.Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-stay parking

changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Wednesday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	21/5/2026 4:14 pm
Initiative/s	
Topics	Construction:Notice

Address	
Users	User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4873
Properties	

Event

Summary	Dickson Shops upgrade | Stage three - Changes to parking Dickson Shops upgrade | Temporary changes to parking
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade Construction is progressing well for the Dickson Shops upgrade, and the project remains on track for completion in mid-2027. The project is being undertaken in stages to minimise disruption to businesses and the community. This approach also allows areas to be opened progressively throughout the project. Work to begin for stage three Work will commence on the third stage of the project on Monday, 25 May 2026. Stage three includes the area north of the post office between the Dickson Library and Cowper Street. Stage three is anticipated to take four to five months to complete, weather permitting. Stage three involves work within the Joan Kellet Way carpark including the installation of upgraded disability parking spaces, widening of footpaths and short-

stay parking changes to the taxi zone next to the Dickson Library alongside paving, lighting and landscaping improvements. These changes have been made to improve accessibility and connections between the Dickson Shops and Cowper Street. During stage three you may notice an increase in large vehicles entering and exiting the site through the carpark. This includes excavators, concrete trucks and large machinery. Access to businesses and public toilets near Cowper Street will be maintained during construction with pedestrian detours and wayfinding signage in place. Temporary changes to parking Construction fencing in the Joan Kellet Way car park is scheduled to be installed on Thursday 27 May 2026. Four disability parking spaces will be temporarily relocated from the southern, post office end of car park to the north-western corner of the car park while stage three takes place. Please see diagram below. To ensure the retention of disability parking and provide safe access for construction vehicles and pedestrians, some parking spaces at the southern, post office end of the car park will also be temporarily unavailable during work for stage three. We acknowledge that parking is essential for businesses and visitors. We understand the importance of maintaining safe and convenient access for people with accessibility needs. Parking is available nearby within the Dickson Tradies Poppyfield Street car park and Dickson Village. Thank you for your patience and understanding while we make the Dickson Shops safer, more accessible and welcoming. Location of temporary disability parking. Dickson Shops upgrade Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	21/5/2026 3:59 pm
Initiative/s	
Topics	Construction:Notice

Address

Users

User 126: Smita Chakma, User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4872
Properties	

Event

Summary	Dickson Shops upgrade | May 2026 Dickson Shops upgrade | May 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: May 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unexpected underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Stages 1, 2, 3 and 4a are being undertaken in the first half of 2026 – please see staging diagram below. Work in stage 4a will continue in May in Taglietti Square. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows

construction activities to be undertaken at the same time and reduce overall disruption. Brass lettering being installed in Taglietti Square. Recent construction In April, the following work was undertaken in Stages 1, 2, 3 and 4a: Stormwater network work, including removal of existing pits and pipes and installation of new stormwater infrastructure. Demolition and removal of existing pavement. Trenching and installation of electrical pits and cables. Pavement preparation and installation. Preparation for new furniture and tree planting. Work on underground services next to the Dickson Library, Joan Kellet Way and car park. Upcoming construction In May, you'll see: Ongoing stormwater system replacement. Demolition and removal of existing pavement. Concrete pouring, pavement preparation and installation. Installation of new furniture in Taglietti Square. Continuation of installation of new underground electrical and communication services. Icon Water will adjust service pit levels on site near Australia Post on Wednesday, 6 May 2026. Complex will prepare the area on Tuesday, 5 May 2026, and restore it on Thursday, 7 May 2026. Disruption during these works is expected to be minimal. Work to commence for stage three Stage 3 of the project will start in May. This stage includes the area nearest the Joan Kellet Way car park, north of the Post Office. Please see staging diagram below for the Stage 3 area. Further construction fencing will be installed to allow construction to take place for this stage. Pedestrian detours will be in place. Large vehicles will continue to enter and exit the site throughout May. This includes concrete trucks and large machinery. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Temporary change to disability parking Disability car parking spaces will be temporarily relocated during construction of Stage 3. We acknowledge that accessible parking is essential for businesses and visitors on site. We understand the importance of maintaining safe and convenient access for people with disability and are committed to minimising disruption during this temporary change. Details of the nearby alternative accessible parking arrangements will be communicated to businesses and the community ahead of any changes. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during

construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing of the required removal will vary based on the agreed construction staging plan. Open for business guide The Open for business guide has been developed to help businesses and property owners before, during, and after construction. It offers communication tips, government services, and advice specifically for those affected by the project. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from several other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/5/2026 11:26 am

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4844
Properties	

Event

Summary	Dickson Shops upgrade | April 2026 Dickson Shops upgrade | April 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: April 2026 Zero-emission electric excavator hammering underground footings. Recent construction In March, the following work was undertaken in stages one and two: Excavation and trenching works. Stormwater works, including removal of existing pits and pipes and installation of new stormwater infrastructure. Installation of electrical pits and cables. Concrete pouring for footings and preparation for pavement. Formation of structural wall in Taglietti Square. Preparation for new furniture. Upcoming construction In April, you'll see: Ongoing stormwater system replacement. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of decorative concrete in preparation for new paving and brass lettering to be installed in Taglietti Square. Laying brickwork on structural wall in Taglietti Square.

Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stage one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three are being completed in the first half of 2026 – please see staging diagram at the end of this message. Work to commence for stage four Work for stage four will commence in April with further site fencing being placed in Taglietti Square. This work will take place in area 4a (see staging diagram below). Work in area 4b will begin as scheduled as the project progresses through stages 1-3. This work is beginning earlier than expected to take place alongside the renovations of the old Commonwealth Bank building. This allows construction activities to be undertaken at the same time and reduce overall disruption. Large vehicles will continue to enter and exit the site throughout April. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and the car park to install services is being undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade project page Dickson Shops upgrade construction staging plan (please note: Diagram is indicative and subject to change). Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work when required. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact

Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Contact us Dickson Shops upgrade project area. Event reminder: Dickson Soul Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Where: Dickson Shops. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 1/4/2026 5:42 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id

4767

Properties

Event

Summary	Dickson Shops upgrade | March 2026 Dickson Shops upgrade | March 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The upgrades will create a safe, accessible and welcoming shopping and community hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: March 2026 Construction is being carried out in stages and is expected to take around 18 months to complete from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected services may be found and may need to be identified or relocated. Work is underway for stages one and two in the north-western corner of the shops including Taglietti Square and on the car park side of the post office. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Construction team installs a new drainage pit in Taglietti Square. Recent construction In February, the following work was undertaken in stage 1 and 2: Continued improvements to the stormwater system. Installation of new underground electrical and communication services. Demolition of existing paving and structure surrounding tree. Installation of construction fencing for stage 2. Street furniture set out and preparation of ground for installation. Upcoming construction In March, you'll see: Ongoing stormwater system replacement. Investigations of underground services using hydro excavation. More demolition work and large-scale excavation using heavy machinery. Continuation of installation of new underground electrical and communication services. Pouring of concrete foundation in preparation for new paving and brass lettering to be installed in Taglietti Square. During March you may notice an increase in large vehicles entering and exiting the site. This includes concrete trucks and large machinery. Work near to the Dickson Library, Joan Kellet Way and car park to install services will be undertaken alongside stage two works. The staging plan below has been updated to show the expanded work area where additional site fencing will be installed in March. We have installed project and wayfinding signage around the construction site to help visitors continue to

navigate the shops. The signage informs the community about the project and will be updated to include business names impacted by construction throughout the project. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Get involved: Upcoming Dickson Shops business photoshoot City Renewal has commissioned a photographer to capture up to twenty businesses at the Dickson Shops. The images will be used to showcase the businesses that make Dickson Shops unique and we want your business to be involved. The photos will help keep your business front and centre while upgrade works are happening, and you'll also get high-quality images to use in your own marketing, social media and website use. We're aiming to capture the character, personality and everyday activity of the area and what makes the Dickson Shops a favourite for shopping, eating, services and community life. If you'd like the photographer to visit your business, please complete our expressions of interest form by 4pm Friday 6 March 2026 and we will be in touch. Click here to complete our expressions of interest form Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We are working closely with businesses that have outdoor dining to discuss the removal process and identify opportunities to support business continuity including possible alternative outdoor dining locations to use during construction. . We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Soul, busking at the Dickson Shops Did you know the City Renewal brings a busker to Dickson every Saturday? They're usually set up in Taglietti Square, but while the Dickson Shops are under construction, they'll be performing from serveral other

locations at the Dickson Shops. What: Free musical performances. When: 10 am-12 pm, every Saturday. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 4/3/2026 5:33 pm

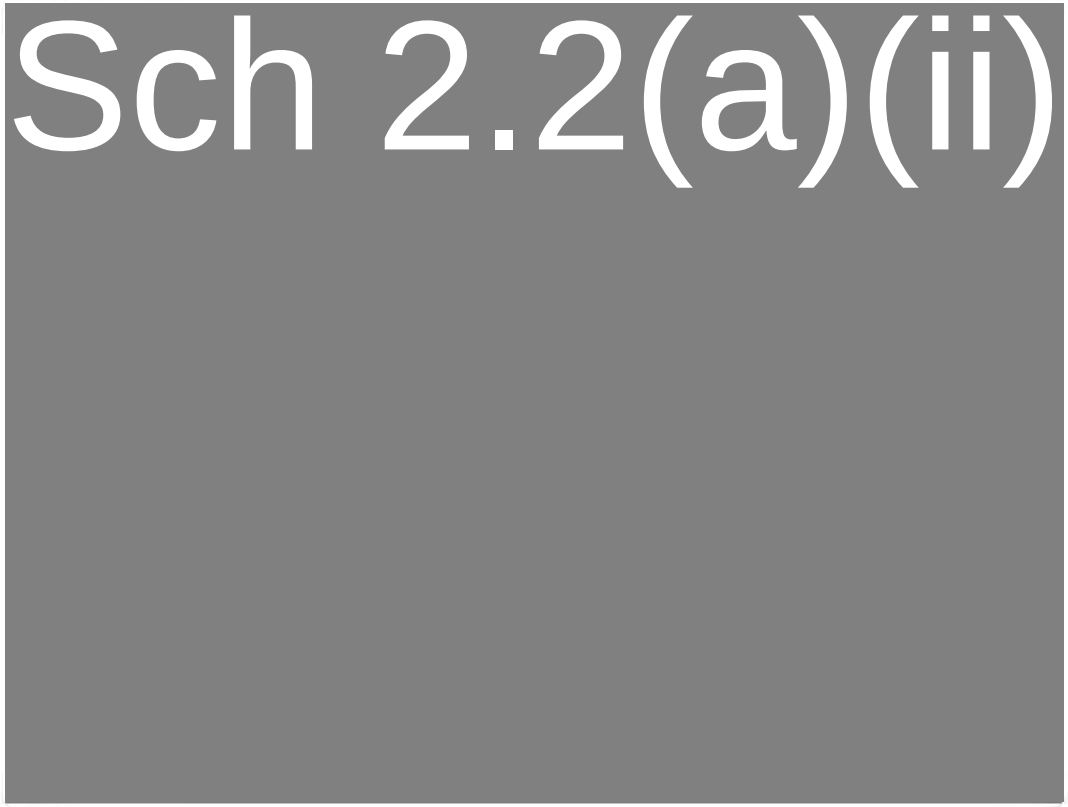
Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



[redacted]

Location	
Projects	Project 3: Dickson
Id	4689
Properties	

Event

Summary	Dickson Shops upgrade | February 2026 Dickson Shops upgrade | February 2026
Event Type	Campaign Email

Stakeholder Comments

Team Response

Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: February 2026 Construction is being carried out in stages and is expected to take around 18 months to complete–from early-2026 until mid-2027, depending on weather and the discovery of unknown underground services. Due to the age of the Dickson Shops, unexpected underground services may be found and may need to be identified or relocated. Work is underway in stage one in the north-western corner of the shops, between Woolworths, BWS and the Dickson Library. Stage one, two and three will be completed in consecutive order in the first half of 2026 – please see staging diagram below. Demolition work underway in Taglietti Square. Recent work in the first stage of construction has included: Removing current artwork structures. Demolition of existing paving. Starting improvements to the stormwater system. Upcoming construction In February, you'll see: Construction fencing for stage 2 will be installed from Monday, 9 February 2026. More demolition work and large-scale excavation using heavy machinery. Ongoing stormwater system replacement. Installation of new underground electrical and communication services. Concrete pouring of new paving. We have installed project and wayfinding signage around the construction site to help visitors continue to navigate the shops. The signage informs the community about the project and will be updated to include business names whose entrances remain accessible throughout construction. Dickson Shops upgrade webpage Dickson Shops upgrade construction staging plan (please note: diagram is indicative and subject to change). Other works happening on site Renovation of the old Commonwealth Bank building is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy

Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Event notification: Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. What: A free family-friendly event featuring performances, music, workshops, market and food stalls. When: 10am-10pm, Saturday 21 February 2026. Where: Woolley Street, Dickson. We are encouraging Canberrans and visitors to come to Dickson to enjoy the event. There will be increased visitation in and around Woolley Street with associated event sound, lighting, and performances. Event set up and removal Set-up: From 12am, Saturday 21 February 2026 until 10am, when the event begins. Removal: From 10pm, Saturday 21 February, until 5am Sunday 22 February 2026. Access for residents and businesses Woolley Street will be closed to traffic from 12am Saturday 21 February until 5am Sunday 22 February. Pedestrian and disability access will not be impacted. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	4/2/2026 6:25 pm
Initiative/s	
Topics	Construction:Notice
Address	
Users	User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4632

Properties

Event

Summary	Dickson Shops upgrade | January 2026 Dickson Shops upgrade | January 2026
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. Construction update: January 2026 Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is ongoing as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Canberra Lunar

New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from Canberra and across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade webpage Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 7/1/2026 11:00 am

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4586
Properties	

Event

Summary	Dickson Shops upgrade: December 2025 Dickson Shops upgrade | December 2025

Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The upgrades will create a safe, connected, and welcoming hub, helping Dickson Shops meet the needs of a growing population and attract visitors by improving appeal and functionality. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. This includes a staged approach to construction which has been informed by feedback from business on their business hours and preferences. Construction update: December 2025 Preliminary work, including site investigations and locating underground services, was completed in November 2025 to prepare for construction to begin in January 2026. Major construction for the first stage of the Dickson Shops upgrade will start in the week commencing 12 January 2026. The work will involve machinery for demolition and large-scale excavation, which will create noise and vibration. Construction will be undertaken in stages and is expected to take 18 months, pending weather and the discovery of undocumented underground services. Due to the age of the Dickson Shops, it is likely that the project will find undocumented services. If found, services would need to be identified and potentially relocated. There will be pedestrian detours and some changes to parking during construction. Businesses will remain accessible during their business hours. Parking will be most affected during stage three, when work happens next to the Joan Kellet Way carpark. Wayfinding signage will be displayed during each stage of works to promote nearby businesses and communicate detours while they are in place. Construction stages Construction will be staged across areas of the Dickson Shops from early-2026 until mid-2027. Stages one, two and three will be completed in consecutive order in the first half of 2026. Please see staging plan below. Dickson Shops upgrade construction staging plan. Please note: Diagram is indicative and subject to change. Outcomes of construction information sessions We recently held two drop-in sessions on 19 and 27 November 2025 at the Dickson Library Community Room. The purpose of the sessions was to give businesses and property owners an opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the Dickson Shops upgrade. 11 business owners/operators, two building management representatives and one property owner attended the information sessions. We listened to feedback about ensuring access to businesses, providing regular updates, and notifying businesses when

each stage is complete. Other works happening on site Renovation of the old Commonwealth Bank building at Dickson Shops is underway as a private development. Please note this work is not an ACT Government project or part of the Dickson Shops upgrade. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. Upcoming events in Dickson Pet-friendly photos with Santa and Mrs Claus Taglietti Square will host the final weekend of pet-friendly photos and Santa and Mrs Claus from 4-6pm, this Friday 19 December and 10am-2pm, Saturday 20 December 2025. Once again, the free photos have been received well with over 183 groups having their photos taken so far. Canberra Lunar New Year Canberra's largest Lunar New Year celebration is returning to Woolley Street on Saturday, 21 February 2026. Performers from across the country will gather in Dickson, bringing a festival of culture, colour, flavour, and excitement to mark the Year of the Fire Horse. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. The City Renewal office will be closed for the Christmas and New Year period from Wednesday 25 December 2025 until Friday 2 January 2026. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade project area. Dickson Shops upgrade project page Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 18/12/2025 3:00 pm

Initiative/s

Topics Construction:Notice

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 92: Jackie Beanland, User 90: Joss McAlpin, User 87: Lucy Wilson, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

	5413: Guy Beaumont, Stakeholder 5407: Jody Yap, Stakeholder 1124: Vanessa Little
Location	
Projects	Project 3: Dickson
Id	4573
Properties	

Event

Summary	Doorknock to businesses to remind them of the 27/11 information session held at Dickson Library. Extra feedback provided by businesses is recorded in the comments below.
Event Type	Doorknock
Stakeholder Comments	out of scope

out of scope

Woolworths:
I spoke to Sch 2.2(a)(ii) the manager and he requested for him and Sch 2.2(a)(ii) regional manager) to meet with the team one-on-one as he could not attend the drop-in sessions. He is available on Tuesday and Wednesdays at 2pm. Rennae to follow up and organise meeting with project team.

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	27/11/2025 9:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4556
Properties	

Event

Summary	Dickson Shops | Construction update: Dickson Shops public spaces upgrade Dickson Shops upgrade | Construction update
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update We're making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors.We are working

closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. Join us: Construction information sessions, 19 and 27 Nov We will be hosting two drop-in sessions about the Dickson Shops upgrade on Wednesday, 19 and Thursday, 27 November 2025. The purpose of the session is to give businesses and property owners the opportunity to meet the construction partner, Complex Co, and discuss timing and staging of the construction schedule. The schedule has been informed by feedback from business on their business hours and preferences. Businesses and property owners in the Dickson Shops are welcome to drop by to talk to a member of the project team. What: Dickson Shops upgrade construction drop-in session. When: Session one: 3-5pm, Wednesday 19 November 2025. Session two: 11am-1pm, Thursday, 27 November 2025. Where: Community Room, Dickson Library. We have considered the access needs to support people's full participation in the drop-in session. If you have any accessibility requirements or require an interpreter, please let us know by emailing cityrenewal@act.gov.au. If there is anything you would like to discuss, or would like to know prior to the meeting, please contact us. Contact us Construction update: November 2025 Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. Preliminary work, including site investigations continue throughout November. You will continue to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services will include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be noise while this work takes place. Major construction for the project, including the use of machinery for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Short-term outdoor dining impacts Some of the preliminary works in November 2025 will need to be completed in outdoor dining areas on public unleased land. We will reach out to some businesses directly to discuss the short-term removal or relocation of outdoor dining setups in November. If you don’t hear from us or Complex Co then there’s no need to take any action. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more

frequent email project updates and business visits during construction. Contact us For urgent construction matters, please contact Guy Beaumont, Site Manager at Complex Co on 0408 430 189. For construction-related inquiries, email Complex Co at dicksonact@complexco.com.au For general questions about the project, you can email our team at cityrenewal@act.gov.au or call (02) 6205 1878. Please note: Guy Beaumont should only be contacted for urgent construction matters. For any other queries or comments, please reach out to the City Renewal Authority. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 3/11/2025 4:45 pm

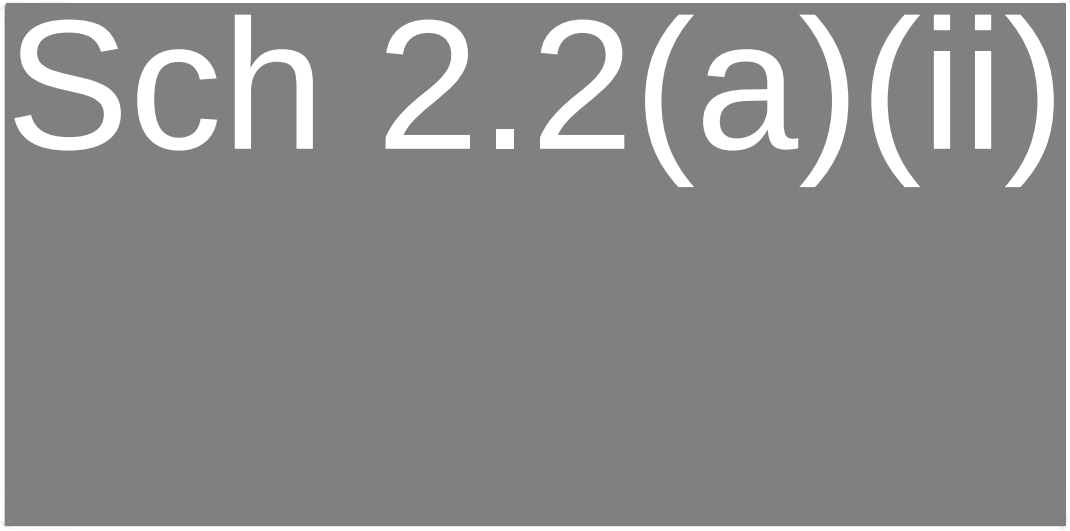
Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders



Sch 2.2(a)(ii)

Location

Projects

Project 3: Dickson

Id	4491
Properties	

Event

Summary	Doorknocking event to notify businesses that ComplexCo has been awarded the contract for the Dickson shops upgrade.
	out of scope
Event Type	Doorknock
Stakeholder Comments	out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	14/10/2025 2:10 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice
Address	
Users	User 92: Jackie Beanland
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4475
Properties	

Event

Summary	Dickson Shops | October update - Appointment of construction partner Update on the Dickson Shops upgrade: Appointment of construction partner
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority are making improvements to public spaces at the Dickson shops. The project aims to create a safe, accessible, and welcoming shopping and community hub. The improvements will help the Dickson Shops meet the needs of a growing population and attract visitors. Project features New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. The 2025-26 ACT Budget included funding to complete a full stormwater upgrade which will be undertaken as part of the Dickson Shop's upgrade. We are working closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted

throughout the works. Throughout the year, we've worked with businesses to better understand their unique needs and how they operate. We've collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred communication. We will continue to engage with you as the shops upgrade project progresses. If you have additional feedback to share, please get in contact with us and we will arrange a project team member to come talk to you. Appointment of a construction partner Complex Co has been appointed as the construction partner to deliver upgrades to the Dickson Shops. They will now begin putting together a construction schedule outlining their approach to completing the project. The schedule will include a staged approach to construction which has been informed by feedback from business on their business hours and preferences. We will share with you more information on how the project will be staged when the construction schedule has been developed. What you can expect Preliminary work, including site investigations, will be undertaken in October and November this year. You will begin to see project staff on-site undertaking these investigations and using surveying equipment. Investigation of underground services may include hydro excavation. This involves a water truck and the use of a high-pressure hose to clear soil to locate and identify these buried services. Small areas may be fenced off with some paving removed and replaced with a temporary surface. There will be some noise while this work takes place. Major construction for the project, including the use of excavators for demolition and larger scale excavation, will begin in early 2026. Construction is expected to take between 12-18 months. We are aiming to have the project completed before the end of 2026, pending weather and finding undocumented underground services. Further information on project timings and staging will be available as Complex Co develops their construction schedule. Outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. We will talk to businesses that have outdoor dining in October to discuss the removal process and identify opportunities to support business continuity. We will work with Complex Co to support the retention of outdoor dining setups for as long as possible. Timing will vary based on the agreed construction staging plan. Dickson Tradies redevelopment The Dickson Shops upgrade has been coordinated to start before the Dickson Tradies redevelopment to minimise potential overlaps between the two projects. City Renewal is speaking regularly with the Dickson Tradies to understand their project timelines. What's next We will begin to issue more frequent email project updates and business visits in the lead up to construction. Businesses and property owners will also be invited to attend a

stakeholder information session with the project team. This is being organised and will be communicated in the coming weeks. Contact us For any questions about the project, you can email us at cityrenewal@act.gov.au or call (02) 6205 1878. Dickson Shops upgrade webpage Dickson Shops upgrade project area. Upgrading the Dickson Shops: Safer, greener and more welcoming Designed with sustainability, accessibility, and community in mind, the Dickson Shops upgrade aims to create a safer, greener, and more welcoming space. We've made improvements to the design based on your feedback. Following public consultation in early 2024, the final design now includes more trees, improved seating, better bike facilities, tiered seating, and a small performance deck in Taglietti Square. Red brick paving will be reused in key locations to preserve the area's character, and paving will replace garden beds between the Post Office and Cowper Street to improve pedestrian flow. We've published a blog on our website that features more information about the Dickson Shops upgrade. Read more about the features of the project Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 13/10/2025 3:00 pm

Initiative/s

Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Binder 8, 855

Sch 2.2(a)(ii)

Projects	Project 3: Dickson
Id	4473
Properties	

Event

Summary	Greg (CL) completed a door knock to 56 businesses to provide an update on the upcoming construction (including the medical area) and handed each business a set of flyers to hand to their customers
Event Type	Doorknock
Stakeholder Comments	General Notes

* A number of businesses and the local church were closed; a flyer was placed under their doors.
* Most businesses were appreciative of the information provided and expressed willingness to assist.
* The most common enquiry related to project timelines.
* Some negative comments were also recorded (see below).

Business/Stakeholder Comments




out of scope

out of scope

Team Response	
Event Sentiment	Neutral
Date and Time	5/9/2025 10:30 am
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Other
Address	
Users	User 76: Emily Heath
Stakeholders	

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4423
Properties	

Event

Summary	Dickson Shops | July update - Stormwater update Update on the Dickson Shops upgrade: ACT Budget funding for stormwater network upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops upgrade | Project update The City Renewal Authority is planning to upgrade the public spaces at the Dickson Shops. The improvements will ensure the Dickson Shops meet the needs of a growing population and attracts visitors, in turn supporting business and economic activity. Complete stormwater upgrade

included in 2025-26 ACT Budget The recently announced 2025–26 ACT Budget included funding to complete a full stormwater upgrade at Dickson Shops. This will address drainage issues and prevent flooding. New pipes and drainage will be installed as part of the Dickson Shops upgrade, creating a safe, accessible, and welcoming community hub. Similarly to the project's construction, stormwater improvements will be staged to reduce disruption to businesses. Next steps Preliminary site investigations and initial work for the project are expected to commence later this year, following the selection of a construction partner. Further details about the construction timeline and activities will be shared in the coming months, once the tender process is complete and the construction partner has been appointed. The upgrade has been coordinated to start before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Visit the project webpage Get in touch For more information, please visit Dickson Shops upgrade or contact the City Renewal Authority. If you wish to speak to us, please email cityrenewal@act.gov.au. Dickson Shops upgrade project map. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 22/7/2025 3:05 pm

Initiative/s

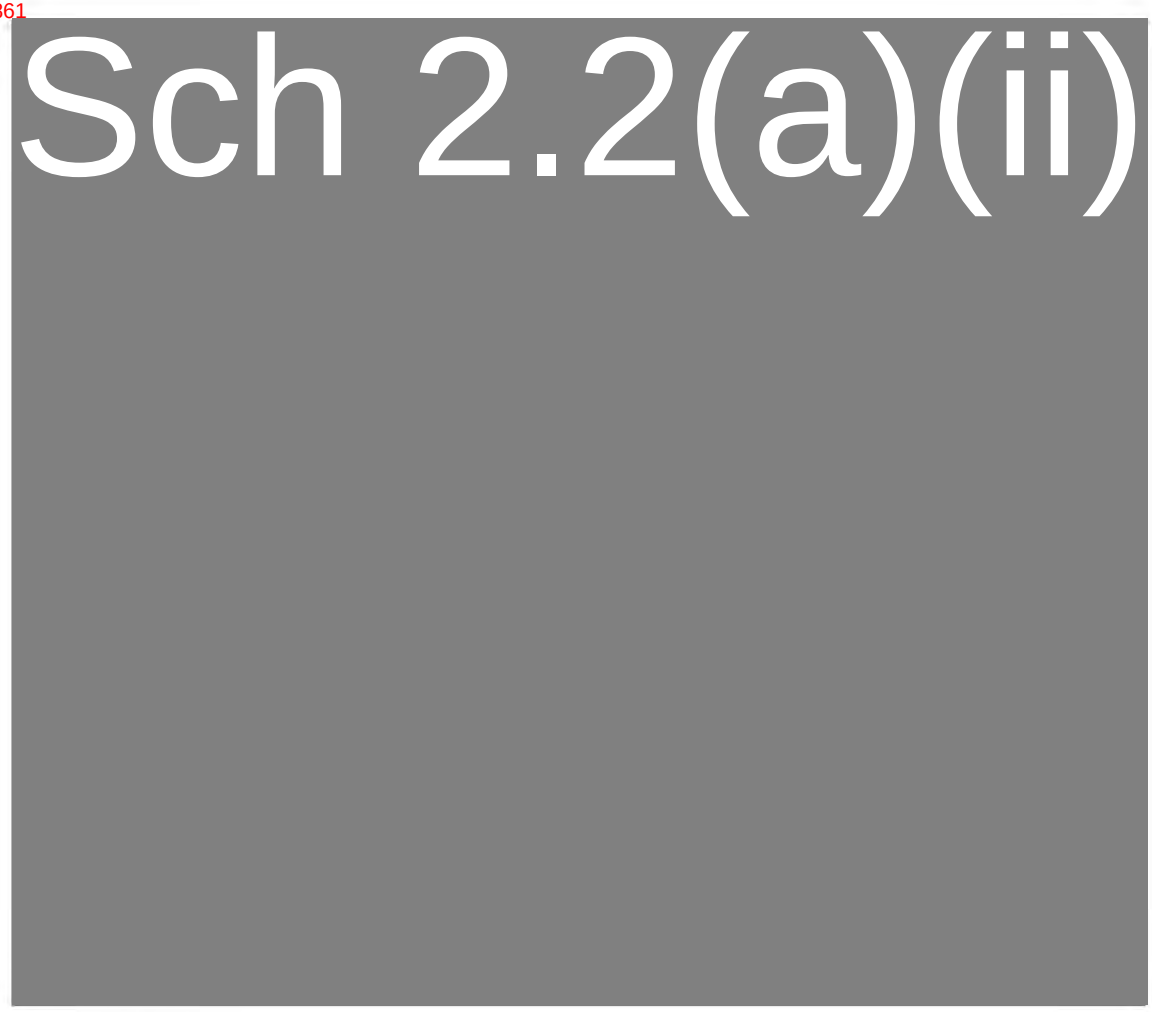
Topics Construction:Notice, Construction:Affect on business, Communication, engagement and participation

Address

Users User 111: Karen McLellan, User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)



Location	
Projects	Project 3: Dickson
Id	4344
Properties	

Event

Summary	RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Event Type Email or letter - outgoing

Stakeholder Comments OFFICIAL

Hi Sch 2.2(a)(ii)

Thank you for your response. Much appreciated. I have forward this to our design team to ensure our masterplan to accommodate the access requirement.

Best regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Woolworths Dickson <1073Dickson@woolworths.com.au>
Sent: Saturday, 19 July 2025 5:05 PM
To: Cityrenewal <cityrenewal@act.gov.au>
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Julia,

We have many different vehicles delivering to the store. Our largest are 26 pallet semi trailers. These trucks will generally drive as far as the pedestrian crossing between our store and the Tradies club carpark, and then back in utilising the painted island. To exit they usually complete a u turn and head back towards Badham street.

Kind Regards,

Sch 2.2(a)(ii)

On Tue, Jul 15, 2025 at 10:35 AM Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

We are currently updating the Dickson Streetscape concept masterplan and reviewing existing loading access arrangements at the rear of shops along Dickson Place. Could you please provide the following details regarding your deliveries:

- the size and type of your delivery trucks

- how delivery trucks currently access and exit your loading zone.

Thank you,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Cityrenewal < cityrenewal@act.gov.au >
Sent: Friday, 23 May 2025 4:25 PM
To: Cityrenewal < cityrenewal@act.gov.au >; 'Woolworths Dickson' < 1073Dickson@woolworths.com.au >; Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

OFFICIAL

Hi Sch 2.2(a)(ii)

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday.

Look forward to hearing from you and please reach out if you have any questions.

Kind Regards,

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

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From: Cityrenewal
Sent: Tuesday, 20 May 2025 12:27 PM
To: Woolworths Dickson < 1073Dickson@woolworths.com.au >; Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Hi Sch 2.2(a)(ii)

Thank you for your response. Would Wednesday 21 May at 3pm work for you? We will meet you outside the Woolworths trolley bay as shown below.

Regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

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From: Woolworths Dickson < 1073Dickson@woolworths.com.au >
Sent: Monday, 19 May 2025 8:04 AM
To: Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

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Hi All,

Unfortunately I am not available on the Thursday or Monday suggested, and I may be out for the next 3 weeks.

Is it possible to arrange this meeting for Wednesday or Friday of this week?

Kind Regards,

Sch 2.2(a)(ii)

Dickson 1073

NSW/ACT Supermarkets

<http://i.imgur.com/q5HiYd9.gif> 02 6132 9810

<http://i.imgur.com/JOeSpIe.gif> 1 073dickson@woolworths.com.au

On Mon, May 19, 2025 at 6:35 AM Sch 2.2(a)(ii)@woolworths.com.au > wrote:

Hi Julia,

I am Sydney based so meetings outside of 9am - 3pm are somewhat challenging for me as I will have to drive.

If Sch 2.2(a)(ii) would like my presence at this meeting (Sch 2.2(a)(ii) @Woolworths Dickson please advise) is it possible to reschedule?

Otherwise Sch 2.2(a)(ii) may be able to attend without Property.

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT



1 Woolworths Way Bella Vista, NSW 2153

<https://lh4.googleusercontent.com/AfzpxasWHiv2AtvdXI7QVvsme22Uad7s443NisTwnu_gxOkpoFEE2OUJf50p_e827Gx01LHqY9ck-lwGvOAQe2vBINi7q_jcFaMyRy9cUPJqD5DKK9ySffmmlfQvjYEC-HYBUurR>

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Wed, 14 May 2025 at 13:08, Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

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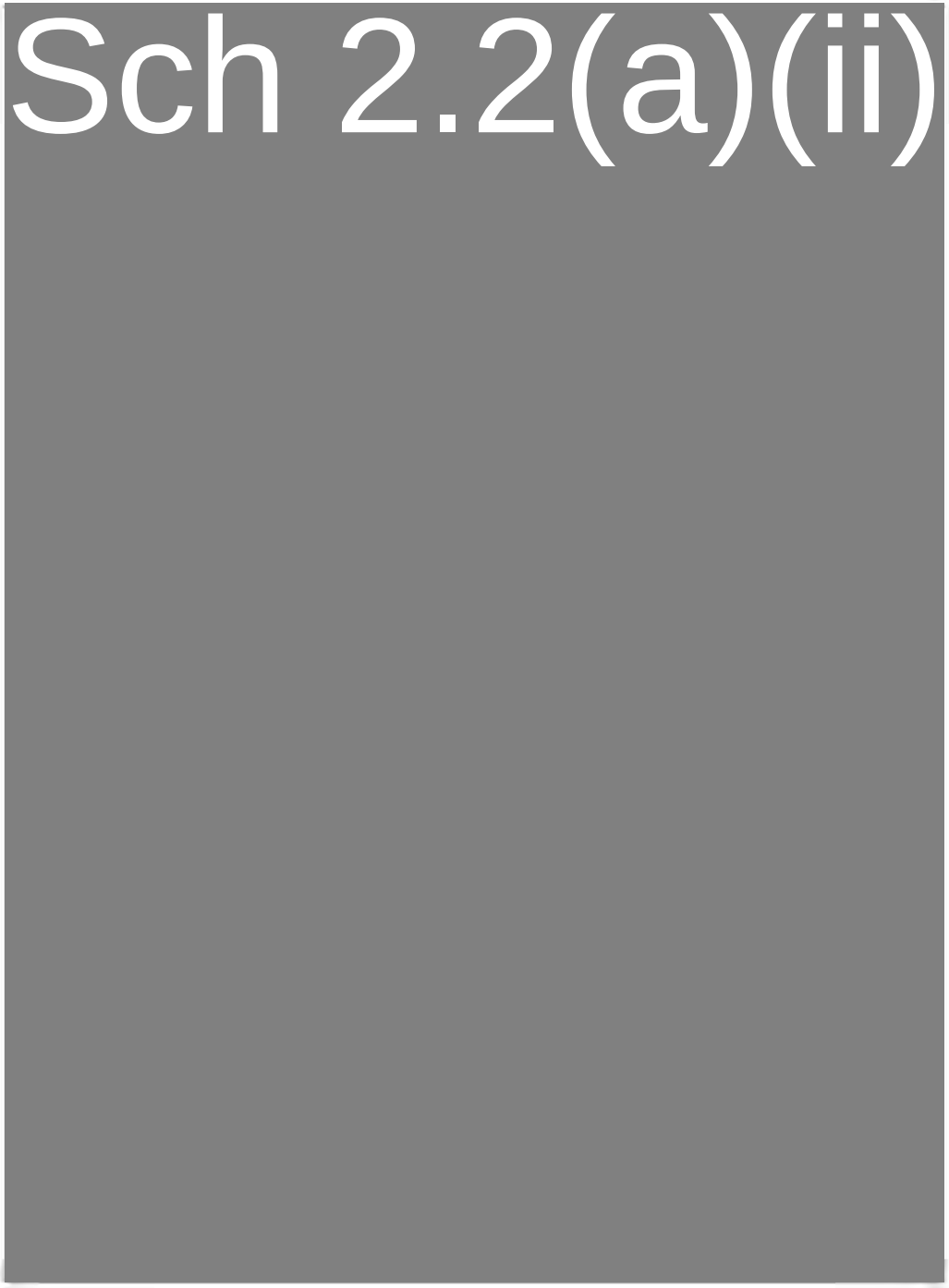
Team Response	
Event Sentiment	Neutral
Date and Time	21/7/2025 3:03 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design
Address	
Users	User 7: City Renewal
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4343
Properties	

Event

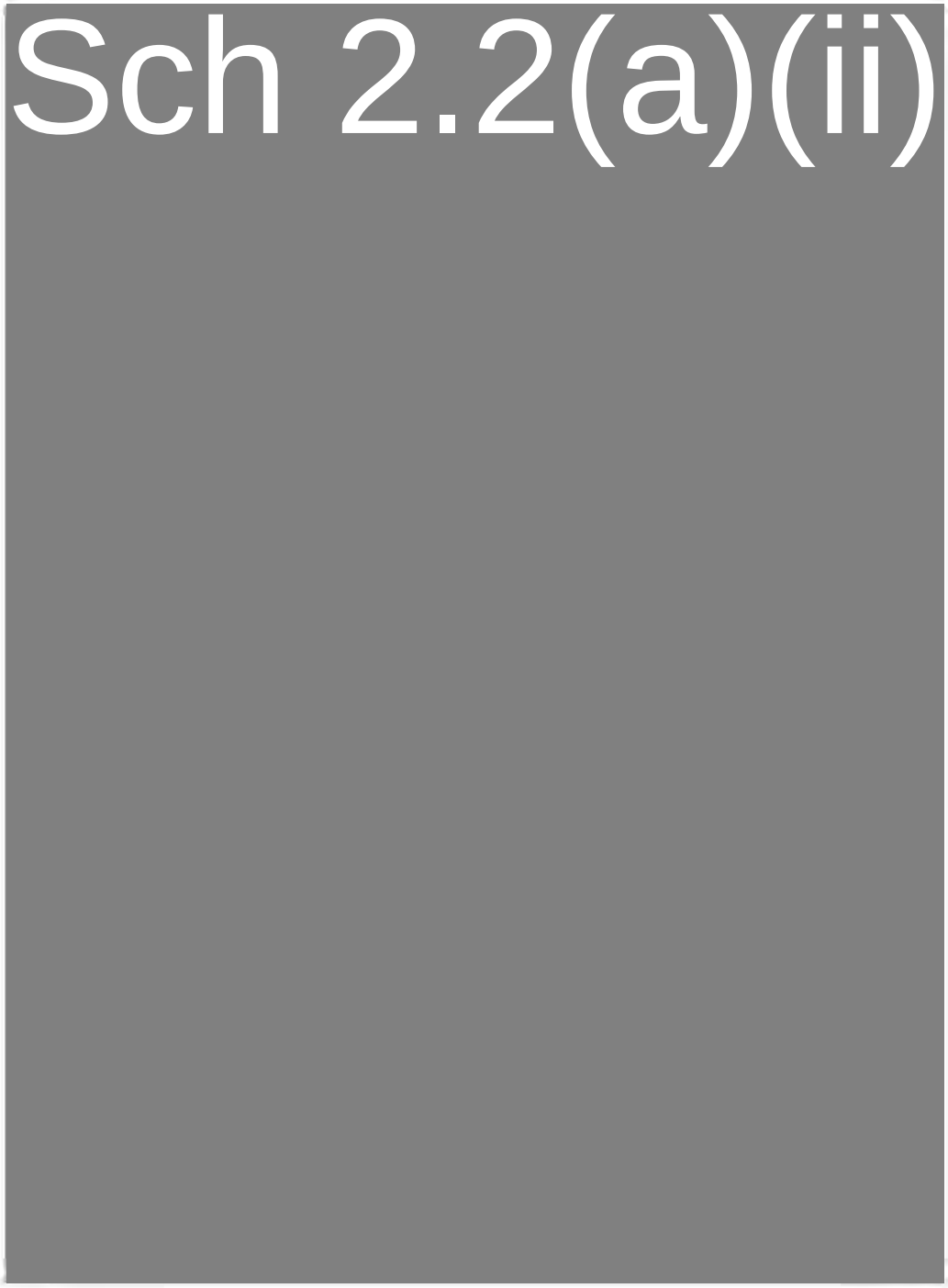
Summary	Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre Strategic Plan 2025-2030: How we're shaping the future of Canberra's City Centre
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Strategic Plan 2025-2030 We've just released our Strategic Plan for 2025-2030, setting an exciting new vision and mission for transforming Canberra's City Centre. Over the next five years we're working to make the City Centre a more captivating gathering place where creativity, work, life and leisure come together. Through our efforts, we will seek to: Create an attractive destination where people want to live, work and visit. Establish clear strategies to shape our precinct places. Attract and generate new investment to the precinct. Deliver the City Precinct Renewal Program. Ensure financial sustainability to support urban renewal. These goals reinforce the City Centre's evolution as the vibrant heart of the nation's capital and Canberra's largest economic hub. We're committed to continuing genuine conversations with the Canberra community and stakeholders to ensure places in the heart of our city are a true reflection of shared ideas and aspirations. Together let's continue to build a City Centre that's not just the heart of Canberra, but a vibrant hub for the whole nation. How to get in touch with us If you have any questions, please contact the City Renewal Authority on 02 6205 1878 or via email at cityrenewal@act.gov.au Read more about our vision Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter
Event Sentiment	
Date and Time	18/7/2025 11:30 am
Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 97: Geoff Bunnett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley

Stakeholders

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

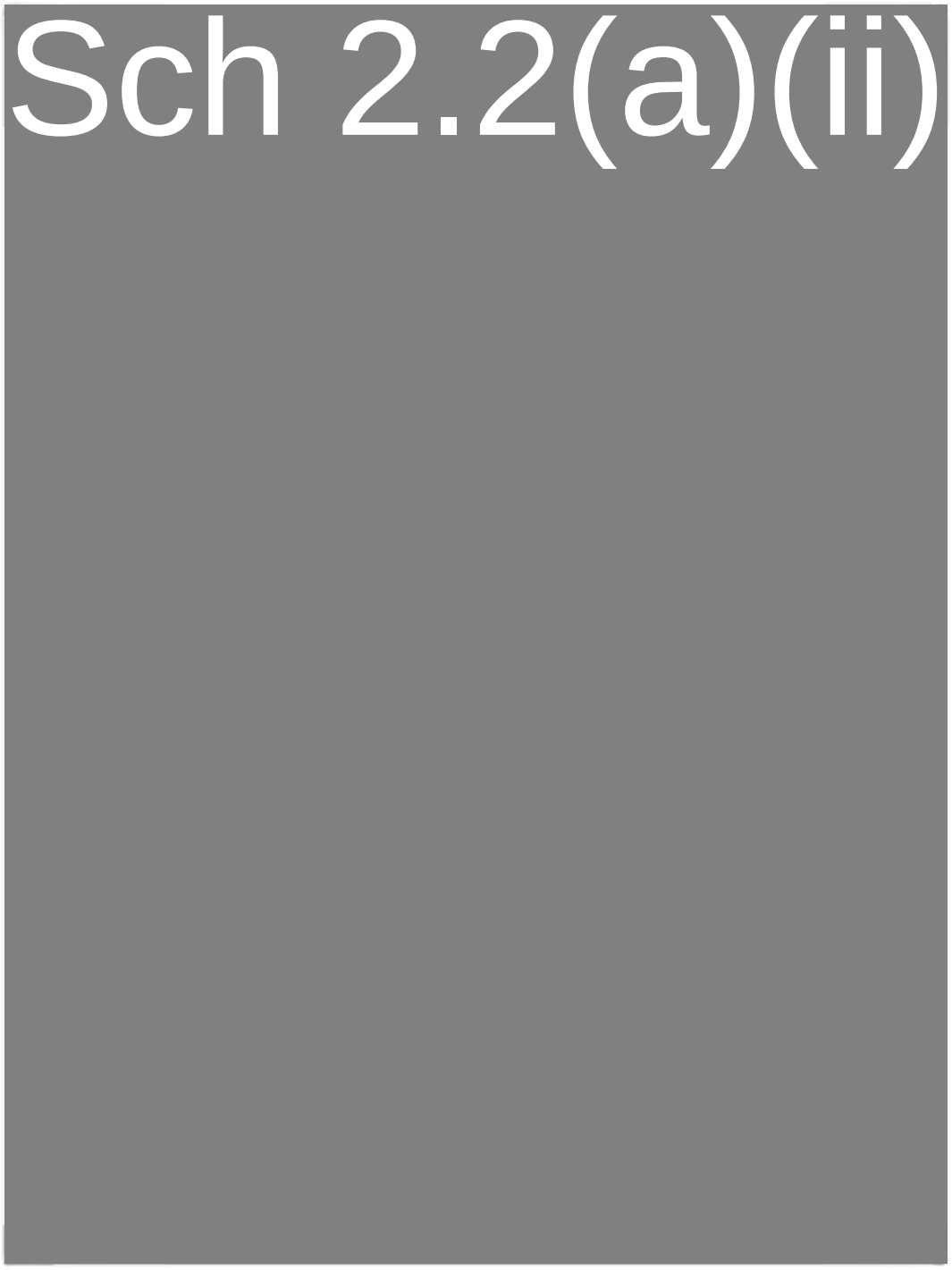

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4342
Properties	

Event

Summary	RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing
Stakeholder Comments	OFFICIAL

Hi Sch 2.2(a)(ii)

We are currently updating the Dickson Streetscape concept masterplan and reviewing existing loading access arrangements at the rear of shops along Dickson Place. Could you please provide the following details regarding your deliveries:

* the size and type of your delivery trucks
* how delivery trucks currently access and exit your loading zone.

Thank you,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Cityrenewal <cityrenewal@act.gov.au>
Sent: Friday, 23 May 2025 4:25 PM
To: Cityrenewal <cityrenewal@act.gov.au>; 'Woolworths Dickson' <1073Dickson@woolworths.com.au>Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

OFFICIAL

HiSch 2.2(a)(ii)

Thank you for meeting with us on Wednesday to discuss the updated design.

We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday.

Look forward to hearing from you and please reach out if you have any questions.

Kind Regards,

Julia Zhu

Project Manager, Design & Place Strategy

T Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Cityrenewal
Sent: Tuesday, 20 May 2025 12:27 PM

To: Woolworths Dickson < 1073Dickson@woolworths.com.au >; Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii)
Sch 2.2(a)(ii) .au >
Subject: RE: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Hi Sch 2.2(a)(ii)

Thank you for your response. Would Wednesday 21 May at 3pm work for you? We will meet you outside the Woolworths trolley bay as shown below.

Regards,

Julia

Julia Zhu

Project Manager, Design & Place Strategy

T: Sch 2.2(a)(ii)

E: julia.zhu@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601

ABN 40 746 096 162

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From: Woolworths Dickson < 1073Dickson@woolworths.com.au >
Sent: Monday, 19 May 2025 8:04 AM
To: Sch 2.2(a)(ii)
Cc: Cityrenewal < cityrenewal@act.gov.au >; Sch 2.2(a)(ii) <
Sch 2.2(a)(ii)
Subject: Re: Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi All,

Unfortunately I am not available on the Thursday or Monday suggested, and I may be out for the next 3 weeks.

Is it possible to arrange this meeting for Wednesday or Friday of this week?

Kind Regards,

Sch 2.2(a)(ii)

Dickson 1073

NSW/ACT Supermarkets

<http://i.imgur.com/q5HiYd9.gif> 02 6132 9810

<http://i.imgur.com/JOeSpIe.gif> 1 073dickson@woolworths.com.au

On Mon, May 19, 2025 at 6:35 AM Sch 2.2(a)(ii) oolworths.com.au > wrote:

Hi Julia,

I am Sydney based so meetings outside of 9am - 3pm are somewhat challenging for me as I will have to drive.

If Sch 2.2(a)(ii) vould like my presence at this meeting Sch 2.2(a)(ii) @Woolworths Dickson please advise) is it possible to reschedule?

Otherwise Sch 2.2(a)(ii) may be able to attend without Property.

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

1 Woolworths Way Bella Vista, NSW 2153

<https://lh4.googleusercontent.com/AfzpxasWHiv2AtvdXI7QVvsme22Uad7s443NisTwnu_gxOkpoFEE2OUJf50p_e827Gx01LHqY9ck-lwGvOAQe2vBINi7q_jcFaMyRy9cUPJqD5DKK9ySffmmlfQvjYEC-HYBUurR>

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Wed, 14 May 2025 at 13:08, Cityrenewal < cityrenewal@act.gov.au > wrote:

OFFICIAL

Hi Sch 2.2(a)(ii), I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

City Renewal Authority
ACT Government

Nara Centre, 3 Constitution Avenue, Canberra City

GPO Box 158 Canberra City ACT 2601
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Team Response	
Event Sentiment	Neutral
Date and Time	15/7/2025 10:35 am
Initiative/s	Dickson Shops Upgrade, Dickson Streetscape Upgrade
Topics	Construction:Notice, Construction:Affect on business
Address	
Users	User 7: City Renewal

Sch 2.2(a)(ii)

Stakeholders	
Location	
Projects	Project 3: Dickson
Id	4338
Properties	

Event

Summary	New funding for City Renewal projects - ACT Budget Announcement New funding for City Renewal projects
Event Type	Newsletter
Stakeholder Comments	
Team Response	New funding for City Renewal projects Over the next four years, the ACT Government is investing in City Renewal-led projects to enhance the City Centre and Dickson. This investment will support the sustainable growth and vibrancy of our city by upgrading streetscapes, improving accessibility and connectivity, and delivering inclusive planning and design in partnership with the community. What's being delivered: Upgrades to lighting and paving on City Walk from East Row to Ainslie Place, as well as new lighting in Petrie Plaza. These improvements will boost accessibility, safety, and nighttime atmosphere. Works also include public realm upgrades on City Walk from East Row to Garema Place. Stormwater network upgrade at Dickson Shops will address drainage issues and prevent flooding. This project will be combined with the Dickson Shops upgrade from late 2025, creating a safe, accessible, and welcoming community hub. Planning for Dickson's Section 72 which includes existing facilities Dickson Aquatic Centre and Common Ground. A concept masterplan will build on what's already been heard from community, and will include further engagement to inform future development. Planning and design for improvements to City Hill park following the public City Hill Ideas Exhibition. A concept design masterplan will guide future improvements, incorporating stakeholder engagement, site analysis, and feasibility

studies to shape a well-connected green heart for our City Centre. Continued support for the ACT Government's partnership with UNSW to create the Canberra City Campus, which will generate 2000 jobs and bring thousands more students to the City Centre. These projects are part of our commitment to creating welcoming, connected, and vibrant places for all Canberrans and visitors. Find out more about the investment How to get in touch with us If you have any questions, please contact the City Renewal Authority on02 6205 1878 or via email at cityrenewal@act.gov.au Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment Neutral

Date and Time 26/6/2025 12:48 pm

Initiative/s Correspondence and enquiries

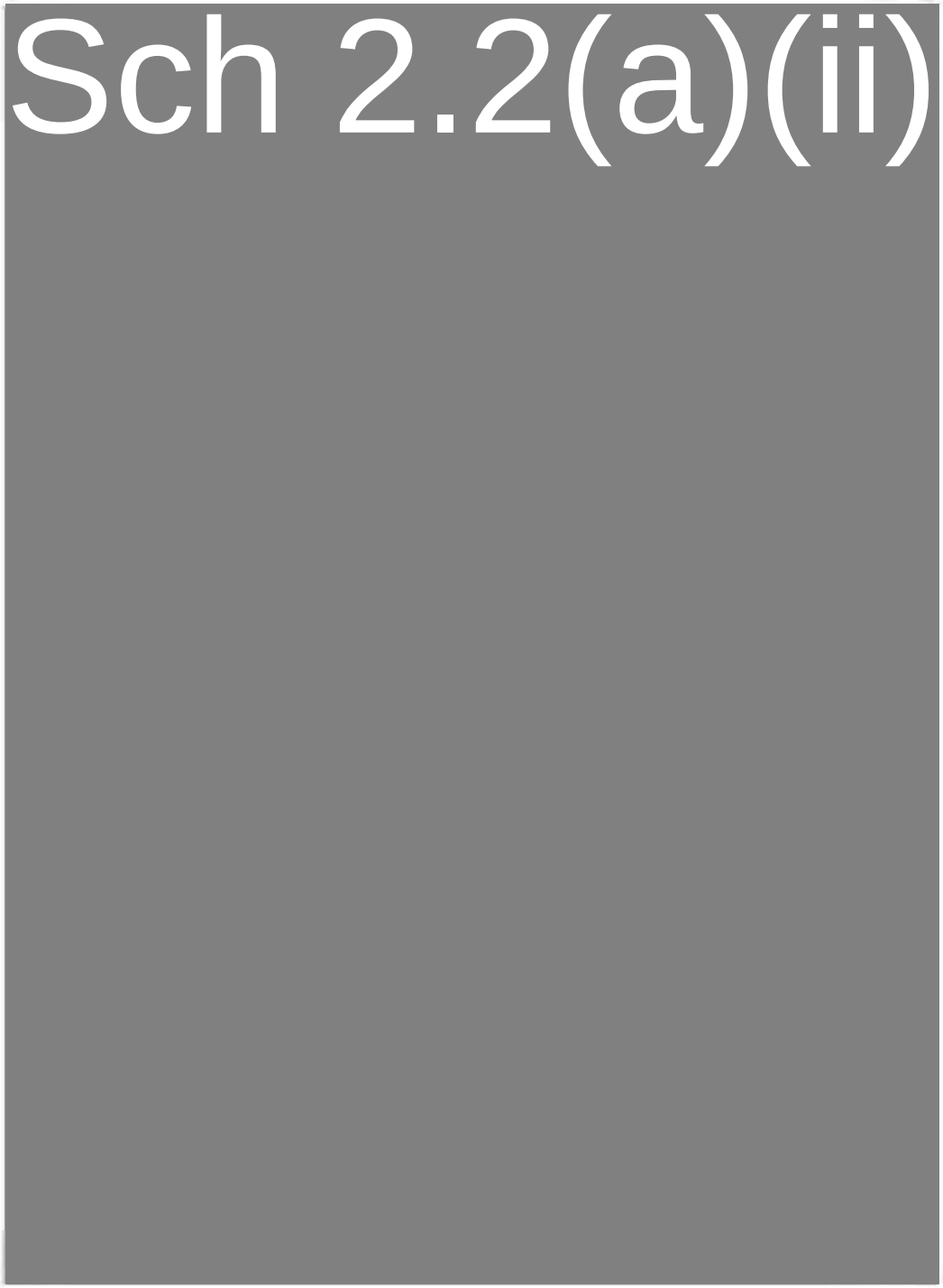
Topics Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Urbanisation, Communities and families:Community-building, Business, industry and economy, Land, planning and urban renewal:Public spaces, parks and amenities, Construction:Affect on business, Character, style and maintenance:Aesthetic, Character, style and maintenance:Maintenance, Health, safety and wellbeing, Communication, engagement and participation, Accessibility

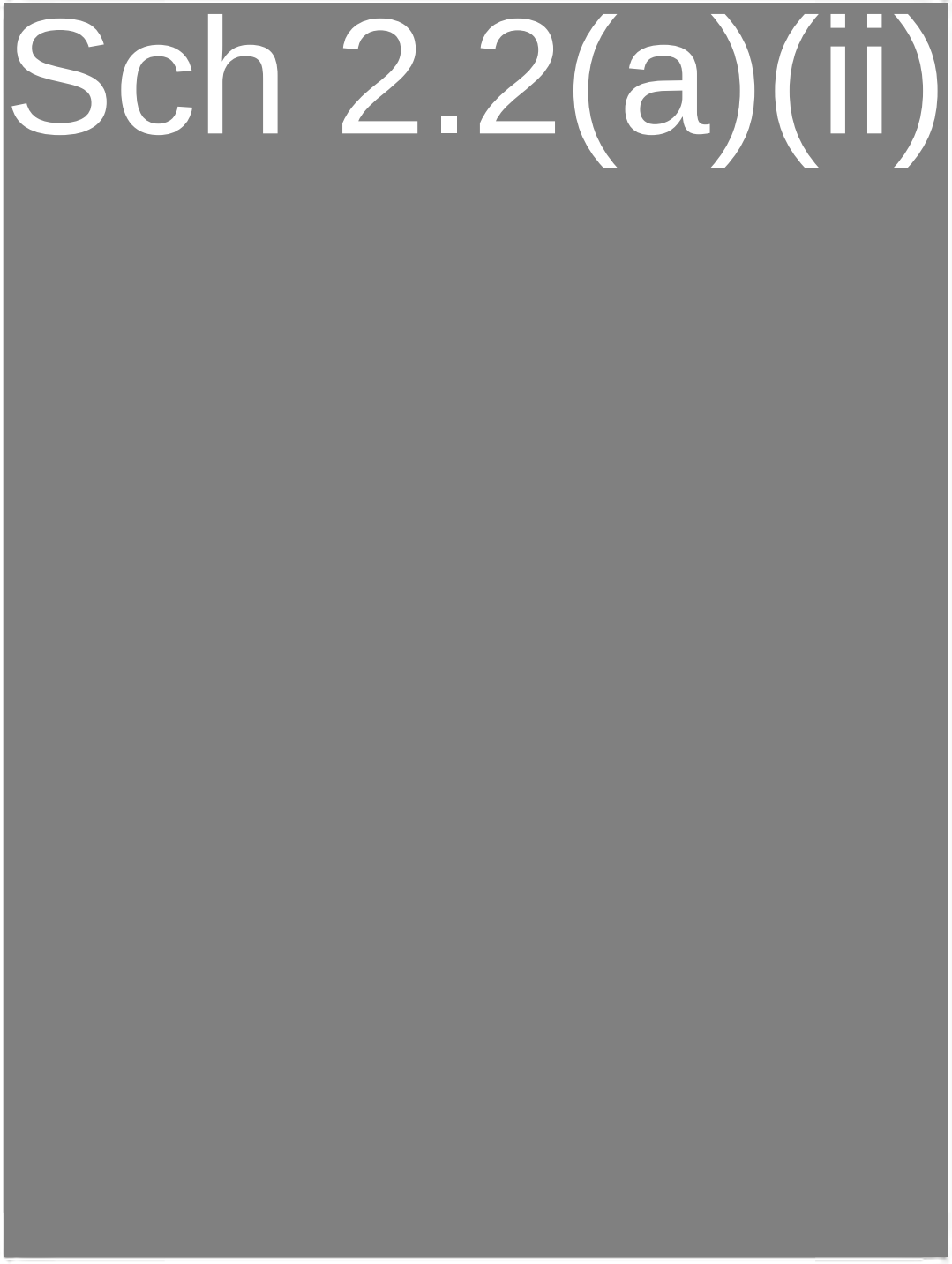
Address

Users User 90: Joss McAlpin, User 87: Lucy Wilson, User 77: Kristi Clark, User 68: Katrina Duncan, User 56: Douglas Millen, User 44: Jennifer Ramsay, User 33: Craig Gillman, User 18: Jan Horley, User 6: Mark Usherwood

Stakeholders

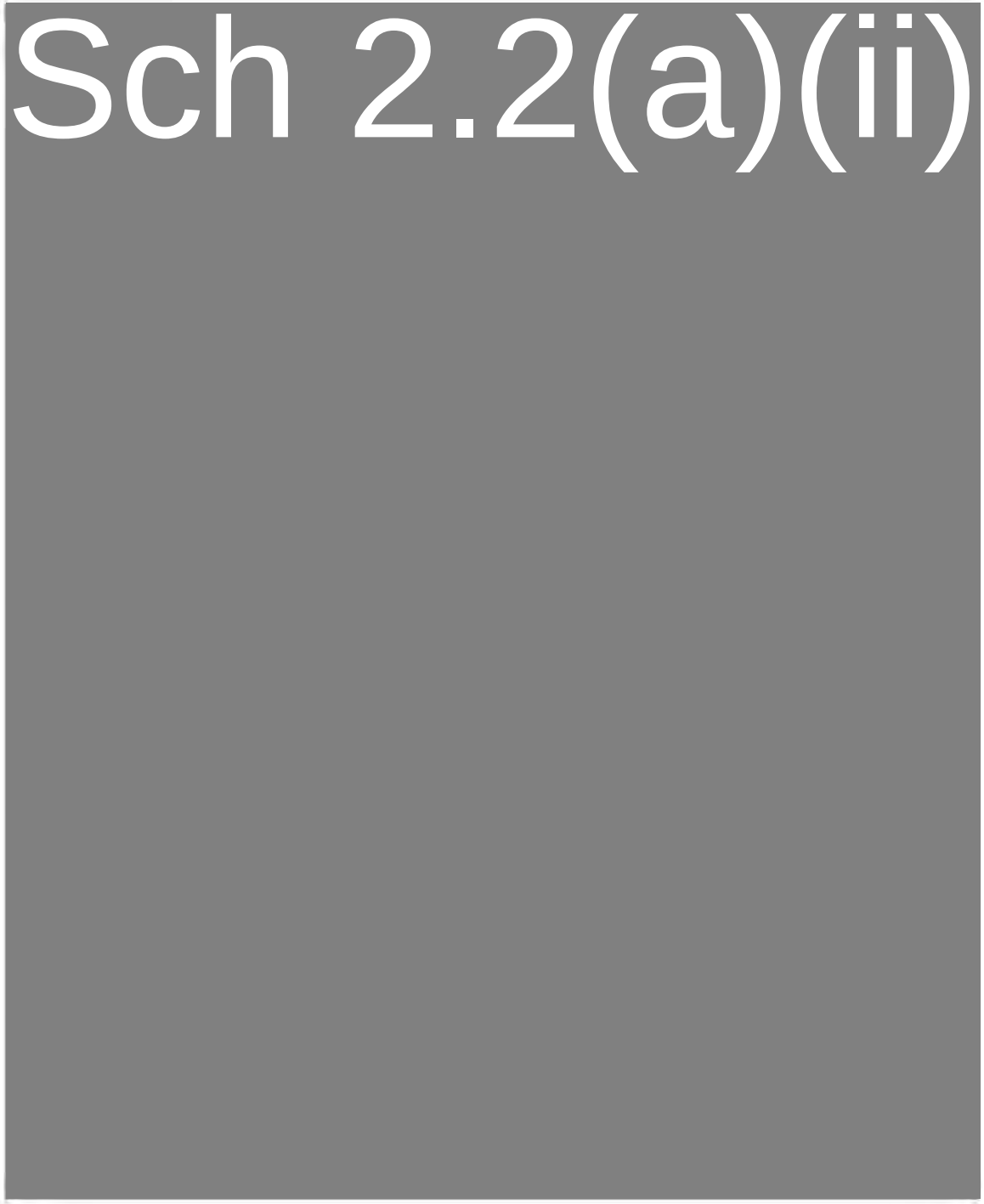
Sch 2.2(a)(ii)


Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

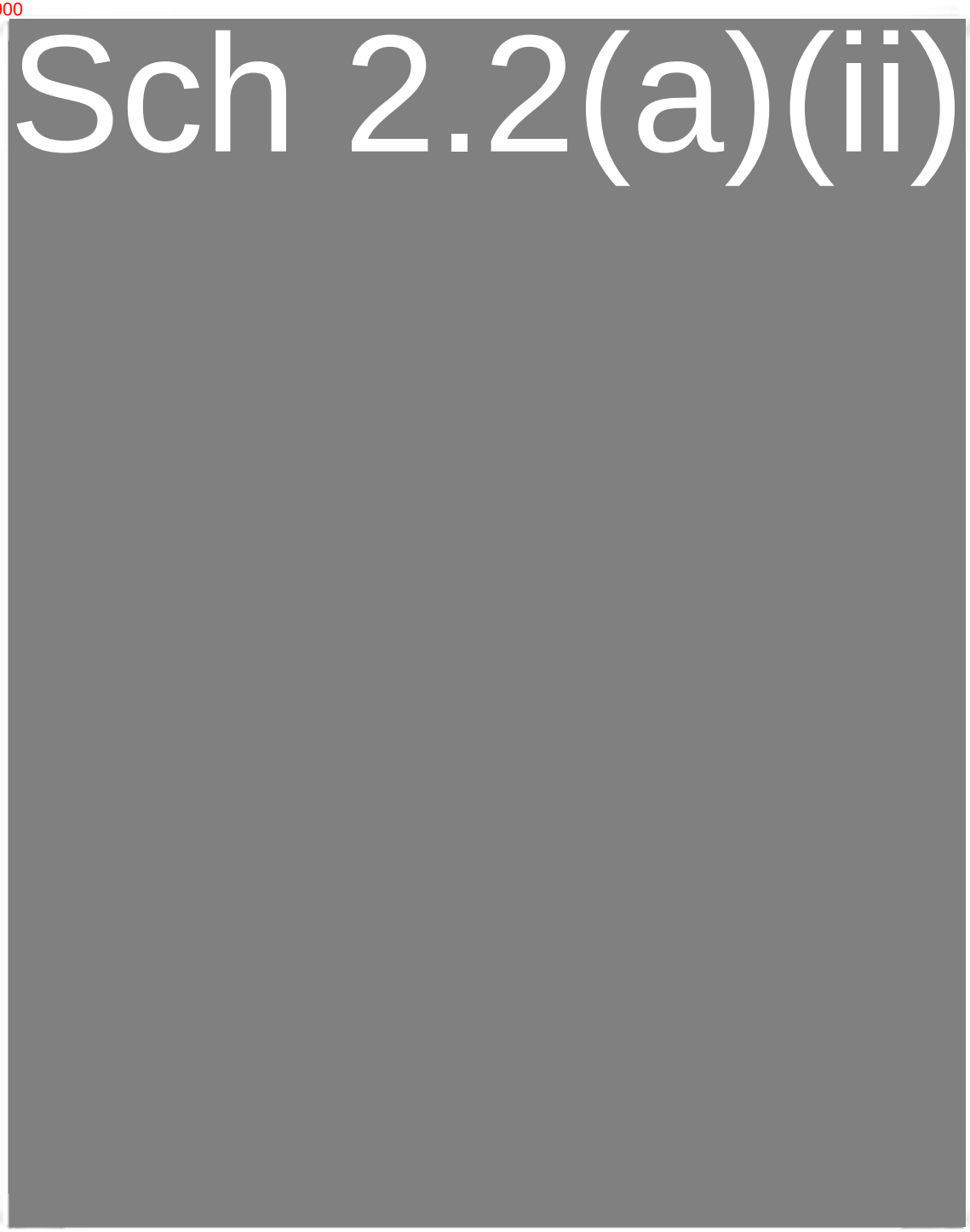
Sch 2.2(a)(ii)


Sch 2.2(a)(ii)


Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Binder 8, 900



Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4314
Properties	

Event

Summary	Dickson Shops | May update - design update Dickson shops upgrade| Design update
Event Type	Campaign Email

Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. Design update In 2024 and 2025, we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Designs for the upgrade have been updated in response to feedback received and finalised with input from local businesses and the community. To stay up to date on the project please visit Dickson Shops upgrade. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Features include: New and recycled paving to enhance pedestrian safety. New lighting for a safer and more attractive area at night. Improved seating, more trees, and plants for a more comfortable and attractive environment to spend time in. A widened pedestrian connection to Cowper Street and improved accessible parking spaces. Decluttering of Taglietti Square (library plaza) to provide an open and versatile space. Reuse of existing sculptures and new playful elements. Enabling work to support CCTV. Visit the project webpage Recent engagement In 2025, we worked with businesses to better understand their unique needs and how they operate. We collected information via a survey about operating hours, peak business times, access to delivery, business events and plans and preferred methods of communication. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. If you have not yet shared your business details with us, we encourage you to complete this survey. If you require assistance to complete the survey or would prefer to provide these details in person, please don't hesitate to contact us via cityrenewal@act.gov.au to arrange a time to meet. What we heard 35 local businesses completed the business needs survey in early 2025. Below is a summary of the key issues raised and more information on what we are doing to help address these. Peak trading periods Peak trading periods vary for businesses during the year. Key holidays and peak periods include Lunar New Year, Easter, end of financial year, lead up to Christmas, and during major online shopping events such as cyber sales. We recognise that these periods are critical for business success and construction contractor will take them into account when planning works. To minimise disruptions, construction will be staged and where possible completed outside of peak periods such as in the lead up to Christmas. Communication, access and wayfinding Business requested clear communication

about impact and timing, clearly defined and accessible pathways and access for people with disabilities, families and the elderly, adequate signage to promote businesses and clear visibility of businesses. The contractor will maintain open communication with affected businesses and provide advance notice of any planned works and will always maintain clear pathways for the public to easily access businesses during construction. Construction staging, traffic, noise and dust Measures to consider minimising the impact of construction on local business include construction traffic, noise and dust, parking for construction workers, scheduling work after hours where possible, and taking a staged construction approach. The contractor will implement mitigation strategies such as managing noise and dust, parking provisions for construction workers, and adjusting work schedules where possible. Next steps Construction for the project is anticipated to start in the second half of 2025, after selecting a construction partner through a tender process. The upgrade has been coordinated to occur before the Dickson Tradies redevelopment and minimise potential overlaps. We will work closely with businesses to minimise disruption from the Dickson Shops upgrade and support those impacted throughout the works. While there will be short-term impacts, this project will help local businesses thrive over the coming decade and beyond. Businesses operating outdoor dining Businesses using public unleased land for outdoor dining will be required to temporarily remove all items to allow the upgrade work to progress. Timing will vary based on the agreed construction staging plan. Get in touch For more information, please contact the City Renewal Authority. For more information, please reach out to us. You can call City Renewal's project managers, Julia Zhu or Karen McLellan, on 02 6205 1878 or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment	
Date and Time	29/5/2025 3:30 pm
Initiative/s	
Topics	Construction:Notice, Construction:Affect on business, Communication, engagement and participation
Address	

Users	User 109: Reuben Pellizzer, User 106: Rennae Sillett, User 90: Joss McAlpin, User 87: Lucy Wilson, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4281
Properties	

Event

Summary	Email from Julia Zhu to Woolworths Dickson following the stakeholder meeting on 21 May.
Event Type	Email or letter - outgoing
Stakeholder Comments	Hi Sch 2.2(a)(ii) Thank you for meeting with us on Wednesday to discuss the updated design. We are pleased to hear that you're comfortable for us to proceed with the light on the side entrance laneway wall and the trolley bay configurations. Thank you so much for your time and involvement to date. We will also be discussing the light on the laneway wall with your building owner on Monday. Look forward to hearing from you and please reach out if you have any questions. Kind Regards, Julia Zhu Project Manager, Design & Place Strategy
Team Response	
Event Sentiment	Neutral
Date and Time	23/5/2025 4:24 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Communication, engagement and participation
Address	
Users	User 92: Jackie Beanland
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson

Id	4277
Properties	

Event

Summary	Follow-up: Drawings for Dickson Shops upgrade and trolley bay configuration
Event Type	Email or letter - outgoing
Stakeholder	OFFICIAL
Comments	

Hi Sch 2.2(a)(ii) I hope you're both doing well.

A quick introduction. I have stepped in as Project Manager for the Dickson Shops upgrade as Sophie Davis undertaken a temporary position in another team within the City Renewal Authority.

I would like to meet and go through the updated plans for the Dickson Shops upgrade. Our project is currently in the transitioning phase, wrapping up the design, and in the process of procuring a suitable contractor for construction.

Karen McLellan, our experienced Principal Project Manager will lead the construction phase and will be the point of contact during the construction. We thought this would be a great opportunity to introduce Karen and myself to ensure ongoing communication and engagement.

We are available to meet on Thursday 22 May 4:30pm or Monday 26 May at 4:45pm.

Please let me know which time works best for you or suggest an alternative time that suits your schedule.

Kind regards,

Julia

Julia Zhu

Program Manager
E: cityrenewal@act.gov.au

City Renewal Authority
ACT Government

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Team Response	
Event Sentiment	Neutral
Date and Time	14/5/2025 1:13 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Communication, engagement and participation

Address	
Users	User 7: City Renewal
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4252
Properties	

Event

Summary	Email from Woolworths Dickson regarding the Dickson Shops - Business needs survey.
Event Type	Email or letter - incoming
Stakeholder Comments	Hi Sch 2.2(a)(ii) If you get a moment do you mind completing the linked feedback form please? There is information being requested which is best provided by the store. Thank you, Sch 2.2(a)(ii)
Team Response	
Event Sentiment	Neutral
Date and Time	25/2/2025 12:07 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Affect on business
Address	
Users	User 106: Rennae Sillett

Stakeholders Sch 2.2(a)(ii)

Location

Projects Project 3: Dickson

Id 4106

Properties

Event

Summary Email to Woolworths Dickson regarding the Dickson Shops - Business needs survey.

Event Type Email or letter - outgoing

Stakeholder Comments

Hi Sch 2.2(a)(ii)

I hope you are well.

As we discussed in our recent catch up, we are now collecting business details through a survey to help us better understand business needs to inform the Dickson Shops construction plan. To assist us, we are collecting information about operating hours, peak business times, access to delivery and any future plans you may.

To share your businesses details with us please complete our business needs survey at your earliest convenience. If you require assistance to complete the survey or would prefer to provide these details in person, via email or on the phone, please let me know and I can assist further.

Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available.

If you have any questions, please reach out.

Thank you.

Team Response	
Event Sentiment	Neutral
Date and Time	24/2/2025 4:04 pm
Initiative/s	Dickson Shops Upgrade
Topics	Construction:Notice, Construction:Affect on business, Construction:Other
Address	
Users	User 106: Rennae Sillett, User 92: Jackie Beanland
Stakeholders	
Location	
Projects	Project 3: Dickson
Id	4105
Properties	

Sch 2.2(a)(ii)

Event

Summary	Better City Streets | Dickson Streetscapes | Targeted business and building owner email Submit feedback on our plans for Dickson Streets | Pedestrian-friendly streets are good for business
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Submit feedback on our plans for streets in the Dickson Group Centre The ACT Government's City Renewal Authority is creating more pedestrian-friendly streets throughout the City Centre, Braddon and Dickson. You're invited to provide feedback and ideas on a concept masterplan for future public space upgrades in the Dickson Group Centre. Walkable cities offer a wide range of health, environmental and economic benefits, with research showing that pedestrian-friendly streets can help boost trading by up to 40%. The concept masterplan

identifies future improvements to Challis Street, Antill Street (minor), Woolley Street, Cape Street, Badham Street and Dickson Place. Building on the Dickson Place Plan, the concept masterplan will establish a direction for future public space development, ensuring that it aligns with the overarching goals and aspirations of the community. How to get involved Feedback and public consultation is open until Wednesday 26 February 2025. As a nearby business, property owner or manager, we are seeking your insights on the potential impacts, opportunities, and challenges associated with the Dickson streets concept masterplan. Visit yoursayconversations.act.gov.au/Better-City-Streets to: • view the concept masterplan• complete a survey• plan to visit us at a pop-up. Thank you to all those who have already contributed their feedback. Click here to visit YourSay Project area For more information, please contact the City Renewal Authority. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 17/2/2025 1:40 pm

Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Sch 2.2(a)(ii)

Location	
Projects	Project 3: Dickson
Id	4079
Properties	

Event

Summary	Dickson Shops | February 12 update Dickson shops upgrade| Business needs survey
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Dickson Shops public space upgrade The City Renewal Authority is planning to upgrade public spaces in the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. The improvements will ensure the Dickson Shops meet the needs of a growing residential population and attracts visitors, in turn supporting business and economic activity. In 2024 we engaged with stakeholders including local businesses, building owners, residents and key community members on the proposed design. Since then, our team has been busy refining the designs in response to feedback received. We have also been resolving technical details, ensuring the designs meet safety, accessibility and other requirements, and can be delivered within the project budget. Complete the business needs survey We are committed to supporting you during construction, which is planned to commence in the second half of 2025. To assist us, we will be

collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. To share your business's details with us please complete this survey by Thursday 20 February 2025. If you require assistance to complete the survey or would prefer to provide these details in person, our friendly team will also be on site in February to assist in collecting your details. Complete the survey Next steps Once the design is finalised, over the next few months we undertake a procurement process to select a construction partner to deliver the works. We will provide further updates as this progresses and will provide further details about the construction, including staging and timeframes, as it becomes available. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please call Sophie Davis or Reuben Pellizzer on +61 2 6205 1878, or email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 12/2/2025 3:55 pm

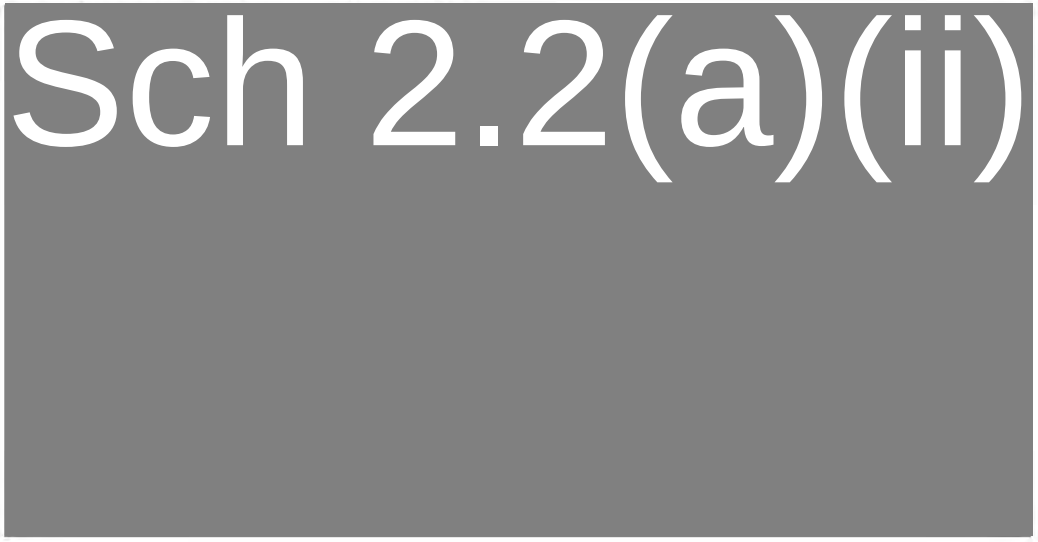
Initiative/s

Topics Communication, engagement and participation

Address

Users User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis

Stakeholders



[redacted]

Location	
Projects	Project 3: Dickson
Id	4074
Properties	

Event

Summary	Sch 2.2(a)(ii) from Woolworths Group emailed to request updated plans be shared with them and for support from CRA re: following up with Access Canberra re the parking bays and will loop you in on correspondence.
Event Type	Email or letter - incoming
Stakeholder Comments	Hi Sophie, Thanks again for taking the time to meet with us onsite last month. Please share with us the updated plans when available. I am following up with Access Canberra re the parking bays and will loop you in on correspondence. We appreciate your support here. Thank you
Team Response	

Event Sentiment	Positive
Date and Time	3/2/2025 4:34 pm
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Public spaces, parks and amenities
Address	
Users	User 106: Rennae Sillett
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	4062
Properties	

Event

Summary	Sophie Davis met with representatives from Woolworths Group management to discuss Dickson Shops upgrades including impact on trolley bays in parking lot and fixing lighting onto wall near side entrance.
Event Type	Stakeholder meeting
Stakeholder Comments	Some road users don't follow shared zone rules. People park up against services. Want to move bike racks to other side of road (on side of Dickson Library). Support seating near front door. The older demographic like arm rests on seats. Often one person will sit outside while some go in. A lot of homeless people sleeping on ground. Conscious about creating a shopping environment where people feel safe. Ensure enough space between trolley bay and walk ways.

Want as smooth as possible surfaces for trolleys.

Don't see issue with light on wall but will need to run past their landlord. Trolleys are stored on side exit all the way from door, half way down alley way towards crossing. It is a very busy laneway.

Bike lanes in laneway - further consideration needed as to where to move down. Need some under shelter for when it rains.

Some people park at Cole's and come to Woolworths. It is limited by development being locked to Coles.

Discussed staging and access to store, always need access into store at all times. Keep Woolworths looped in this process (trading hours etc).

Trolley bay discussion: licensing for trolley bays is coming up for discussion. Concerns raised about losing a carpark. Need for double trolley bays is to accommodate different sized trolleys. On weekend the trolley bays get full.

CRA to let transport engineers know they need to re-consider another spot for a parking spot or provide alternative suggestion for a double trolley bay.

Pay and display - free 15mins parking spots suggested by Bryan. Notes it is done in Sydney. Since pandemic people shop different to now. A lot of people rely on collect to boot and home delivery / other providers who pick them up so they need access to quick parking spots. Could potentially explore license to use some of those parking spaces next to building for Woolworths for collect to boot etc.

CRA to share updated carpark plan (including what is happening with trolley bays) and lighting plan.

Biggest issue at Dickson Shops is the amount of vacant leases.

Older Demographic community here - prefer to use cash - want more ATM's at shops.

Flooding issue not as bad as it used to be outside Woolworths. Used to not be able to walk out front door when it flooded.

	Send full set once they are all available to Woolworths. Crime: issues with theft at Woolworths. Graffiti is regular and people get onto roof and graffiti. Not sure how people are getting up to roof. Avoid blank walls if possible. Police regularly ask for Woolworths footage for crimes committed.
Team Response	Actions from meeting: Woolworths to loop CRA in on request to move existing bike racks next to shared zone to other side of road (on side of Dickson Library side). CRA to further consider placement of bike lanes in laneway. CRA to let transport engineers know they need to re-consider another spot for a parking spot or provide alternative suggestion for a double trolley bay in carpark. CRA to share updated carpark plan (including what is happening with trolley bays) and lighting plan. CRA to send full set of updated plans to Woolworths to have on record once available.
Event Sentiment	Positive
Date and Time	9/1/2025 1:00 am
Initiative/s	Dickson Shops Upgrade
Topics	Land, planning and urban renewal:Planning and design, Land, planning and urban renewal:Public spaces, parks and amenities, Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	Woolworths Dickson

Projects	Project 3: Dickson
Id	4023
Properties	

Event

Summary	Dickson Shops | December 19 update Update on the Dickson Shops public space upgrade
Event Type	Campaign Email
Stakeholder Comments	
Team Response	Update on the Dickson Shops public space upgrade The City Renewal Authority has been working to progress plans that will breathe new life into the Dickson Shops precinct. These upgrades aim to create a welcoming and vibrant public space that attracts visitors, in turn encouraging increased spending at local businesses. Designs have been updated, drawing on stakeholder feedback, including from local businesses, building owners and key community members in 2024. They include improved lighting, paving, better quality seating, playful elements, improved accessibility and more trees. The designs are thoughtfully crafted to refresh the Dickson Shops area while retaining its distinct character. Recent engagement We recently held drop-in sessions for businesses and building owners in the Dickson Shops area, to discuss the upgrade and view the updated designs. If you were unable to attend but would still like to get an update, please don't hesitate to contact us via email at cityrenewal@act.gov.au to arrange an alternative time. What we heard We had representatives from five businesses and a building owner attend. Below is a summary of the key issues raised and more information on what we are doing to help address these. Impact of construction We heard concerns about the impact of construction on businesses. While the long-term benefits of an upgrade will hopefully make the disruption worthwhile, we appreciate that businesses still need to be able to operate effectively during the construction period. We will be working with you in the new year to better understand how your business operates and its unique needs. This will allow us to prepare a construction plan that minimises the negative impacts as much as possible. Within

the construction plan, there are a number of areas that can be informed by a better understanding of local businesses and their needs including timing of construction activities, site access and operation and preferred methods of communication. Anti-social behaviour We heard that safety and anti-social behaviour is a major concern. Antisocial behaviours, vandalism, homelessness, and crime are complex issues which require a whole-of-government response. The City Renewal Authority is sharing your feedback with our ACT Government colleagues, including ACT Policing and the Justice and Community Safety Directorate. We will continue to advocate on your behalf and work with them to see what they can do to help address these concerns. How can we help address safety concerns? The City Renewal Authority can play a role in addressing safety concerns through our renewal projects and activities that incorporate a range of strategies to improve public safety. The planned upgrade will help improve safety through better lighting, decluttering spaces to improve sight lines, and creating high-quality environments that encourage more people to visit. This makes it easier for the community to look out for each other – a concept known as passive surveillance. Graffiti We understand there is an ongoing issue with graffiti at Dickson Shops. Recently the City Renewal Authority arranged for its City Place Team to remove some graffiti in the Dickson Shops area on the behalf of building owners and tenants. It is disappointing to see it re-appearing so quickly. Unfortunately, we do not have funding or resources to undertake another round of graffiti removal at present. Graffiti is an issue across many parts of the ACT and when it occurs on private property it is the responsibility of the building owners to remove it. This project update, including details about graffiti concerns, has also been provided to building owners. Next steps Our team will re-engage with businesses in early 2025 to collect information that will help us to support you during construction which is planned to commence in mid-2025. Early engagement will include collecting information about operating hours, peak business times, access to delivery and any future plans you may have to inform the construction plan. Get in touch For more information, please contact the City Renewal Authority. If you wish to speak to us, please give Sophie Davis or Reuben Pellizzer a call on +61 2 6205 1878, or you can email cityrenewal@act.gov.au. Nara Centre, 3 Constitution Avenue, Canberra City GPO Box 158 Canberra City ACT 2601 ABN 40 746 096 162 Keep up to date ♥ Facebook | Instagram | LinkedIn | Newsletter

Event Sentiment

Date and Time 19/12/2024 2:49 pm

Initiative/s	
Topics	Communication, engagement and participation
Address	
Users	User 106: Rennae Sillett, User 90: Joss McAlpin, User 68: Katrina Duncan, User 56: Douglas Millen, User 16: Sophie Davis
Stakeholders	Sch 2.2(a)(ii)
Location	
Projects	Project 3: Dickson
Id	3940
Properties	

Binder 8, 926

From: "ACT Digital Feedback" <digital.feedback@act.gov.au>
Sent: 15/05/2026 12:58 PM
To: "City Renewal | ACT Government" <cityrenewal@act.gov.au>
Subject: Customer Enquiry has been Assigned to You

ACT Government

Access Canberra.

ACT Government Customer Enquiry

Hello,

You have been identified as a subject matter expert to respond to this customer enquiry. Please use the button below to respond to the customer.

If this feedback is not relevant for you, please select the 'Respond to Agent' option and let us know where it should be sent.

Reference Number: SME87264
Case Number: 01278427

To view and respond to this enquiry, click here.

Kind regards,
Access Canberra

Binder 8, 927

From: "Davis, SophieE"
Sent: 16/01/2025 10:43 AM
To: Sch 2.2(a)(ii) woolworths.com.au>
Cc: Sch 2.2(a)(ii) oolworths.com.au>; "Rennae Sillett" <rennae@communicationlink.com.au>; "Doherty, Cara" <Cara.Doherty@act.gov.au>; "Wilson, Lucy" <Lucy.Wilson@act.gov.au>
Subject: RE: Dickson Shops Upgrade - Woolworths Meeting

Hi Sch 2.2(a)(ii)

Thanks for meeting with us yesterday - it was great to meet you and the team. Just a quick follow up email to confirm the next steps:

- As discussed, to avoid any loss of parking spaces, we are investigating whether it is feasible to repurpose the area currently occupied by a double trolley bay (shown in red below) to a short-stay parking space. If so, we will see whether these trolley bays could be relocated nearby. We will discuss the outcome of this work with you in coming weeks.



- In the laneway next to the Woollies building, to avoid light poles interrupting movement and interfering with access to trolleys, we are proposing a couple of wall mounted lights in the area in red below. We will contact the building owner directly once detailed plans are available to seek approval.

Binder 8, 928



- CRA will share updated plans with you in coming weeks once available .
- We will also start collecting information from you about trading hours, peak periods, access requirements etc, to help inform the construction plan so we can minimise disruption.

We also support your view the current arrangement of parking bays on your northern frontage is a poor outcome for safety and accessibility. Relocating these to where the bike racks are along Hanna Enders Lane (and moving the bike racks to this area) would be a much better outcome. If you loop us in on this conversation we are happy to discuss with our colleagues at Transport Canberra and City Services.

Please let me know if I have missed anything or you have further questions at this stage.

Cheers
Sophie

Sophie Davis
Project Manager, Design and Place

T: Sch 2.2(a)(ii)
E: sophieE.davis@act.gov.au
(Please note I do not work Fridays)

City Renewal Authority
ACT Government
Nara Centre, 3 Constitution Avenue, Canberra City
GPO Box 158 Canberra City ACT 2601
ABN 40 746 096 162
cityrenewalCBR.com.au
Follow us @cityrenewalCBR

ACT Government | CITY RENEWAL AUTHORITY

We acknowledge the Ngunnawal people as Traditional Custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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From: Rennae Sillett <rennae@communicationlink.com.au>
Sent: Tuesday, 14 January 2025 11:12 AM
To: Sch 2.2(a)(ii) Davis, SophieE <SophieE.Davis@act.gov.au>
Subject: RE: Dickson Shops Upgrade - Woolworths Meeting

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Sch 2.2(a)(ii)

Thank you, looking forward to it.

Kind Regards,

Rennae Sillett (she/her)
Senior Communication and Engagement Consultant

Communication Link
Ask. Listen. Understand. Achieve.

communicationlink.com.au

Unit 121, 12 Provan Street | Campbell, ACT 2612
Sch 2.2(a)(ii)
Email rennae@communicationlink.com.au

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

DPM CONFERENCING T/A COMMUNICATION LINK ABN: 49 081 231 629

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From: Sch 2.2(a)(ii) @woolworths.com.au>
Sent: Tuesday, 14 January 2025 10:54 AM
To: Rennae Sillett <rennae@communicationlink.com.au>
Cc: Sch 2.2(a)(ii) @woolworths.com.au>
Subject: Re: Dickson Shops Upgrade - Woolworths Meeting

Hi Rannae,

Confirming all good for tomorrow.

See you then.

Thank you

Sch 2.2(a)(ii)

Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

1 Woolworths Way Bella Vista, NSW 2153

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Fri, 10 Jan 2025 at 14:11, Rennae Sillett <rennae@communicationlink.com.au> wrote:

No problem at all Sch 2.2(a)(ii)

Have a lovely weekend as well.

Kind Regards,
Rennae Sillett (she/her)
Senior Communication and Engagement Consultant

Communication Link
Ask. Listen. Understand. Achieve.

From: Sch 2.2(a)(ii) ns.com.au>
Sent: Friday, 10 January 2025 2:00 PM
To: Sch 2.2(a)(ii) communicationlink.com.au; Rennae Sillett <rennae@communicationlink.com.au>
Subject: Re: Dickson Shops Upgrade - Woolworths Meeting

Thanks again Rennae for re-organising.

Have a lovely weekend,

Sch 2.2(a)(ii)
Regional Property Portfolio Manager - Leasehold NSW/ACT

Sch 2.2(a)(ii)

1 Woolworths Way Bella Vista, NSW 2153

We acknowledge the many Traditional Owners of the lands on which we operate, and pay our respects to their Elders past, present and emerging as the custodians of the oldest continuing cultures on the planet. Woolworths Group remains committed to actively contributing to Australia's reconciliation journey.

On Thu, 9 Jan 2025 at 14:43, Sch 2.2(a)(ii) communicationlink.com.au <Sch 2.2(a)(ii) communicationlink.com.au> wrote:

Hi Sch 2.2(a)(ii)

Thank you for confirming your availability to meet with us to discuss the Dickson Shops upgrade plans. Details as below:

Date: Wednesday 15 January 2025
Location: We will meet you on site (at the front desk in Woolworths)
Time: 1:00 pm – 2:00 pm

This is an ACT Government project being led by the City Renewal Authority. More information about the project can be read here: Dickson Shops upgrade - City Renewal.

Please find attached the current plans for your review ahead of the meeting.

We look forward to meeting with you, please do reach out if you have any more questions in the meantime.

Kind regards,
Sch 2.2(a)(ii)

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From: Sch 2.2(a)(ii)
Sent: 11/12/2024 10:43 AM
To: Sch 2.2(a)(ii) woolworths.com.au>
Cc: "Woolworths Dickson" <1073Dickson@woolworths.com.au>; Sch 2.2(a)(ii)
Sch 2.2(a)(ii)
<SophieE.Davis@act.gov.au>
Subject: RE: Dickson Shops Upgrade - Meeting Request Confirmed
Attachments: Dickson Shops Plan.pdf, Dickson Shops Zone E Plan.pdf

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Hi Sch 2.2(a)(ii)

No worries, we understand this is a busy time of year for you. Thank you for confirming your availability. We will send through a calendar invitation for **Thursday 9 January at 11.30am at Dickson Shops.**

That is correct, this is an ACT Government project being led by the City Renewal Authority. More information about the project can be read here: Dickson Shops upgrade - City Renewal.

Please find attached the current plans for your review ahead of the meeting.

We look forward to meeting with you in January, please do reach out if you have any more questions in the meantime.

Have a great Christmas.

Sch 2.2(a)(ii)

In the spirit of reconciliation, Communication Link acknowledges the Ngunnawal people, Traditional Custodians of the land on which our head office resides. We acknowledge and respect their continuing culture and the contribution they make to the life of our community in Canberra and the region. We also acknowledge all other Aboriginal and Torres Strait Islander people as the Traditional Custodians of all land on which our work and connections may reach, and pay our respect to their Elders, past and present.

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From: Sch 2.2(a)(ii) woolworths.com.au>
Sent: Wednesday, 11 December 2024 9:24 AM
To: Sch 2.2(a)(ii) Davis, SophieE <sophiee.davis@act.gov.au>
Sch 2.2(a)(ii)
Subject: Re: Dickson Shops Upgrade - Meeting Request